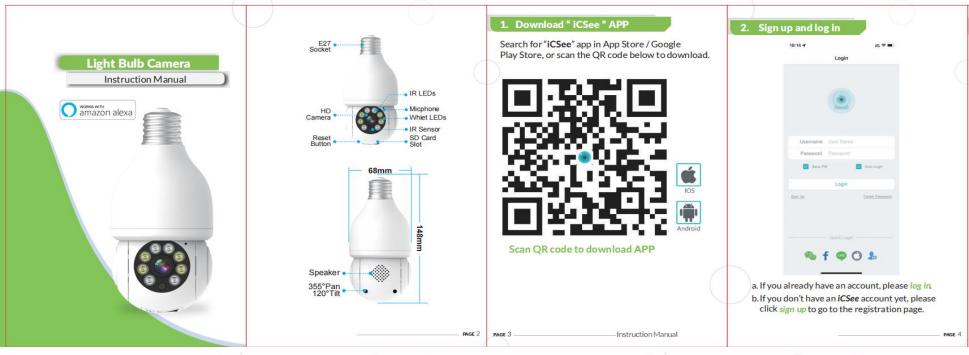
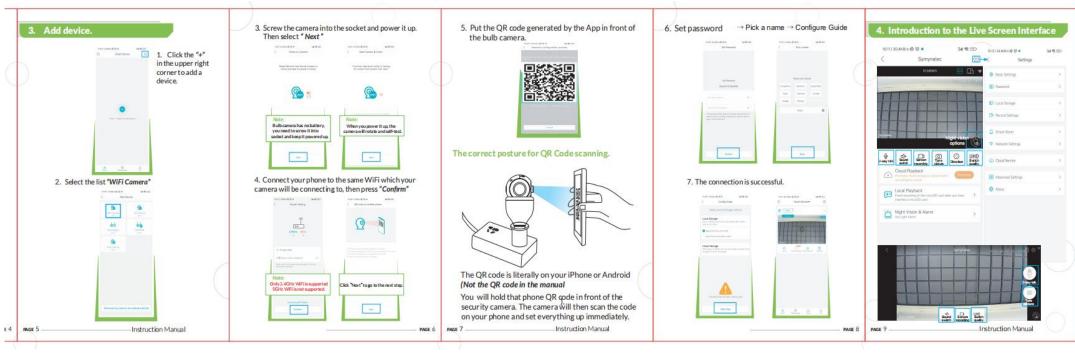
# **Light Socket Security Camera with Alexa-SC16**











it can work properly. If not, please contact us. O: WiFi not compatible? Only support 2.4GHz WiFi, it is not compatible with 5GHz WiFi! If your WiFi is dual-band, please separate it independently. Please install the bulb camera in a place with high Wi-Fi signal strength. The stronger the WiFi signal, the smoother the online video will be.

Q: Screen flip? Motion tracking reverse movement? When you install it upside down, you need to flip the screen (Live screen → top right corner go to more settings→ Basic settings → screen flip). Please note: Due to version issue, some machines will move the mobile tracking in reverse after screen flip, please take a screenshot of your device information and send it to the seller via Amazon

## Q: Why can't my phone receive alert notifications?

- 1. Please make sure you have turned on the motion detection Smart Alarm switch and set the appropriatealarm sensitivity.
- 2. Please make sure your phone system permissions allow our App's to perform message push.
- 3. Please confirm to open the message push settings in the App, open the App, click Device → Settings Instruction Manual

→ Smart Alarm → Open → Event Push. Please click Event Time → All Day Alarm

4. Alarm interval 1-3-5 minutes, which means only one alarm can sound during the period.

#### O: Can't play back the video?

- 1. Check whether you insert the memory card or purchase the cloud storage function:
- 2. After inserting the SD card, you can find the "Record Settings" in the device settings page, and turn on the "Record" in it, so that the device will automatically record video (In addition, you need to select "Overwrite" for "Full Storage" in Local Storage) If you go to the
- 3. playback screen, it says "No local TF card". Please go to Settings, click About→Reboot the device.

## Q: Display offline?

Please check as follows

- 1. Confirm whether there is a power failure from the router or network disconnection, if so, it takes a while for the router to restore the network, check again after 2 minutes if the device is back online.
- 2. Check whether the router, Wi-Fi name or password has been changed. If so, remove your device and then add it to the network again.
- 3. Remove the device from the APP, then use a long pin inserted into the reset hole for 5 seconds to reset the bulb camera. Finally reconnect.
- 4. If the device appears offline after using for a period of time, but after restarting the router or rewiring the device, the device is back to normal, it means that the router is overloaded due to long-term high load use, you need to replace a

router with astronger load capacity or reduce the number of devices connected to the router.

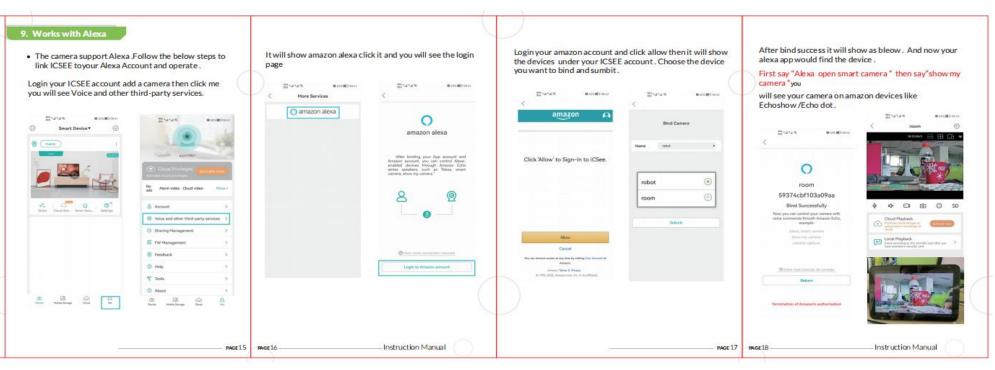
- Q: Even at the lowest sensitivity, the app still pops up notifications frequently?
- 1. Set the image quality to "SD" so that the camera can recognize motion more accurately (there is a "UHD" icon on the right side of the camera live screen, click to switch)
- 2. Turn on the "Human Detection" function to reduce false alarms caused by object movement.
- 3. Turn off the "Auto Tracking" function. The rotation of the camera angle will trigger the movement alarm, you need to turn it off.
- Q: Why do the cameras pop up frequently at night to

Please turn off the "Auto Track" function and turn on the "Human Detection" function.

Q: Can I use all the functions of the camera for free? Except for the cloud storage function, all other functions are free and no charge is required.

### 8. Special Statement

- 1. The product is based on the actual product, the manual is for reference only.
- 2. The mobile APP and device firmware version support updates, users can upgrade through the
- 3. Please do not install this device in a moist, dusty, high temperature, flammable/explosive places and places easily accessible to children.



If you have any questions about our products, please contact us with the follow E-mail, thank you! Customer Support: Amz-SC@aliyun.com