

# PORODO



## Porodo

**20000mAh Power Bank with  
Built-In Type-C and Lightning**

SKU: PD-PBFCH056

# Table of Contents

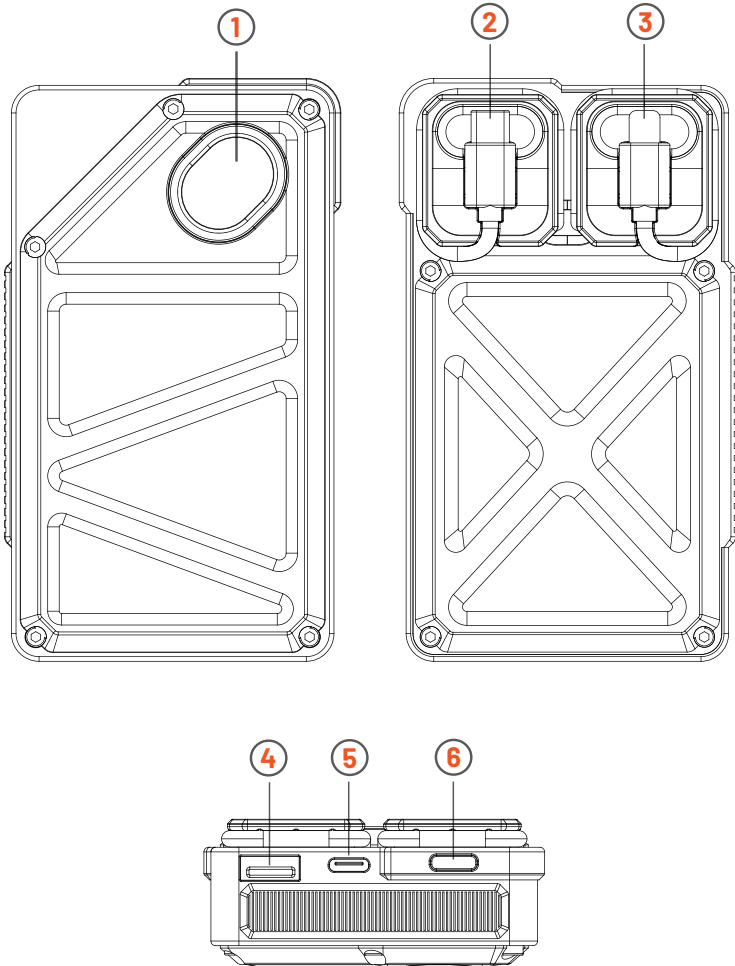
Specifications	2
Schematic View	2
Instructions for Use	3
Safety Warnings	4
Troubleshooting	4
Disposal	5
Warranty	5
Contact Us	5

# Specifications

Battery Capacity	20000mAh/3.85V/77Wh
Rated Capacity	11000mAh
Type-C Input	5V/3A 9V/2A 12V/1.5A 18W (Max)
Type-C Output	5V/3A 9V/2.22A 12V/1.67A 20W (Max)
USB-A Output	5V/3A 9V/2A 10V/2.25A 12V/1.5A 22.5W (Max)
Type-C Built-in Cable Output	5V/3A 9V/2A 10V/2.25A 12V/1.5A 22.5W (Max)
Lightning Built-in Cable Output	5V/2.4A
Total Output	5V/3A (Max)
Standard	GB 2022-4943.1, GB 2022-31241

# Schematic View

- 1. Display Screen
- 2. Type-C Cable Input/Output
- 3. Lightning Cable Output
- 4. USB-A Output
- 5. Type-C Input
- 6. Switch Button



## Instructions for Use

1. Use a Type-C cable with the appropriate connector to charge various digital devices using the power bank.
  2. If the power bank's battery is low, recharge it using a suitable charging cable connected to a USB port on a computer, an AC adapter, or a car charger.
- Note:** Given that the power bank has a certain weight, do not suspend the power bank by the charging cable while it is being used to charge your devices.
3. The display indicates the current power level. When the power is low, and the device is turned off, the button becomes non-functional, and the display turns off.
  4. While the power bank is being charged, the display flashes, showing the current power status. Once fully charged, it displays "100" and the light stays on.
  5. When charging other devices the display stays on, indicating the current battery percentage.
  6. If the power drops to 0 % the display shows 0 and begins to flash to signal a low battery.
  7. If the battery voltage fall below 3V, the power bank automatically shuts off.

## Safety Warnings

1. The product should be placed on a desktop during use. If it must come into contact with the human body, limit this contact to less than 10 seconds.
2. The working temperature range for this product is 0°C to 35°C. Usage in environments hotter than 35°C or colder than 0°C is not recommended.
3. Do not expose the product to fire or water. Avoid cleaning it with a damp cloth to prevent leakage, short circuits, and other malfunctions.
4. Ensure the product is not covered with paper or other materials that could obstruct heat dissipation and cooling.
5. Avoid using this product unattended.
6. Do not disassemble this product. It contains no user-serviceable parts.
7. Avoid dropping, shaking, knocking, impacting, or squeezing the product.
8. Never short-circuit the anode and cathode of the product to prevent fires.

- 9.** Keep the product out of reach of children.
- 10.** Always check that the output voltage of the charger matches this product before use to avoid overload, which can lead to smoke, fire, and other hazards.
- 11.** Please disconnect the charger once the device is fully charged.
- 12.** If you encounter any abnormal occurrences such as unusual odors, excessive heating, changes in color, deformation, or leakage during the operation of the mobile power supply, stop using immediately.
- 13.** Only use a certified branded adapter that is compatible with the power bank and meets all required standards.
- 14.** The replacement of batteries must be carried out by professional service agents and should be handled with care as improper handling can lead to an explosion risk.
- 15.** Only batteries of the same or an equivalent type should be used and replaced exclusively by qualified maintenance staff, not by untrained individuals.
- 16.** Batteries should never be exposed to environments that can cause overheating, such as direct sunlight or fire.
- 17.** Do not immerse in or expose the power bank to water.
- 18.** Avoid using the device if it has been submerged in water.
- 19.** Keep away from children, infants, and pets.
- 20.** Ensure that the appliance has adequate ventilation during use to prevent overheating and ensure safe operation.

## Troubleshooting

Problem	Possible Cause	Solution
Indicators fail to show a full charge status even after the product has been charging for an extended period.	1. The charging time may be insufficient. 2. There could be a malfunction in the adapter or the product.	1. Charge the product for 12 hours. 2. Contact a service center for assistance.
The remaining power in the product cannot be detected.	1. The product may have no remaining power. 2. The power button or indicators might be malfunctioning. 3. There could be a power failure within the product.	1. Recharge the product. 2. Contact a service center for assistance.
The product is unable to charge other devices.	1. The power level is low. 2. There could be no power transmission through the USB cable or adapter. 3. Incorrect adapter was chosen. 4. The product's power management system may prevent it from charging the connected device.	1. Charge the product again. 2. Replace the USB cable or adapter. 3. Select a suitable connector that matches the product's interfaces. 4. The product may be incompatible with the device.

While the product is capable of charging other devices, it cannot fully charge them.	The battery power is low.	Charge the product.
When attempting to charge other devices using the remaining power, the product suddenly stopped working or failed to display any remaining power.	An external short circuit or an overload could trigger an automatic shutdown of the product for self-protection.	Charge the product to reactivate it.

## Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

## Warranty

Products that you buy directly from our **Porodo** website or shop come with a 24-month warranty.

When you buy **Porodo** products from any of our approved sellers, you only get a 12-month warranty. If you want to extend this warranty, go to our website at **porodo.net/warranty** and fill out the form with your information. Don't forget to upload a picture of the product too. After we've checked and accepted your request, we'll send you an email to confirm that your product's warranty has been extended.

For more info, please check:  
**porodo.net/warranty**

## Contact Us

If you have any questions about this Privacy Policy, please contact us at:  
**info@porodo.net**

Website: **porodo.net**

Service Support: **support@porodo.net**

Instagram: **porodo**