

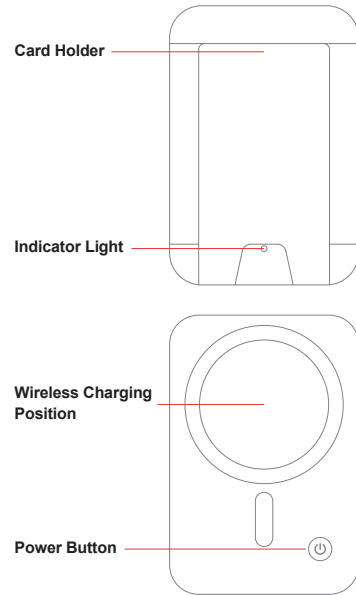
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HIVE

User Manual



Hiwe Find Wallet



Setting Up Your iPhone

Compatibility

The Find Wallet is only compatible with iPhone 12 series or later phones running iOS 14.5 or later with Two-Factor Authentication turned on.

1. Turn on Two-Factor Authentication for your Apple ID
On your iPhone: Go to **Settings** > your name > **Password & Security**. Tap **Turn On Two-Factor Authentication**. Then tap **Continue** and follow the onscreen instructions.
On your Mac: choose Apple menu > **System Settings** (or **System Preferences**), then click on your name (or Apple ID). Click **Password & Security**. Next to **Two-factor Authentication**, click **Turn On** and follow the onscreen instructions.

On the web: Go to appleid.apple.com and sign in using your Apple ID. Answer your security questions, then tap **Continue**. Tap **Continue** when you see a prompt to update account security. Then tap **Update Account Security** and follow the onscreen instructions.

2. Turn on Find My

- A. Go to **Settings**.
- B. Tap your name, then tap **Find My**.
- C. Tap **Find My iPhone** and turn on **Find My iPhone**.

3. Turn on Bluetooth

4. Connect to a stable Wi-Fi or cellular network

5. Turn on Location Services

Go to **Settings** > **Privacy & Security** > **Location Services** > turn on **Location Services**.

Getting Started

Power on

Short press the Wallet's power button **once**, and a beep will sound to indicate that it is turned on.

Power off

To power off, short press the power button **twice**, then **long press** the power button; When you hear a beep, it indicates that your "wallet" has been turned off. If your Wallet is not paired within 10 minutes, you will hear a beep and it will automatically power off. Power on to continue pairing.

Factory reset

To reset, short press the power button **4 times**, then **long press** the power button until you hear a beep, it indicates the factory reset has been completed.

Pairing Your Wallet

1. Ensure your iPhone is set up (see "Setting Up Your iPhone" above) and your Wallet is powered on.
2. Open the Find My app.
3. In the **Items** tab, tap **Add New Item**.
4. Tap **Other Supported Item** (your iPhone will search for your Wallet).
5. Once your Wallet is detected, tap **Connect**.
6. Follow the onscreen steps to name it and register it to your Apple ID.
7. Ensure your Wallet appears in **Items**. If not, forget the device, perform a factory reset on the Wallet (see "Getting Started > Factory reset" above), then reconnect.
* Do not leave Find My app while pairing Wallet.

Locating Your Wallet

Locate your Wallet via the map

1. Open the Find My app.
2. Tap the **Items** tab.
3. Select your Wallet in the **Items** list.
4. Tap **Directions** to open the location of your Wallet and get directions in the Maps app.

Play sound alert

1. Open the Find My app.
2. Tap the **Items** tab.
3. Select your Wallet in the **Items** list and tap **Play Sound**.

* The sound alert will only play if your iPhone is connected to a network, and your Wallet is in Bluetooth range of your iPhone (approx. 160ft/50m).

Set up Notify When Left Behind

If your Wallet is not in Bluetooth range of your iPhone for a period of time, you will receive a notification that your Wallet has been lost (if you set up a name, the name will be displayed, otherwise it will show Find Wallet).

1. Open the Find My app.
2. Tap the **Items** tab.
3. Select your Wallet in the **Items** list and scroll down.
4. Under **Notifications**, tap **Notify When Left Behind** and turn on.

Mark your Wallet as lost

1. Open the Find My app.
2. Tap the **Items** tab.
3. Select your Wallet in the **Items** list and scroll down.
4. Ensure **Notify When Left Behind** is turned on.
5. Under **Lost Mode**, tap **Enable**, then tap **Continue**.
6. Enter your phone number/email address so that the finder of your Wallet can contact you, then tap **Activate**.

Changing the Name of Your Wallet

1. Open the Find My app and tap the **Items** tab.
2. Select your Wallet in the **Items** list.
3. Scroll down and tap **Rename Item**.
4. Select a name from the list or select **Custom Name**.
5. For Custom Name, input a name and select an emoji.
6. Tap **Done**.

Removing Your Wallet

Removing your Wallet from your Apple ID will allow it to be activated and used by another person.

1. Ensure that your Wallet is connected to your iPhone*.
2. Open the Find My app.
3. In the **Items** tab, tap the Wallet.
4. Tap **Remove Item**, tap **Remove** and confirm to remove.

* If not connected when removing your Wallet from your Apple ID, it will no longer be discoverable and you will need to perform a factory reset before creating a new connection (see "Getting Started > Factory reset" above).

Unwanted Tracking Notification

If your Wallet is separated from your iPhone and is detected moving with another person with an Apple device over time, that person will receive a tracking alert message.

Safety Warnings

1. Do not expose the device to temperatures below -10°C (14°F) or above 35°C (95°F).
2. Do not expose the device to an open flame, submerge it in water, or expose it to rain as this will damage the device.
3. Always check for damage to the device, cables, or other accessories before using the device. If damaged, do not use the device.

4. Do not attempt to disassemble, modify, or use sharp objects to damage the device in any way, as it may cause serious damage and void the warranty.
5. Do not expose the device to corrosive liquids, or high humidity as they will seriously damage the device and void the warranty.

Charging Your Wallet

Charge the wallet with an wireless charger.
(Note: wireless charger not included).
During charging, the status light will be orange.
When fully charged, the status light will turn green.
It is recommended to fully charge your Wallet once every 4 months.

The Apple Find My network provides an easy, secure way to locate compatible personal items using the Find My app on your iPhone, iPad, Mac, or the Find Items app on Apple Watch.

To use the Apple Find My app to locate this item, the latest version of iOS, iPadOS, or macOS is recommended. The Find Items app on Apple Watch requires the latest version of watchOS.

Use of the Works with Apple badge means that a product has been designed to work specifically with the technology identified in the badge and has been certified by the product manufacturer to meet Apple Find My network product specifications and requirements. Apple is not responsible for the operation of this device or use of this product or its compliance with safety and regulatory standards.

Apple, Apple Find My, Apple Watch, Find My, iPhone, iPad, iPadOS, Mac, macOS and watchOS are trademarks of Apple Inc. iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

FCC Caution:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.