200

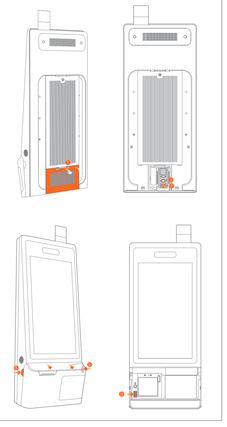
200

K2

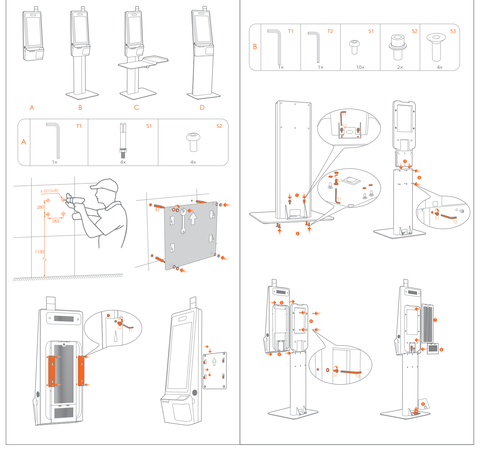
QUICK START GUIDE

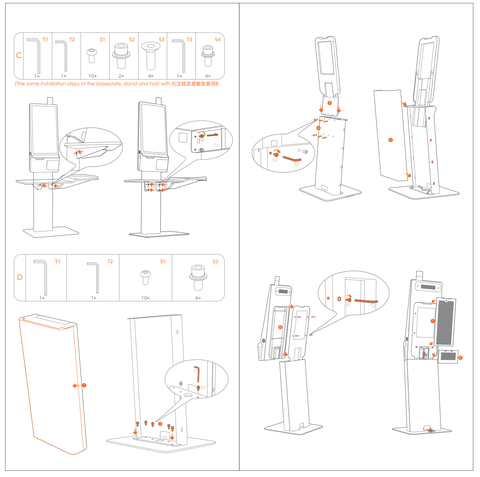
F4E00

Quick Start Guide/快速入门指南



Four installation styles/四种安装方式





Quick Setting

Only several steps to enable the smart commercial device K2:

After turning on the complete machine power supply, the screen will be lit. Then you will enter the first boot interface and just simply operate according to the instructions.
There are two types of internet mode available for you.

LAN setting
After plugging the network cable correctly, click "Setting" and "Wired Network" to choose Enable. Access password is required for an encrypted network connection.
As for IP address, there are two options: to automatically obtain IP or to manually enter IP address.

Wi-Fi setting
Click "Setting" and "WLAN" to enter the WLAN search interface. Wait for the available WLAN hot spots searching and listing. Click the right WLAN to connect to the network. Access password is required for an encrypted network connection.

How to download/use App

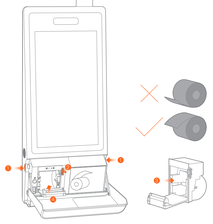
The Self-service Kiosk is applicable for the cashier environment of commercial customers in various industries,such as Chinese and Western catering,high-end department stores,supermarkets, convenience stores, information sites, interactive multi-media, scenic spot, etc. Please turn on the Kiosk and search & download the relevant Apps on the App market on Internet.

Facebook: Sunmitech

LinkedIn: SUNMI Technology

Please read the internal machine help App for more help or call 400-6666-509 for free telephone services.

Paper Changing Steps for the Inside Printer



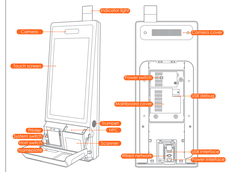
1. Open flip panel
Press both buttons on both side of the host at the same time to open the flip panel.

2. Open paper storage cover
Toggle downward the printer driving lever to open the paper storage cover.

3. Put in paper
Put in the 80mm thermal sensitive paper with a roller in it and pull out a section outside the printer exit.

4. Close the paper storage cover and flip panel
Press both sides of the paper storage cover to close it.
The printer will automatically cut paper in power on state.
In power off state, it is necessary to manually tear off excessive paper:
Close the flip panel.

Brief Introduction of Self-Service Kiosk



Camera
Camera used to shoot image.

Touch screen
Touchable screen applied for customer usage.

Printer
Used to print receipt.

NFC
• Used for NFC card reading.

Scanner
Used to read codes.

System switch
In standby state, short press to boot; short press again to be in standby mode.
In service state, long press for 2 to 3 seconds to choose to shut-down or restart;
In the state of power-on long press for 11 seconds to shut down the host.

Hast switch
Used to control the host power supply.

Camera cover
Used to cover the camera inside the host.

USB debug
On the mainboard and used for software update and debugging.

Mainboard cover
Inside the host. Mainboard external interfaces, like USB port, TF card port, etc. will be exposed after opening it.

Wired network
A wired network socket.

USB interface
Used for external hardware equipment.

Power interface
Used to plug the power line.

Dimension Parameters of Bare Machine

Type	Machine size(WDH)	Net weight(bare machine)
Host	394 × 171 × 920 mm	16.5kg
Floor-standing with table	1018 × 445 × 1850 mm	58kg
Floor-standing	540 × 490 × 1850 mm	45kg
Eco-service expansion	540 × 490 × 1810 mm	30kg
Wall-mounted	394 × 171 × 1017 mm	17kg

Package packing List of K2 Host

☐	K2 Hast	1	
☐	K2 Wall-mounted rack	1	(Wall-mounted)
☐	Accessory Box	1	
☐	Printing paper	1	In accessory box
☐	Hast power line(National standard)	1	In accessory box
☐	Hast network cable	1	In accessory box
☐	Hast keys	2	In accessory box(optional)
☐	Screw bag	1	In accessory box
☐	User Guige	1	Including packing content, warranty card and certificate

Table for Names and Content Identification of Toxic and Hazardous Substances in this Product

Part Name	Toxic or Hazardous Substances and Elements								
	Pb	Hg	Cd	CrVI	PBB	PBDE	DEHP	BBP	DBP
Circuit Board Component	✕	○	○	○	○	○	○	○	○
Structural Component	○	○	○	○	○	○	○	○	○
Packaging Component	○	○	○	○	○	○	○	○	○

○: indicates that the content of the toxic and hazardous substance in all homogeneous materials of the component is below the limit specified in SJ/T 11363-2006.

✕: indicates that the content of the toxic and hazardous substance in at least one homogeneous material of the component exceeds the limit stipulated in SJ/T 11363-2006. However, as for the reason, because there is no mature and replaceable technology in the industry at present.
The products that have reached or exceeded environmental protection service life should be recycled and reused according to the Regulations on Control and Management of Electronic Information Products, and should not be discarded randomly.

FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device
may not cause harmful interference, and (2) this device must accept any interference received, including interference
that may cause undesired operation.
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part
15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a resid-
ential installation.This equipment generates, uses and can radiate radio frequency energy and, if not installed and use,
in accordance with the instructions, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference
to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged
to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna;
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for com-
pliance could void the user's authority to operate the equipment.This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment
should be installed and operated with minimum distance 20cm between the radiator & your body.

ISED Canada compliance statements

This device complies with ISED Canada licence-exempt RSS standard(s). Operation is subject to the following two con-
ditions: (1) This device may not cause interference, and (2) this device must accept any interference, including interfere-
nce that may cause undesired operation of the device.
Le présent appareil est conforme aux CNR d'ISDE Canada applicables aux appareils radio exempts de licence. L'exploi-
tation est autorisée aux deux conditions suivantes:(1) L'appareil ne doit pas produire de brouillage, et (2) L'appareil doit
accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionne-
ment.The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful in-
erference to co-channel mobile satellite systems;
Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes
canaux.
This equipment complies with RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment
should be installed and operated with minimum distance 20cm between the radiator & your body.
Cet équipement est conforme aux limites de dose d'exposition aux rayonnements, CNR-102 énoncée dans un autre environ-
nement.cette également devrait être installé et exploité avec distance minimale de 20 entre le radiateur et vott e corps.

EU regulatory conformance

Hereby, Shanghai Sunmi Technology Co., Ltd. declares that this device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Directive 2014/53/EU.The full text of the EU declaration of conformity is available at the following internet address: https://developer.sunmi.com/docs/read/en-US/maoegh480.

INFORMATION ABOUT THE SOFTWARE

The description of accessories and components, including software, which allow the radio equipment to operate as in-
tended, can be obtained in the full text of the EU declaration of conformity at the following internet address:
https://developer.sunmi.com/docs/read/en-US/maoegh480.

RESTRICTIONS OF USE

This product may be used in the following European member states subject to the following restrictions. For products that operate in the frequency band 5.150 to 5.350 GHz, wireless access systems (WAS), including radio local area networks (RLANs), shall be restricted to indoor use.

EU Representative :SUNMI France SAS 186,avenue Thiers,69006 Lyon,France

This symbol means that it is forbidden to dispose the product of with normal household waste. At the end of the product life cycle,waste equipment should be taken to designated collection points, returned to the distributor when purchasing a new product or contact your local authority representative for detailed information on WEEE recycling.

BE	EG	CZ	DK	HU	AT
DE	EE	IE	EL	NL	AT
ES	FR	HR	IT	PL	PT
CY	LV	LT	LU	SK	FI
RO	SI	SE	MKNI	UK	

Note:In all EU and UK member states, operation of 5150-5250MHz is restricted to indoor use only.

RF Exposure Statement (SAR)

This equipment complies with EU, FCC and IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.
This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

CAUTION: Risk of fire or explosion if the battery is replaced by an incorrectype.

Product warranty card

Product Name:	Free warranty is not available for:
Product model:	·Demanding and repair the product without permission
Serial number:	·Product damage caused by force majeure factors and
Date of purchase:	damaged,and the warranty card is altered or incomplete
Warranty period: from the date of purchase, our company provides ____ day warranty service.	·Failure to operate the equipment in accordance with the instructions
Contact information:	·Artificial damage caused by failure, scratch or damage
·Company address:	due to water ingress or falling
·Contact number:	·Product damaged due to force majeure.
	Beyond the warranty period.

Points for Attention

Safety warning

- Please use the plug into the AC socket correspondingly to the identification input on the power adapter of the accessory;
- It is strictly forbidden to use it at a site with the existence of any potential explosive gas;
- Risk of fire or explosion if the battery is replaced by an incorrect type;
- The product should be installed by no-professional one not allowed to open the internal module at will, to avoid danger.
- This is a grade product, in the living environment,this product may cause radio interference.
In this case, the user maybe required to take sufficient measures against the interference.
- Only suitable for safe use at altitudes up to 3000 meters.

Points for attention about the power supply

- Please unplug the plug from the power supply AC socket to completely disconnect the power supply connection of the device;
- The power supply socket should be installd near the device, and be easy to contact .

Important Safety Instructions

- Avoid it to be installed or used during the thunder & lightning period,otherwise there will be risk of being electrically shocked by it.
- When you have discovered unusual odor, overheat or smog, please cut off the power supply immediately.
- The paper knife is relatively sharp,please don't touch it!

Statement

Sunmi Technology will not be responsible for the results of the following actions:
Damage caused by usage&maintenance not under the conditions of this guidance note;
Our company will not be responsible for any damage or problem caused by any other optional accessories or any product or recognized product provided by our company. You have no right to make product company;

FCC Statement

- Please pay attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- This device complies with Part 15 of the FCC Rules.
Operation is subject to the following two conditions:
- (1)This device may not cause harmful interference,and
- (2)This device must accept any interference received, including interference that may cause undesired operation.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Suggestions

- Do not use it near the water or in the humid environment, to prevent the liquid from dropping into the terminal;
- Do not use it at extreme cold or hot environment
For example:
- near the ignition source or lighted cigarette;
- Do not drop, Throw or bend it ;
- Try best to use it in clean and dust-free environment, to prevent small items from falling into the terminal;
- Do not use it nearby the medical devices when not allowed.

Disclaimer

Due to the product update, certain details of this document may be inconsistent with the product.Please refer to the material item. Our company owns the interpretative right of this document. We reserve the right to modify this user guide without giving advance notice.

Product certificate

Inspection Qualified

Manufacture:Shanghai SUNMI Technology Co.,Ltd.
Address: Room 305,Building 7,No. 388,Songhu Rd,Shanghai,China.
Mail:contactus@sunmi.com
Phone:400-666-509

K2 OPEN BOX

极简设置

开启智能商用设备，只需几步

1 打开整机电源后，屏幕点亮，进入首次开机界面，按提示操作即可。
本机可选择LAN网络之一种模式。

2 LAN设置
·插好网线后，点击【设置】按钮，点击【有线网】，选择开启；
·若连接一个加密网络，则需要输入访问密码方可连接；
·IP地址可选择自动获取IP和IP地址手动输入两种。

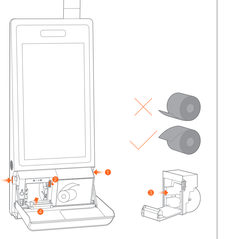
3 Wi-Fi设置
·当有线连好，Wi-Fi会自动断开；
·点击【设置】按钮，然后开启WLAN，进入WLAN搜索界面，等待搜索到热点可用的WLAN热点；
·点击需连接的WLAN，若选择一个加密网络，则需输入访问密码方可连接。

如何下载 / 使用应用

本自助服务终端适用于中西餐饮服务业、高档百货、商超、便利店、资讯站、互动多媒体等不同业态商业客户，用于自助收银、自助点餐、资询服务、AI识别、推送引导等多种自助服务场景。相关应用可在互联网搜索下载，打开应用市场，浏览并下载应用即可完成安装。

更多使用帮助请阅读机内帮助APP或咨询免费400-6666-509电话。

自助服务终端打印机装纸步骤



1 打开支架盖板
向侧按下后右侧按钮，打开下侧盖板。

2 打开打印机仓盖
向下拨动打印机盖杆，打开打印机仓盖。

3 装入打印纸
穿过打印纸槽，放入热敏打印纸，并拉出一段手出纸口外。

4 关闭打印机仓盖，并关闭盖板
按打印机仓盖两侧凸起位置，通电情况下打印机自动切纸。
断电情况下需手工撕掉多余的纸；
关闭支架盖板。

自助服务终端简介

摄像头
可支持人像拍摄。

触控一体屏
用于客户使用的可触摸屏幕。

打印机
用于开机状态下打印单据。

系统开关
待机状态下，按按开机，再短按待机；
使用状态下，长按2-3秒，可选择关机或重启；
开机状态下，长按10秒，断电关机。

整机开关
用于整机电源通断。

身份证阅读器（选配）
· 就医第二代身份证，支持M1/UD/CPU卡读写。

扫码器
用于条码识别。

摄像头维护门
在机器内侧，露出摄像头结构。

Micro-USB调试口
在主板上，用于软件升级、调试。

主板保护罩
在机器内侧，露出主板对外接口如USB口、TF卡口等。

有线网络接口
在机器内侧，有线网络接口。

USB接口
用于外接键盘、鼠标、U盘等。

整机电源接口
在电源模块上，整机电源接口。

整机外形尺寸参数

类别	产品尺寸	净重（裸机）
主机	宽394mm × 深171mm × 高920mm	16.5kg
标准立式	宽1018mm × 深845mm × 高1850mm	58kg
无台面立式	宽540mm × 深490mm × 高1850mm	45kg
生态立式	宽540mm × 深490mm × 高1810mm	50kg
壁挂式	宽394mm × 深171mm × 高1017mm	17kg

自助服务终端主机包装清单

☐	K2主机	1台	
☐	K2支架壁挂	1套	（壁挂式标配）
☐	附件盒	1件	
☐	打印纸	1件	装在附件盒中
☐	主机电源线（国标）	1根	装在附件盒中
☐	主机网络线	1根	装在附件盒中
☐	主机钥匙	2片	装在附件盒中(选配)
☐	螺丝包	1套	装在附件盒中
☐	用户指南	1本	包含包装内容，产品保修卡，产品合格证

本产品有毒有害物质名称及含量标示表

部件名称	有毒有害物质或元素					
	铅（Pb）	汞（Hg）	镉（Cd）	六价铬（CrVI）	多溶聚苯（PBB）	多溶二苯醚（PBDE）
电源适配器	✕	○	○	○	○	○
热敏组件	○	○	○	○	○	○

○ 表示该有毒有害物质在该部件所有均质材料中的含量符合SJ/T11363-2006规定的限量要求以下。

✕ 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出SJ/T11363-2006规定的限量要求。
但是上表中打 "✕" 的部件，其含量超出是因为目前业界还没有成熟的可替代的技术。

对立即或超出环保使用期的产品，应依据《电子信息产品污染控制办法》实施进行回收再利用，不应随意丢弃。

注意事项

安全警告

请将交流电插头插入与配电系统接地线连接上相识的插座中；
产品应在有合格的接地保护线的环境中使用；
非专业人员不要随意打开内部腔体，以免发生危险；
此为A级产品，在生活环境中，该产品可能会造成无线电干扰，在这种情况下，可能需要用户对于干扰采取适当可行的措施。
仅适用于海拔3000m及以下地区安全使用

关于电源请注意

请根据当地电源交流插座上提下以完全断开设备的电源装置；
电源插座应靠近设备附近，并且应当便于触及到。

重要安全说明

· 避免在雷电雨雾安装或使用，否则有被雷电电击的危险；
· 当出现冒烟、异味、过热或噪声情形下，请立即切断电源；
· 切勿刀刺插利，请勿触碰；

建议

· 不要在靠近水或潮湿环境中使用，避免液体溅入设备；
· 不要在酸碱冲，热环境中使用，例如蒸汽大蒸或点燃的蜡烛；
· 不要摔、敲打或晃动；
· 不要擦、刮屏或摩擦；
· 尽量在清洁无尘环境中使用，避免酸小物品溅入设备；
· 在未配合的情况下，不要在国内设备拆卸维修。

声明

本公司不对以下行为负责
· 不在本指南说明的条件下使用和维护所造成的损坏；
· 对于如何因选择或解决（非本公司提供之最初产品或认可产品）造成的损坏或问题，本公司概不承担任何责任。
· 未经本公司同意，无权进行产品修改或变动。

免责申明

由于产品的更新，此文档的某些细节可能与产品不符，请以实物为准。此文档的解释权归本公司所有。保留在不预先通知的情况下，修改本说明的权利。

产品合格证

检验合格

产品保修卡

产品名称：_____
产品型号：_____
产品编号：_____
购买日期：_____
保修期限：自购买之日起，我公司提供____天保修服务。

以下情况恕不提供免费保修：
· 未经允许擅自拆卸维修过的产品。
· 产品条码、易碎贴破损及保修卡涂改、残缺的。
· 未按照说明书的要求操作设备所引起的故障。
· 因进水或跌落而造成的故障，划伤或破损的人为损坏。
· 因不可抗拒因素造成的故障或损坏。
· 保修期限外。

联系方式：
· 公司地址：_____
· 联系电话：_____

K2 OPEN BOX
K2开箱视频

制 造 商：上海商米科技集团股份有限公司
地 址：上海市普陀区沪渝路388号创想天地7号楼505室
邮 箱：contactus@sunmi.com
热线电话：400-6666-509

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