

IKEA Loyalty Member Offer – 10% off selected METHOD kitchens – IKEA Queensland and Northern NSW only

Effective Date: 25 March 2025 (v1)

Terms & Conditions

1. **Promotion:** During the Promotional Period, IKEA Loyalty Members will receive **10% off** on the current retail price of selected IKEA METHOD Kitchens off:
 - (a) An in-store payment (only available at IKEA Logan and IKEA North Lakes); or
 - (b) A remote shopping payment (only when delivery selected to any Queensland based postcodes **or** to selected postcodes within Northern N.S.W.).
2. **Promoter:** The Promoter is IKEA Pty Limited (ABN 84 006 270 757) of 630 Princes Highway, Tempe NSW 2044.
3. **IKEA Loyalty Members only:** This Promotion is only available to both IKEA Family Members and IKEA Business account holders (**IKEA Loyalty Members**) who identify with their membership to the IKEA Kitchen Specialist at the planning appointment before successfully completing their transaction.
4. **Promotion Period:** The Offer Period starts at 12:00am (Sydney time) on Tuesday, 25 March 2025 and ends at 11:59pm (Sydney time) on Monday, 31 March 2025.
5. **Qualifying Purchases:** This Promotion is only applicable to the following ranges of products:
 - (a) METHOD kitchen system - including our range of cabinets, kitchen fronts, cover panels, plinths and deco strips, drawers, pull-out larder, carousels, kitchen worktops, kitchen wall panels, kitchen integrated waste sorting, kitchen taps, kitchen sinks and sink accessories, kitchen knobs, and handles.
 - (b) Appliances – including our range of ovens, microwave ovens, combination ovens, hobs, extractor hoods and accessories, fridges, fridges/freezers, dishwashers, and other appliances accessories.

6. **Exclusion (from Qualifying Purchases):** The Promotion does not apply to the following purchases:
- (c) Any product from our home furniture and/or furnishing range (including, but not limited to, the SNURRAD storage turntable); and
 - (d) Any IKEA services (such as picking, delivery, assembly, installation, custom made stone benchtop/worktop fabrication, delivery and installation, takeback/recycling, planning and interior design services).
7. **In-store promotion only at IKEA Logan and IKEA North Lakes:** The Promotion will be applied in the form of a discount code when qualifying items have been added to your purchase by the IKEA Kitchen Specialist at your IKEA Kitchen planning appointment. The code will be redeemed on payment in-store. The official IKEA Australia smart device application cannot be used to redeem the offer whilst in-store.
8. **Remote shopping only for Queensland and Northern New South Wales postcodes:** For this Promotion the delivery address must be either:
- (a) a Queensland based postcode (must commence with a '4') or
 - (b) a Northern N.S.W. based postcode listed at **Annexure A**.
- The Promotion will be applied in the form of a discount code when qualifying items have been added to your purchase by the IKEA Kitchen Specialist at your virtual IKEA Kitchen planning appointment. The code will be redeemed on payment in-store.
9. **Availability and stock limit:** All items are advertised in good faith to be available at time of the offer. However, unforeseen problems or unexpected demand may occasionally result in stock being unavailable. The Promotion is valid while stocks last (no rain checks).
10. **Only one offer a time:** The Promotion is not available in conjunction with any other special, discount, promotional offer and/or IKEA Family and/or IKEA Business Network member offers (unless otherwise stated).
11. **Returns:** All return of product(s) from Qualifying Purchase are subject to the IKEA Returns and Exchanges policy and the Australian Consumer Law. The maximum refund for each product is the amount of the returned product less the discount received (if any) on a pro-rata basis.
12. **No transfer or cash redemption:** The discount is not transferrable and cannot be redeemed for cash.
13. **Validation and Verification:** Eligibility to the Promotion will be subject to the Promoter's validation and verification checks. Promoter's decision is final.

14. **Right to withdraw:** The Promoter reserves the right to withdraw the Promotion at any time during the Promotion Period. A withdrawal will not be individually communicated to the Customer (should the Promoter exercise their right under this Clause 14).
15. **Right to change:** The Promoter reserves the right to change these Terms and Conditions from time to time to reflect changes to the law or changes to our services including (but not limited to) eligibility and the Promotional Period. Customers are expected to have reviewed these Terms and Conditions for any applicable updates before commencing their transaction. No changes will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 15).
16. **Right to correct and adjust:** While great care has been taken to ensure accuracy of all prices and descriptions, the Promoter reserves the right to correct any errors and adjust prices and charges, including (but not limited to): GST, customs duty or other statutory charges. No corrections or adjustments will be individually communicated to the Customer (should the Promoter exercise their right under this Clause 16).
17. **Limitation of Liability:** The Promoter shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential loss) or for personal injury suffered or sustained because of any participation in the Promotion, except for any liability which cannot be excluded by law.
18. **Governing Law:** The conduct of the Promotion and these Terms and Conditions are governed by the laws of the State of New South Wales.

Annexure A**Northern N.S.W. Postcodes for the Promotion**

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2444	2472
2485	2473
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