

Quick Start Guide and Terms & Conditions

Read this document before operating the product

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

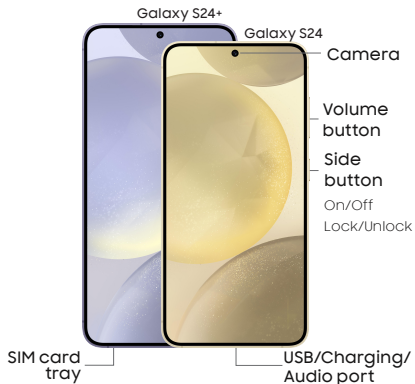
SAMSUNG Galaxy S24 | S24+ | S24 Ultra

IP68 Rated



Printed in Korea
GH68-55747A_REV_1.1

Your device



Get started

Activate your device

A physical SIM card is not needed for activation.

Your new device has an eSIM, which is built into the device. To activate the eSIM, power on the device and follow the prompts. For activation assistance, please contact Verizon 1-800-922-0204.

Charge your device

Use the included USB cable and a USB Type-C adapter (sold separately).

Turn the device on

Press and hold the Side button for a few seconds.

USB Type-C 3A cable included. For more information about charging, visit <https://www.samsung.com/us/support/answer/ANS00078994/>

Use only Samsung approved charging devices and accessories. Damage caused by use of accessories which are not approved may not be covered by warranty.

Set up your device

Scan the code

Use your old device for more information on how to switch.



or visit
kaywa.me/switchtogalaxy

Start using your new device

Follow the prompts.



Do more


Need help?


samsung.com/us/support





youtube.com/samsungcare

samsung.com/us/support/simulators

Find the user guide

 Settings

 Tips and user guide

- Manage your account**
-  **My Verizon Mobile app**
Manage your account, track your usage, edit account information, pay your bill and more.
 -  **International travel**
For features and rates when outside the US, visit:
verizon.com/plans/international/
 -  **Customer service**
Call 800.922.0204
X (Twitter) @VerizonSupport
Facebook @Verizon
 -  Download a User Guide from verizon.com/support

Additional information

Your wireless device and third-party services

Verizon Wireless is the mobile carrier associated with this wireless device, but many services and features offered through this device are provided by or in conjunction with third parties. Verizon Wireless is not responsible for your use of this device or any non-Verizon Wireless applications, services and products, including any personal information you choose to use, submit or share with others. Specific third-party terms and conditions, terms of use and privacy policies apply. Please review carefully all applicable terms, conditions and policies prior to using this wireless device and any associated application, product or service.

Terms & Conditions

Important Legal information

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You can obtain a copy of the complete Terms and Conditions and Samsung Standard One-year Limited Warranty by contacting Samsung at the address or phone number provided in this document.

Dispute Resolution Agreement – This Product is subject to a binding Dispute Resolution Agreement, which includes arbitration terms, between you and SAMSUNG ELECTRONICS AMERICA, INC. (“Samsung”). You can opt out within 30 calendar days of purchase: email optout@sea.samsung.com or call 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Dispute Resolution Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and additional Health, Safety and Device care information, including:

- Device Temperature
- Samsung Knox security platform
- Maintaining Dust and Water Resistance (IP rating)
- Location, Navigation, GPS and AGPS
- Wireless Emergency Alerts (WEA)
- Hearing Aid Compatibility (HAC)

are available at:

English:
www.samsung.com/us/support/legal/mobile

Spanish:
www.samsung.com/us/support/legal/mobile-sp

This information is also on the device:

Settings > About phone or About device or About watch or About tablet > Legal information > Samsung legal or, search for “Legal”

You can access the Federal Communications Commission (FCC) certification, if applicable, by opening Settings > About phone or About device or About watch or About tablet > Status or Status information

Diagnostic software

This device may be equipped with diagnostic software reporting usage and performance information used to assess, deliver and improve network quality and the overall device experience to wireless customers. Please refer to your service provider’s terms and conditions or privacy policy for more information.

Specific Absorption Rate (SAR) certification information

For information visit:

- www.fcc.gov/general/radio-frequency-safety-0
- www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones
- www.samsung.com/sar

Exposure to Radio Frequency (RF) signals

For information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Radio Frequency (RF) signals

Safe Handling & Recycling of Batteries

WARNING! Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse batteries. For more information, visit call2recycle.org or call 1-800-822-8837. Alternatively, visit: www.samsung.com/recycling or call 1-800-SAMSUNG.

FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Operate devices that support wireless power sharing at least 8 inches/20 cm away from your body.

FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones

HAC for newer technologies

This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

ANSI standard for HAC

This device was tested for compliance to the ANSI C63.19-2019 standard for HAC. Devices tested to this version of the standard, unlike previous versions, do not receive a HAC performance rating level; they are either HAC-compliant or not. In addition, in this version of the standard, the conversational gain of the device is tested, both with and without hearing aids. The conversational gain listed on the device box represents the lowest conversational gain found across all tested conditions.

Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Smart practices while driving

Responsible listening

CAUTION! Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > Responsible listening

Pacemaker and implantable medical devices

CAUTION! Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices. For more information, visit www.samsung.com/us/support/legal/mobile then select Health and Safety Information > FCC Part 15 Information and Notices

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