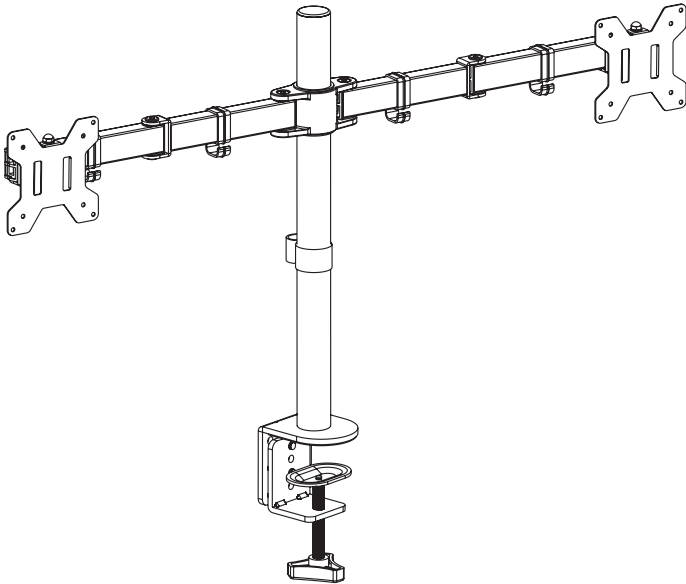


Dual Monitor Desk Mount

Instruction Manual



SKU: STAND-V032



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-v032>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



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309-278-5303

⚠️ WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

⚠️ TIPOVER WARNING

- SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:
- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
 - USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL
- USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.**

⚠️ WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS			
			
A (x1) Pole	B (x1) Clamp	C (x1) Swivel Arm	D (x2) VESA Plate
			
E (x1) Grommet Base Plate	F (x1) Soft Pad	G (x1) Support Plate	H (x1) Pole Cap
			
I (x1) Pole Cable Clip	J (x4) Arm Cable Clip		
			
S-A (x3) M6x16mm Screw	S-B (x2) M6 Security Nut	M-A (x8) M4x12mm Thumbscrew	M-B (x8) M4x30mm Screw
			
M-C (x8) M6 Spacer	T-A (x1) 3mm Allen Wrench	T-B (x1) 5mm Allen Wrench	T-C (x1) 6mm Allen Wrench

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

TOOLS NEEDED



DO NOT EXCEED WEIGHT CAPACITY.

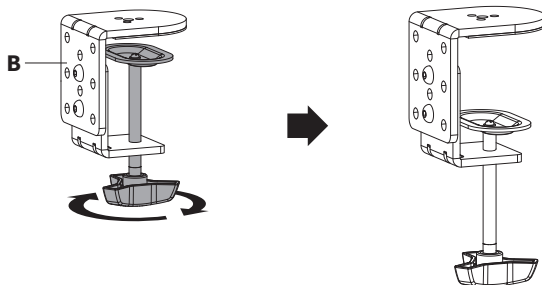
Failure to do so may result in serious injury.

22 lbs
Per Arm
(10kg)

ASSEMBLY STEPS

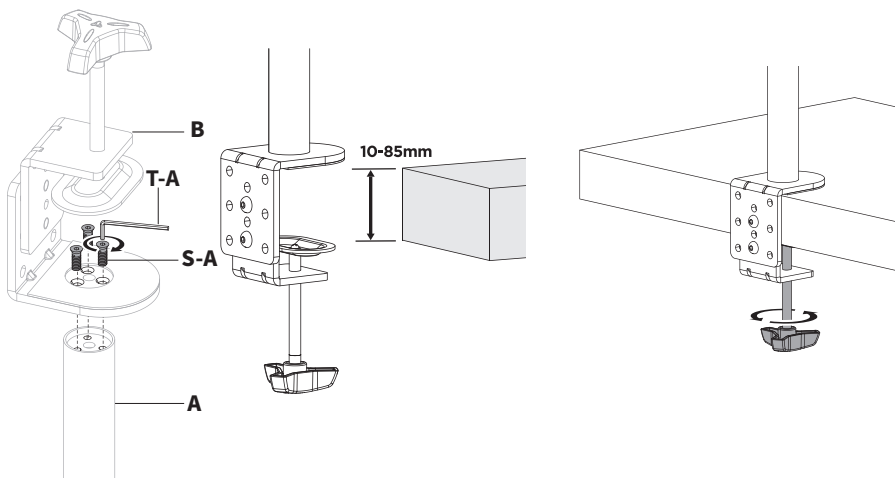
STEP 1

Loosen knob on Clamp **(B)**.



STEP 2A: DESK CLAMP

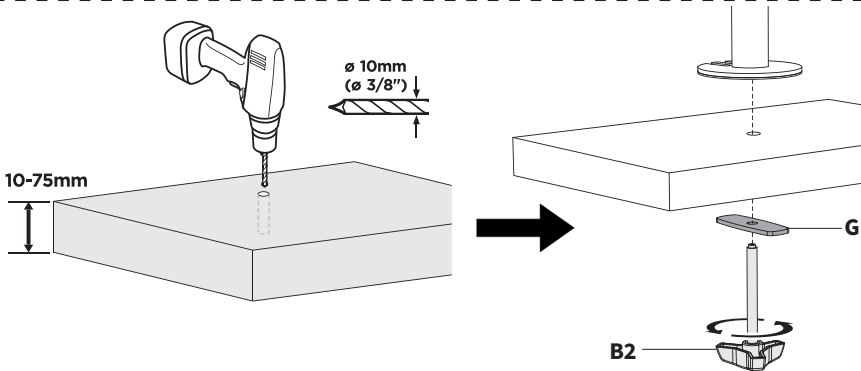
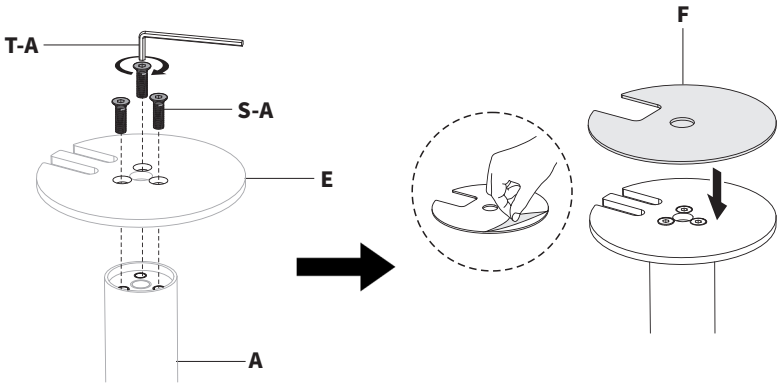
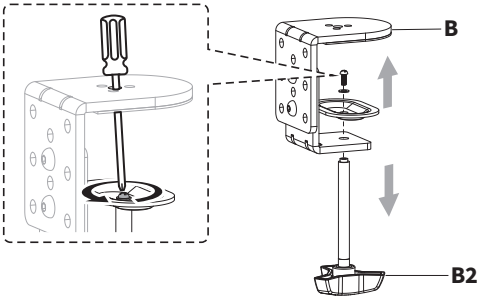
Mount Clamp **(B)** to Pole **(A)** using M6x16mm Screws **(S-A)** 3mm Allen Wrench **(T-A)**.
Secure assembly to desktop by tightening knob on Clamp **(B)**.



STEP 2B: GROMMET MOUNT

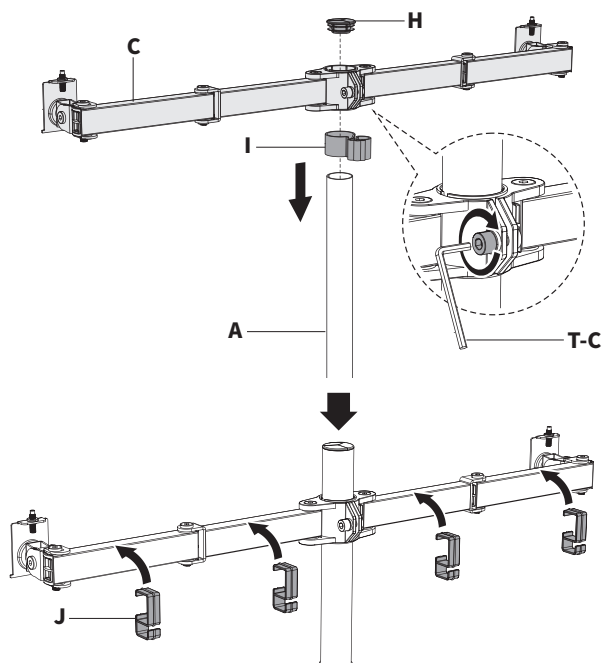
Grommet Installation

Using a phillips screwdriver, remove the screw from Clamp (B) and disassemble. Set Knob (B2) aside. Mount Grommet Plate (E) to Pole (A) using M6x16mm Screws (S-A) and 3mm Allen Wrench (T-A). Remove adhesive backing from Soft Pad (F) and adhere to Grommet Plate (E). Using a 3/8" (10mm) drill bit, drill through desktop surface and secure assembly using Knob (B2) and Support Plate (G).



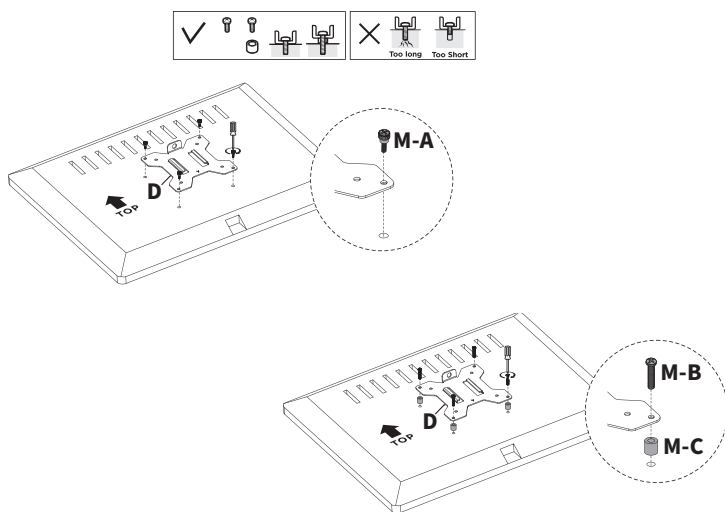
STEP 3

Slide Pole Cable Clip (**I**) and Swivel Arm (**C**) onto Pole (**A**). Secure Swivel Arm (**C**) in place using 6mm Allen Wrench (**T-C**). Attach Pole Cap (**H**) to Pole (**A**). Attach Arm Cable Clips (**J**) to Swivel Arm (**C**).



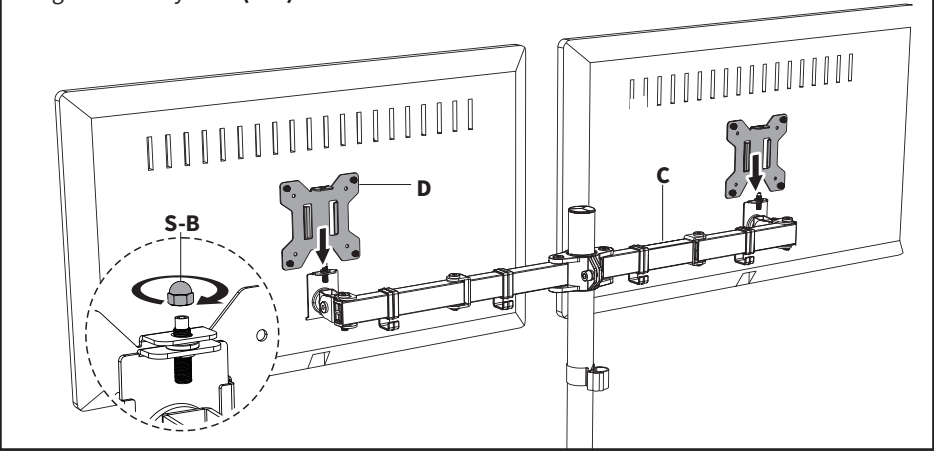
STEP 4

Secure VESA Plates (**D**) to monitors using M4x12mm Thumbscrews (**M-A**) or M4x30mm Screws (**M-B**). M6 Spacers (**M-C**) may be required.



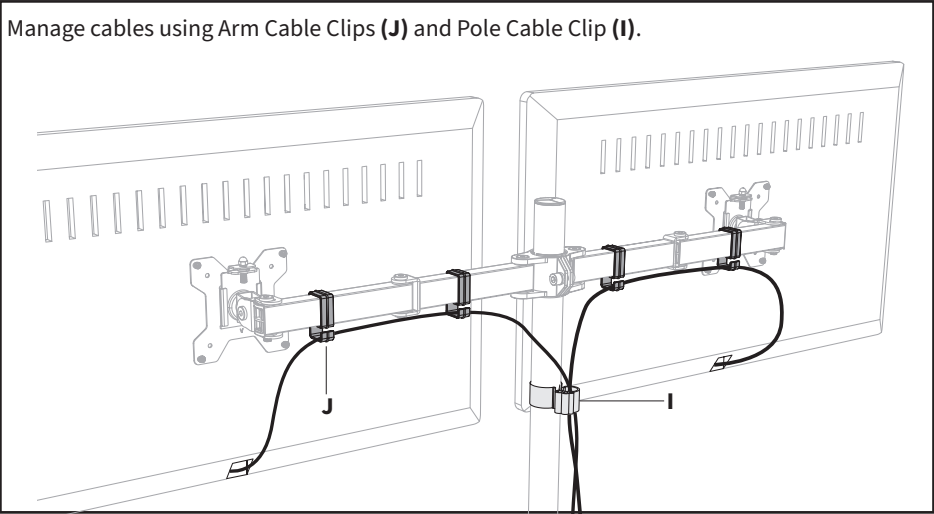
STEP 5

Slide monitors with VESA Plates **(D)** onto Swivel Arm **(C)**. Secure VESA Plates **(D)** in place using M6 Security Nuts **(S-B)**.



STEP 6

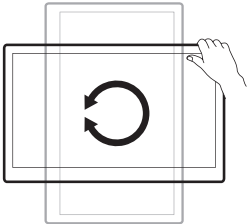
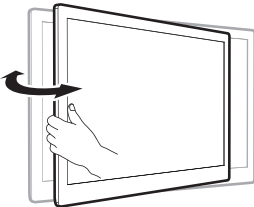
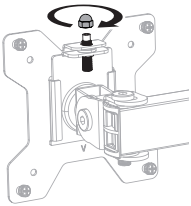
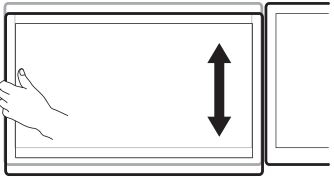
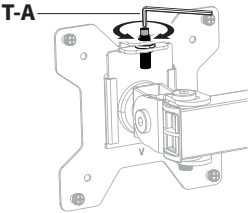
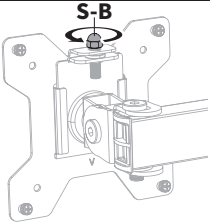
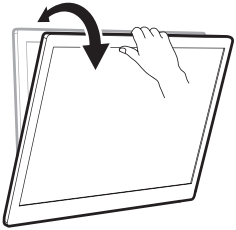
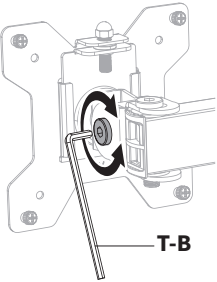
Manage cables using Arm Cable Clips **(J)** and Pole Cable Clip **(I)**.



STEP 6

Adjust the monitor tilt using 5mm Allen Wrench (**T-B**). To level monitors, remove M6 Security Nuts (**S-B**) and tighten or loosen adjustment screws using 3mm Allen Wrench (**T-A**). Once level, fasten M6 Security Nuts (**S-B**) back into place.

Note: If the display does not stop at your desired position, tighten the screw as shown.





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LAST UPDATED: 08/19/2022
REV1



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our dedicated support team can offer immediate assistance with rapid response times. If any
parts are received damaged or defective, please contact us. We are happy to replace parts to
ensure you have a fully functioning product.



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AVG. RESOLUTION TIME *(within office hrs):* **5M 4S**



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AVG. RESOLUTION TIME *(within office hrs):* **< 15 M**



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AVG. RESPONSE TIME *(within office hrs):* **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr