



## USW-Pro-24-POE Quick Start Guide

### Package Contents



UniFi Switch



Rack-Mount Brackets (Qty. 2)



Bracket Screws (Qty. 8)



Mounting Screws (Qty. 4)



Cage Nuts (Qty. 4)



Power Cord



Rubber Feet (Qty. 4)

### System Requirements

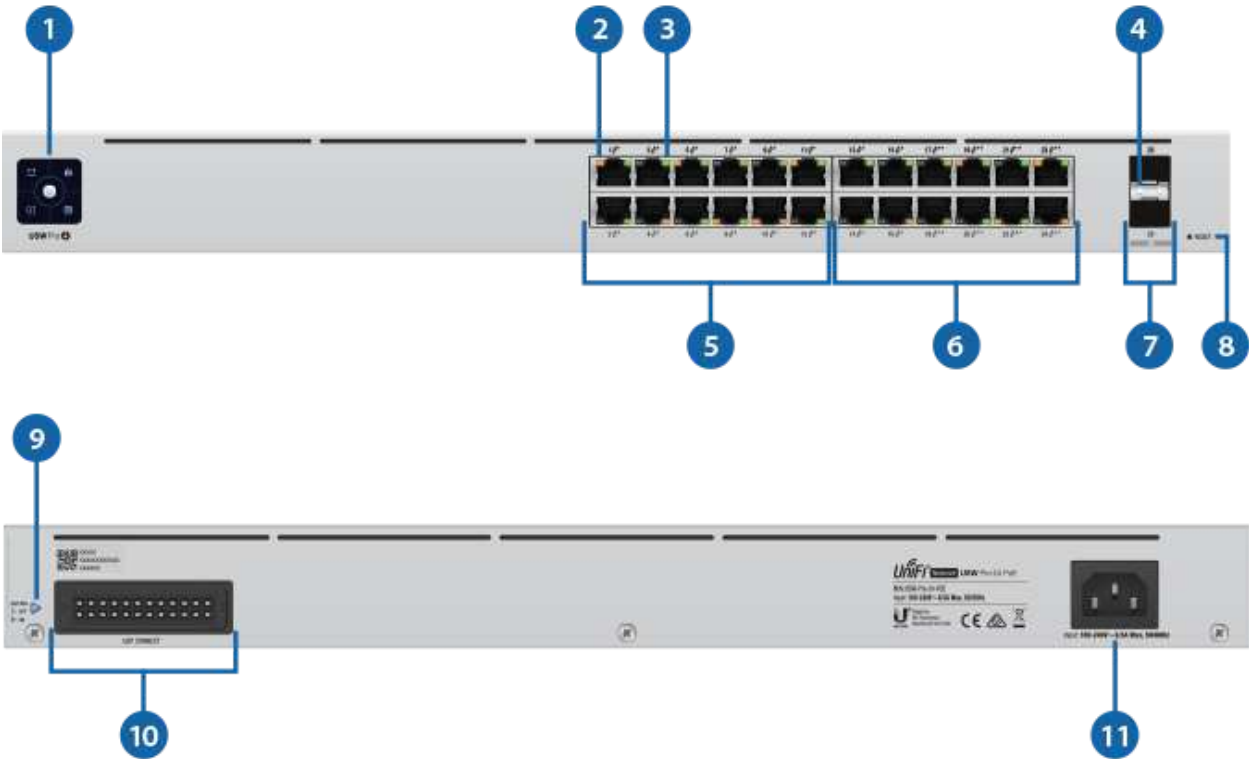
- Linux, Mac OS X, or Microsoft Windows 7/8/10
- Java Runtime Environment 1.6 (1.8 or newer recommended)
- Web Browser: Google Chrome (Other browsers may have limited functionality.)
- UniFi Controller software v5.10.x (or newer), available at: [ui.com/download/unifi](https://ui.com/download/unifi)



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power.

Hardware Overview



<b>1</b> Touchscreen Display	
Bootup Animation	Initializing.
Steady White	Factory defaults, waiting for adoption.
Steady Blue	Successfully adopted by a network and working properly.
Location Animation	This indicates that you clicked Locate in the UniFi Controller software. The software will also display the location of the device on the map.
<b>2</b> RJ45 PoE LED (Ports 1 - 24)	
Off	No PoE
Amber	802.3af/at/bt PoE
<b>3</b> RJ45 Speed/Link/Activity LED (Ports 1 - 24)	



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Amber	Link Established at 10/100 Mbps Flashing Indicates Activity
Green	Link Established at 1000 Mbps Flashing Indicates Activity
<b>4</b> SFP+ Speed/Link/Activity LED (Ports 25 - 26)	
Off	No Link
Green	Link Established at 1 Gbps Flashing Indicates Activity
White	Link Established at 10 Gbps Flashing Indicates Activity
<b>5</b> RJ45 (Ports 1 - 16)	
RJ45 ports support 10/100/1000 Ethernet connections and 802.3af/at PoE output.	
<b>6</b> RJ45 (Ports 17 - 24)	
RJ45 ports support 10/100/1000 Ethernet connections and 802.3af/at/bt PoE output.	
<b>7</b> SFP+ (Ports 25 - 26)	
Hot-swappable SFP+ ports support 1/10 Gbps connections.	
<b>8</b> Reset Button	
<p>This button serves two functions for the UniFi Switch:</p> <ul style="list-style-type: none"> <li>• <b>Restart</b> Press and release the Reset button quickly.</li> <li>• <b>Restore to Factory Default Settings</b> Press and hold the Reset button for more than five seconds.</li> </ul>	
<b>9</b> USP LED	
The LED lights up blue when there is an active power connection on the USP DC input.	



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This DC input provides redundant power when the UniFi Switch is connected to the UniFi SmartPower Redundant Power System, model USP-RPS, via the USP Cable (not included). If there is an AC power loss or internal power supply failure, the UniFi Switch will draw power from the USP-RPS instead.

### Power Port

Connect the included Power Cord to the Power port.

## Installation Requirements

- Phillips screwdriver
- Standard-sized, 19" wide rack with a minimum of 1U height available
- For indoor applications, use Category 5 (or above) UTP cabling approved for indoor use.
- For outdoor applications, shielded Category 5 (or above) cabling should be used for all wired Ethernet connections and should be grounded through the AC ground of the power supply.

We recommend that you protect your networks from harmful outdoor environments and destructive ESD events with industrial-grade, shielded Ethernet cable from Ubiquiti. For more details, visit: [ui.com/toughcable](https://ui.com/toughcable)



**Note:** Although the cabling can be located outdoors, the UniFi Switch itself should be housed inside a protective enclosure.

## Hardware Installation

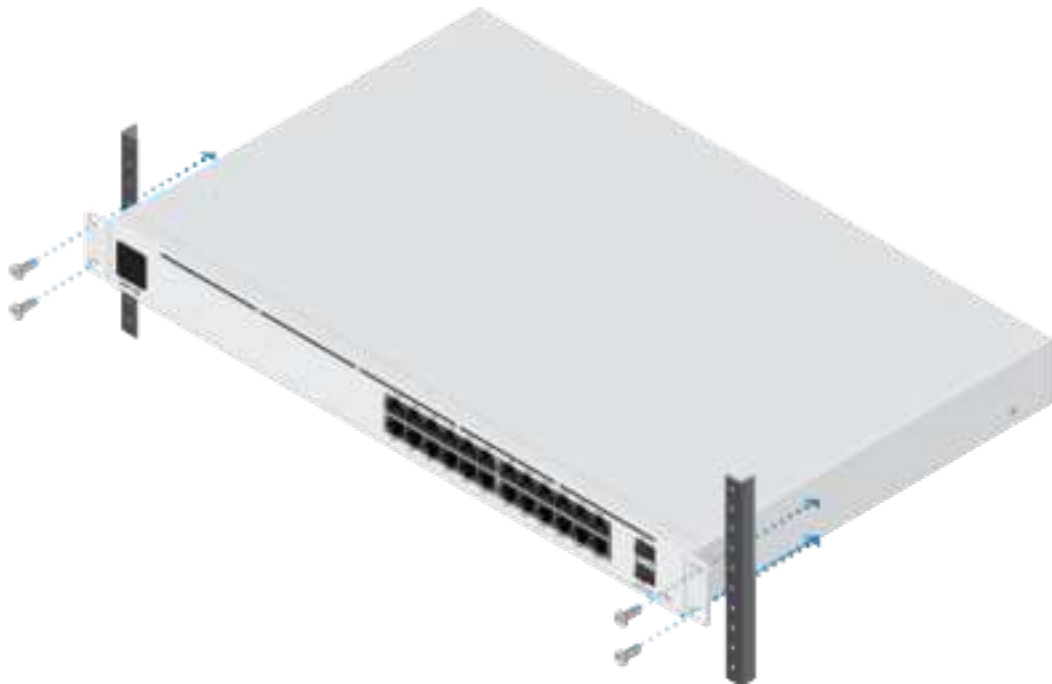
1.



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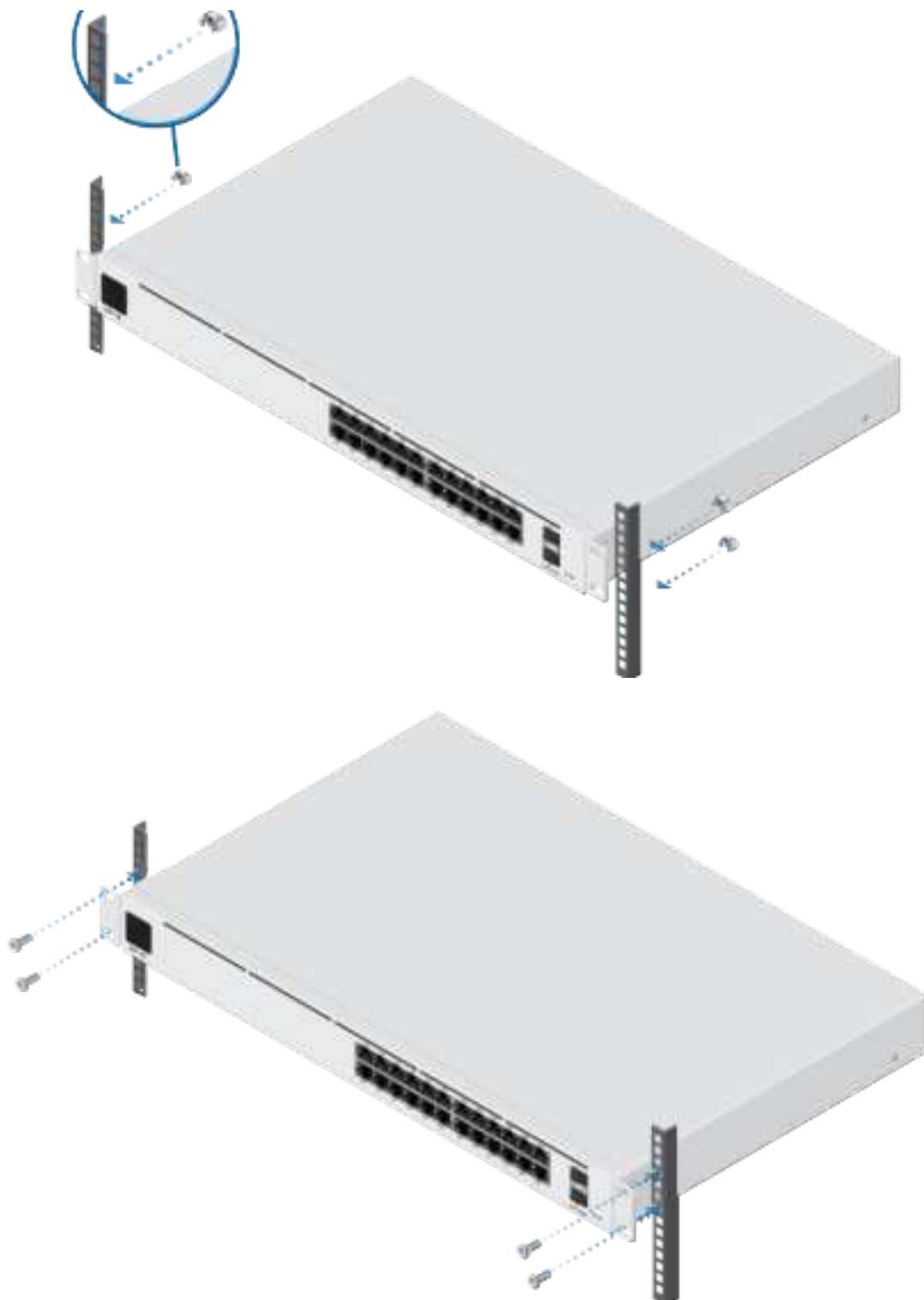
2.



OR



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## Connecting Power

1.



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2.



## Connecting Ethernet



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### Connecting SFP

1.



2.





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3.



For information about compatible fiber SFP modules, visit:  
[ubnt.link/UniFi\\_SFP\\_DAC\\_Compatibility](https://ubnt.link/UniFi_SFP_DAC_Compatibility)

## Software Installation

Download and install the latest version of the UniFi Controller software at  
[ui.com/download/unifi](https://ui.com/download/unifi) and follow the on-screen instructions.



**Note:** If you already have UniFi Controller v5.10.x or newer installed, skip to [“Adopting the UniFi Switch”](#).



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name and password that you created and click Sign In.



You can manage your network and view network statistics using the UniFi Controller management interface.

To adopt the UniFi Switch, proceed to [“Adopting the UniFi Switch”](#).

For information on configuring and using the UniFi Controller software, refer to the User Guide on the website: [ui.com/download/unifi](https://ui.com/download/unifi)

## Adopting the UniFi Switch

1. From the UniFi Controller dashboard, click Devices in the left menu bar.



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2. On the Devices screen, locate the UniFi Switch in the list of devices under the Model column. To adopt the UniFi Switch, click Adopt.

A screenshot of the 'Devices' page in the UniFi Network Controller. The page displays a table of connected devices. The table has columns for 'Name', 'IP Address', 'Model', 'Status', 'Firmware', and 'Adopted'. Several UniFi switches are listed, each with a green 'Adopted' status indicator. The 'Model' column shows various UniFi switch models, such as 'UniFi Switch 24 PoE (48W)' and 'UniFi Switch 24 PoE (96W)'. The 'Status' column shows 'Adopted' for all listed devices.

3. The System LED on the UniFi Switch will turn blue to confirm that it has been successfully adopted.

## Specifications

USW-Pro-24-POE	
Dimensions	442.4 x 285.4 x 43.7 mm (17.42 x 11.24 x 1.72")
Weight	4.30 kg (9.48 lb)



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Interfaces	
Networking	(24) 10/100/1000 RJ45 Ports (2) 1/10G SFP+ Ethernet Ports
Management	Ethernet In-Band
Power Method	
Universal Input	100-240VAC/50-60 Hz
USP RPS DC Input	52VDC, 7.69A; 11.5VDC, 2.61A
Power Supply	AC/DC, Internal, 450W
Supported Voltage Range	100 to 240VAC
Max. Power Consumption (Excluding PoE Output)	50W
LEDs	
System	Status
RJ45 Data Ports	PoE; Speed/Link/Activity
SFP+ Data Ports	Link/Activity
ESD/EMP Protection	Air: $\pm 16$ kV, Contact: $\pm 12$ kV
Shock and Vibration	ETSI300-019-1.4 Standard
Operating Temperature	-5 to 40° C (23 to 104° F)
Operating Humidity	10 to 90% Noncondensing
Certifications	CE, FCC, IC

Sound Level*	
25% PoE Load, 25° C Room Temperature	0.9 dBr
50% PoE Load, 25° C Room Temperature	7.3 dBr
100% PoE Load, 40° C	18.8 dBr

\* Background noise level: 27.5 dBa

PoE	
PoE Interfaces	
Ports 1-16	POE+ IEEE 802.3af/at (pins 1, 2+; 3, 6-)
Ports 17-24	60W PoE++ IEEE 802.3bt (Pair A 1, 2+; 3, 6-) (Pair B 4, 5+; 7, 8-)
Max. PoE Wattage per Port by PSE	



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802.3bt	64W
Voltage Range 802.3af Mode	44-57V
Voltage Range 802.3at/bt Mode	50-57V

## Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use attachments/accessories specified by the manufacturer.



**WARNING:** Failure to provide proper ventilation may cause fire hazard. Keep at least 20 mm of clearance next to the ventilation holes for adequate airflow.



**WARNING:** To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.



**WARNING:** Do not use this product in location that can be submerged by water.



**WARNING:** Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

## Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.
3. This equipment is provided with a detachable power cord which has an integral safety ground wire intended for connection to a grounded safety outlet.
  - a. Do not substitute the power cord with one that is not the provided approved type. Never use an adapter plug to connect to a 2-wire outlet as this will defeat the continuity of the grounding wire.
  - b. The equipment requires the use of the ground wire as a part of the safety certification, modification or misuse can provide a shock hazard that can result in serious injury or death.
  - c. Contact a qualified electrician or the manufacturer if there are questions about the installation prior to connecting the equipment.
  - d. Protective earthing is provided by Listed AC adapter. Building installation shall provide appropriate short-circuit backup protection.



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4. The product is used in Service Access Area.

## Limited Warranty

[ui.com/support/warranty](http://ui.com/support/warranty)

The limited warranty requires the use of arbitration to resolve disputes on an individual basis, and, where applicable, specify arbitration instead of jury trials or class actions.

## Compliance

### FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

### ISED Canada

CAN ICES-3(A)/NMB-3(A)

### Australia and New Zealand



Warning: This equipment is compliant with Class A of CISPR 32. In a residential environment this equipment may cause radio interference.

## CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.





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### [Declaration of Conformity](#)

### Online Resources



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