



## SYLVANIA SMART<sup>+</sup> User Guide





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### SYLVANIA SMART<sup>+</sup> Guide

Short videos that cover all installation and pairing instructions within this guide (and more) are available online at [www.sylvania.com/smartplussupport](http://www.sylvania.com/smartplussupport)



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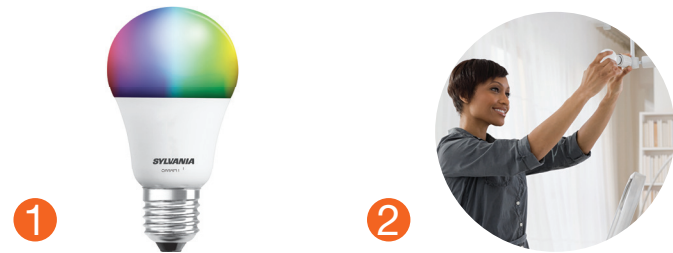
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# SYLVANIA SMART<sup>+</sup> Apple HomeKit Guide Setup

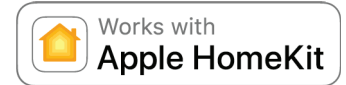


- 1 Remove bulb from its box and screw it into a desired socket
- 2 Turn the power to the socket on
  - a. Full color bulbs should flash blue, red, green and white, and soft white bulbs should flash white four times
    - i. If the bulb does not flash as outlined above, power the bulb off and then on five times to reset the bulb
    - ii. Repeat step #2
- 3 Open the Home app on your iOS Device
  - a. To locate the app:
    - i. Swipe down on your screen search "Home"
    - ii. Search "Home" in the app store
- 4 Select "Add Accessory" (if this is your first smart device in your home)
  - a. If this is not your first smart device select the "+" button



# SYLVANIA SMART<sup>+</sup> Apple HomeKit Guide

## Setup



- 5 Locate the 8-digit setup code found on the user manual that came with your bulb
  - a. If you cannot locate the instruction manual or Setup code, there is an 8-digit code printed on the bulb (###-##-###), enter this code manually
    - i. Select "Don't Have a Code or Can't Scan?"
    - ii. Select "Manual Code"
    - iii. Manually enter the 8-digit code printed on the bulb
- 6 Scan the 8-digit setup code using the home app
- 7 Select your smart device
- 8 Now your bulb should be connected and ready to use

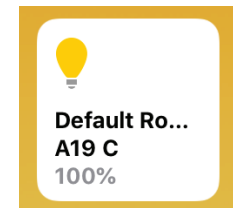
5



6



7



# SYLVANIA SMART<sup>+</sup> Apple HomeKit Guide

## How to use your Apple Homekit bulb



**1** Turn the device **on** and **off**

- a. Press the device icon once and it will turn off
- b. Press the device icon again to turn it back on

**2** Adjust the **brightness** of the device:

- a. **Press and hold** the device icon
- b. A new screen will open
- c. Drag up and down on the bar to adjust brightness levels

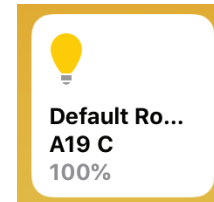
**3** Change the **color** of the Device (full color bulbs only)

- a. **Press and hold** the device icon
- b. A new screen will open
- c. Select “color”.
  - i. Preset colors are available
  - ii. If you want to choose a custom color, press “edit”.
- d. Select “color” on the bottom of the screen

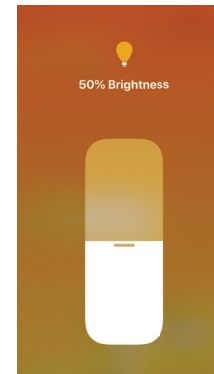
**4** Change the **color temperature** of the Device

- a. **Press and hold** the device icon
- b. A new screen will open
- c. Select “color”.
  - i. Preset colors are available
  - ii. If you want to choose a custom color, press “edit”.
- d. Select “temperature” on the bottom of the screen

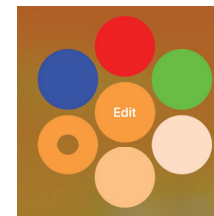
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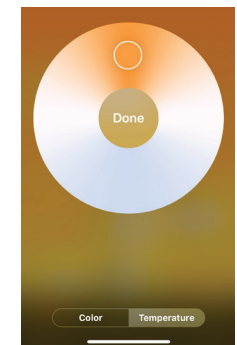
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**3**

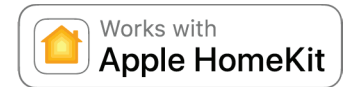


**4**



# SYLVANIA SMART<sup>+</sup> Apple HomeKit Guide

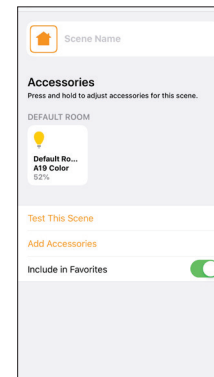
## How to use your Apple Homekit bulb



### 5 Create a scene

- Select the “+” icon
- Select “Add Scene”
- Suggested scenes are listed or Create your own by selecting “custom”
- Name your scene and click “Add Accessories”
- Select the accessories/devices you want to control in this scene
- Click “Done”

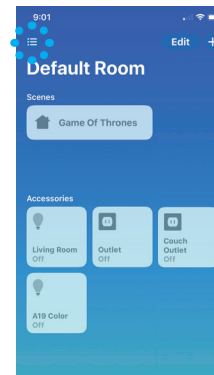
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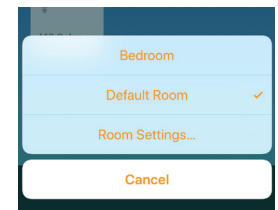
### 6 Add a new room

- Select the “Rooms” tab at the bottom of the Home Page
- Click the menu button in the top left corner of the rooms page
- Select “Room Settings...”
- Press “Add Room”
- Enter the name of the room and click “Save”

6.b



6.c



Video Instructions:



# SYLVANIA SMART<sup>+</sup> Bluetooth Guide

## Setup



- ❶ Remove bulb from its box and screw it into a desired socket
- ❷ Turn the power to the socket on
  - a. Full color bulbs should flash blue, red, green and white, and soft white bulbs should flash white four times
    - i. If the bulb does not flash as outlined above, power the bulb off and then on five times to reset the bulb
    - ii. Repeat Step #2
- ❸ Download the “SYLVANIA Smart Home” app from the Google Play Store or the Apple App Store
- ❹ Open the “SYLVANIA Smart Home” app and press “Sign Up”.

NOTE: If you already have an account, login in using your user name and password.
- ❺ Log into the “SYLVANIA Smart Home” app

UPDATE: A firmware update may be required to convert the system compatibility from Apple Homekit to Bluetooth Mesh.

### Firmware update instructions

- ❶ A firmware update may be required to convert the system compatibility from Apple Homekit to Bluetooth Mesh.
  - i. Select the menu at the top left corner
  - ii. Select firmware updates
  - iii. Find your device
  - iv. Select the settings button on the right of the device
    - a. Confirm update is to change the system compatibility from Apple Homekit to BLE Mesh
      - i. If yes: Select OK to update
      - i. Select cancel if the update is to convert the system compatibility from BLE Mesh to Apple Homekit
  - v. Complete update if required

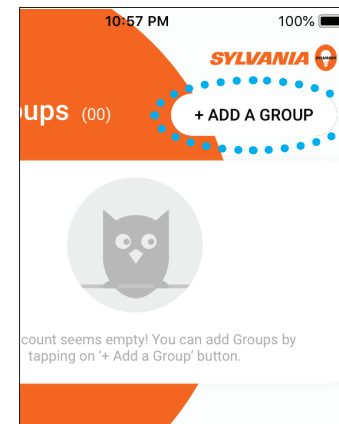
# SYLVANIA SMART<sup>+</sup> Bluetooth Guide

## Setup

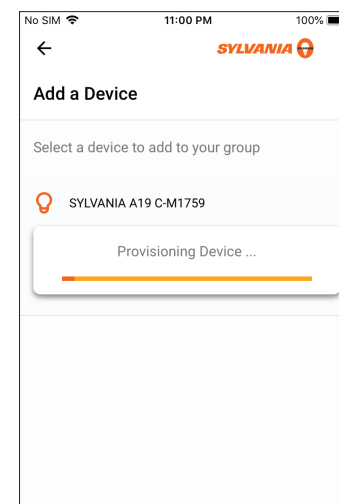


- 6 Select "ADD A GROUP"
- 7 Select the room you'd like to have your bulb in  
NOTE: you have the option to create your own group name
- 8 Select "ADD A DEVICE"
- 9 Find and Select the device you would like to add to your group
  - a. If the prompt says "Upgrading ..." when you select the device, this means the bulb is being updated
  - b. Once the Firmware Update is Completed, you will need to refresh the page and select your device again
  - c. Once the device is paired successfully, it will appear in your group
- 10 Now you've created your smart group and successfully added your device(s)

6



9.a



# SYLVANIA SMART<sup>+</sup> Bluetooth Guide

## Single Device Control

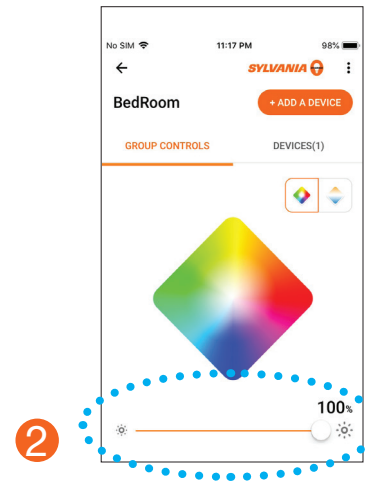


### 1 Turn the device on and off

- Select the group your device is in
- Press “DEVICES” on the right side of the screen
- Press “TURN ON/TURN OFF” on this page or you can select the device and turn it on or off from its control menu

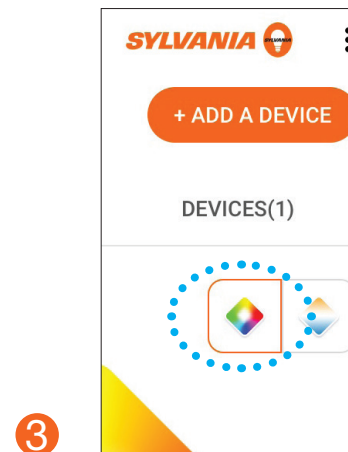
### 2 Change the brightness of the bulb

- Select the group that your device is in
- Press “DEVICES” on the right side of the screen
- Select the device you want to dim
- Slide the dimmer on the bottom of the screen to the percentage you would like



### 3 Change the color of the bulb (full color bulbs only)

- Select the group that your device is in
- Press “DEVICES” on the right side of the screen
- Select the device you want to change the color/color temperature of
- Press the color or color temperature wheel button in the top right side of the color wheel
- Press and drag anywhere in the color wheel to choose your color



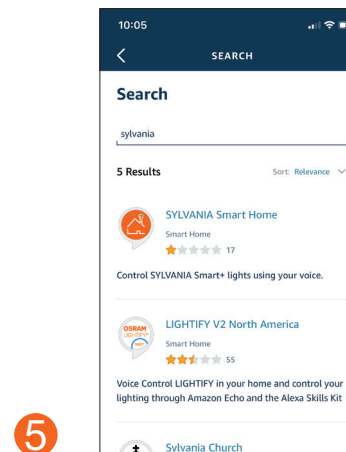
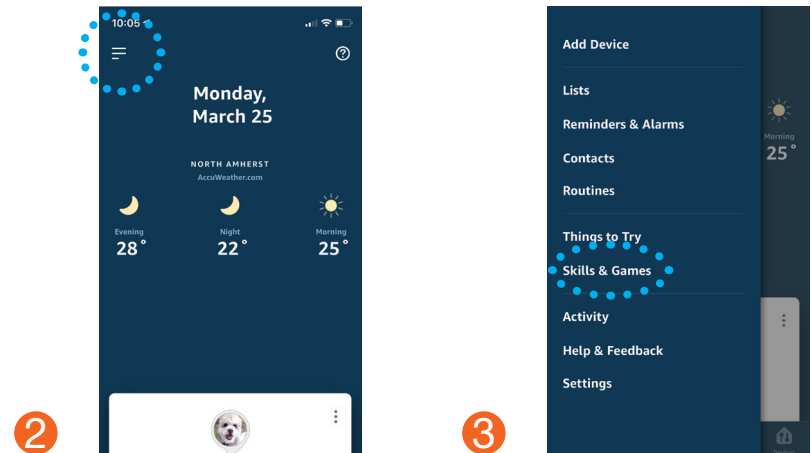
NOTE: to control a group rather than a device, select the group you want to control and follow the same instructions outlined in steps one through three above.

# SYLVANIA SMART<sup>+</sup> Bluetooth Guide

## Connecting to Amazon Alexa



- 1 Open the Amazon Alexa app
- 2 Press the menu button in the top left corner
- 3 Press "Skills & Games"
- 4 Press the search button (magnifying glass) in the top right corner
- 5 Search "Sylvania Smart Home"
- 6 Select "Sylvania Smart Home"
- 7 Press "Enable Skill"
- 8 Log into your Sylvania account
- 9 Press "DISCOVER DEVICES" or say "Alexa, Discover Devices"
- 10 Now your device is ready for voice control



Video Instructions:



# SYLVANIA SMART<sup>+</sup> Bluetooth Guide

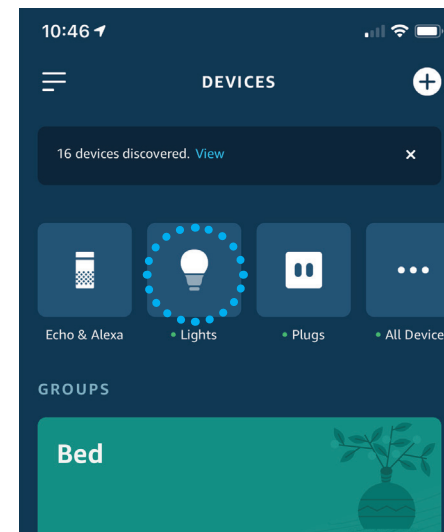
## Connecting to Amazon Alexa



### To connect more devices

- 11 Say "Alexa, Discover Devices"
- 12 Add it using the app
  - a. Open the Amazon Alexa app
  - b. Press the menu button in the top left corner
  - c. Press "Add Device"
  - d. Select the type of device type you would like to pair (i.e. light)
  - e. Select the bulb brand, and if it cannot be found, select "Other"
  - f. Press "Discover Devices"
  - g. Once Alexa has found your device, press the "Devices" button in the bottom right corner of the Alexa App Press the "Lights" button to see all your lights Press the light you want to control and begin controlling

d



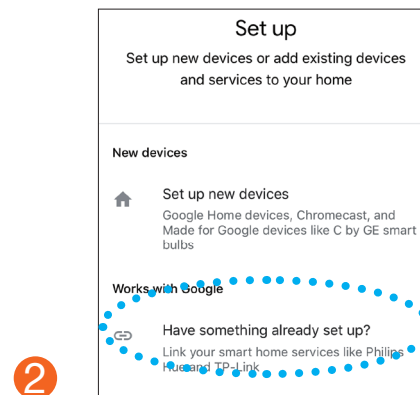
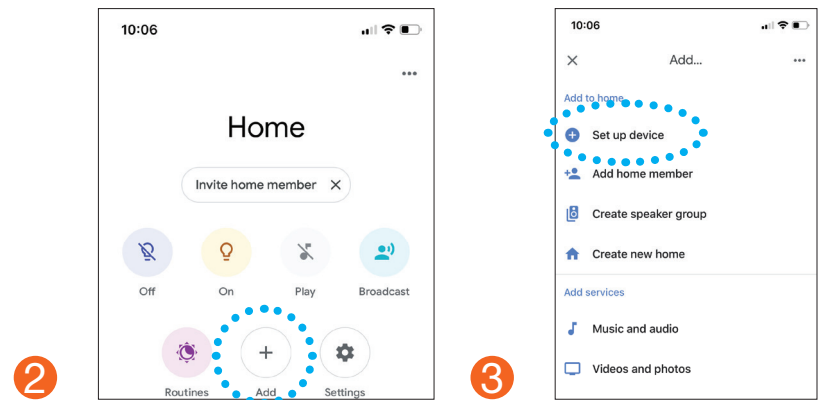
Video Instructions:

# SYLVANIA SMART<sup>+</sup> Bluetooth Guide

## Connecting to Google Home



- 1 Open the Google Home app
- 2 Press the “+” or “Add”
- 3 Press “Set up device”
- 4 Press “Have something already set up?” section
- 5 Press the search button or the magnifying glass in the top right corner
- 6 Search “SYLVANIA SMART Home”
- 7 Log into you Sylvania Account
- 8 Say “Okay google, sync devices” or sync the devices using the google home app
- 9 Now your device is ready for voice control



**IMPORTANT:** The Sylvania App must be open and in the background on android or opened, not minimized, and unlocked on iOS

Video Instructions:



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## SYLVANIA SMART<sup>+</sup> Zigbee Guide

### Voice Setup

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- ❶ Remove bulb from its box and screw it into a desired socket
- ❷ Turn the power to the socket on
  - a. Full color bulbs should flash blue, red, green and white, and soft white bulbs should flash white four times
    - i. If the bulb does not flash as outlined above, power the bulb off and then on five times to reset the bulb
    - ii. Repeat Step #2
- ❸ Find your Zigbee hub (i.e. Amazon Echo Plus, SmartThings)
- ❹ Connect your bulb using the instructions that came with the hub
  - a. For example, for Amazon Echo Plus, you can simply say “Alexa, *DISCOVER DEVICES*”
  - b. You can add your device using your Zigbee Hubs App
- ❺ Control the bulb using your voice (i.e. “Alexa, turn [*light name*] to red)

NOTE: see your Zigbee Hub app instruction guide for pairing devices

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## SYLVANIA SMART<sup>+</sup> Zigbee Guide

### App Setup (Alexa Echo Plus)

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- 1 Open the Amazon Alexa app
- 2 Press the menu button in the top left corner
- 3 Press *"Add device"*
- 4 Select the type of device type you would like to pair (i.e. light)
- 5 Select the bulb brand, and if it cannot be found, select *"Other"*
- 6 Press *"Discover Devices"*
- 7 Once Alexa has found your device, press the *"Devices"* button in the bottom right corner of the Alexa App
- 8 Press the *"Lights"* button to see all your lights
- 9 Press the light you want to control and begin controlling

Video Instructions:



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## SYLVANIA SMART<sup>+</sup> Zigbee Guide

### Voice Setup ( The Google Assist)

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- 1 Open the Google Home app
- 2 Press the “+” or “Add”
- 3 Press “*Set up device*”
- 4 Press “*Have something already set up?*” section
- 5 Press the search button or the magnifying glass in the top right corner
- 6 Press “SYLVANIA SMART Home”
- 7 Log into you Sylvania Account
- 8 Say “Okay google, sync devices” or sync the devices using the google home app
- 9 Now your device is ready for voice control



Video Instructions:

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## SYLVANIA SMART<sup>+</sup> Guide Continued

### Additional Hub Setup Details

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Additional Hub Setup details:

Installation videos are available on [www.sylvania.com/smartplussupport](http://www.sylvania.com/smartplussupport)

Wink:



SmartThings



## SYLVANIA SMART<sup>+</sup> Guide Continued

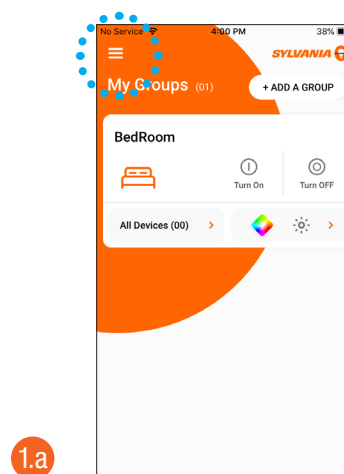
### Troubleshooting

#### Pairing device to a SYLVANIA app

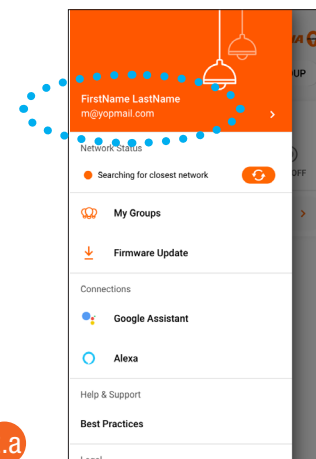
- 1 If pairing fails when trying to connect your Sylvania smart device to the Sylvania app, power cycle the bulb (meaning turn it off and on again or unscrew and screw it in) 5 times to reset your device
- 2 If it fails again, repeat step 1 again
- 3 If it continues to fail, contact customer service @ 1-800-Lightbulb

#### Logging out of a SYLVANIA account

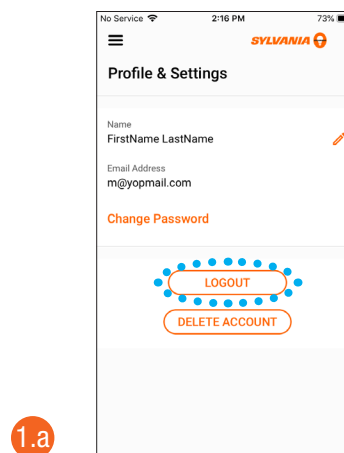
- 1.a From the “My Groups” Page, Press the menu button in the top left corner
- 2.a Press your account name at the top of the menu
- 3.a Press “LOGOUT” at the bottom of the screen
- 4.a Press “YES” when asked if you want to log out



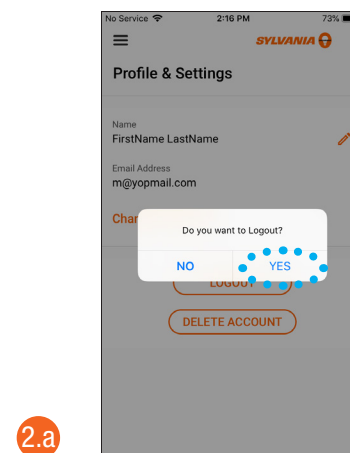
1.a



2.a



1.a



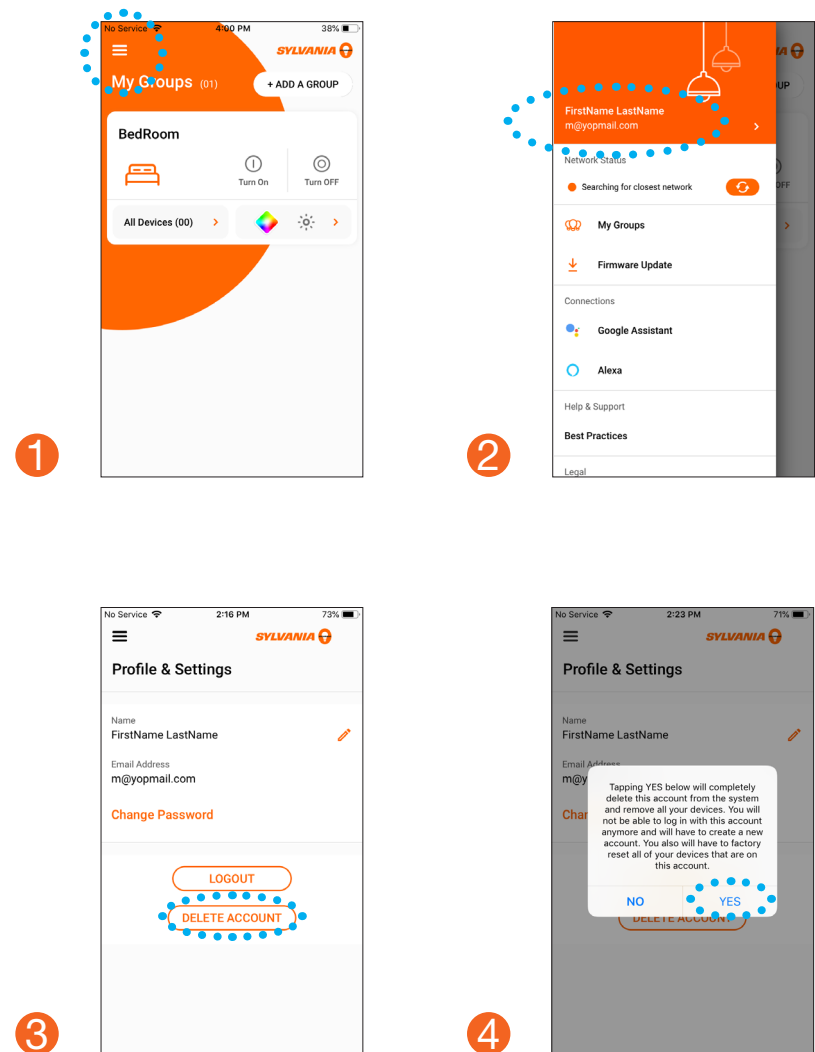
2.a

# SYLVANIA SMART<sup>+</sup> Guide Continued

## Troubleshooting

### Deleting a SYLVANIA account

- 1 From the “My Groups” Page, Press the menu button in the top left corner
- 2 Press your account name at the top of the menu
- 3 Press “DELETE ACCOUNT” at the bottom of the screen
- 4 Press “YES” when prompted to do so



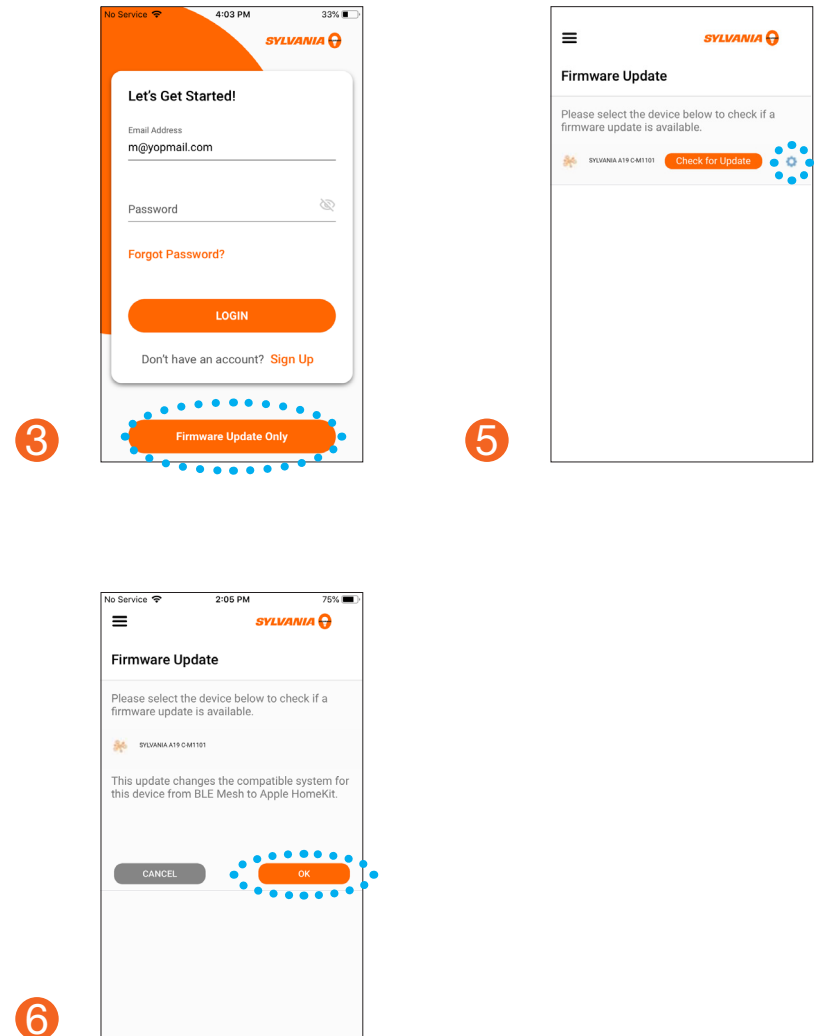
# SYLVANIA SMART<sup>+</sup> Guide Continued

## Troubleshooting

### Firmware updates for system conversion

#### Converting lamp from Bluetooth (BLE MESH) to (back to) Apple HomeKit

- 1 Reset your device (refer to reset instructions)
- 2 Log out of the SYLVANIA App
- 3 At the bottom of the login Page, Select “Firmware Updates Only”
- 4 Find your device
- 5 Select the settings button on the right of the device
- 6 Confirm update is to change the system compatibility from BLE Mesh to Apple Homekit
  - i. If yes: Select OK to update
  - ii. Select cancel if the update is to convert the system compatibility from Apple Homekit to BLE Mesh



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## SYLVANIA SMART<sup>+</sup> Guide Continued

### Troubleshooting

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#### Converting lamp from Apple HomeKit to (back to) BLE Mesh

##### Reset your device (refer to reset instructions)

- 1 Log into the SYLVANIA App
- 2 Select the menu at the top left corner
- 3 Select firmware updates
- 4 Find your device
- 5 Select the settings button on the right of the device
  - a. Confirm update is to change the system compatibility from Apple Homekit to BLE Mesh
    - i. If yes: Select OK to update
    - i. Select cancel if the update is to convert the system compatibility from BLE Mesh to Apple Homekit
- 6 Complete update if required

For more information and the most up to date installation and SMART product details, please visit  
[www.sylvania.com/smartplussupport](http://www.sylvania.com/smartplussupport)

For more information on our SMART+ Device or to watch our instructional video, please visit



[www.sylvania.com/smartplussupport](http://www.sylvania.com/smartplussupport):

