

# SONY®

5-030-429-12(1)

Wireless Transmitter

Émetteur sans fil

Transmisor inalámbrico

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Operating Instructions

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Mode d'emploi

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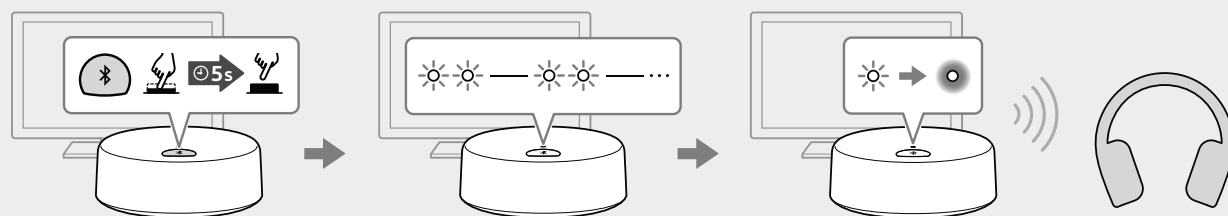
Manual de instrucciones

WLA-NS7

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Printed in China / Imprimé en Chine  
<https://www.sony.net/>



\* 5 0 3 0 4 2 9 1 2 \* (1)

**A****B**

[https://rd1.sony.net/help/speaker/wla-ns7/h\\_zz/](https://rd1.sony.net/help/speaker/wla-ns7/h_zz/)

Before operating the unit, please read this guide thoroughly and retain it for future reference.

Owner’s Record

The serial number is located on the bottom of the product.  
Record the serial number in the space provided below. Refer to them whenever you call upon your Sony dealer regarding this product.

Model No. WLA-NS7



Serial No. \_\_\_\_\_

How to use

A: Connecting the unit with a TV and making settings on the TV

- Connect the DIGITAL IN port on the unit and the digital output (optical) port on a TV with the supplied optical digital cable.
- Connect the DC IN port on the unit and the USB port on the TV with the supplied USB Type-C® cable.
- Turn on the TV.
- For BRAVIA XR, follow the on-screen instructions to use 3D surround functions. For other TVs, set your TV digital sound setting to PCM. Refer to your TV’s instruction manual.

B: Pairing the unit with BLUETOOTH® headphones

- When you use the unit for the first time after purchase, the unit is in pairing mode and you do not need to press the  (BLUETOOTH) button.
- Press and hold the  (BLUETOOTH) button on the unit for about 5 seconds. The indicator (blue) on the unit double-flashes to indicate the unit is in pairing mode. When a BLUETOOTH connection is established, the indicator (blue) stops flashing and stays lit.
- For the pairing procedure on the headphones, refer to your headphones’ instruction manual.
- Sound volume adjustment of the headphones is not available on the TV. Keep this in mind when you use headphones with no sound volume control feature.

CAUTION

This device complies with part 15 of FCC Rules and Innovation, Science and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC/ISED radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the ISED radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20 cm (7 7/8 in) or more away from person’s body.

For customers in the USA

You are cautioned that any changes or modifications not expressly approved in this manual could void your authority to operate this equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment must not be co-located or operated in conjunction with any other antenna or transmitter.

If you have any questions about this product:

Visit: <https://www.sony.com/electronics/support>

Contact: Sony Customer Information Service Center at 1-800-222-7669

Write: Sony Customer Information Service Center 12451 Gateway Blvd., Fort Myers, FL 33913

Supplier’s Declaration of Conformity	
Trade Name:	SONY
Model:	WLA-NS7
Responsible Party:	Sony Electronics Inc.
Address:	16535 Via Esprillo, San Diego, CA 92127 U.S.A.
Telephone Number:	858-942-2230

Precautions

On safety

- Important information such as the model name is located on the bottom of the unit.
- Do not keep listening at a loud volume for an extended period of time. Hours of listening at an ear-splitting volume level may damage your hearing. To protect your hearing, keep the volume at an appropriate level.
- Keep the volume low at first. Sudden loud sound may damage your hearing. It is advised that you gradually turn up the volume.
- Do not use the unit while walking, driving or cycling. Doing so may cause traffic accidents.
- Do not use at a dangerous place unless the surrounding sound can be heard.

On placement

- Do not splash water onto this product and the supplied accessories. Those are not waterproof.
- To eliminate the risk of malfunctions, avoid the following locations when placing or leaving this unit.
  - A place subject to high temperatures, such as under direct sunlight or lighting equipment, near a heat source, or in a sauna
  - A place subject to excessive dust
  - A place subject to strong vibration
- Place this unit on a flat, level surface. When placed on a sloped surface, the unit may fall over or fall off the surface due to its own vibration, resulting in injuries, malfunctions, or performance degradation.
- Depending on the conditions where this unit is placed, it may fall off the surface. Do not leave any valuables near the unit.

Others

- Do not use or leave the unit in an extremely cold or hot environment (temperature outside the range of 5 °C – 35 °C (41 °F – 95 °F)). If the unit is used or left in outside the above range, the unit may automatically stop to protect internal circuitry.

On Copyrights

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- Dolby, Dolby Atmos, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation.
- USB Type-C® and USB-C® are registered trademarks of USB Implementers Forum.
- Other trademarks and trade names are those of their respective owners.
- ™ and ® marks are omitted in the documents.

How to care for the unit

- When the unit is soiled on the surface, wipe off the soil with a dry, soft cloth or a well-wrung cloth dipped in tap or lukewarm water.
- If the surface of the unit gets dirty, do not use detergent, thinner, benzine, alcohol, etc. to clean the unit.

Disclaimer regarding services offered by third parties

Services offered by third parties may be changed, suspended, or terminated without prior notice. Sony does not bear any responsibility in these sorts of situations.

Specifications

BLUETOOTH

Communication system	BLUETOOTH Specification version 5.0
Maximum communication range	Line of sight*1 approx. 30 m (98 ft)
Frequency band	2.4 GHz band (2.4000 GHz - 2.4835 GHz)
Modulation method	FHSS (Freq Hopping Spread Spectrum)
Compatible BLUETOOTH profiles*2	A2DP (Advanced Audio Distribution Profile)
Supported codec*3	SBC (Subband Codec)
Transmission range (A2DP)	20 Hz - 20 000 Hz (Sampling frequency 44.1 kHz)

General

Input	Digital input (optical) port (PCM: fs=48 kHz)
Power	DC 5 V (Using a USB power supply capable of feeding in 0.5 A (500 mA))
Dimensions (including projecting parts and controls)	Approx. 58 mm (2 3/8 in) dia. x 23 mm (29/32 in) (H)
Mass	Approx. 29 g (2 oz)

Supplied accessories	USB Type-C cable (USB-A to USB-C)*4 (1) Optical digital cable (optical rectangular plug ↔ optical rectangular plug) (1)
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\*1 The actual range will vary depending on factors such as obstacles between devices, magnetic fields around a microwave oven, static electricity, reception sensitivity, antenna’s performance, operating system, software application, etc.  
\*2 BLUETOOTH standard profiles indicate the purpose of BLUETOOTH communications between devices.  
\*3 Codec: Audio signal compression and conversion format  
\*4 A cable exclusively designed for the unit. Do not use the cable for any other purposes.

System requirements for USB power supply

Using a USB power supply capable of feeding in DC 5 V 0.5 A (500 mA).  
Do not use a USB AC adapter or USB port that exceeds the maximum output of 15 W (5 V, 3.0 A).  
Design and specifications are subject to change without notice.



Wireless Transmitter  
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The following explains how to use this transmitter. Select a topic from the navigation pane.  
Design and specifications are subject to change without notice.

## Getting started

### [Parts and controls](#)

## Making connections

### [Connecting the transmitter and a TV](#)

### [Connecting the transmitter with BLUETOOTH® headphones](#)

### [Terminating the BLUETOOTH connection \(After use\)](#)

## Listening to TV audio

### [Enjoying TV audio in spatial sound through Sony brand headphones](#)

### [Terminating audio output in spatial sound \(After use\)](#)

### [Listening to TV audio through headphones](#)

## Information

## [About the indicator on the transmitter](#)

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### Notes on use

- └ [Precautions](#)
- └ [About the BLUETOOTH wireless technology.](#)
- └ [Disclaimer regarding services offered by third parties](#)
- └ [Trademarks](#)

### Troubleshooting

#### [What can I do to solve a problem?](#)

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##### Sound

- └ [No sound/Sound from only one speaker component/Low sound level/Distorted sound/Humming or noise in the speaker output](#)

##### BLUETOOTH connection

- └ [Unable to pair the transmitter with a BLUETOOTH device](#)

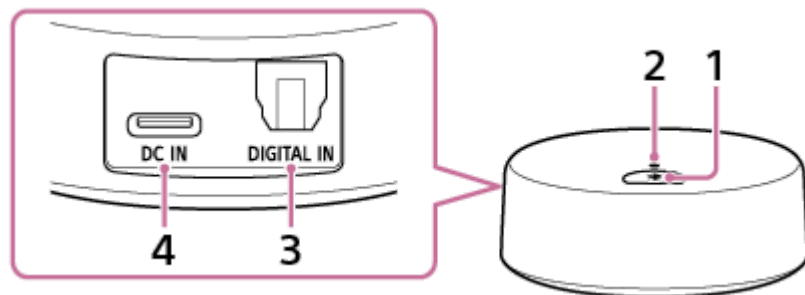
##### Reset


- └ [Initializing the transmitter](#)

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## Parts and controls

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1.  (BLUETOOTH) button
2. Indicator (lights in orange or blue)  
The power or communication state of the transmitter is indicated by the orange or blue indicator.
3. DIGITAL IN (optical digital audio input) port
4. DC IN port (USB Type-C<sup>®</sup>)

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### Related Topic

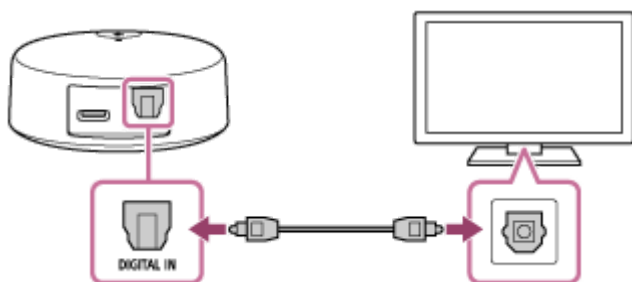
- [About the indicator on the transmitter](#)

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## Connecting the transmitter and a TV

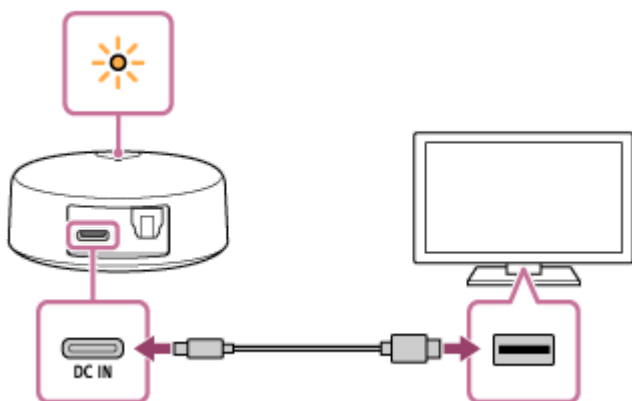
Make preparations for wireless transmission of TV audio from the transmitter to your BLUETOOTH headphones.

- 1 **Connect the DIGITAL IN (optical digital audio input) port on the transmitter and the optical digital audio output port on a TV with the supplied optical digital cable.**

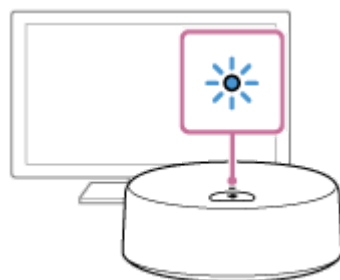


- 2 **Connect the DC IN port on the transmitter and the USB port on the TV with the supplied USB Type-C® cable.**

While the transmitter is powered and receiving no audio signals, the indicator on the transmitter keeps flashing in orange.



When you pair the transmitter with a BLUETOOTH device for the first time after purchase or after you initialize the transmitter (and all the pairing information is deleted from the transmitter), powering the transmitter automatically puts it into pairing mode and the indicator on the transmitter starts double-flashing in blue.



### Hint

- If your TV is not equipped with a USB power output port, connect the transmitter to an AC outlet with a commercially available USB AC adaptor.

### 3 Turn on the TV and make settings on it.

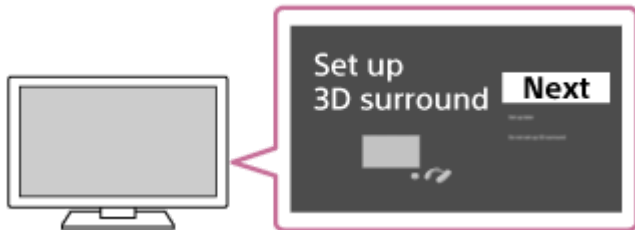
For details, refer to the operating instructions supplied with your TV.

#### When using a BRAVIA XR™ TV:

By using a BRAVIA XR TV in combination with Sony brand headphones, you can enjoy TV audio in spatial sound. Follow the on-screen instructions on the TV to make settings for the 3D surround functions.

For the compatible TV models and Sony brand headphones, access the following URL.

[https://www.sony.net/tr\\_comp\\_tvhp](https://www.sony.net/tr_comp_tvhp)

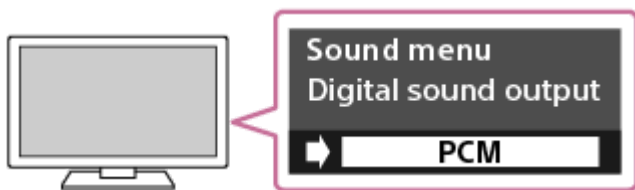


#### Hint

- As long as the 3D surround functions remain active on the BRAVIA XR TV, you can enjoy TV audio in spatial sound just by connecting the transmitter with Sony brand headphones from the next time on.

#### When using a non-BRAVIA XR TV:

Specify PCM as the digital audio output method on the TV.



When any digital audio output method other than PCM is specified on the TV, the BLUETOOTH headphones may fail to output TV audio successfully.

#### Hint

- Upon completion of setting the digital audio output method, the indicator on the transmitter turns from orange to blue.

#### Note

- On non-BRAVIA XR TVs, spatial sound is not available.
- While TV audio is playing in spatial sound, no audio comes out from the TV. The volume control feature of the TV remote control is disabled as well.
- Control over the volume of the headphones connected with the transmitter via a BLUETOOTH connection is not available on the TV.
- Watching a video on a non-BRAVIA XR TV while listening to its audio via the headphones connected with the transmitter may cause unsynchronized video and audio.

#### Related Topic

- [Connecting the transmitter with BLUETOOTH® headphones](#)
- [Listening to TV audio through headphones](#)



- Enjoying TV audio in spatial sound through Sony brand headphones
- Terminating audio output in spatial sound (After use)
- About the indicator on the transmitter

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## Connecting the transmitter with BLUETOOTH® headphones

The process to register the information of a target device required for BLUETOOTH connection is called pairing. To use a device in combination with the transmitter via a BLUETOOTH connection, it is necessary to pair the transmitter with devices on an individual basis.

Before proceeding, make sure of the following:

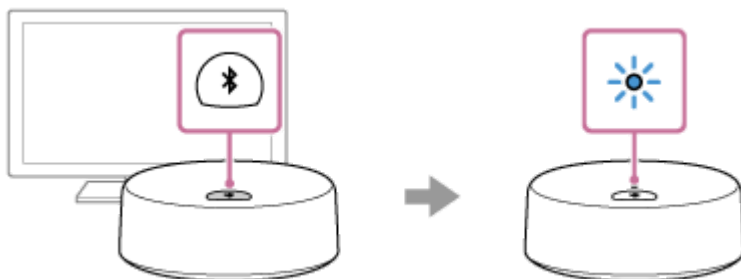
- Bring BLUETOOTH headphones within a distance of 1 m (3.2 ft) from the transmitter.
- Connect the transmitter to a TV or an AC outlet with the supplied USB Type-C® cable.
- To avoid any sudden loud sound output from the headphones, turn down the volume of the headphones.
- Bring the operating instructions supplied with the headphones at hand for reference.

### Note

- Control over the headphones' volume is not available on any TV. Keep this in mind when using headphones without the volume control feature.

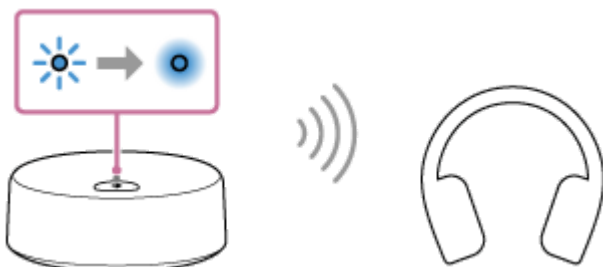
### 1 Press and hold the (BLUETOOTH) button on the transmitter for about 5 seconds.

The indicator on the transmitter starts double flashing in blue to indicate that the transmitter is in pairing mode.



### 2 Put your headphones into pairing mode to establish a BLUETOOTH connection with the transmitter.

When a BLUETOOTH connection is established, the indicator on the transmitter stops flashing and stays lit in blue.



If a BLUETOOTH connection is not established, repeat the procedure all over again from step 1.

### Hint

- The above instructions are provided as an example. For details, refer to the operating instructions supplied with your headphones.

## Note

- The transmitter comes out of pairing mode in about 5 minutes and the indicator on the transmitter stops flashing and stays lit in blue. However, when the transmitter has no pairing information, for example when you use the BLUETOOTH function of the transmitter for the first time after purchase, the transmitter remains in pairing mode.  
If the transmitter comes out of pairing mode before you complete the procedure, repeat the procedure all over again from step ①.
- Once the transmitter is paired with the BLUETOOTH headphones, there is no need to pair them again, except in the following cases:
  - Pairing information is deleted in the course of repair work, etc.
  - The pairing information of the transmitter is deleted from the paired BLUETOOTH device.
  - The transmitter is initialized.  
All the pairing information is deleted. Once the transmitter is initialized, it may fail to establish a BLUETOOTH connection with the headphones.

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## Related Topic

- [Connecting the transmitter and a TV](#)

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## Terminating the BLUETOOTH connection (After use)

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When you are finished with using the BLUETOOTH device, perform any of the following operations to terminate the BLUETOOTH connection.

- Turn off the BLUETOOTH function on the BLUETOOTH device.  
For details, refer to the operating instructions supplied with the device.
- Turn off the BLUETOOTH device.

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## Enjoying TV audio in spatial sound through Sony brand headphones

By using a BRAVIA XR™ TV in combination with Sony brand headphones, you can enjoy TV audio in spatial sound as well as Dolby Atmos contents.

For the compatible TV models and Sony brand headphones, access the following URL.

[https://www.sony.net/tr\\_comp\\_tvhp](https://www.sony.net/tr_comp_tvhp)



**1** Connect the transmitter and a TV, and then make settings for the 3D surround functions on the TV.

**2** Establish a BLUETOOTH connection between the transmitter and the headphones.

When a BLUETOOTH connection is established, audio output is switched from the TV to the headphones.

**3** Wear the headphones.



**4** Adjust the volume on the headphones.



### Hint

- Control over the volume of the headphones connected with the transmitter via a BLUETOOTH connection is not available on the TV.
- As long as the 3D surround functions remain active on the BRAVIA XR TV, you can enjoy TV audio in spatial sound just by connecting the transmitter with the headphones from the next time on.

### Note

- While TV audio is playing in spatial sound, no audio comes out from the TV. The volume control feature of the TV remote control is disabled as well.
- While the headphones are connected with the transmitter, operations with the headphones, such as pausing the current playback content or skipping to the next playback content, are not available.

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#### **Related Topic**

- [Connecting the transmitter and a TV](#)
- [Terminating audio output in spatial sound \(After use\)](#)

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## Terminating audio output in spatial sound (After use)

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While TV audio is playing in spatial sound, no audio comes out from the TV.

To terminate audio output in spatial sound, perform any of the following operations to deactivate the 3D surround functions.

- Turn off the headphones.
- Deactivate the 3D surround functions on the TV.  
For details, refer to the operating instructions supplied with the TV.

### Hint

- When audio output in spatial sound is terminated, you hear audio coming out from the TV.
- As long as the 3D surround functions remain active on the BRAVIA XR™ TV, you can enjoy TV audio in spatial sound just by connecting the transmitter with Sony brand headphones from the next time on.

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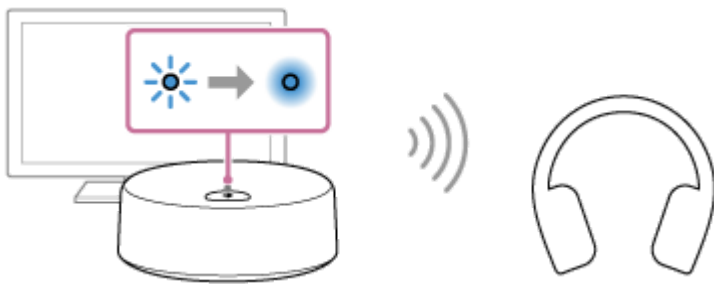
## Listening to TV audio through headphones

You can listen to TV audio through your BLUETOOTH headphones connected with the transmitter via a BLUETOOTH connection.

**1 Connect the transmitter and a TV, and then specify PCM as the digital audio output method on the TV.**


**2 Establish a BLUETOOTH connection between your BLUETOOTH headphones and the transmitter.**

When a BLUETOOTH connection is established, you hear TV audio coming out both from the TV and the headphones.



If no audio comes out, press the  (BLUETOOTH) button on the transmitter briefly once.

### Hint

- If no audio comes out when you press the  (BLUETOOTH) button, the transmitter may be connected with another BLUETOOTH device. In such a case, terminate the BLUETOOTH connection with the connected device, and then pair the transmitter with the headphones all over again.

**3 Listen to TV audio.**

Wear the headphones and adjust the volume on the headphones.



### Note

- While the headphones are connected with the transmitter, operations with the headphones, such as pausing the current playback content or skipping to the next playback content, are not available.
- Control over the headphones' volume is not available on the TV. Keep this in mind when using headphones without the volume control feature.



- Watching a video on a non-BRAVIA XR™ TV while listening to its audio via headphones may cause unsynchronized video and audio.

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### Related Topic

- [Connecting the transmitter and a TV](#)
- [Connecting the transmitter with BLUETOOTH® headphones](#)

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## About the indicator on the transmitter





The indicator provides the following information concerning the transmitter.

●: Lit in blue / ●: Lit in orange / -: Unlit

### The transmitter is being powered


- The transmitter is receiving no audio signals:  
 - - (Keeps flashing in orange.)
- PCM is not specified as the digital audio output method:  
 - - (Keeps double flashing in orange.)
- The transmitter is receiving audio signals:  
 (Stays lit in blue.)

### Information about the BLUETOOTH function

- The transmitter is in pairing mode:  
 - - (Keeps double flashing in blue.)
- A connection attempt is in process:  
 - - (Keeps flashing in blue at intervals of about 1 second for 30 seconds.)
- A connection is established:  
 (Keeps flashing quickly in blue for about 5 seconds.)
- A connection attempt is on hold/in process:  
 (Stays lit in blue.)

### Other information

Initialization is complete:

 (Flashes 4 times in blue.)

For details, see [Initializing the transmitter](#).

### Related Topic

- [Parts and controls](#)
- [Initializing the transmitter](#)

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## Precautions

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### On safety

- Refer to the Operating Instructions supplied with the transmitter.
- Important information such as the model name is located on the bottom of the transmitter.
- Do not keep listening at a loud volume for an extended period of time. Hours of listening at an ear-splitting volume level may damage your hearing. To protect your hearing, keep the volume at an appropriate level.
- Keep the volume low at first. Sudden loud sound may damage your hearing. It is advised that you gradually turn up the volume.
- Do not use the headphones while walking, driving or cycling. Doing so may cause traffic accidents.
- Do not use at a dangerous place unless the surrounding sound can be heard.

### On placement

- Do not splash water onto this product and the supplied accessories. Those are not waterproof.
- To eliminate the risk of malfunctions, avoid the following locations when placing or leaving this transmitter.
  - A place subject to high temperatures, such as under direct sunlight or lighting equipment, near a heat source, or in a sauna
  - A place subject to excessive dust
  - A place subject to strong vibration
- Place this transmitter on a flat, level surface. When placed on a sloped surface, the transmitter may fall over or fall off the surface due to its own vibration, resulting in injuries, malfunctions, or performance degradation.
- Depending on the conditions where this transmitter is placed, it may fall off the surface. Do not leave any valuables near the transmitter.

### How to care for the transmitter

- When the transmitter is soiled on the surface, wipe off the soil with a dry, soft cloth or a well-wrung cloth dipped in tap or lukewarm water.
- If the surface of the transmitter gets dirty, do not use detergent, thinner, benzine, alcohol, etc. to clean the transmitter.

### Others

- Do not use or leave the transmitter in an extremely cold or hot environment (temperature outside the range of 5 °C - 35 °C (41 °F - 95 °F)). If the transmitter is used or left in outside the above range, the transmitter may automatically stop to protect internal circuitry.
- If you have any questions or problems concerning the transmitter that are not covered in this Help Guide, consult your nearest Sony dealer.



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## About the BLUETOOTH wireless technology

The BLUETOOTH wireless technology operates within a range of about 30 m (about 98 ft).

### Supported version and profiles of the BLUETOOTH standard

A profile is a set of functions standardized for every characteristic of BLUETOOTH devices. The transmitter supports the following version and profiles of the BLUETOOTH standard.

Supported BLUETOOTH version: BLUETOOTH standard, version 5.0

Supported BLUETOOTH profile:

- A2DP (Advanced Audio Distribution Profile): Enables transmission and reception of high-quality music contents.

### Maximum communication range

Use the BLUETOOTH wireless technology between the transmitter and a device that are located within about 30 m (about 98 ft) from each other.

Maximum communication range may shorten under the following conditions.

- There is an obstacle such as a person, metal, or wall between the transmitter and BLUETOOTH device.
- A wireless LAN device is in use near the transmitter.
- A microwave oven is in use near the transmitter.
- A device that generates electromagnetic radiation is in use near the transmitter.

### Interference from other devices

Because BLUETOOTH devices and wireless LAN (IEEE802.11b/g) use the same frequency (2.4 GHz), microwave interference may occur and result in communication speed deterioration, noise, or invalid connection if the transmitter is used near a wireless LAN device.

### Interference to other devices

Microwaves emitted from a BLUETOOTH device may affect the operation of electronic medical devices. Turn off the transmitter and other BLUETOOTH devices in the following locations, as it may cause an accident.

- Where inflammable gas is present, in a hospital, train, airplane, or a gas station
- Near automatic doors or a fire alarm

#### Note

- To be able to use the BLUETOOTH function, the BLUETOOTH device to be connected requires the same profile as the transmitter's. Note also that even if the same profile exists, devices may vary in function depending on their specifications.
- Due to the characteristics of BLUETOOTH wireless technology, there is a slight delay in playback on the BLUETOOTH device receiving audio or music in comparison to the one sending it.
- The transmitter supports security capabilities that comply with the BLUETOOTH standard to provide a secure connection when the BLUETOOTH wireless technology is used, but security may not be enough depending on the setting. Be careful when communicating using BLUETOOTH wireless technology.
- We do not take any responsibility for the leakage of information during BLUETOOTH communication.
- BLUETOOTH devices to connect with the transmitter must comply with the BLUETOOTH standards prescribed by Bluetooth SIG, Inc., and must be certified as compliant. While they comply with the BLUETOOTH standards, however, there may be cases that connection attempts fail; or operations on the device, contents displayed on the device, or behaviors of the device vary depending on the characteristics or specifications of the BLUETOOTH device.

- Noise or sound interruption may occur depending on the BLUETOOTH device connected with the transmitter, the communication environment or the usage environment.
- Establishing a BLUETOOTH connection between the transmitter and a device with a built-in radio or tuner may cause noise in audio from the device. The transmitter should not be used with such a device via BLUETOOTH connection.
- Keep the transmitter away from a device, such as a radio or a tuner. Use of the transmitter in the vicinity of such a device may cause noise in audio from the device.

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## What can I do to solve a problem?

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If the transmitter does not function as expected, try the following steps to resolve the issue.

- Find the symptoms of the issue in this Help Guide and try any corrective actions listed.
- Initialize the transmitter.  
All the pairing information is deleted.
- Look up information on the issue on the customer support website.
- Access the following support home pages to get support information about your transmitter:
  - For customers in Americas:  
<https://www.sony.com/am/support>
  - For customers in Europe:  
<https://www.sony.eu/support>
  - For customers in China:  
<https://service.sony.com.cn>
  - For customers in other countries/regions:  
<https://www.sony-asia.com/support>

If the operations above do not work, consult your nearest Sony dealer.

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### Related Topic

- [Initializing the transmitter](#)

Wireless Transmitter  
WLA-NS7

## No sound/Sound from only one speaker component/Low sound level/Distorted sound/Humming or noise in the speaker output

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- While the 3D surround functions are active on the BRAVIA XR™ TV, no audio comes out from the TV. When you want to hear TV audio both from the TV and the BLUETOOTH headphones, deactivate the 3D surround functions.
- When using a non-BRAVIA XR TV, make sure that PCM is specified as the digital audio output method on the TV. For specifying the method, refer to the operating instructions supplied with the TV.
- Make sure that the TV and the headphones are turned on.
- Disconnect the transmitter from the TV and connect it back to the TV. Be sure to plug the cable all the way into the port.
- Make sure that the volume of the headphones is loud enough.
- Pair the transmitter with the headphones all over again.
- Depending on the headphones, changing the preference for the quality for music playback via BLUETOOTH connections is available. In such a case, select the "Priority on Stable Connection" (SBC) preference. For details, refer to the operating instructions supplied with your headphones.
- Make sure that the equalizer function is deactivated on the TV.
- Move the transmitter and the headphones away from a device such as a microwave oven and a wireless LAN access point.
- Bring the headphones closer to the transmitter. If there is any obstacle between the transmitter and the headphones, move it out of the way.
- Keep the transmitter away from a device such as a radio or a tuner. Use of the transmitter in the vicinity of such a device may cause noise in audio from the device.
- If there is radio interference with another wireless device (a TV, a soundbar, etc.), change the location of the transmitter. (For example, move the transmitter from left to right or center.)

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### Related Topic

- [Connecting the transmitter and a TV](#)
- [Connecting the transmitter with BLUETOOTH® headphones](#)
- [Listening to TV audio through headphones](#)
- [About the indicator on the transmitter](#)

Wireless Transmitter  
WLA-NS7

## Unable to pair the transmitter with a BLUETOOTH device

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- Bring the BLUETOOTH headphones within a distance of 1 m (3.2 ft) from the transmitter.
  - Make sure that the transmitter and the headphones are turned on and in pairing mode.
  - When the indicator on the transmitter is not double flashing in blue, press and hold the  (BLUETOOTH) button for about 5 seconds.  
This makes the indicator start double flashing (pairing mode).
- 


### Related Topic

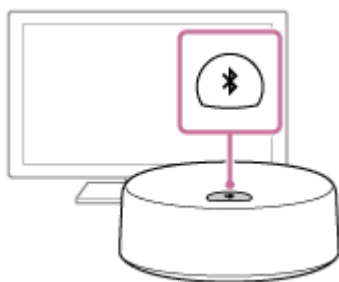
- [Connecting the transmitter with BLUETOOTH® headphones](#)
- [About the indicator on the transmitter](#)
- [Initializing the transmitter](#)

Wireless Transmitter  
WLA-NS7

## Initializing the transmitter

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When the transmitter is not working properly, initialize the transmitter to resume its factory default settings. Make sure that the transmitter is connected to a TV or an AC outlet, and then press and hold the  (BLUETOOTH) button for about 10 seconds until the indicator flashes 4 times in blue.



The transmitter is initialized and the pairing information of all the BLUETOOTH devices is deleted.

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### Related Topic

- [Connecting the transmitter with BLUETOOTH® headphones](#)



4-599-106-32

**SONY®****LIMITED WARRANTY**

Video &amp; Audio

**U.S. and Canada only – 1 year**

Sony Electronics Inc. solely for purchases made in the United States and Sony of Canada Ltd. solely for purchases made in Canada (collectively "Sony") warrants this product against defects in material or workmanship for the original owner and any subsequent end user owner(s) ("You" or "Your") for the time period set forth above as set forth herein. Pursuant to this Limited Warranty, Sony will, at its option, (i) repair the product using new or refurbished parts or (ii) replace the product with a new or recertified/refurbished product of the same (or similar) model. For purposes of this Limited Warranty, "recertified" or "refurbished" means a product or part that has been returned to its original specifications. **In the event of a defect, these are Your exclusive remedies.** Sony does not warrant that the operation of the product will be uninterrupted or error-free.

**Term:** For the time period set forth above from the original date of purchase of the product when purchased directly from Sony or Sony authorized dealer (To determine if a dealer is in the Sony authorized dealer network, please visit US: [www.sony.com/retailers](http://www.sony.com/retailers); Canada: <https://dealerlocator.sony.ca/locator>; or contact Sony directly), Sony will, at its option, repair or replace with a new, recertified or refurbished product or part, any product or part determined to be defective.

**This Limited Warranty covers** only the hardware components packaged with the product. It does not cover separate accessories, technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the product, and other included content; any such software or other included content is provided "AS IS" unless expressly provided for in any enclosed software Limited Warranty or End User License Agreement. Please refer to the End User License Agreement(s) included with the product for Your rights and obligations with respect to the software or other included content. If You purchased an extended service plan, please refer to the service plan for the coverage, duration and terms of service. Extended service plans are not governed by this Limited Warranty.

**To obtain warranty service,** You must deliver the product, in either its original packaging or packaging affording an equal degree of protection to a Sony authorized service center together with a dated purchase receipt in order to obtain warranty service. Sony cannot guarantee that it will be able to repair any product under this warranty or make a product exchange without risk to or loss of software or data. **It is Your responsibility to remove or backup any removable media or parts, data, software or other materials You may have stored or preserved on Your product. It is likely that any media or parts, data, software, or other materials (like pictures, music, videos, etc.) will be lost or reformatted during service and Sony will not be responsible for any such damage or loss.** Contact the following for specific instructions on how to obtain warranty service for Your product:

**For purchases made in the UNITED STATES:**Visit Sony's Website: [www.sony.com/support](http://www.sony.com/support)

Or call the Customer Experience Center: 1-800-222-SONY (7669)

To register Your product or for contact information to purchase accessories or parts go to Sony's Website

**For purchases made in CANADA:**Visit Sony's Website: [www.sony.ca/support](http://www.sony.ca/support)

Or call the Customer Experience Center: 1-877-899-SONY (7669)

To register Your product or for contact information to purchase accessories or parts go to Sony's Website

On-site service for televisions of certain dimensions may be available to a customer living within a 50km radius of an authorized Sony service facility, provided the residence can be accessed by an on-road service vehicle.

**Repair/Replacement Warranty:** This Limited Warranty shall apply to any repair, replacement part or replacement, recertified or refurbished product for the remainder of the original Limited Warranty period or for ninety (90) days, whichever is longer. Any parts or product replaced under this Limited Warranty will become the property of Sony. Any replacement, recertified or refurbished product provided under this Limited Warranty may, at Sony's option, vary in color and/or cosmetic design from the original product and may not include any original engraving or similar customization/personalization.

Sony is not responsible for, and this Limited Warranty does not cover, any damage arising from a failure to operate the product within its intended uses, or otherwise follow the owner's manual and safety instructions relating to the product's use and installation. Sony is not responsible for any labor or parts costs you incur relating to repairs or services from providers/servicers other than from a Sony authorized service center. This Limited Warranty only covers product issues caused by defects in material or workmanship during ordinary consumer use. This Limited Warranty does not cover products purchased from sources other than Sony or a Sony authorized dealer (including non-authorized online auctions), or issues due to: (i) outdoor exposure and other acts of nature; (ii) power surges; (iii) accidental damage; (iv) abuse; (v) limitations of technology; (vi) cosmetic damage; (vii) contact with liquid, heat, humidity or perspiration, sand, smoke, or foreign materials; (viii) damage, malfunction and/or failure to product resulting from use of parts or supplies not sold or authorized by Sony; (ix) damage, malfunction and/or failure to product resulting from servicing not authorized or performed by Sony or a Sony authorized service center; (x) computer or internet viruses, bugs, worms, or Trojan Horses; (xi) malfunctions due to peripherals/accessories; (xii) modifications of or to any part of the product, including "rooting" or other modifications to control the behavior of the product or any factory installed operating system; (xiii) consumable parts such as batteries; or (xiv) any product where the factory-applied serial number has been altered or removed from the product. Further, to the extent this product incorporates use of a display, please note that a display contains hundreds of thousands of individual pixels, and displays typically contain a small number of pixels that do not function properly. This Limited Warranty does not cover up to .01% pixel outages (small dot picture elements that are dark or incorrectly illuminated).

This Limited Warranty does not cover Sony products sold "AS IS" or "WITH ALL FAULTS" or consumables (such as fuses or disposable batteries). Sony will not replace missing components from any package purchased "Open Box" or "AS IS". This Limited Warranty is valid only in the United States and Canada (as applicable).

**LIMITATION ON DAMAGES:** SONY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR CONDITION ON THIS PRODUCT. NOR SHALL RECOVERY OF ANY KIND AGAINST SONY BE GREATER THAN THE ORIGINAL PURCHASE PRICE OF THE PRODUCT FROM SONY OR AN AUTHORIZED SONY DEALER.

**DURATION OF IMPLIED WARRANTIES OR CONDITIONS:** EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to You. This Limited Warranty gives You specific legal rights and You may have other rights which vary from jurisdiction to jurisdiction.

**For purchases made in the U.S.:** Read the following Dispute Resolution/Arbitration provision carefully. It details Your rights and instructions should a dispute related to the product arise.

**What Happens If We Have A Dispute:** Should a dispute or claim arise related to the product, Your purchase and/or use of the product, the terms of this Limited Warranty, or any service provided under the terms of this Limited Warranty (including any repair or replacement) ("Dispute"), You and Sony agree that the Dispute shall be resolved exclusively through binding arbitration. **YOU UNDERSTAND AND ACKNOWLEDGE THAT BY AGREEING TO ARBITRATION, YOU ARE GIVING UP THE RIGHT TO LITIGATE (OR PARTICIPATE IN AS A PARTY OR CLASS MEMBER) IN ANY DISPUTES IN COURT.** You also agree that **ANY DISPUTE RESOLUTION PROCEEDING WILL ONLY CONSIDER YOUR INDIVIDUAL CLAIMS, AND BOTH PARTIES AGREE NOT TO HAVE ANY DISPUTE HEARD AS A CLASS ACTION, REPRESENTATIVE ACTION, CONSOLIDATED ACTION, OR PRIVATE ATTORNEY GENERAL ACTION.** Despite the above, You have the right to litigate any Dispute on an individual basis in small claims court or other similar court of limited jurisdiction, to the extent the amount at issue does not exceed \$15,000, and as long as such court has proper jurisdiction and all other requirements (including the amount in controversy) are satisfied.

**Arbitration Instructions.** To begin Arbitration, either You or Sony must make a written demand to the other for arbitration. The Arbitration will take place before a single arbitrator. The arbitration will be administered in keeping with the Expedited Procedures of the Commercial Arbitration Rules and the Supplementary Proceedings for Consumer-Related disputes ("Rules") of the American Arbitration Association ("AAA"), when applicable and in effect when the claim is filed. You may get a copy of AAA's Rules by contacting AAA at (800) 778-7879 or visiting [www.adr.org](http://www.adr.org). The filing fees to begin and carry out arbitration will be shared between You and Sony, but in no event shall Your fees ever exceed the amount allowable by the special rules for Consumers Disputes provided for by AAA, at which point Sony will cover all additional administrative fees and expenses. This does not prohibit the Arbitrator from giving the winning party their fees and expenses of the arbitration when appropriate pursuant to the Rules. Unless You and Sony agree differently, the arbitration will take place in the county and state where You live, and applicable federal or state law shall govern the substance of any Dispute during the arbitration. However, the Federal Arbitration Act, 9 U.S.C. § 1, et seq., will govern the arbitration itself and not any state law on arbitration. The Arbitrator's decision will be binding and final, except for a limited right of appeal under the Federal Arbitration Act.

**Opt-Out Instructions. IF YOU DO NOT WISH TO BE BOUND BY THE BINDING ARBITRATION PROVISION, THEN:** (1) You must notify Sony in writing within 30 days of the date that You purchased the product; (2) Your written notification must be mailed to Sony Electronics Inc., 16535 Via Esprillo, MZ 1105, San Diego CA 92127, Attn: Legal Department; AND (3) Your written notification must include (a) Your NAME, (b) Your ADDRESS, (c) the DATE You purchased the product, and (d) a clear statement that "YOU DO NOT WISH TO RESOLVE DISPUTES WITH ANY SONY ELECTRONICS ENTITY THROUGH ARBITRATION AND/OR BE BOUND BY THE CLASS ACTION WAIVER."

Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and You will continue to enjoy the benefits of the Limited Warranty.

Printed in Malaysia



# GARANTIE LIMITÉE

## É.-U. et Canada uniquement – 1 an

Sony Electronics Inc. exclusivement pour les achats effectués aux États-Unis et Sony du Canada Ltée. exclusivement pour les achats effectués au Canada (collectivement « Sony ») garantit ce produit contre les défauts de matériaux ou de fabrication pour le propriétaire d'origine et tous les propriétaires utilisateurs finaux suivants (« Vous » ou « Vos ») pendant la période définie ci-dessus et comme indiqué dans les présentes. Conformément à cette Garantie limitée, Sony, à son gré, (i) réparera le produit en utilisant des pièces neuves ou remises en état ou (ii) remplacera le produit par un produit neuf ou recertifié/remis en état du même modèle (ou similaire). Aux fins de la présente Garantie limitée, les termes « recertifié » ou « remis en état » désignent un produit ou une pièce qui a retrouvé ses spécifications d'origine. **En cas de défaut, ce sont Vos recours exclusifs.** Sony ne garantit pas le fonctionnement ininterrompu ou sans erreur du produit.

**Modalité :** Pendant la période définie ci-dessus à compter de la date d'achat du produit directement chez Sony ou un vendeur autorisé Sony (pour déterminer si un vendeur fait partie du réseau de vendeurs autorisés de Sony, veuillez visiter, pour les É.-U. : [www.sony.com/retailers](http://www.sony.com/retailers); pour le Canada : <https://dealerlocator.sony.ca/locator>; ou contactez Sony directement), Sony, à son gré, réparera ou remplacera par un produit ou une pièce recertifié(e) ou remis(e) en état tout produit ou pièce défectueux(e).

**Cette garantie limitée couvre** uniquement les composants matériels emballés avec le produit. Elle ne couvre pas les accessoires séparés, l'assistance technique pour l'utilisation du matériel ou du logiciel et elle ne couvre pas les produits logiciels contenus ou non dans le produit, et tout autre contenu inclus; tout logiciel ou autre contenu inclus est fourni « EN L'ÉTAT » sauf indication contraire conformément à la Garantie limitée du logiciel joint ou à la Licence d'utilisation de l'utilisateur final. Veuillez vous reporter à la Licence d'utilisation de l'utilisateur final incluse avec le produit pour connaître vos droits et obligations en ce qui concerne le logiciel ou tout autre contenu inclus. Si vous avez acheté un plan de services étendu, veuillez vous reporter au plan de services pour connaître l'étendue de la couverture, la durée et les conditions d'utilisation. Les plans de services étendus ne sont pas régis par cette Garantie limitée.

**Pour obtenir un service de garantie,** vous devez livrer le produit, dans son emballage d'origine ou un emballage offrant un niveau de protection équivalent, à un centre de service autorisé Sony accompagné du reçu d'achat daté afin d'accéder au service de garantie. Sony n'est pas en mesure de garantir la réparation d'un produit au titre de ladite garantie ou l'échange d'un produit sans risque d'altérer le logiciel ou de perdre des données. **Il relève de votre responsabilité de retirer ou sauvegarder tout média ou toute pièce amovible, toutes données, tout logiciel ou autre matériel stocké ou conservé sur votre produit. Il est probable que tout média ou toute pièce, toutes données, tout logiciel ou autre matériel (comme des images, de la musique, des vidéos, etc.) soit perdu ou reformatté pendant le service et Sony ne pourra être tenu pour responsable dudit dommage ou de ladite perte.** Contactez les services suivants pour des instructions spécifiques sur la façon d'obtenir un service de garantie pour votre produit :

### Pour les achats effectués aux ÉTATS-UNIS :

Visitez le site Web Sony : [www.sony.com/support](http://www.sony.com/support)

Ou appelez le centre d'expérience client : 1-800-222-SONY (7669)

Pour enregistrer votre produit ou obtenir des coordonnées pour acheter des accessoires ou des pièces, rendez-vous sur le site Web Sony

### Pour les achats effectués au CANADA :

Visitez le site Web Sony : [www.sony.ca/support](http://www.sony.ca/support)

Ou appelez le centre d'expérience client : 1-877-899-SONY (7669)

Pour enregistrer votre produit ou obtenir des coordonnées pour acheter des accessoires ou des pièces, rendez-vous sur le site Web Sony

Un service sur place pour les téléviseurs de certaines dimensions est disponible pour les clients vivant dans un rayon de 50 km d'un local de service Sony autorisé, à condition que le lieu de résidence soit accessible à un véhicule de service.

**Garantie de réparation/remplacement :** Cette Garantie limitée s'applique à toute réparation, pièce de rechange ou tout produit de remplacement, recertifié ou remis en état pendant la période restante de la Garantie limitée d'origine ou pour une période de quatre-vingt-dix (90) jours, la plus longue date étant celle retenue. Toute pièce ou tout produit remplacé(e) au titre de ladite Garantie limitée sera la propriété de Sony. Tout produit de remplacement, recertifié ou remis en état fourni au titre de ladite Garantie limitée peut, au gré de Sony, être de couleur et/ou d'aspect différent par rapport au produit d'origine et peut ne pas inclure de gravure d'origine ou une personnalisation similaire.

Sony n'est pas responsable de, et ladite Garantie limitée ne couvre pas, tout dommage survenu suite à une utilisation du produit ne respectant pas ses utilisations prévues, ou autrement le non-respect du manuel du propriétaire et des consignes de sécurité se rapportant à l'utilisation et à l'installation du produit. Sony ne pourra être tenue responsable des frais liés à la main-d'œuvre ou à l'achat de pièces payés suite à une réparation ou des services offerts par un centre autre que ceux dûment autorisés par Sony. Ladite Garantie limitée couvre uniquement les dommages causés au produit par des défauts de matériaux ou de fabrication pendant son utilisation normale par le client. Ladite Garantie limitée ne couvre pas les produits achetés auprès de sources autres que Sony ou un vendeur autorisé Sony (y compris les ventes aux enchères en ligne non autorisées), ou les dommages causés par : (i) une exposition extérieure et d'autres actes de la nature; (ii) les surtensions; (iii) un dommage accidentel; (iv) un abus; (v) les limites de la technologie; (vi) un dommage cosmétique; (vii) le contact avec un liquide, la chaleur, l'humidité ou la sueur, le sable, la fumée ou des matériaux étrangers; (viii) les dommages, défaillances et/ou tout fonctionnement incorrect du produit suite à une réparation effectuée avec des pièces ou fournitures n'étant pas vendues ou autorisées par Sony; (ix) les dommages, défaillances et/ou tout fonctionnement incorrect du produit suite à des services non offerts ou autorisés par Sony ou un centre autre que ceux dûment autorisés par Sony; (x) les virus informatiques ou circulant sur Internet, les bogues, les vers ou les chevaux de Troie; (xi) les dysfonctionnements dus à des périphériques/accessoires; (xii) les modifications apportées à une pièce du produit, incluant l'enracinement ou toute autre modification visant à contrôler le comportement du produit ou tout système d'exploitation installé à l'usine; (xiii) les consommables comme les batteries; ou (xiv) tout produit dont le numéro de série appliqué à l'usine a été altéré ou retiré du produit. En outre, dans la mesure où ledit produit requiert l'utilisation d'un écran, veuillez noter qu'un écran contient des centaines de milliers de pixels individuels, et les écrans contiennent généralement un petit nombre de pixels qui ne fonctionnent pas correctement. Ladite Garantie limitée ne couvre pas les défauts de pixels à hauteur de 0,01 % (petits éléments d'image sous forme de points sombres ou mal éclairés).

Ladite Garantie limitée ne couvre pas les produits Sony vendus « EN L'ÉTAT » ou « AVEC DÉFAUTS » ou les consommables (comme les fusibles ou les piles jetables). Sony ne remplacera pas les composants manquants d'un emballage acheté comme « Boîte ouverte » ou « EN L'ÉTAT ». Ladite Garantie limitée est valide uniquement aux États-Unis et au Canada (selon le cas).

**LIMITATIONS DES DOMMAGES-INTÉRÊTS :** SONY NE PEUT PAS ÊTRE TENU RESPONSABLE DES DOMMAGES ACCESSOIRES OU CONSÉCUTIFS RÉSULTANT DE L'INEXÉCUTION D'UNE GARANTIE EXPRESSE OU IMPLICITE OU D'UNE CONDITION SUR CE PRODUIT. TOUT RECOURS DE SONY NE POURRA PAS EXCÉDER LE PRIX D'ACHAT D'ORIGINE DU PRODUIT VENDU PAR SONY OU UN VENDEUR SONY AUTORISÉ.

**DURÉE DES GARANTIES OU DES CONDITIONS IMPLICITES :** SAUF DANS LA MESURE OÙ CELA EST INTERDIT PAR LA LOI EN VIGUEUR, TOUTE GARANTIE IMPLICITE DE VALEUR MARCHANDE OU D'ADAPTATION À UN USAGE PARTICULIER SUR CE PRODUIT EST LIMITÉE À LA DURÉE DE LADITE GARANTIE LIMITÉE.

Certaines juridictions n'autorisent pas l'exclusion ou la limitation des dommages accessoires ou consécutifs, ou autorisent les limitations de durée d'une garantie implicite, ainsi les limitations ou exclusions ci-dessus peuvent ne pas s'appliquer à vous. Ladite Garantie limitée vous octroie des droits spécifiques reconnus par la loi et vous pouvez bénéficier d'autres droits qui varient d'une juridiction à une autre.

**Pour les achats effectués aux États-Unis :** Lisez attentivement la clause de résolution/d'arbitrage des litiges suivante. Vos droits et les étapes à suivre en cas de litige lié au produit y sont détaillés.

**Que se passe-t-il en cas de litige :** En cas de litige ou de réclamation lié(e) au produit, à votre achat et/ou à l'utilisation du produit, aux clauses de ladite Garantie limitée, ou à un service fourni conformément aux conditions de ladite Garantie limitée (incluant une réparation ou un remplacement) (« Litige »), vous et Sony acceptez que le litige soit résolu exclusivement à travers un arbitrage exécutoire. **VOUS COMPRENEZ ET RECONNAISSEZ QU'EN ACCEPTANT L'ARBITRAGE VOUS AVEZ LE DROIT D'INTENTER UNE ACTION EN JUSTICE POUR (OU DE PARTICIPER EN TANT QUE PARTIE OU MEMBRE DU RECOURS À) LA RÉSOLUTION DES LITIGES DEVANT UN TRIBUNAL.** Vous acceptez également que TOUTE PROCÉDURE DE RÈGLEMENT DES DIFFÉRENDS CONSIDÉRERA UNIQUEMENT VOS REVENDICATIONS INDIVIDUELLES, ET LES DEUX PARTIES ACCEPTENT QU'UN LITIGE NE SOIT PAS ENTENDU COMME UN RECOURS COLLECTIF OU UN RECOURS DU PROCUREUR GÉNÉRAL. Malgré les indications ci-dessus, vous avez le droit d'intenter une action en justice de manière individuelle devant la Cour des petites créances ou une Cour similaire à la compétence limitée, dans la mesure où le montant en question n'excède pas 15 000 \$, et aussi longtemps que la dite Cour soit compétente et que toutes les autres exigences (incluant le montant en litige) soient satisfaites.

**Consignes d'arbitrage.** Pour commencer l'arbitrage, vous ou Sony devez faire une demande d'arbitrage écrite à l'autre partie. L'arbitrage aura lieu devant un seul arbitre. L'arbitrage sera géré en suivant les Procédures accélérées des Règles d'arbitrage commercial et les Procédures additionnelles (les « Règles ») de l'association américaine d'arbitrage (« AAA ») pour les différends de consommateur, si elles sont applicables et en vigueur au moment où la réclamation est traitée. Vous pouvez demander une copie des Règles de l'AAA en contactant l'AAA au (800) 778-7879 ou en visitant le site Web [www.adr.org](http://www.adr.org). Les droits de dépôt pour commencer et mener l'arbitrage seront partagés entre vous et Sony, mais vos frais ne devront en aucun cas excéder le montant permis par les règles spécifiques de l'AAA pour les Différends de consommateur, après quoi Sony couvrira tous les frais administratifs et dépenses additionnels. Ce paragraphe n'interdit pas à l'arbitre de restituer à la partie ayant obtenu gain de cause les frais et dépenses qu'elle a engagés dans l'arbitrage lorsque les Règles le permettent. Sauf si Sony et vous en conveniez autrement, l'arbitrage aura lieu dans le pays et l'État où vous vivez, et la loi fédérale ou d'État applicable régira le fond du différend pendant l'arbitrage. Cependant, la Loi sur l'arbitrage fédéral 9 U.S.C. § 1, et seq., régira l'arbitrage et non une quelconque loi d'État sur l'arbitrage. La décision de l'arbitre sera obligatoire et définitive, sauf dans le cadre d'un droit d'appel limité conformément à la Loi sur l'arbitrage.

**Consignes d'exclusion. SI VOUS NE SOUHAITEZ PAS ÊTRE CONTRAINT PAR LA CLAUSE D'ARBITRAGE OBLIGATOIRE, ALORS :** (1) Vous devez en informer Sony par écrit dans les 30 jours à compter de la date d'achat du produit; (2) Votre notification écrite doit être envoyée par courrier à Sony Electronics Inc., 16535 Via Esprillo, MZ 1105, San Diego CA 92127, à l'attention de : Service juridique; ET (3) Votre notification écrite doit inclure (a) votre NOM (b) votre ADRESSE, (c) la DATE d'achat du produit, et (d) une déclaration claire stipulant que « VOUS NE SOUHAITEZ PAS RÉSOLURE LES DIFFÉRENDS AVEC UNE ENTITÉ SONY ELECTRONICS À TRAVERS L'ARBITRAGE ET/OU ÊTRE CONTRAINT PAR LA RENONCIATION À INITIER OU PARTICIPER À UN RECOURS COLLECTIF ».

Décider de ne pas adhérer à cette procédure de résolution des différends n'affectera en aucun cas la couverture de la Garantie limitée et vous continuerez à bénéficier des avantages de la garantie limitée.