L'nksys

FGW5500 User Guide



Table of Contents

Table of Contents	2
Introduction	3
Product Overview	3
LED Indicators	4
Web Interface	ε
Login to Web-GUI	ε
Detailed Configuration Page	8
Status Device Status	9
Status Modem Status	10
Status Network Status	11
Status Client List	12
Network	13
Network Modem Settings	13
Network Internet Settings	14
Network LAN Settings	16
Network IPv6 Settings	17
The "IPv6" page allows user to get IPv6 information such as WAN Connect	
WAN IPv6 Address	
WiFi	
WiFi Basic	
WiFi Advanced	
WiFi WPS	
Voice Voice Setting	
Advanced MAC Filtering	
Advanced IP Filtering	
Advanced Dynamic DNS	
Advanced Port Forwarding	26
Security	27
Security Firewall	27
Management	28
Management Configuration	28
	28
Management Device Settings	
Management Software	
Management Diagnostics	32
Specification	33

Introduction

Product Overview

- 1 Power Input
- ② Power on/off Switch
- 3 2.5GbE LAN Port
- 4 1GbE LAN Port
- ⑤ USB Port (Reserve)

- 6 FXS Port
- ② WPS button
- **8** SIM Slot





LED Indicators

LED Indication	Color	Status	Description
Bottom LED -	Blue	5G (SA/NSA) On	Device connects to 5G network
5G/LTE/3G/Ethernet	Green	LTE/3G On	Device connects to LTE/3G network
Wan/Alarm	Orange	Ethernet WAN	Device connects to Internet via Ethernet WAN
	Red	Alarm	System Alarm ON
			No SIM card detect
			No Internet available
			Failed to boot up system
	OFF		Power OFF
Middle LED –	Blue	On	 LED ON for either 2.4GHz, 5GHz, or Both have been activated
WiFi/WPS enabled		Blinking	While UE connects to 5G network (SA/NSA) or Ethernet WAN mode, the
	Green	On	WiFi LED color is Blue.
		Blinking	 While UE connects to 4G network (LTE/3G), the WiFi LED color is Green.
			 Blinking, WiFi WPS process, (1 sec on, 1 sec off)
	OFF		Both 2.4GHz AND 5GHz are disabled
Top LED – Voice SIP	Blue	On	LED ON for either SIP or VoLTE has been activated
or VoLTE enabled		Blinking	While UE connects to 5G network (SA/NSA) or Ethernet WAN mode, the
	Green	On	Voice LED color is Blue.
		Blinking	While UE connects to 4G network (LTE/3G), the Voice LED color is Green.
			 Blinking, SMS/Missed process. (2 sec on, 2 sec off)
	OFF		Both Voice SIP AND VoLTE didn't register
Booting	Blue		 10 seconds initial setup on bottom LED with solid BLUE
			Then 2 mins 40 sec for LED chasing on 3 LEDs chasing with BLUE
Firmware Upgrade	Blue		All LEDs in Chasing Pattern with blue color
Reset	Blue		All LEDs in Blinking with blue color

Installation

Please follow the steps below to install the router:

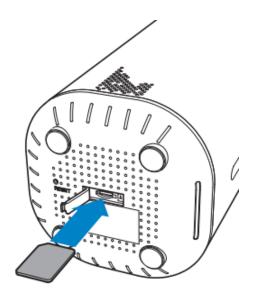
Step1: Insert SIM card into the router with direction shown below until it clicks.

Step2: Connect one of the **LAN** ports (any will do) on the router to your PC with a RJ-45 Ethernet cable provided.

Step3: Insert the power cord into the **DC-12V** power jack of the router; and insert the correct plug into your home's power outlet.

Step4: Switch the power ON. The router will start the booting process. After a few seconds, the LED lights will start blinking with blue color.

Step5: When the router has booted up, you will see the following LED lights on in solid color: the LTE (Green) or 5G (Blue). You can now connect your devices to the router via Ethernet or over WiFi. The network name (**SSID**) and password (**Key**) can be found on the label underneath the router.





Note:

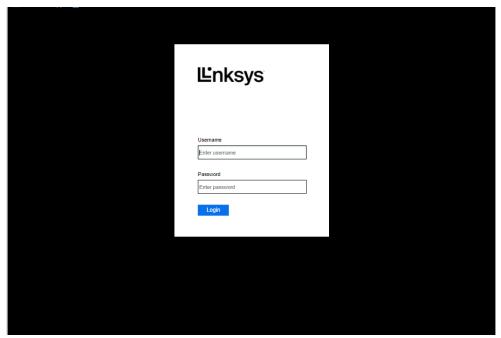
- 1. To remove the SIM card, press the card in until it clicks and it will pop out automatically.
- 2. 5G/LTE signal strength can be referred on Web GUI, five bars (ON means the strongest signal while one bar (ON means the weakest signal that your device received.
- 3. Do not remove the SIM card when the router is operating.

Web Interface

Login to Web-GUI

Users' devices are assumed in CPE LAN side. Please follow the steps below to configure your device through the web interface:

- **Step1:** Open the Web browser (Ex: Internet Explorer, Firefox or Chrome) and enter the default IP address of CPE, which is: https://192.168.15.1
- **Step2:** Enter USERNAME/PASSWORD to access the web management interface. The default USERNAME is **user**, and PASSWORD is mentioned on the bottom of the unit.



Web management interface

Step3: After successful login, you can see "Brief Summary Page". Brief Summary Page is composed of many blocks and each block contains its own feature. A concise description is presented in the block. Users can click on it to enter "Detailed Configuration Page" to see the complete settings or tweak the configuration. Detailed information about this page will be stated below



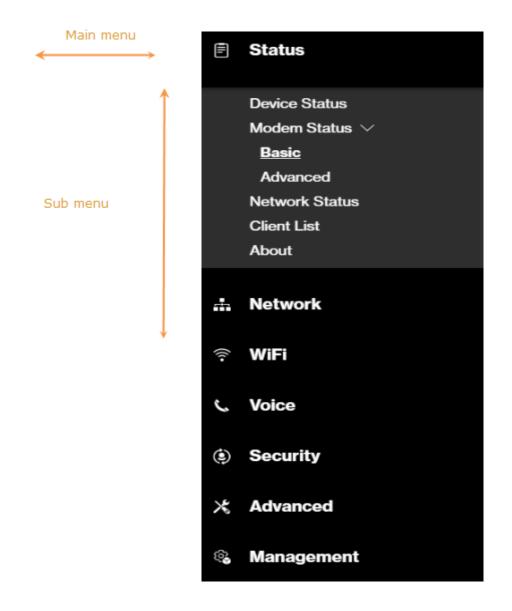
Brief Summary Page

After login, users can see a "Brief Summary Page" about all functions of FGW5500, each block is a link to "Detailed Configuration Page".

(Ex: Click "Network", you can go to "Network" main menu with sub-menu like WAN Setting or Port Management and other settings about Network)

Detailed Configuration Page

After clicking any block in "Brief Summary Page", the webpage would be switched to the "Detailed Configuration Page". (Take "Mobile Network" block for example)



Detailed Configuration Page

Main Menu	Show the current main menu
Sub Menu	Clickable, can jump to another <u>Sub Menu</u> under the same <u>Main Menu</u>

Status | Device Status

Device Status ∨

2.4GHz Host SSID	Linksys00136
2.4GHz Guest SSID	LinksysGuest00136
5GHz Host SSID	Linksys00136
5GHz Guest SSID	LinksysGuest00136
Firewall	Medium (Standard)
UPnP	Disable
DMZ	Disable
DDNS	Disable
Time Zone	(UTC+08:00) Asia/Hong_Kong
Device Up Time	7Days 19:35:51

Status > Device Status

- Host SSID: As titled.
- Guest SSID: As titled.
- Firewall: Three possible states, LOW Filtering (Filtering Disabled), Medium (Standard) and High.
- UPnP: Possible states are Enable and Disable.
- **DMZ**: Possible states are **Enable** and **Disable**.
- DDNS: Possible states are Enable and Disable.
- Time Zone: As titled.

Refresh button Click the	"Refresh" button to trigger refresh manually.
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Status | Modem Status



Status > Modem Status

- Network: Network mode, possible state is 5G/4G, ENDC/4G, 5G, or 4G.
- Connection Status: If CPE anchored to the base station successfully, the status will be Registered.
 Otherwise, the status will be No Service.
- Connection Time: As titled.
- Operator Name: As titled.
- Uplink Current Speed: As titled.
- Downlink Current Speed: As titled.
- Data Uplink/Downlink Traffic: The data here is the accumulated.
- PIN Remain: 3 times remain.
- PUK Remain: 10 times remain.
- USIM Status: As titled.

Status | Network Status

Operation Mode	Dynamic IP
IPv4	
WAN IP Address	10.89.42.252
Default Gateway	10.89.42.253
Primary DNS Server	210.241.208.1
Secondary DNS Server	139.175.1.2
IPv6	
WAN IP Address	2401:e180:8d52:50ad:50:f4ff:fe00:1
Default Gateway	fe80::2849:c0a8:4d1f:2537
Primary DNS Server	2401:e180:7fff::210:241:208:1
Secondary DNS Server	2001:cd8:103::139:175:1:1
LAN Link-Local Address	fe80::daec:5eff.feab:d32b
LAN Prefix Address	2401:e180:8d52:50ad::
Autoconfiguration Type	SLAAC DHCPv6
	N/A

Status > Network Status

- Operation Mode: As titled.
- ♦ IPv4: This section shows IPv4 WAN IP Address, Default Gateway, and DNS Servers of NR indoor CPE.
- IPv6: This section shows IPv6 WAN IP Address, Default Gateway, DNS Servers, LAN Link-Local Address, LAN Prefix Address, Autoconfiguration Type and DHCP Server PD Prefix of NR indoor CPE.

Status | Client List

Client List



Status > Client List

- Connected Devices: It displays that how many clients connected to the CPE, including wired and wireless devices.
- ◆ **BLOCK:** Click the "BLOCK" button will bock the device immediately.
- Blacklist: It displays that the devices have been blocked after clicking the "BLOCK" button.
 Click "UNBLOCK" button to release the devices.

Network

The "Network" page allows user to configure network function such as Modem settings, Internet settings, LAN setting, and IPv6 settings.

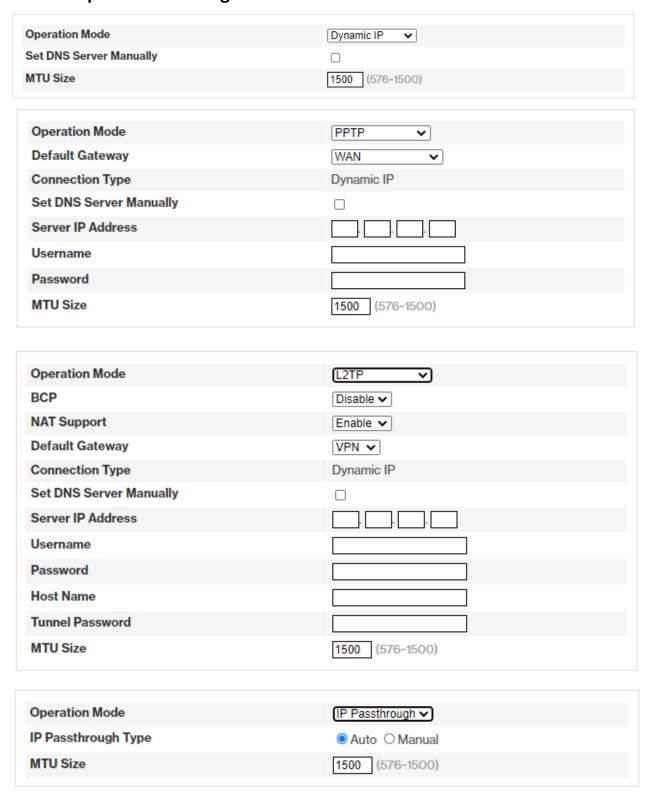
Network | Modem Settings



Network > Modem Settings

- Network Mode: Possible to state 5G/4G, ENDC/4G, 5G, or 4G.
 - The CPE will automatically detect a SIM card for data APN configuration, and it also supports manual mode for configuration, such as authentication methods (NONE, PAP, CHAP) if service required.
- Enable Auto Connection: As titled. Default setting is enabled (checked).
- Enable Roaming: The CPE is a fixed wireless access point, and the default setting is disabled (unchecked).
- Enable Voice APN: While enabled (checked) Voice APN, the CPE will create a dedicated route for Voice service.
 - Some fields such as PDP type, APN setting, APN name, and username/password for authentication are required to input. Please contact your service provider to enable this service.

Network | Internet Settings

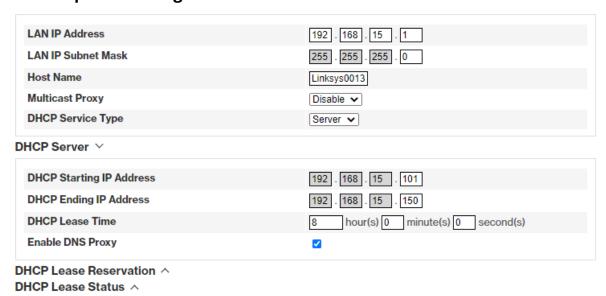


Network > Internet Settings

- Operation Mode: Possible to state Dynamic IP, PPTP, L2TP, or IP Passthrough.
 - **Dynamic IP**: The CPE behaves as DHCP client and receives WAN IP address from core network automatically.

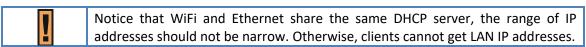
- PPTP: A Virtual Private Network (VPN) protocol that uses a TCP control channel and a Generic Routing Encapsulation (GRE) tunnel to encapsulate PPP packets. Default Gateway, Server IP Address and login credential are required to input.
- **L2TP**: A layer 2 Virtual Private Network (VPN) protocol that uses encryption for its own control messages. Default Gateway, Server IP Address and login credential are required to input.
- IP Passthrough: IP Passthrough deactivates the functionality of the CPE and assigns the cellular WAN address straight to any of your desired devices connected to the CPE.

Network | LAN Settings

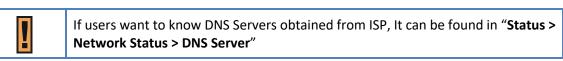


Network > LAN Settings

- LAN Setting:
 - LAN IP Address / LAN IP Subnet Mask: The IP address and subnet mask used by CPE in LAN
 - ◆ If users choose other tunnel mode, this IP means LAN side domain and Web GUI IP addres s. (This IP will change IP prefix in "DHCP Server", "Port Forwarding" and "Port Trigger")
- ◆ **DHCP Server**: CPE has a built-in DHCP server to manage the distribution of IP addresses. A device connected to CPE through the Ethernet port or WiFi would obtain a dynamic IP address from CPE.
- ◆ DHCP Starting IP Address: The starting IP address assigned by DHCP server.
- ◆ DHCP Ending IP Address: The ending IP address assigned by DHCP server.



- ♦ **DHCP Lease Time:** The lifetime of the IP assigned by DHCP server.
- Enable DNS Proxy: When the checkbox is ticked, clients set CPE as DNS server, but CPE will only act as a "DNS relay".



- DHCP Lease Reservation: Setup a mapping IP addresses with specified DHCP lease time.
- ◆ **DHCP Lease Status:** This table records the mapping of MAC and IP addresses. Clients with the specific MAC address in the table would get the corresponding IP address. An example is illustrated below.

Cancel button	Reset fields to the last saved values.	
Apply button	Commit the changes made and save to the CPE device, some services will be reloaded.	

Network | IPv6 Settings

Network > IPv6 Settings

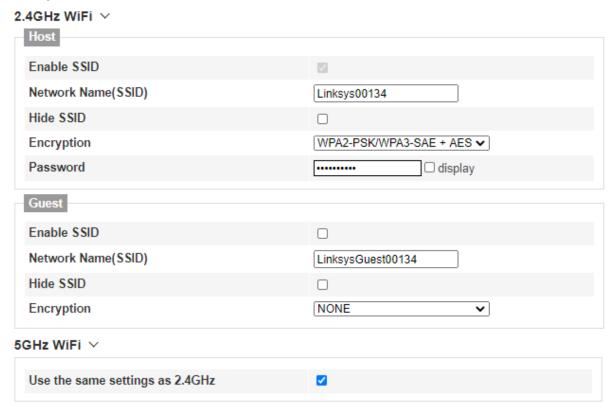
The "IPv6" page allows user to get IPv6 information such as WAN Connection Type and WAN IPv6 Address.

- IPv6 Type: Show IPv6 Connection Type with "Auto Configuration (SLAAC/DHCPv6).
- **DNS Server Source:** Get DNS from Auto or Static
- ♦ Autoconfiguration Type: Choose different configuration to assign IPv6 address
- ♦ IPv6 SLAAC DHCPv6 RA Lifetime (seconds): Set DHCPv6 renew time, default setting is 28800 seconds.

WiFi

In WiFi main menu, you can display and configure WiFi settings. Users can see SSID, current channel and working mode as well as configure wireless setting, security, and access control list.

WiFi | Basic



WiFi > Basic

- Enable SSID: As titled.
- **Network Name (SSID)**: SSID (service set identifier) is a label representing wireless AP. Wireless clients would see the SSID broadcasted by AP.
- Hide SSID: As titled.
- ◆ Encryption: It provides several encryption modes such as NONE WPA2 PSK + AES WPA2-PSK/WPA3-SAE + AES WPA3-SAE + AES

Authentication	Encryption	
Open Systems	NONE	
WPA3-Personal	CCMP	Pre-shared Settings -
WPA5-Personal	CCIVIP	Key Pass Phrase
WPA2-Personal	AES	Pre-shared Settings -
WFAZ-FEISOIIdi	TKIP	Rekey Interval

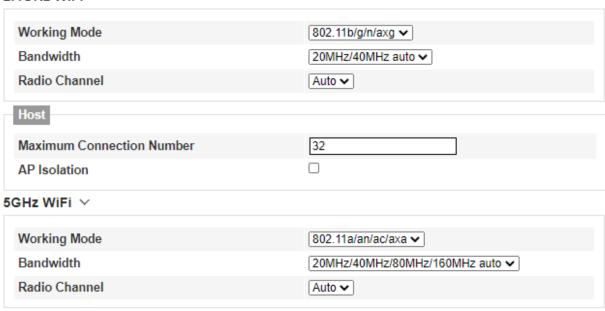
	TKIP/AES	Key Pass Phrase
	ССМР	Wi-Fi Protected Setup (WPS)–
	TKIP/CCMP	Enable WPS
WPA2/WPA3-Personal	ССМР	Pre-shared Settings -
Mixed Mode	CCIVIF	Key Pass Phrase
		Pre-shared Settings -
M/DA /M/DA2 Dorsonal	TKIP/AES	Rekey Interval
WPA/WPA2-Personal Mixed Mode	TKIP	Key Pass Phrase
iviixea ivioae	AES	Wi-Fi Protected Setup (WPS)–
		Enable WPS (only for AES and TKIP/AES.)

• **Guest Network**: The separated WiFi network can isolate all of your home devices and services from a "Guest", which only provides access to the Internet but not to your home network.

Refresh button	Click the "Refresh" button to trigger refresh manually.		
_	Radio channel, WiFi MAC and Network Name (SSID) are all		
<u>I</u>	examples here.		

WiFi | Advanced

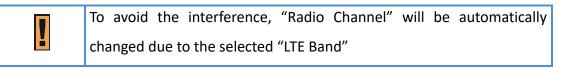
2.4GHz WiFi V



WiFi > Advanced

Working Mode:

- 2.4GHz WiFi: There are "802.11 b/g/n/axg", "802.11 b/g/n", "802.11 b/g", and "802.11b".
- 5GHz WiFi: There are "802.11 a/an/ac/axa", "802.11 a/an/ac", "802.11 a/an", and "802.11a".
- ◆ **Bandwidth**: The setting is only available when the wireless protocol is used; select the bandwidth from the drop-down list.
 - 20MHz Set the bandwidth to 20M.
 - 20MHz/40MHz Auto The bandwidth setting will automatically be switched to either 20M or 40M by CPE based on the environment.
 - 20MHz/40MHz/80MHz Auto The bandwidth setting will automatically be switched to either 20M, 40M or 80MHz by CPE based on the environment.
 - 20MHz/40MHz/80MHz/160MHz Auto The bandwidth setting will automatically be switched to either 20M, 40M, 80MHz or 160MHz by CPE based on the environment.
- Radio Channel: The channel to use. Selecting "Auto" will allow CPE to choose the best channel automatically.



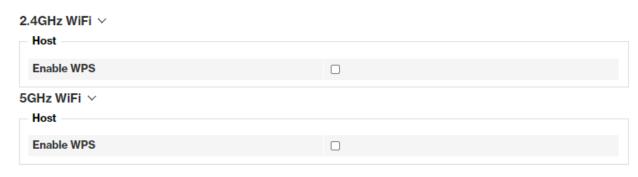
- ♦ Maximum Connection Number: Configuring range 1 ~ 32, per radio.
- AP Isolation: Enable or disable AP Isolation feature.

Cancel button	Reset fields to the last saved values.	
Apply button	Commit the changes made and save to the CPE device, some services will be reloaded.	



If you select "WhiteList" and have no MAC address in the list, no one can establish the connection.

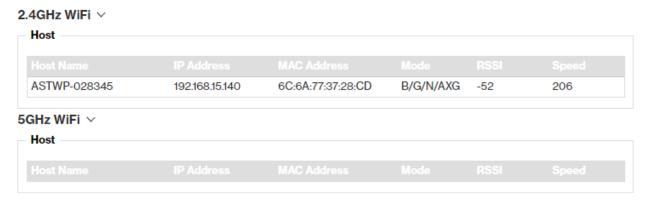
WiFi | WPS



WiFi> WPS

- Wi-Fi Protected Setup (WPS)
 - Enable WPS: User can share their WiFi via WPS when this box is checked. This feature support for both 2.4GHz and 5GHz radios.

WiFi | Connected Client

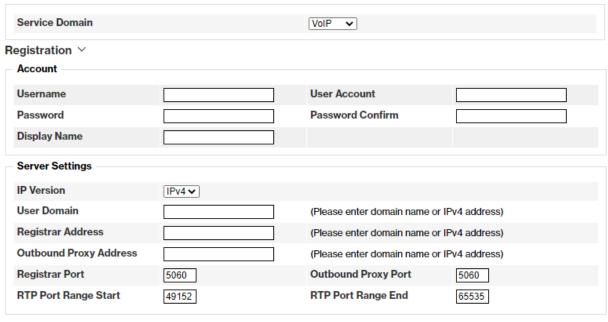


WiFi > Connected Client

Host: It displays that how many clients connected to the CPE through both 2.4GHz and
 5GHz radios.

Voice | Voice Setting

Voice Setting



General Settings ^

Voice > Voice Setting

- Service Domain: VolP
- Registration: This part includes "Account" for validation and "Server Settings" for services configuration.
- Account: Username, User Account, Password, Password Confirm and Display Name are for VoIP service registration. It requires to contact your service provider to get the credentials.
- Server Settings: Contact with your service provider to get the right configurations on IP Version, User Domain, Registrar Address, Outbound Proxy Address, Registrar Port, Outbound Proxy Port, RTP Port Range Start and RTP Port Range End.

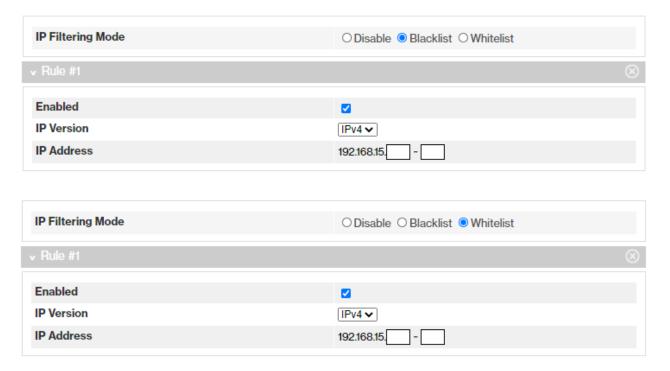
Advanced | MAC Filtering



Advanced > MAC Filtering

- ◆ MAC Filtering Mode: Users can block or allow clients with certain MAC addresses to access to CPE.
 - **Disable:** Any clients can establish the connection.
 - Blacklist: Only clients with MAC addresses in "Access Control List" will be blocked, other clients can establish the connection.
 - Whitelist: Only clients with MAC addresses in "Access Control List" can establish the connection, other clients will be blocked.

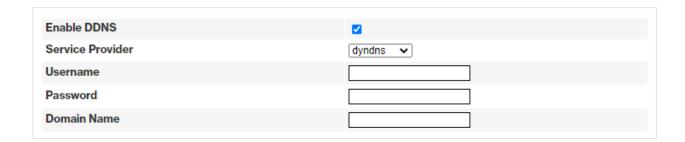
Advanced | IP Filtering



Advanced > IP Filtering

- ♦ IP Filtering Mode: Users can block or allow clients with certain IP addresses to access to CPE.
 - **Disable:** Any clients can establish the connection.
 - Blacklist: Only clients with IP addresses in "Access Control List" will be blocked, other clients can establish the connection.
 - Whitelist: Only clients with IP addresses in "Access Control List" can establish the connection, other clients will be blocked.

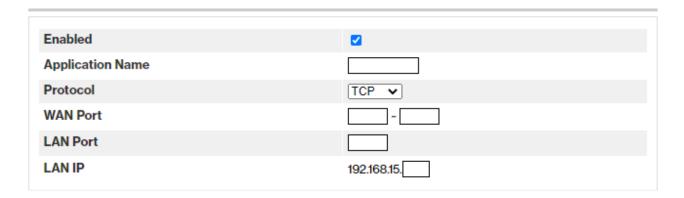
Advanced | Dynamic DNS



Advanced > Dynamic DNS

- Enable DDNS: Users can enable or disable the Dynamic DNS service by clicking the check box.
 - Service Provider: Select either dyndns, noip or Changelp as the Dynamic DNS service provider for the CPE.
 - **Username**: Dynamic DNS service login credential.
 - Password: Dynamic DNS service login credential.
 - **Domain Name**: Enter the domain name that you want to create for your services.

Advanced | Port Forwarding



Advanced > Port Forwarding

- Enabled: Users can enable or disable the Port Forwarding service by clicking the check box.
 - Application Name: Create a name for the port forwarding service.
 - **Protocol**: Select which protocol that requires to forward, **TCP**, **UDP** or **Both**.
 - WAN Port: Setup a range of WAN port.
 - LAN Port: Setup LAN port.
 - LAN IP: Setup LAN IP address.

Security

The "Firewall" page allows user to configure firewall to block and grant some network access.

Security | Firewall

Current Firewall Level	Medium (Standard)
Firewall Level	Medium (Standard)
	Stateful Packet Inspection (SPI) is enabled. Inbound (from Internet to LAN) policy: Dropped. Remote authorized access will override the inbound policy. Outbound (from LAN to Internet) policy: Accepted.
Filtering Strategy	The filtering rules you set will take precedence over the default inbound and outbound policies.
MAC Filtering	Disable/Blacklist/Whitelist
IP Filtering	Disable/Blacklist/Whitelist
Prevent DoS Attack	
Block Anonymous Internet Requests	
Filter Multicast	
Enable Remote Web Management	□ Port 8080

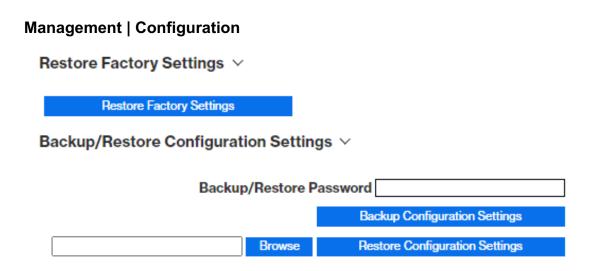
Security > Firewall

- Firewall Level: Three possible states, LOW Filtering (Filtering Disabled), Medium (Standard) and High.
- Prevent DoS Attack: Enable (checked) this feature will prevent the CPE avoid DoS attack.
- ◆ Block Anonymous Internet Requests: Enable (checked) this feature will block someone unknow to request Internet access. It is highly recommended to keep it enabled for security reason.
- Filter Multicast: Enable (checked) this feature will prevent Multicast packets to WAN interface.
- Enable Remote Web Management: Enable (checked) this feature will allow someone access device webGUI from WAN interface. It is highly recommended to keep it disabled for security reason.

Cancel button	Reset fields to the last saved values.
Apply button	Commit the changes made and save to the CPE device, some services will be reloaded.

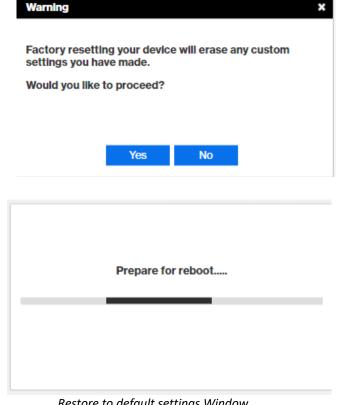
Management

The "Management" page allows user to configure the main system parameters such as password, language, device time/name ...etc.



Select *Management > Configuration* to go back to the factory default settings.

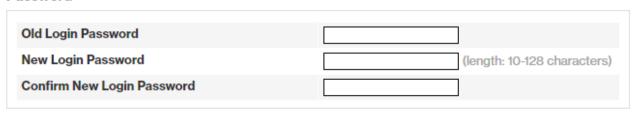
Restore Factory Settings: Click "Restore Factory Settings" button to clear all users' configuration and restore to factory default settings.



Restore to default settings Window

Management | Device Settings

Password >



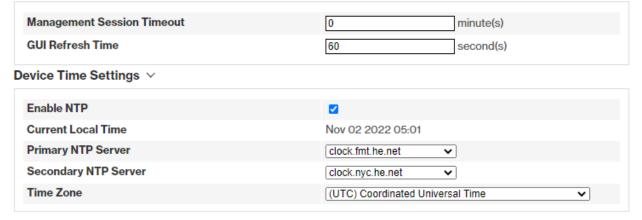
Management > Device Settings

The Device Settings page lets you change the default username and password.

- The minimum length of a password shall be 10, and shall meet all 4 of the following 4 complexity rules:
 - Minimally 1 uppercase character (A-Z)
 - Minimally 1 lowercase character (a-z)
 - Minimally 1 digit (0-9)
 - Minimally 1 special character (punctuation and/or space)
 - The password shall not have consecutive identical characters.
 - Values used in the login ID and password shall not be the same

Apply button	Commit the changes made and save them to the CPE device.
Cancel button	Reset fields to the last saved values

Timeout / Refresh Settings >



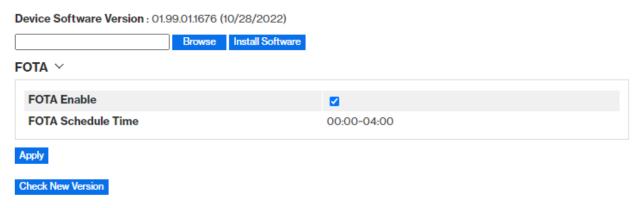
Management > Device Settings

Timeout/Refresh Setting

- Management Session Timeout: Automatic logout after the period. (Range: 0-10 Minutes; 0 means never expired)
- ➤ **GUI Refresh Time**: When users press "auto" button in any page, the page refresh in every designated time. (Range: 5-60 Seconds)
- **Device Time Settings:** To enable NTP server for system time synchronization.
 - **Enable NTP:** To enable NTP server for system time synchronization.
 - Current Local Time: Display the current device name.
 - > NTP Server: Select a NTP server from 7 servers' candidate.
 - **Time Zone**: UTC time zone selection.

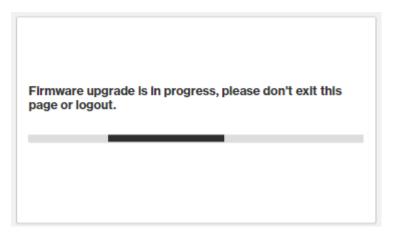
Apply button	Commit the changes made and save them to the CPE device.
Cancel button	Reset fields to the last saved values

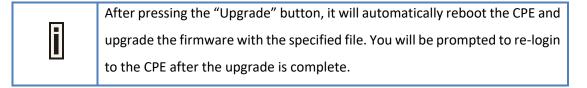
Management | Software



Management > Software

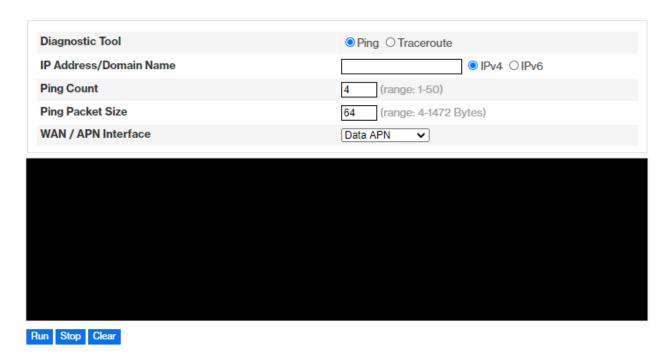
• Device Software Version: Click "Browse" button to select the ipk file to upload, and then click "Install Software" to install the selected file. The Upgrading window will be shown as below and then the reboot process will be started to let the change taken effect. The ipk file you have uploaded will be shown in the table below the device software version.





♦ FOTA: Click "Check New Version" button to get the latest firmware from Linksys cloud server.

Management | Diagnostics



Management > Diagnostics

Use system Diagnostics tools to set up parameters such as Diagnostics Type, Protocol Type, Ping Count, Packet Size, Ping Timeout, and get the Diagnostic Result afterward.

- ♦ **Diagnostic Tool:** Select **Ping** or **Traceroute** to check network connectivity.
 - ➤ IP Address/Domain Name: Enter the destination to check the CPE connectivity by IP address or Domain name, for both IPv4 and IPv6.
 - **Ping Count:** Setup how many ping packets you want to test.
 - **Ping Packet Size:** Setup the size of ping packet you want to test.
 - **WAN/APN Interface**: Setup which WAN interface you want to test.

Specification

- Support 5G NR Sub 6GHz for both TDD & FDD
 - 5G NR TDD Bands : n40/n41/n77/n78/n79*
 - 5G NR FDD Bands: n1/n3/n5/n7/n8/n28/n71
- Support LTE
 - TDD B38/B40/B41
 - FDD B1/B3/B7/B8/B20/B28
- Support USIM card
- ➤ Web-based configuration
- ➤ Support 1 RJ-11 FXS Port
- ➤ Support 1 RJ-45 2.5Giga Ethernet Port
- > Support 2 RJ-45 Giga Ethernet Port
- Support 802.11ax/b/g/n (2x2) Wi-Fi 6 Technology @ 2.4GHz
- Support 802.11ax/ac/an/a (4x4) Wi-Fi Technology @ 5GHz

Operating Temperature

The device is designed to work at ambient temperatures between 0°C (32°F) and 40°C (104°F). If the interior temperature exceeds normal operating temperatures, its performance and connectivity may be reduced.