

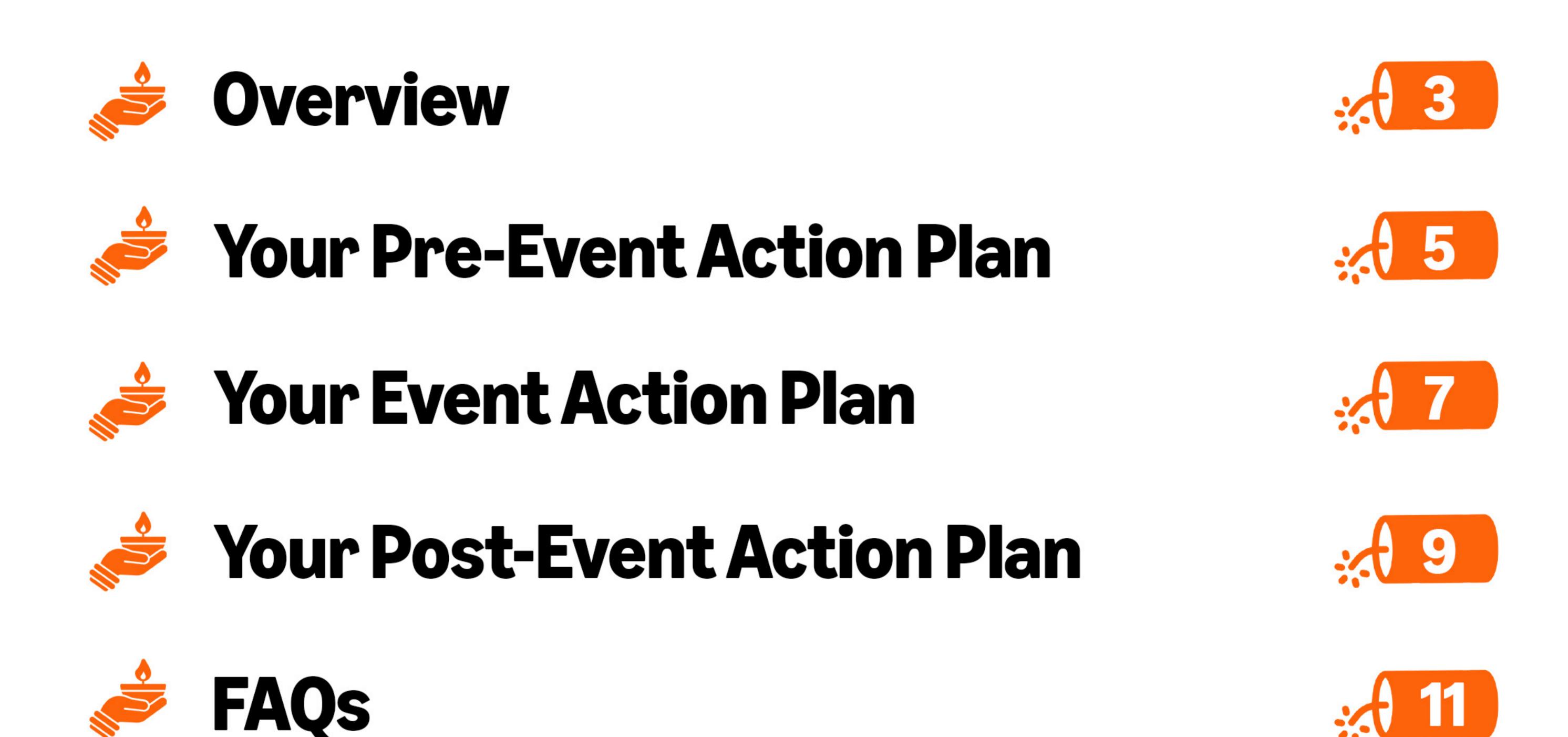


# The Ultimate Seller Guide

Key steps to prepare for the festive season



# ndex



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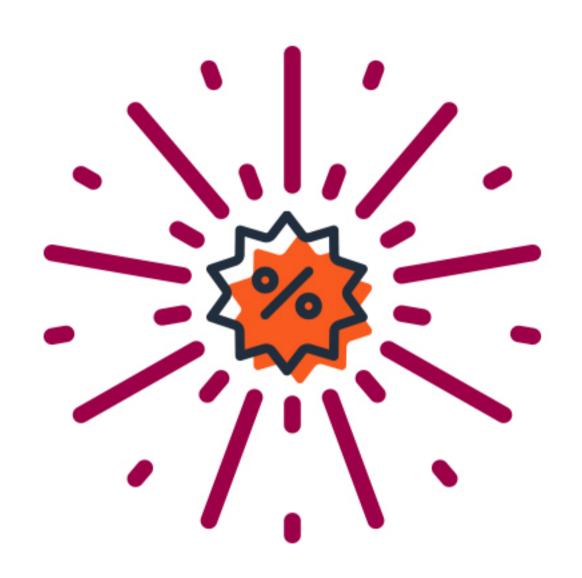


## Overview

Amazon Great Indian Festival (GIF) is one of the biggest shopping events of the year to help accelerate your business. With crores of customers across India looking for festive deals, this is your chance to make your products shine.

Here's your step-by-step action plan with the key moves we recommend.

As a seller, here are 6 things you can do to get event-ready:



#### **Create Promotions**

Create deals, coupons, and basket-building promotions



Bring in the right selection for the festive season





Launch, monitor and optimize your ad campaigns



#### **Optimize Listings**

Update titles, images, and A+ content



#### Stock Smart

Forecast and maintain buffer inventory



Enable Prime eligibility through FBA or Easy Ship Prime







Follow these steps to prepare, participate, and help maximize your sales during Amazon Great Indian Festival.













# Your Pre-Event Action Plan

Use these tools and actions to choose the right products, optimize listings, manage inventory, run promotions, and help boost visibility with ads — each designed to help you maximize sales during Amazon Great Indian Festival.

Lever	Action	Why is it important?
Selection	Identify high-demand products with Opportunity Explorer.	Spot trends and customer demand to bring in the right selection.
Listing	Update PTCs as per the revised GST rates, and optimize pricing. <u>View details</u>	Incorrect PTCs may lead to wrong GST charges, compliance issues and penalties, and customer complaints.  While you continue to have full control over your final selling prices, it is recommended to pass the GST benefits to buyers by appropriate reduction in prices, to boost buyer trust.
	Optimize titles, descriptions, and images using <u>Listing Quality Dashboard</u> .	Improve discoverability and clarity for customers.
	Add A+ content using <u>A+ Content Manager</u> .	Enhance product detail pages with rich visuals and features.
	Create compliant listings and images using GenAl-powered listing and image tools.	Build high-quality, Amazon-compliant listings faster.
Inventory Planning	Make ASINs <u>Prime-eligible</u> through FBA or Easy Ship> <u>View FBA benefits and fees</u> -> <u>View key Easy Ship features</u>	Prevent out of stock and loss of sales. Ensure FCs have enough stock ahead of demand. Send inventory to Amazon FCs for faster fulfillment.
	Forecast demand using <u>Sale Event Planner</u> and stock up inventory.	
	Restock FBA inventory using recommendations on Restock Inventory Manager and create FBA shipment.	
Promotion Planning	View your deal recommendations and opt-in for deals through <u>Sale Event Planner</u> . You can also create Lightning Deals from <u>Seller Central</u> .	Deals can help grow your sales up to 3x.
	View your <u>coupon recommendations</u> and <u>create coupons</u> .	Coupons can help boost your views by up to 1.5x and sales by up to 1.2x.
	View your personalized recommendations for Basket-Building promotions on <u>Sale Event</u> <u>Planner</u> , and <u>create your promotions</u> .	Help drive higher Average Order Value and discoverability (save up to 90% in fees on 2nd unit).









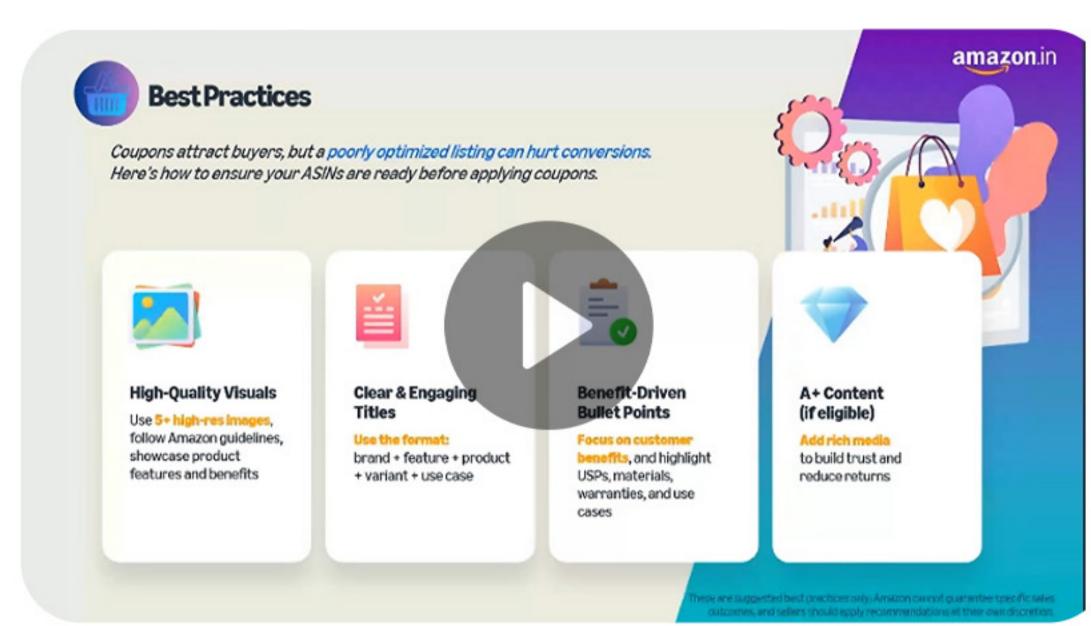


Lever	Action	Why is it important?
Advertising & Visibility	Claim ad credits and support with <u>Amazon Ads</u> .	New sellers get up to ₹26,000 in credits + 2 months of free partner support.
	Launch ad campaigns through <u>Campaign Manager</u> .	Improve discoverability and sales with Sponsored Ads.
	Auto-optimize campaigns using <u>Adaptive Campaigns</u> .	Reduce manual effort with Al-driven campaign optimizations.
Growth Levers	Review your personalized recommendations on <u>Samriddhi Dashboard</u> .	Get tailored recommendations to track performance and help grow your business.
	Earn while you grow through <u>Seller Rewards Program</u> .	Get rewarded for completing business growth milestones.
	Track your progress and enjoy a variety of benefits as you grow with <u>STEP Dashboard</u> .	Get tailored suggestions with progress tracking and integrated rewards.
Affordability Levers	Offer No Cost EMI using <u>Flexible Customer Financing</u> .	Helps increase EMI sales by up to 30% and conversion by up to 18%.
	Enable Subscribe & Save.	Helps build repeat purchases and customer loyalty.

# Learn More with Masterclasses

View upcoming webinars











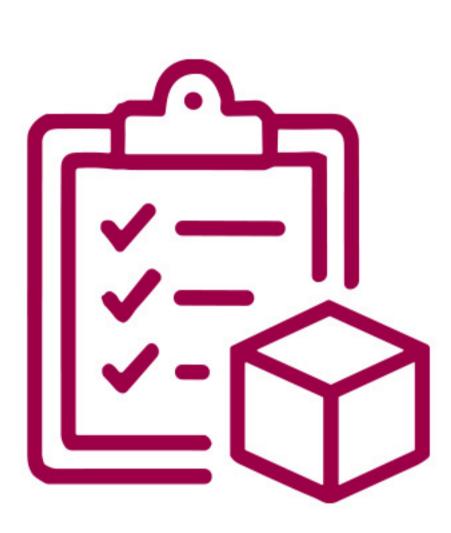




# Your Event Action Plan

This section covers the key daily actions for you to take, and reports to track, during the event to keep your sales running smoothly, and to make quick adjustments.

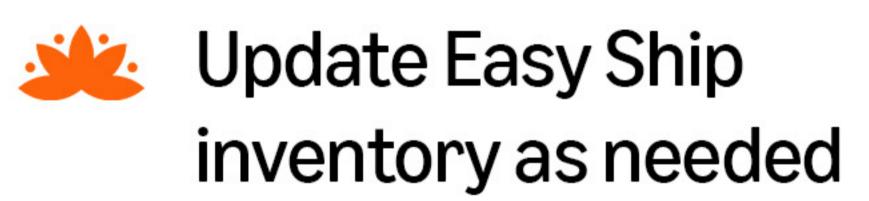
Keep your inventory levels optimized



Analytics &

Insights

Monitor FBA inventory using Restock Inventory management



Prevent out of stock and overstocks

Inventory Management

Data driven decision making



Track daily sales using business reports



Monitor ad campaigns



**Identify trending** keywords using Brand Analytics report











Drive sales with strategic offers



- Verify that promotions are live
- Track promotion performance and engagement
- Optimize for higher conversion rates

Management

#### Account Health

Track and maintain platform compliance via Account Health Dashboard





Build loyalty through excellence



Review product ratings



Maintain shipping standards



Respond promptly to queries

Customer Experience











# Your Post-Event Action Plan

Look back at how your business performed, manage your stock, and carry forward the learnings to be better prepared for your next big event.

#### Performance Review

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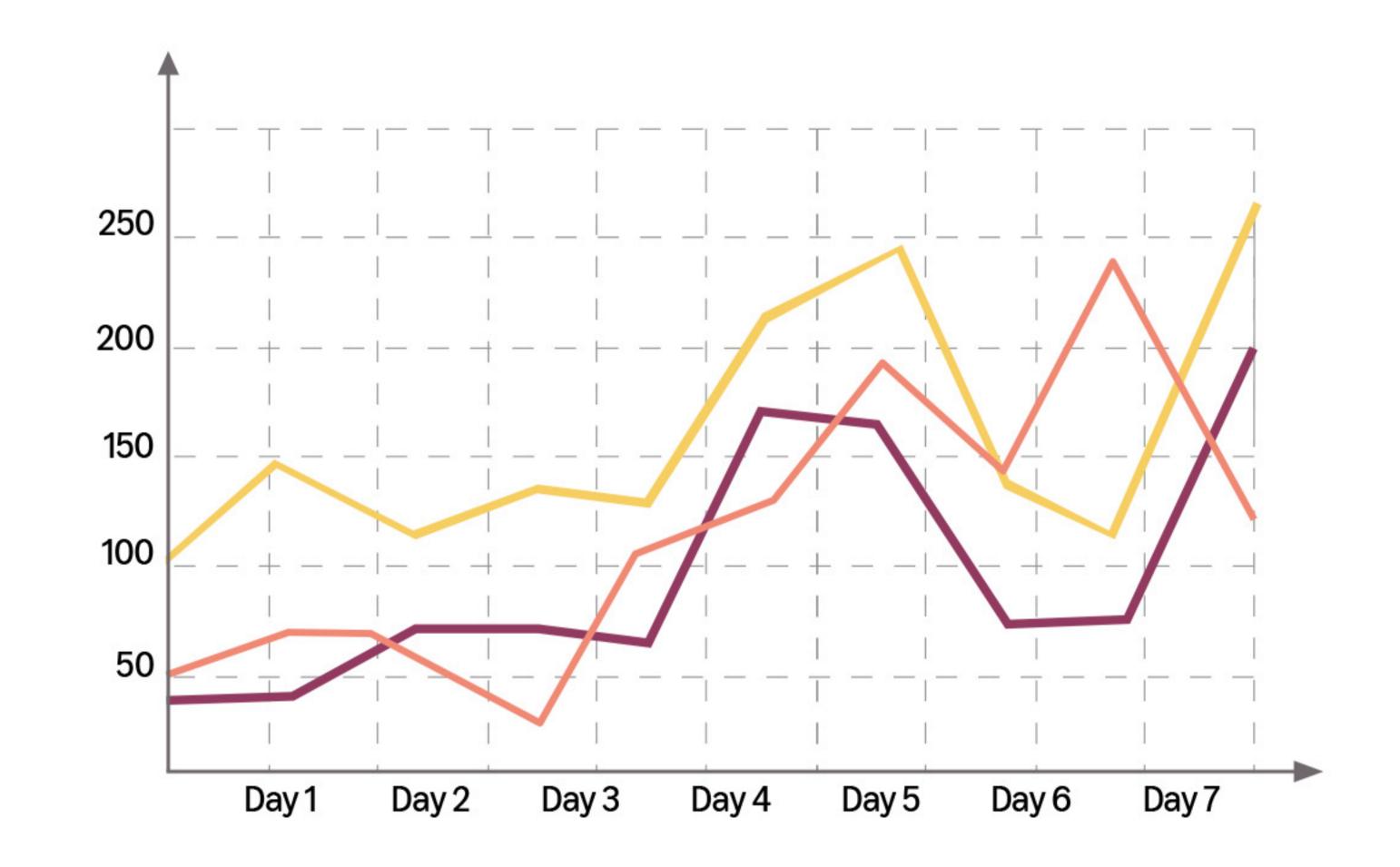
Use <u>business reports</u> to compare your results against historical trends, and to identify patterns and anomalies.

#### Sales Performance Comparison

Actual Sale

Expected Sale

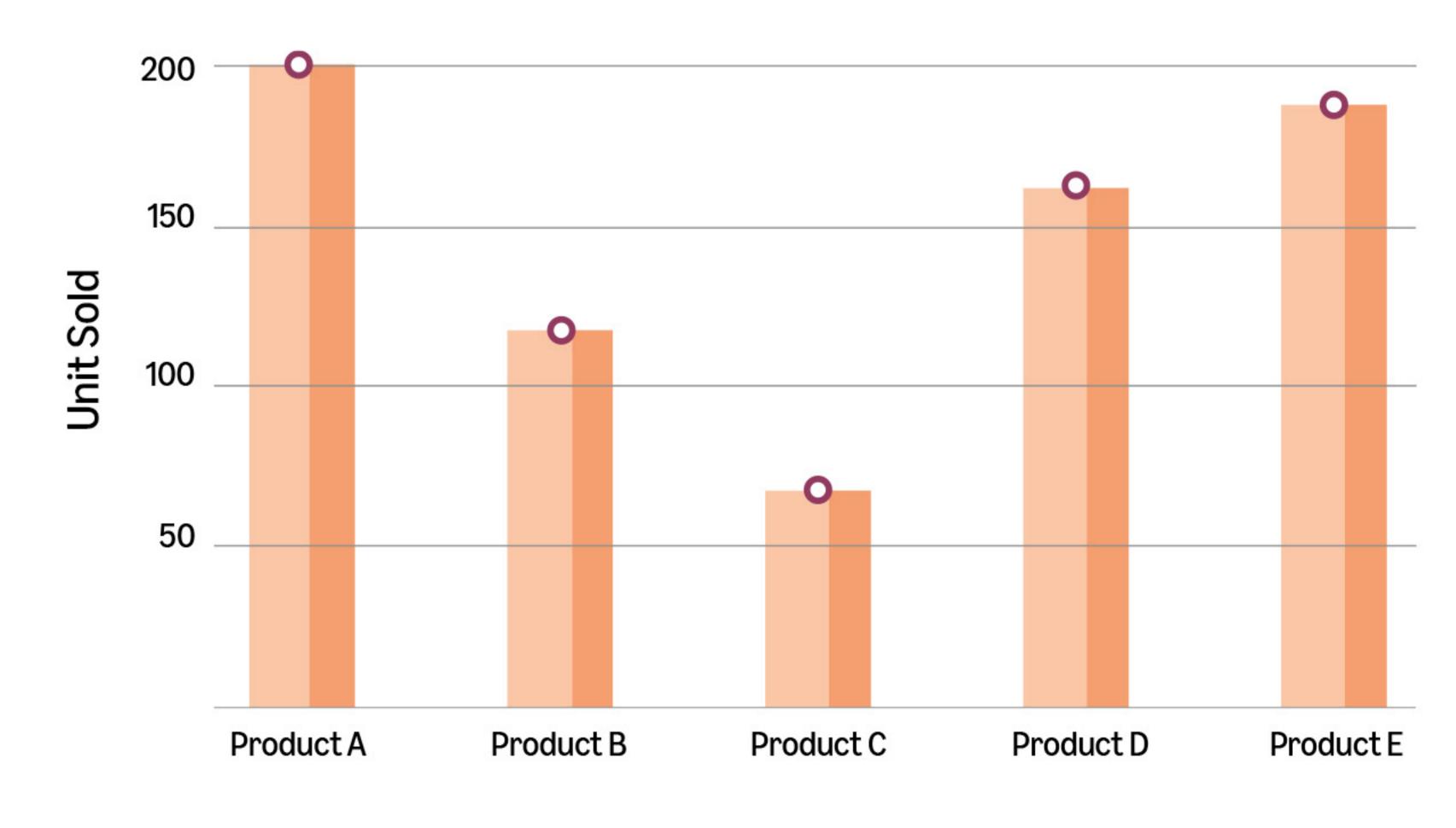
Previous event



#### >>>>> Identify High Performers \*\*\*\*

Identify high-performing ASINs and categories for future reference.

#### **Top Performing Products**











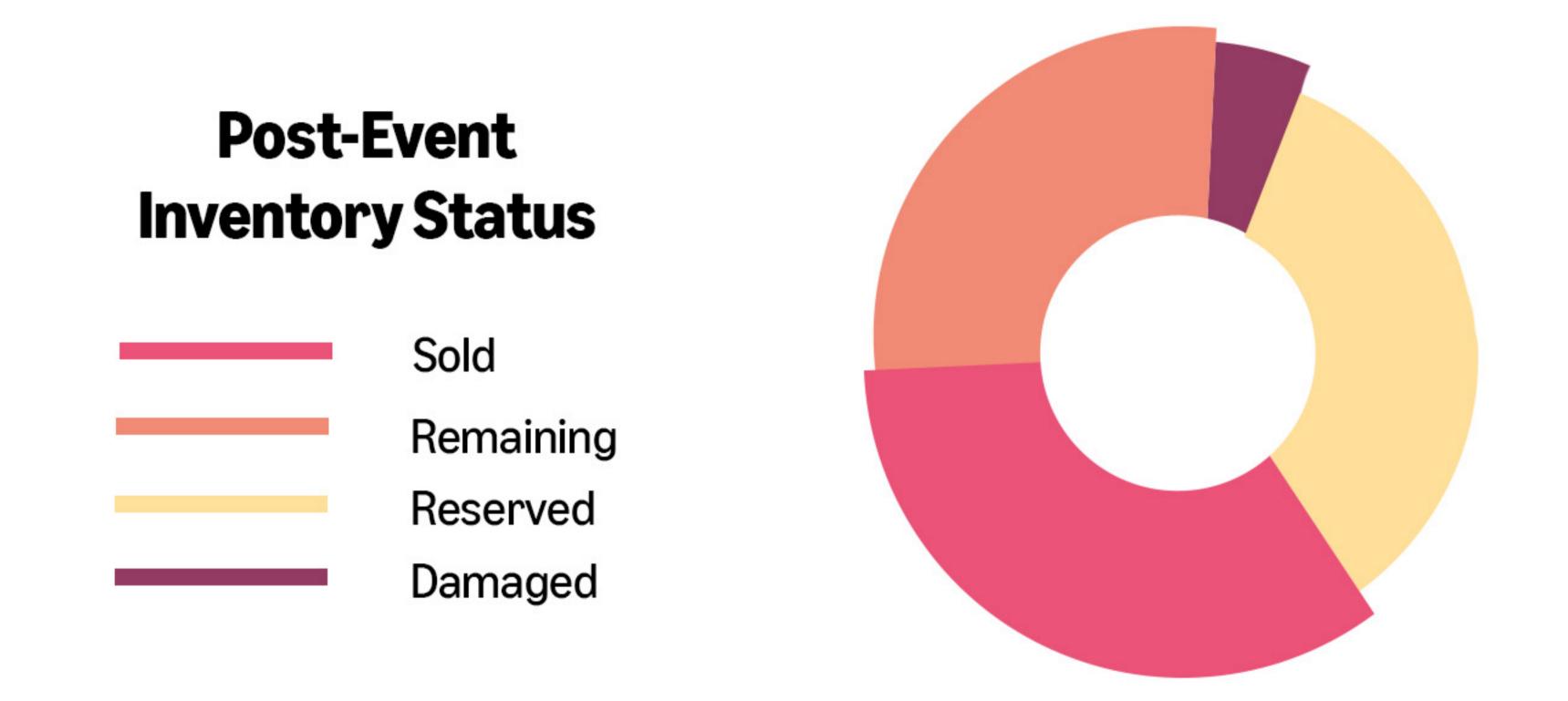




## Inventory & Customer Feedback

#### Review Stock \*\*\*

Update your inventory and listings to reflect post-event stock levels. Remove excess inventory if sales fell below expectations.



#### 

Use <u>Voice of Customer Dashboard</u> to review your ratings, reviews, and returns to identify issues, and make improvements that can help reduce future returns and improve customer satisfaction.

















# FAQs

#### What happens if my stock runs out mid-event?

Your products will become undiscoverable to customers. FBA sellers can create replenishment shipments; Easy Ship sellers should update stock.

#### How do I track my sales and performance during the event?

Use <u>Business Reports</u> for sales and conversions (Seller Central  $\rightarrow$  Reports  $\rightarrow$  Business Reports).

#### Do I need to adjust my ad campaigns during the event?

We recommend daily monitoring of budgets, bids, and keywords in <u>Campaign</u> Manager to stay competitive as traffic peaks.

#### What if I get negative reviews during the event?

Monitor buyer concerns, and respond quickly. Use <u>Customer Reviews</u> option under Brands in Seller Central to track and resolve any issues.

#### Are there special benefits for Prime-eligible inventory?

Yes, Prime listings often see higher discoverability and faster conversions. Ensure you meet <a href="Prime eligibility">Prime eligibility</a> via <a href="FBA">FBA</a> or <a href="Easy Ship Prime">Easy Ship Prime</a>.

#### - Where can I get additional training?

You can access Seller University tutorials, and attend our masterclasses.

#### What are the eligibility criteria for Lightning Deals?

Products must meet minimum rating, inventory, and sales history to be eligible. Check Seller Central  $\rightarrow$  Advertising  $\rightarrow$  <u>Deals</u> for more information.

#### Can I participate in GIF 2025 if I have only recently listed products?

Yes, and we recommend creating Best Deals, Coupons, Basket-Building promotions, and sponsored ads to help improve discoverability in this high-traffic period.













#### Do I need A+ content for event success?

While not mandatory, A+ content can help you significantly increase your conversions.



#### How do I measure my success after the event?

Use <u>Business Reports</u> to compare actual sales vs plan, and <u>Brand Analytics</u> for customer search trends.



#### What should I do with leftover inventory?

You can run clearance coupons and deals post-event, or <u>create removal orders</u> from FBA to get your inventory back.



# What if my account hits negative seller balance and advertising campaigns get suspended?

In this case, you can resume advertising by recharging your Seller Ads Wallet using this <u>link</u>. Your advertising campaigns will resume within 15-30 minutes. You can then choose to continue spending either from your Ads wallet or your seller balance by selecting the relevant option there.





#### Stay connected with us



Update your WhatsApp number in the Seller App to get real-time alerts and business tips from Amazon Seller Central.



Follow our WhatsApp Channel – Sellers of Amazon for event preptips and announcements.





Join the <u>Amazon India Sellers Facebook Group</u> to connect with 32K+ sellers.







