

MODEL THREE™ BT

Quick Start Guide

Hurtig Start Guide

Schnellstartanleitung

Guía de inicio rápido

Guide de Démarrage Rapide

Guida Rapida

Snelstartgids

Hurtigstartveiledning

Pikaopas

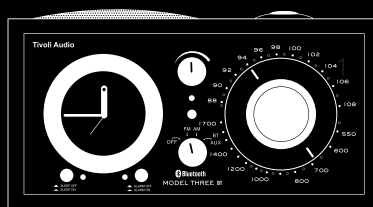
Snabbstartsguide

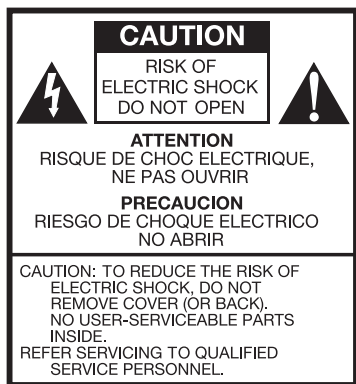
快速指南。

クイックスタートガイド

빠른 시작 가이드

Tivoli Audio™





This symbol is intended to alert the user to the presence of uninsulated “dangerous voltage” within the product’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. **WARNING** – To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Operate this product only from the type of power source indicated on the rear panel. For products using an external power supply, use an exact replacement if lost or damaged. For products operating from battery power, refer to the user manual.



15. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power supply cord or plug is damaged.
 - b. If liquid has been spilled or objects have fallen into the product.
 - c. If the product has been exposed to water or rain.
 - d. If the product does not operate normally by following the operating instructions.
 - e. If the product has been dropped or damaged in any way.
 - f. When the product exhibits a distinctive change in performance.
16. When replacement parts are required, be sure the service technician has used replacement parts specified by the manufacturer, product is in proper operating condition.
17. Upon completion of any service, ask the service technician to perform safety checks to confirm the product is in proper operating condition.
18. Keep this product a safe distance away from naked flame, such as a lit candle.
19. Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
20. The recommended operating temperature range is 41°F to 104°F (5°C to 40°C).
21. The 12 VDC input is suited for using an optional 12 VDC, 2 A fused adapter.
22. WARNING – The mains are not disconnected in the off position, but the circuits are de-powered.
23. Canada complies with RSS210, ICES-003.
24. The power supply plug serves as the disconnect device and should remain readily accessible.



WARNING: THE MODEL THREE BT EXTERNAL ANTENNA IS NOT INTENDED TO BE DETACHED.



This product can be recycled. Products bearing this symbol must NOT be thrown away with normal household waste. At the end of the product's life, take it to a collection point designated for recycling of electrical and electronic devices. Find out more about return and collection points through your local authority.

The European Waste Electrical and Electronic Equipment (WEEE) Directive was implemented to dramatically reduce the amount of waste going to landfills, thereby reducing the environmental impact on the planet and on human health. Please act responsibly by recycling used products. If this product is still useable, consider giving it away or selling it.

Model Three BT Instructions

Congratulations on your purchase of the Model Three BT table radio. With the addition of Bluetooth wireless technology, you can stream your music wirelessly to the Model Three BT.

We know you are eager to use your new radio, but please take a moment to read this owner's manual and Safety Instructions. If you have any questions, please do not hesitate to contact your dealer or Tivoli Audio.

Please save the carton and original packing should you ever need to ship your radio, as shipping damage is not covered by the factory warranty.

On behalf of all of us, thank you for choosing Tivoli Audio and enjoy your new Model Three BT radio.

Packed with your Model Three BT you should find one each:

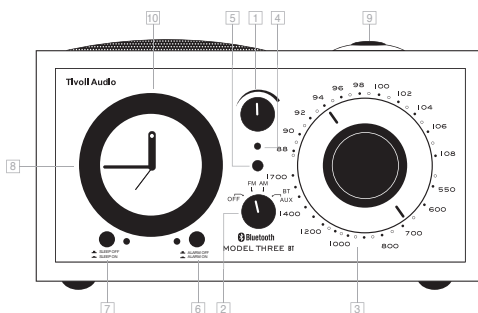
- One (1) attached FM telescoping antenna (depending on country)
- One (1) External Power Supply
- One (1) "AA" Battery

Please contact your dealer or Tivoli Audio if any of these items are missing.

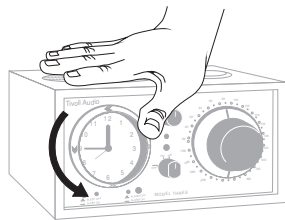
Getting Started

- Insert the included "AA" battery inside the rear battery compartment (observing correct polarity).
- Push the rear "Time Set" button until the clock is set to the correct time.
- Insert the external power supply's connector into the rear power input and plug the other end into a wall outlet.
- Turn the Model Three BT On to FM or AM, tune to a station, and adjust the volume to the desired level.

Guide To Features (Front Panel)



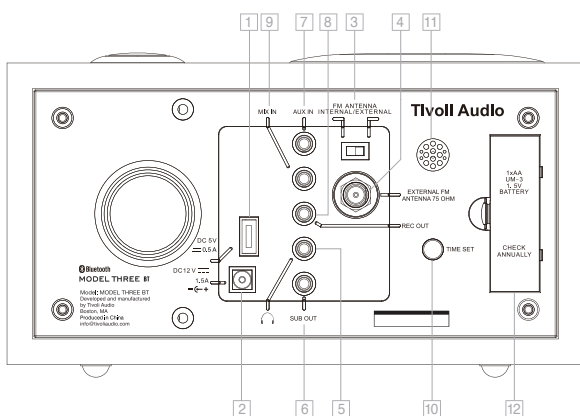
1. **VOLUME:** Turn the volume knob to the right to increase the volume or to the left to decrease the volume. This knob will also control the volume of headphones (not included) when connected. If the volume ever sounds distorted, reduce the level to prevent damage to the speaker.
2. **SOURCE KNOB:** Turn the knob 1 click to the right to select the FM band, 2 clicks to the right to select the AM band, or 3 clicks to the right to select the auxiliary input. To activate *Bluetooth*, switch to the Auxiliary position and follow the steps outlined in the “*Bluetooth Operation*” section.
3. **TUNING DIAL:** Turn the analog tuning dial to the right or to the left to change the AM and FM frequency range.
4. **POWER LIGHT:** Glows green when the Source knob is in any position other than Off, except when the Alarm button is activated.
5. **TUNING INDICATOR:** Brightest when best tuning has been achieved. Some listenable AM stations will not light the tuning indicator and should be tuned by ear for the clearest signal.
6. **ALARM:** Once you have set the wake-up time using the Alarm Thumbwheel, push this button in to activate the alarm and the corresponding green LED will light. The LED will remain lit until the Alarm button is turned off. Push the Alarm button out to deactivate the alarm and the LED will extinguish.
7. **SLEEP:** Turn the source knob to AM or FM, set the radio to a station you wish to fall asleep to and adjust the volume to the desired level. Press the Sleep button and the corresponding green LED will light. The radio will turn off automatically after approximately 20 minutes. The LED will remain lit until the Sleep button is turned off.



8. **ALARM THUMBWHEEL:** Rotate the aluminum Thumbwheel counterclockwise until the Alarm hand points to the designated time you wish to wake to. **Do NOT turn the Thumbwheel clockwise or you may damage the mechanism.**
9. **SNOOZE (TOP OF CABINET):** When the Alarm sounds, press, hold, and then release the Snooze button to silence the Alarm for approximately 5 minutes. After 5 minutes, the alarm will automatically resume. The Snooze time is not adjustable.
10. **CLOCK:** This quartz analog clock features a fine mechanical quartz movement for superb accuracy. The clock operates off of a single “AA” battery so power failures will not affect the clock’s accuracy. Check the battery annually so the clock remains accurate. The clock’s illumination cannot be turned off or adjusted. It is normal for the light to take several seconds to extinguish if the power supply is disconnected.

Important Note: Due to the nature of the alarm thumbwheel’s analog mechanism, which was designed for simplicity, there can be up to a five-minute deviation from when the alarm activates. For example, if the alarm is set for 10:00, it is possible it could activate at 9:55 or 10:05. We recommend you set the alarm early the first time you use it to accommodate for this. As you use your Model Three BT you will get a better idea of where you need to set the alarm in order to wake-up at the desired time.

Guide To Features (Rear Panel)



1. **USB:** Connect a standard USB cable to the USB port . Connect the cable to your USB charging compatible device, such as a phone, to begin charging that device.
2. **12VDC:** Connect the included AC power supply to this input or use an optional DC power supply. Do not connect the power supply to an electrical outlet controlled by a switch because if the switch is turned off by mistake, the alarm will not wake to the radio when set. **Use only the power supply provided with this product.** Should the power supply get damaged or misplaced, use only a like replacement. The connector is 5.5 mm/2.1 mm center positive.
3. **FM ANTENNA SWITCH:** Switch between internal and external FM antennas. This switch has no affect on AM reception. In some cases, FM reception may be improved by setting this antenna switch to External.

4. **EXTERNAL FM CONNECTION:** When listening to FM, depending on your country, slide the included wire antenna over this F connector, or adjust this telescoping antenna and position it for best reception. In strong FM signal locations, reducing the antenna's length may provide better reception. When the unit is not in use or when listening to AM, keep the antenna retracted to protect it. This antenna has no effect on AM reception. For more, see the section marked "Reception".
5. **HEADPHONE OUT:** Connect a headset (not included) to this variable stereo output for private listening. The headset will mute the primary speaker. The headset's volume is adjusted using the volume knob. This stereo output accepts a 3.5 mm stereo male mini connector. Avoid using headphones at high volume levels to prevent possible hearing damage.
6. **SUB OUT:** Connect the audio cable from the optional Tivoli Audio Model Subwoofer (or other compatible subwoofer) to this output. This jack accepts a 3.5 mm stereo male mini connector.
7. **AUX IN:** To hear audio from another device, such as a CD player, MP3 player, or computer, connect said device's audio output to this stereo input and switch the front source knob to Aux. Switching to the Aux position does not turn on the connected device. This stereo input accepts a 3.5 mm stereo male mini connector. The AUX IN jack is unavailable when a *Bluetooth* device is connected. You must first disconnect any *Bluetooth* device to use the wired AUX IN function.
8. **REC OUT:** You can record from the Model Three BT radio by connecting a cassette deck's audio input (or other recording device) to this fixed level stereo output. You can also use the Model Three BT radio as a high performance analog tuner by connecting it to the audio input of a preamplifier or integrated amplifier. The primary speaker will not be muted when using this output. This jack accepts a 3.5 mm stereo male mini connector.
9. **MIX IN:** Connect the audio output of another device, such as a computer, to this input to hear the audio mixed in with the FM or AM tuner. With the Model Three BT in Auxiliary mode, this input acts as a second Auxiliary input. This stereo input accepts a 3.5 mm stereo male mini connector. The volume level is controlled by the source device.
10. **TIME SET:** Briefly press and release this button to advance the hands in small increments. Press and hold this button to continuously advance the clock's hands. Release the button when the clock is set properly. Be sure the alarm button is in the Off position when setting the time.
11. **ALARM GRILLE:** The alarm beep emits from this grille. Do not block this grille.
12. **BATTERY BACK UP:** Remove the battery cover and install a fresh major brand 1.5V "AA" alkaline battery, observing correct +/– polarity. The clock operates off of the battery continuously and the battery also acts as a back up. In the event of a power failure, the battery back up will maintain the clock's operation and sound the wake-up tone if the alarm button is in the On position, provided a fresh battery is correctly installed. The clock face will not illuminate and the radio will not operate during a power failure in order to conserve battery life. Check the battery's strength annually and replace only with a major brand, 1.5V "AA" alkaline battery. If the clock stops operating, replace the battery. Discard spent batteries according to your state/country's regulations. Remove the battery if the Model Three BT is to be stored or unused for a long period of time.

Bluetooth Operation

Prior to pairing, verify your device supports *Bluetooth* 5.0 and your device is not connected to any other *Bluetooth* product. Devices may pair differently. Below is a general guide.

1. Turn on the Model Three BT to the Auxiliary position. This will power on the *Bluetooth*. Turn the volume up about $\frac{1}{4}$ to start. Also turn up the volume on the source device (the device you are streaming from).
2. Turn on the *Bluetooth* wireless technology on your enabled device.
3. Select “Tivoli *Bluetooth* (Not Paired)” when it appears on your device’s screen to initiate searching. Some devices may prompt you for a PIN. If so, enter “0000”. “Tivoli *Bluetooth*” will change from “Not Paired” to “Connected”.
4. You will hear a ring tone from the Model Three BT confirming connection and you can begin playing your music files wirelessly. Adjust the volume level on your device. You should not have to pair your device again. **Depending on your device, you may need to make multiple attempts at Pairing and/or Connecting to the Model Three BT, but please give your device adequate time to Pair or Connect before repeating the process.**

Reception

The internal FM and AM antennas will provide good reception. For AM, rotate the radio for best reception. An optional AM wireless antenna may provide improved AM reception.

Buildings made with concrete, steel, or aluminum siding will hinder reception. Household appliances, electric blankets, computers, CD players, and other electronic devices can also adversely affect reception or inject noise. If you experience this, move the Model Three BT radio further from the offending device or plug it into an electrical outlet not shared by another device. Metal surfaces may also hinder AM reception.

Placement

Place the unit on a flat, stable surface. Placement in a bookcase, cabinet, or close to walls or corners may inflate the bass.

Cleaning

Never use any harsh cleansers or solvents on your radio. Avoid spray-on waxes. Unplug the Model Three BT radio prior to cleaning. The face may be cleaned with a slightly damp, soft cloth. Painting or staining the wood cabinet will void your warranty.

NOTE: Tivoli Audio cabinets use real wood veneers. Since natural wood varies greatly, it is not possible to achieve an exact wood color/grain match between models. You may also notice the wood darken over time with exposure to sunlight. Again, this is normal for real wood.

It is also possible dyed veneers such as blue, red, etc., could fade from exposure to sunlight. This is not covered under the warranty.

Limited Warranty

Tivoli Audio manufactures its products to very high standards and we are confident our products will perform well. Accordingly, we warranty our products against manufacturing defects in material and workmanship to the original owner, for a period of one year in the United States and two years in the European Union from the original date of purchase. For countries where minimum warranty terms are determined by statute, the warranty term is the statutory period required. In all other locations, the warranty term is one year.

This warranty does not extend to damage caused by improper installation, faulty ancillary equipment, modifications, unauthorized repair, shipping damage or loss, abuse, accidents, use on improper voltage/current, lightning or other acts of God, normal wear and tear, commercial use, or purchase from unauthorized dealers. Proof of purchase as evidence the unit was purchased from an authorized dealer within the warranty period may be required for warranty service. Should service be necessary, please do NOT return the product without first contacting your dealer or Tivoli Audio.

This warranty is non-transferable. Tivoli Audio will not pay for loss of time, inconvenience, loss of use of the product, or damages caused by this product.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Some states do not allow limitations on implied warranties or the exclusion of consequential damages, therefore, these restrictions may not apply to you.

For more warranty information please visit us at www.tivoliaudio.com

For European warranty information please visit www.tivoliaudio.eu

Specifications

Model:

Tivoli Audio Model Three BT

Type:

Quartz analog clock AM/FM radio with *Bluetooth* 5.0 wireless technology

Drivers:

One 76.2 mm (3") full range driver, video shielded

Power Supply: M3-PS, 12 VDC, 1.5 A, 120V-60 Hz (UL); 230 V-50 Hz (CE)

Clock Battery: AA/UM-3 1.5 V Alkaline

Dimensions: 21.27 cm W x 11.43 cm H x 13.34 cm D
(8.375" W x 4.5" H x 5.25" D)

Weight:

1.70 kg (3.75 lb.)

Specifications subject to change without notice.

Tivoli Audio reserves the right to make product changes without notice.

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EU Declaration of Conformity

Manufacturer's Name: Tivoli Audio, Inc

Manufacturer's Address: 28 Atlantic Ave, Ste 133
Boston, MA 02110
United States of America

Declares under the sole responsibility that the

Product: AM/FM CLOCK RADIO

Model Name: MODEL THREE BT

Brand Name: Tivoli Audio

The product herewith complies with the essential requirements of the Radio Equipment Directive 2014/53/EU when installed and used in accordance with the manufacturer's instructions.

The Model Three BT complies with the following directives:

Requirements	Standards	Report Number
EMC (Article 3.1 b)	ETSI EN 301 489-1 V2.2.3 (2019-11) Draft ETSI EN 301 489-17 V3.2.5 (2022-08) EN 55032: 2015+A1: 2020 EN 55035: 2017+A11: 2020 EN IEC 61000-3-2: 2019+A1: 2021 EN 61000-3-3: 2013+A2: 2021	BL-SZ2320113-401 BL-SZ2320113-402
Radio (Article 3.2)	ETSI EN 303 345-1 V1.1.1 (2019-06) ETSI EN 303 345-2 V1.2.1 (2021-12) ETSI EN 303 345-3 V1.1.1 (2021-06) ETSI EN 300 328 V2.2.2 (2019-07)	BL-SZ2320113-403 BL-SZ2320113-601
Health (Article 3.1 a)	EN IEC 62311: 2020	BL-SZ2320113-701

Person responsible for this Declaration:

Name: Alex Wagner
Position: Product Manager
Date: 14 March, 2023



Manufactured by

Tivoli Audio, Inc
Boston, MA USA

European Importer

Tivoli Audio, Cooperatief
Mariaplaats 3
3511 LH Utrecht
The Netherlands

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@tivoliaudio

Tivoli Audio™

Important Safety Instructions

Vigtige Sikkerhedsinstruktioner

Wichtige Sicherheitsanweisungen

Instrucciones De Seguridad Importantes

Consignes De Sécurité Importantes

Importanti Istruzioni Di Sicurezza

중요한 안전 지침

Belangrijke Veiligheidsinstructies

Viktige Sikkerhetsinstruksjoner

Tärkeittä Turvallisuusohjeita

Viktiga Säkerhets Instruktioner

重要安全指南

安全上のご注意

IMPORTANT SAFETY INSTRUCTIONS:

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.
6. Warning: Batteries shall not be exposed to excessive heat such as sunshine, fire, or the like.
7. WARNING: DO NOT INGEST BATTERY, CHEMICAL BURN HAZARD.
The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.
8. WARNING: To reduce the risk of fire or electric shock, do not expose this apparatus to rain or moisture.
9. Clean only with a dry cloth.
10. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
11. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
12. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
13. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
14. Only use attachments/accessories specified by the manufacturer.
15. This product has been tested and found to comply with the limits for Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference with radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the product on and off, the user is encouraged to try to correct the interference by one or more of the following measures:
 - a. Consult Tivoli Audio for help.
 - b. Increase the separation between the equipment and the receiver.



- c. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
16. For added protection for this product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the wall outlet. This will prevent damage to the product from lightning and power-line surges.
 17. Operate this product only from the type of power source indicated on the rear panel. For products using an external power supply, use an exact replacement if lost or damaged. For products operating from battery power, refer to the user manual.
 18. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
 - a. When the power supply cord or plug is damaged.
 - b. If liquid has been spilled or objects have fallen into the product.
 - c. If the product does not operate normally by following the operating instructions.
 - d. If the product has been dropped or damaged in any way.
 - e. When the product exhibits a distinctive change in performance.
 19. Apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
 20. If the LCD becomes cracked and damaged, do not touch the liquid.
 21. Keep this product a safe distance away from naked flame, such as a lit candle.
 22. The recommended operating temperature range is 5° C to 40° C (41° F to 104° F).
 23. The external power supply must be positioned so it is readily accessible and not blocked by furniture, etc.
 24. The power cord plug serves as the disconnect device and should remain readily accessible.
 25. Complies with the Canadian ICES-003 & RSS-210.
 26. CAUTION: Any changes or modifications not expressly approved by Tivoli Audio for compliance could void the user's authority to operate this equipment.
 27. WARNING: The mains are not disconnected in the off position, but the circuits are de-powered.



This product can be recycled. Products bearing this symbol must NOT be thrown away with normal household waste. At the end of the product's life, take it to a collection point designated for recycling of electrical and electronic devices. Find out more about return and collection points through your local authority.

The European Waste Electrical and Electronic Equipment (WEEE) Directive was implemented to dramatically reduce the amount of waste going to landfills, thereby reducing the environmental impact on the planet and on human health. Please act responsibly by recycling used products. If this product is still useable, consider giving it away or selling it.

FCC Regulatory Conformance

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

RF Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

IC Regulatory Conformity

This device complies with CAN ICES-003 (B)/NMB-003(B).

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme à la norme CAN ICES-003 (B)/NMB-003 (B).

Cet appareil contient des émetteurs / récepteurs exempt (s) de licence qui sont conformes aux RSS exemptes de licence d'Innovation, Sciences et Développement économique Canada. Son fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne doit pas provoquer d'interférences.
2. Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

RF Exposure

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20 cm between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Cet équipement est conforme aux limites d'exposition aux rayonnements de la IC établies pour un environnement non contrôlé. Cet équipement doit être installé et fonctionner à au moins 20cm de distance d'un radiateur ou de votre corps.

Manufactured by

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Boston, MA USA

European Importer

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Tivoli AudioTM

THANK YOU

Tivoli Audio™

We hope your new purchase brings joy and happiness to you through the voice of music. We take pride in the quality of our products and even more so in providing you the best experience.

To experience everything your product has to offer, please visit www.tivoliaudio.com/warranty or contact us at info@tivoliaudio.com.

Enjoy!



-Paul DePasquale, Designer and CEO

