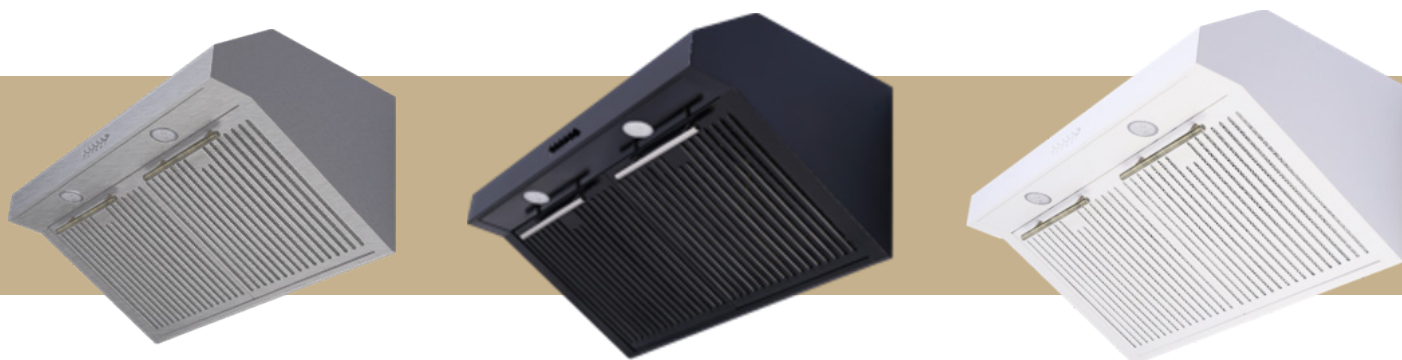




UNDER CABINET RANGE HOOD
MODEL NUMBER SERIES
FRHUC5255-30 | FRHUC5255-30BLK | FRHUC5255-30WHT

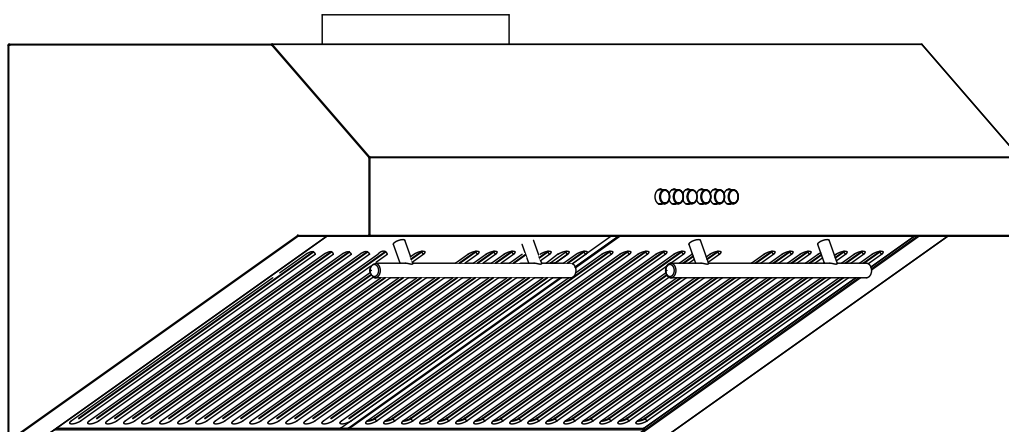
INSTALLATION GUIDE

Read these instructions carefully before using your appliance, and keep them carefully. If you follow the instructions, your appliance will provide you with many years of good service.

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UNDER CABINET RANGE HOOD



MODEL NUMBER SERIES

FRHUC5255-30 | FRHUC5255-30BLK | FRHUC5255-30WHT

Customer Care

Thank you for purchasing a Frono product. Please read the entire instruction manual before operating your new appliance for the first time. Whether you are an occasional user or an expert, it will be beneficial to familiarize yourself with the safety practices, features, operation and care recommendations of your appliance.

Both the model and serial number are listed inside the product. For warranty purposes, you will also need the date of purchase .

Record this information below for future reference.

Product Information

Model Number: _____

Serial Number: _____

Date of Purchase: _____

Purchase Address And Phone: _____

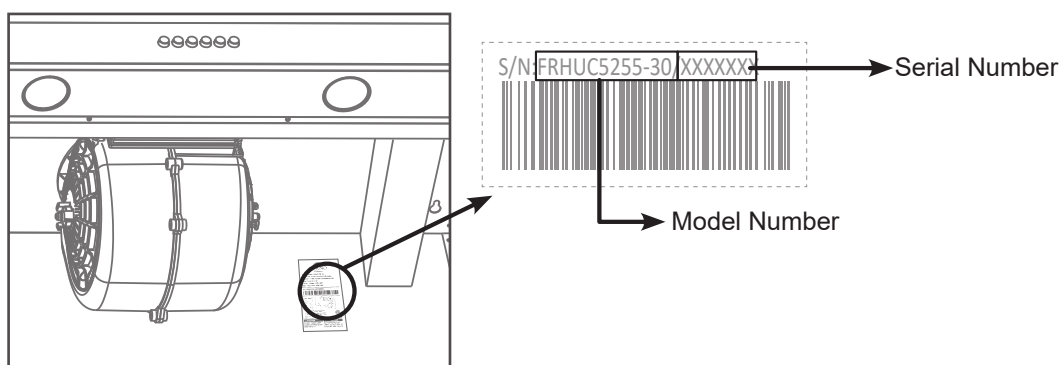
Service Information

Use these numbers in any correspondence or services calls concerning your product.

If you received a damaged product, immediately contact Forno.

Check the troubleshooting guide before you call for service. It lists the causes of minor operation problems that you can correct yourself.

Model And Serial Number Location



Services in Canada and Untied States

Keep the instruction manual handy to answer your questions. You can also find all the information you need on-line at www.forno.ca.

If you don't understand something or need more assistance, please visit our website or email: info@forno.ca

If there is a problem, please contact FORNO customer service. Please note that troubleshooting with a customer service representative will be needed before being able to send a service provider. All warranty work needs to be authorized by FORNO customer service. All our authorized service providers are carefully selected and rigorously trained by us.

Range Hood Safety

READ AND SAVE THESE INSTRUCTIONS

Warning - To reduce the risk of fire, electric shock, or injury to person(s), observe the following:

1. Please make sure to use this unit only in the way it was designed to be used by the manufacturer. If you have any questions, contact the manufacturer.
2. Before servicing or cleaning unit, switch power off at service panel and lock service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
3. Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.
4. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning the equipment to prevent back drafting. Follow the heating equipment manufacturer's guideline and safety standards such as those published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and the local code authorities.
5. Be careful when cutting or drilling into a wall or ceiling. Do not damage electrical wiring and other hidden utilities.
6. Ducted fans must always be vented to the outdoors.

WARNING: FUEL (GAS) BURNING RANGES MUST BE VENTED OUTDOORS USING, AT MINIMUM, METAL DUCTWORK AND RANGE HOODS OF SUFFICIENT CAPACITY.

Follow your fuel burning equipment manufacturer's guidelines, as well as, all applicable safety standards published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and your local code authorities.



DANGER: Turn off the power circuit breaker or the power switch on the junction box before installing or servicing this unit. Touching circuitry inside the range hood while it is energized will result in death or serious injury.



DANGER: All electrical wiring must be properly installed, insulated, and grounded. Improper insulation and grounding will result in deadly electrical shock.



DANGER: If installing this unit over a gas range, turn off the gas at the source before installing or servicing this unit.



WARNING: Attempting to install or service this unit when you do not have the necessary technical or electrical background could result in personal injury.



WARNING: The unit has sharp edges. Always wear safety gloves during installation, cleaning, or servicing.



WARNING: Always leave safety grills and filter in place. Without these components, operating fans would catch on to hair, fingers, or loose clothing.



WARNING: Stay clear of the rotating fan when the motor is running.



WARNING: Keep this appliance clean and free of grease and residue build-up at all times to prevent fires.

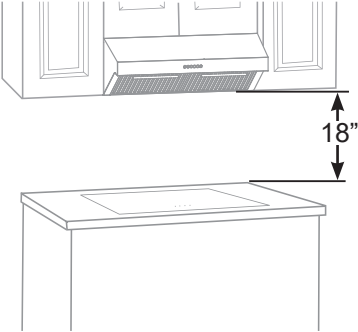


CAUTION: This device is for general ventilating use only. Do not use to exhaust hazardous or explosive materials and vapors.

Range Hood Safety (continued)

COOKING SAFETY INFORMATION

Warning - To reduce the risk of fire, electric shock, or injury to person(s), observe the following:

1. Never leave the range hood unattended when in use. Boil overs cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
 2. Never cook with over open flames under the range hood.
 3. Always turn the range hood "ON" when cooking at high heat or when cooking foods that have the potential to catch fire. (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambe').
 4. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.
 5. The minimum distance for installation above the range is 18 inches (458 mm). Extra caution is necessary as the surface of the range hood can become extremely hot when the range is operated on high power for an extended period of time.
- 
- The diagram illustrates the required clearance between a range hood and the cooktop below it. A line drawing shows a range hood mounted above a cooktop. A vertical double-headed arrow indicates the distance between the bottom of the range hood and the top of the cooktop, labeled as 18".
6. When cooking with oil or deep fryers, use caution to avoid overheating that will ignite the oil. Note: Used oil ignites at lower temperatures than fresh oil, so heat oils slowly on low to medium settings.
 7. Boil overs must be avoided at all costs. They can cause smoking and greasy spillovers that are highly flammable and could lead to ignition.
 8. Always match the cookware to the size of the heating element / burner to prevent burns or fires.
 9. In the event of a cooking fire, perform the following strategies.
 - Never pick up a flaming pan. You may get burned.
 - Be careful of your surroundings to avoid burns.
 - For smaller flames, use a close-fitting lid, cooking sheet, or metal tray to extinguish the flames. Then turn off the element /burner. If the flames are still active, evacuate the premises and quickly call the fire department.
 - DO NOT USE WATER, including wet dishcloths or towels – a violent steam explosion will result.
 - Use an extinguisher only if:
 - (a) you have a class in ABC Fire Extinguisher and you already know how to operate it.
 - (b) The fire is small and contained in the area where it started.
 - (c) The fire department is being called
 - (d) Always fight the fire with your back towards the exit
 10. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
 11. Children should be supervised to ensure that they do not play with the appliance.
 12. If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

13. Follow the product installation instructions and install the hood in the selected location using the product configuration screws.
14. USE ONLY WITH RANGE HOOD CORD CONNECTION KITS THAT HAVE BEEN INVESTIGATED AND FOUND ACCEPTABLE FOR USE WITH THIS MODEL RANGE HOOD.
15. There shall be adequate ventilation of the room when the range hood is used at the same time as appliances burning gas or other fuels (not applicable to appliances that only discharge the air back into the room).
16. There is a fire risk if cleaning is not carried out in accordance with the instructions.
17. Do not flame under the range hood. CAUTION: Accessible parts may become hot when used with cooking appliances
18. The air must not be discharged into a flue that is used for exhausting fumes from appliances burning gas or other fuels.



WARNING: To reduce the risk of fire, use only metal duct work. Never use plastic duct work.



WARNING: To reduce the risk of fire or electrical shock, do not use this range hood with any external solid state speed control device.



CAUTION: For general ventilation use only. Do not use the range hood fans to exhaust hazardous or explosive vapors.



CAUTION: Never dispose of cigarette ashes, ignitable substances, or any foreign objects in fans.



CAUTION: At least two people are needed to move and safely install the unit. Failure to properly lift the range hood could result in product damage or personal injury.



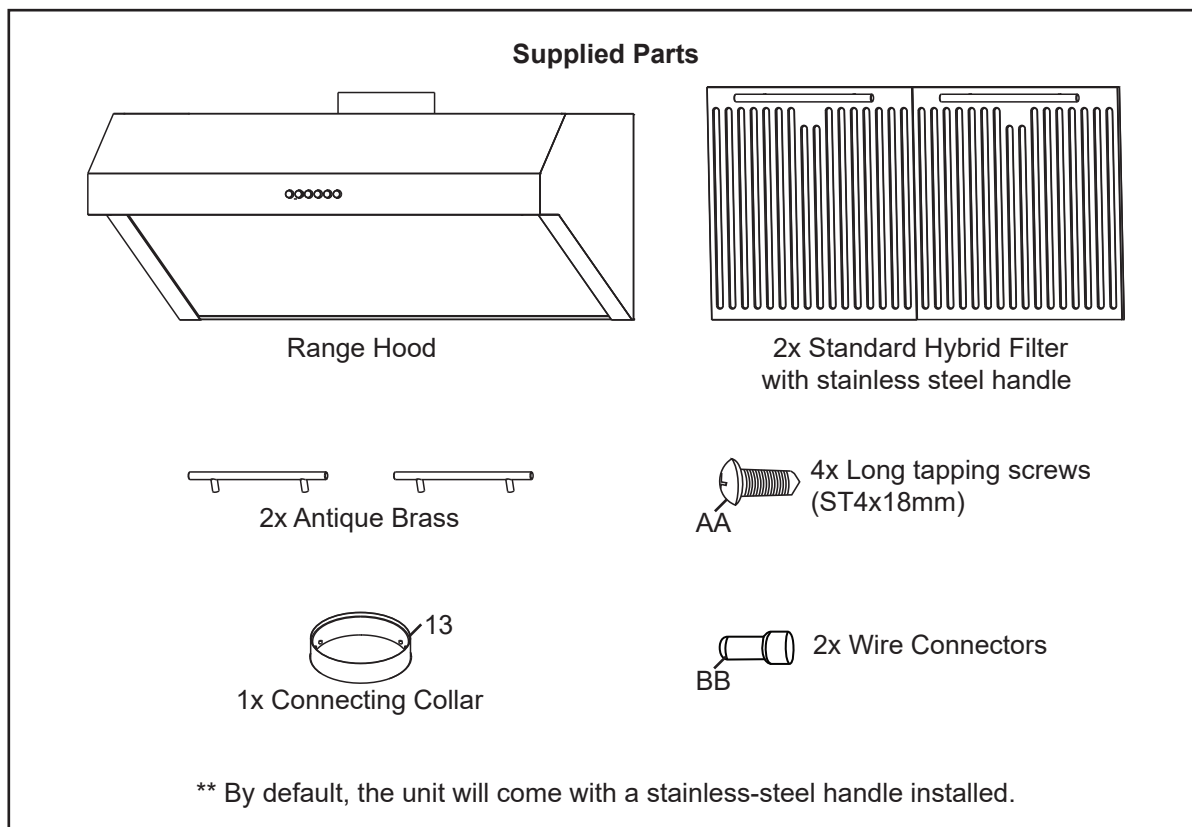
CAUTION: To reduce the risk of fire and to properly exhaust air, be sure to duct air outside-do not vent exhaust air into spaces within walls or ceilings or into attics, crawl spaces, or garage.

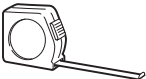
CLEANING SAFETY

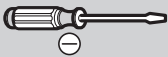
1. The fan and filters must be cleaned periodically and kept free from accumulation of cooking residue. Old and worn filters must be replaced immediately
2. Never disassemble parts to clean. Parts should be disassembled by a qualified person only.

Tools and Parts

Prior to installation, carefully check the unit for damage and / or missing parts prior to installation. If there is any damage or if you are missing parts, do not proceed with the installation. Report damage and/or missing parts immediately to our customer service team. Please do not dispose of packaging before you are satisfied with your new product.



Check Box	Tools
	Tape measure 
	Certified duct tape 
	Utility knife 
	Pencil 
	Level 
	Safety goggles 
	Phillips screwdriver 

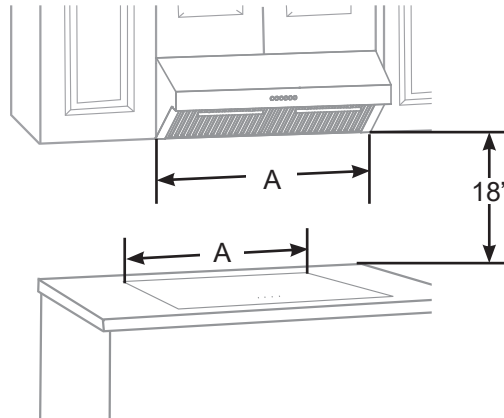
Check Box	Tools
	Flathead screwdriver 
	Needle nose pliers 
	Adjustable wrench 
	Electric drill 
	Hammer 
	Safety gloves 

Pre-Installation

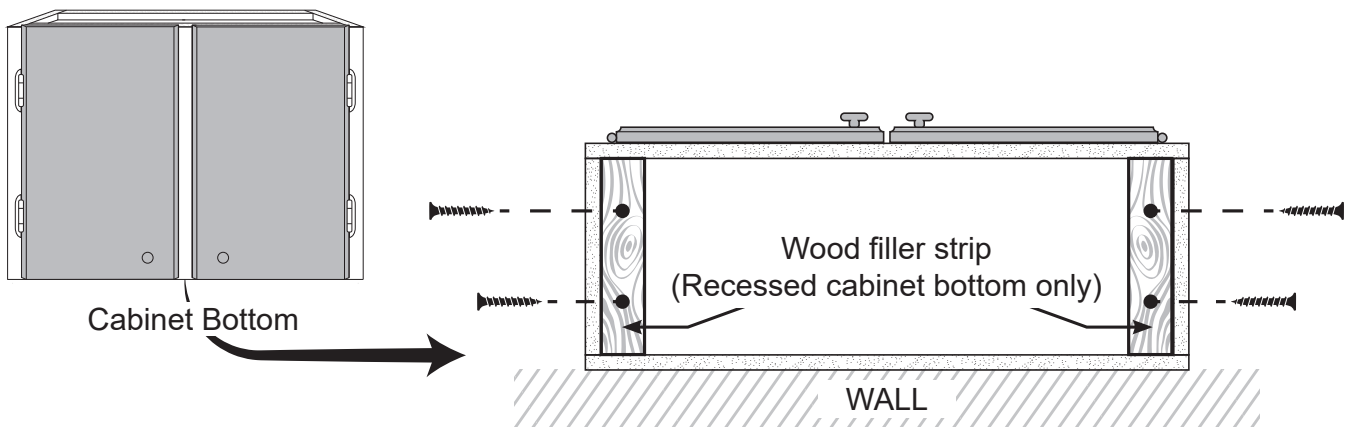
PLANNING INSTALLATION

Number of people required: 2 or more

1. Before installation, measure all distances to ensure the proper position of the range hood.
 - The minimum distance from the cooking surface to the range hood is 18" (458 mm). If your range specifies a different distance, use the greater distance of the two. For best performance, this distance should not exceed 25" (635 mm).
 - Dimension (A) should be at least 30" (762 mm). The range hood should be approximately the same size as the cook top.



2. If the bottom of the cabinet where the range hood is to be installed is recessed, attach appropriately sized wood filler strips on each side using wood screws.

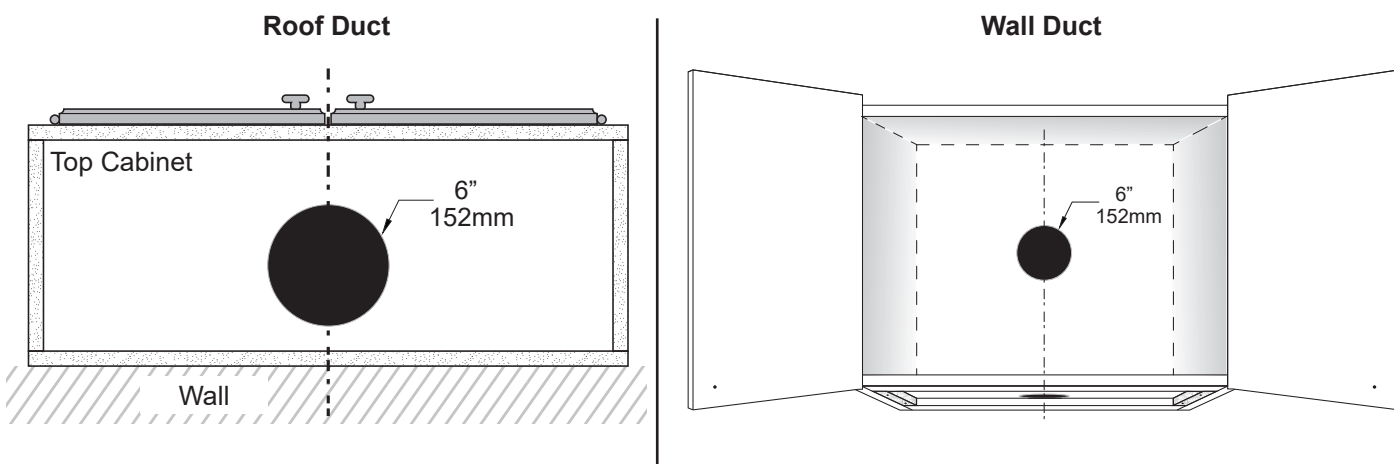


3. Screws are provided to secure the range hood to most types of cabinets, but consult a qualified installer to verify that the supplied screws are suitable for your cabinets.
4. Put a thick, protective covering over your counter, cooktop, or range to protect it from damage and dirt during installation. Remove any hazardous objects around the area.

Pre-Installation (continued)

VENTING OPTIONS

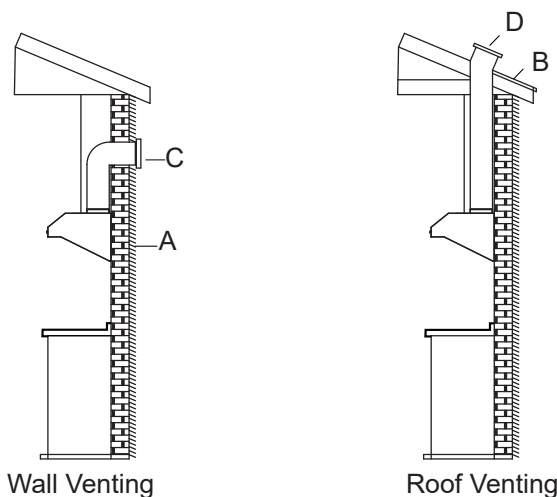
The first step is to determine whether you have a roof duct or a wall duct venting system. Next, ensure that the damper and power access openings in the cabinet or wall are in the appropriate locations and sizes. The below images shows the 2 types of venting method installation. If this is a new installation, choose the venting method that suits your needs.



Note: the hole for the wire connections may have different placement for both venting type.

FOLLOW THESE GUIDELINES WHEN INSTALLING DUCT WORK:

- Your venting system must vent to the outdoors either horizontally through the back wall (A) or vertically through the roof (B) (refer to the wall and roof venting illustrations).
- Use round metal duct work with a uniform diameter of 152 mm (6"). The total duct run in the venting system should not be more than 10.7m (35 ft).
- Calculate the total effective length of the duct work by adding the equivalent lengths in the table shown below. For each fitting used add the length of equivalent straight duct used in the system.
- Fasten all connections between pieces of duct with sheet metal screws and tape all joints with certified duct tape.
- If you must turn the path of the duct work using elbows, keep the number of elbows to a minimum for effective performance and use no more than three 90° elbows. Ensure that there is a minimum of 458 mm (18 in) of straight vent between each elbow. Elbow as far away from the range hood's exhaust opening as possible.
- Cap the exterior of the duct with a wall cap (C) or roof cap (D). Never use 102 mm (4") laundry-type wall caps. Use caulking to seal exterior wall or roof opening around the cap.
- The venting system must have a damper. If the roof or wall cap has a damper, do not use the damper supplied with the range hood.



Type of duct	Length added
45° Elbow	0.91 m (3 ft)
90° Elbow	1.52 m (5 ft)
90° Flat elbow	3.66 m (12 ft)
2.74 m (9 ft) Straight duct	2.74 m (9 ft)
Wall cap	0 m (0 ft)

Equivalent Length Chart

Pre-Installation (continued)

WIRING CONNECTION REQUIREMENTS

Installation work and electrical wiring must be done by a qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.

WARNINGS

- Electrical grounding is required for this range hood. Check with a qualified electrician if you are not sure whether the range hood is properly grounded.
- Failure to follow electrical requirements may result in a fire.
- A fuse in the neutral or grounding circuit could result in a electric shock.
- If the hot/cold water pipe is interrupted by plastic nonmetallic gaskets or other materials, DO NOT use for grounding.
- DO NOT GROUND TO A GAS PIPE.

IMPORTANT: It is the customer's responsibility to contact a qualified electric installer and assure that the electrical installation is adequate and complies with the National Electrical Code, or CSA standards, as well as all local codes and ordinances.

1. Save installation instructions for electrical inspector's use.
2. If codes permit and a separate ground wire is used, it is recommended that a qualified electrician determine if the ground path is adequate.
3. DO NOT use an extension cord or adapter plug with this appliance.
4. The range hood must be connected with copper wire only.
5. The range hood should be connected directly to the junction (or circuit breaker) box through flexible armoured or nonmetallic sheathed copper cable. Allow some slack in the cable so the appliance can be moved if servicing is ever necessary.
6. A UL listed or CSA approved conduit connector must be provided at each end of the power supply cable (at the range hood and at the junction box).
7. When making the electrical connection, cut a 3.2 cm (1- 1/4 in hole in the wall. A hole cut through wood must be sanded until smooth. A hole through metal must have a grommet.
8. When cutting or drilling into the wall or ceiling, do not damage electrical wiring and other hidden utilities.
9. Wire size must conform to all local codes and ordinances. The latest edition requirements of the National Electrical Code ANSI/NFPA 70, or the latest edition CSA Standards C22.1-94, Canadian Electrical Code Part 1 and C22.2 No. 0-M91.



DANGER: Risk of electrical shock. This range hood must be properly grounded.



DANGER: Turn off the power circuit breaker or the power switch on the junction box before installing this unit. Touching circuitry inside the range hood while it is energized will result in death or serious injury.

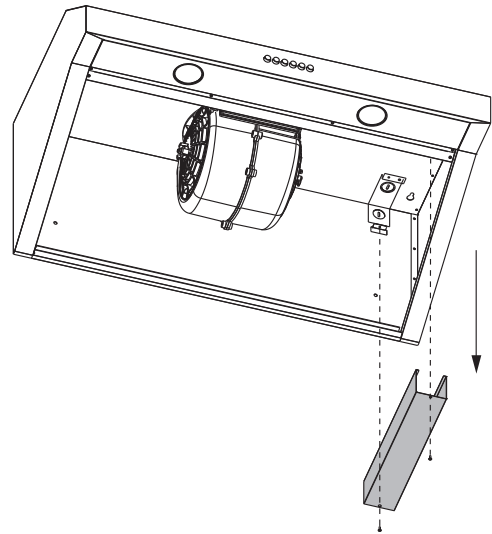
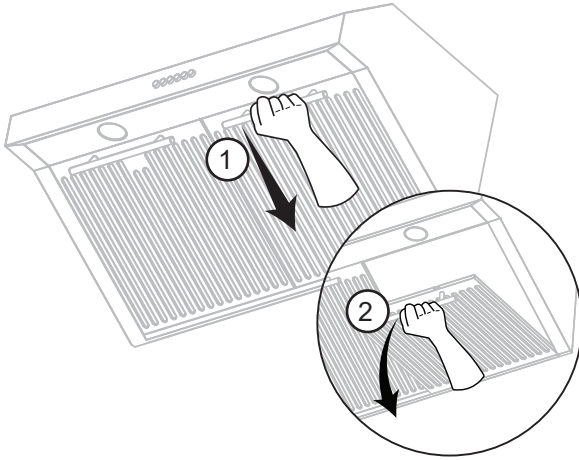


DANGER: All electrical wiring must be properly installed, insulated, and grounded. Improper insulation and grounding will result in deadly electrical shock.

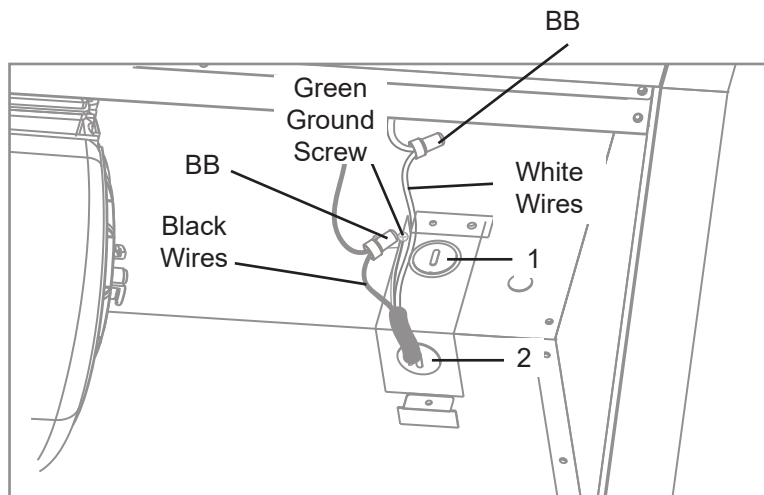
Pre-Installation (continued)

NOTE: Temporarily wire the range hood to test it for proper operation. If the range hood does not operate correctly, do not proceed with the installation.

- Remove the filters by pulling on the handles in the direction of the filter and then out.
- Remove the metal junction box of the range hood to access the electrical wire leads.



- Use the power supply cable to connect the range hood directly to the junction box or circuit breaker box. Use a flexible, armoured or nonmetallic sheathed copper cable only. Never use an extension cord or adapter plug.
- Connect a UL-listed or CSA-approved conduit connector to each end of the power supply cable (at the range hood and at the junction box). Connect the 2 colored wires from the range hood to the corresponding wires from the electrical source: black to black (live), white to white (neutral), and the house grounding wire to the green ground screw. Use either the top hole (1) or the back hole (2) of the range hood depending on your installation type as shown below.



- Turn the power on, and ensure that the lights and the fan are operating correctly.
- Once you have tested the electrical connection, disconnect the power supply cable and wires from the electrical source before proceeding with the rest of the installation.

WARNING: FUEL (GAS) BURNING RANGES MUST BE VENTED OUTDOORS USING, AT MINIMUM, METAL DUCTWORK AND RANGE HOODS OF SUFFICIENT CAPACITY.

Follow your fuel burning equipment manufacturer's guidelines, as well as, all applicable safety standards published by the National Fire Protection Association (NFPA), and the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and your local code authorities.

Installation

INSTALLING THE RANGE HOOD

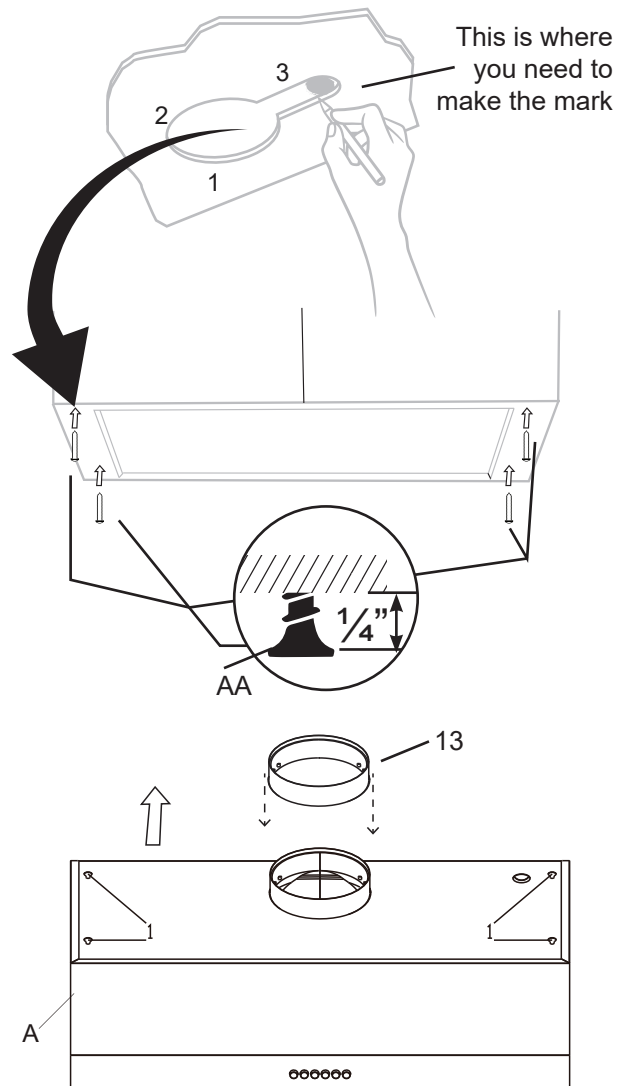


DANGER: Turn off the power circuit breaker or the power switch on the junction box before installing this unit. Touching circuitry inside the range hood while it is energized will result in death or serious injury.



DANGER: If installing this unit over a gas range, turn off the gas at the source before installing or servicing this unit.

- Lift the range hood (A) up under the cabinet to determine its final position. Mark the location of the four keyhole mounting slots (1) on the underside of the cabinet.
- Set the range hood (A) aside on a protective surface.
- Drill four pilot holes in the locations that you marked.
- Screw the four long tapping screws (AA) into the pilot holes. Do not tighten the screws all the way – leave the screw heads about 7 mm (0.28 in) from the cabinet surface.
- Place Connecting Collar (13) overlapping the exhaust air outlet and seal it with tape.
- Lift the range hood (A) into position, feeding the power cable and the electrical wires through the power access opening. Allow some slack in the cable and wires so that the appliance can be moved if servicing is ever necessary.
- Position the range hood (A) so the large end (2) of the keyhole mounting slots (1) are over the screws (AA). Then push the range hood (A) toward the wall so the screws (AA) are in the neck (3z) of the keyhole slots. Tighten the screws (AA). Ensure that the range hood (A) is securely fastened to the cabinet before releasing it.
- If applicable, test the damper to ensure it rotates up and down freely.
- If applicable, connect the duct work to the range hood (A). Seal the joints with duct tape to ensure airtight fit.
- Reinstall the metal junction box and reinstall filters.



FINAL STEP

- Reconnect the power supply cable and wires to the electrical supply. Turn the power on and ensure that the lights and fan are operating correctly.

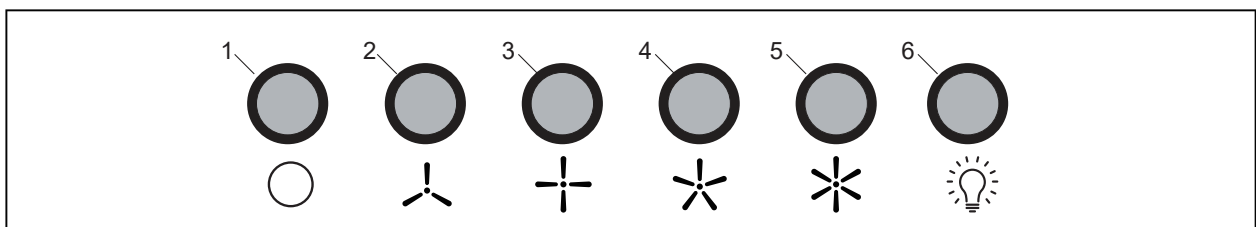
Operation

TURNING ON/OFF THE UNIT

- To turn on the fan, press the appropriate speed control switch [Low Speed (2), Medium Speed (3), High Speed (4), Highest Speed (5)] to select the desired level of power. Once a button is pressed, the previous speed mode will be canceled.
- Press the power switch (1) to turn off the fan.

TURNING ON/OFF THE LIGHTS

- Press the light switch (6) to turn on the lights



Maintenance

REPLACING FILTERS



DANGER: Turn off the power circuit breaker or the power switch on the junction box before installing this unit. Touching circuitry inside the range hood while it is energized will result in death or serious injury.



WARNING: Failure to replace worn out or damaged filters will increase the risk of fire.

When filters need replacing, use only Original FORNO Filters. Filters that are damaged with punctures bends, or broken frames need to be replaced.

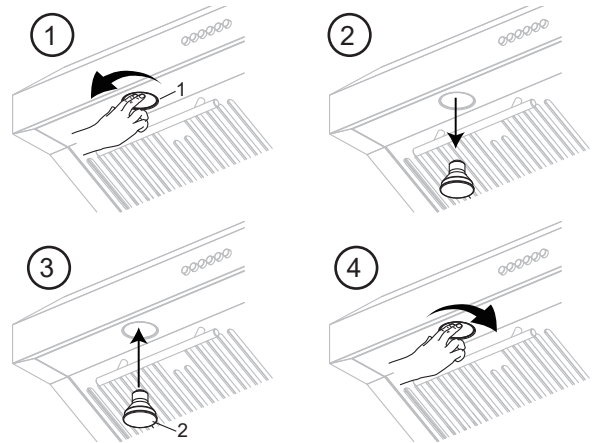
- Turn off the range hood and disconnect the power.
- Replace with equivalent original filter, then reconnect the power the power.

REPLACING LIGHT BULBS



WARNING: Light bulbs can become hot when turned on. Do not touch bulbs until they are switched off and cooled. Touching hot bulbs could cause serious burns.

- When light bulbs burn out, replace them with:
 - LED GU10 light bulb. MAX 5W
 - Voltage range: 120V~60Hz
-  50 mm
- Turn off the range hood, disconnect it from its power source, and ensure that the lights are cool.
- Turn the bulb (1) in the direction indicated and pull it out to remove it.
- Push in the new bulb (2) in the direction indicated until it locks into the socket. Do not release the bulb until you are sure the bulb has been securely installed. Then reconnect the power.
- If new bulbs do not operate, ensure that they are inserted correctly.



RANGE HOOD



WARNING: Failure to maintain basic standards of care and cleaning of the range hood will increase the risk of fire.

The range hood should be cleaned (regularly internally and externally) to preserve its appearance and performance.

Dos

- Always clean in the direction of the grain (original polish lines).
- Clean the range hood periodically with hot, soapy water and a clean cotton cloth.
- Always rinse well with clean water two or three times after cleaning. Wipe completely dry with a soft non-abrasive cloth.
- After cleaning, you may polish with a nonabrasive stainless steel polish or cleaner. Always rub lightly and with the grain.
- Ensure that the venting system is free of debris, if you have one.

Don'ts

- Do not use corrosive or abrasive detergents, steel wool, or scouring pads. These will scratch and damage the stainless steel surface.
- Do not use any products containing chloride, fluoride, iodide, or bromide on this product, as they will deteriorate the surface rapidly.
- Do not allow cleaning compounds, salt solutions, disinfectants, or bleaches to remain in contact with the product for extended periods of time.
- Do not allow any deposits to remain for long periods of time on the range hood. Rinse with water immediately and wipe dry with a clean cloth.
- Do not let plaster dust or any other construction residue enter the hood. Cover the hood during construction or renovation, cover the hood.
- Combustible products used for cleaning such as acetone, alcohol, ether, or benzol are highly explosive and should never be used close to a range or stove.

Maintenance (continued)

FILTER

The original filter fitted by the factory is intended to filter out residue and grease from cooking. You do not need to replace them on a regular basis, but you should keep them clean.

Dos

- Clean the filter once a month using non-abrasive detergents, either by hand or in the dishwasher. When using a dishwasher, set the dishwasher to a low temperature and a short cycle setting. The filter may become discolored in a dishwasher, but this does not affect its performance.
- Allow filters to completely dry before re-installing them in the range hood.

Don'ts

- Do not allow oil to accumulate over the filter surface. Oil may drip oil onto the range.

Troubleshooting

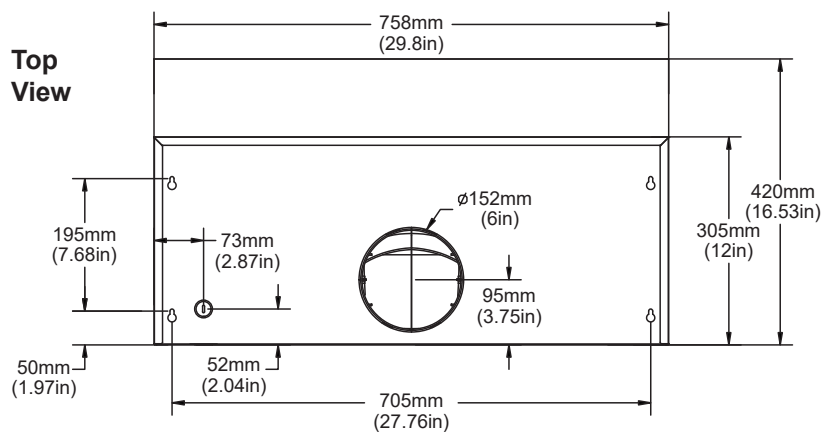


DANGER: Turn off the power circuit breaker or the power switch on the junction box before performing maintenance. Touching circuitry inside the range hood while it is energized may result in serious injury or death

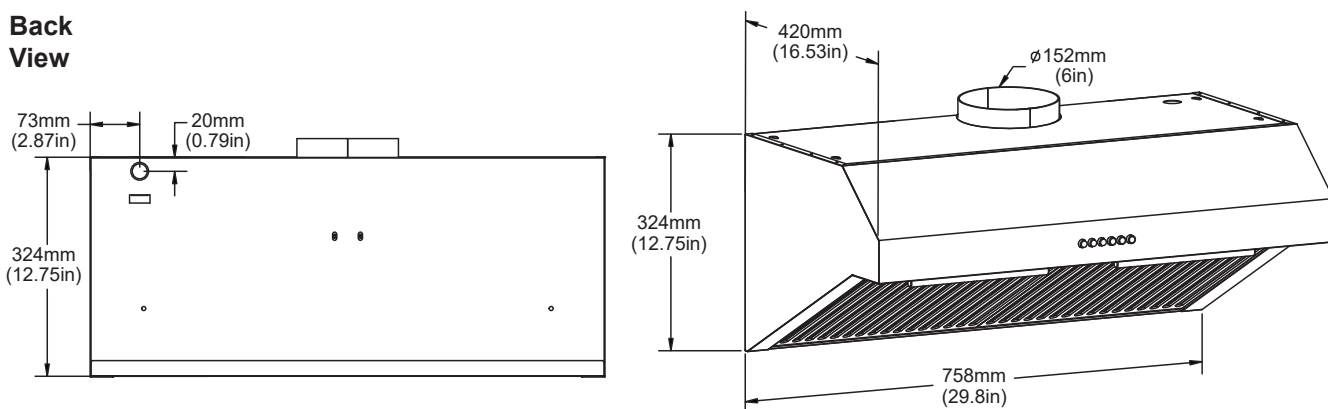
Problems	Solutions
The range hood does not operate.	• Check that the power supply cable and all electrical wiring are properly connected. • Check that the power is turned on at the junction box or circuit breaker. • Check that the wiring between the switch control and the control board is connected properly.
The range hood vibrates when the fan is operating.	• Check that the range hood has been secured properly. Tighten into position, if necessary. • Check that the motor is secured in place. If not, then tighten the motor in place. • Check that the fan is not damaged. If so, replace the fan.
The fans seem weak.	• Check that the duct size used is at least 152 mm (6 in) round. The range hood will not function efficiently with wrong duct size • Check that the duct is not clogged with debris and the tight mesh on the wall cap, if applicable, isn't restricting air flow • Check that the damper unit is opening properly. • Check that no birds or animals have nested in the duct.
The lights work, but the fan is not spinning, is stuck, or is rattling.	• The thermal protection system detects if the motor is too hot to operate and shuts the motor down. In this case, the motor will function properly after the thermal protection system cools down (after approximately 10 min). • Check that the fan isn't jammed or scraping the bottom. • If nothing else works, the motor may be defective or seized. If so, replace the motor.
The range hood is not venting properly.	• Check that no birds or animals have nested in the duct. • Check that the distance between the cooktop and the bottom of the range hood is between 458 mm (18 in) and 710 mm (28 in). • Check that duct work follows all requirements. Use round metal duct work with a uniform diameter of 152 mm (6 in). The length of duct work must not exceed 35 ft (10.7 m). Reduce the length of duct work and the number of elbows if necessary. Ensure that all joints are properly connected, sealed, and taped. • Check that the duct does not open against the wind. • Ensure that the power is on high speed for heavy cooking. • Close all windows nearest to the range hood to eliminate sudden air gusts. • To enhance the performance of the range hood, open slightly a window on the opposite side of the house where the range hood vents outdoors.
A light does not work.	• Check to see if light bulb is burnt. If so, replace. • Check the light bulb to see if it is loose. If so, tighten. • Remove the problem bulb and insert one you know is working. If the properly functioning light does not come on, the problem may be the light assembly. Have the light assembly serviced or replaced.

Specification

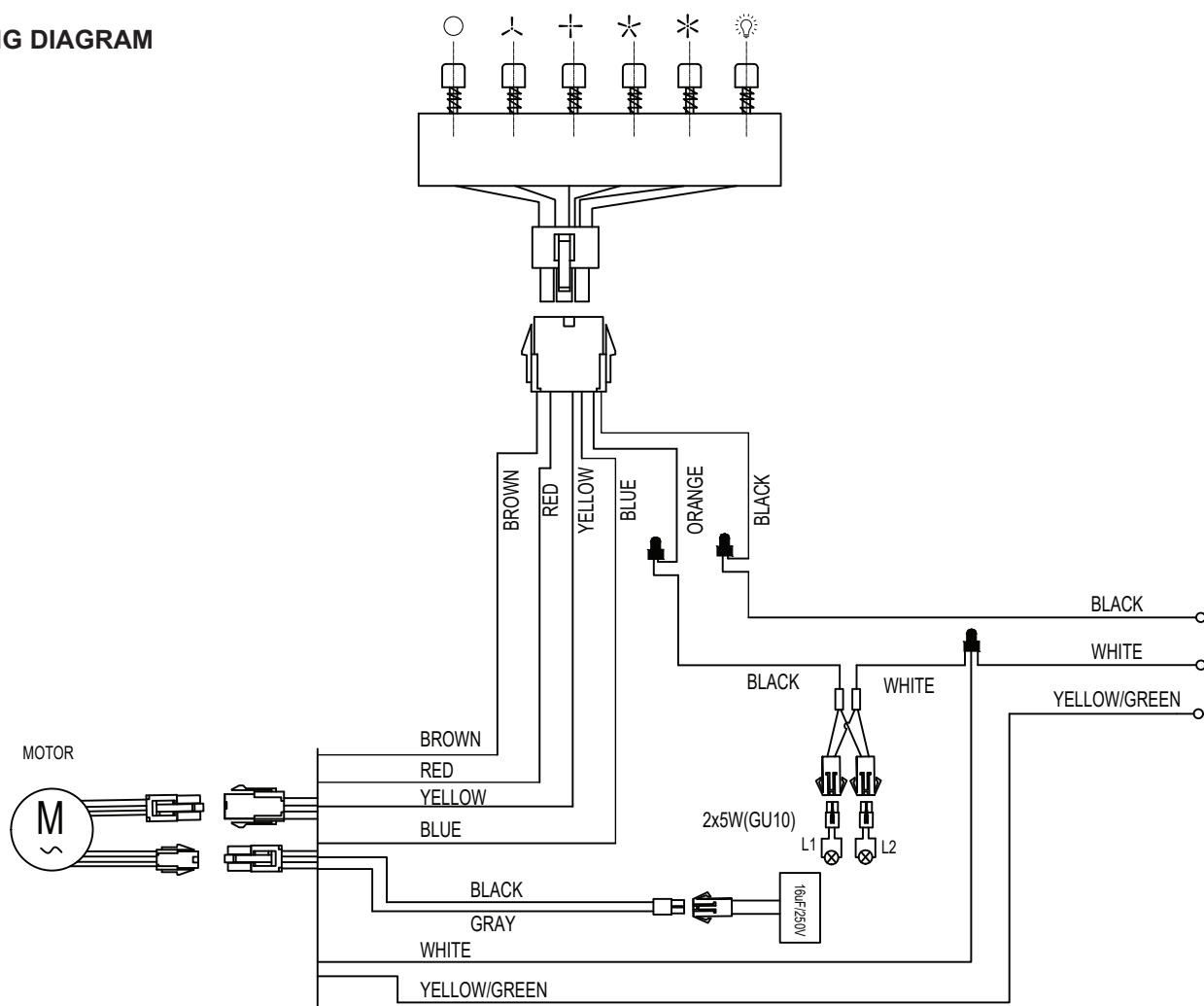
EXTERNAL DIAGRAM



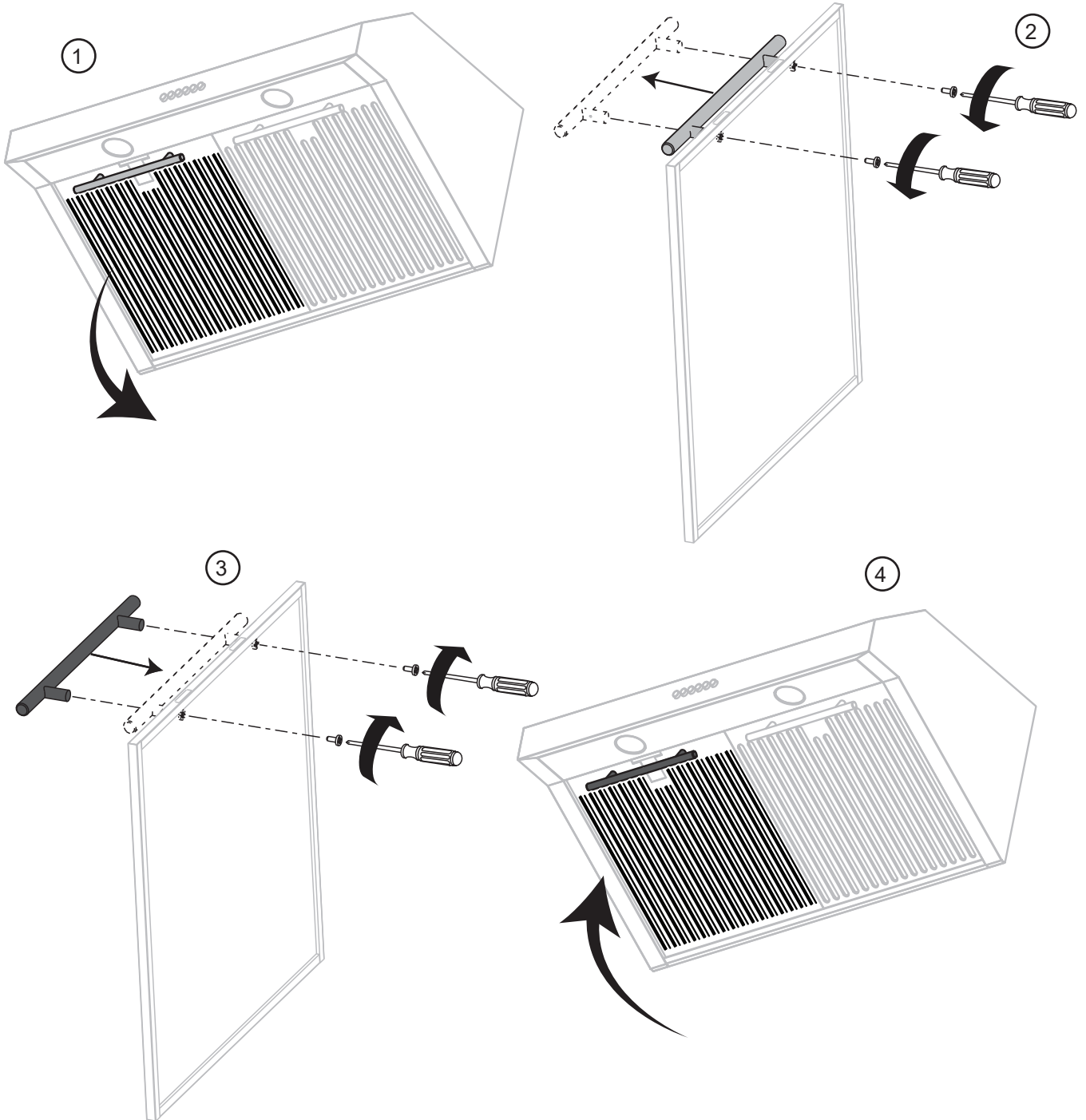
Back View



WIRING DIAGRAM

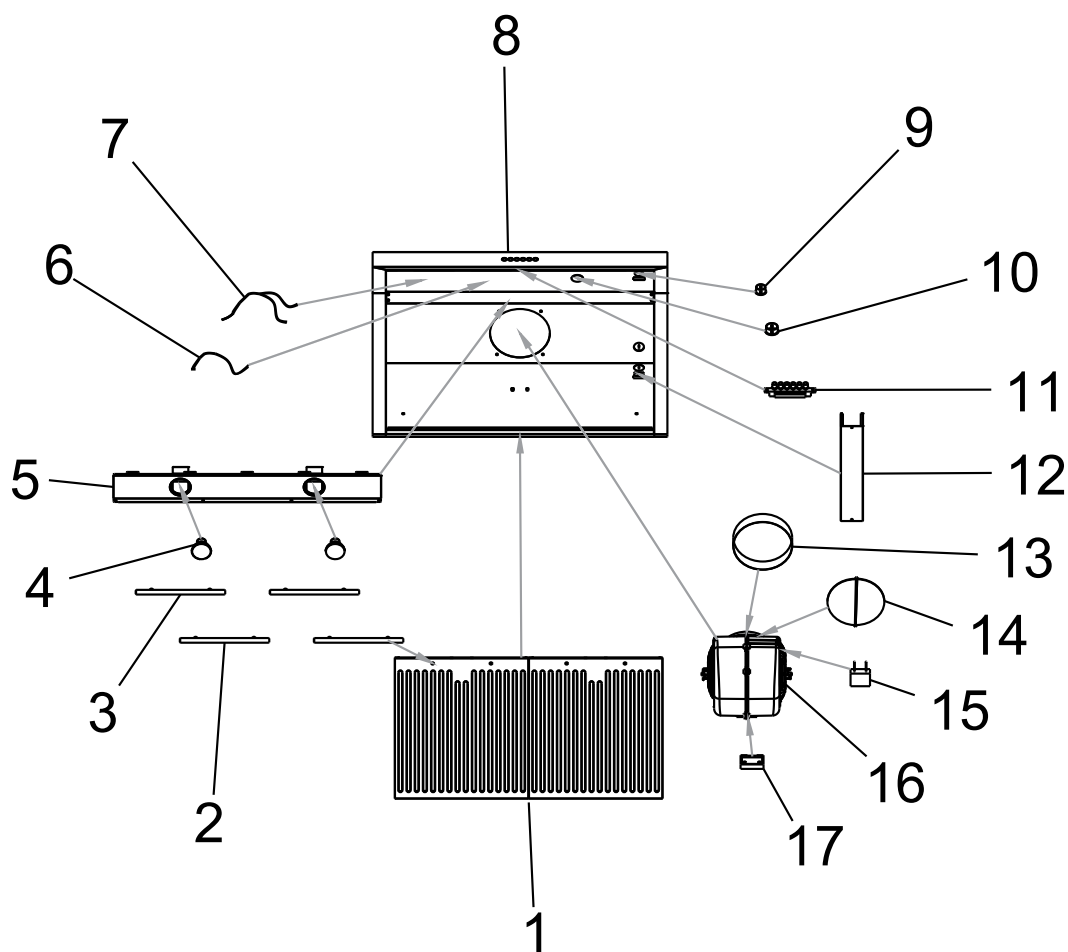


How To Change Handles



Service Parts

If you are missing parts or if you require replacement parts, please contact our customer service team at Identify the required part(s) and have the part number(s) ready.



No	Parts Name	Qty Per Unit
1	Commercial Hybrid Filters Stainless Steel	2
	Commercial Hybrid Filters White	
	Commercial Hybrid Filters Black	
2	Stainless Steel handles	2
3	Antique Brass handles	2
4	LED Lamp	2
5	Light Panel assembly Stainless Steel	1
	Light Panel assembly White	
	Light Panel assembly Black	
6	Power Cables	1
7	Wire assembly	1
8	Body Stainless Steel	1
	Body White	
	Body Black	
9	Small Snap Bushing	1
10	Snap Bushing	1
11	Switch	1
12	Connection Box Cover	1
13	Connecting Collar	1
14	Damper Flaps	2
15	Capacitor	1
16	Fan assembly	1
17	Rubber Cushion	1

Warranty

What this limited warranty covers:

The Warranty coverage provided by Forno Appliances in this statement applies exclusively to the original Forno appliance ("Product") sold to the consumer ("Purchaser") by an authorized Forno dealer/distributor/retailer, purchased and installed in the United States or Canada, and which has always remained within the original country of purchase (the United States or Canada). Warranty coverage is activated on the date of the Product's original retail purchase and has a duration of two (2) years.

Warranty coverage is non-transferable. In the event of replacement of parts or of the entire product, the replacement Product (or parts) shall assume the remaining original Warranty activated with the original retail purchase document. This Warranty shall not be extended with respect to such replacement. Forno Appliances will repair or replace any component/part which fails or proves defective due to materials and/or workmanship within 2 years of the date of the original retail purchase and under conditions of ordinary residential, non-commercial use. Repair or replacement will be free of charge, including labor at standard rates and shipping expenses. Purchaser is responsible for making the Product reasonably accessible for service. Repair service must be performed by a Forno Authorized Service company during normal working hours.

Important

Retain proof of original purchase to establish warranty period. Forno's liability on any claim of any kind, with respect to the goods and/or services provided, shall in no event exceed the value of the goods or service or part there of which has given rise to the claim.

30-Day Cosmetic Warranty

The Purchaser must inspect the product at the time of delivery. Forno warrants that the Product is free from manufacturing defects in materials and workmanship for a period of thirty (30) days from date of the original retail purchase of the Product.

This coverage includes:

- Paint blemishes
- Chips
- Macroscopic finish defects

Cosmetic warranty does NOT cover:

- Issues resulting from incorrect transport, handling and/or installation (e.g.: dents, broken, warped or deformed structures or components, cracked or otherwise damaged glass components);
- Slight color variations on painted/enamelled components;
- Differences caused by natural or artificial lighting, location or other analogous factors; > stains/corrosion/discoloration caused by external substances and/or environmental factors; > labor costs, display, floor, B-stock, out-of-box, "as is" appliances and demo units.

How to receive service

To receive warranty services, the Purchaser must contact the Forno Support department in order to determine the problem and the required service procedures. Troubleshooting with a customer service representative will be necessary before moving forward with the service. Model number, serial number and date of original retail purchase will be requested.

Warranty Exclusions: What Is Not Covered.

- Use of the Product in any non-residential, commercial application.
- Use of the Product for anything other than its intended purpose.
- Repair services provided by anyone other than a Forno Authorized Service agency.
- Damages or repair services to correct services provided by unauthorized parties or the use of unauthorized parts.
- Installation not in accordance with local/state/city/county fire codes, electrical codes, gas codes, plumbing codes, building codes, laws or regulations.
- Defects or damage due to improper storage of the Product.
- Defects, damage or missing parts on products sold out of the original factory packaging or from displays.
> Service calls or repairs to correct an incorrect installation of the Product and/or related accessories.
- Replacement of parts/service calls to connect, convert or otherwise repair the electrical wiring and/or gas line in order to properly use the product.
- Replacement of parts/service calls to provide instructions and information on the use of the Product.
- Replacement of parts/service calls to correct issues arising from the product being used in a manner other than what is normal and customary for residential use.
- Replacement of parts/service calls due to wear and tear of components such as seals, knobs, pan supports, shelving, cutlery baskets, buttons, touch displays, scratched or broken ceramic-glass tops.
- Replacement of parts/service calls for lack of/improper maintenance, including but not limited to: build up of residues, stains, scratches, discoloration, corrosion.
- Defects and damages arising from accidents, alteration, misuse, abuse or improper installation.
- Defects and damages arising from Product transport, logistics and handling. Inspection of the product must be made at time of delivery. Following receipt and inspection, the selling dealer/delivery company must be notified of any issues arising from handling, transport and logistics.
- Defects and damages arising from external forces beyond the control of Forno Appliances, including but not limited to wind, rain, sand, fires, floods, mudslides, freezing temperatures, excessive moisture or extended exposure to humidity, power surges,
- Lightning, structural failures surrounding the appliance and other acts of God.
- Products whose serial number has been altered/damaged/tampered with. In no case shall Forno be held liable or responsible for damage to surrounding property, including furniture, cabinetry, flooring, panels, and other structures surrounding the Product. Forno is neither liable nor responsible for the Product if it is located in a remote area or an area where certified trained technicians are not reasonably available. Purchaser must bear any transportation and delivery costs of the Product to the nearest Authorized Service Center or the additional travel expenses of a certified trained technician

Warranty (continued)

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE THAT SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON FORNO. FORNO SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, TIME AWAY FROM WORK, MEALS, LOSS OF FOOD OR BEVERAGES, TRAVELING OR HOTEL EXPENSES, EXPENSES TO RENT OR PURCHASE APPLIANCES, REMODELING/CONSTRUCTION EXPENSES IN EXCESS OF DIRECT DAMAGES WHICH ARE UNDENIABLY CAUSED EXCLUSIVELY BY FORNO OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF FORNO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST FORNO BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY FORNO AND CAUSING THE ALLEGED DAMAGE. WITHOUT PREJUDICE TO THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING FROM THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT SOLD BY FORNO THAT IS NOT A DIRECT RESULT OF NEGLIGENCE ON THE PART OF FORNO THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NON-TRANSFERABLE, AND STATES YOUR EXCLUSIVE REMEDY.



Correct Disposal of this product:

This marking indicates that this appliance should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources.



Customer Support: Call 1-866-231-8893 or email: info@forno.ca