



Deco XE5300
Superior Mesh Wi-Fi, Everywhere

Compatible with
amazon alexa

 **HomeShield**



User Guide

AXE5300 Tri-Band Mesh Wi-Fi 6E System



Wi-Fi 6E



1910013293 REV2.0.0 © 2022 TP-Link



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About This Guide

This guide provides a brief introduction to Whole Home Deco Mesh Wi-Fi 6 System and regulatory information. Features available in Deco may vary by model and software version. Deco availability may also vary by region or ISP. All images, steps, and descriptions in this guide are only examples and may not reflect your actual Deco experience.

Conventions

In this guide, the following conventions are used:

Convention	Description
Deco	Stands for Deco Whole Home Mesh Wi-Fi System/ Unit.
<u>Underline</u>	Hyperlinks are in teal and underlined. You can click to redirect to a website or a specific section.
Teal	Key information appears in teal, including management page text such as menus, items, buttons and so on.
 Note:	Ignoring this type of note might result in a malfunction or damage to the device.
 Tips:	Indicates important information that helps you make better use of your device.

More Info

- Specific product information can be found on the product page at <https://www.tp-link.com>.
- A Technical Community is provided for you to discuss our products at <https://community.tp-link.com>.
- Our Technical Support contact information can be found at the [Help](#) center of the Deco app and the [Contact Technical Support](#) page at <https://www.tp-link.com/support>.

Speed/Coverage/Device Quantity Disclaimer

Maximum wireless signal rates are the physical rates derived from IEEE Standard 802.11 specifications. Actual wireless data throughput and wireless coverage, and quantity of connected devices are not guaranteed and will vary as a result of network conditions, client limitations, and environmental factors, including building materials, obstacles, volume and density of traffic, and client location.

MU-MIMO Disclaimer

Use of MU-MIMO requires clients to also support MU-MIMO.

IoT Compatibility Disclaimer

IoT compatibility refers only to smart devices that can be controlled via the Deco app. Other wireless devices can still connect to Deco for normal Wi-Fi use.

Seamless Roaming Disclaimer

Clients need to support 802.11k/v/r and may require additional set up. Performance may vary depending on the client device.

HomeShield Disclaimer

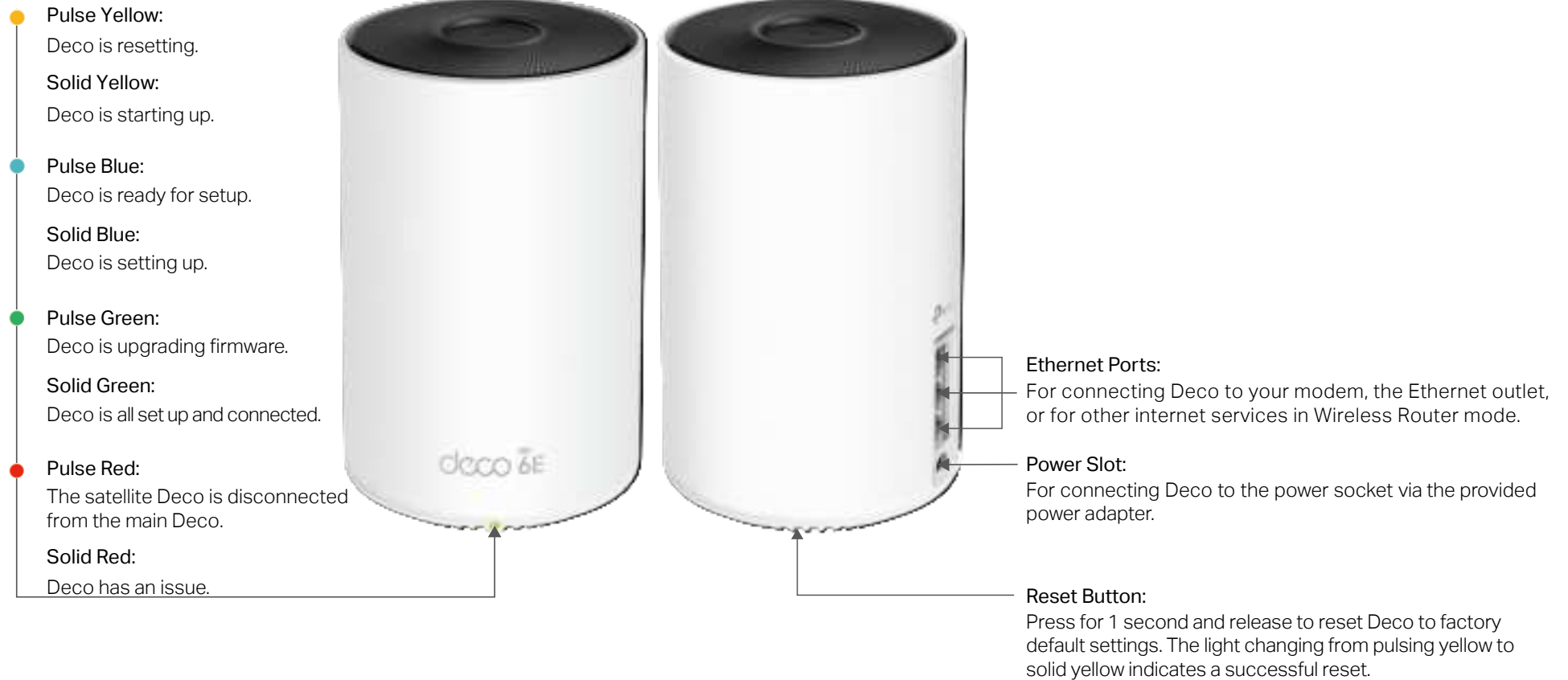
HomeShield includes the Free Basic Plan. Fees apply for the Pro Plan. Visit [tp-link.com/homeshield](https://www.tp-link.com/homeshield) for more information.

Appearance

Each Deco has an LED that changes color according to its status, three RJ-45 Ethernet ports, a power slot, and a Reset button.

See the explanation below:

 Tip: The product label can be found at the bottom of the product.



Set Up Your Deco

First let's start by setting up the Deco network. Get the TP-Link Deco app for iOS or Android, then follow the app to walk through the setup.

1. Download and install the Deco app

Download and install the Deco app from Google Play or App Store, or by scanning the QR code below. Install the app on your Android or iOS smartphone or tablet.



or



2. Log in or sign up with TP-Link ID

Open the app and log in with your TP-Link ID. If you don't have a TP-Link ID, create one first.

 Note: If you forgot your login password, tap [Forgot Password?](#). The app will help you reset your password.



3. Select your Deco model

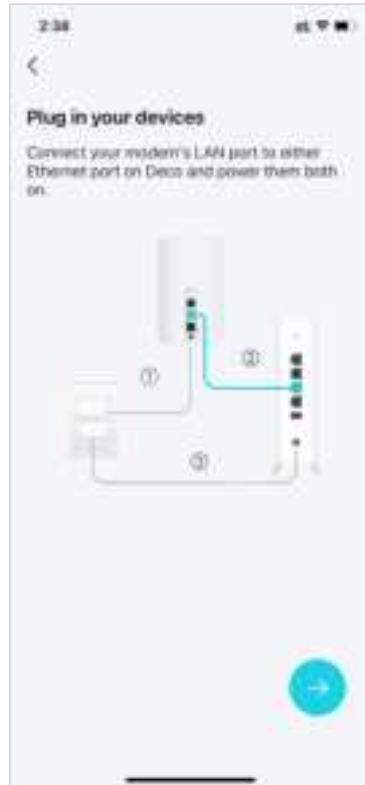
Search for and select your Deco model. If you have more than one Deco model, tap the question below the search box to check how to maximize the overall network.



4. Plug in your Deco

Power off your modem. Connect your Deco to the modem and power them both on.

If you don't have a modem, connect your Deco directly to the Ethernet outlet.



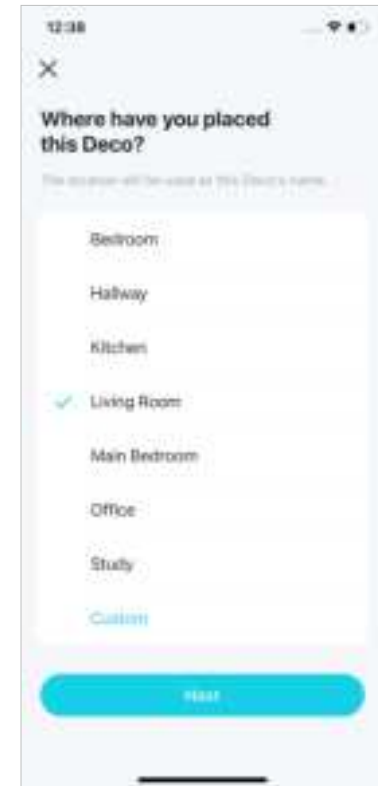
5. Connect to your Deco's Wi-Fi

Connect your phone/tablet to the Deco's Wi-Fi using the default SSID printed on the product label.



6. Specify your Deco's location

Select or custom a location for your Deco. The location will be used as the name of your Deco.



7. Connect your Deco to the internet

Select the internet connection type and enter the information. If you are not sure, contact your internet service provider.

12:38

×

Connect your Deco to the internet

Enter the information provided by your ISP (internet service provider). If you are unsure, contact your ISP.

Internet Connection Type
Dynamic IP

IPTV/VLAN Settings OFF

[Need to change WAN address?](#)

Next

8. Create your Wi-Fi network

Set a network name and a password. These will be the name and password you use to connect your devices to Wi-Fi.

12:39

×

Create your Wi-Fi Network

This will be the name and password you'll use to access your network. Your password must be at least 8 characters.

Network Name

Password

We recommend using a combination of letters, numbers, and symbols for your password.

Next

9. Connect to your Wi-Fi network

Connect your phone/tablet to the Deco's Wi-Fi.

12:40

×

Connect to your Deco Wi-Fi

Connect your phone/tablet to the Deco's Wi-Fi to continue the setup.

Network Name
Deco

Password

Connect

10. Setup complete

Your Deco network is now up. You can connect your devices to the Deco network.

If you have more decos, tap [Add another Deco](#) to add them to your network.



Troubleshooting

Solutions to common problems during setup or use are provided here for reference. Follow the steps and the provided link below to diagnose and solve problems you might experience with your Deco.

If problems still exist, contact us: <https://www.tp-link.com/support>

Q1. What should I do if I fail to configure the main Deco and get stuck on “We couldn't find Deco”?

Refer to the guide <https://www.tp-link.com/support/faq/2239/> or follow the video <https://youtu.be/2HYuEYS9XJM>

Q2. What should I do if I fail to configure the satellite Deco and get stuck on “We couldn't find another Deco”?

Refer to the guide <https://www.tp-link.com/support/faq/1447/> or follow the video <https://youtu.be/iVgDzoo16T4>

Q3. What should I do if I fail to configure the main Deco and get stuck on “Testing Internet Connection”?

Refer to the video <https://youtu.be/OSUrGdWH-i0>

Q4. What should I do if my wireless devices cannot connect to Deco?

Refer to the guide <https://www.tp-link.com/support/faq/2718/>

Q5. What should I do if Deco suddenly lost internet access?

Refer to the guide <https://www.tp-link.com/support/faq/1454/>

Q6. How can I find a suitable spot for my Deco?

Refer to the guide <https://www.tp-link.com/support/faq/1446/>

Q7. What can I do if the Deco app isn't working properly?

Refer to the guide <https://www.tp-link.com/support/faq/1456/>

Authentication

FCC Compliance Information Statement



Product Name: AXE5300 Tri-Band Mesh Wi-Fi 6E System

Model Number: Deco XE5300

Component Name	Component Model
I.T.E POWER SUPPLY	T120200-2B4

Responsible party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6804

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

FCC RF Radiation Exposure Statement

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.

"To comply with FCC RF exposure compliance requirements, this grant is applicable to only Mobile Configurations. The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter."

FCC regulations restrict operation of this device to indoor use only. The operation of this device is prohibited on oil platforms, cars, trains, boats, and aircraft, except that operation of this device is permitted in large aircraft while flying above 10000 feet. Operation of transmitters in the 5.925-7.125 GHz band is prohibited for control of or communications with unmanned aircraft systems.

We, TP-Link USA Corporation, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2022-11-22

FCC Compliance Information Statement



Product Name: I.T.E POWER SUPPLY

Model Number: T120200-2B4

Responsible party:

TP-Link USA Corporation

Address: 10 Mauchly, Irvine, CA 92618

Website: <http://www.tp-link.com/us/>

Tel: +1 626 333 0234

Fax: +1 909 527 6803

E-mail: sales.usa@tp-link.com

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

We, TP-Link USA Corporation, has determined that the equipment shown as above has been shown to comply with the applicable technical standards, FCC part 15. There is no unauthorized change is made in the equipment and the equipment is properly maintained and operated.

Issue Date: 2022-11-22

Safety Information

- Keep the device away from water, fire, humidity or hot environments.
- Do not attempt to disassemble, repair, or modify the device. If you need service, please contact us.
- Do not use damaged charger or USB cable to charge the device.
- Do not use any other chargers than those recommended.
- Do not use the device where wireless devices are not allowed.
- Adapter shall be installed near the equipment and shall be easily accessible.
- Operating Temperature: 0°C~40°C (32°F~104°F)
- Use only power supplies which are provided by manufacturer and in the original packing of this product. If you have any questions, please don't hesitate to contact us.
- This product uses radios and other components that emit electromagnetic fields. Electromagnetic fields and magnets may interfere with pacemakers and other implanted medical devices. Always keep the product and its power adapter more than 15 cm (6 inches) away from any pacemakers or other implanted medical devices. If you suspect your product is interfering with your pacemaker or any other implanted medical device, turn off your product and consult your physician for information specific to your medical device.

Please read and follow the above safety information when operating the device. We cannot guarantee that no accidents or damage will occur due to improper use of the device. Please use this product with care and operate at your own risk.

Explanation of the symbols on the product label

Symbol	Explanation
	Alternating current
	DC voltage
	Caution
	Operator's manual
	Indoor use only
	Class II equipment
	Energy efficiency Marking
	Polarity of d.c. power connector
	RECYCLING This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment. User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.