QUICK START GUIDE

# **ZUMIMALL®**

Get Smarter about Your Home Security

FCC ID: 2AZL7-ZS-GXIS

# **Warranty Service**

Thanks for your shopping and trust.

We have been optimizing our products and improving our lifetime customer service to offer you a better shopping experience. If you have any problems, please feel free to send us an E-mail. We will address your problems within 24 hours. In addition, Your advice and suggestions are always appreciated.

### How to Activate the Free 1-year Warranty Extension?

Send us the order number and SN number via email. Please email us within 30 days of receiving the camera.

Email: Support@zumimall.com

### **Product Service**

Email: Tech@zumimall.com

Distributor: <u>Distributor@zumimall.com</u>

### More About Us

Web: www.zumimall.com

Facebook: www.facebook.com/zumimalloffice

# **Brand Story**

ZUMIMALL, founded in 2008, focuses on the design and research of intelligent security technology. We insist on taking consumers as the core and strive to create smart home products that lead the global home fashion trend for consumers. Believe in craftsmanship to create top-quality goods, technology changes life. With high-quality products and first-class services, it won the love and trust of millions of customers as soon as it went public.

Over the years, ZUMIMALL has served 45 countries, covering 80% of the population. We are the provider of smart lifestyles and a guardian of the wonderful moments of your life.

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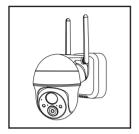
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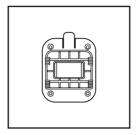
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### 1. What's in the Box - X2









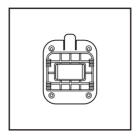


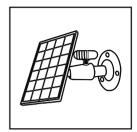
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### 2. What's in the Box - X2K

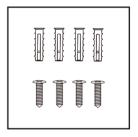








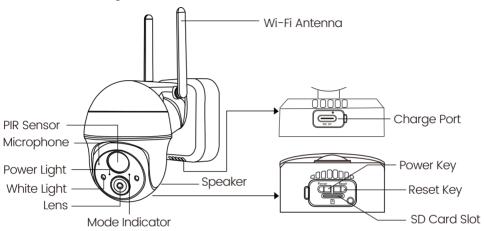




ZUMIMALL Battery Camera \* 1
Quick User Guide \* 1
Screws Set \* 1

Solar Panel with Cable \* 1 Outdoor Mount \* 1 Charging Cable \* 1

# 3. Product Diagram



Power Button	Keep pressing for 5-10 seconds to power on/power off	
Reset Button	Keep pressing for 5-10 seconds to reset	
Blink Slowly in Red	Awaiting Wi-Fi connection, ready for adding devices	
Blink Fast in Red	Wi-Fi connecting	
Solid in Red	Network problem	
Solid in Blue	Wi-Fi connected, camera running normally	
Blink Slowly in Blue	Firmware update	

### 4. Download and Install App

Download ZUMIMALL App from Google Play™ or App Store™. Or scan the QR codes below, with your smart phone.

NOTE: Google Play™ is a trademark of Google Inc.

App Store™ is a service mark of Apple Inc.



NOTE: Please turn on both of the following permissions.

- ① Allow ZUMIMALL App to access mobile cellular data and wireless LAN, otherwise it will fail to connect the camera.
- ② Allow ZUMIMALL App to receive pushed messages, otherwise, the phone will not receive alarms when motion is detected.





### 5. Account Registration

New user needs to sign up ZUMIMALL App with an email address. Click 'Sign up' to create a New Account and follow the steps to complete registration.







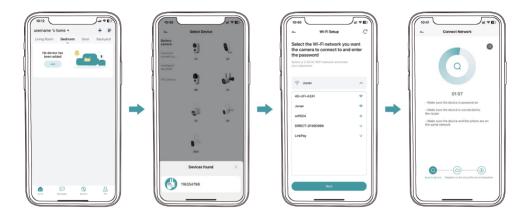
# 6. Add Camera to App

### 6.1 Preparations for Connection

- ① Insert a Micro SD Card into the camera to save video clips or you can start the 7-day free cloud service. Without Micro SD Card or cloud service, no video will be saved.
- ② The camera only works with 2.4GHz Wi-Fi, not support 5GHz. If your router is dual-band, make sure it is set to 2.4GHz mode to ensure the camera works.
- ③ For successful pairing, ensure that both the phone and camera are connected to the same network.
- ① When connecting to the network, please take the camera close to the router (Recommended within 10-15ft).



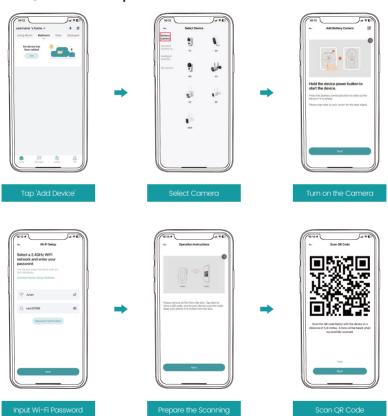
# Method 1: Bluetooth Setup (RECOMMENDED)



- 1) On the Homepage, tap 'Add' or '+'in the upper right corner, tap 'Add Device'.
- 2) If the Bluetooth of cellphone doesn't turn on, the app will show a pop-up, please allow it to turn on Bluetooth.
- 3) After Bluetooth turns on, the app will automatically search for devices that are on and not bound. Select the device you want to connect in the search list.

- 4) Select the 2.4GHz Wi-Fi that you want the camera to connect to and enter password. When the Bluetooth is on, the app will automatically show you the 2.4GHz Wi-Fi that could be connected. 5GHz Wi-Fi will not be shown. Normally, the Wi-Fi name and password of your 2.4GHz and 5GHz Wi-Fi are the same or similar. If you can't find your Wi-Fi, please contact your router provider to check the 2.4GHz Wi-Fi setting of your router.
- 5) The app will automatically go to the page where the wifi connection is in progress. A sound will be heard. Wait for connection successful and camera indicator light changes to steady blue. Click 'Next'to edit the camera name and choose a family. Click 'Done' to finish the setup.
- 6) If failed to connect, check the reason and resolution shown on the app. Long press the reset button until hear a 'Boogu' sound to reset the camera and start again, or try the other methods below.

# Method 2: QR Code Setup







### 7. How to Reset the Camera

- ① Go to the device homepage, select the camera that needs to be reset, and keep pressing it to remove it from the app.
- 2) Press the camera's reset button for 5-10s until hear the 'Boogu' sound.
- (3) Reconnect as a new camera.







### 8. Camera Installation

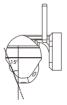
- ① Fix the bracket to where you want to install the camera with the supplied screw.
- 2) Fasten the camera on the mount, and fix them.
- ③ Adjust the viewing angle of the camera.

NOTE: Move the lens horizontally and tilt it

The camera lens supports horizontal rotation of 355° and vertical rotation of 120°. You can adjust the orientation of the camera lens and get the best monitoring angle by clicking PTZ in the application and holding down up, down, left, and right.





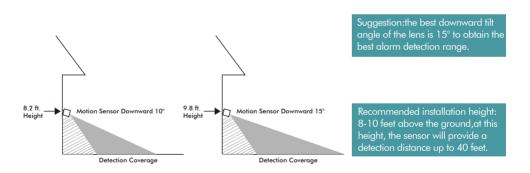


### 9. Important Notes

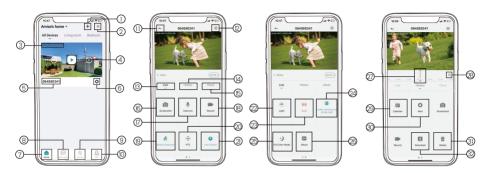
- ▲ To reduce false alarms, please note that:
- ① Do not install the camera in a position facing strong lights/mirror/window/swimming pool.
- ② Do not install the camera in areas with heavy traffic. Recommended distance between the camera and motion objects is within 32ft.
- ③ Keep camera away from the outlets, including air conditioner vents, humidifier outlets, the heat transfer vents of the projectors, etc.
- ④ Keep the camera at least 1 meter away from any wireless devices to avoid interference, such as microwave stove, Wi-Fi routers and etc.

### 10. Monitoring Area

- ① It is not suggested to install the camera vertically towards the moving objects, otherwise, it may not detect the motion events or cause delay.
- ② It is suggested to make the angle between PIR Sensor and detected objects more than 10 degrees.
- ③ The camera motion sensor is much more sensitive to side-to-side movement across its field of view than to movement directly toward or away from the camera.



# 11. Device Menu



1	Add Device and Scan Code	17	Two-Way Talk
2	More Functions	18	Record to Phone
3	Real Time	19	Motion Detection On/Off
4	Live View Button	20	PTZ
5	Camera Name	21	Lens Switch
6	Settings	22	Light
7	Device Homepage	23	Siren
8	Messages	24	Audio Warming and Strobe Light
9	Explore	25	Full Color Mode
10	Personal Homepage	26	Album
11	Quit Live Viewing	27	Time Bar
12	Setting Manual	28	Adjusting the Timeline
13	View Live	29	Date of History Record
14	SD Card History	30	Alarm Time Point
15	Cloud Storage	31	Delete Video Recording
16	Screenshot to Phone	32	Download Video

### 12. Two - Way Audio

- ① Open the microphone permission of ZUMIMALL APP.
- ② Long press the intercom button to start speaking, and the sound will be emitted from the camera at this time.
- ③ Release the intercom button to listen to the speech, and the sound will be emitted from the mobile phone.



### 13. PIR Motion Detection

### 13.1 Motion Detection Alarm Setting

Motion detection sensitivity can be adjusted from 1 to 10 .Please refer to the image below.



Sensitivity	Detecting Distance	
1~3	3.3~10ft (1~3m)	
4~7	13~23ft (4~7m)	
8~10	26~33ft (8~10m)	

NOTE: The higher the sensitivity is, the longer distance the PIR can detect. Accordingly, the battery will drain faster.

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### 13.2 Alarm Notification

This camera does not support 7\*24 hours all day recording, it is an event recording camera. It is only triggered when body motion is detected.

Here are system's reactions:

- ① Alarm notifications with sounds from App.
- 2 Pictures/videos automatically stored in Micro SD Card or Cloud.

### 13.3 Record/Playback/Delete

- ① On 'MESSAGES' page, click 'Alarm Messages', you can view all the records listed.
- ② Click the following buttons to playback or delete.
- ③ All screenshots or manually recorded videos on live/history/ cloud page will be saved in Pictures & Videos. Files here can be saved in your phone Album or shared with others directly.



### 14. Power Saving Settings

#### 14.1 Alarm Interval

This is a function that avoids repeated alarms for the same event.

You can choose an alarm interval of different lengths, if the interval is 5 minutes, then the camera is triggered at 08:00, you will receive an alarm message, and you will not receive a new alarm push in the next 5 minutes, even if motion detection continues to occur.

NOTE: This function is off by default, you can set it as needed.

### 14.2 Recording Time

You can choose a different recording length if you set the recording length to 20 seconds, then after the camera is triggered, you can view the 20 seconds of alarm video in the history of cloud playback.



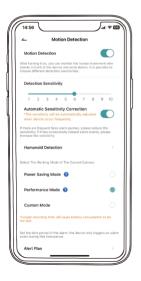




#### 14.3 Alarm Plan

You can set the weekly/daily alarm schedule as you need. If you set the camera's working hours from 0:00 to 1:00 .The camera will only be triggered and record alarm video during this time period.

NOTE: Alarm schedule can be set for up to 4 time periods.







### 15. Battery Management

① The camera has a built-in high-capacity battery, which can be used for 2-3 months, assuming the camera wakes up 15 times per day and play video for 10 minutes each day.

NOTE: The battery's durability depends on how frequently the camera is activated. The more it is activated, the faster the battery drains. It is recommended to lower the 'Motion Detection' sensitivity or turn it off occasionally.

- ② When the power is less than 20%, the app will send you reminders to charge in time.
- 3 Charge the camera with a DC 5V 2A charger until it is fully charged, which typically takes 6-8 hours.

# 16. Multi Device Management

### 16.1 Multi Camera Management



### 16.2 Multi-User Sharing

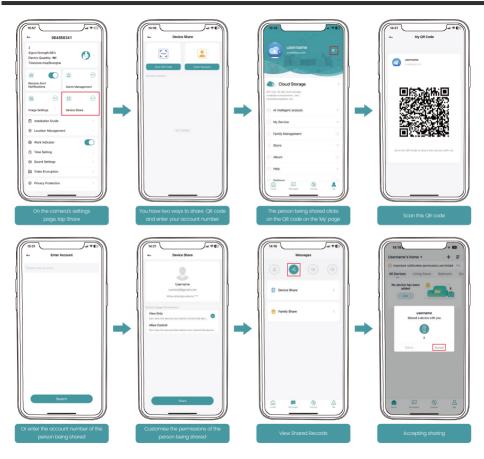
NOTE: One App account (A) can't login on multiple devices at the same time.

One camera can't be connected to multiple App accounts either.

But camera can be shared form A to B.

#### Share steps:

- ① B download ZUMIMALL App to his/her phone and create a new account in the App.
- 2 Click 'Add' in App on A's phone.
- ③ A scan B's QR Code or input B's account ID.
- 4 B accept share and refresh the device page.



If you have other questions, please send us the SN number of your camera and describe the problem you have encountered, we will solve it as soon as possible.

Email: Tech@zumimall.com

#### How to find SN number?

