

Aiper Scuba N1 Plus

Frequently Asked Questions

Q: Which pool types & structures is this device suitable for? Which are not suitable for this device?

A: The device performs as intended in pools made of concrete, fiberglass, vinyl, mosaic tiles, glass, and other materials; it cannot be used for infinity pools.

Q: Can the device clean steps?

A: The device can climb steps, but it cannot clean them.

Q: Why does the device automatically shut down after being turned on?

A: After the device is turned on for 30 s, it will turn the water pump briefly every 10 s to check whether it has entered the water for 3 times. If it detects that it has not entered the water 3 times, it will shut down; please put the device into the pool within 1 min after starting the device. The device will begin cleaning within 10 s after it reaches the bottom of the pool.

Q: Why does the device stay on my pool drain for a long time?

A: The suction of your pool drain may pull your device onto it, preventing the device from continuing its cleaning operations. Do not, under any circumstances, open the drain outlet while your device is cleaning the pool. If the device has become stuck, it will adjust its propulsion and work free within 3 minutes.

Q: How do I use Eco mode ?

A:

- 1) After turning on the device, short press the button to select Eco Mode and put the device into the water. The device will clean the bottom of the pool every 48h for one week for a duration of 45 minutes per cleaning.
- 2) The device may be left in the pool during the entire process and does not need to be retrieved until the three cleaning cycles over one-week are completed.
- 3) If the device is removed from the pool during the device's sleep period (within 48h of inactivity) and the button is pressed to wake up the device, the device will exit Eco Mode.

Q: Why did the device not complete 3 bottom cleanings in Eco Mode?

A: It is recommended to fully charge your device before using Eco Mode. If the battery is insufficient, the device may not be able to complete the three programmed cleaning cycles.

Q: Why does the device not achieve the expected cleaning effect?

A:

- 1) The debris bin or filter may be clogged. It is recommended to wash these after each use to prevent debris from hardening in your device, thereby affecting performance.
- 2) If performance is related to a clogged impeller, please disassemble, and clean the impeller as described in section 7.3 of the instruction manual.
- 3) The roller brush or filter is aging, please replace it.

Q: Why does the device leak out garbage after being removed from the pool?

A: Please check if that the water inlet cover at the bottom of the debris bin is blocked by an object, as this may result in debris escaping the device. Please clean the device after each use to prevent blockage of these systems.

Q: Why doesn't the device climb the wall?

A:

- 1) The contact surface between the caterpillar tread and the wall is insufficient, resulting in the device being unable to climb.
- 2) The debris bin is full or the filter is clogged, causing the device to fail to climb the wall.

Q: Why does the device perform a wheelie action and how can I solve it?

A: This action may be caused by the debris bin being full or the filter being clogged. Please use a high-pressure water gun to flush the debris bin.

Q: Do I need to use the Replaceable MicroMesh™ Ultra-fine Filter?

A: The Replaceable MicroMesh™ Ultra-fine Filter can trap particles as small as 3-10μm, such as silt and some algae. When visible debris is minimal (e.g., stones, leaves, sand, debris, hair) and the water appears cloudy or some algae, it is recommended to use both the filter basket and the Replaceable MicroMesh™ Ultra-fine Filter. If there is a significant amount of visible debris, it is recommended to use only the filter basket and not use the Replaceable MicroMesh™ Ultra-fine Filter.

Q: How should I clean and maintain the Replaceable MicroMesh™ Ultra-fine Filter, and how often should I replace it?

A:

- 1) After each pool cleaning, immediately clean the Replaceable MicroMesh™ Ultra-fine Filter with a high-pressure water gun, not a brush.
- 2) After cleaning, the Replaceable MicroMesh™ Ultra-fine Filter should be dried and stored away from direct sunlight for the next use.
- 3) After several uses, the surface of the Replaceable MicroMesh™ Ultra-fine Filter may show signs of wear, this does not impact its performance.
- 4) The Replaceable MicroMesh™ Ultra-fine Filter is a consumable item and should be replaced about every 30 uses to maintain effective filtration.