



Release Notes – Zebra Conversion Package

HE_FULL_UPDATE_11-99-99.00-RG-U555-STD-HEL-04 Release (GMS)

Highlights

This Zebra Conversion Package GMS release 11-99-99.00-RG-U555-STD-HEL-04 covers CC600, CC6000, ET51, ET56, L10A, MC20, MC9300, PS20, RZ-H271, TC52AX, TC52AX HC, TC21, TC21 HC, TC26, TC26 HC, TC52, TC52 HC, TC52x, TC52x HC, TC57, TC57x, TC72, TC77, TC8300, VC8300, WT6300.

AVOID DATA LOSS WHEN UPDATING TO ANDROID 13

Read [Migrating to Android 13 on TechDocs](#)

Software Packages

Package Name	Description
HE_FULL_UPDATE_11-99-99.00-RG-U555-STD-HEL-04.zip	Full package update
ZebraFileGuardian_GMS_V1.17.apk	Android application

Zebra Conversion Package for migrating to Android 13 or Higher without data loss

Current Source OS Versions present on device			* Zebra Conversion Package to be used	Notes
OS Dessert	Release Date	Build Version		
Oreo	Any Oreo release	Any Oreo release	11-99-99.00-RG-U545-STD-HEL-04	Android Oreo - For devices with LG version earlier than 01-23-18.00-OG-U15-STD, the device must be upgraded to this version or newer prior to beginning the migration process.
Pie	Any Pie release	Any Pie release	11-99-99.00-RG-U545-STD-HEL-04	For Android Pie, the device must be upgraded to Android 10 or 11 to begin the migration process.
A10	Any A10 release	Any A10 release	11-99-99.00-RG-U545-STD-HEL-04	All versions supported for migration to A13 or higher

A11	May 2023 To March 2024 release	From LIFEGUARD UPDATE 11-35-05.00-RG-U00 (May 2023) till March 2024	11-99-99.00-RG-U545-STD-HEL-04	<p>1. SD660 upgrades to A13 from lower OS dessert cause data reset due to encryption mismatch, hence ZCP is released to do selective data persistence in such OS upgrade cases, which is explained in the techdocs. https://techdocs.zebra.com/lifeguard/a13/</p> <p>2. ZCP will be released in cadence of A11 LG MR release to make sure it is based upon the latest Security patches as per security team guidelines.</p> <p>3. Customers need to choose the right ZCP based on their source and target OS as mentioned in the tabular section of ZCP release notes.</p>
A11	April 2024 To June 2024 release	From LIFEGUARD UPDATE 11-46-25.00-RG-U00 (April 2024) till June 2024	11-99-99.00-RG-U555-STD-HEL-04	<p>1. SD660 upgrades to A13 from lower OS dessert cause data reset due to encryption mismatch, hence ZCP is released to do selective data persistence in such OS upgrade cases, which is explained in the techdocs. https://techdocs.zebra.com/lifeguard/a13/</p> <p>2. ZCP will be released in cadence of A11 LG MR release to make sure it is based upon the latest Security patches as per security team guidelines.</p> <p>3. Customers need to choose the right ZCP based on their source and target OS as mentioned in the tabular section of ZCP release notes.</p>

LifeGuard Update 11-99-99.00-RG-U555

○ New Features

- None

○ Resolved Issues

- SPR-53028 – Improve user experience of SD660[A13] migration using ZCP.

LifeGuard Update 11-99-99.00-RG-U545

○ New Features

- Initial Release of Zebra Conversion Package.
- This package takes care of selective backup and restore of **MOST important application, data, and settings**. with certain limitations

○ Resolved Issues

- SPR-51295 – Migration Launcher optimizations

- SPR51305 – Resolved an issue where entire /sdcard contents back-up is failing when there is more data on /sdcard during ZCP conversion.
- SPR-52601 – Resolved Delta Package upgrade issue.

Version Information

Below Table contains important information on versions

Description	Version
Product Build Number	11-99-99.00-RG-U555-STD-HEL-04
Android Version	11
Security Patch level	Feb 05, 2024
Component Versions	Please see Component Versions under Addendum section

Device Support

The products supported in this release are CC600, CC6000,ET51, ET56, L10A, MC20,MC9300,PS20, RZ-H271, TC52AX, TC52AX HC, TC21, TC21 HC, TC26, TC26 HC, TC52, TC52 HC, TC52x, TC52x HC, TC57, TC57x, TC72, TC77,TC8300, VC8300,WT6300.

Known Constraints

- Refer to Considerations → Process Limitations section under [Migrating to Android 13](#)

*Advisory

- Administrator are advised to discard all ZCPs downloaded prior to March 6, 2024.
- If you have already used a ZCP prior to March 6, 2024, you can **only** apply a full-system image for the next update.

Important Links

- [SDM660 A13 OS Update instructions](#)
- [Migrating to Android 13](#)
- [Zebra Techdocs](#)

Addendum

Component Versions

Component / Description	Version
Zebra File Guardian	1.17
Zebra Backup/Restore Service	1.13

Revision History

Rev	Description	Date
1.0	Initial release	MAY 06, 2024