

User Manual

SMART TOILET



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Thank you for choosing ERIDANUS

To ensure proper operation, it is highly recommended to follow these instructions to inspect whether the received unit is in good condition before installation.

Basic Connections

- Plug the power cord into a grounded AC 110V outlet.
- Check if the indicator lights up to confirm power is connected.
- Connect supply lines to water supply using an angle valve.
- Open the valve.

Pre-Use Checks



NOTE Place your hand on the sensor area to activate the seat sensor for testing functions that require such.

Keep your hand in front of the nozzle during washing test to prevent splashing.

- Inspect the wand nozzle and supply lines for any leaks.
- Test the washing, drying, flushing functions* to ensure they function properly.
- Ensure that the soft-closing mechanism for the toilet seat and lid functions properly.

* Actual functions may vary from models.

SAFEGUARDS & PRECAUTIONS



When using electrical products, especially when children or invalids are present, basic safety precautions should always be followed, including the following:

DANGER

Risk of Electric Shock

- This appliance **MUST** be grounded. Connect only to a circuit protected by a Ground-Fault Circuit-Interrupter(GFCI) or Residual Current Device(RCD).
- Do not install or store this appliance where it will be exposed to the weather or temperature below freezing.
- Use this appliance only for its intended purpose.
- Disconnect the power before servicing.

WARNING

Risk of Personal Injury

- Set the heated seat temperature to low or off to prevent low-temperature burns in children and individuals with limited mobility.
- Do not stand on the toilet or the lid.

Risk of Product Damage

- Keep flammable materials, such as drapes, or any open flame, such as lighted candles or cigarettes, away from this appliance.

CAUTION

Water Hazards

- Do not pour water or liquid cleaners into any part of this appliance.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged.

- Do not install this appliance in a location exposed to excessive moisture. Ensure adequate ventilation to prevent damage to the electronic components caused by high humidity levels.

Structural Integrity

- Avoid excessive force when opening or closing the lid.
- Do not apply excessive force to the wand nozzle.
- Do not modify or attempt to repair the appliance yourself, unless as specifically instructed in the user manual.

GENERAL USE

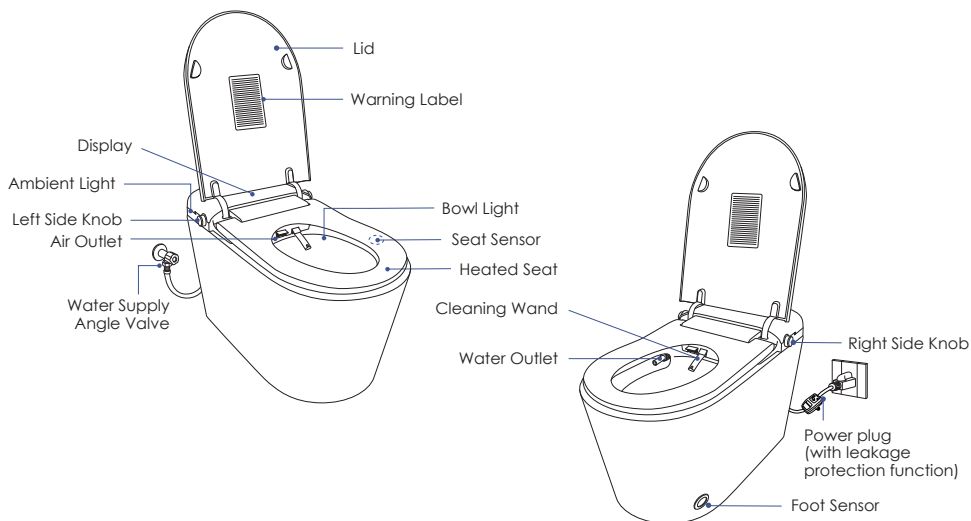
- Unplug the product if it will not be used for an extended period of time.
- Avoid dropping any non-flushable items into the bowl.
- Avoid harsh cleaning agents and abrasives that could damage plastic components or the toilet surface. Use gentle, non-abrasive cleaners recommended for electronics or bathroom fixtures.

SAVE THESE INSTRUCTIONS

SPECIFICATIONS



Parts Diagram :



Flange & Wax



User Manual



Remote Control



Angle Valve with Adapter



Toddler Seat

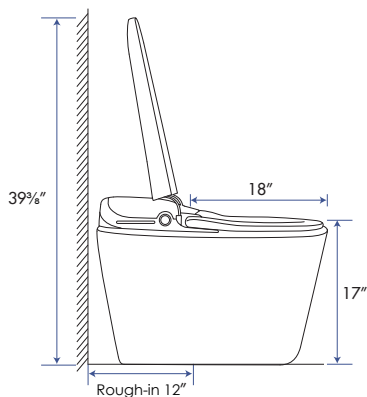


Battery Box with Connector

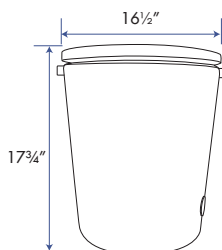


Mounting Bolts

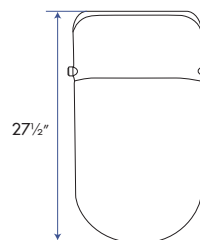
Technical Data :



Side View



Front View



Top View

| Parameter | | | Specifications | | | |
|----------------------------|--------------------|------------|---|------|------|------|
| Rated Voltage | | | AC 110V-120V, 60 Hz | | | |
| Rated Power | | | 1350W | | | |
| Washing Function | Flow Rate | Bidet Wash | 23 oz/min | | | |
| | | Rear Wash | 23 oz/min | | | |
| | Water Temp | | Room temp | 93°F | 96°F | 99°F |
| | Heating Mode | | Instant Heat | | | |
| | Heating Power | | 1350W (Max) | | | |
| Seat Heating | Seat Temp | | Room temp | 93°F | 96°F | 99°F |
| | Heating Power | | 40W | | | |
| Air Drying | Air Temp | | Room temp | 93°F | 96°F | 99°F |
| Water Pressure Requirement | | | 20-105 psi (static), Approx. 1.32 Gal in 15 seconds | | | |
| Nozzle Position | | | Adjustable front and back | | | |
| Toilet | Overall Dimensions | | 27 1/2" x 16 1/2" x 17 3/4" | | | |
| | Net Weight | | 99 lbs | | | |
| | Seat Height | | 17" | | | |
| | Rough-in | | 12" | | | |
| Remote Control | Overall Dimensions | | 7 1/2" x 2" x 3/4" | | | |
| | Power Requirement | | Two AAA Batteries | | | |

FEATURES



Wash Features

| | |
|---------------------------|---|
| Bidet Wash | Features adjustable water pressure, adjustable water temperature, and an oscillating mode for front washing. Lasts 90 seconds by default. |
| Rear Wash | Features adjustable water pressure, adjustable water temperature, and an oscillating mode for posterior washing. Lasts 90 seconds by default. |
| Toddler Wash | Features adjustable water temperature with the gentlest water pressure and an oscillating mode for toddler posterior washing. Automatically activates air drying session once washing is complete. No seat sensor required. |
| Air Drying | Features adjustable air temperature with optional air freshening for air and skin drying after washing. Lasts three minutes by default. |
| Oscillating Mode | Provides a consistent back-and-forth motion for the targeted washing area for an enhanced cleaning. |
| Adjustable Water Temp | Provides four levels of water temperature adjustment: room temp, 93°F (34°C), 96°F (37°C), 99°F (40°C). |
| Adjustable Water Pressure | Provides four levels of water pressure adjustment: gentle, medium, strong, extra strong. |
| Adjustable Air Temp | Provides four levels of air drying temperature adjustment: room temp, 93°F (34°C), 96°F (37°C), 99°F (40°C). |

Flush Features

| | |
|----------------------|---|
| Power-assisted Flush | Utilizes power to generate a forceful siphonic jet flush. |
| Auto Flush | When enabled, seat sensor triggers automatic flushing upon detecting user leaving. |
| Foot-sensor Flush | With seat unoccupied, foot sensor triggers automatic flushing upon detecting foot motions or proximity. |
| Blackout Flush | Supports power-assisted flush during power outage (battery required). |

Light Features

| | |
|----------------|---|
| Screen Display | When activated, screen displays current temperature based on latest mode set. |
| Night Light | When activated, soft light illuminates from the bowl. |
| Ambient Light | When activated, light illuminates on both sides of toilet. |

Seat & Lid Features

| | |
|----------------------|--|
| Seat Sensor | Located on the front right side of seat as to detect a seated user. Wash features will not be activated without a seated user. |
| Auto Open /Close | When enabled, the lid automatically opens when motion sensor detects user approaching. Four levels of sensor range are available: 8 in (20 cm), 16 in (40 cm), 24 in (60 cm), 32 in (80 cm), 40 in (100 cm). Sensor range may vary depending on bathroom layout. |
| Heated Seat | When enabled, the seat warms up with adjustable thermostat settings. |
| Toddler Seat | Features a detachable toddler seat for toddler-friendly use. |
| Soft Close | Features a soft and silent close when powered on. |
| Adjustable Seat Temp | Provides four levels of seat temperature adjustment: room temp (off), 93°F (34°C), 96°F (37°C), 99°F (40°C). |

Cleaning Features

| | |
|--------------------|--|
| Self Cleaning Wand | Cleaning wand automatically rinses itself before and after each use. |
| Pre Wetting | When enabled, flushing system automatically moistens the toilet bowl before use. |

| | |
|----------------|---|
| Air Freshening | Add a few drops of essential oil or air freshener to the designated area to ensure your bathroom stays fresh and clean. |
|----------------|---|

Operation Options

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|----------------|---|
| Remote Control | The remote control operates the toilet features when paired with the unit. |
| Control Knob | Located on each side of toilet for quick access to primary toilet features. |

Other Features

| | |
|---------------------|---|
| Foot-sensor Opening | Only activated when auto-open/close feature is disabled. Foot sensor triggers cover opening upon detecting foot motions or proximity. |
| Auto-Cleaning Mode | Temporarily disables automatic flush and extends the wand to allow manual cleaning of the nozzle. |

Remote Control

Set up

- The remote control must be charged to operate.
- Make sure two AAA batteries are correctly installed.
- Press any button on the remote control to complete setup.

Pairing the Remote Control with the Toilet



NOTE The remote control is pre-paired with the toilet at the factory. No setup is required unless replacing the remote or the toilet unit.

1. Make sure i) the toilet is powered on, ii) the seat sensor is not activated.
2. Turn the left control knob clockwise (rear wash) and hold for three seconds until you hear a beep and display starts flashing.
3. Press any button on the remote control near the desired toilet for pairing.
4. Pairing completes when you hear a beep and display stops flashing.

Operations



Press once to terminate current washing or drying session.
Press and hold to turn the power on or off.



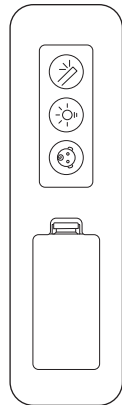
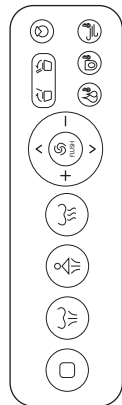
Press once to start a 90-second rear wash.
Press again to switch to the oscillating rear wash.



Press once to start a 90-second bidet wash.
Press again to switch to the oscillating bidet wash.



Press once to start a 3-minute air drying session.





Press to adjust the wand nozzle position forward or backward during rear wash and bidet wash, only when oscillating mode is not activated.



Press to increase or decrease the water pressure, ranging from gentle, medium, strong, to extra strong.



Press once to start a power-assisted siphon flush.

Press and hold to turn the auto flush function on or off when leaving the seat.



Press once to manually open/close the toilet lid.

Press and hold to turn the auto open/close function on or off.



Press once to manually open/close the toilet seat.



Press once to activate foam shield function (not available).



Press to adjust water temp for washing.

The four temp levels are adjusted using this button: Room temp, 93.2°F this button indicator light is blue, 98.6°F is light purple, 104°F is red.



Press to adjust seat temp.

The four temp levels are adjusted using this button: Room temp, 93.2°F this button indicator light is blue, 98.6°F is light purple, 104°F is red.



Press to adjust air temp for drying.

The four temp levels are adjusted using this button: Room temp, 93.2°F this button indicator light is blue, 98.6°F is light purple, 104°F is red.



Press once to start the auto-cleansing session for wand nozzle.

Press again to terminate the session.



Press once to turn the night light on.



Press again to turn the night light off.



Press once to start a 90-second toddler wash.

Press again to switch to the oscillating toddler wash.

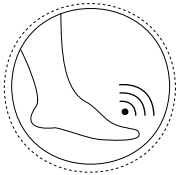
Control Knobs

| Power Status | Seat Sensor Status | Operation |  | |  | |
|--------------|--------------------|-----------------------|---|-----------------------|---|-----------------------|
| On | Deactivated | Turn Clockwise | - | | Adjust Water Temp | |
| | | Turn Counterclockwise | - | | Adjust Seat Temp | |
| | | Press | Flushing Session | | - | |
| | | Press and Hold | Power On/Off | | - | |
| | Activated | Turn Clockwise | Once: Rear Wash | Again: Oscillating | (Air Drying On) Increase air drying temp | |
| | | Turn Counterclockwise | Once: Bidet Wash | Again: Oscillating | (Air Drying On) Decrease air drying temp | |
| | | Press | Once: Flush Session | Twice: Air Drying | Once: Toddler Mode | Again: Oscillating |
| | | Press and Hold | Power on/off | | - | |
| Off | - | Press | Flushing Session | | - | |

Other Operations

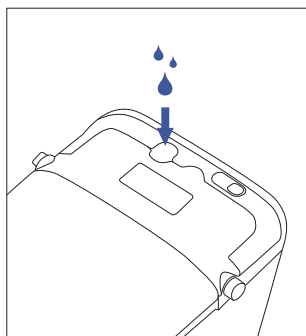
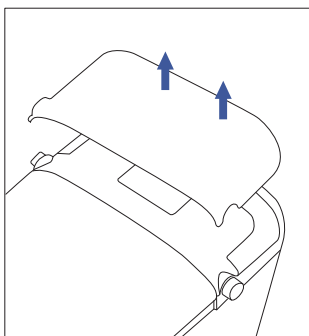
Foot Sensing Operations

- With auto open/close function disabled and seat and lid closed, motions near the foot sensor area trigger the lid opening.
- With lid open, motions near the foot sensor area trigger the seat opening.
- With seat open, motions near the foot sensor area trigger the flushing.



Air Freshening

- Remove the rear cover.
- Add a few drops of essential oil or air freshener to the designated area.
Replace the cover back to its position.
- The aroma diffuser releases fragrance automatically.



Toilet

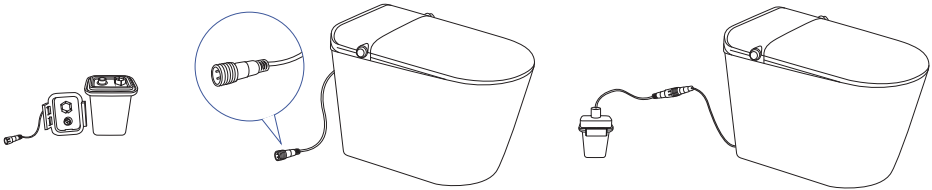
- Please refer to Eridanus installation guide for toilet installation.

Remote Control

- The shelf can be wall-mounted using either peel-and-stick adhesive or screws. It's highly recommended that the remote be installed within reach when seated.

Backup Battery

1. A 9V battery (not included) is required to support power-assisted flush during outage. Followings are steps for setting up backup battery:
2. Locate the battery box that comes with the toilet. Place a new 9V battery into the box.
3. Locate the connection wire at the back of the toilet.
4. Match connectors at both ends of wire and battery box.
5. Screw the connectors together and secure the connection.



Eridanus smart toilets are meticulously crafted and have undergone strict quality inspection to ensure each unit lasts for years to come. As a combination of plumbing fixtures and appliances, Eridanus toilets would require regular care as to maintain their hygiene and functionality. Proper maintenance guarantees longevity and optimal performance.

General Maintenance

Disconnect Power Before Maintenance/Serviceing

- Always disconnect the power supply before performing any maintenance tasks to prevent personal injury or property damage.

Avoid Water Exposure

- Do not allow water to enter the control panel or electrical components.

Avoid Excessive Moisture

- Ensure adequate ventilation to prevent damage to the electronic components caused by high humidity levels.

Regular Inspections

- Perform regular inspections of all components to ensure the toilet in good working order and address any issues promptly.

Regular Maintenance

Cleaning the Toilet Bowl

- Use a non-abrasive toilet cleaner.
- Apply the cleaner to the bowl, let it sit for a few minutes, then scrub with a toilet brush.
- Avoid using harsh chemicals or abrasive pads.

Cleaning the Nozzle

- Activate the nozzle cleaning mode via the control panel or remote.
- Use a soft brush or cloth to gently clean the nozzle.

Cleaning the Seat and lid

- Wipe the seat and lid with a damp cloth and mild detergent.
- Avoid using abrasive cleaners or scrubbing pads that could damage the surface.
- Dry with a soft cloth to prevent water spots.

Replacing the Air Freshener

- Remove the rear cover.
- Replace the air freshener, fragrance, or essential oil in the designated area.
- Replace the cover.

Replacing Batteries

- Locate the battery compartment at the rear of the toilet.
- Remove the old battery and insert a new 9V battery.
- Ensure the battery is securely connected.

| Feature | Settings & Instructions |
|---|---|
| Turn on/off automatic pre-wet function | <p>Press and hold the power button until you hear a "beep" sound and the toilet turns off, then press and hold the "Ⓢ" button for 3 seconds. Two "beep" sounds indicate that the automatic pre-wet function is turned on, while one "beep" sound indicates it is turned off. After setting, press the power button again, and you will hear a "beep" sound, which will power the toilet back on, completing the setup.</p> |
| Motion sensor detection range for automatic lid opening | <p>To adjust the radar sensing distance, press and hold the power button on the remote until you hear a "beep" sound, indicating that the display turns off and the toilet powers down. Then, press the "🪑" button, and after hearing a "beep" sound, the system enters radar distance adjustment mode, displaying a range from 1 to 5. Use the remote's "∧" and "∨" buttons to adjust the sensing distance; the higher the number, the farther the distance. After adjusting, press the power button again, and you'll hear a "beep" sound, signaling that the toilet is powered on and the settings are saved. The sensing distance for each level is: Level 1 – 8 in / 20 cm, Level 2 – 16 in / 40 cm, Level 3 – 24 in / 60 cm, Level 4 – 32 in / 80 cm, and Level 5 – 40 in / 100 cm.</p> |
| Turn On/Off automatic lid opening | <p>Press and hold the "🪑" button on the remote for 3 seconds until you hear one "beep" sound, and the automatic lid opening function will be turned off. To turn it on, press the "Lid Open" button on 3 seconds again, and you will hear two "beep" to turn on the automatic lid. Note that the foot-sensor lid opening function cannot be turned off.</p> |
| Turn on/off automatic flush after seat departure | <p>Press and hold the "Ⓢ" button on the remote for 3 seconds. Two "beep" sounds indicate that the off-seat flush function is turned on, while one "beep" sound indicates it is turned off. After setting, the automatic flush function will only activate if a person is seated on the toilet for more than 20 seconds and then leaves. Otherwise, the function will not be triggered.</p> |

| | |
|-------------------------------------|---|
| Turn on/off flush after lid closure | Press and hold the power button on the remote to turn off the toilet, then press and hold the "  " button for 3 seconds. Two "beep" sounds indicate that the lid-close flush function is turned on, while one "beep" sound indicates it is turned off. After setting, press the power button again, and you will hear a "beep" sound, which will power the toilet back on, completing the setup. |
| Turn on/off seat heating function | Use the remote's "  " button to adjust the seat temperature, there are four temperature levels, and all four levels can be adjusted using the "  " button: Level 1 is room temperature, the indicator light on the remotet is off. Level 2 is approximately 93.2°F/34°C, the indicator light on the remote is blue. Level 3 is approximately 98.6°F/ 37°C,the indicator light is light purple. And Level 4 is approximately 104°F/40°C, the indicator light is red. |
| Turn on/off Hot Water Function | Use the remote's "  " button to adjust the seat temperature, there are four temperature levels, and all four levels can be adjusted using the "  " button: Level 1 is room temperature, the indicator light on the remotet is off. Level 2 is approximately 93.2°F/34°C, the indicator light is blue. Level 3 is approximately 98.6°F/ 37°C,the indicator light is light purple. And Level 4 is approximately 104°F/40°C, the indicator light is red. |
| User memory function | No additional setup is required. The toilet automatically remembers the previous usage settings, including seat temperature, water temperature, air temperature, water pressure, and nozzle position. |
| Reset to factory settings | Unplug the power, wait for 30 minutes, and then plug it back in to restore factory settings. |

Power Troubleshooting

| Problems | Possible Causes | Recommended Actions |
|--------------------------|---|--|
| Toilet has no power. | <ul style="list-style-type: none"> a) Power is not switched on. b) Power cord is disconnected from or loosely connected to the electrical outlet. c) The GFCI has tripped. | <ul style="list-style-type: none"> a) Press and hold the left control knob for 3+ seconds, or "STOP" on remote control to turn on the power. b) Securely plug the power cord into a GFCI electrical outlet. c) Reset the GFCI. |
| Toilet does not respond. | <ul style="list-style-type: none"> a) Power is not switched on. b) Electrical power to the toilet is briefly interrupted. c) If the toilet responds to control knobs but not the remote control, pairing has failed. | <ul style="list-style-type: none"> a) Press and hold the left control knob, or "STOP" on remote control to turn on the power. b) Turn OFF the power to the toilet completely, and restore the power. c) Pair the remote with toilet. Refer to "Remote Control" section. |
| Toilet beeps frequently. | <ul style="list-style-type: none"> a) Power cord is loosely connected to the electrical outlet. b) Specific functions, such as activating the seat sensor, cause a beep to confirm proper functioning. | <ul style="list-style-type: none"> a) Securely plug the power cord into a GFCI electrical outlet. b) No action is required. |

Flushing Troubleshooting

| Problems | Possible Causes | Recommended Actions |
|------------------------|--|--|
| Toilet does not flush. | <ul style="list-style-type: none"> a) Supply valve is closed. b) Supply line is blocked or kinked. c) Remote control is not working. d) Toilet is clogged. | <ul style="list-style-type: none"> a) Turn on the valve. b) Repair or replace the supply line. c) Refer to "Remote Control Troubleshooting" section. d) Use a plunger or snake to clear the clogs. |

| | | |
|--------------------------------------|---|--|
| Flushing performance is not ideal. | <ul style="list-style-type: none"> a) Local water pressure is insufficient. b) Supply line or pipe is bent or blocked. c) The angle valve filter is clogged. | <ul style="list-style-type: none"> a) Check if water pressure meets minimum requirement as specified in " Specifications " section. If not, a pump is needed. b) Replace the line or pipe. c) Check the filter status and clean or replace it if necessary. |
| Toilet does not flush automatically. | <ul style="list-style-type: none"> a) The automatic flush is disabled. b) Seat sensor is always deactivated. c) Seat sensor is always activated. | <ul style="list-style-type: none"> a) Refer to the " SETTINGS GUIDE " section to enable the feature. b) The sensor may be blocked by other physical objects, preventing user detection. Clean the sensor area and remove any debris. c) Sensor is covered by other physical objects to stay in the activated status. Clean the sensor area and remove any debris. |
| Toilet flushes unexpectedly. | <ul style="list-style-type: none"> a) The automatic flush is enabled. | <ul style="list-style-type: none"> a) When enabled, unexpected flushes may occur due to the foot sensor or accidental touches on the remote control or knobs. In most cases, no action is required. |

Wash & Dry Troubleshooting

| Problems | Possible Causes | Recommended Actions |
|------------------------------|---|--|
| Wash function does not work. | <ul style="list-style-type: none"> a) Supply valve is closed. b) Supply line is blocked or kinked. c) Remote control is not working. d) Seat sensor is always deactivated. e) Seat sensor is always activated. | <ul style="list-style-type: none"> a) Turn on the valve. b) Repair or replace the supply line. c) Refer to " Remote Control Troubleshooting " section. d) Sensor is blocked by other physical objects to detect user. Clean the sensor area and remove any debris. e) Sensor is covered by other physical objects to stay in the activated status. Clean the sensor area and remove any debris. |

| | | |
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| Wand nozzle stops spray after some time. | a) All wash mode stops automatically after 90 seconds by default. | a) No action is needed. Reactivate the function using the remote control or control knob. |
| No water sprays from the wand nozzle. | a) Supply valve is close. b) Supply line is blocked or kinked. c) Nozzle is blocked. | a) Turn on the valve. b) Repair or replace the supply line. c) Turn on the auto-cleansing mode and manually clear any blockage on the nozzle. |
| Water flow is not ideal. | a) Water pressure is set as gentle. b) The angle valve filter is clogged. c) Nozzle is blocked. | a) Turn up the water pressure using remote control or control knob. b) Inspect filter and clean or replace if necessary. c) Turn on the auto-cleansing mode and manually clear any blockage on the nozzle. |
| Water is not heated. | a) Water temperature is set to room temperature. | a) Turn up the water temp using remote control or control knob. |
| During cleaning, the wand does not extend. | a) Power is not connected. b) Water supply is abnormal. | a) Connect the power supply. b) 1. Ensure the supply valve is fully open. 2. Check if the hose is blocked or bent. If the wand still does not operate after performing the above steps, please contact us. |
| The wand no longer retracts. | | Press the nozzle back in by hand, unplug the power cable, wait for about 30 minutes, then plug the power back in and check if the nozzle can be restored. If the issue persists, please contact us for assistance. |
| Dryer is too hot. | a) Air drying temperature is set to a higher level. | a) Turn down the air temp using remote control or control knob. |

Seat & lid Troubleshooting

| Problems | Possible Causes | Recommended Actions |
|----------------------------------|--|---|
| Seat is not heated. | a) Seat temp is set as room temp. | a) Turn up the seat temp using remote control or control knob. |
| Lid opens unexpectedly. | a) Motion sensor detects user approaching. | a) No action is required. Refer to "SETTINGS GUIDE" section to adjust the sensor range if needed. |
| Lid does not open automatically. | a) This model does not have a feature auto open/close function. b) Auto open/close is disabled. c) A rare case caused by a complex bathroom layout and sensor range. | a) No action is needed. b) Refer to "SETTINGS GUIDE" section to enable the feature. c) Adjust sensor range and re-test the feature. |

Remote Control Troubleshooting

| Problems | Possible Causes | Recommended Actions |
|-----------------------------------|--|---|
| The remote control does not work. | a) Improper installation of batteries. b) The batteries need to be replaced. c) Remote control does not pair with toilet. b) Remote control is distant from toilet. | a) Correctly reinstall the batteries. b) Replace batteries. c) Refer to "Remote Control" section as to pair remote with toilet. d) Operate remote control near toilet. |

FREQUENTLY ASKED QUESTIONS



| Feature | Settings & Instructions |
|--|---|
| How to replace the 9V battery after the toilet is installed. | You can directly remove the battery box from the back of the toilet by hand to replace the battery (make sure to position the battery box near the edge of the toilet for easy access before installing the toilet). Alternatively, you can unscrew the toilet cover plate, remove it, and replace the battery. |

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| If the water pressure during flushing or cleaning is too low due to the location or high floor, what can be done to solve this issue? | You can install a booster pump at the toilet's angle valve to increase the water pressure. |
| How to flush after a power outage? | Ensure that a 9V backup battery is installed in the toilet, then press and hold the 'Wash' knob on the left side of the toilet for five seconds until you hear a "beep" to activate the flushing program. |
| Why does the "MENU" button on the remote only flush the toilet and not access the menu function? | The " MENU " button corresponds to the foam protection function. If the toilet you purchased does not have this feature, the button will either only trigger the flush or have no function at all. |
| Is the hot water continuous, or is there a wait time for heating? | There is no need to wait for heating. The hot water is supplied instantly, as the heater quickly raises the water temperature, providing a continuous flow of hot water. |
| How can you tell if the nozzle is undergoing automatic cleaning? | When the nozzle extends and there is water flow but no spray, it indicates that the nozzle is undergoing automatic cleaning. The nozzle will automatically clean itself before and after each use of the cleaning function. |
| How to manually clean the nozzle? | Press the " Self-Clean " button on the back of the remote. Once the nozzle extends, use a toothpick, toothbrush, or other tools to clean the water outlet of the nozzle. |
| When using the drying function, the toilet will flush first and then blow air. Is it possible to turn off the flushing and only use the drying function? | The smart toilet cannot be set to only dry without flushing. |
| The dryer's airflow is too weak, and the drying time is too long. What can be done? | You can adjust the drying temperature and wipe off larger water droplets from the surface to significantly reduce the drying time. |

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| Will the seat remain heated after leaving the seat? | If the seat heating is enabled, the seat will remain at the set temperature after leaving the seat. It is recommended to set the seat temperature to the lowest setting (room temperature) after use. |
| What is the difference in the working principles of automatic lid opening through body sensor and foot sensor on the toilet? | Automatic lid opening via body sensor is triggered by radar sensing, while the foot sensor opens the lid through infrared sensing. |
| Why is the foot sensor not always effective? | If you are wearing black or dark-colored shoes or socks, it may cause the foot sensor to malfunction. This is because the foot sensor uses infrared sensing, and black or dark colors strongly absorb infrared signals, which can interfere with the sensor's ability to detect your foot. |
| Is it possible to quickly close the toilet lid and seat manually by hand? | If your toilet has an automatic lid opening function, it is recommended not to close it manually by hand, as it may affect the motor's operation. However, if your toilet does not have the automatic lid function, you can close the lid and seat manually. |
| If the automatic lid opening function is turned off, will the toilet lid still automatically close after you leave the seat? | Yes, even if the automatic lid opening function is turned off, the lid will automatically close 90 seconds after you leave the seat. |
| Is there a second nightlight on the left side of the toilet? | No, the toilet only has one nightlight on the right side. |
| How to turn off the ambient lighting on both sides of the toilet? | The ambient lighting will automatically turn off 10 minutes after leaving the seat. |
| How to turn off the LED screen on the toilet? | The LED screen will automatically turn off 10 minutes after leaving the seat. |
| Why can't I see the buttons for toddler wash, nightlight, and nozzle self-cleaning on the remote? | These buttons are located on the back of the remote. |

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| Why do the previous settings disappear after a power outage? | The toilet will reset to factory settings if the power is disconnected for more than 30 minutes. |
| Can the toilet be installed in the shower room? | It is recommended to install the toilet in a bathroom with a dry-wet separation design and ensure that the power outlet is protected by waterproof equipment (such as a splash-proof cover). |
| What is the waterproof rating of the toilet? | The toilet has an IPX4 waterproof rating. |
| The included angle valve is not suitable. How can this be resolved? | The size of the angle valve we provide is 3/8 inch. Since the standard size for angle valves varies across different regions in the United States, we are unable to provide all sizes of angle valves. Please purchase one that fits your needs. We apologize for the inconvenience. |
| How to connect the smart toilet to a smartphone app? | It does not support connection to a smartphone. |
| Factory program settings? | Factory settings: When a person is within 24 in / 60 cm of the toilet, the lid will automatically open, and the ambient light will turn on. Upon sitting, the seat heating will start with the default seat temperature set to 98.6°F / 37°C, and the pre-wet function will activate automatically. When using the washing function, the wand will self-clean before starting the wash. The default cleaning water temperature is set to 98.6°F / 37°C. Once the washing cycle is complete, the wand will clean itself again and then retract. After sitting for more than 15 seconds, the toilet will automatically flush 3 seconds after leaving the seat, the lid will close after 90 seconds, and the LED screen and ambient light will turn off after 10 minutes. |

Contact Information

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User Manual

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