

# **MAG Series**

### **LCD Monitor**

MAG 275QF X32 (3CE8) MAG 275QPF X30 (3CE8)

User Guide



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#### Revision

V1.0, 2025/04

# **Getting Started**

This chapter provides you with the information on hardware setup procedures. While connecting devices, be careful in holding the devices and use a grounded wrist strap to avoid static electricity.

### **Package Contents**

Monitor	MAG275QF X32	MAG 275QPF X30	
Documentation	Quick Start Guide		
Accessories	Stand	Stand with Screw(s)	
	Stand Base	Stand Base with Screw(s)	
	Power Cord		
Cables	DisplayPort Cable (Optional)		



### / Important

- Contact your place of purchase or local distributor if any of the items is damaged or missing.
- Package contents may vary by country and model.
- The included power cord is exclusively for this monitor and should not be used with other products.

### **Installing the Monitor Stand**



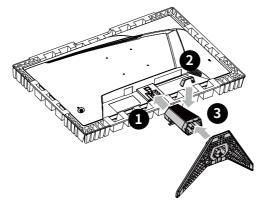
### ) Important

- Place the monitor on a soft, protected surface to avoid scratching the display panel.
- Do not use any sharp objects on the panel.
- This product comes with NO protective film to be removed by the user! Any mechanical damages to the product including removal of the polarizing film may affect the warranty!



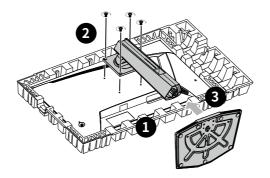
#### **MAG275QF X32**

- 1. Leave the monitor in its protective packaging. Align and gently push the stand bracket towards the monitor groove until it locks in place.
- 2. Align and gently push the cable organizer towards the stand until it locks in place.
- 3. Align and gently push the base towards the stand until it locks in place.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.



#### **MAG 275QPF X30**

- 1. Leave the monitor in its protective packaging. Align the stand bracket to the monitor groove.
- 2. Tighten the stand bracket with screws.
- 3. Connect the base to the stand and tighten the base screw to secure the base.
- 4. Make sure the stand assembly is properly installed before setting the monitor upright.





The groove for installing the stand bracket can also be used for wall mount. Please contact your dealer for proper wall mount kit.

### **Adjusting the Monitor**

This monitor is designed to maximize your viewing comfort with its adjustment capabilities.



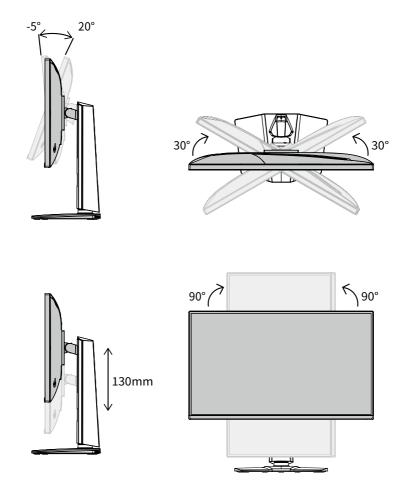
# Important

Avoid touching the display panel when adjusting the monitor.

### **MAG275QF X32**



### **MAG 275QPF X30**

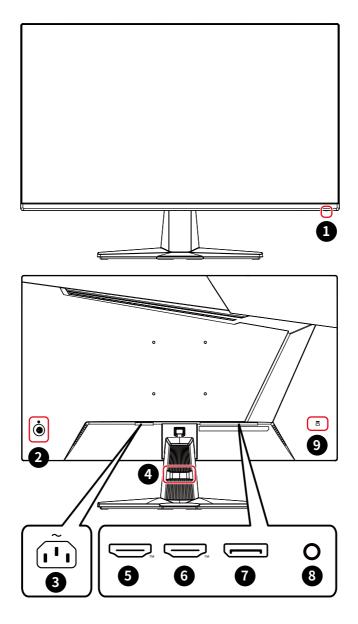




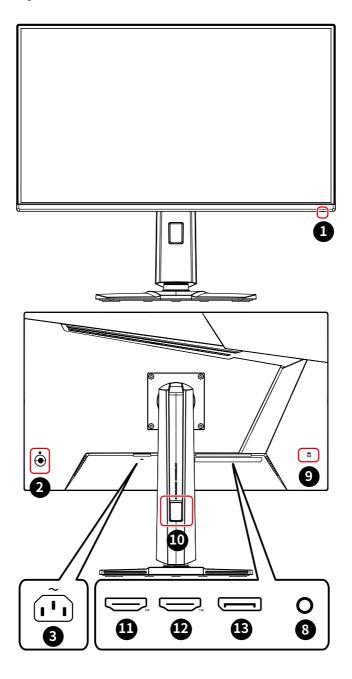
Please slightly tilt the monitor backwards before pivoting it.

### **Monitor Overview**

### MAG275QF X32



### MAG275QPF X30



**Power LED** 1 Lit in white after the monitor is turned on. If no signal input, the LED will turn into orange. Lit in orange when the monitor is in Stand-by mode. Power Button & Navi Key Power Jack **Cable Organizer** 5 **HDMI™** Connector Supports HDMI<sup>™</sup> CEC, 2560x1440@320Hz as specified in HDMI<sup>™</sup> 2.1. Important To ensure optimal performance and compatibility, please use only HDMI™ cables certified with the official HDMI<sup>™</sup> logo when connecting this monitor. For more information, please visit https://www.hdmi.org/resource/cables. 6 HDMI™ Connector Supports 2560x1440@320Hz as specified in HDMI™ 2.1. **Important** To ensure optimal performance and compatibility, please use only HDMI™ cables certified with the official HDMI<sup>™</sup> logo when connecting this monitor. For more information, please visit https://www.hdmi.org/resource/cables. DisplayPort Supports 2560x1440@320Hz as specified in DisplayPort 1.4a. 8 **Headphone Jack** 9 **Kensington Lock** 10 **Cable Routing Hole** M HDMI™ Connector Supports HDMI<sup>™</sup> CEC, 2560x1440@300Hz as specified in HDMI<sup>™</sup> 2.1. **Important** To ensure optimal performance and compatibility, please use only HDMI™ cables certified with the official HDMI<sup>™</sup> logo when connecting this monitor. For more information, please visit <a href="https://www.hdmi.org/resource/cables">https://www.hdmi.org/resource/cables</a>.





Supports 2560x1440@300Hz as specified in HDMI™ 2.1.



## / Important

To ensure optimal performance and compatibility, please use only  $\mathsf{HDMI}^\mathsf{TM}$ cables certified with the official HDMI™ logo when connecting this monitor. For more information, please visit https://www.hdmi.org/resource/cables.



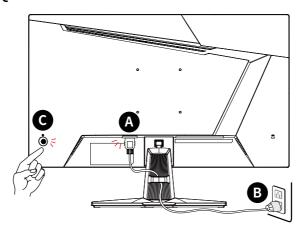
### DisplayPort

Supports 2560x1440@300Hz as specified in DisplayPort 1.4a.

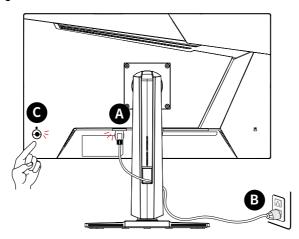
### **Connecting the Monitor to PC**

- 1. Turn off your computer.
- 2. Connect the video cable from the monitor to your computer.
- 3. Connect the power cord to the monitor power jack. (Figure A)
- 4. Plug the power cord into the electrical outlet. (Figure B)
- 5. Turn on the monitor. (Figure C)
- 6. Power on the computer and the monitor will auto detect the signal source.

### **MAG275QF X32**



### **MAG 275QPF X30**



### **OSD Setup**

This chapter provides you with essential information on OSD Setup.

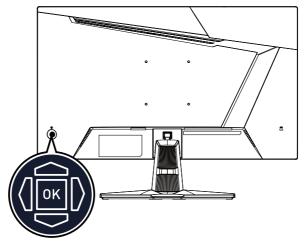


### **Important**

All information is subject to change without prior notice.

### **Navi Key**

The monitor comes with a Navi Key, a multi-directional control that helps navigate the On-Screen Display (OSD) menu.



#### Up/Down/Left/Right:

- selecting function menus and items
- adjusting function values
- entering into/exiting from function menus

#### Press (OK):

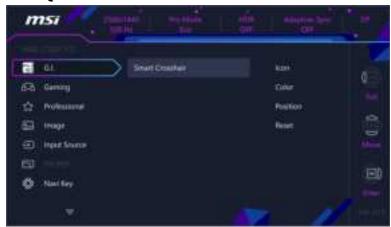
- launching the On-Screen Display (OSD)
- entering submenus
- confirming a selection or setting

### **Hot Key**

- Users may enter into preset function menus by moving the Navi Key up, down, left or right when the OSD menu is inactive.
- Users may customize their own Hot Keys to enter into different function menus.

### **OSD Menus**

### **MAG275QF X32**



#### **MAG 275QPF X30**





# Important

The following settings will be grayed out when HDR signals are received:

- Night Vision
- MPRT Sync
- Low Blue Light
- HDCR
- Al Vision
- Brightness

- Contrast
- Color Temperature
- PIP/PBP
- sRGB
- Display P3 (MAG 275QPF X30)

# G.I.

1st Level Menu	2nd/3rd Leve	l Menu	Description
1st Level Menu Smart Crosshair	Icon  Color	None  T+	Through AI algorithm, this function enhances the visibility of in-game crosshair.     Users can select the color and position of the crosshair.
		Auto	
	Position		
	Reset		

# Gaming

1st Level Menu	2nd/3rd Level Menu	Description
Game Mode	User	Use Up or Down Button to select and preview
	FPS	mode effects.
	Racing	Press the OK Button to confirm and apply your mode type.
		Game Mode defaults to User in both SDR and
	RPG	HDR modes.
Night Vision	OFF	This function optimizes background brightness
	Normal	and is recommended for FPS games.
	Strong	
	Strongest	
	A.I.	

1st Level Menu	2nd/3rd Le	evel Menu	De	escription		
Al Vision	OFF		•	Al Vision enhances ima	ge quality by optimizing	
	ON	ON		the contrast of images and background brightness.		
			Activating Al Vision will affect:			
				Affected Function	Function Status	
				» MPRT Sync	Set to OFF	
				» HDCR		
				» Brightness	Unable to select	
				» Night Vision		
Response Time	Normal			Setting to Fastest will re		
	Fast			images when playing v		
	Fastest					
MPRT Sync	OFF			MPRT Sync is available is over 85Hz.	when the refresh rate	
	ON		•	Activating MPRT Sync v	vill affect:	
				Affected Function	Function Status	
				» Response Time	Unable to select	
				» Brightness	Onable to select	
				» HDCR » Al Vision	Set to OFF	
			» PIP/PBP	Set to OFF		
				» Screen Size 1:1/ 24.5	5" Set to Auto	
Refresh Rate	Location	Left Top		Location is adjustable i		
		Right Top		OK Button to confirm a Rate Location.	nd apply your Refresh	
		Left Bottom		This monitor follows ar		
		Right Bottom		Operating System's pro Rate.	eset Screen Refresh	
		Customize				
	OFF					
	ON					
Alarm Clock	Location	Left Top		After setting the time, pactivate the time.	ress the OK Button to	
		Right Top		Users have to manually	restore their preset	
		Left Bottom		Alarm Clock after any A		
		Right Bottom	reconnection.			
		Customize				
	OFF	T				
	15:00	00:01 ~ 99:59				
	30:00	5:00				
	45:00					
	60:00					

1st Level Menu	2nd/3rd Level Menu	Description
Adaptive-Sync	OFF ON	Adaptive-Sync prevents screen tearing.     Activating Adaptive-Sync will affect:
		Affected Function Function Status  » PIP/PBP Set to OFF  » Screen Size 1:1/24.5" Set to Auto
DSC	OFF	Users can toggle DSC (Display Stream Compression) on/off.  For more DSC timing information, please check Preset Display Modes for DSC On/Off timing tables.  Activating DSC will affect:
		Affected Function Function Status  » PIP/PBP Set to OFF & unable to select
		» Screen Size 16:10 Unable to select
HDMI™ 2.1	PC PC	The Console mode offers broader compatibility with more console devices.

## **Professional**

1st Level Menu	2nd Level Menu	Description		
Pro Mode	Eco	Use Up or Down Button to select and preview mode		
	User	<ul> <li>effects.</li> <li>Press the OK Button to confirm and apply your mode</li> </ul>		
	Anti-Blue	type.		
	Movie	Pro Mode defaults to Eco for SDR mode and User for HDR mode.		
	Office	Activating sRGB, Display P3 will affect:		
	sRGB	Affected Function Function Status		
	Display P3 (MAG 275QPF X30)	» Color Temperature » Low Blue Light Unable to select		
Low Blue Light	OFF	Low Blue Light protects your eyes against blue light.		
	ON	When enabled, Low Blue Light adjusts the screen color temperature to a more yellow glow.		
		When Pro Mode is set to Anti-Blue, it is mandatory to enable Low Blue Light.		
HDCR	OFF	HDCR enhances image quality by increasing the contrast		
	ON	of images.  • Activating HDCR will affect:		
		Affected Function Function Status		
		» Brightness Unable to select		
		» MPRT Sync Set to OFF		

1st Level Menu	2nd Level Menu	Description			
MPRT Sync	OFF ON	MPRT Sync is available when the refresh rate is over 85Hz.      Activating MPRT Sync will affect:			
		Affected Function	Function Status		
		<ul><li>» Response Time</li><li>» Brightness</li></ul>	Unable to select		
		» HDCR » Al Vision » PIP/PBP	Set to OFF		
		» Screen Size 1:1/ 24.5"	Set to Auto		
Image Enhancement	OFF	Image Enhancement enhances image edges to improve their acutance.			
	Weak				
	Medium				
	Strong	1			
	Strongest				

# Image

1st Level Menu	2nd/3rd Level Menu		Description		
Brightness	0-100		0-100		Properly adjust Brightness according to the surrounding lighting.
Contrast	0-100		Properly adjust Contrast to relax your eyes.		
Sharpness	0-5		ss 0-5		Sharpness improves clarity and details of images.
Color Temperature	Cool		Use Up or Down Button to select and preview		
	Normal		mode effects.  • Press the OK Button to confirm and apply your		
	Warm		mode type.		
	Customization R (0-100) G (0-100)				
		B (0-100)			

1st Level Menu	2nd/3rd Level Menu	Description
Screen Size	Auto	Users can adjust Screen Size in any mode, any
	4:3	resolution and any screen refresh rate.  • Screen size 16:10 supports Adaptive-Sync, but
	16:9	not VRR.
	16:10	Activating Screen Size 1:1/24.5" will affect:
	1:1	Affected Function Function Status
	24.5"	» MPRT Sync » Adaptive-Sync Set to OFF » PIP/PBP
		Important
		Screen Size 1:1 refers to displaying content at its original resolution. This option is disabled when the monitor is set to its native resolution.

# **Input Source**

1st Level Menu	2nd Level Menu	Description
HDMI™1		Users can adjust Input Source in any mode.
HDMI™ 2		
DP		
Auto Scan	OFF	Users can use the Navi Key to select Input Source at
	ON	below status:     While "Auto Scan" is set to "OFF" with the monitor at power saving mode;     While "No Signal" message box is shown on the monitor.

### PIP/PBP

1st Level Menu	2nd/3rd Level Menu		De	scription			
OFF			PIP (Picture in Picture) allows users  circulton accurate display multiplaying				
PIP	Source	HDMI™1	simultaneously display multiple video source on one screen. One program is displayed on				
		HDMI™2		the full screen at the same time as one or mo other programs are displayed in inset window • PBP (Picture by Picture) is a similar feature th			
		DP	• [				
	PIP Size	Small		displays two input sourc screen.	es side-by-side on the		
		Medium		Display Switch allows us primary and secondary i			
		Large	Ι.	f there is only one signa	•		
	Location	Left Top		Switch and Audio Switch	0 ,		
		Right Top	• /	Activating PIP/PBP will a			
		Left Bottom	1	» Response Time » HDMI™ 2.1	Function Status		
		Right Bottom			Unable to select		
		Customize		» DSC	onable to select		
	Display Swit	ch		» Adaptive-Sync	Set to OFF		
	Audio Switch	1	» MPRT Sync Set to OFF &				
PBP	Customize		]	» HDMI™ CEC	unable to select		
	Source 1	HDMI™1		» Screen Size 16:10	Set to Auto & unable to select		
		HDMI™2	] [	» PIP: Screen Size 1:1	Set to Auto & unable		
		DP	] [	» PBP: Screen Size	to select		
	Source 2	HDMI™1					
		HDMI™2					
		DP					
	Display Switch Audio Switch						

# Navi Key

1st Level Menu	2nd Level Menu	Description
Up	OFF	All Navi Key items can be adjusted via OSD Menus.
Down	Brightness	
Left	Game Mode	
Right	Smart Crosshair	
7	Alarm Clock	
	Input Source	
	PIP/PBP Mode	
	Refresh Rate	
	Info. On Screen	
	Night Vision	

# Settings

1st Level Menu	2nd Level Menu	Description
1st Level Menu Language	緊體中文 English Français Deutsch Italiano Español 한국어 日本語 Русский Рогtuguês 简体中文 Bahasa Indonesia Türkçe	Users have to press the OK Button to confirm and apply the Language setting.     Language is an independent setting. Users' own language setting will override the factory default. When users set Reset to Yes, Language will not be changed.
	(More languages coming soon)	
Transparency	0~5	Users can adjust Transparency in any mode.
OSD Time Out	5~30s	Users can adjust OSD Time Out in any mode.
Power Button	OFF	When set to OFF, users can press the power button to turn off the monitor.
	Standby	When set to Standby, users can press the power button to turn off the panel and backlight.
Info. On Screen	OFF	The information of the monitor status will be shown on
	ON	the right side of the screen.

1st Level Menu	2nd Level Menu	Description
HDMI™ CEC	OFF	HDMI™ CEC (Consumer Electronics Control) supports
	ON	Sony PlayStation®, Nintendo® Switch™, Xbox Series X S consoles and various audio-visual devices that are CEC-capable.
		If HDMI™ CEC is set to ON:
		The monitor will automatically power on when the CEC device is turned on.
		The CEC device will enter power saving mode when the monitor is turned off.
		<ul> <li>When Sony PlayStation®, Nintendo® Switch™, or Xbox Series X S console is connected, Game Mode and Pro Mode will be automatically set to default modes and can be adjusted to users' preferred modes later.</li> </ul>
Reset	YES	Users can Reset and restore settings to original OSD
	NO	Default in any mode.

# Specifications\*

Monitor	MAG 275QF X32	MAG 275QPF X30	
Size	27 inch		
Curvature	Flat		
Panel Type	Rapid IPS		
Resolution	2560x1440 (WQHD)		
Aspect Ratio	16:9		
Brightness	Typical SDR: 400 nits		
	Peak HDR: 400 nits/Disp	ayHDR 400	
Contrast Ratio	1000:1		
Refresh Rate	320Hz	300Hz	
Response Time	• 1ms (MPRT)		
	• 0.5ms (GtG)		
I/O	• 1 x DisplayPort		
	• 2 x HDMI™ Connector (FRL 10G)		
	• 1 x Headphone Jack		
View Angles	178°(H), 178°(V)		
DCI-P3**/ sRGB	75%/ 108%	95%/ 130%	
Surface Treatment	Anti-glare		
Display Colors	1.07B, 10bits (8bits + FRC)		
Monitor Power Options	100-240V~, 50/60Hz 1.5A		
Power Consumption	Power On < 54W		
(Typical)	Standby < 0.5W		
	Power Off < 0.3W		
Adjustment (Tilt)	-5° ~ 20°		
Adjustment (Swivel)		-30° ~ 30°	
Adjustment (Pivot)		-90° ~ 90°	
Adjustment (Height)		0 ~ 130mm	
Kensington Lock	Yes		
VESA Mounting	• Plate Type: 100 x 100 mr	n	
	Screw Type: M4 x 10 mm		

Monitor		MAG 275QF X32	MAG 275QPF X30	
Dimension (W x D x H)		613.3 x 220.1 x 454.6 mm	613.3 x 227.9 x 534.2 mm	
Weight Net Gross		3.95 kg	6.06 kg	
		6.35 kg	8.67 kg	
Operating Environment		Temperature: 0°C to 40°C		
		• Humidity: 20% to 90%, non-condensing		
		• Altitude: 0 ~ 5000m		
Storage Environment		Temperature: -20°C to 60°C		
		Humidity: 10% to 90%, non-condensing		

<sup>\*</sup> Some technical specifications of the device may be subject to change by the manufacturer. Please verify the specifications with the seller or the manufacturer's representative.

<sup>\*\*</sup> Based on CIE1976 test standards.

# **Preset Display Modes**



# 1mportant

- All information is subject to change without prior notice.
- HDMI™ VRR (Variable Refresh Rate) synchronizes with Adaptive-Sync (ON/ OFF). For VRR ON/OFF status, please check Adaptive-Sync.
- To display the preferred timing and frequency, make sure to use the graphics card that supports DSC (Display Stream Compression).

#### **MAG 275QF X32**

### Standard Default Mode (HDMI<sup>™</sup> 2.1 - PC, DSC ON)

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	٧	٧
SVGA	800x600	@56Hz	V	V
		@60Hz	٧	٧
		@72Hz	٧	٧
		@75Hz	٧	٧
XGA	1024x768	@60Hz	٧	٧
		@70Hz	٧	٧
		@75Hz	٧	٧
SXGA	1280x1024	@60Hz	٧	٧
		@75Hz	٧	٧
WXGA+	1440x900	@60Hz	٧	٧
WSXGA+	1680x1050	@60Hz	٧	٧
Full HD	1920x1080	@240Hz	٧	٧
QHD	2560x1440	@60Hz	٧	٧
		@120Hz	٧	٧
		@144Hz	٧	V
		@200Hz	٧	V
		@240Hz	٧	٧
		@300Hz	V (10bits)	V (10bits)
		@320Hz	٧	٧

Standard	Resolution		HDMI™	DP
Video Timing Resolution	480P		V	V
	576P		V	V
	720P		V	V
	1080P @60Hz		V	
		@120Hz	V	
HDMI™ VRR			V	

### HDMI<sup>™</sup> 2.1 - PC, DSC OFF

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	٧	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
SVGA	800x600	@56Hz	٧	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	V
SXGA	1280x1024	@60Hz	V	V
		@75Hz	V	V
WXGA+	1440x900	@60Hz	V	V
WSXGA+	1680x1050	@60Hz	٧	V
Full HD	1920x1080	@240Hz	٧	V
QHD	2560x1440	@60Hz	V	V
		@120Hz	V	V
		@144Hz	V	
		@200Hz	V	V
		@240Hz	V	V (8bits)
		@300Hz	V (8bits)	
		@320Hz	V	
Video Timing Resolution	480P		V	V
	576P		V	V
	720P		V	V
	1080P	@60Hz	V	
		@120Hz	V	
HDMI™ VRR			٧	

HDMI<sup>™</sup> 2.1 - Console, DSC ON

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	٧
		@75Hz	V	٧
SVGA	800x600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	V
SXGA	1280x1024	@60Hz	V	V
		@75Hz	V	V
WXGA+	1440x900	@60Hz	V	V
WSXGA+	1680x1050	@60Hz	V	V
Full HD	1920x1080	@240Hz	V	V
QHD	2560×1440	@60Hz	V	V
		@120Hz	V	V
		@144Hz	V	V
		@200Hz	V	V
		@240Hz	V	V
		@300Hz	V (10bits)	V (10bits)
		@320Hz	V	V
Video Timing Resolution	480P		V	٧
	576P		V	V
	720P		V	V
	1080P	@60Hz	٧	
		@120Hz	V	
	2560x1080	@60Hz	V	
		@120Hz	V	
	2160P	@50Hz	V	
		@60Hz	V	
		@120Hz	V	
HDMI™ VRR			V	

HDMI™ 2.1 - Console, DSC OFF

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
SVGA	800x600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	٧	V
		@75Hz	٧	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	V
SXGA	1280x1024	@60Hz	V	V
		@75Hz	٧	V
WXGA+	1440x900	@60Hz	٧	V
WSXGA+	1680x1050	@60Hz	٧	V
Full HD	1920x1080	@240Hz	V	V
QHD	2560x1440	@60Hz	V	V
		@120Hz	V	V
		@144Hz	V	
		@200Hz	٧	V
		@240Hz	٧	V (8bits)
		@300Hz	V (8bits)	
		@320Hz	V	
Video Timing Resolution	480P		V	V
	576P		V	V
	720P		V	V
	1080P	@60Hz	V	
		@120Hz	V	
	2560x1080	@60Hz	٧	
		@120Hz	٧	
	2160P	@50Hz	V	
		@60Hz	V	
		@120Hz	V	
HDMI™ VRR			V	

### PIP Mode (Not Support HDR)

Standard	Resolution		HDMI™	DP
Full HD	1920x1080	@60Hz		٧
QHD	2560x1440	@60Hz	V	٧
UHD	3840x2160	@60Hz		٧
Video Timing Resolution	720P		V	
	1080P	@60Hz	V	
	2160P	@50Hz	V	
		@60Hz	٧	

## PBP Mode (Not Support HDR)

Standard	Resolution		HDMI™	DP
Video Timing Resolution	720P		V	V
	1080P	@60Hz	V	V
Used for PBP Full Screen	1280x1440	@60Hz	V	V

### **Screen Size 16:10 (Not Support HDR)**

Standard	Resolution		HDMI™	DP
QHD+	2560x1600	@60Hz	V	V
		@120Hz	V	٧

### **MAG 275QPF X30**

## Standard Default Mode (HDMI™ 2.1 - PC, DSC ON)

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	V	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
SVGA	800x600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	V
SXGA	1280x1024	@60Hz	V	V
		@75Hz	V	V
WXGA+	1440x900	@60Hz	V	V
WSXGA+	1680x1050	@60Hz	V	V
Full HD	1920x1080	@240Hz	V	V
QHD	2560x1440	@60Hz	V	V
		@120Hz	V	V
		@144Hz	V	V
		@200Hz	V	V
		@240Hz	V	V
		@300Hz	V (10bits)	V (10bits)
Video Timing Resolution	480P		V	V
	576P		V	V
	720P		٧	V
	1080P	@60Hz	٧	
		@120Hz	V	
HDMI™ VRR			٧	

HDMI<sup>™</sup> 2.1 - PC, DSC OFF

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	V	٧
		@67Hz	V	٧
		@72Hz	V	٧
		@75Hz	V	٧
SVGA	800x600	@56Hz	٧	٧
		@60Hz	V	٧
		@72Hz	V	V
		@75Hz	V	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	٧
SXGA	1280x1024	@60Hz	V	٧
		@75Hz	V	٧
WXGA+	1440x900	@60Hz	٧	٧
WSXGA+	1680x1050	@60Hz	V	٧
Full HD	1920x1080	@240Hz	٧	٧
QHD	2560x1440	@60Hz	٧	٧
		@120Hz	V	V
		@144Hz	V	
		@200Hz	V	٧
		@240Hz	V	V (8bits)
		@300Hz	V (8bits)	
Video Timing Resolution	480P		V	V
	576P		٧	V
	720P		٧	V
	1080P	@60Hz	٧	
		@120Hz	٧	
HDMI™ VRR			٧	

HDMI<sup>™</sup> 2.1 - Console, DSC ON

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	٧	V
		@67Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
SVGA	800x600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	V	V
XGA	1024x768	@60Hz	V	V
		@70Hz	V	V
		@75Hz	V	V
SXGA	1280x1024	@60Hz	V	V
		@75Hz	٧	٧
WXGA+	1440x900	@60Hz	V	V
WSXGA+	1680x1050	@60Hz	٧	٧
Full HD	1920x1080	@240Hz	٧	٧
QHD	2560x1440	@60Hz	V	V
		@120Hz	V	V
		@144Hz	V	V
		@200Hz	V	٧
		@240Hz	٧	٧
		@300Hz	V (10bits)	V (10bits)
Video Timing Resolution	480P	•	٧	٧
	576P		٧	٧
	720P		٧	٧
	1080P	@60Hz	٧	
		@120Hz	V	
	2560x1080	@60Hz	٧	
		@120Hz	٧	
	2160P	@50Hz	٧	
		@60Hz	٧	
		@120Hz	٧	
HDMI™ VRR			V	

HDMI™ 2.1 - Console, DSC OFF

Standard	Resolution		HDMI™	DP
VGA	640x480	@60Hz	V	V
		@67Hz	V	٧
		@72Hz	V	V
		@75Hz	V	V
SVGA	800x600	@56Hz	V	V
		@60Hz	V	V
		@72Hz	V	V
		@75Hz	٧	V
XGA	1024x768	@60Hz	٧	V
		@70Hz	٧	V
		@75Hz	٧	V
SXGA	1280x1024	@60Hz	٧	V
		@75Hz	V	V
WXGA+	1440x900	@60Hz	V	V
WSXGA+	1680x1050	@60Hz	٧	V
Full HD	1920x1080	@240Hz	٧	V
QHD	2560x1440	@60Hz	٧	V
		@120Hz	٧	V
		@144Hz	٧	
		@200Hz	V	V
		@240Hz	V	V (8bits)
		@300Hz	V (8bits)	
Video Timing Resolution	480P	•	V	V
	576P		٧	V
	720P		V	V
	1080P	@60Hz	٧	
		@120Hz	٧	
	2560x1080	@60Hz	V	
		@120Hz	V	
	2160P	@50Hz	V	
		@60Hz	V	
		@120Hz	V	
HDMI™ VRR			V	

### PIP Mode (Not Support HDR)

Standard	Resolution		HDMI™	DP
Full HD	1920x1080	@60Hz		V
QHD	2560x1440	@60Hz	٧	٧
UHD	3840x2160	@60Hz		V
Video Timing Resolution	720P		٧	
	1080P	@60Hz	٧	
	2160P	@50Hz	٧	
		@60Hz	٧	

### PBP Mode (Not Support HDR)

Standard	Resolution		HDMI™	DP
Video Timing Resolution	720P		V	٧
	1080P	@60Hz	V	٧
Used for PBP Full Screen	1280x1440	@60Hz	V	V

### **Screen Size 16:10 (Not Support HDR)**

Standard	Resolution		HDMI™	DP
QHD+	2560x1600	@60Hz	V	V
		@120Hz	V	٧

# **Troubleshooting**

#### The power LED is off.

- Press the monitor power button again.
- Check if the monitor power cable is properly connected.

#### No image.

- Check if the computer graphics card is properly installed.
- Check if the computer and monitor are connected to electrical outlets and are turned on.
- Check if the monitor signal cable is properly connected.
- The computer may be in Standby mode. Press any key to activate the monitor.

#### The screen image is not properly sized or centered.

 Refer to Preset Display Modes to set the computer to a setting suitable for the monitor to display.

#### No Plug & Play.

- Check if the monitor power cable is properly connected.
- Check if the monitor signal cable is properly connected.
- Check if the computer and graphics card are Plug & Play compatible.

#### The icons, font or screen are fuzzy, blurry or have color problems.

- Avoid using any video extension cables.
- Adjust brightness and contrast.
- Adjust RGB color or tune color temperature.
- Check if the monitor signal cable is properly connected.
- Check for bent pins on the signal cable connector.

#### The monitor starts flickering or shows waves.

- Change the refresh rate to match the capabilities of your monitor.
- Update your graphics card drivers.
- Keep the monitor away from electrical devices that may cause electromagnetic interference (EMI).

## **Safety Instructions**

- Read the safety instructions carefully and thoroughly.
- All cautions and warnings on the device or User Guide should be noted.
- Refer servicing to qualified personnel only.

#### **Power**

- Make sure that the power voltage is within its safety range and has been adjusted properly to the value of 100~240V before connecting the device to the power outlet.
- If the power cord comes with a 3-pin plug, do not disable the protective earth pin from the plug. The device must be connected to an earthed mains socket-outlet.
- Please confirm the power distribution system in the installation site shall provide the circuit breaker rated 120/240V, 20A (maximum).
- Always disconnect the power cord or switch the wall socket off if the device would be left unused for a certain time to achieve zero energy consumption.
- Place the power cord in a way that people are unlikely to step on it. Do not place anything on the power cord.
- If this device comes with an adapter, use only the MSI provided AC adapter approved for use with this device.

#### **Environment**

- To reduce the possibility of heat-related injuries or of overheating the device, do not place the device on a soft, unsteady surface or obstruct its air ventilators.
- Use this device only on a hard, flat and steady surface.
- To prevent the device from tipping over, secure the device to a desk, wall or fixed
  object with an anti-tip fastener that helps to properly support the device and keep it
  safe in place.
- To prevent fire or shock hazard, keep this device away from humidity and high temperature.
- Do not leave the device in an unconditioned environment with a storage temperature above 60°C or below -20°C, which may damage the device.
- The maximum operating temperature is around 40°C.
- When cleaning the device, be sure to remove the power plug. Use a piece of soft cloth rather than industrial chemical to clean the device. Never pour any liquid into the opening; that could damage the device or cause electric shock.
- Always keep strong magnetic or electrical objects away from the device.

- If any of the following situations arises, get the device checked by service personnel:
  - The power cord or plug is damaged.
  - Liquid has penetrated into the device.
  - The device has been exposed to moisture.
  - The device does not work well or you can not get it working according to the User Guide.
  - The device has dropped and damaged.
  - The device has obvious sign of breakage.

### **TÜV Rheinland Certification**

### TÜV Rheinland Low Blue Light Certification

Blue light has been shown to cause eye fatigue and discomfort. MSI now offers monitors with TÜV Rheinland Low Blue Light certification to ensure users' eye comfort and well-being. Please follow the instructions below to reduce the symptoms from extended exposure to the screen and blue light.



- Place the screen 20 28 inches (50 70 cm) away from your eyes and a little below eye level.
- Consciously blinking the eyes every now and then will help to reduce eye strain after extended screen time.
- Take breaks for 20 minutes every 2 hours.
- Look away from the screen and gaze at a distant object for at least 20 seconds during breaks.
- Make stretches to relieve body fatigue or pain during breaks.
- Turn on the optional Low Blue Light function.

### TÜV Rheinland Flicker Free Certification

- TÜV Rheinland has tested this product to ascertain whether the display produces visible and invisible flicker for the human eye and therefore strains the eyes of users.
- TÜV Rheinland has defined a catalogue of tests, which sets out minimum standards at various frequency ranges. The test catalogue is based on internationally applicable standards or standards common within the industry and exceeds these requirements.
- The product has been tested in the laboratory according to these criteria.
- The keyword "Flicker Free" confirms that the device has no visible and invisible flicker defined in this standard within the range of 0 - 3000 Hz under various brightness settings.
- The display will not support Flicker Free when Anti Motion Blur/MPRT is enabled. (The availability of Anti Motion Blur/MPRT varies by products.)

## **Regulatory Notices**

### **CE Conformity**

This device complies with the requirements set out in the Council Directive on the Approximation of the Laws of the Member States relating to Electromagnetic Compatibility (2014/30/EU), Low-voltage Directive (2014/35/EU), ErP Directive (2009/125/EC) and RoHS directive (2011/65/EU). This product has been tested and found to comply with the harmonized standards for Information Technology Equipment published under Directives of Official Journal of the European Union.

# FCC-B Radio Frequency Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the measures listed below:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### Notice 1

The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### Notice 2

Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

#### MSI Computer Corp.

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#### **WEEE Statement**

Under the European Union ("EU") Directive on Waste Electrical and Electronic Equipment, Directive 2012/19/EU, products of "electrical and electronic equipment" cannot be discarded as municipal waste anymore and manufacturers of covered electronic equipment will be obligated to take back such products at the end of their useful life.



#### **Chemical Substances Information**

In compliance with chemical substances regulations, such as the EU REACH Regulation (Regulation EC No. 1907/2006 of the European Parliament and the Council), MSI provides the information of chemical substances in products at: https://csr.msi.com/global/index

#### **RoHS Statement**

#### Japan JIS C 0950 Material Declaration

A Japanese regulatory requirement, defined by specification JIS C 0950, mandates that manufacturers provide material declarations for certain categories of electronic products offered for sale after July 1, 2006.

https://csr.msi.com/global/Japan-JIS-C-0950-Material-Declarations

#### **India RoHS**

This product complies with the "India E-waste (Management and Handling) Rule 2016" and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

### **Turkey EEE Regulation**

Conforms to the EEE Regulations of the Republic Of Turkey

#### **Ukraine Restriction of Hazardous Substances**

The equipment complies with requirements of the Technical Regulation, approved by the Resolution of Cabinet of Ministry of Ukraine as of 10 March 2017, № 139, in terms of restrictions for the use of certain dangerous substances in electrical and electronic equipment.

#### Vietnam RoHS

As from December 1, 2012, all products manufactured by MSI comply with Circular 30/2011/TT-BCT temporarily regulating the permitted limits for a number of hazardous substances in electronic and electric products.

#### **Green Product Features**

- Reduced energy consumption during use and stand-by
- Limited use of substances harmful to the environment and health
- Easily dismantled and recycled
- Reduced use of natural resources by encouraging recycling
- Extended product lifetime through easy upgrades
- Reduced solid waste production through take-back policy

### **Environmental Policy**

- The product has been designed to enable proper reuse of parts and recycling and should not be thrown away at its end of life.
- Users should contact the local authorized point of collection for recycling and disposing of their end-of-life products.



- Visit the MSI website and locate a nearby distributor for further recycling information.
- Users may also reach us at gpcontdev@msi.com for information regarding proper disposal, take-back, recycling, and disassembly of MSI products.
- Please visit <a href="https://us.msi.com/page/recycling">https://us.msi.com/page/recycling</a> for information regarding the recycling of your product in the US.

### Warning!

Overuse of screens is likely to affect eyesight.

#### Recommendations:

- 1. Take a 10-minute break for every 30 minutes of screen time.
- 2. Children under 2 years of age should have no screen time. For children aged 2 years and over, screen time should be limited to less than one hour per day.

### **Copyright and Trademarks Notice**

# **MSi** MSI 微星





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### **Technical Support**

If a problem arises with your product and no solution can be obtained from the user's manual, please contact your place of purchase or local distributor. Alternatively, please visit https://www.msi.com/support/ for further guidance.