

USER MANUAL

meoof:

Mousse Smart Pet Feeder

Thank you for being with me



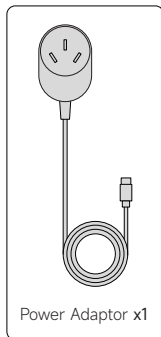
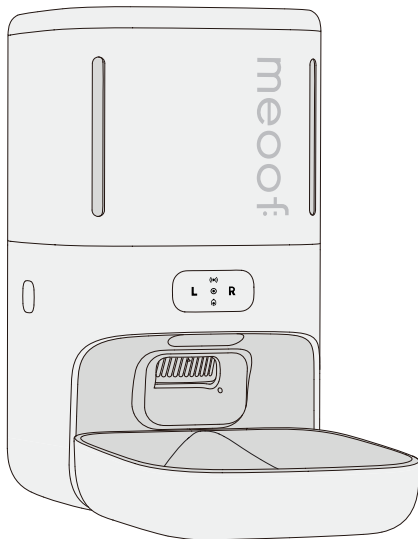
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Mousse Smart Pet Feeder

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IN THE BOX

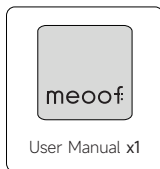
Mousse Smart Pet Feeder



Power Adaptor x1



Desiccant Bag x1

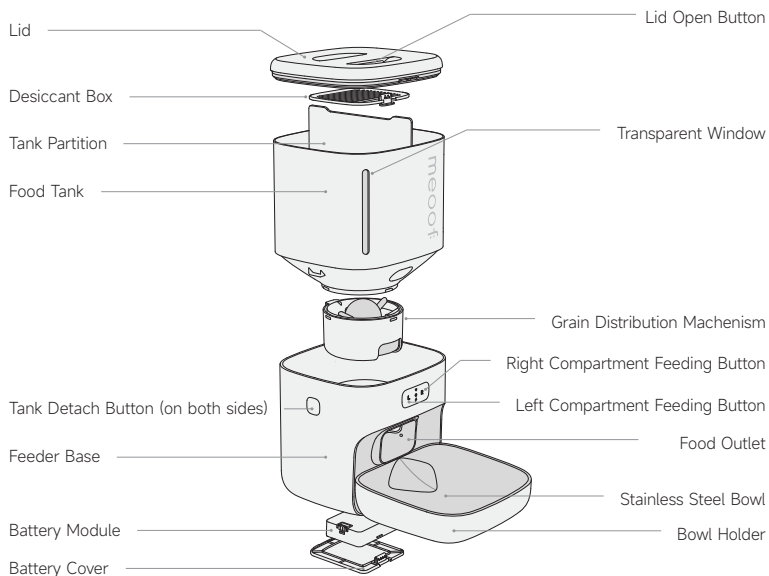


User Manual x1

Smart Pet Feeder x1

PRODUCT OVERVIEW

Mousse Smart Pet Feeder



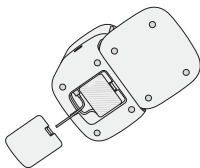
VIDEO GUIDANCE

Mousse Smart Pet Feeder

Please check our Youtube Channel for video guidance:
<https://youtube.com/@meoof-pet>

OPERATION GUIDE | Set Up the Feeder

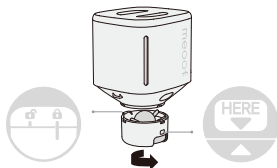
Mousse Smart Pet Feeder



Power Supply Connection

Open the host base battery cover, plug power cable into the Type-C port or insert the battery module.

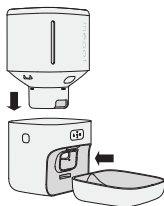
- * You can choose to use external power supply or the battery module according to personal needs, or use both at the same time.
- * It is recommended to use external power supply when configuring the network.



Set Up the Grain Distribution Mechanism

1. Confirm that the tank partition has been removed, align the grain distribution mechanism with the unlocking position "🔓" and rotate it to the locking position "🔒".
2. Rotate the silicone gel of the grain distribution mechanism to ensure that the "HERE" sign is aligned with the positioning arrows.
3. Install the grain tank partition back.

- * Before disassembling or assembling the grain distribution mechanism, please always remove the tank partition first.



Set Up the Feeder Base and Food Bowl

1. Place the feeder base on a level surface.
 2. Align the food tank with the feeder base and press down until you hear a clicking sound.
 3. Place the stainless steel bowl into the bowl holder and attach the bowl holder to the notch on the base until you hear a clicking sound.
- * Make sure that there is no grain in the food tank before set up.

OPERATION GUIDE | Add Pet Food

Mousse Smart Pet Feeder



1. Open the Lid

Pinch the lid open button with two fingers and lift it upwards.



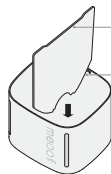
2. Place the Lid

When adding food, the lid can be hung on the food tank.



3. Put in Desiccant

Open the desiccant box, put the desiccant evenly inside, then close the desiccant box.



Max Line (on Tank Partition)

Max Line (on Food Tank)

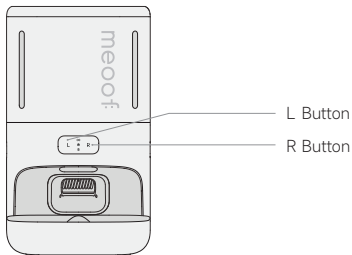
4. Place the Tank Partition

- Depending on the usage needs, choose to use the whole tank (suitable for feeding a single type of dry pet food) or insert the tank partition to create dual compartments (suitable for feeding two types of dry pet food).
- Add dry pet food (do not exceed the Max Line).
- Close the lid.

* Recommended kibble size: <18mm/0.72 inch in diameter.

OPERATION GUIDE | Buttons Overview

Mousse Smart Pet Feeder



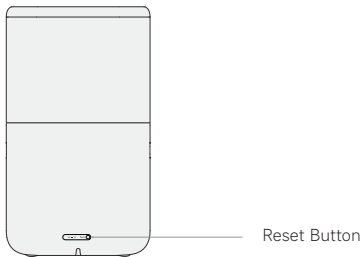
Manual Feeding

L Button——left compartment feeding
R Button——right compartment feeding

- * Make sure there is food in the tank.
- * Cat food: 1 portion is about 10g (tested with cat food of 7mm diameter).
- * Dog food: 1 portion is about 7g (tested with dog food of 15mm diameter).
- * Different shapes of food may vary slightly in weight.

Child Lock Function

The "child lock function" can be activated/deactivated within the App.
Press both L and R buttons for 3 seconds can activate/deactivate this function.
If there is no operation for 30 seconds, this function will be automatically activated.



Reset Button

To reset the feeder, press the Reset Button on the back of the feeder base for 5 seconds until you hear a beep sound. The feeder will be reset to factory settings and ready for re-connection.

OPERATION GUIDE | Indicators Overview

Mousse Smart Pet Feeder

Power Supply Mode



WiFi Indicator

Slow flash: Feeder is ready to connect to WiFi

Fast flash: Feeder is connecting to WiFi/
Feeder is offline/
Feeder is upgrading the firmware

Stay solid: Connected to WiFi



Battery Indicator

On: Battery full

Breath: Charging

Off: No battery inside



Abnormal Indicator

Flash: Abnormal

Off: Normal

Battery Supply Mode



WiFi Indicator

Slow flash: Feeder is ready to connect to WiFi

Fast flash: Feeder is connecting to WiFi/
Feeder is offline/
Feeder is upgrading the firmware

On for 30s : Connected to WiFi/
Waked up from sleep mode

Off: Feeder is in sleep mode



Battery Indicator

White flash: Battery sufficient

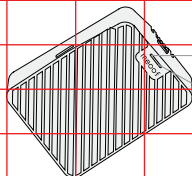
Red flash: Battery low



Abnormal Indicator

Flash: Abnormal

Off: Normal



Red — Charging

Green — Fully charged

OPERATION GUIDE | App

Mousse Smart Pet Feeder

1. Install the App

Search "meoof" in App Store or Google Play to download the App.



iOS



Android

2. Log in App

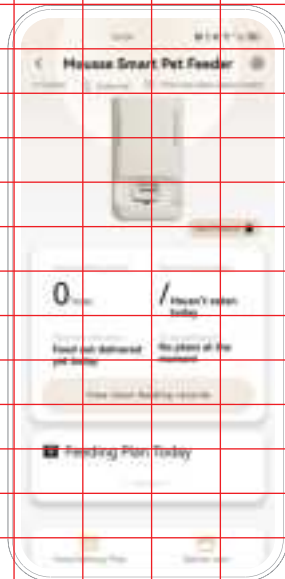
Following the instruction in the App, sign up and log into your account.

3. Use the App

You can set up the feeding plan, the feeder will feed accordingly and keep feeding record as well as the eating record in the App.

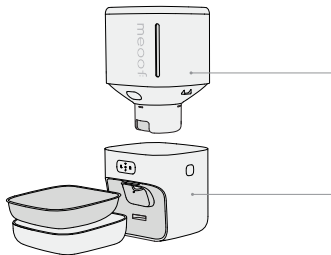
When in Power Supply Mode, the feeder will keep all eating record. When in Battery Supply Mode, the feeder will only keep eating record within 2min (if any) after feeding.

- * Note: The feeder supports 2.4GHz WiFi. Keep the feeder close to your router for better WiFi connection. The ideal range is within 6 meters/ 19.7 feet without obstacles and walls. It is recommended to use 2.4GHz WiFi connection when the distance is far or there are obstacles and walls.



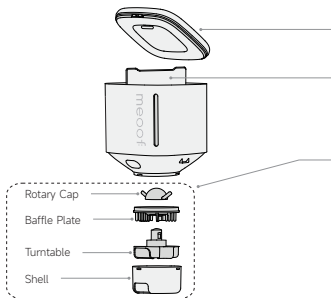
CLEAN AND CARE

Mousse Smart Pet Feeder



1. Place the feeder on a level surface, press both tank detach keys and lift up the food tank. Then remove the food bowl.

2. Use a wet tissue to wipe and clean the feeder base.
 - * The feeder base must not be soaked or submerged in water.



3. Open the lid and remove the desiccant bag.

4. Pull out the tank partition.

5. Rotate and take out the grain distribution mechanism. Pull out the rotary cap, separate the baffle plate and the turntable. Also disassemble the silicone of turntable.

6. Clean the components one by one. It is recommended to add an appropriate amount of detergent and rinse thoroughly.

7. After cleaning, leave them to air-dry, then reinstall them one by one.

- * The feeder base must not be soaked or submerged in water.



SPECIFICATIONS

Mousse Smart Pet Feeder

Name	Model	Materials
Mousse Smart Pet Feeder	MSF101	ABS,304 Stainless Steel,Silica Gel
Rated Input	Product Dimensions	Package Dimensions
5V --- 1A	34*21*36.5cm/ 13.4*8.3*14.4in	23.5*22.5*45.3cm/ 9.3*8.9*17.8in
Net Weight (w/o battery)	Gross Weight (w/o battery)	Product Capacity
2.5kg/ 5.5lbs	3kg/ 6.6lbs	5.5L

SAFETY GUIDELINES

Mousse Smart Pet Feeder

- Dispose of all packaging materials properly. Some items may be packed in plastic bags; these bags could cause suffocation; keep away from children and pets.
- Do NOT allow small children to play with, in or around the pet feeder.
- To reduce the risk of injury, please keep close supervision when the appliance is used near children.
- Do NOT use the feeder with pets not able to reach the food tray or with any physical disability.
- Do NOT immerse the base part in water at any time as it may damage electronic components like the control panel.
- Do NOT place any foreign object in the pet feeder.
- Do NOT use outdoors. Check operation frequently to be sure the unit is dispensing properly.
- Do NOT use wet, canned or moist food.
- Do NOT disassemble the unit other than as instructed in this User Guide.
- Do NOT use the feeder for anything other than its intended use.
- Only use attachments recommended or sold by the manufacturer. The use of attachments not recommended or sold by the manufacturer may cause an unsafe condition. Do not modify the pet feeder.
- Do not operate any appliance if the unit is malfunctioning or has been damaged. Do not attempt repairs on the pet feeder yourself. Contact our customer service immediately for further instructions.
- Always unplug when not in use and before cleaning.
- Never pull on the electrical power cord to remove the plug from the wall outlet.
- If the plug of this device gets wet, turn off electricity to that wall outlet. Do not attempt to unplug.
- Examine the feeder after installation. Do not plug in if there is water on the power cord or plug.
- To avoid tripping, always position power cord out of the way of foot traffic.

NOTE

FCC Warning Statement: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Radiation Exposure Statement

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co - located for operating in conjunction with any other antenna or transmitter.

TROUBLESHOOTING

Mousse Smart Pet Feeder

Problem	Solution
Can't connect the feeder to WiFi.	<ul style="list-style-type: none">❶ Keep the feeder and phone close to your router, make sure the network signal is good. It is ideal to make the distance within 6 meters/ 19.7 ft without obstacles and walls.❷ Plug the power cord, reset or restart the feeder and try again.❸ Try other adding method following the App instructions.
I press the buttons but they don't response.	Press and hold both L and R buttons for 3s to unlock the buttons.
The food won't come out.	<ul style="list-style-type: none">❶ Please make sure there is food in the tank, and food size within 2-18mm/ 0.08-0.7in in diameter.❷ Check if the food tank or grain distribution mechanism is blocked.❸ Check if the anti-clog detector at the food outlet is dirty and blocked.❹ Check if the power adapter is connected or if the battery level is sufficient
The portion amount is not the same.	After about 3 feedings, it should be almost even.
Pet has eaten but there is no eating record in App.	<ul style="list-style-type: none">❶ Check if the eating detection feature is turned On in the App.❷ If the eating time is too short (less than 15s) or too long (more than 2min), algorithm will filter the record.❸ If the time gap between two meals is too small (less than 2min), the algorithm will filter the record.❹ If the pet's range of motion (while eating) is too slight, the radar may not detect it.❺ There could be an gap of up to 2min between eating finish and eating report is shown in App.

Problem	Solution
Pet has not eaten but there is an eating record in App.	Check if pet or human is around the feeder and cause the radar to misjudge. Check if other living being (rat etc.) has shown up around the feeder and cause the radar to misjudge.
Battery life does not last long enough.	<p>Please check if:</p> <ul style="list-style-type: none">❶ The feeding plan is heavier than everage.❷ The App is opened too often (more than 3 times/day).❸ Network stability is poor, which will cause the feeder extra power for frequent reconnection.❹ There is food block issue, which will cause the feeder extra power for adjustment.❺ The battery is fully charged.

WARRANTY

Mousse Smart Pet Feeder

1-year warranty

*Lifetime support

*For guidance on product use and warranty extension, please contact us via email: support@meoof.com