Razer Cut Cord Guide

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Wired Mice

1. Cut the cable that originally came with the mice. This can be done with a standard pair of scissors.

2. The serial number on the mice must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Wireless Mice with a Charging Dock

1. Cut the cable that originally came with the mice. This can be done with a standard pair of scissors.

2. The serial number on the mice must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Wireless Mice

1. Cut the cable that originally came with the mice. This can be done with a standard pair of scissors.

2. The serial number on the mice must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Wired Keyboards

1. Cut the cable that originally came with the Keyboard. This can be done with a standard pair of scissors.

2. The serial number on the keyboard must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Wireless Keyboards

1. Cut the cable that originally came with the Keyboard. This can be done with a standard pair of scissors.

2. The serial number on the keyboard must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

<u>Wired Headsets</u>

1. Cut the cable that originally came with the Headset. This can be done with a standard pair of scissors.

2. Remove the Ear Cup from the headset. The serial number on the Headset must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Wireless Headsets

1. Cut the cable that originally came with the Headset. This can be done with a standard pair of scissors.

2. Remove the Ear Cup from the headset. The serial number on the Headset must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Wired Earbuds

Hammerhead V2/USB-C/i0S

1. Cut the cable of your Razer Earbuds. This can be done with a standard pair of scissors.

2. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

3. If the serial number label is not attached to the cable, please, take a picture showing the full cable of the product and where the cut was performed showing the serial number located on the original box

Wireless Earbuds

Hammerhead True Wireless

1. Capture an image that displays the support-provided case number and serial number of your Razer product all in one photo.

__Speakers__

Leviathan

1. Keep the original power adapter with the interchangeable plug OR the power adapter + regional power cord that came with your Razer unit.

2. Flip the soundbar, make sure the Serial Number is readable, and capture an image that displays the support-provided case number, and the original power adapter cable of your Razer product all in one photo.
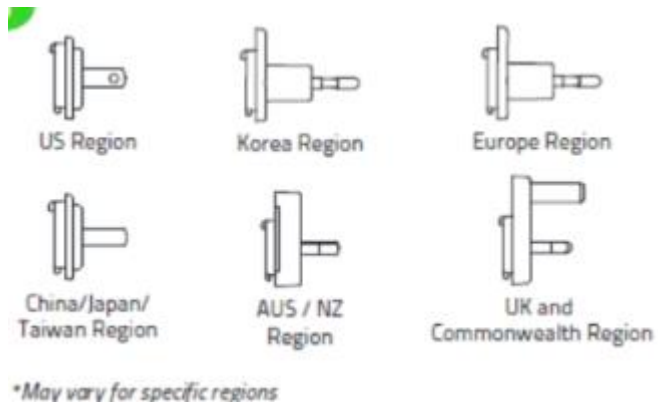
Leviathan Mini

1. Keep the original power adapter with the interchangeable plug OR the power adapter + regional power cord that came with your Razer unit.
2.
3. Flip the soundbar, make sure the Serial Number is readable, and capture an image that displays the support-provided case number, and the original power adapter cable of your Razer product all in one photo.

Nommo

1. Keep the original power adapter and Interchangeable plugs that came with your Razer unit.

US Region   Korea Region   Europe Region

China/Japan/Taiwan Region   AUS / NZ Region   UK and Commonwealth Region

*May vary for specific regions

Interchangeable plugs

2. Flip the soundbar, make sure the Serial Number is readable, and capture an image that displays the support-provided case number, and the original power adapter cable of your Razer product all in one photo.

Controllers

1. Cut the cable that originally came with the controller. This can be done with a standard pair of scissors.

2. The serial number on the mice must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Razer Mats

1. Cut the cable that originally came with the Razer Mat. This can be done with a standard pair of scissors.

2. The serial number on the mice must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.

Razer Cameras

1. Cut the cable that originally came with the Razer Mat. This can be done with a standard pair of scissors.

2. The serial number on the mice must be visible.

3. Capture an image that displays the support-provided case number, the serial number of your Razer product, and the cut cable all in one photo.