

Cartridge Installation Diagram



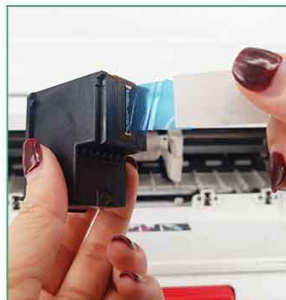
1. Open the bin door and make sure the ink holder has been moved to the centre.



2. Remove the used up cartridge.



3. take out the new cartridge, remove the protective cover



4. tear off the new cartridge above the blue tape



5. according to the ink tank colour into the black cartridge, until the card in place



6. according to the colour of the ink tank into the colour cartridges, until the card in place

Situations encountered during installation and how to deal with them

Problem 1.

The machine prompts 'used original cartridge/non-HP cartridge/empty cartridge/insufficient cartridge'.

and other problems

Solution: Click on the printer or computer above the 'Continue' or 'OK' button to continue to use: printer manufacturers in the protection of original cartridges, so this type of information will be prompted, but in fact we click on the 'Continue!' can be used normally.

Problem 2:

After installing the ink cartridge, the print document does not appear

Solution.

1, to confirm that the blue tape (transparent tape to protect the nozzle) has been torn off

2, you can gently scratch the nozzle in the paper towel above, to see if there is ink colour out if the second method of no colour out, then you can soak the nozzle in 60 degrees around 3, the warm water container 10-30 seconds, the depth of water covering the nozzle can be, do not cover over the chip (i.e., the copper-coloured contacts). At this time there is still no ink out, then you can contact customer service to deal with

Problem 3.

On the machine prompts 'cartridge failure / cartridge problems / ink cartridge problems' and other issues

Solution: The above problem is generally caused by the cartridge chip is not identified, we can first try to restart the printer, if there is no improvement, the use of erasers or alcohol to wipe the chip (i.e., the copper contacts on the cartridge) on the machine after the test, if there is still no improvement, it can be communicated to the manufacturer to test or replace the new.

Ink cartridge refilling diagram

CAVEAT

- 1、 Please do not wait for all the ink used up after adding ink, otherwise it is easy to damage the ink cartridge
- 2, the recommended amount of ink injection: black into the 3 ~ 5ML; colour were injected into the 2 ~ 3ML [Needle into the cartridge about 1CM
- 3, add ink after the product is not within the scope of the sale, please be aware of parents



1, remove the printer inside the cartridge tear off the label, you can see the ink hole



2, will be plugged into the ink cartridge holes (colour 2 solid 3 hollow, black 4 solid 1 hollow)



3, add ink before inserting a toothpick into the cartridge to test the colour, to prevent the ink caused by mixed colours



4, according to the corresponding ink cartridge hole into the ink

Solution of adding ink but not producing ink

Ink cartridges add ink, if the print does not come out, this time should be the ink cartridge internal bubbles need to use the suction clip to suck out the ink, discharging the internal air



[Ink Suction Clip Set]

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1 Insert the green silicone gel into the ink absorbing clip.
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2 Put the cartridge into the ink-sucking clip and snap it into place.
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3 Insert the syringe from the bottom and draw out the ink

Precautions for use of ink cartridges

■ Cartridge 'Disable Protection' setting.

Printers if you set the 'cartridge protection', this time the newly installed cartridges are protected, this cartridge can only be used for this printer, can not be used in any other printer, so the printer to install the cartridge before the first point of 'disable protection'. This option is recommended to set up before installation.

设备服务 设备报告 估计墨水量 设备信息 高级设置 **HP 墨盒保护** **HP Cartridge Protection**

HP 墨盒保护

打印机所有者可使用此功能对安装在其打印机中的 HP 墨盒进行设置，使其仅可用于该打印机中。如果有人尝试将您受保护的墨盒用于另一台打印机，将阻止使用该墨盒，并提示其仅可用于原始打印机中。[详细信息](#)

☐ 启用 HP 墨盒保护
(所有当前以及将来安装的 HP 墨盒将受到永久保护，并且只能用于此打印机。)

☒ **禁用 HP 墨盒保护** **Disable HP cartridge protection**
(以后的墨盒将不会受到保护。以前保护的墨盒仍将受到保护。)

Save Settings

保存设置

■ Cartridge Chip Protection.

Intelligent chip, please do not tear off, if there is a peeling or warping please contact customer service to deal with, such as accidentally tearing the chip, the cartridge will not be able to identify the printer, and the merchant will not be able to provide after-sales.

