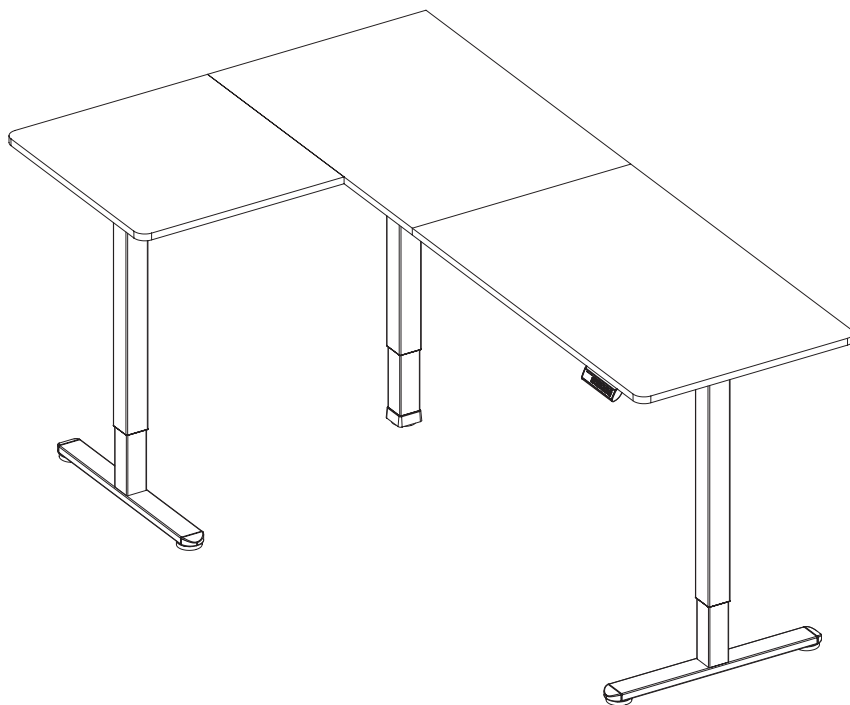


63" x 47" Corner Electric Desk

Instruction Manual



SKU: DESK-E3CTB-47 SERIES

Frame:

DESK-E347B
DESK-E347W

Table Top:

DESK-E3CTB-47-A
DESK-E3CTN-47-A

DESK-E3CTC-47-A
DESK-E3CTW-47-A

DESK-E3CTD-47-A

DESK-E3CTG-47-A



ASSEMBLY VIDEO AVAILABLE:

Follow along step-by-step with our video walk through by scanning the QR code with your mobile device or by following the product link: vivo-us.com/products/desk-e3ctb

Contact Us First!

DO NOT RETURN ITEM

Our friendly product support team is here to help!



PERSONABLE CUSTOMER SUPPORT

7AM - 7PM

Monday-Friday



Give us a Call:
309-278-5303



Chat Us:
www.vivo-us.com



Email Us:
help@vivo-us.com

We're Here for You!

Our customer-minded support team is here for YOU,

Monday-Friday 7am-7pm CST.

We offer immediate assistance with rapid response times from customer service agents and product technicians to help you every step of the way!



Missing a Part?

If any parts are received damaged / defective OR you are missing a part, please reach out to us ***within 30 days of product delivery to have it replaced at no cost.***

We are happy to replace parts to ensure you have a fully functioning product

PRE-ASSEMBLY | BEFORE YOU BEGIN



If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

ELECTRICAL WARNING :

THIS PRODUCT IS POWERED BY ELECTRICITY. IN ORDER TO AVOID BURNS, FIRE AND ELECTRIC SHOCK, PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY.

- DO NOT CLEAN PRODUCT WHILE POWER IS CONNECTED.
- DO NOT DISASSEMBLE OR REPLACE COMPONENTS WHILE POWER IS CONNECTED.
- NEVER OPERATE THE SYSTEM WITH A DAMAGED CORD OR PLUG. PLEASE CONTACT YOUR SELLER TO REPLACE DAMAGED PARTS.
- NEVER OPERATE SYSTEM IN DAMP ENVIRONMENTS OR IF ANY ELECTRICAL COMPONENTS HAVE MADE CONTACT WITH LIQUIDS.
- ALTERATIONS OF THE GIVEN POWER UNIT ARE NOT ALLOWED.
- OUTDOOR USE IS PROHIBITED.

WEIGHT CAPACITY

DO NOT EXCEED WEIGHT CAPACITY. Failure to do so may result in serious injury.



176lbs
(80kg)



Product Warranty

For the most up to date details on your product's warranty, please visit the product's listing on our website or reach out to customer support.
vivo-us.com/products/desk-e3ctb



Returns | Product Didn't Work Out?

We offer a hassle-free 30 day return on all products. Contact customer support at 309-278-5303 or help@vivo-us.com. Please note: For items ordered in error or no longer needed, the return shipping charges will be at the buyer's expense.

TOOLS NEEDED:



Phillips Screwdriver



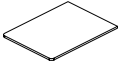
Level

DIFFICULTY LEVEL



PACKAGE CONTENTS

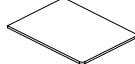
Please consult the parts list below and ensure you have everything you need to assemble your product. If parts are missing or damaged, **please contact us.**



A (x1)
Left Desktop



B (x1)
Middle Desktop



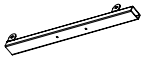
C (x1)
Right Desktop



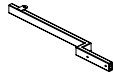
D (x1)
Straight Outer Crossbar



E (x1)
Short Corner Crossbar



F (x1)
Long Corner Crossbar



G (x1)
Angled Outer Crossbar



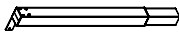
H (x1)
Short Sync Rod



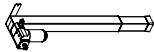
I (x1)
Long Sync Rod



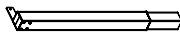
J (x2)
Side Brackets



K (x1)
Right Leg



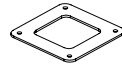
L (x1)
Motorized Leg



M (x1)
Left Leg



N (x1)
Connector Bracket



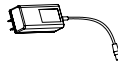
O (x4)
Desktop Connector



P (x2)
Foot



Q (x1)
Control Panel



R (x1)
AC Adapter



S (x1)
Extension Cable



T (x19)
Anti-Vibration Pads



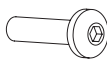
U (x2)
Cable Clips



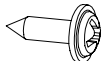
V (x1)
Inner Crossbar



S-A (x18)
M6x8mm Screw



S-B (x9)
M6x35mm Screw



S-C (x37)
M5x16mm Screw



S-D (x6)
M6x11mm Screw



T-A (x1)
5mm Allen Wrench

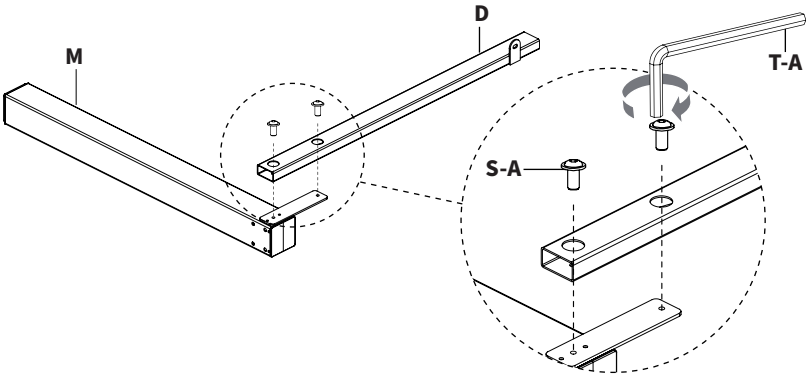


T-B (x1)
2mm Allen Wrench

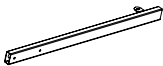
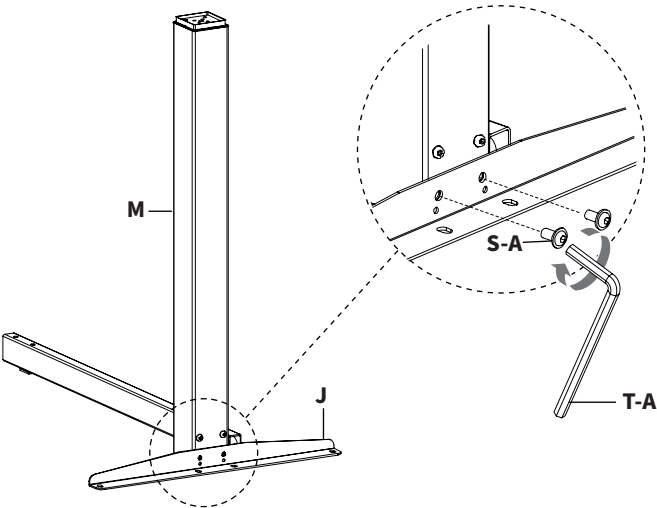
ASSEMBLY STEPS

STEP 1: Assemble Left Leg

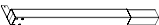
Connect Straight Outer Crossbar (**D**) to Left Leg (**M**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



Attach Side Bracket (**J**) to Left Leg (**M**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



D (x1)
Straight Outer Crossbar



M (x1)
Left Leg



J (x1)
Side Brackets



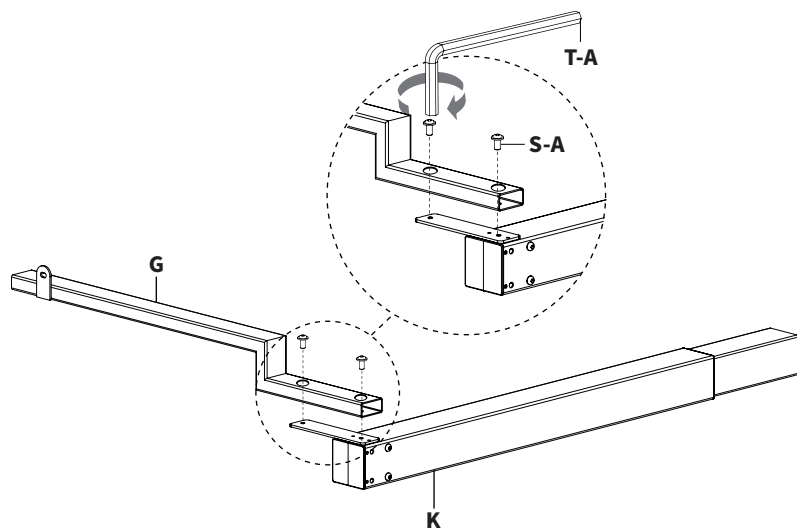
S-A (x4)
M6x8mm Screw



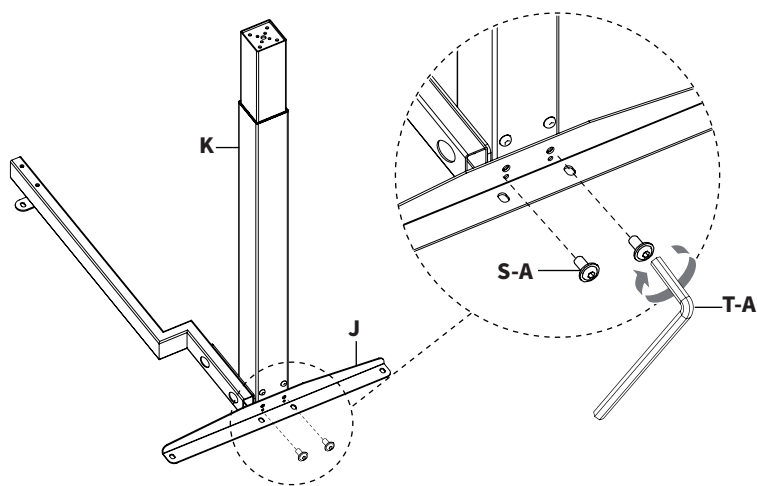
T-A
5mm Allen Wrench

STEP 2: Assemble Right Leg

Attach Angled Outer Crossbar (**G**) to Right Leg (**K**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



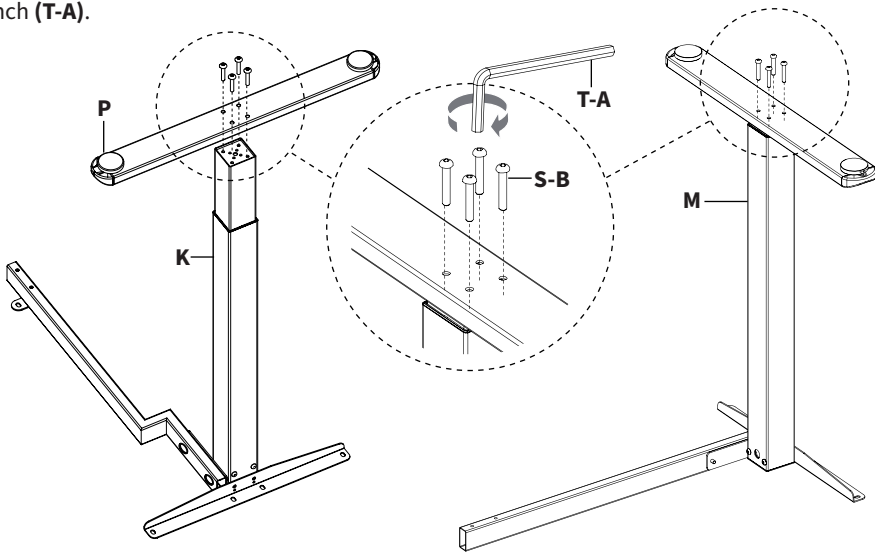
Attach Side Bracket (**J**) to Right Leg (**K**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



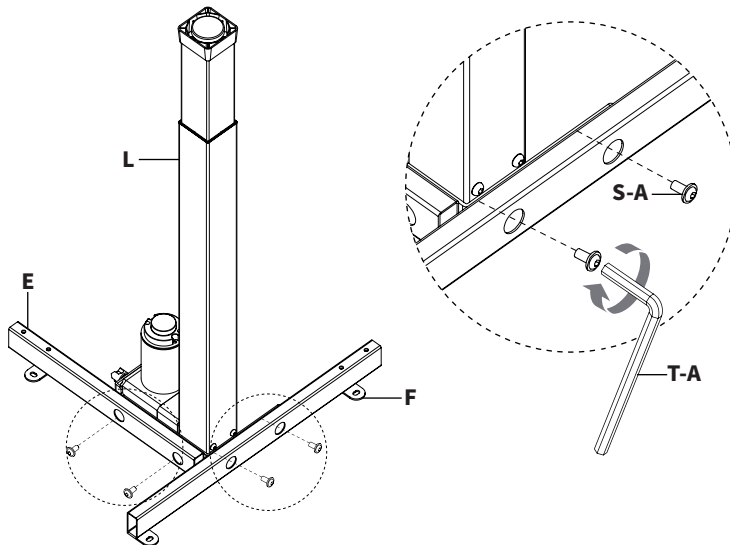
G (x1) Angled Outer Crossbar	K (x1) Right Leg	J (x1) Side Brackets	S-A (x4) M6x8mm Screw	T-A 5mm Allen Wrench

STEP 3: Install Feet & Connect Motorized Leg

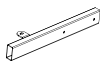
Attach Feet (**P**) to Right and Left Leg (**K, M**) using M6x35mm Screws (**S-B**) and 5mm Allen Wrench (**T-A**).



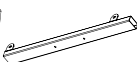
Connect Short Corner Crossbar (**E**) and Long Corner Crossbar (**F**) to Motorized Leg (**L**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



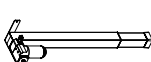
P (x2)
Foot



E (x1)
Short Corner
Crossbar



F (x1)
Long Corner
Crossbar



L (x1)
Motorized Leg



S-B (x8)
M6x35mm Screw



S-A (x4)
M6x8mm Screw



T-A
5mm Allen
Wrench

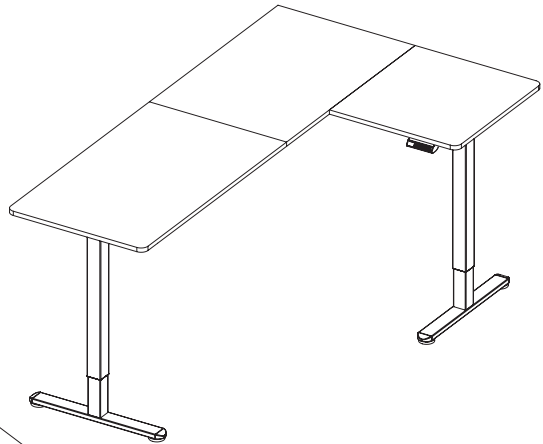
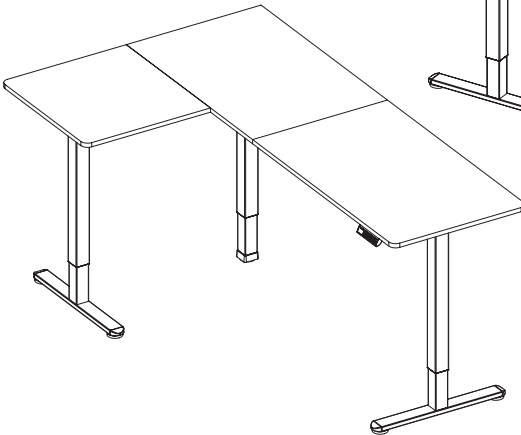
- Assembly Options -

This desk can be assembled with a left or right side extension.
Please select an option and proceed with assembly

Option A | Left Side Extension

Desk frame will extend out to left side, with a short right side

Pg 9-14



Option B | Right Side Extension

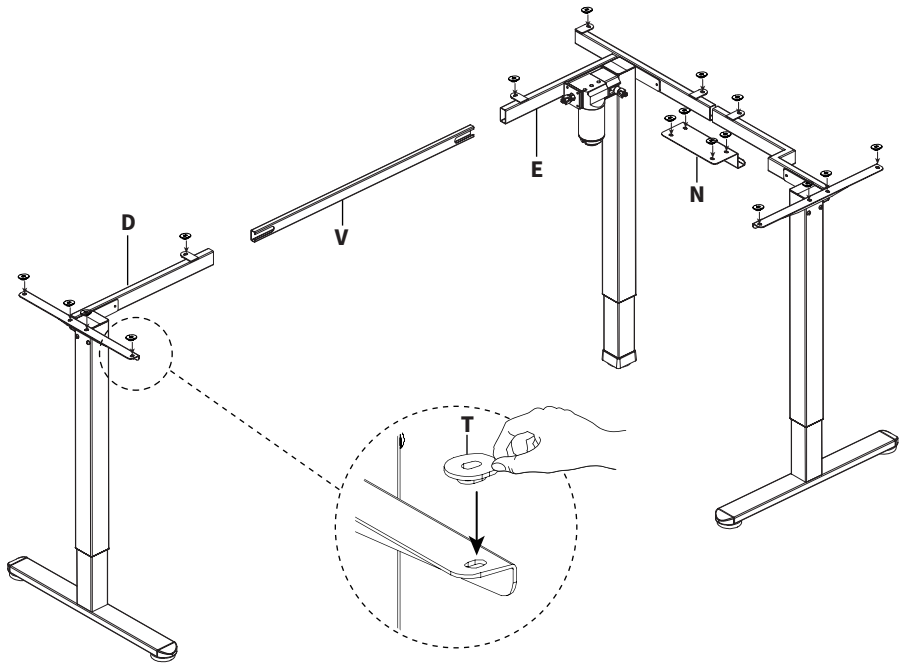
Desk frame will extend out to right side, with a short left side

Pg 15-20

ASSEMBLY OPTION A | Left Side Extension

A-STEP 4: Install Anti-Vibration Pads

Affix Anti-Vibration Pads (**T**) to desk frame and Connector Bracket (**N**). Insert Inner Crossbar (**V**) into Short Corner Crossbar (**E**) and Straight Outer Crossbar (**D**). Connector Brackets (**N**) will be installed later.



V (x1)
Inner Crossbar



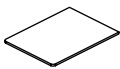
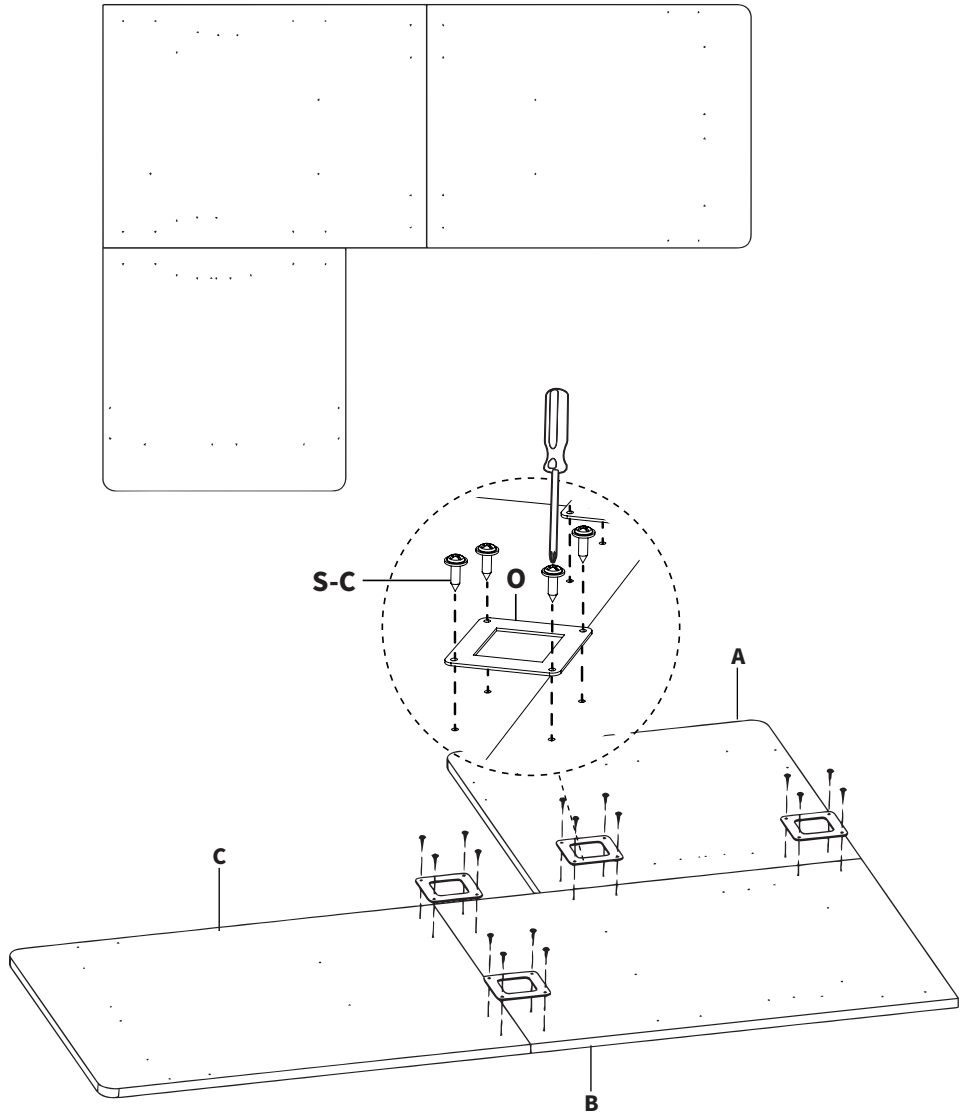
N (x1)
Connector Bracket



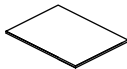
T (x17)
Anti-Vibration Pads

A-STEP 5: Assemble Desktop

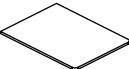
Connect Left, Middle, and Right Desktop (**A, B, C**) pieces together using Desktop Connectors (**O**), M5x16mm Screws (**S-C**) and a Phillips screwdriver.



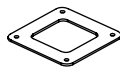
A (x1)
Left Desktop



B (x1)
Middle Desktop



C (x1)
Right Desktop



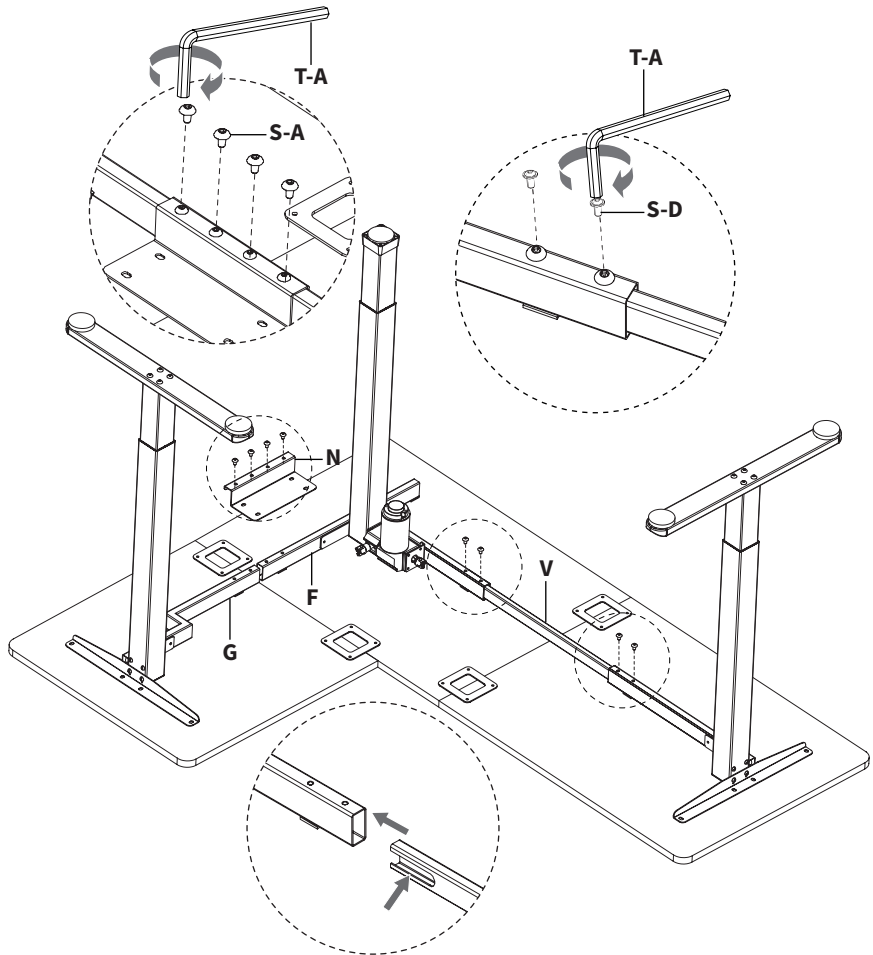
O (x4)
Desktop
Connector



S-C (x16)
M5x16mm
Screw

A-STEP 6: Install Connector Brackets

Begin connecting frame to desktop by placing assemblies on desktop as shown below. Secure Inner Crossbar (**V**) using M6x11mm Screws (**S-D**) and 5mm Allen Wrench (**T-A**). Secure Connector Bracket (**N**) to Long Corner Crossbar (**F**) and Angled Outer Crossbar (**G**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



S-A (x4)
M6x8mm
Screw



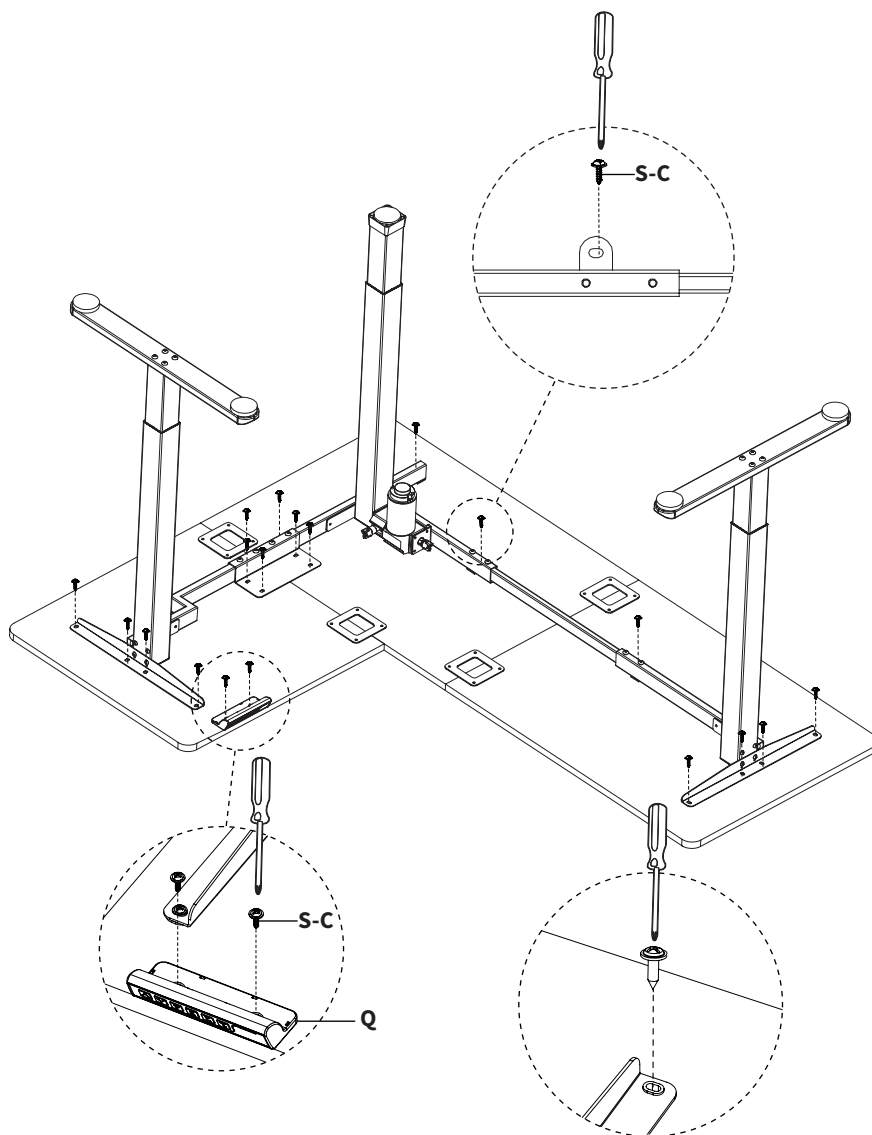
S-D (x4)
M6x11mm
Screw



T-A
5mm Allen
Wrench

A-STEP 7: Secure Frame & Desktop

Secure to desktop with M5x16mm Screws (**S-C**) using a Phillips screwdriver, using the screw locations shown below. Connect Control Panel (**Q**) to desktop using M5x16mm Screws (**S-C**) and a Phillips screwdriver.



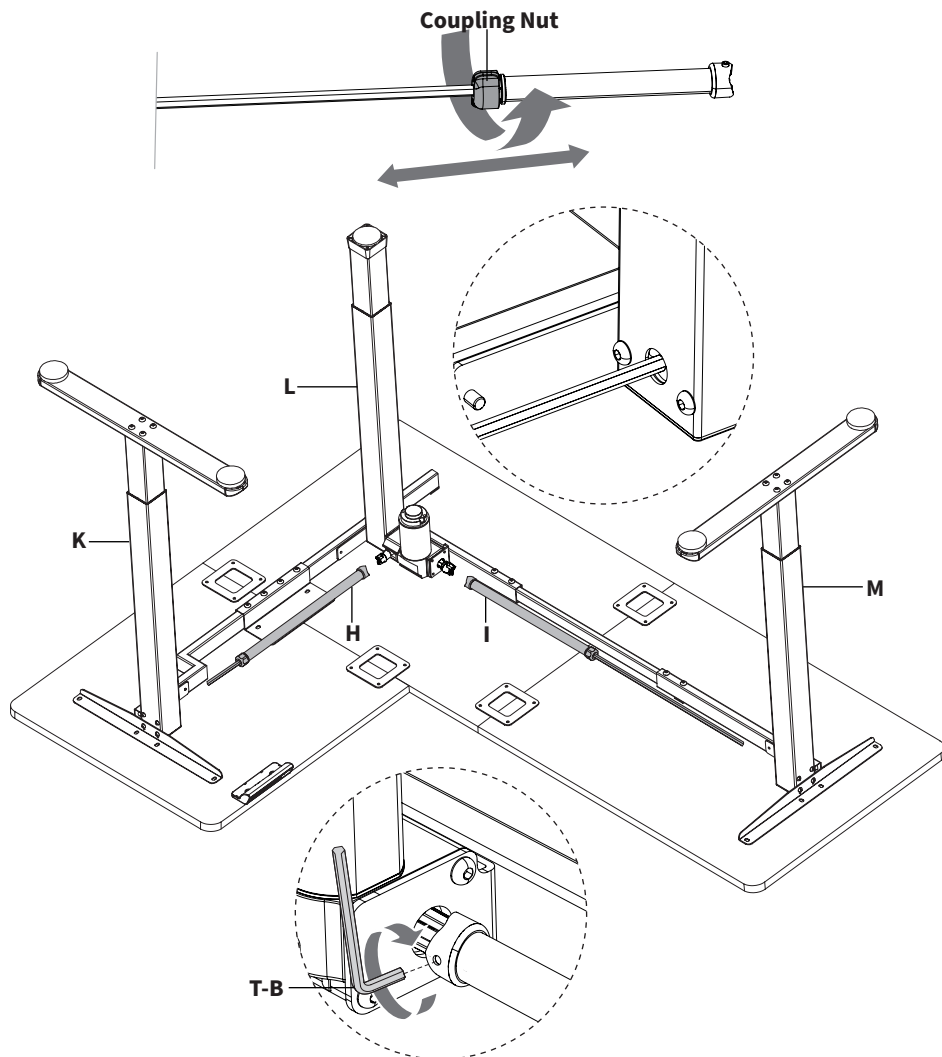
Q (x1)
Control Panel



S-C (x19)
M5x16mm Screw

A-STEP 8: Install Sync Rod

Loosen the coupling nut on Short Sync Rod (**H**) and Long Sync Rod (**I**). Insert hex shaft from Short Sync Rod (**H**) into Right Leg (**K**) and Long Sync Rod (**I**) into Left Leg (**M**), making sure the metal retaining ring makes contact with the leg. Ensure that all three legs are the same height. If not, turn the sync rods clockwise to raise corresponding leg, and counter-clockwise to lower. Extend onto Motorized Leg (**L**). Tighten coupling nuts, then tighten both set screws on the ends of sync rods using 2mm Allen Wrench (**T-B**).



I (x1)
Long Sync Rod



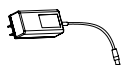
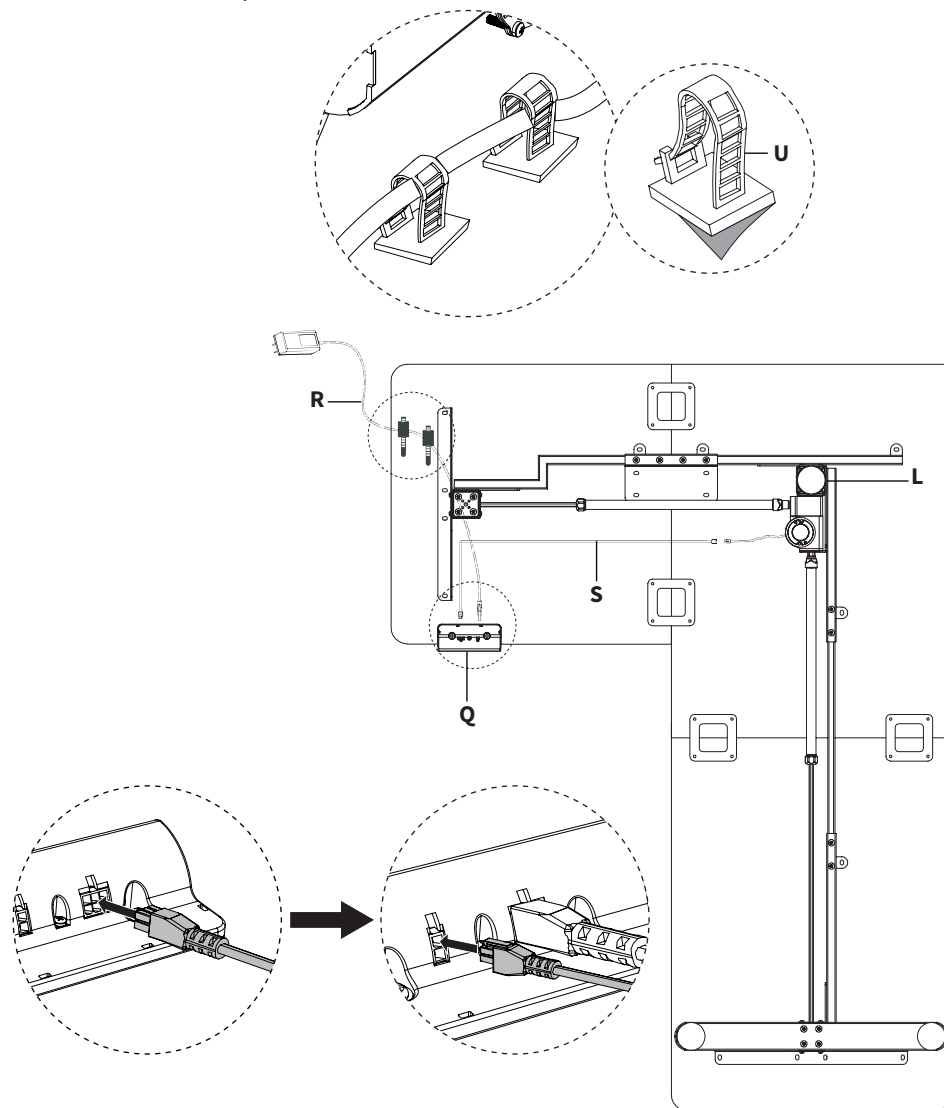
H (x1)
Short Sync Rod



T-B (x1)
2mm Allen Wrench

A-STEP 9: Connect Power Cables

Connect AC Adapter (**R**) and cable from Motorized Leg (**L**) to Control Panel (**Q**). If needed, use Extension Cable (**S**) for cable from Motorized Leg (**L**) to extend length. Use Cable Clips (**U**) to secure cables to desktop.



R (x1)
AC Adapter



S (x1)
Extension Cable

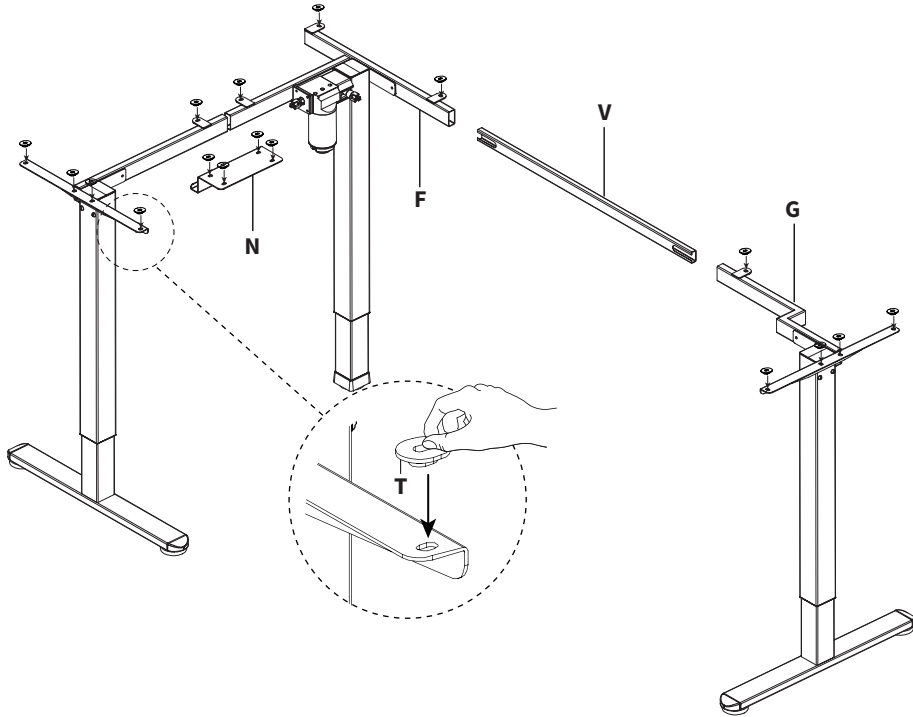


U (x2)
Cable Clips

ASSEMBLY OPTION B | Right Side Extension

B-STEP 4: Install Anti-Vibration Pads

Affix Anti-Vibration Pads (**T**) to desk frame and Connector Bracket (**N**). Insert Inner Crossbar (**V**) into Angled Outer Crossbar (**G**) and Long Corner Crossbar (**F**). Connector Brackets (**N**) will be installed later.



V (x1)
Inner Crossbar



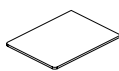
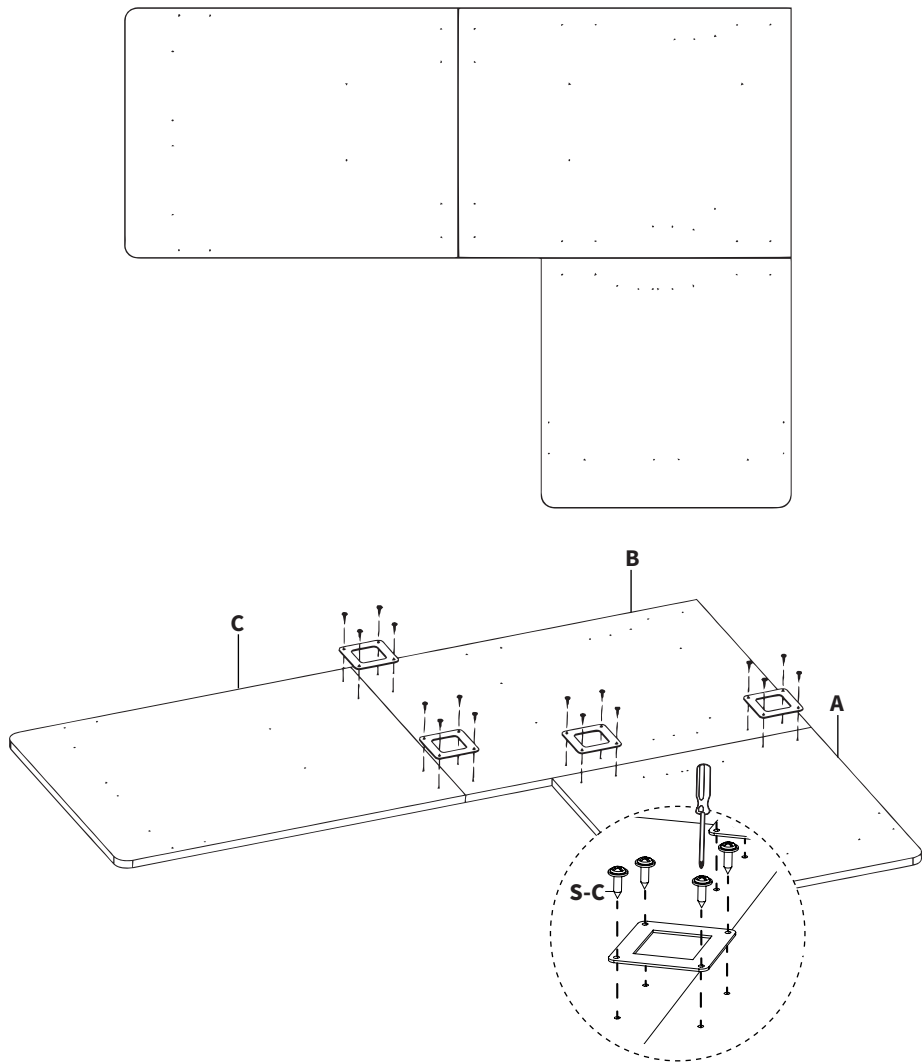
N (x1)
Connector Bracket



T (x17)
Anti-Vibration Pads

B-STEP 5: Assemble Desktop

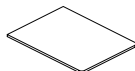
Connect Left, Middle, and Right Desktop **(A, B, C)** pieces together using Desktop Connectors **(O)**, M5x16mm Screws **(S-C)** and a Phillips screwdriver.



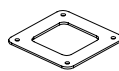
A (x1)
Left Desktop



B (x1)
Middle Desktop



C (x1)
Right Desktop



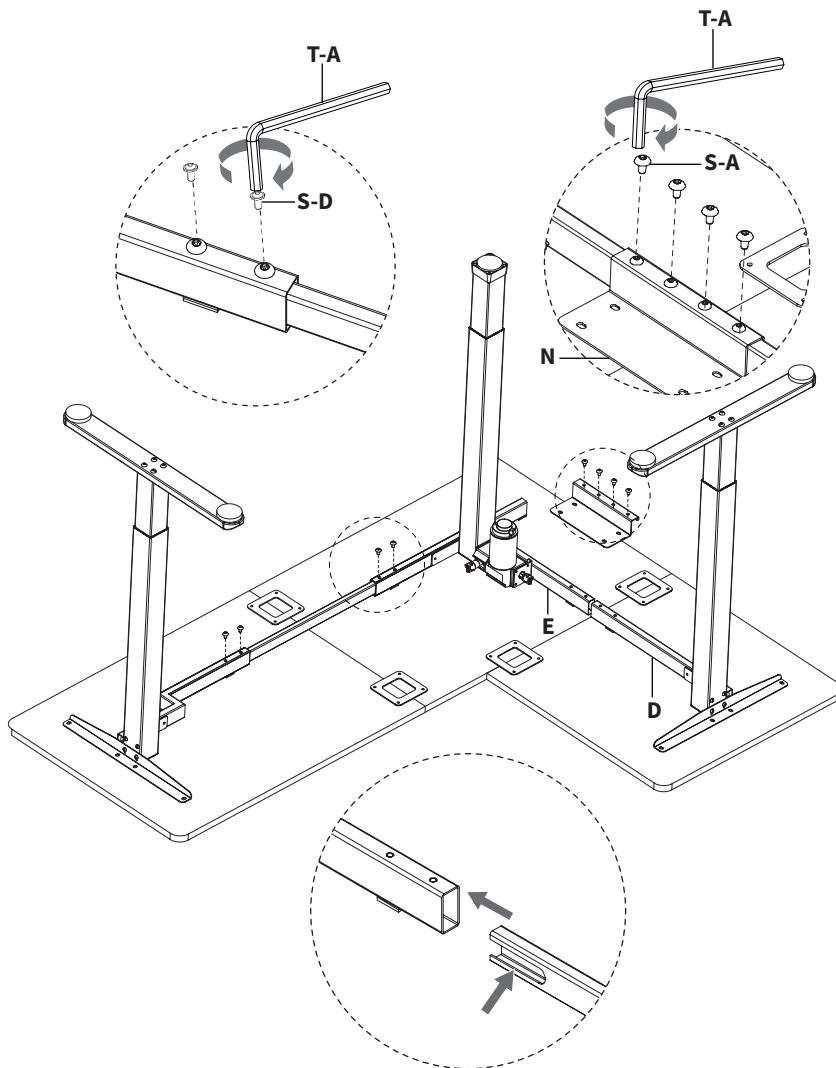
O (x4)
Desktop
Connector



S-C (x16)
M5x16mm
Screw

B-STEP 6: Install Connector Brackets

Begin connecting frame to desktop by placing assemblies on desktop as shown below. Secure Inner Crossbar (**V**) using M6x11mm Screws (**S-D**) and 5mm Allen Wrench (**T-A**). Secure Connector Bracket (**N**) to Straight Outer Crossbar (**D**) and Short Corner Crossbar (**E**) using M6x8mm Screws (**S-A**) and 5mm Allen Wrench (**T-A**).



S-A (x4)
M6x8mm
Screw



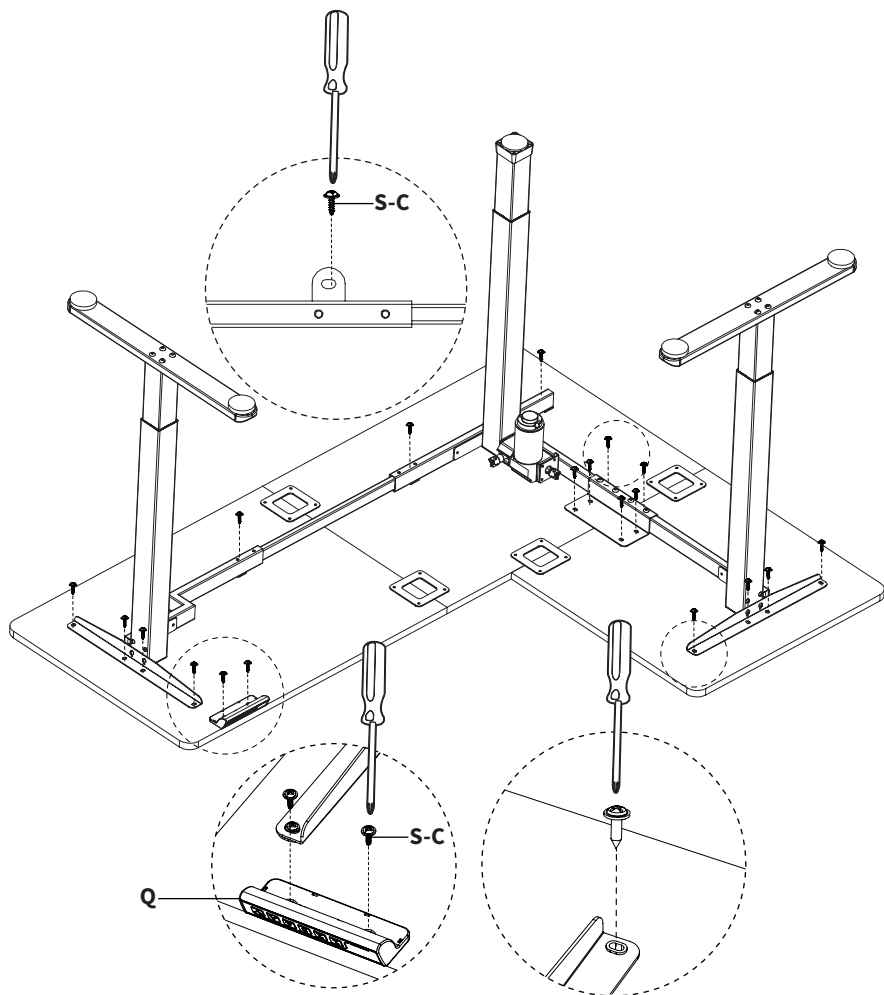
S-D (x4)
M6x11mm
Screw



T-A
5mm Allen
Wrench

B-STEP 7: Secure Frame & Desktop

Secure to desktop with M5x16mm Screws (**S-C**) and a Phillips screwdriver, using the screw locations shown below. Connect Control Panel (**Q**) to desktop using M5x16mm Screws (**S-C**) and a drill.



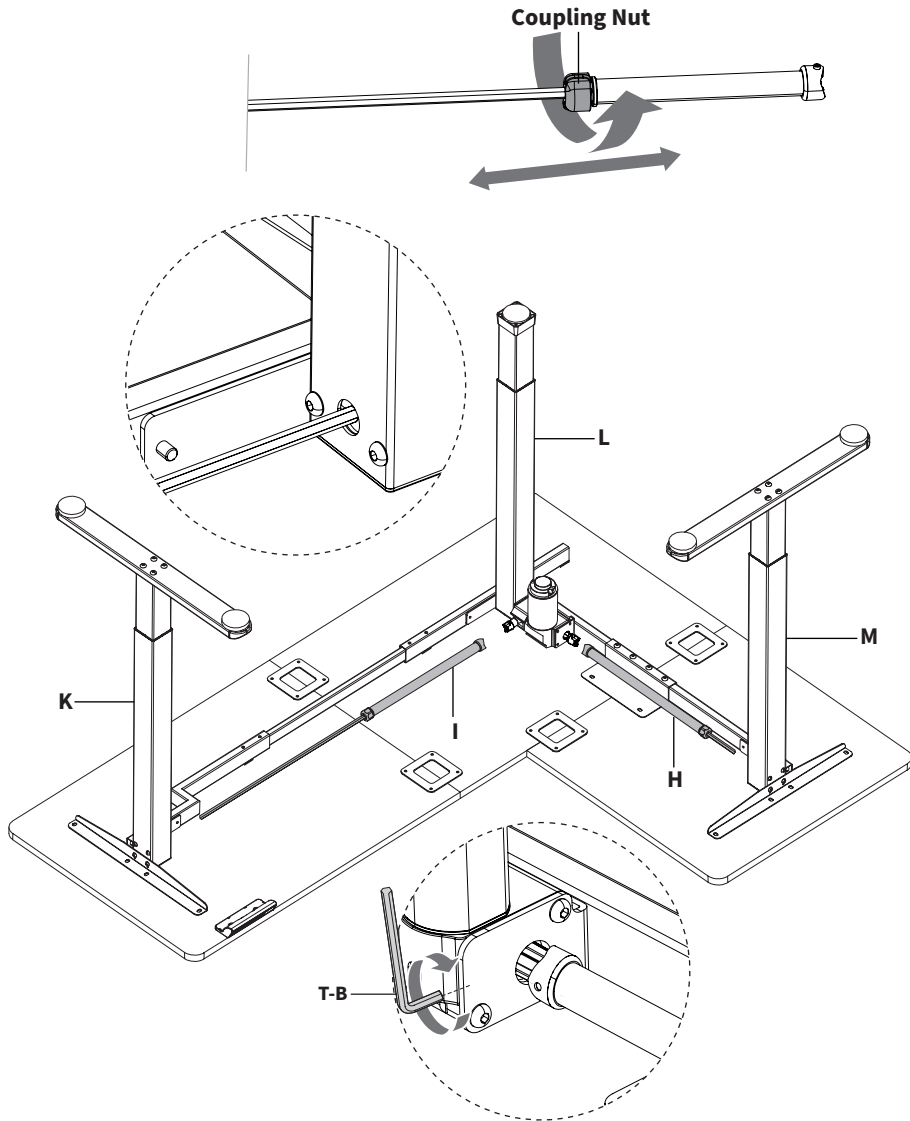
Q (x1)
Control Panel



S-C (x19)
M5x16mm Screw

B-STEP 8: Install Sync Rod

Loosen the coupling nut on Short Sync Rod (**H**) and Long Sync Rod (**I**). Insert hex shaft from Short Sync Rod (**H**) into Left Leg (**M**) and Long Sync Rod (**I**) into Right Leg (**K**), making sure the metal retaining ring makes contact with the leg. Ensure that all three legs are the same height. If not, turn the sync rods clockwise to raise corresponding leg, and counter-clockwise to lower. Extend onto Motorized Leg (**L**). Tighten coupling nuts, then tighten both set screws on the ends of sync rods using 2mm Allen Wrench (**T-B**).



I (x1)
Long Sync Rod



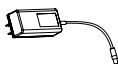
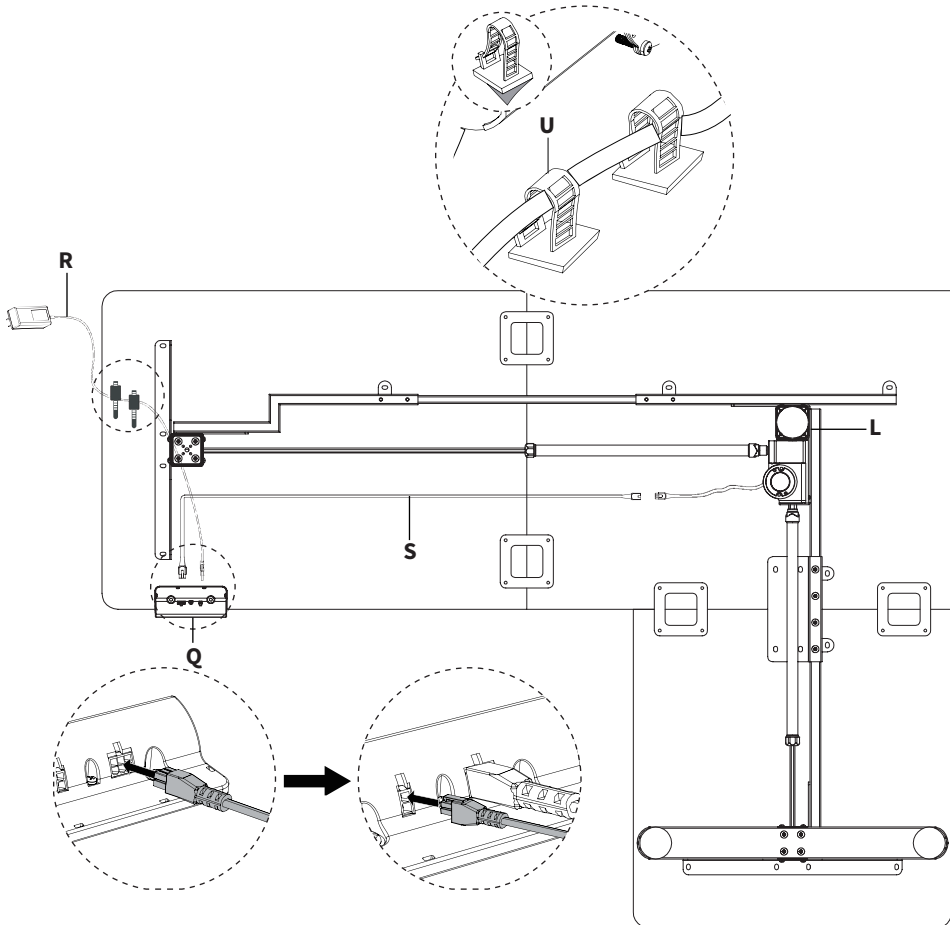
H (x1)
Short Sync Rod



T-B (x1)
2mm Allen Wrench

B-STEP 9: Connect Power Cables

Connect AC Adapter (**R**) and cable from Motorized Leg (**L**) to Control Panel (**Q**). If needed, use Extension Cable (**S**) for cable from Motorized Leg (**L**) to extend length. Use Cable Clips (**U**) to secure cables to desktop.



R (x1)
AC Adapter

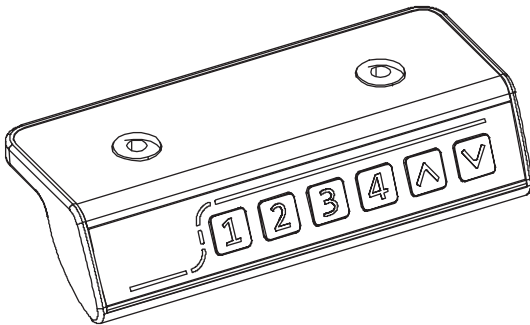


S (x1)
Extension Cable



U (x2)
Cable Clips

CONTROLLER - USER MANUAL



Reset Mode

If the height of the desk is incorrect, press the down arrow until the desk moves to the fully lowered position. Press and hold the down arrow. “RES” will be displayed and the leg will lower and rebound upwards. Release the down arrow and your frame has been reset.

Child Safety Lock

Child Safety Lock: Press and hold buttons 1 & 2 for two seconds. LOC will be displayed when the controller is locked. Repeat process to unlock.

Switching Units

Press and hold buttons 1 & 3 for two seconds.

Change Detection Sensitivity

Press and hold buttons 1 & 4 for two seconds until the Display shows “n”. Use the up and down arrows to select “OFF,” Low (L), Normal (N), or Heavy (H). Wait two seconds to save.

Troubleshooting

Error Code	Description/Resolution
E10	Sensorless Alarm: This alarm triggered when the sensor cannot be detected. Power off desk and check the connection between the motor and control panel, then re-power.
E20	Overload Alarm: Remove desk items and try again.
E02	Rebound Protection: Check for desk vibration, obstacles, or desk incline. If no issues found, complete the reset process and try again.
E32	Overvoltage Alarm: Voltage is higher than allowed value. Power off desk and check connection between power and control panel. Power on again.
E31	Undervoltage Alarm: Voltage is lower than required value. Power off desk and check connection between power and control panel. Power on again.
HOT	Overheated Alarm: Power off and wait 18 minutes before use again.

Memory Presets

Press any number and the desk will return to the programmed height. See *Programming Memory Presets* to program presets.

Arrow Keys

Press and hold the UP arrow for the desk to begin raising. Release when desk reaches desired height. Press and hold DOWN arrow to lower desk. Release button when desired height is reached.

Memory Mode

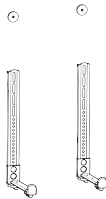
To save a set height, press and hold the “1” button for 5 seconds until “H1” appears. Your height setting is now stored. Follow steps for the other numerical buttons to save up to four height settings.

CHECK OUT OTHER GREAT PRODUCTS FROM



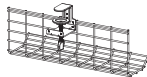
EXPLORE MORE AT [VIVO-US.COM](https://vivo-us.com)

We offer a wide array of home & office products to fit your needs. From height adjustable desks to monitor mounts to keyboard trays and more!



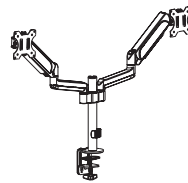
SPEAKER MOUNTS & STANDS

Whether you're mounting a soundbar or surround sound system, we've got a mounting solution to fit your needs



CABLE MANAGEMENT

From single monitor mounts to hex mount, grommet or clamp-ons, we've got a mounting solution for your setup.



MONITOR MOUNTS

From single monitor mounts to hex mount, grommet or clamp-ons, we've got a mounting solution for your setup.



WHO WE ARE



VIVO is more than a brand of ergonomic office furniture. We are a team of creative and innovative individuals working together to offer high quality, affordable ergonomic solutions. We think and work outside of the box to serve you, our customer, to the best of our ability.



Need Assistance?

We Would Love to Help!



Personable Customer Support | Mon-Fri 7am-7pm

We offer immediate assistance with rapid response times from customer service agents and product technicians to help you every step of the way!



Call Us: **309-278-5303**

Average Resolution Time: **5m 4s**



Chat Us: **www.vivo-us.com**

Average Resolution Time: **< 15m**



Email Us: **help@vivo-us.com**

Average Resolution Time: **1HR 8M**

23% within < 15m

38% within < 30m

61% within < 1hr

83% within < 2hr

92% within < 3hr



LOVE YOUR NEW VIVO SETUP?

Ready to share that new amazing setup? Want to brag about that amazing new ergonomic solution?

Tag us in your photo!



VIVO-us @vivo_us

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