TigerConnect
Roles and Teams - Mobile (iOS)
Service Desk 204-940-8500 Option 4, Option 1
or toll-free 1-866-999-9698 Option 4, Option 1

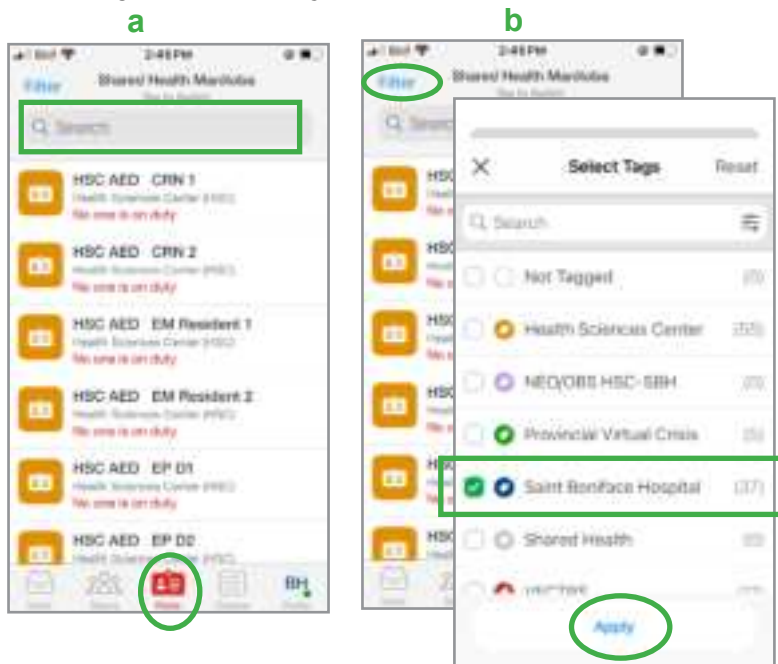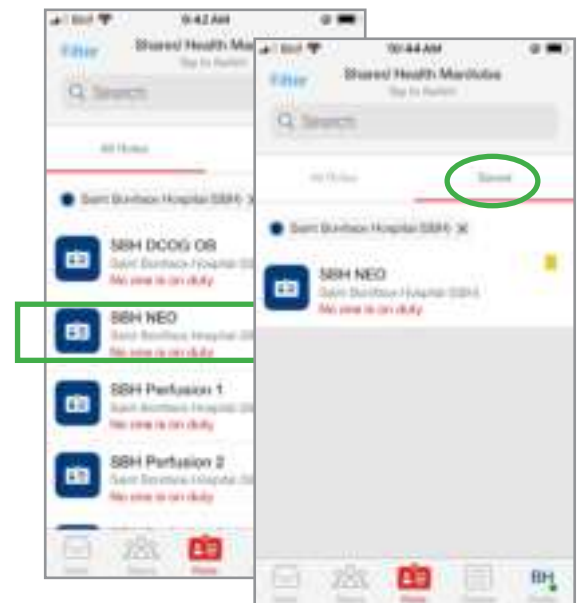**Shared health Soins communs** Manitoba

If you're interested in using Roles and Teams in your area, contact the Service Desk.

Search for a Role

1 Tap **Roles** in the bottom menu and then
a) start typing the name of the Role in the **Search** field OR
b) tap **Filter** to open the **Tags** window and select a Tag and tap **Apply**.
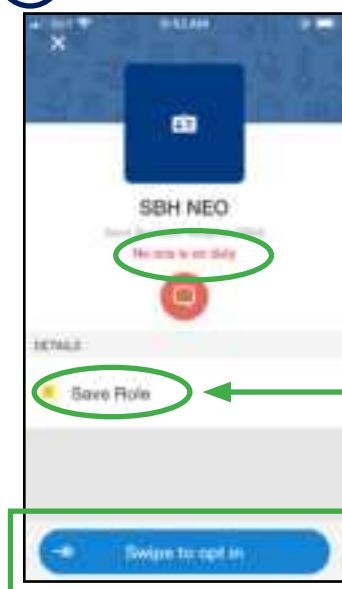
a **b**

2 Tap the role to select it.

Note: You can save a Role as a favourite in the next step when you opt in to the Role, and then you can use the **Saved** tab the next time you need to opt into the Role.

Opt in and out of a Role

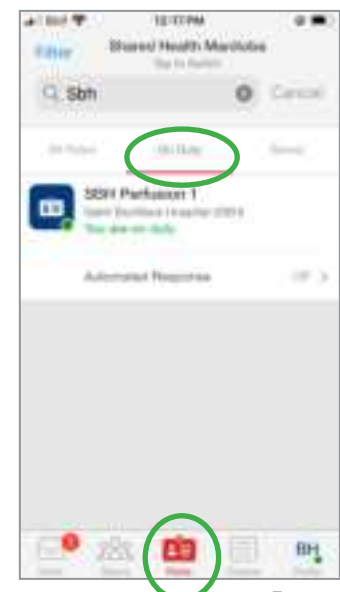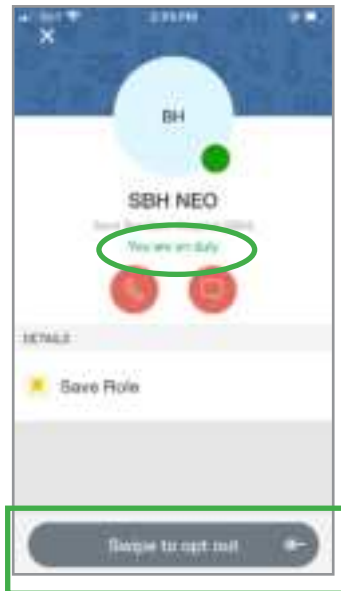**1** **Swipe to opt in** to the Role.

When you opt in:
- you automatically become a member of any Team the Role belongs to
- the chat history for the Role will now appear in your message inbox while you're on duty

Tap the flag icon to save as a favourite.

2 When it's time to opt out, tap **Roles** and **On Duty.**

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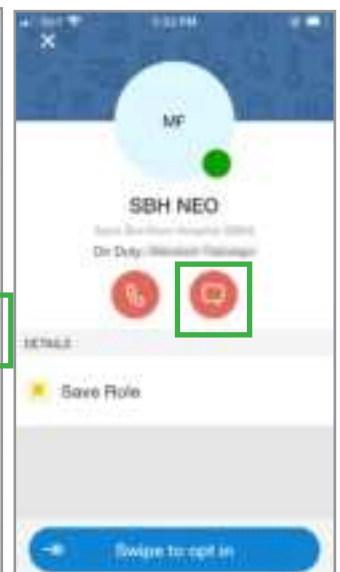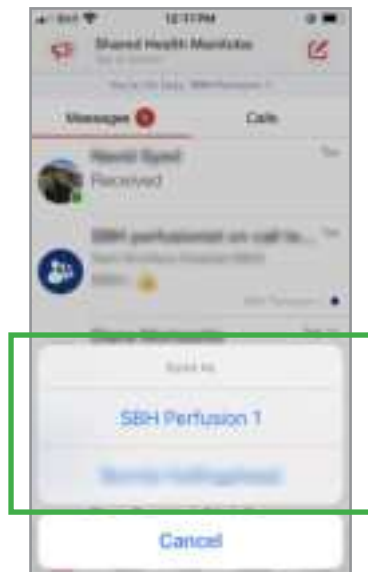
3   **Swipe to opt out** of the Role.

4   Tap **Skip** and **Yes** to leave the Role empty.

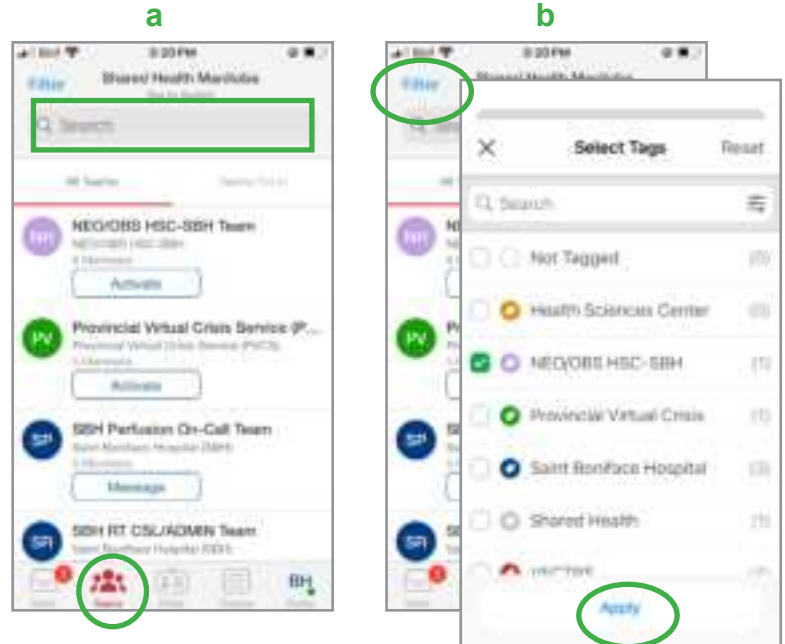The chat history for this Role will now be removed from your inbox.

Send a message to a Role

1   To send a new message to a Role, tap the new mesage icon from your inbox and search for the Role.

2   If you're in a role, you can select whether you want the message to be sent from you or the role you're currently in.

3   You can also message a Role by searching and tapping to select the role, then tapping on the message icon.

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Search for a Team and send a message

a   **b**

1 Tap **Teams** in the bottom menu and then:

a) start typing the name of the Team in the **Search** field OR

b) tap **Filter** to open the **Tags** window and select a Tag and tap **Apply**.

2 Send the message using one of the options below.

You **are not** a member of the Team.

Tap **Activate** to compose and send the message.

You can send messages as needed and also name the group conversation.

You **are** a member of the Team.

Tap **Message** to compose and send your message.

If you're in a role, you can select whether you want the message to be sent from you or the role you're currently in.