

# EDDYFI SOFTWARE LICENSE ACTIVATION, UPDATE & UPGRADE INSTRUCTIONS FOR DESKTOP SOFTWARE

FOR :

- MAGNIFI® 5.0 AND HIGHER
- LYFT® PRO 2.3 AND HIGHER
- SIMS™ PRO 1.0R2 AND HIGHER

1. Activate a Trial [Click here](#)
2. Activate a New License [Click here](#)
3. Activate a license with a transition restriction [Click here](#)
4. Complete the Transition
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  - From a software key [Click here](#)
5. Move a License Activation to a Different Computer [Click here](#)
6. Renew an Existing Subscription [Click here](#)
7. Update Software
  - Through Wi-Fi – [Click here](#)
  - Manual update (older version or no internet access) [Click here](#)

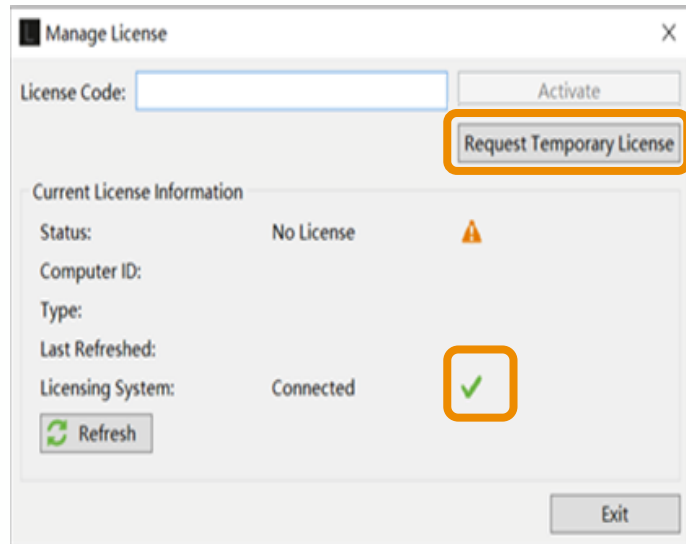
**Activate a Trial**

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# Activate a Trial

## INSTANT ACCESS TO 7-DAY DEMO

1. Make sure your computer is connected to the Internet. Once the trial is activated, the computer can be disconnected from the Internet.
2. Start the desktop software.
3. The *Manage License* window will automatically appear on the screen as there is no valid license activated on the computer.
4. Click *Request Temporary License* or *Request trial* and fill in the form. The trial will start immediately.



In the *Current License Information* panel: if the *Licensing System* field is *Connected* with a green check mark, the software has the required internet access to activate the license.

The trial **can only be activated once** for a given computer for any release of 5.X. The duration is 7 days.

30-day demos are available on request.



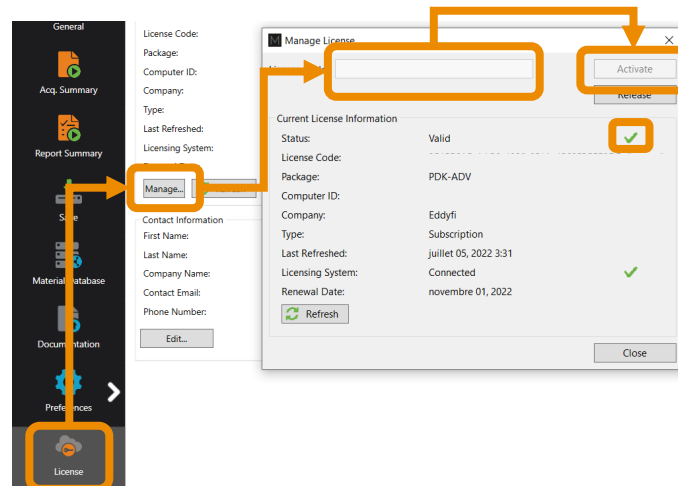
**Activate a New License**

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# Activate a New License

## NO PREVIOUS LICENSE LINKED WITH THE COMPUTER

1. Make sure your computer is connected to the internet. This is required to activate a license.
2. Start the desktop software.
3. Access the *Manage License* window:
  - a) If no valid license is currently activated on this computer, the *Manage License* window will automatically open.
  - b) If there is already a valid licence (different key or trial) activated on the computer:
    - i. In the vertical ribbon menu, select *License*.
    - ii. In the *Current License information* panel, click on *Manage...*
4. In the *Manage License* window, input the license code provided by email in the License Code field and click *Activate*.



In the *Current License Information* panel: if the *Status* field is *Valid* with a green check mark, your license is active.

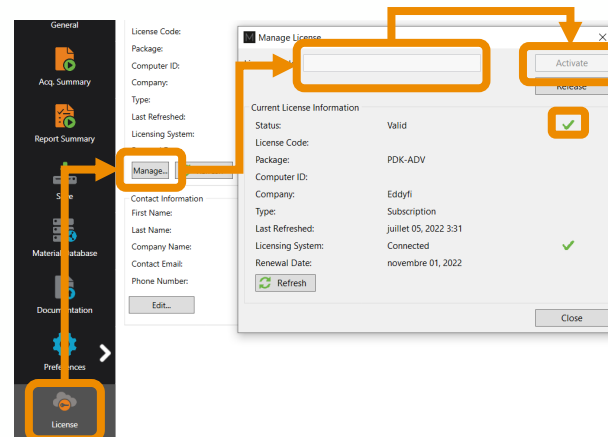
**Activate a license with a transition restriction  
(to use Magnifi 4.x and 5.x at the same time)**

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# Activate a Transition Licence

## LATEST VERSION AND VERSION 4.X ON THE SAME COMPUTER

1. Make sure your computer is connected to the internet.
2. Connect your license key (Magnifi 4.x) to your computer.
3. Start the latest version (Magnifi 5.x) of the desktop software.
4. Access the *Manage License* window:
  - a) If no valid 5.x license is currently activated on this computer, the *Manage License* window will automatically open.
  - b) If there is already a valid license (trial) activated on the computer:
    - i. In the vertical ribbon menu, select *License*.
    - ii. In the *Current License information* panel, click on *Manage...*
5. In the Manage License window, enter the same number as your 4.X key (software or hardware).
6. Click on Activate.



When transition restriction is activated, Magnifi 5.X won't work if your associated 4.X license is not plugged in (HK) or installed (SW) on your computer.

To remove this restriction, please next section.



**Complete the Transition**  
**(to use the most recent version of the software only)**

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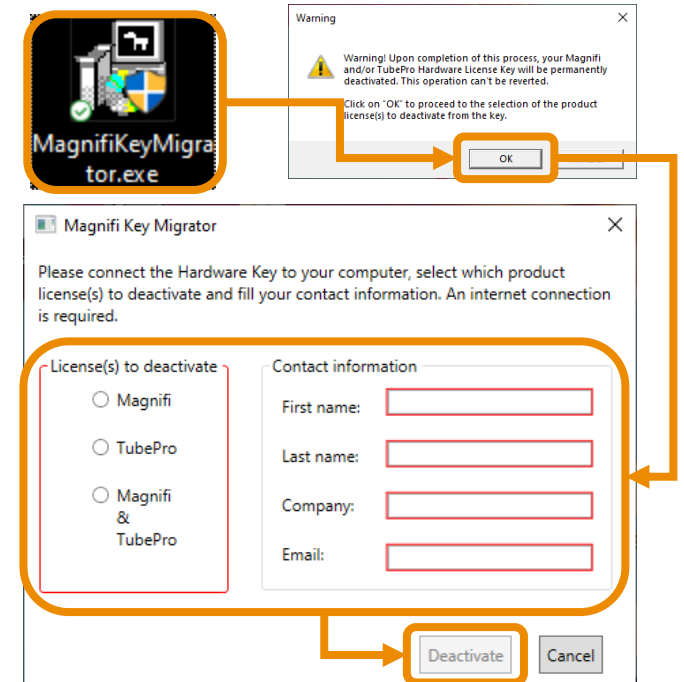
# Complete the Transition – hardware key

## DISABLING YOUR OLD LICENSE KEY

**Warning:** After completion of the process, you will lose access to both 4.X and 5.X version until your request is processed by an Eddyfi technician. Please contact your sales representative if a tight deadline needs to be considered for reactivation.

If you have a **hardware** key from a previous software version:

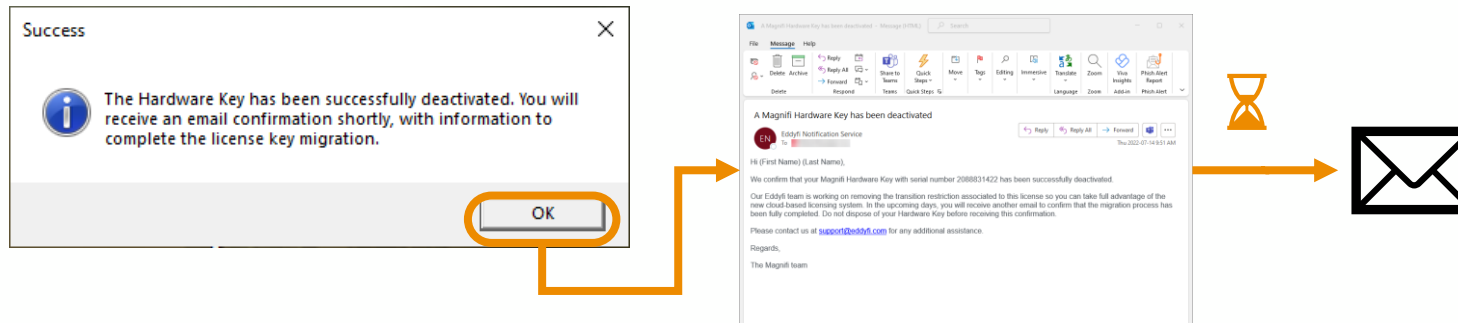
1. Connect your hardware license key to your computer.
2. Make sure your computer is connected to the internet.
3. Download the MagnifiKeyMigrator.exe [here](#).
4. Run the executable.
5. Click OK on the warning window.
6. Select the license type that you want to deactivate.
7. Fill out the contact information.
8. Click on the Deactivate button.



# Complete the Transition – from a hardware key

## DISABLING YOUR OLD LICENSE KEY

9. Click on OK to close the window that confirms the deactivation of the key.
10. You will automatically receive an email confirming that your hardware key has been deactivated.
11. An Eddyfi technician will process with removing the restriction. Once completed, a new email will be sent to you confirming access to 5.X is restored.



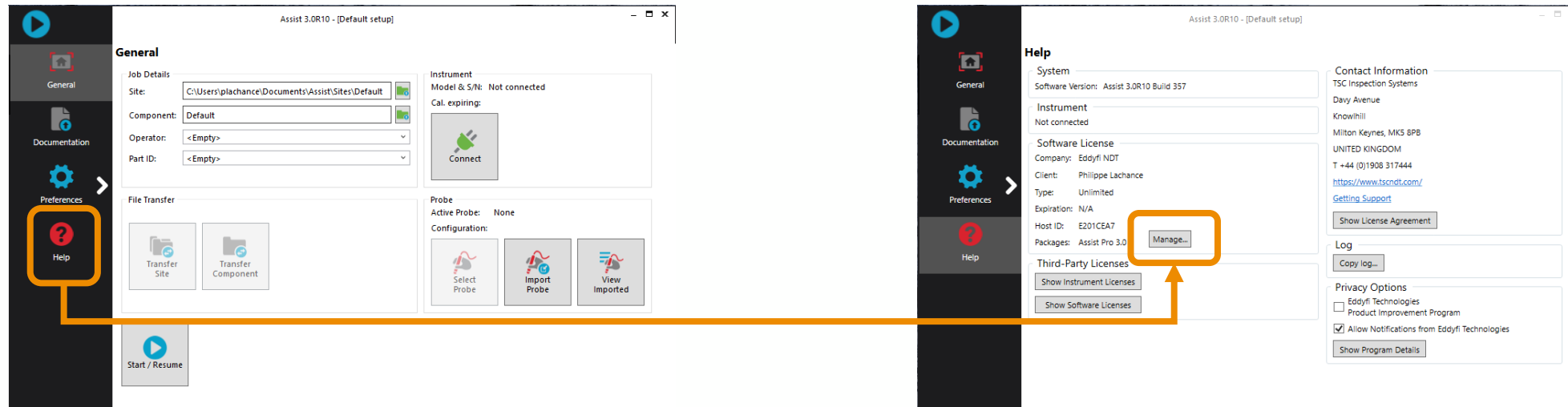
# Complete the Transition – from a **software** key

## DISABLING YOUR OLD LICENSE KEY

**Warning:** After completion of the process, you will lose access to both 4.X and 5.X version until your request is processed by an Eddyfi technician. Please contact your sales representative if a tight deadline needs to be considered for reactivation.

If you have a **software** key from a previous software version:

1. Launch the previous version of your software.
2. In the backstage, click on the Help menu, then on Manage.





# Complete the Transition – from a software key

## DISABLING YOUR OLD LICENSE KEY

3. Select the Software tab then click on Release license...
4. Click on **Copy file to clipboard**.
  - If you were unable to perform this step, go to this location: `C:\Users\Name_of_the_user\Documents\Eddyfi\Activation` and copy the file in the folder (CTRL+C). *Name\_of\_the\_user* is the folder name corresponding the current user folder.
5. Create a new email and paste the file in the email.
  - Send the email to [licensing@eddyfi.com](mailto:licensing@eddyfi.com), with « Software licence release – transition to 5.X » as the subject.
6. Wait for the email confirming that your license has been modified and that you can use 5.X again

The image contains two screenshots illustrating the software activation process. The left screenshot shows the 'License Information' window with the 'Software' tab selected. The 'Release license...' button is highlighted with an orange box. Below it, the 'Software Activation Request' dialog is open, showing instructions and a file path. The 'Copy file to clipboard' button is highlighted with an orange box. The right screenshot shows an email composition window titled 'License activation - Message (HTML)'. The 'To' field is set to 'licensing@eddyfi.com' (highlighted with an orange box), and the 'Subject' is 'Software licence release – transition to 5.X' (highlighted with an orange box). The email body contains an XML request (highlighted with an orange box). Orange arrows indicate the flow from the 'Release license...' button to the email composition window, and from the 'Copy file to clipboard' button to the XML body.

**License Information**

Hardware | **Software**

License ID: XXXXXXXX-XXXX-XXXX-XXXX-XXXXXXXXXXXX Valid

Currently detected

Company: Eddyfi NDT

Client: Anne-Marie Allard

Type: Unlimited

Expiration: N/A

Packages: Magnifi 3.5 Probe Development Kit, Magnifi 4.7 Probe Development Kit, Swift-M 1.0, Custom

Request activation...

**Release license...**

**Software Activation Request**

Eddyfi Technologies software activation is a two-step process.

First, a software activation file is created. You must send this file to Eddyfi Technologies (with one of the buttons below). Upon reception of this file by Eddyfi Technologies, we will send you an activation key.

The file was created in:

[C:\Users\plachance\Documents\Eddyfi\Activation\RequestActivation\\_9F69017A-3CC8-40AF-B321-E28ADE2806B4.txt](C:\Users\plachance\Documents\Eddyfi\Activation\RequestActivation_9F69017A-3CC8-40AF-B321-E28ADE2806B4.txt)

Second, you activate the software by using the activation key that you will receive.

Copy file as text | **Copy file to clipboard** | Send file by email

**License activation - Message (HTML)**

Fichier | **Message** | Insertion | Options | Format du texte | Révision | Aide | Rechercher des outils adaptés

Coller | Presse-papiers | Texte simple | Noms | Joindre un fichier | Lien | Une signature | Attribuer une stratégie | Assurer un suivi | Importance haute | Importance faible | Indicateurs | Voix

Envoyer | **licensing@eddyfi.com**

Objet: **Software licence release – transition to 5.X**

```
<?xml version="1.0" encoding="UTF-8"?>
<SoftwareLicenseActivationRequest TypeAssemblyQualifiedName="Eddyfi.Core.Licensing.SoftwareLicenseActivationRequest, LicensingServiceUtil, Version=1.0.0.0, Culture=neutral, PublicKeyToken=d850219783789ee3">
  <HostId>7C9FCA72</HostId>
  <Id>{c32bbe28-10ab-44c7-93b7-4fd5b8be7fbc}</Id>
  <LicenseId>{0c128ee8-1bcd-4685-b3c8-ecaa823b96e5}</LicenseId>
  <ServerSideRequestId>false</ServerSideRequestId>
</SoftwareLicenseActivationRequest>
```

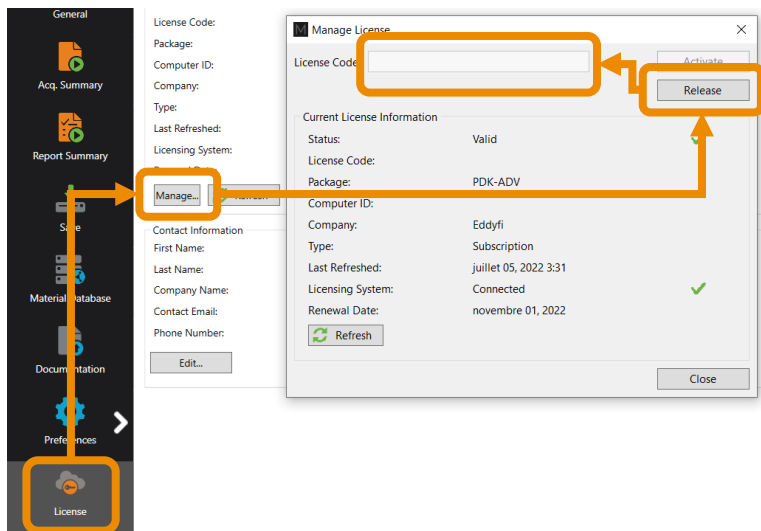
**Move a License Activation to a Different Computer**

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# Move a License Activation to a Different Computer (1/2)

## RELEASE FROM FIRST PC

1. Make sure the computer is connected to the internet.
2. Start the desktop software.
3. In the vertical ribbon menu, select *License*.
4. In the *Current License information* panel, click on *Manage...*
5. In the *Manage License* window, Click *Release*.
6. Carefully note the license code as it will be required for activation on the second computer.



### Notes:

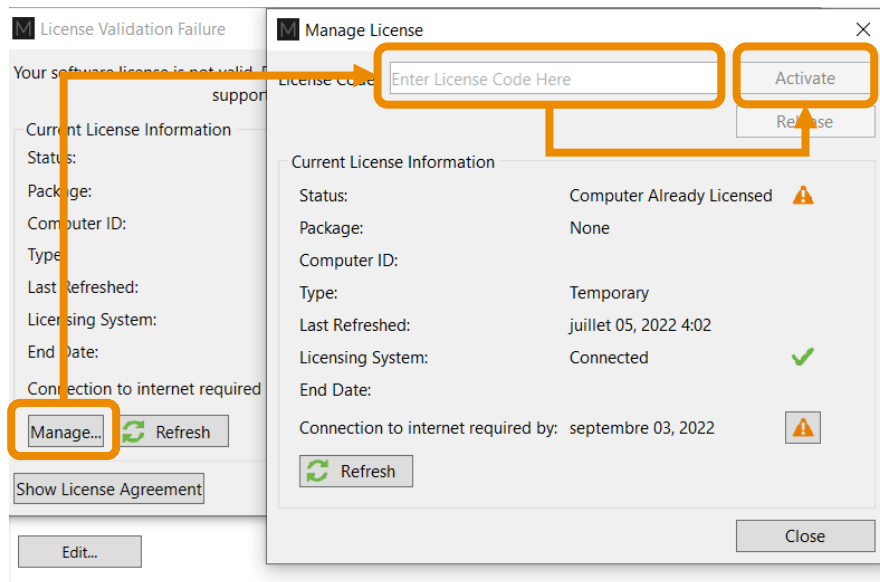
The procedure is also explained in this video:

<https://www.youtube.com/watch?v=qDeWES3Djh0>

# Move a License Activation to a Different Computer (2/2)

## ACTIVATE ON SECOND PC

1. Make sure your computer is connected to the internet.
2. Start the desktop software.
3. If no valid license is currently activated on this computer, the *Manage License* window will automatically open.
4. In the *Current License information* panel, click on *Manage...*
5. In the *Manage License* window, input the license code in the *License Code* field and click *Activate*.



**Note:** After being activated, the license code is saved, and it is no longer necessary to input.



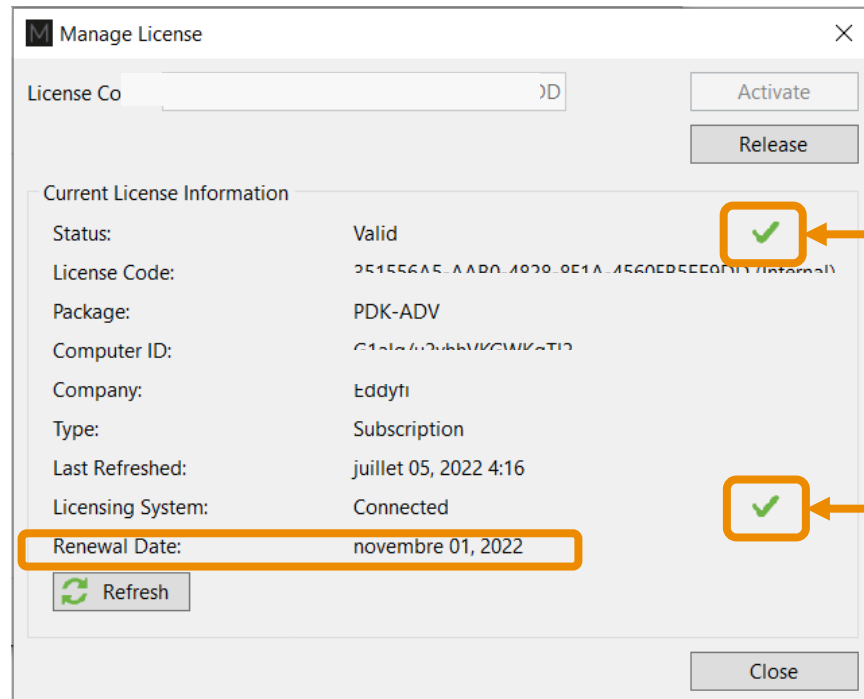
## **Renew an Existing Subscription**

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# Renew an Existing Subscription

## AUTOMATIC RENEWAL

1. Make sure your computer is connected to the internet.
2. Start the desktop software.
3. The license will automatically be refreshed. You can confirm the next Renewal date at the bottom of the *Manage License* window.



In the *Current License Information* panel: if the *Status* field is *Valid* with a green check mark, your license is active.

In the *Current License Information* panel: if the *Licensing System* field is *Connected* with a green check mark, the software has the required internet access to refresh the license.

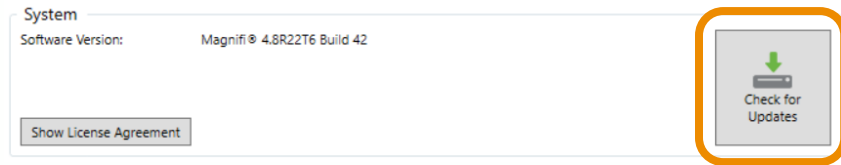
# Software Update

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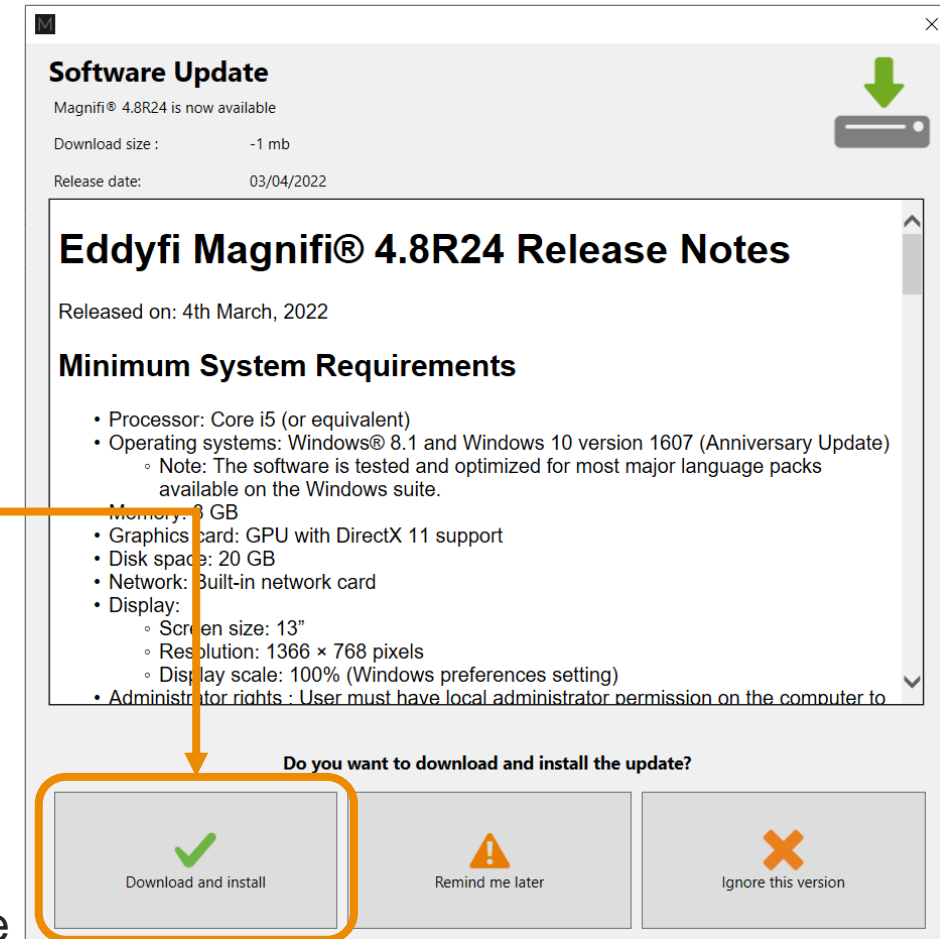
# Software Update

## THROUGH WI-FI

1. Make sure your computer is connected to the internet.
2. Start the desktop software.
3. In the backstage vertical Ribbon Menu, select *Help*.
4. In the *System* section, click *Check for Updates...*



5. Read the *Release Notes* and click on *Download and Install* to start the update procedure. Note that the *Download size* field specifies the amount of data that will be downloaded over the Wi-Fi network.
6. The latest version will be downloaded and installed. Follow the steps. The update may take several minutes.

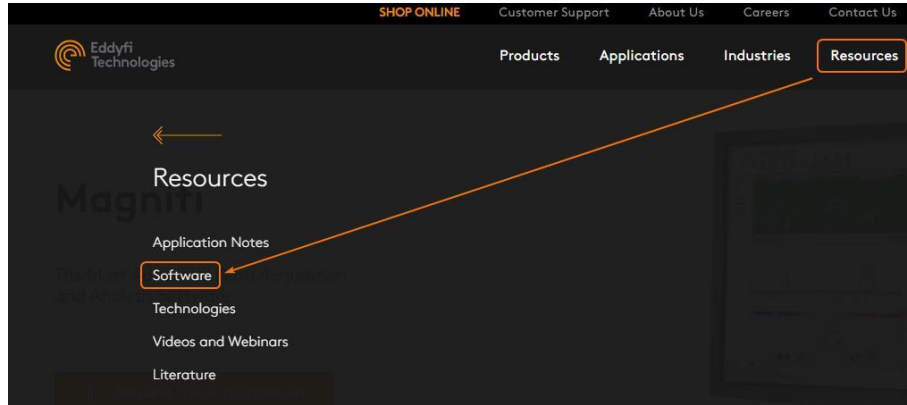




# Software Update

## MANUAL UPDATE (OLDER VERSION OR NO INTERNET ACCESS)

1. Visit [eddyfi.com](https://eddyfi.com) and click on *Ressources* tab.



2. Click on the software to update.



3. When applicable, fill in the form to access the download page.

Complete the form to download the latest version of Eddyfi Magnifi

First name\*  Last name\*

Company name\*

Email\*

Phone number\*

Instrument Serial Number

Which instrument are you pairing with your software?

☐ Ectane

☐ Reddy

# Software update

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## MANUAL UPDATE (OLDER VERSION OR NO INTERNET ACCESS)

3. Click *Download*.
4. Execute the \*.exe file.
5. Follow the installation instructions.

For any questions, contact us at:

LYFT software: [support@eddyfi.com](mailto:support@eddyfi.com)

MAGNIFI software: [support@eddyfi.com](mailto:support@eddyfi.com)

SIMS PRO software: [support-sw@eddyfi.com](mailto:support-sw@eddyfi.com)