

## 1. Kindly Note

- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events
- To avoid the power being cut off suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device:
- The link for contacting Hollyland Technical Support Engineer: [support@hollyland.com](mailto:support@hollyland.com)

## 2. Upgrade Steps

### 2.1 Upgrade with Windows

- Download the upgrade file and unzip the file
- Install the USB driver  
(Windows system only. download link: [https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless Intercoms/USB Driver/STSW\\_STM32102\\_V1.5.0.zip](https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless%20Intercoms/USB%20Driver/STSW_STM32102_V1.5.0.zip))

VCP\_V1.5.0\_Setup\_W8\_x64\_64bits.exe

VCP\_V1.5.0\_Setup\_W8\_x86\_32bits.exe

- Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



- Open the 【I5803\_Headset\_Upgrade.exe】 application

| Name                  | DateTimeModified   | Type          | Size      |
|-----------------------|--------------------|---------------|-----------|
| Font                  | 2/25/2023 4:49 PM  | File folder   |           |
| Internal_log          | 2/25/2023 4:49 PM  | File folder   |           |
| settings              | 2/25/2023 5:01 PM  | File folder   |           |
| documents             | 2/25/2023 5:01 PM  | Text Document | 5 KB      |
| I5803_Headset_Upgrade | 10/10/2022 3:15 PM | Application   | 17,300 KB |

- It will recognize the headset automatically, and then Click 【YES】 for upgrade. (Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the 【A】 button on both headsets.

### 2.2 Upgrade with Mac

- Download the upgrade file and unzip the file
- Turn on the headset one by one, and connect it to laptop via USB-C cable



- Open the 【I5803\_Headset\_Upgrade.exe】 application

| Name                  | Date modified      | Type          | Size      |
|-----------------------|--------------------|---------------|-----------|
| Font                  | 2/25/2023 4:49 PM  | File folder   |           |
| Internal_app          | 2/25/2023 4:49 PM  | File folder   |           |
| settings              | 2/25/2023 5:11 PM  | File folder   |           |
| default.txt           | 2/25/2023 5:11 PM  | Text Document | 9 KB      |
| I5803_Headset_Upgrade | 10/10/2022 3:15 PM | Application   | 11,310 KB |

- It will recognize the headset automatically, and then Click 【YES】 for upgrade. (Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the 【A】 button on both headsets.