Medtronic

Getting started with the CareLink™ Connect app

Compatible phone? Check your device at https://www.medtronic-diabetes.com.au/mm780g-supported-devices

GET IT ON
Google Play

Download on the
App Store

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1. Open the app and follow the on-screen instructions. You may be warned that your device is untested but can still continue

2. Log into your CareLink™ Personal care partner account. Sign up if you do not already have one

Note: Your country must be the same as the person you will be following

3. Read the Warning screen and accept by tapping Next

4. Enter the CareLink™ Personal username of the person you wish to follow*

They must accept your connection request in their CareLink™ Personal account within 24hrs

5. Once accepted, you can set up your notification settings in the ▣ menu. You will not receive any notifications** until these are set

5.6
mmol/L

Automatic updates to mobile operating systems should be deactivated – if one becomes available, check your local website to see if it is supported before installing

Representative patient profile, Google Play is trademark of Google LLC and App Store is a trademark of Apple Inc.

*See local website for supported devices - must be using and logged into the MiniMed Mobile app
**Internet connection required for live data and notifications – Phone screens may look different depending on the pump system and mobile phone used.

PDF
Adobe

Notifications
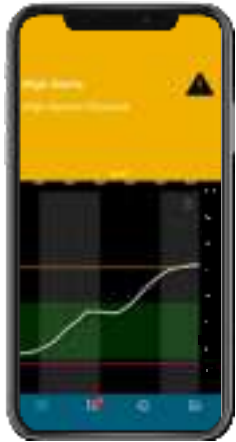
Notifications are colour coordinated:

Alarms are red
Alerts are yellow
Reminders are grey
Messages are blue

Important Information:

- Notifications must be set in the Settings menu before any will be received.
- Having your phone on **Do Not Disturb**, **Mute** or **Vibrate** may cause you to miss notifications
- The CareLink™ Connect app lets you follow one person per account. There is a help section in the Main menu

Repeat notifications

- Some notifications can now be set to repeat when received at certain times you specify if they have this symbol

- The notification sound can be personalised and will repeat every 60 seconds until the app is viewed

Navigating the app

Home Screen   History   Time in range   Device Status

Notification privacy

You can select if you want to see health related information in your notifications or have it hidden.
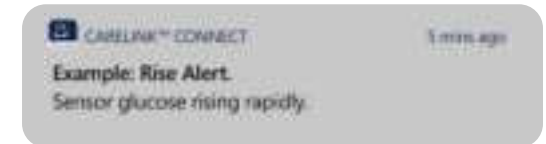

Privacy option switched on:

CARELINK™ CONNECT   5 mins ago
Example: New notification.
Tap to view notification in app

Or

Privacy option switched off:

CARELINK™ CONNECT   5 mins ago
Example: Rise Alert.
Sensor glucose rising rapidly.

ALWAYS FOLLOW THE DIRECTIONS FOR USE

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