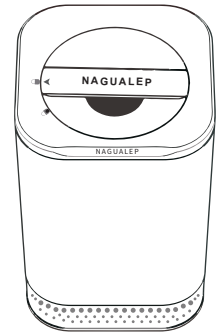


NAGUALEP®

Home Kitchen Waste Disposer

# User Manual

NA-2



With warranty card

NAGUALEP®

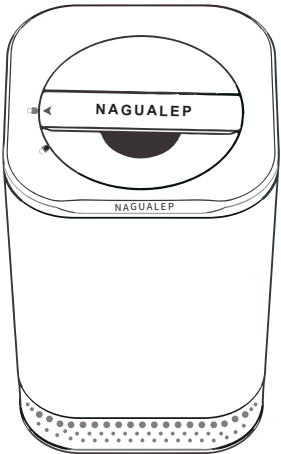


Thank you very much for purchasing the NA-2 food waste disposer. Please read the user manual carefully and use it correctly and safely. Incorrect use may cause injury due to fire, electric shock, etc. Please confirm and fill in the information such as "date of purchase, store name" on the warranty card, and keep it properly together with the User Manual.

NAGUALEP®

# User Manual

Home Kitchen Waste Disposer  
NA-2



## Pages & Table of Contents

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Before using

Maintenance



After-sale service




# Safety precautions


Please strictly observe






These precautions are designed to ensure the safe and proper use of the product and to prevent personal injury or property damage to you and others.

## About Symbol Display

 <b>Warning</b>	Indicates a serious warning that may cause serious injury or death or a disaster.
 <b>Attention</b>	Indicates the content of a warning, which may cause minor injury or property damage.

	Indicates "prohibited", activities that cannot be done.
	Indicates what must be done as instructed.
	Indicates what must be done as instructed.

 **Warning**  
 Cannot be used incorrectly

 <p>Do not modify this product. In addition, it cannot be disassembled or serviced by non-service technicians. (There may be a risk of fire, electric shock, injury)          ※ Please contact the seller for repairs.</p>	 <p>Damaged power plugs cannot be used or repaired by yourself. (There may be a risk of fire causing a disaster.)</p>
 <p>Do not plug or unplug the power plug with wet hands. (There may be a risk of electric shock.)</p>	<p>Avoid damaging the power plug or cord. (There may be a risk of electric shock or short circuit causing fire.)</p>
 <p>Do not use more than rated sockets and wiring appliances, and do not use equipment other than rated AC voltage. (Using more than the rated power on multiple wires at the same time may cause a risk of fire generated by heating up.)</p>	 <p>For example: breaking, processing, approaching hot appliances, forcibly bending, twisting, pulling, heavily pressing, binding, etc.</p> <p>※ Please contact the seller for repairs</p> <p>Do not give it to children and young children for use. (There may be a risk of burns, injury, electric shock.)</p>

# Safety precautions

Please strictly observe

 **Warning**  
 Cannot be used incorrectly

 <p>Do not put spray cans and other cans, batteries, petroleum, pyrotechnics and other gunpowder. Alcohol, liquor, or items containing a large amount of alcohol (such as distiller's grains, alcohol-preserved fruit or herbs). (There may be a risk of fire, flammability, explosion.)</p>	
 <p>Not sitting on the main unit or carrying loads. (There may be a risk of falling or injury.)</p>	 <p>Do not touch the main unit and inside parts during and just after operation, there may be a risk of burns and injuries.</p>
 <p>Do not give it to young children (There may be burns and injuries risk of injury and electric shock.)</p>	<p>Handle the power plug correctly</p> <ul style="list-style-type: none"> <li>● Make sure that it is inserted at the bottom. (There may be a risk of electric shock and heat causing fire.)</li> <li>● Be sure to pull it out during maintenance. (There may be a risk of electric shock.)</li> <li>● If it gets dusty, wipe it with a dry cloth before use. (There may be a risk of fire due to dust accumulation.)</li> <li>● When unplugging the power plug Do not pull the cord. (There may be a risk of damage, electric shock, fire, malfunction, etc.)</li> <li>● When not in use for a long time, disconnect the power plug from the outlet.</li> </ul>
 <p>Do not run it in empty. (There may be a risk of fire, malfunction, damage.)</p>	
 <p>Use under the supervision of a person who understands the safe use and hazards of the product. (There may be a risk of injury, burns, electric shock.)          ※ Please pay special attention to children.          ※ Please pay special attention to pets (cats, dogs, etc.).</p>	

## Safety precautions

Please strictly observe



### Warning

Cannot be used incorrectly



Do not touch the air vent with your hands during operation (there may be a risk of scald).



It cannot be washed with water (There may be a risk of electric shock, short circuit and fire).



Do not carry the whole machine by holding the Lid handle only (risk of injury or damage)



Do not place the main unit outside, and do not splash water directly on the main unit (There may be a risk of electric shock, short circuit and fire).



The particles of the activated carbon filter are not edible (may cause adverse health effects).



Do not put household waste in the disposer (There may be a risk of insects and malfunctions).



Do not place in direct sunlight, around stoves, high temperature Place and use in places with high humidity and moisture (There may be fire, malfunction or risk of electric shock).



In case of abnormality or failure, stop using it immediately and unplug the power plug (There may be a risk of smoke, fire, electric shock).

Example of abnormal failure:

- The operation does not start even if the power button is pressed.
- The power plug or cord is connected, but there is no power.
- There is abnormal sound or vibration.

※Please contact the seller

## Location of placement

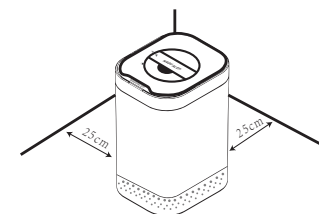
Please select a location according to the following conditions

This product is for indoor use only



### Location selection

- The Unit should be placed with a distance of not less than 25cm from the wall.
- A place without direct sunlight.
- Choose a non-sloping surface, where there is no danger of falling.
- A strong supportive surface.
- There is no danger of falling objects.



### Places not to be placed

- Outdoor places exposed to the sun, wind and rain.
- Where moisture and dust can easily accumulate.
- Easy to absorb moisture, tatami, pile blanket, etc.
- Near the furnace and other heaters with open fire and high temperature.
- Near the easily ignited articles such as alcohol, petroleum and propane gas.

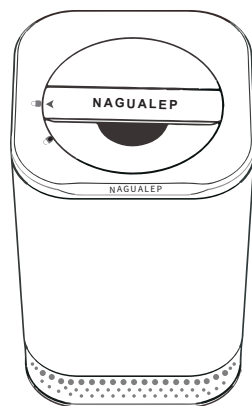
# Please confirm the following before use

Please remove all packing materials

- Remove the handling precautions paper and paper pad under the disposer bucket.
- Install 4 non-slip rubber pads at the bottom of the machine.

## Packing List

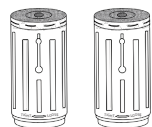
- Main Unit
- Inner Bucket
- Lid
- Activated Carbon Filters (installed)
- Non-slip Rubber Pads
- User Manual (with warranty card)



Main Unit



Inner Bucket



Activated Carbon Filters



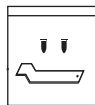
User Manual (with warranty card)



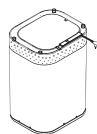
Lid



Non-slip Rubber Pads



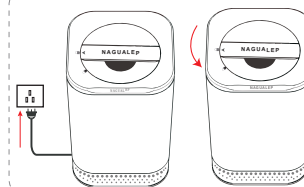
Fixing Bracket



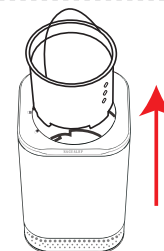
Install Fixing Bracket

# Usage

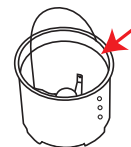
For safety, please use in accordance with the procedure



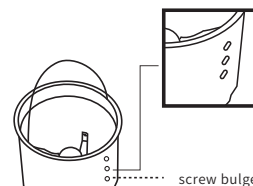
- 1 Connected to the power supply, the bottom of the fuselage will flash blue light momentarily. Rotate the lid counterclockwise until the arrow points to the position of the unlock mark to open the cover.



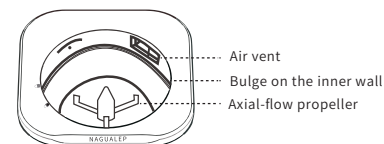
- 2 Take out the inner bucket.



- 3 Strain out the water and oil from kitchen waste and put the waste into inner bucket. The kitchen waste should not exceed the maximum fill line on the top of bucket.



- 4 Align the screw bulge of the inner bucket with the bulge line on the inner wall side below the power button side, and place straight down.

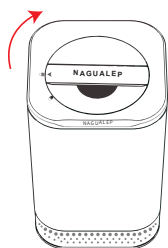


## Adjustment method of inner bucket

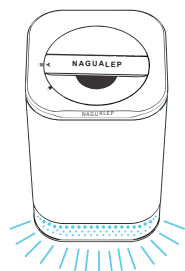
After loading the inner bucket, if its upper end is higher than the bottom edge of the air vent (the lid cannot be locked), manually twist the axial-flow propeller until a "click" sound is heard. When the upper end of the bucket is lower than the bottom edge of the air vent, the adjustment is completed and the inner bucket is loaded rightly.

# Usage

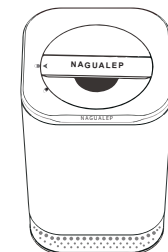
For safety, please use in accordance with the procedure



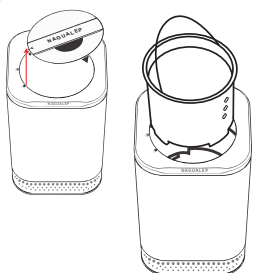
- 5 Align the lid arrow with the unlocking mark (hollow dot) and place it horizontally, and turn it clockwise to the position of the locking mark.



- 6 Touch the power switch, blue light up at the bottom of the Main Unit, and the machine will start running.



- 7 After the processing is completed, the machine will stop running, the blue light at the bottom of the main machine will be off, and no operating sound.



- 8 Stand for a while or make sure the residual temperature of the machine is safe, and then take out the processed results from the inner bucket.

## Precautions during operation

During operation, the exhaust air and the main unit may become hot. Do not touch to prevent burns. If the main unit is moved or the cover is opened during operation, the safety device is triggered and operation will be temporarily stopped.

# Objects can't be put in for safe use

This product is for household use. Can only process food waste.

- Please do not throw in anything other than kitchen waste.
- Please do not put it into commercial purposes or use it for the purpose other than drying.
- Please filter out the water and oil in the kitchen waste before disposal (too much oil cannot be dried).

## Objects can be put in



Rice



Pasta



Meat



Fish



Vegetable Residue



Fruit Residue



Tea bag



Other ingredients and cooked food

## Objects can't be put in for safe use

### △ Part of Hard Kitchen Waste



Some blunt food waste



Cattle and pig bones



Metal, sharp and hard objects



Hard shells, lots of clams, etc.

### ✗ Something Other than Garbage



Plastic bags, plastic wrap and other plastic products



A large amount of paper



Rubber band



Chopsticks and bamboo products



Broken styrene tray



Iron wire and other metals



### Warning



Gunpowder such as spray, cans, batteries, petroleum and fireworks. Alcohol, alcoholic beverages, and foods with high alcohol content (distiller's grains, fruits and herbs pickled with alcohol, etc.) cannot be put in (cause of fire, ignition, explosion, etc.).



Spray cans



Petroleum class



Petroleum



Matches and lighters



Contains alcohol and alcohol (distiller's grains, etc.)



Wine (including fruit wine, Medicinal liquor, etc)



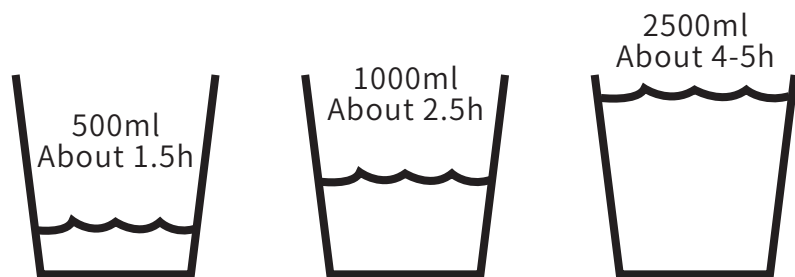
Sand, gravel, etc.

## Handle standards for better use

- This product evaporates the water of kitchen waste through high-temperature drying and low-speed grinding, and the gas is deodorized and filtered before being discharged.
- The amount of kitchen waste in one treatment should not exceed the indication line in the upper part of the inner bucket.
- The amount of kitchen waste to be treated at one time should exceed the height of the stirring propeller.
- Rice, noodles, bananas, corn, potatoes and other foods that contain more sugar and starch should not be treated independently. They should be mixed with other food wastes, otherwise, they may be burnt.
- Granular non-sticky kitchen waste (peas, peanuts, corn kernels, beans) can not be treated independently, so it can't be ground easily. It should be mixed with other food wastes.
- The processing time of vegetables and fruits with more water will be longer.
- Foods with high oil content, such as fish and fried foods, can't be completely dried, and oil will remain.
- Inadequate drying, odor during treatment, which is not a fault, can be treated again or change the carbon filter.
- Please take out the processed results every time after use.
- The processed results can be used as the raw material of organic fertilizer by mixing with soil, the growth of plants needs balanced nutrients, thus it can be well used in gardening.

- Even if the food waste is not dry enough, for safety, it will stop running after five hours.
- The following picture shows the target reference time of using this product to treat kitchen waste.

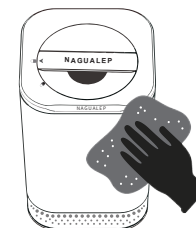
The actual time will vary according to the type, quantity and draining state of kitchen waste



## Maintenance method

### ○ Main Unit

Gently wipe the external surface of the equipment with a wet rag.  
Please wipe off the dirt with a dry and soft cloth.

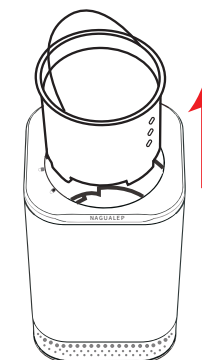


### ! Warning

Do not let the main unit soak in water.

### ○ Bucket

- Always take it out of the main machine before maintenance.
- Wash it by hand or dishwasher.
  - ※ The inner bucket is coated with Teflon coating. Please do not use sponges, hard brushes, metal brushes, etc., which will damage the coating and lead to breakage.
- After cleaning, dry it with a soft cloth or let it dry naturally.





# Activated carbon filter

## Replacement Time of Activated Carbon Filter

The replacement standard is every 6 months to 8 months. Even if it's not time to replace it, if you start to worry about the smell, please replace it as soon as possible.

- According to the frequency of use and the type of kitchen waste, the replacement may be advanced or delayed.
- More treatment of squid, shrimp and other seafood and spoiled kitchen waste will shorten the service life of activated carbon filter.

## Disposal of Activated Carbon Filter

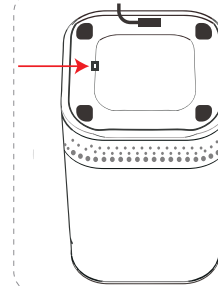
Please check the material and disposal method of the activated carbon filter before disposal.

When disassembling the activated carbon filter, the activated carbon inside is scattered, so please wear a mask and handle it outdoors, cover the carbon filter with a plastic bag.

Name	Material	Disposal method
Inner bucket/lid	Polypropylene	Plastic
O-ring	Polyvinyl chloride	Plastic
Deodorant	Activated carbon	According to the garbage division of local government

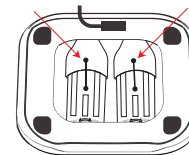
# Activated carbon filter

## Method for Replacing Activated Carbon Filter



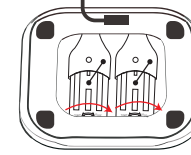
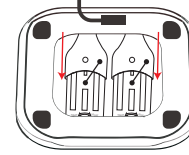
1

Handle the platform with anti-skid and scratch-proof cloth strips or mats, turn the machine body upside down, push the back panel in the direction of the arrow, and then take off the bottom cover.



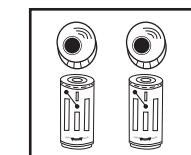
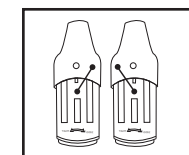
2

Two filter elements and filter element sleeves. Remove the rubber plug in the filter sleeve by hand.



3

Push down the filter cartridge sleeve, rotate according to the rotation mark at the lower end of the filter cartridge, loose it towards to "LOOSE" direction, and pull it out.

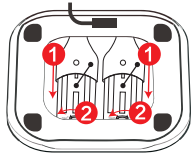


4

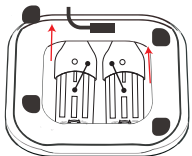
Remove two activated carbon filters and replace them with new ones.

## Activated carbon filter

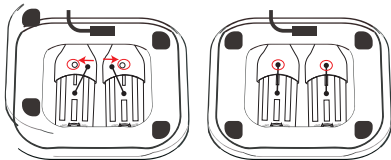
### Method for Replacing Activated Carbon Filter



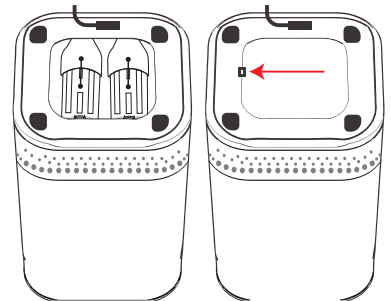
- 5** Put it into the machine, align the activated carbon filter element with the clamp position of the air duct box, press it down, rotate it according to the indicator at the lower end of the activated carbon filter element, and tighten it in the TIGHT direction. It is recommended to install the right side filter first and then the left side.



- 6** After tightening, align and push out the filter sleeve to the circular hole of the machine lower body.

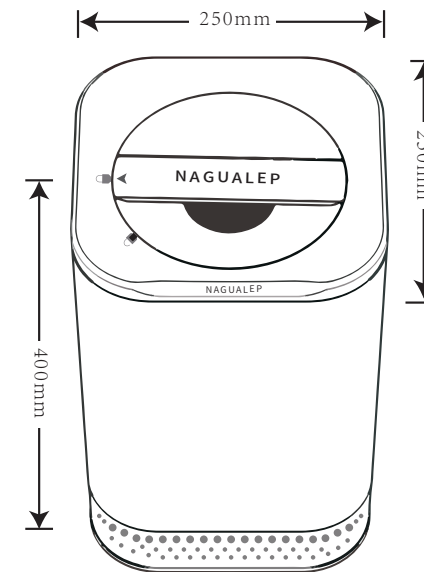


- 7** Make sure that the head end of the filter cartridge is aligned with the hole of the machine lower body, and then press the rubber snap in.



- 8** Close the back panel, and insert it with a snap until you hear a "Click" sound.

## Product specification



Product name	Home kitchen waste disposer
Model	NA-2
Rated voltage	AC220 V/110 V
Rated frequency	50/60Hz
Rated power	700 W
Average power consumption	150 W
Power usage	About 0.5~0.7KW/ Cycle
Processing time	1~5 H/ Cycle
Maximum processing capacity	2.5L
Deodorization mode	Activated carbon filter
Product weight	8.5 KG
Product size	250MM x 250MM x 400MM

# Is it a malfunction?

When this product can't operate well, please reconfirm the following contents before consulting the sales store.

Problem phenomenon	Cause	Solution
When working, the machine body gets hot.	Heat generated by transferring the heated temperature from the inside to the outside.	This is normal within the safe range. Please take it easy, about 10 minutes after the treatment, the handle and the surface part of the Unit Shell cooled spontaneously. Thus do not touch the metal part of the shell with your hands during operation.
A lot of vapor from the air vent.	kitchen waste contains a lot of water.	As abundant steam will be generated during heating up, it is recommended to filter oil and water (more energy-saving).
Long processing time.	Added food waste with high water content, or there excessive food waste in it.	The maximum treatment time is 5 hours. Please do not place it above the "food waste input scale" indicator line in the inner bucket.
The kitchen waste is not dry or is improperly treated.	Accidentally touched the power button and stopped working.	It is recommended that you resume operation again.
	Exceeded the indicator line of "kitchen waste input scale" in the treatment container.	Please do not put it above the indication line of "food waste input scale" in the treatment container.
	Contains a lot of oil and water.	It is recommended to filter oil and water before putting kitchen waste into it.
Easy to stick to the processing container.	Easy to stick to the processing container. Garbage contains a lot of starchy food.	Kitchen waste can't only be treated with pure starchy kitchen waste (such as rice, noodles, French fries, etc.). It is recommended to mix various kinds of waste. Or it is recommended to soak in water for some time before cleaning and post-treatment.
The stirring propeller stop running.	The kitchen waste contains coarse bones such as pig bones and hard objects such as shells.	Due to the installation of double safety devices, once a hard object is stuck, the propeller will automatically reverse. The machine will automatically stop running if it fails to work normally after a period of repeated abnormal reverse.
There is a strong smell during the treatment.	The activated carbon filter has been used for more than 6 months and has not been replaced.	The activated carbon filter is recommended to be replaced once every six months. If you need to replace it, please buy it from an official agent.
	The stench of garbage itself (such as fish, shrimp, etc., or spoiled kitchen waste).	This type of food waste cannot be 100% removed from the steam odor during processing, so it is recommended to open windows for ventilation.

# Disclaimer

The company will not be responsible for the fault or damage caused by the following reasons, and will not be liable for damages caused by fire, earthquake or the use by a third party.

- The warranty card includes all the conditions in warranty range. What is not listed in the warranty is not our responsibility.
- Our company will not be responsible for any damage caused by improper use or non-compliance with the instruction manual. This product is for individual use only.
- Not responsible for accidents such as fire and machine fault caused by overload use.

Your personal information at the contact box will be used to repair and confirm your inquiry, which is properly managed. Without your consent, we will not provide or disclose your personal information to any third party.

## Service Hotline:

Representative telephone:

Fax:

Email:

Service provider:

Contact address:

# Warranty Card

Free repair regulations

1. According to the operating conditions of the instruction manual, the product will be repaired free of charge only if it fails during the warranty period.
2. Even during the warranty period, it will become a toll maintenance under the following circumstances.
  - (1) This document is not provided;
  - (2) Dismantle the machine without authorization during the warranty period;
  - (3) The fault occurs during the warranty period, but requires to be repaired after the warranty period;
  - (4) The fault and damage caused by errors in use (including fault to use normally according to the instruction manual);
  - (5) The fault and damage caused by other equipment or unreasonable repair or modification;
  - (6) The fault and damage caused by movement, transportation, falling, etc. after purchase;
  - (7) The fault and damage caused by fire, earthquake, wind disaster, lightning strike or other natural disasters, public hazards, abnormal electricity and pressure;
  - (8) The fault and damage caused by non-ordinary household use;
  - (9) The fault and damage caused by commercial use and others;
  - (10) Replace the consumable parts, worn parts, contaminated parts.
3. The product may be replaced in lieu of repair due to the some failure of the machine.
4. After the free repair (including product replacement) according to this document, the product remains the warranty period (when it was originally purchased).
5. No compensation shall be made for the damage caused by the failure to use the purchased product.
6. This warranty card will not be provided twice, please be careful not to lose it.

<b>■ Warranty period</b> 1 year from the date of purchase <small>(Fixtures and consumables are not included)</small>	<b>■ Model</b> NA-2
<b>■ Address (zip code)</b>	<b>■ Full Name</b>
<b>■ TEL.</b> (       )	<b>■ Date of purchase:</b> MM    DD    YY
<b>■ The serial number is displayed on the product code between 2 activated carbon filters.</b>	
<b>Maintenance instructions</b>	

※Please fill in the information in the customer information area, and according to the above content, if there is a fault within the warranty period from the date of purchase, it will be repaired free of charge.

※If you have any questions about maintenance after the warranty period, please contact the seller.

**NAGUALER®**