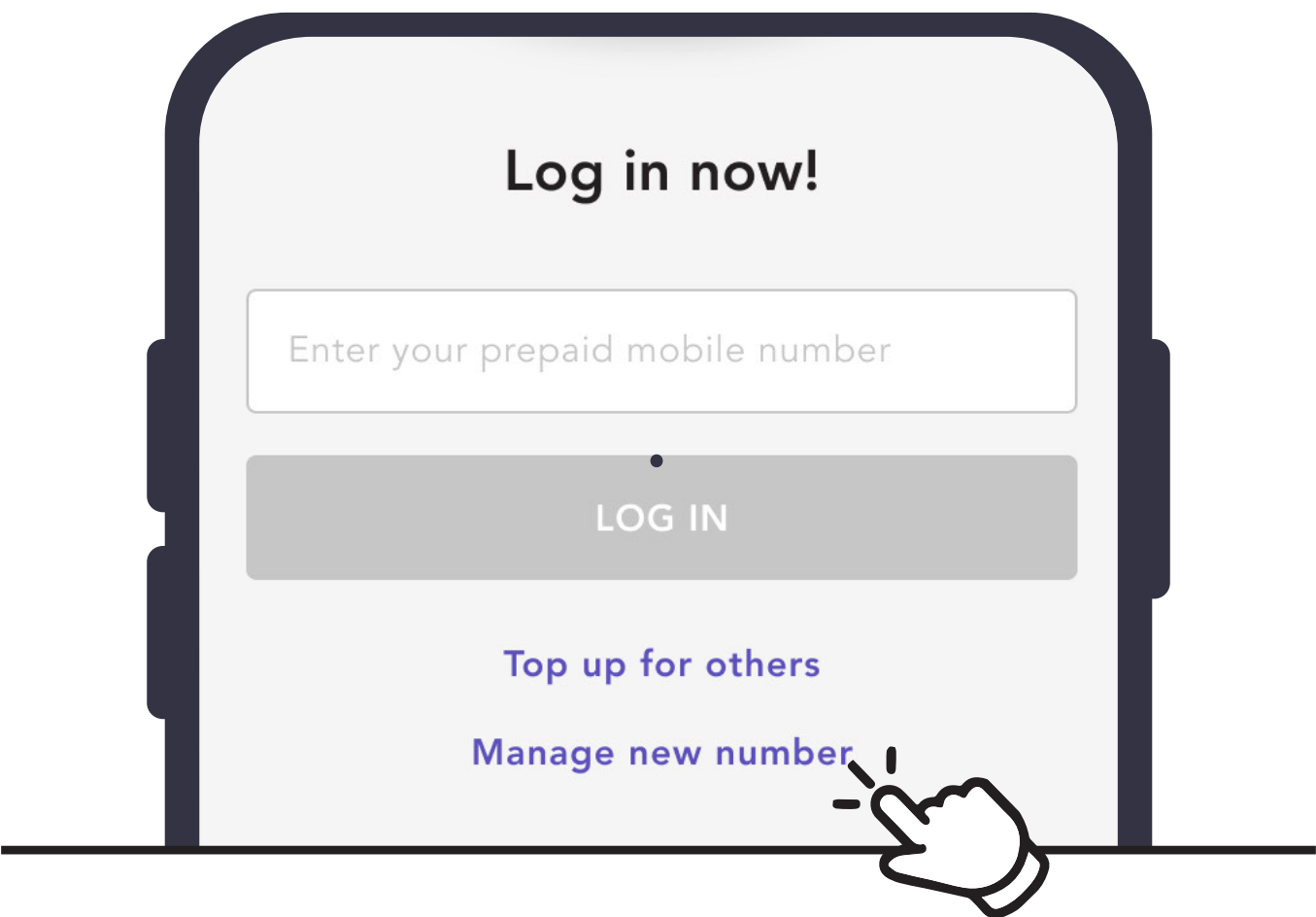




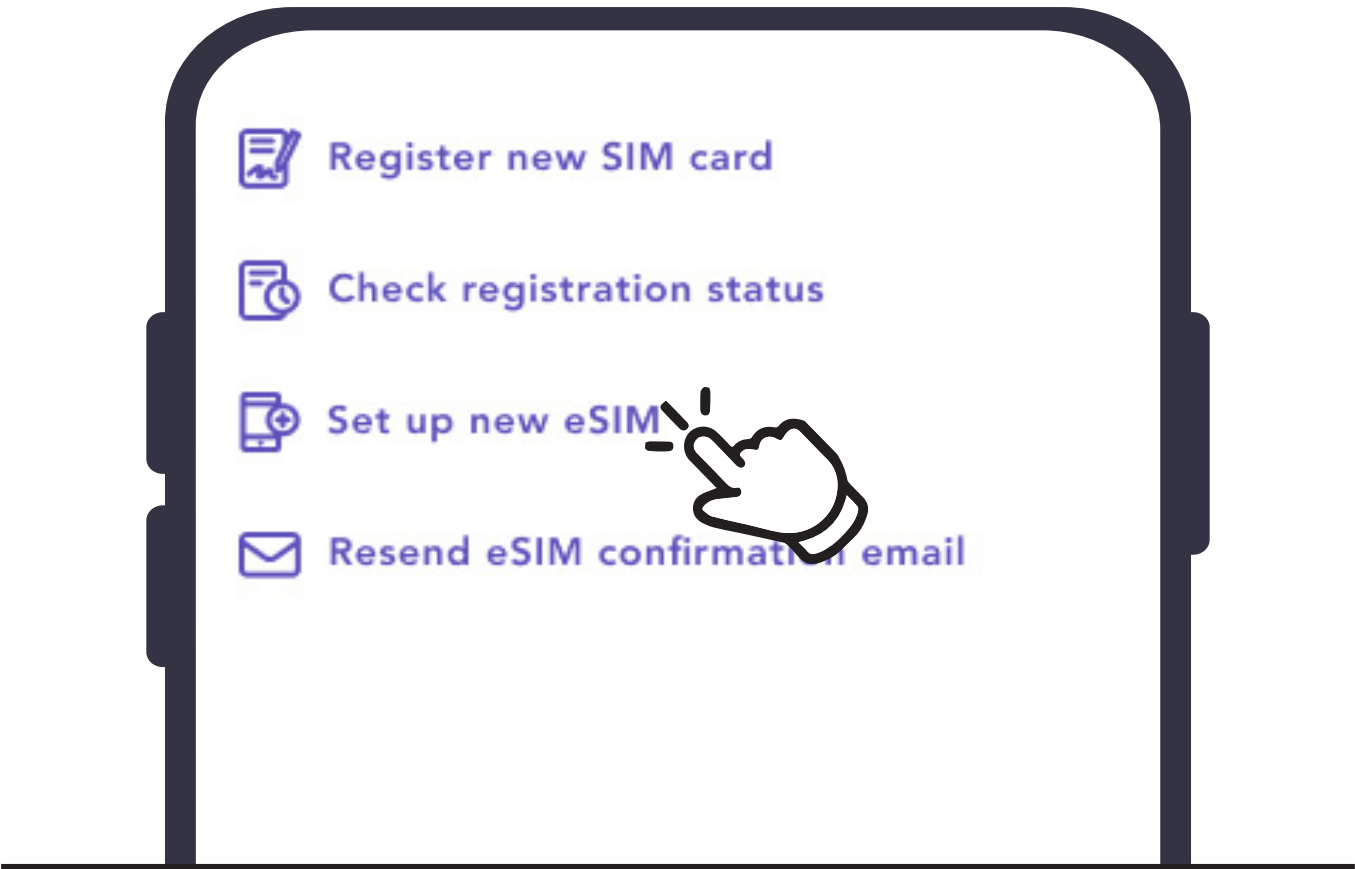
Step 1: Download and register eSIM on hi!App in Singapore.



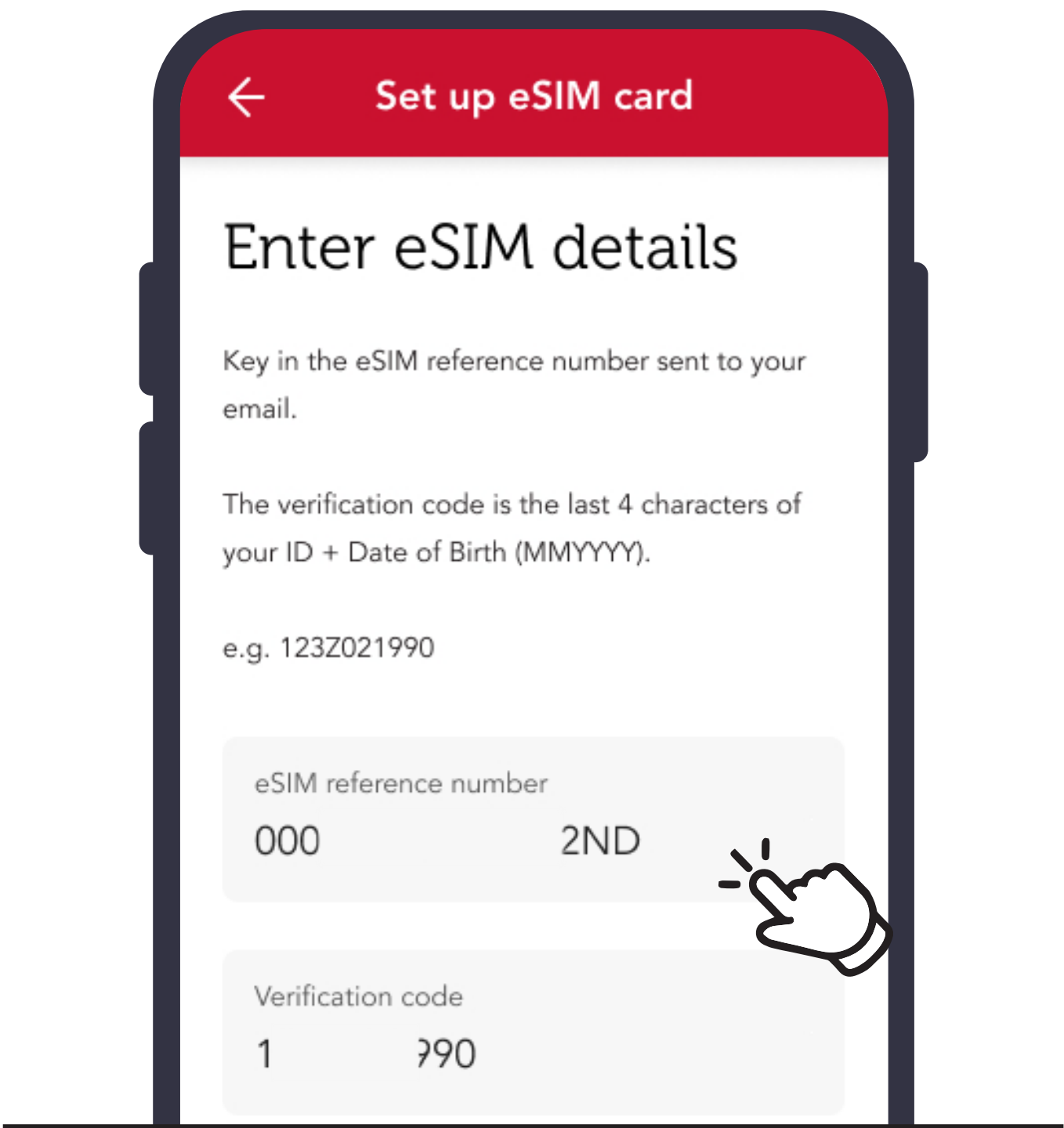
a. Go to hi!App, click “Manage new Number”.



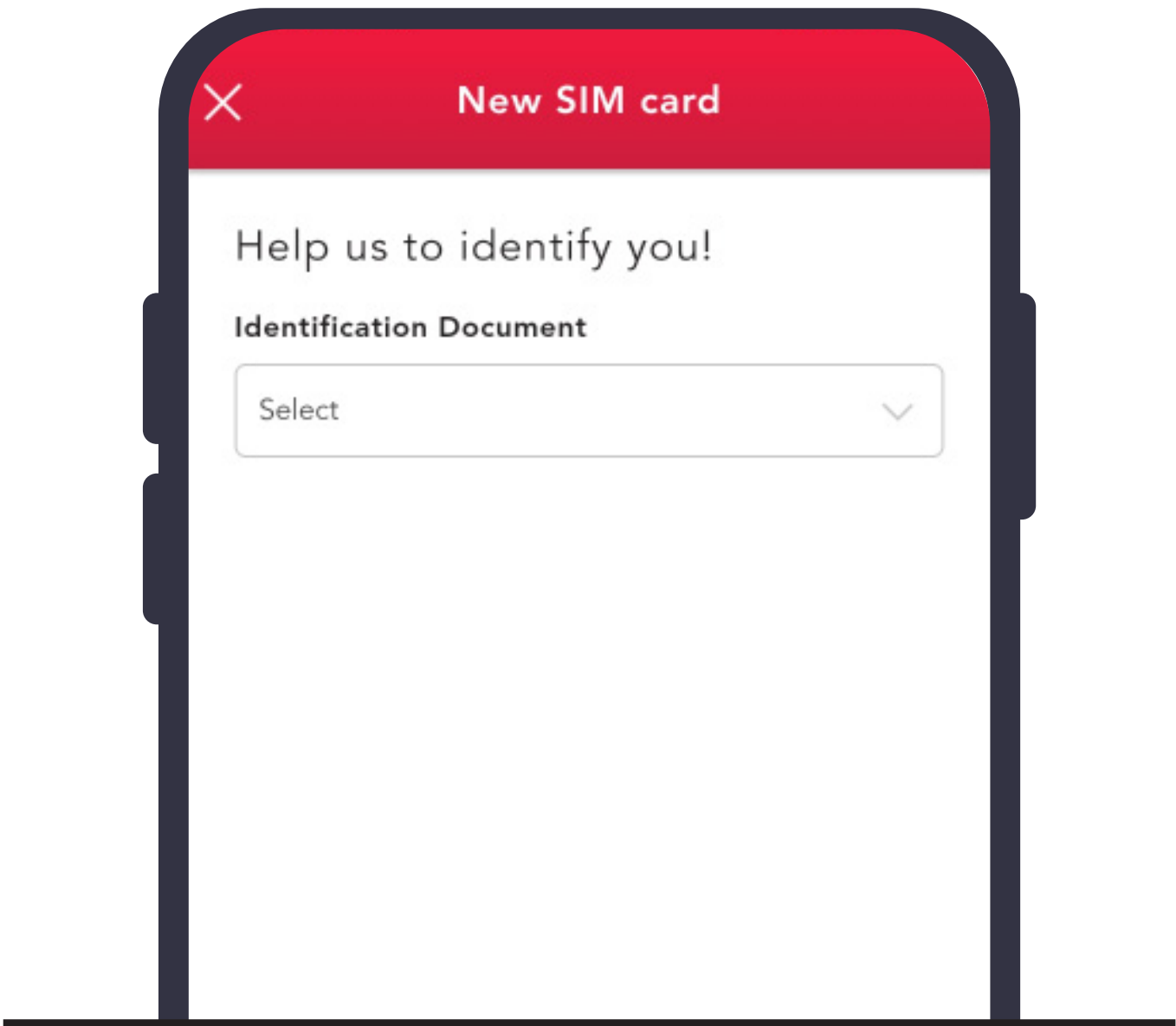
b. Click “Set up new eSIM”



Step 2: Enter eSIM details.



Step 3: Verify Identity
Enter Passport information

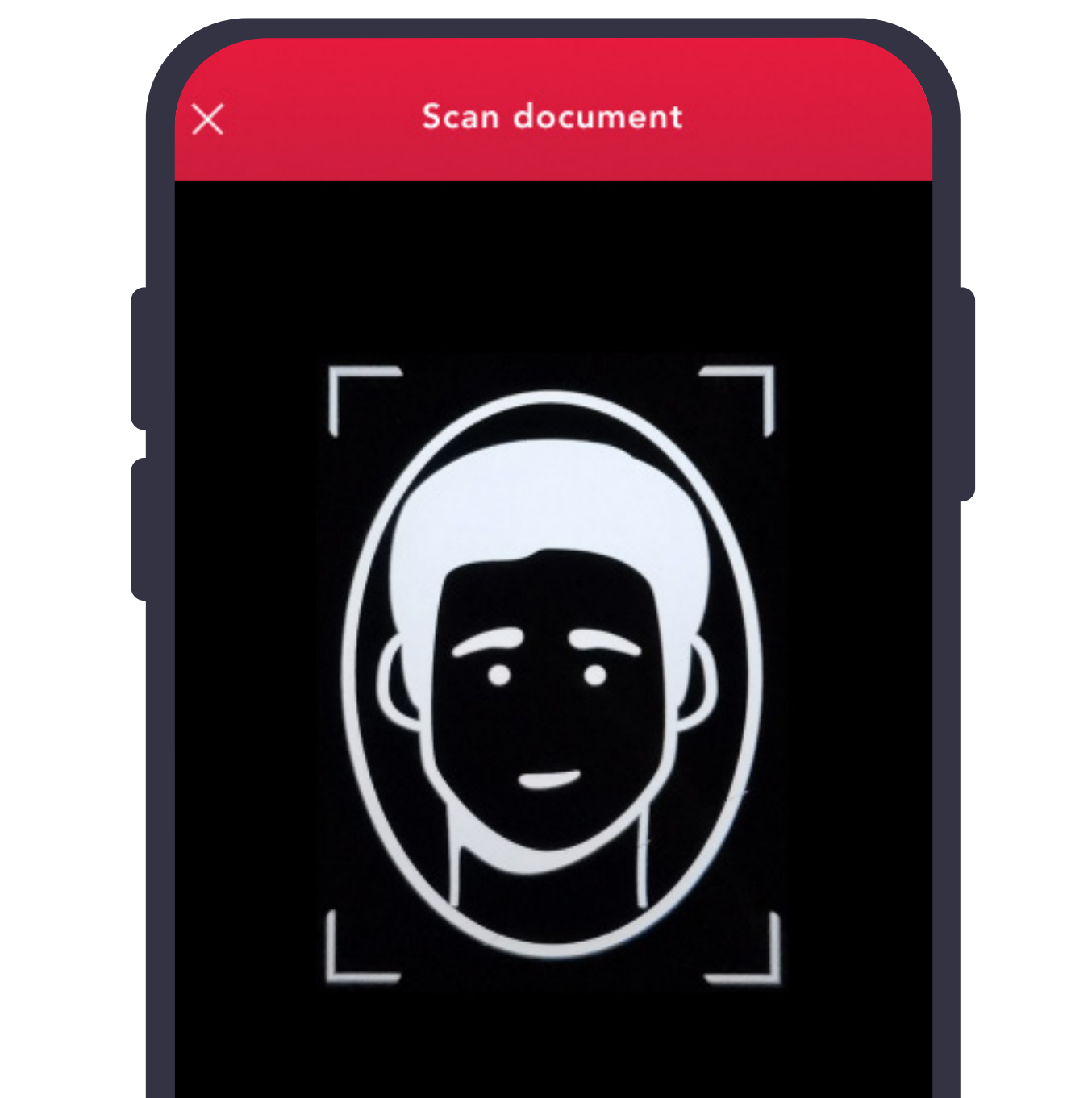


Step 4: Scan Identity document & Upload
Scan Passport Front Page (Kindly allow
hi!App to take pictures and record video)

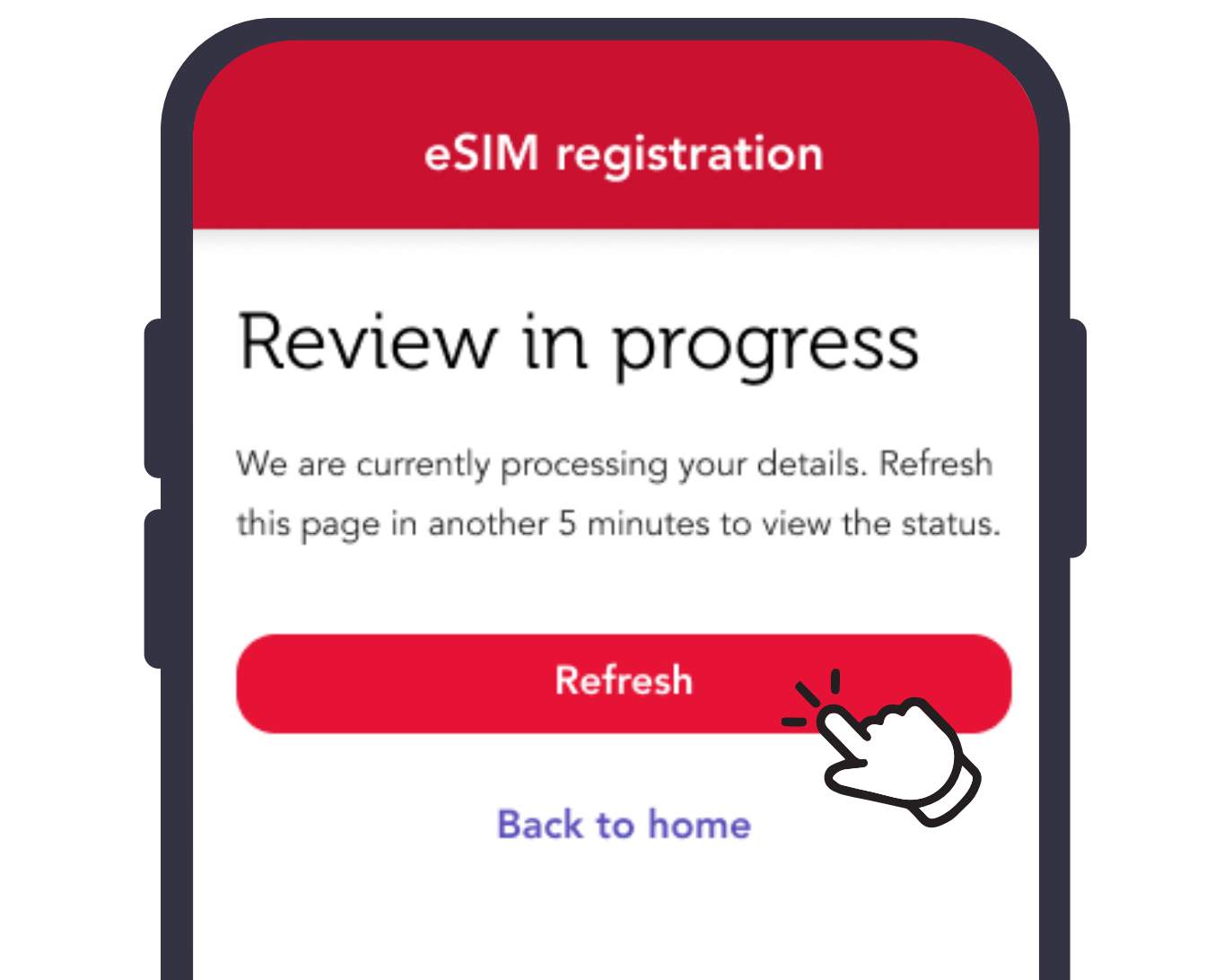


Step 5: Face Validation

- a. Position your face in the center of frame to complete registration step.

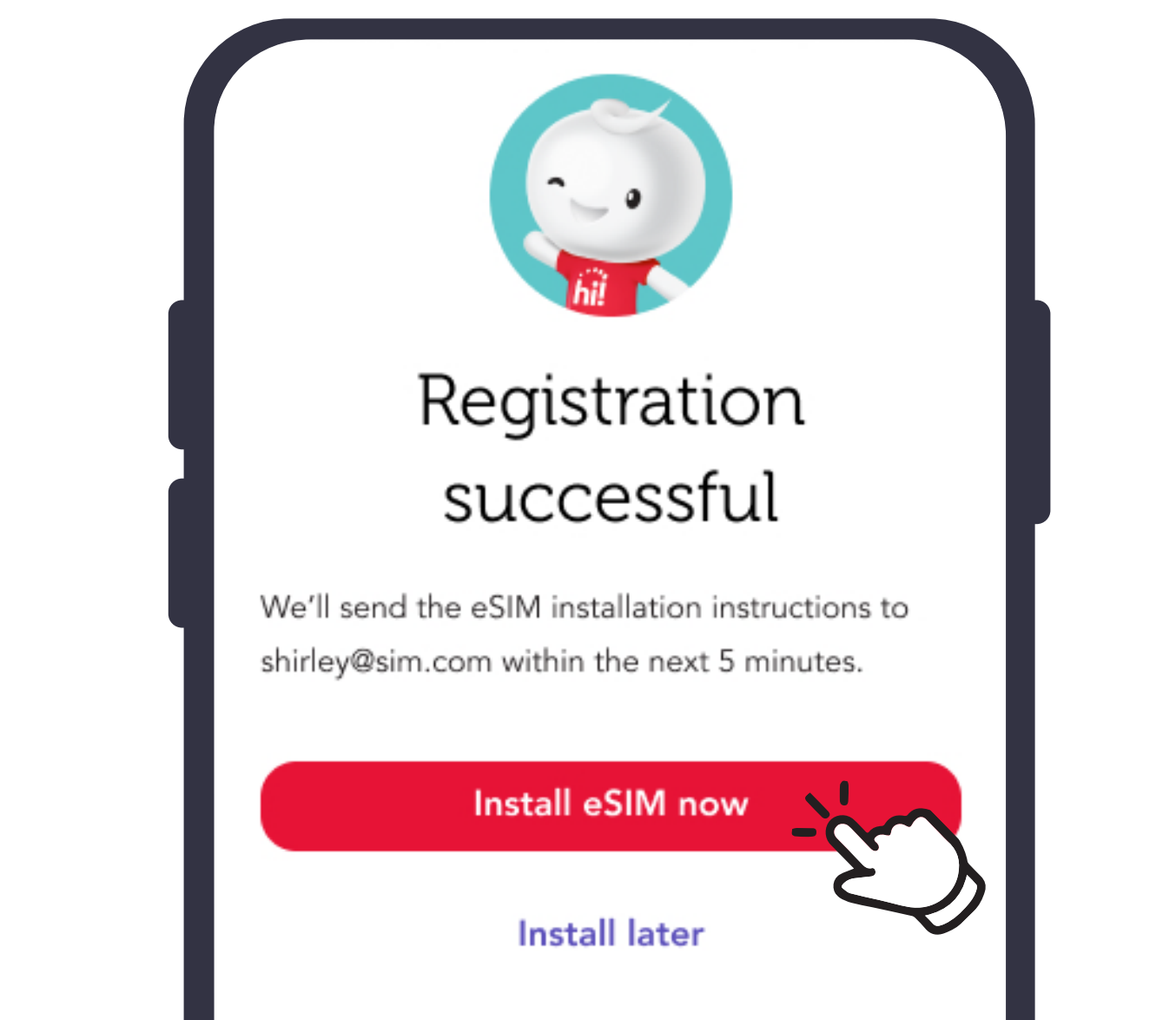


- b. Refresh eSIM registration page in 2 to 5 minutes time to ensure eSIM is successfully registered.

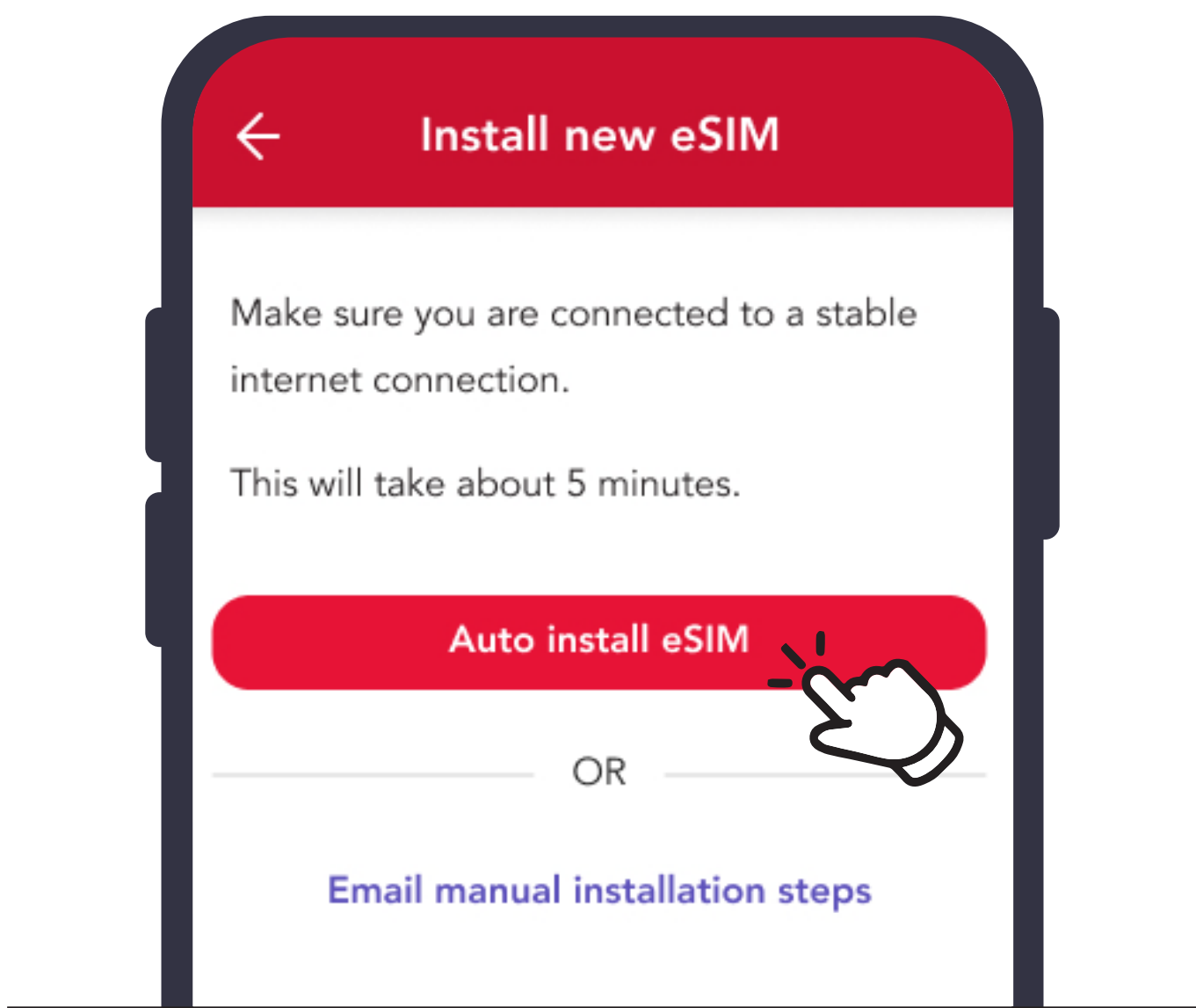


Step 6: Install eSIM after successful registration

- a. Click "Install eSIM now."



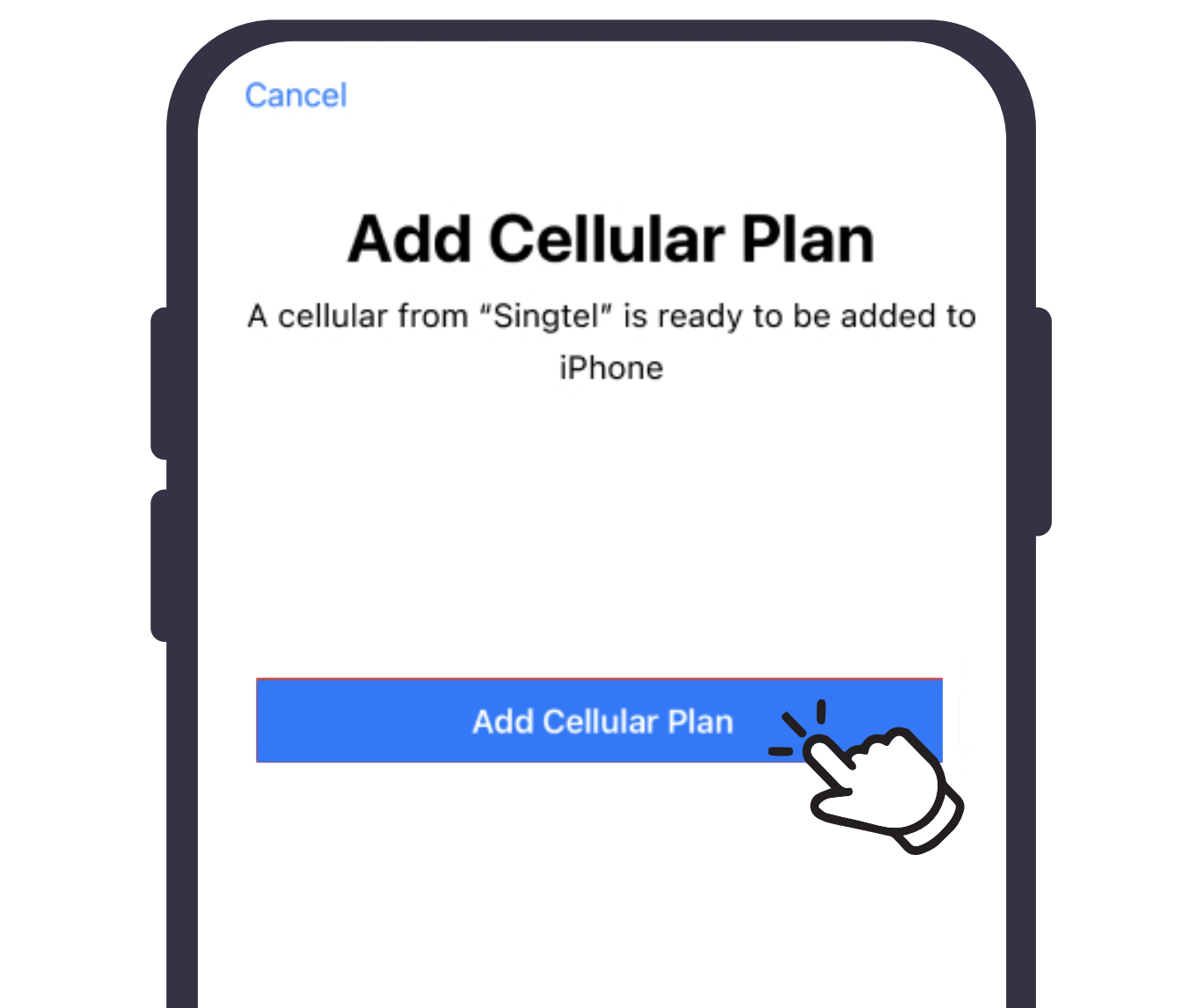
b. Click "Auto install eSIM"



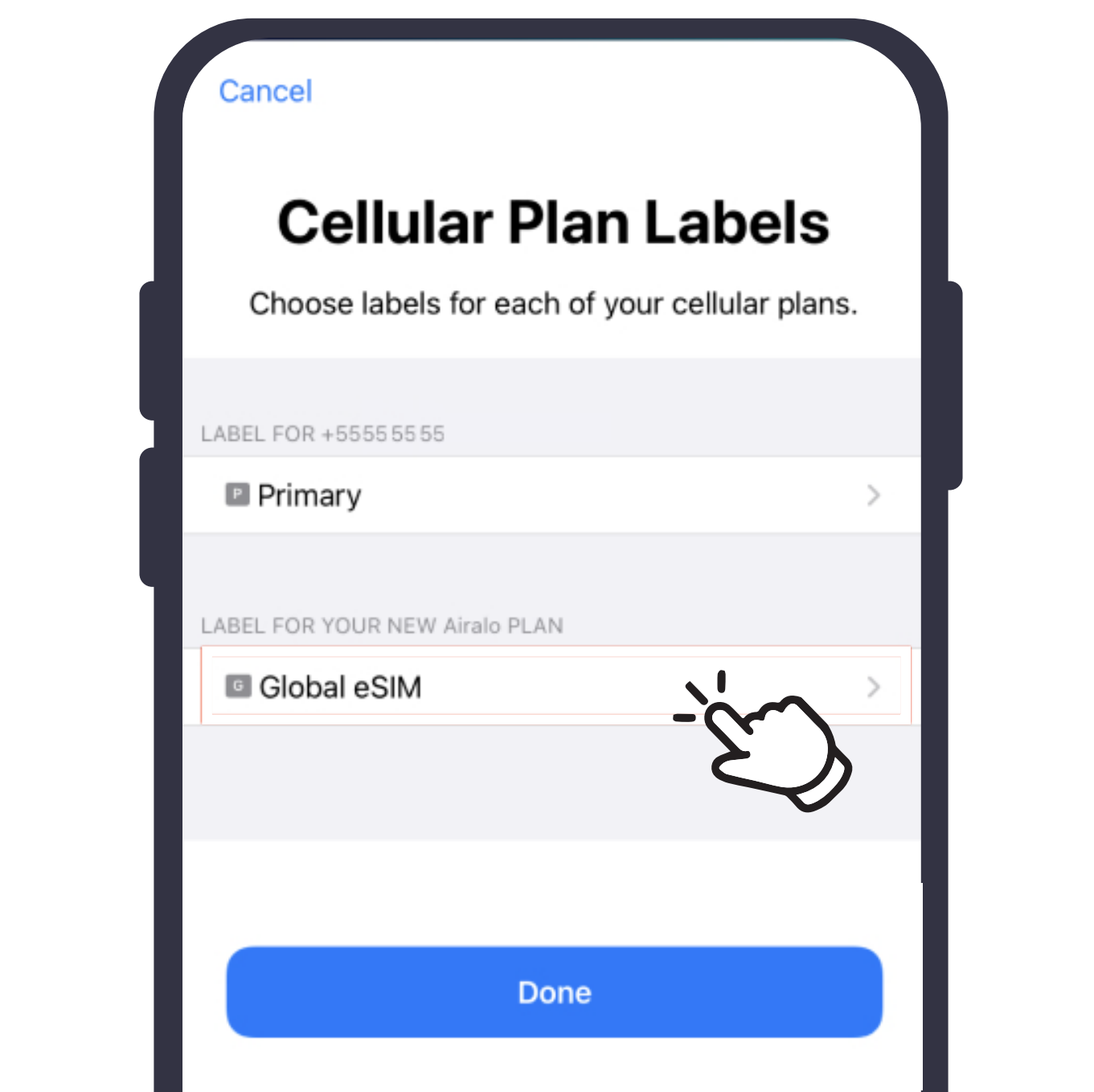
Step 7: Select eSIM in mobile data settings

iOS Phone

1. Go to your device Settings > Mobile Data. Click "Add Cellular Plan"

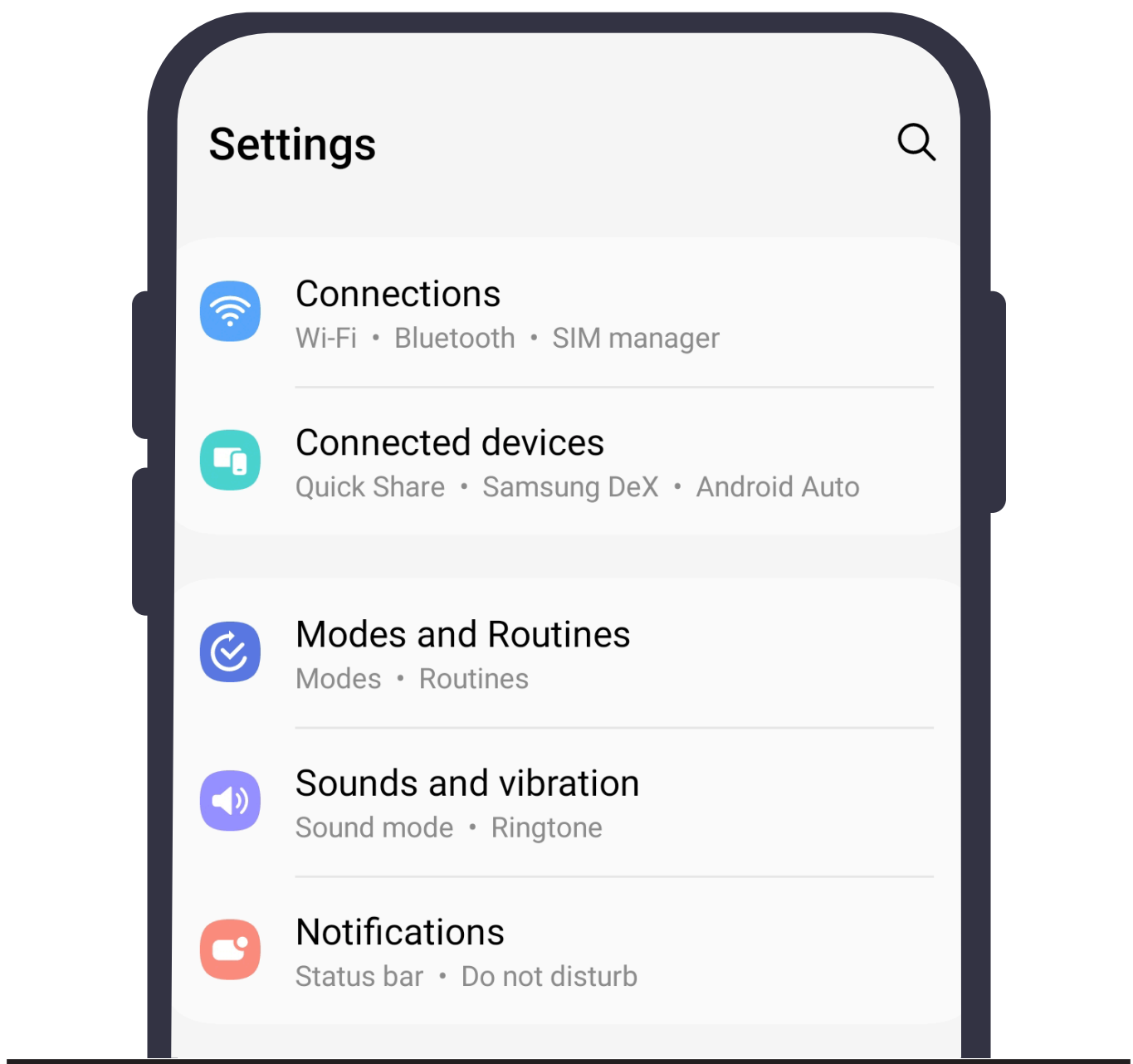


2. Click "eSIM" > Done

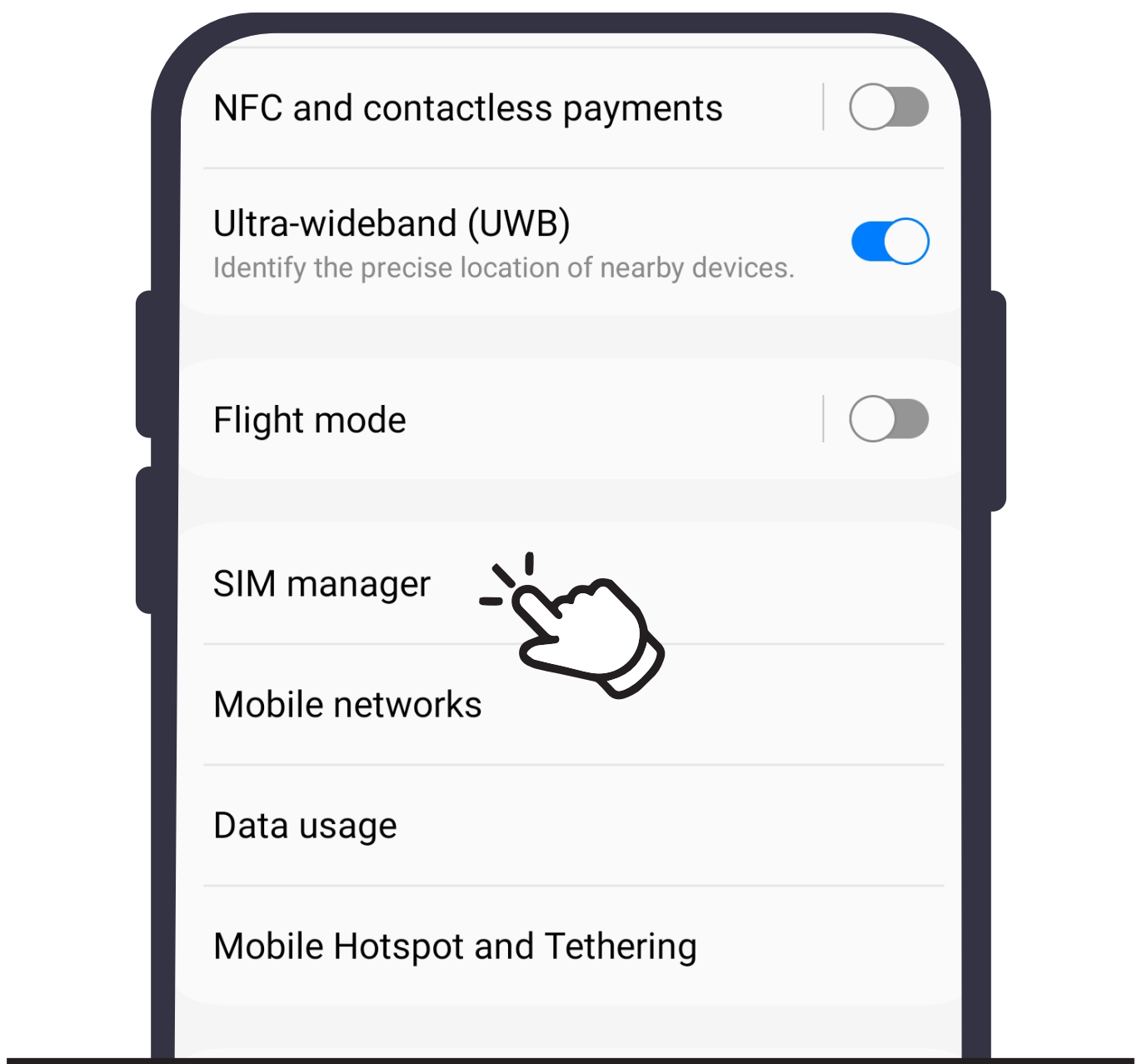


Android Phone

1. Go to your device Settings > Connections



2. Click "SIM manager"



3. Click on "Calls", "Messages" and "Mobile Data" and change to eSIM

