



# SHIATSU & ROLLING BACK MASSAGER



User Manual

## INSTRUCTIONS

Thank you for purchasing the Shiatsu & Rolling Back Massager. This massager features diversified Shiatsu Kneading massage styles: it performs novel penetrating 2D/3D Shiatsu massage techniques. It also offers a rolling massage style and optional soothing heat therapy to maximize comfort and deliver a high relaxation level.

## PACKAGE CONTENT



Shiatsu & Rolling Back Massager



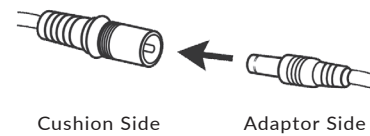
12V home adapter

## PRODUCT SPECIFICATIONS

<b>Measurements:</b>	26.7 x 16.9 x 3.54 inches (Back) 17.1x 13 x 1.57 inches (Seat)
<b>Weight:</b>	6.94lbs
<b>Voltage:</b>	Input: AC 100-240V ~50/60Hz Output: 12VDC 3000mA
<b>Nominal Power:</b>	max. 36 Watt
<b>Automatic runtime:</b>	15 minutes

## SETUP AND OPERATION

1. Attach the massager to a chair with elastic straps or place it on another supportive surface.
2. Connect the adapter cable to the corresponding cable on the cushion.



Cushion Side

Adaptor Side

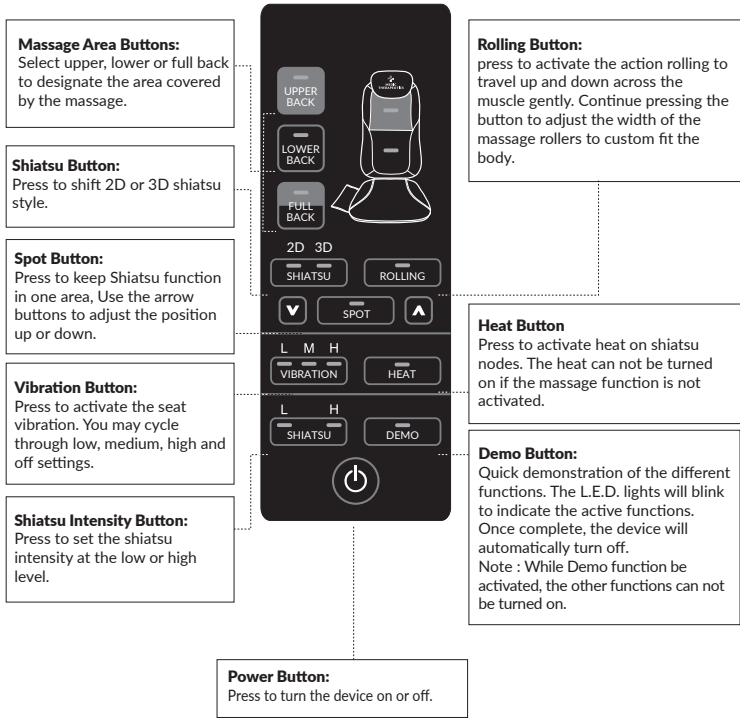
3. Plug the home adapter into an outlet.
4. Turn on the device using the controller.
5. When finished place the controller in the pouch at the side of the cushion.
6. The detachable intensity control flap lets you choose a softer or more intense massage.
7. You also may soften the massage pressure by placing a blanket or towel between yourself and the device.

- ⚠** This device will switch off automatically after 15 minutes timer run out. Do not set up or use the massager in a bathroom or similarly wet/damp areas.
- Do not use this device while driving.
  - For your own safety we equip the massager with a protection against over-heating. Heat is created in the motors when placed under great stress and excessive pressure. Before this could create any risk and after a runtime of 15 Minutes. The massager will switch off automatically and will only allow switching on again after an appropriate downtime.
  - Likewise, you should allow your body some rest periods. To avoid straining your muscles too much, we recommend to not exceed a continuous massage of 15 Minutes.

## SAFETY INSTRUCTIONS

- ⚠ Please read the following instructions carefully before putting your massage device into use to ensure trouble-free operation and optimum efficiency. Please retain these operating instructions for further use!**
- The massage device conforms to recognized technical principles and the latest safety regulations.
  - Do not wet, do not use pins, never remove cover.
  - This items is NOT A TOY. Close supervision is necessary when this appliance is used by, on, or near children or disabled persons.
  - This appliance should never be left unattended when plugged in.
  - Never use any power sources other than a standard home adapter provided as original equipment with this device.
  - Any possible repairs may only be carried out by authorized expert staff. Improper use and unauthorized repairs are not permitted for safety reasons and lead to loss of warranty.
  - Never touch the power plug with wet hands.
  - Please avoid contact of the device with water, high temperatures and direct sunlight.
  - Do not use any damaged cables, plugs or loose sockets.
  - Never operate under blankets where the air opening may be blocked.
  - If plugs or cords are damaged, they must be replaced by the manufacturer, a service representative or by qualified personnel.
  - In case of malfunction, disconnect immediately from the main power source.
  - Do not use if you have skin disorders, open wounds, or swollen or inflamed areas.
  - Misuse or incorrect use excludes any liability for damage.
  - Do not use this device while driving.
  - Do not use while you sleep.
  - In order to avoid excessively stimulating the muscles and nerves, the recommended massage time should not be exceeded 15 minutes at a time.
  - Each massage – even a hand massage – must be refrained from during pregnancy or if one or more of the following complaints are present in the massage area: recent injuries, thrombotic diseases, all kinds of inflammations and swellings, and cancer. It is recommended to consult a doctor before having a massage for the treatment of ailments and illnesses.
  - If you are dependent on electrical aids e.g. pacemakers, please be sure to consult your doctor for medical advice before taking a massage.
  - The packaging material supplied should not be used as a toy.
  - Failure to observe the above instructions may constitute misuse of the product and can cause serious injury or burns.

CONTROLLER INSTRUCTIONS



CARE AND CLEANING INSTRUCTIONS

1. Do not wash in washing machine or immerse the product or the adapter in water.
2. Always switch off before cleaning and remove the adapter from the socket with clean, dry hands.
3. The massager should be wiped with a slightly moist cloth and dried thoroughly. Do not wipe the product with alcohol or harsh chemicals such as thinner or bleach.
4. Do not overstretch the elastic back straps.
5. Keep away from heat, fire or exposure to direct sunlight.
6. Do not apply excessive pressure or impact onto massager/massage heads. Application of a direct force in excess of 110 lbs. may damage your massager and invalidate your warranty. Refrain from over usage of the device.
7. Store the massager in a cool, dry place out of reach of children.
8. Avoid contact with sharp edges or pointed objects which might cut or puncture the cover of massager.

TROUBLESHOOTING GUIDE

Fault	Solutions
Massage heads work at a reduced speed.	The load on the massage heads is excessive. Reduce load and try again.
Massage heads only rotate in the upper or lower region.	The massage has been activated for the upper or lower back region. Press the 'Full back' button for the massage to cover both regions.
Device switches off suddenly	Device may have been in use for 15mins. Auto-shutoff function activated. Continue using by pressing the 'power' button after resting the unit for 15mins.
	Over-heat protection function activated. Device is switched off for your safety. Please rest device for 15-30mins before restarting.
Device fails to start	Check if device has been used for more than 15mins. If so, let device rest for 15mins before continuing. Device may require longer time to cool in warmer environments.
	Check if adapter is plugged into socket.
	Check if adapter output is connected to device power inlet wire.
Jerky motion of massage heads/Vibrations from device	Excessive pressure may have been applied onto the device. Reduce the load and try again.
Infra-red lights are on but no motion from massage heads	Device may be jammed. Remove pressure/load from the device and press the 'Full back' button to try again.

LIMITED LIFETIME WARRANTY

Your Medic Therapeutics Product is backed by a limited lifetime manufacturer’s warranty. Medic Therapeutics will repair or replace your device at any time should it fail due to a defect in material or workmanship, subject to the certain limitations.

This limited warranty does not cover any damage that results from unauthorized or improper use, service, or repair. Further, it does not cover damage caused by accident, impact, negligence, or normal wear and tear. Should you discover your Medic Therapeutics Product is not functioning properly, please send your device to our repair center for evaluation. If your product cannot be repaired or serviced, we will reserve the right to change it for a similar or newer model.

Please note that a flat rate of \$35.00 will be charged to cover a service evaluation fee and return shipping of your device. All warranty claims must be accompanied by a copy of your proof of purchase from an authorized retailer. Please send your device, proof of purchase, and a check or money order in the amount of \$35.00 made out to Medic Therapeutics to:

**Address:**  
Medic Therapeutics Service Center  
3069 Taft Street  
Hollywood, FL 33021

**Contact:**  
warranty@medictherapeutics.com