



Android TV BOX

User Manual

1. Network

1.1. Wi-Fi

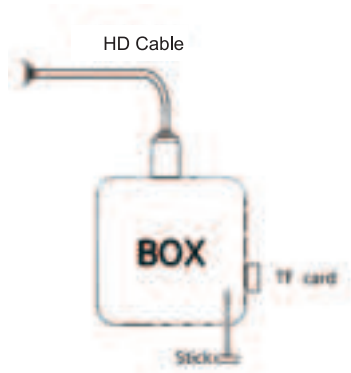
Check “Wi-Fi”, System will start scanning available wireless access points around you automatically.
Choose an access point and enter the password.
After authenticating IP address will be given to the box and “connected” is shown, wireless connection is available now.
Notice: Wi-Fi connection and Ethernet connection are mutually excluded.

1.2. Ethernet

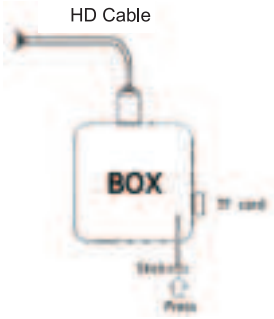
Box will automatically stop Wi-Fi connection and Up Ethernet connection at the moment when Ethernet jack is plugged in.
When the IP address appears, the network connection is available.

2. Upgrade Steps

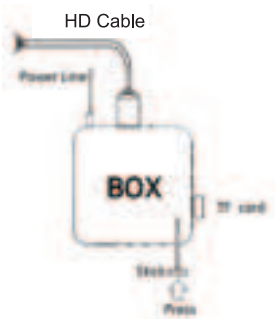
- 1) Copy OTA zip file into TF card or USB storage device.
Insert HD cable and TF card(USB storage device) with the box.
- 2) Connect the other side of the HD cable to the TV HD port.



- 3) Insert a stick into the hole below the device .
There is a reset button inside the hole.
And keep pressing the button.



- 4) Insert power adapter.
(Still pressing the button)



- 5) Pressing the reset button and hold until you see the android reboot. And use the remote to choose “apply update from EXT” ➡ choose “Update from TF card”(choose “Udisk” if USB storage device is applied) ➡ choose “xxx.zip (theupgrade package file)” and press OK.
- 6) You will see “—install/ SD card...” It means the box is upgrading.
After upgrade, you can see “Install from SD card complete” at the bottom.
- 7) Use remote to choose “reboot system now” and press OK
Or plug the power adapter again to reboot the box.
- 8) Upgrade finished. You can see the “Welcome” interface.

Tips: You can check the build number in settings to confirm you have updated the box successfully.

3. Trouble Shooting

Problem	Solution
No power	-Check if the power adapter is properly connected to the power and the TV box -Press POWER button on the remote controller to turn on the power -Check if the status led is blue when the box is powered.
No pictures	-Reconnect with HD cable or AV cable -Check if the TV is switched on
No sound or distorted sound	-Adjust the volume -Check that the speakers are connected correctly
No audio or digital output	-Check the digital connections -Check if your amplifier is set correctly
The box does not respond to the remote control	-Aim the remote directly at the sensor on the front of the TV box -Reduce the distance to the TV box -Replace the batteries in the remote control
Player does not respond to some operating commands during playback	-Operations may not be permitted. Refer to the user manual -Possibility of system halted, re-insert with power adaptor to restart the TV box
No sound during movies playback	-The audio codec may not be supported by the TV box. You can change the supported audio on playing menu. -Check the volume.
The contents of the USB flash drive cannot be read	-The USB disk's file system format is not compatible with the box. -If one of the USB cannot be read. Please turn off the TV box for 30 seconds and restart the TV box
Slow operation of the USB flash drive	-Big file size or high resolution USB flash drive takes longer time to read and display on the TV screen.
No sound with HD connection	-Check the connection between the TV and the HD jack of box. -Check your TV system setup. -Check the volume
The TV screen is blank and the player LED is blinking	-Turn off your TV box, wait 30 seconds, turn it on again. -If under HD status, check if HD connection is correct or change another HD cable set the output resolution of this TV box into 720p.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- - Reorient or relocate the receiving antenna.
- - Increase the separation between the equipment and receiver.
- - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- - Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.