



en Operator's manual
smart Gateway

GARDENA smart Gateway

1. Safety instructions	3
2. Function	4
3. Commissioning	5
1.1 Included in delivery	5
1.2 Choosing the site for the gateway	5
1.3 Installing the gateway on the wall (optional)	5
1.4 Operating the smart Gateway	6
4. Operation	8
1.5 Operation via the GARDENA smart app.....	8
1.6 Restoring factory settings	8
5. Maintenance	9
6. Storage	9
7. Troubleshooting.....	10
8. Technical data	11
9. Service	12
10. Disposal.....	13
10.1. Disposing of the product	13
10.2. Information about returning end-of-life electrical devices for private households (applies only to Germany)	14
11. Annex.....	14
11.1. Open-source software.....	14
11.2. Assignment of trademarks.....	15
11.3. Declaration of Conformity	15

Translation of the original operator's manual from German.



For safety reasons, children and young people under 16 years old as well as anyone who is not familiar with this operator's manual should not use this product. Persons with reduced physical or mental abilities may use the product only if they are supervised or instructed by a responsible person. Children must be supervised to ensure that they do not play with the product. Never use the product if you are tired, ill or under the influence of alcohol, drugs or medication.

Intended use:

The **GARDENA smart Gateway** is intended to automatically control smart system products via the **GARDENA smart App** in private domestic and hobby gardens.

The **GARDENA smart gateway** is set up and operated via the **GARDENA smart App**.

1. SAFETY INSTRUCTIONS

Important!

Read the operator's manual carefully before use and keep for future reference.



DANGER!

Risk of suffocation!

Small parts can be easily swallowed.

- Keep toddlers away when you assemble the product.



DANGER!

Risk of cardiac arrest!

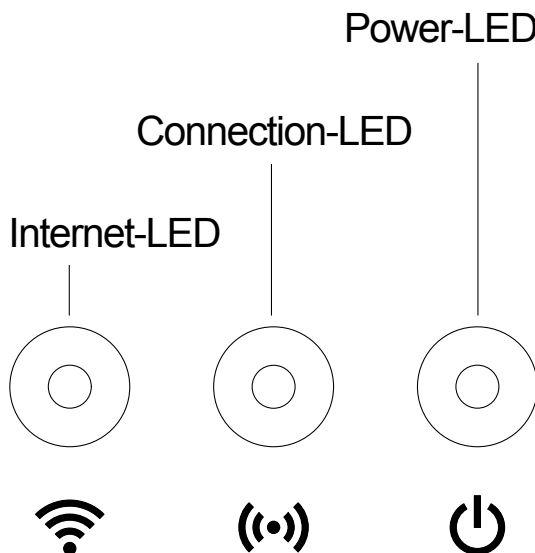
This product makes an electromagnetic field while it operates. This field may affect the functionality of active or passive medical implants (e.g. pacemakers), which may result in serious injury or death.

- Consult your doctor and the manufacturer of your implant before using this product.
- After using the product, disconnect the mains plug from the mains socket.

- Do not open the product.
- Use the product with the supplied accessories only. Protect the power supply unit from moisture when plugged in.
- The product can be operated outdoors at temperatures between 0°C and +40°C.
- Do not use cables to connect the product to external products outdoors.
- Short-distance radio antennas and Wi-Fi antennas are installed in the product.
- Power cannot be supplied via the LAN cable.

2. FUNCTION

LED Display:



Internet LED:

- Green:** Connected to router and server
- Yellow:** Configuration mode—not connected to router
- Red:** not connected
- Flashing red:** Connected to router—not connected to server



Connection LED:

- Flashing green:** Receiving data
- Flashing yellow:** Sending data



Power LED:

- Green:** Connected to network
- Flashing green:** Bootup process
- Yellow:**
 1. Factory reset in progress
 2. Error (restart required)
- Flashing yellow:** Software update
- Red:** Major error (restart required)

3. COMMISSIONING

3.1 Included in delivery

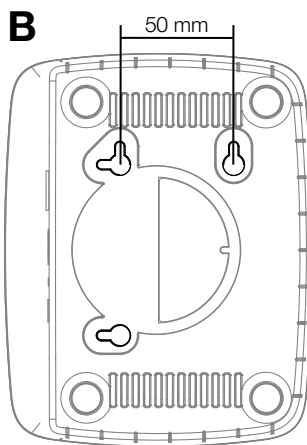
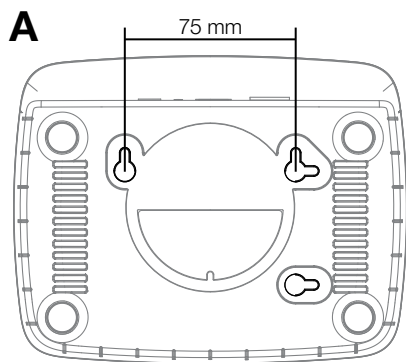
- smart Gateway
- Power supply
- LAN cable

3.2 Choosing the site for the gateway

- We recommend that you install the gateway near the garden window.
- An elevated site can further improve the radio range.
- Only operate the product indoors.
- Secure the product against unauthorised access.
- Do not use in basements or near metal plates or motors.
- The wireless transmission can be disrupted as a result of external influences, such as electric motors or defective electrical devices.
- The wireless range may be restricted in buildings (e.g. by reinforced concrete walls) or in the open (e.g. by high levels of humidity).
- Avoid exposure to moisture and dust as well as sunlight and other forms of heat exposure.

3.3 Installing the gateway on the wall (optional)

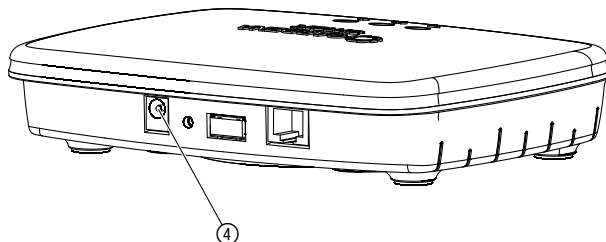
The two screws (not included in the scope of delivery) for hanging the gateway must be screwed in at a distance of **A** horizontally 75 mm/**B** vertically 50 mm and the screw head diameter must not exceed 8 mm.



1. Screw the screws into the wall at a distance of **A** 75 mm/**B** 50 mm.
2. Hang the gateway.

3.4 Operating the smart Gateway

An Internet connection is required to install the gateway. The gateway can be connected to the Internet via LAN or Wi-Fi.



1. Plug the power supply unit into a mains socket.
2. Insert the power supply cable into the socket ④ on the gateway.
3. Download the GARDENA smart app from the App Store (Apple) or Google Play.

→ Or scan the QR code:



4. Follow the instructions in the app.

4. OPERATION

4.1 Operation via the GARDENA smart app

You can use the GARDENA smart app to control any GARDENA smart system product.

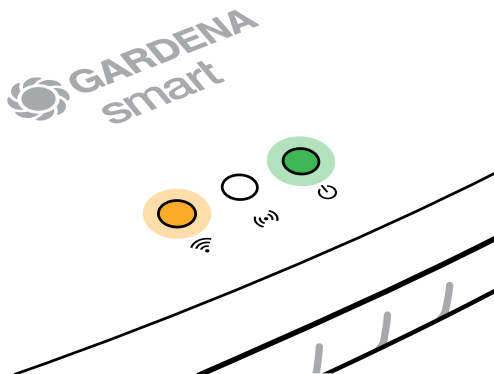
The app enables you to operate any GARDENA smart system product by following the instructions in the app.

4.2 Restoring factory settings



The smart Gateway is reset to factory settings (not deleted from an existing GARDENA smart system account).

1. Disconnect the gateway from the mains.
 2. While reconnecting the Gateway to the mains, hold down the reset key ⑦ until the power LED lights up yellow.
 3. Release the reset key ⑦ and start commissioning (see 3. COMMISSIONING).
 4. Wait until the power LED lights up green.
- ✓ *The process can take up to 15 minutes.*



5. MAINTENANCE

Cleaning the Gateway:

- **Do not** use caustic/abrasive cleaning agents.
- Clean the Gateway with a damp cloth (do not use solvents).

6. STORAGE

- Only store the product indoors.

Decommissioning:

1. Disconnect the gateway from the mains.
2. Keep the product out of the reach of children.

7. TROUBLESHOOTING

Problem:

The Internet LED flashes red.

Possible cause:

The Gateway does not reach the necessary ports.

Remedy:

Outgoing connections from the Gateway must be able to reach the following ports on the Internet and/or on your router. (Normally, no configuration change is required; this list is a reference for advanced users.):

- 53 TCP/UDP (DNS)
- 67/68 UDP (DHCP)
- 123 TCP/UDP (NTP)
- 80 TCP (HTTP)
- 443 TCP (HTTPS)

Should you experience any faults, you can find some frequently asked questions at this link:

www.gardena.com

NOTE:

Repairs must only be done by GARDENA service departments or specialist dealers approved by GARDENA.

→ For any other malfunctions please contact the GARDENA service department.

8. TECHNICAL DATA

smart Gateway	Unit	Value
Operating temperature (indoor)	°C	Between 0 and +40
Input power of the Gateway unit	V (DC)/A	5/1
Dimensions (W x H x D)	mm	57 x 128 x 58
Weight	g	120

Effective power consumption in On mode: < 1.5 W

Power supply	Unit	Value
Mains voltage	V (AC)	100 – 240
Mains frequency	Hz	50 – 60
Max. output voltage	V (DC)	5
Nominal output current	A	1

Internal SRD (short-range radio antennas)	Unit	Value
Frequency range	MHz	863 – 870
Maximum power	mW	25
Free-field radio range	m(ap-prox.)	100
Services	–	NTP: UDP 123, 323 Lemonbeat: UDP 20000-20016 LwM2M: UDP 20017 CoAP: UDP 20024

Wi-Fi	Unit	Value
Frequency range	MHz	2400–2483.5
Maximum power	mW	100
Supported standards	–	IEEE 802.11b/g/n
Services	–	HTTPS, TCP 80, 443 HAP: TCP 8001 NTP: UDP 123, 323 mDNS: UDP 5353 DHCP: UDP 68, 546

Ethernet	Unit	Value
Port	–	1 LAN port via RJ45 socket
Data connection	–	Standard Ethernet 10/100 Base-T
Services	–	HTTPS, TCP 80, 443 HAP: TCP 8001 NTP: UDP 123, 323 mDNS: UDP 5353 DHCP: UDP 68, 546

9. SERVICE

The current contact information for our service department can be found online: www.gardena.com/contact

10. DISPOSAL

10.1. Disposing of the product



The symbol indicates that the product is not household waste. Recycle the product through your local collection system for electrical and electronic equipment.

This will help to ensure proper waste disposal at the end of its service life. For more information, contact your local authorities, municipal waste disposal service, your GARDENA dealer or retailer. Improper disposal may have a negative impact on the environment and human health due to the possible presence of hazardous substances.

Important!

→ Dispose of the product through or via your municipal recycling collection centre.

11. ANNEX

11.1. Open-source software

This device contains open-source software. GARDENA hereby offers to provide, upon request, a copy of the complete corresponding source code for the copyrighted open-source software packages used in this product, for which such an offer is required by the respective licences. This offer is valid for up to three years from the date of purchase of the product for anyone who receives this information. To obtain the source code, please write in English, German or French to:

smart.open.source@husqvarnagroup.com

11.2. Assignment of trademarks

Apple and the Apple logo are trademarks of Apple Inc., registered in the United States and other countries. App Store is a service mark of Apple Inc., registered in the United States and other countries. Google and the Google Play logo are trademarks of Google LLC. Other trademarks and trade names are those of their respective owners.

11.3. Declaration of Conformity

CE GARDENA Manufacturing GmbH hereby certifies that the radio equipment type (Art. 19000/19005) is in compliance with directive 2014/53/EU. The full text of the Declaration(s) of Conformity is available at the following Internet address:

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19005-20.963.05/0625

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