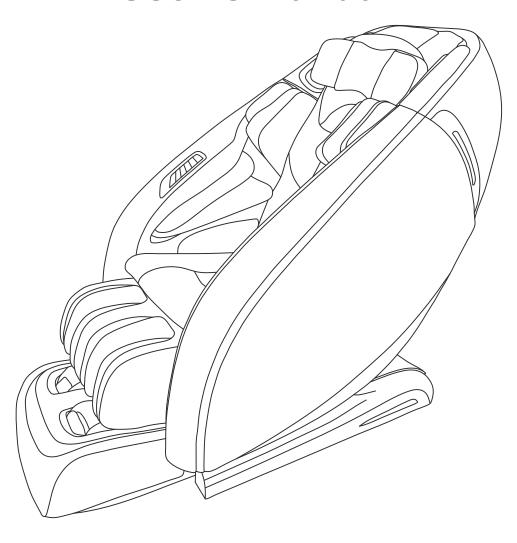
Osaki Massage Chair 3D Dreamer V2

User 's Manual



Please read SAFETY INSTRUCTIONS carefully before using the chair.



WARRANTY SERVICE

Email: Service@OsakiTitan.com **Phone:** 1-888-848-2630 ext.3

SCAN TO SUBMIT TICKET



You can also submit ticket directly using below link: https://titanchair.freshdesk.com/support/home

Massage Chair 3D Dreamer V2 Function Introduction

- 1. Back adopts the patented low noise ultra-thin 3D massage machine, which can achieve kneading, rocking, tapping, shiatsu etc. massage methods, create a composite kneading technique that is close to a professional massagist.
- 2. It has the function of automatic body detection and can be used for precise massage for people of different height and size.
- 3. Designed with heating ball on massage machine, it can do heating therapy on neck, shoulder, waist and buttocks, relieve pain and promote blood circulation.
- 4. One-button press to perform zero gravity lie down function . It can effectively alleviate the pressure on spine and joints, allowing you to experience the real zero gravity.
- 5. The forward sliding function of 0cm from the wall. The backrest and seat frame move together , that can take full advantage of space , the design is full of humanization and will give you perfect feeling .
- 6. The foot parts with full scrapping function, with rollers in feet, combination with gentle air bag force to stimulate the soles.
- 7. Equipped with multiple sets of airbags in leg parts, perform pulse air pressure massage on legs, promote blood circulation and restore the vitality of leg.
- 8. Air pressure squeezing massage on your arms, which can promote blood circulation of blood capillary.
- 9. Equipped with multiple sets of airbags in waist and hip parts, which can completely cover the waist, hip and thigh parts, to effect air pressure squeezing massage alternately, and relieve the fatigue effectively.
- 10. Footrest can be extended and retracted within the range of 16cm, suitable for different height people to use.
- 11. Convenient full-color LCD screen remote controller can show the massage part and skill.
- 12. With Chinese medicine unique heating treatment on the waist, it can achieve the promotion of human blood circulation to ease the back pain and take care of the spleen and stomach.
- 13. The head has the function of air pressure massage, which can effectively relieve the mental fatigue and release the physical and mental pressure.
- 14. Wireless bluetooth music player can effectively adjusts the mood, ease mental fatigue.

v 2.I 3.I	 1.Thank you for choosing this Massage Chair 3D Dreamer V2. 2.Please read this manual carefully before using the massage chair. 3.Please keep this manual in a safe place for further reference. 4.Please pay attention to SAFETY INSTRUCTIONS. 			
♦ No	without notice. The pictures in this manual are only for reference. Please refer to the actual product. Content			
Prep	Safety instructions			
Preparation	Internal structure parts			
Installation	Installation			
Massage Operation	The adjustment before massage			
Maintenance	Clean and maintenance 26			
Others	Malfunction guide			

Please keep this manual in a safe place for future reference.

Safety instructions

Preparation

Safety instructions



Please read this manual carefully to make sure the installation and operation of the massage chair is correct.

 "Safety Instructions" is provided in both Warning and Caution for important safety information.

Both Warning and Caution are important safety caution, please pay more attention.

Warning	This sign indicates warning of causing possible death or hurt to body.	
Caution	This sign indicates caution of causing possible hurt or damage to things.	

Symbol meaning

0	This sign indicates forbidden behavior.		This sign indicates self disassembly is forbidden.
0	This sign indicates must follow instruction to operate.	9 5	This sign indicates correct operation of cable.

The following should be kept for any further references.



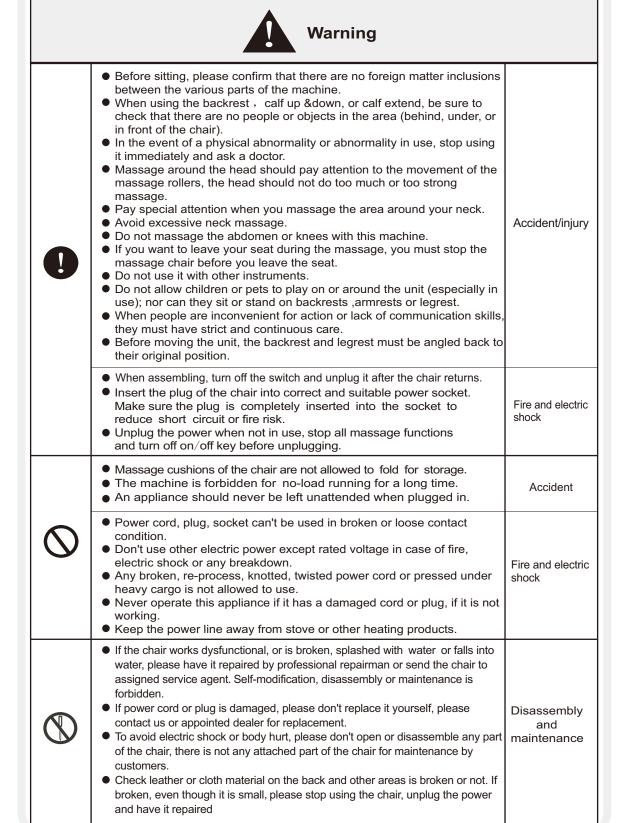
Warning

- People with osteoporosis, vertebral fractures, and acute painful diseases such as sprains or muscle strains
- Heart disease patients (including those who have pacemakers or are using other medical electronics).
- Cancer patients.
- People with perceptual disorders due to high levels of peripheral circulatory disturbances such as diabetes.
- People with abnormal spine or crooked spine.
- People with Protruded intervertebral Disc.
- Pregnant women and those who have just completed childbirth, as well as people with poor health.
- People with trauma, such as thrombosis, acute varices, and various skin inflammations.
- People who have been identified as having lost their ability to discern temperature. • People with high fever (acute inflammation: such as burnout, chills, blood pressure
- changes, physical weakness). • Elderly people over 80.
- Persons with impaired consciousness, mentally handicapped persons, or those who are incapable of operating the unit are prohibited from using this unit.
- People who can not take care of themselves, infants, and drunkards.
- Do not use this unit when it is wet or when you are wet.
- It must be taken care of, or not used by people who are not sensitive to heat or people who are allergic to heat.
- Do not fall asleep in this unit.

People with above symptoms should not use massage chair, or use it under doctor's advice. User's discretion is advised if use the chair.

Not suitable

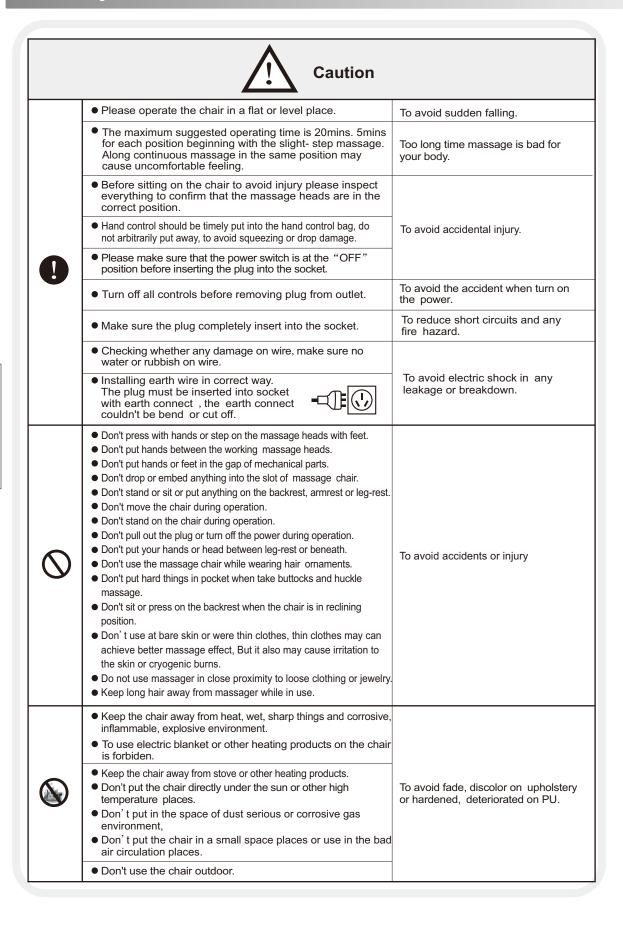
Risk of causing accident or bod discomfort.



Preparation

Preparation

Safety instructions



Caution					
	 Keep Dry-Don't use or store the chair in the wet environment like nearing the swimming pool, or bathroom. Keep the chair and remote control dry all the time. Do not use it when user's body is wet. 	To avoid leakage or electric shock.			
•	 Make sure to install the earth wire in correct way(Incorrect install way may cause electric shock. If you don't know how to install, please find a professional electrician) Don't use plug adapter (If the enclosed plug doesn't match with socket, please don't change the plug by yourself and find a professional electrician to install a matched socket.) 	To avoid electric shock.			
	Unplug the power before cleaning the chair.Unplug the power after using the chair.				
_	Unplug the power when any damage on the power.	To avoid electric shock or fire harzard.			
919	Hold the plug to unplug the power but not try to pull the wire to unplug the power.				
	Please turn off the power switch and unplug the power after massage.	To avoid accidents			
	Unplug the power immediately when electricity goes off.	To avoid damage or accidents when power on again.			

Grounding instruction

*The chair is equipped with a cord having a grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug.

Replace fuse



*When the fuse is burned out, please turn off the switch and unplug the power. Opening the lid covered the fuse which is located in the switch box. Using a same size fuse to replace the old one, then cover the lid. Or you can find an electrician to replace the fuse.



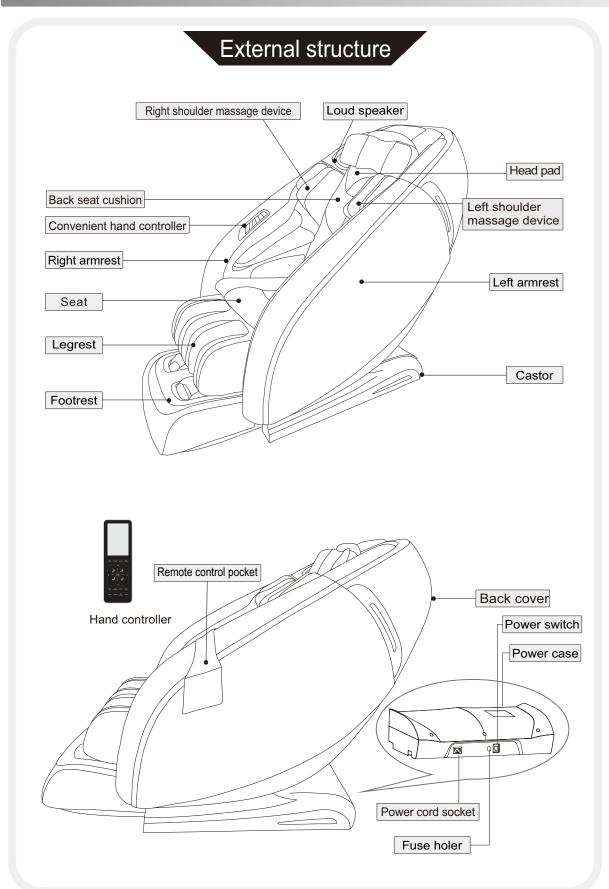
 $\circ \square$

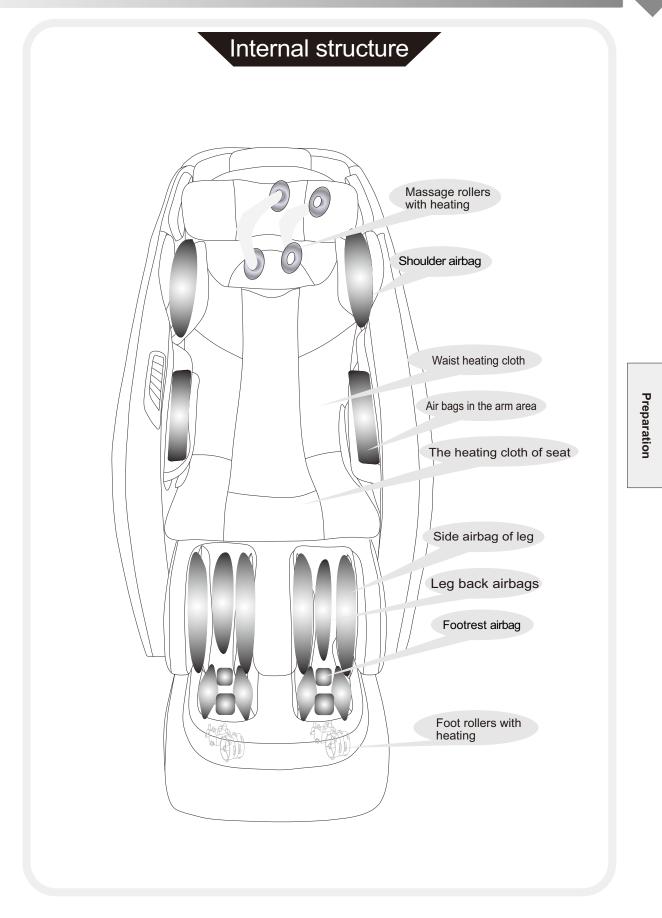


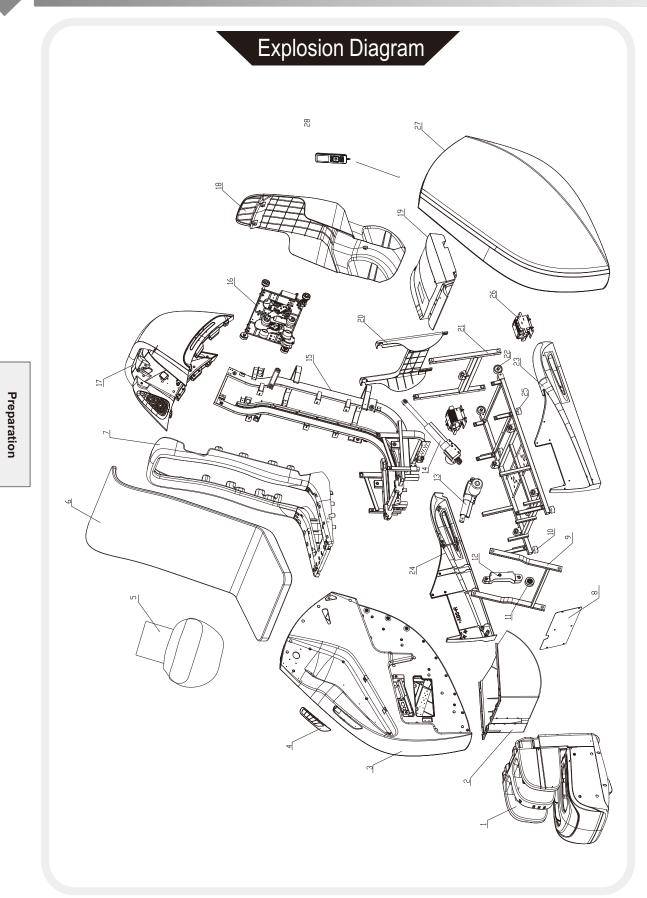
Gas pipe: probably cause explosion or fire.

Phone wire and lightning rod: probably cause electric shock and fire when thundering.

Water pipe: earth wire is useless where there are plastics







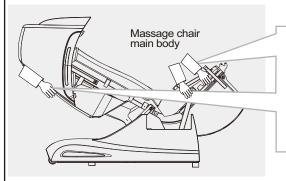
Mechanical components list

NO.	Name	Q'ty	NO.	Name	Q'ty
1	Foot and leg assembly	1	22	Foot roller	2
2	Front protective cover	1	23	Left side fender	1
3	Right armrest assembly	2	24	Right side fender	1
4	Convenient hand controller assembly	1	25	Hind feet pad	2
5	Pillow	1	26	Air pump assembly	2
6	Back seat cushion	1	27	Left amrest assembly	1
7	Front backrest	1	28	Remote control	1
8	Front fender	1			
9	Front swing assembly	1			
10	Front feet pad	2			
11	Roller	1			
12	Leg and foot support plate	1			
13	Leg electric actuator	1			
14	Back electric actuator	1			
15	Back frame assembly	1			
16	Massage machine	1			
17	Shoulder assembly	1			
18	Back cover	1			
19	Power case assembly	1			
20	Back fender	1			
21	Back swing assembly	1			

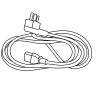
Installation (1)

Step 1. Take out the main body and accessories from the carton box.

- ①Take out the accessories boxes and the main chair from the carton box by at least two people.
- ②Confirm all the accessories.



Two people grasp left and right seat metal frame ,the other one catch handling position of the back cover, then take the main body of massage chair out of the box .







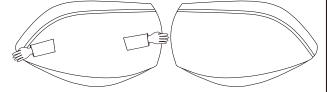


Electric power cable

4 M8*40 screws Remote control

Internal hexagonal wrench

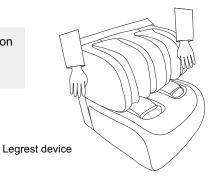
③Take out the left ,right armrest from the amrest carton box,put the armrest on the table or ground in flat(pay attention to prevent scratches)



Left armrest

Right armrest

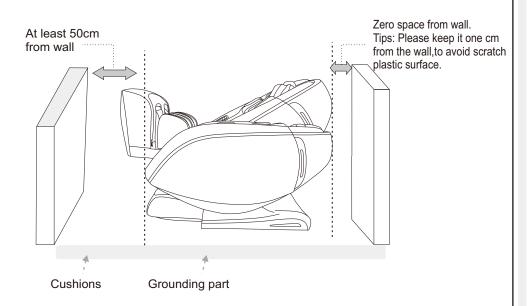
Taking out the legrest device from the legrest carton box, catching the left and right two sides of the legrest and take them out.



Installation (2)

Check environment

Make sure the recline space.



Because the chair is heavy, it may ruin your floor in long time setting. Please put a blanket or other soft things to protect your floor.

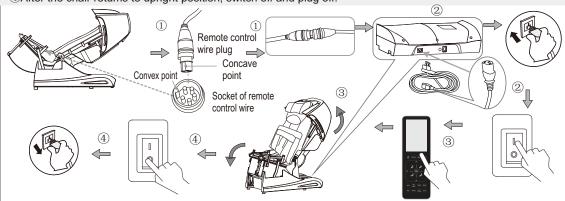
Caution:

- Don't use the chair in wet places liks near swimming pool, bath room to avoid leakage or electric shock.
- Please use chair in flat place to avoid chair falling or noise or other unexpected
- Don't use under sunlight or near stove or other heating place to avoid upholstery deteriorated.

Installation (3)

Step 2. Assemble controller cable and massage chair return to normal

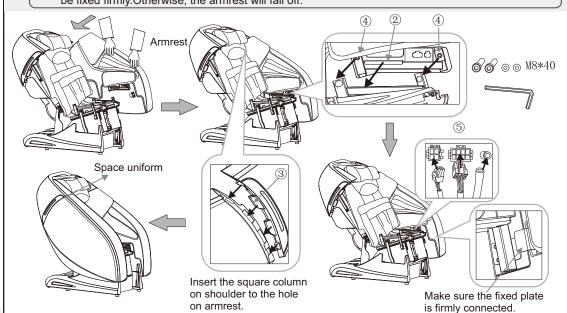
- ☐ Connect the salient position on seat left side socket with controller plug recession position, fasten with nut. ②Insert one end of cable to power box jack, the other end to the socket, turn on the switch on the power box, the massage chair is in powered status.
- ③Press On/Off button in controller, controller is in powered status, press On/Off again to turn off, the backrest goes up and seat goes down.
- After the chair returns to upright position, switch off and plug off.



Step 3. Fix left armrest and right armrest.

- The armrest is close to the side of main board.
- ☐ Insert the armrest limit plate into the side square pipe of the seat frame.
- ☐ Insert the four square columns at the lower end of the shoulder into the four square holes at the upper end of the armrest.
- ☐ Align the two fixing holes in the armrest with the fixing holes in the side of the seat frame, and adjust the armrest to fit the shoulder, then screw in 2 M8*40 screws and large washers with an internal hexagonal wrench.
- ☐ Connect the air nozzle on the seat tube and connect the wire harness.
- ⑥Install the other armrest according to the above method.

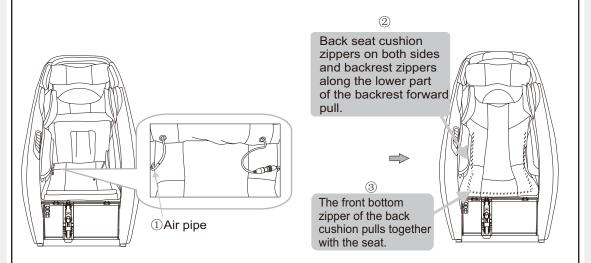
CAUTION☐ Do not squeeze the air tubes during the installation. this may cause air leakage or the air bags are not inflatable. Please make sure that the fixed plate inserted firmly,the screws should be fixed firmly. Otherwise, the armrest will fall off.



Installation (4)

Step4. Install back seat cushion

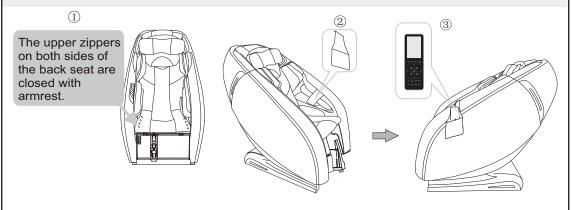
- ①Connect the air pipe on the right side of the back cushion with the air nozzle on the right side of
- ②The zippers on both sides of the back seat are connected to both sides of the backrest, and pull the zipper forward along the lower part of the backrest.
- 3 The front bottom zipper of the back cushion pulls together with the seat.



Step5. Place the hand controller bag and the hand controller

- ①Place the hand controller line under the left side of the seat cushion, the upper zipper on both sides of the seat of the back cushion is closed with the armrest.
- ②Paste the velcro of the hand controller bag together with the velcro of the inner arm of the left armrest, and place the hand controller bag outside the left armrest.
- ③Put the hand controller in the pocket.

Tips: Put controller cable on seat when installing the back seat cushion.



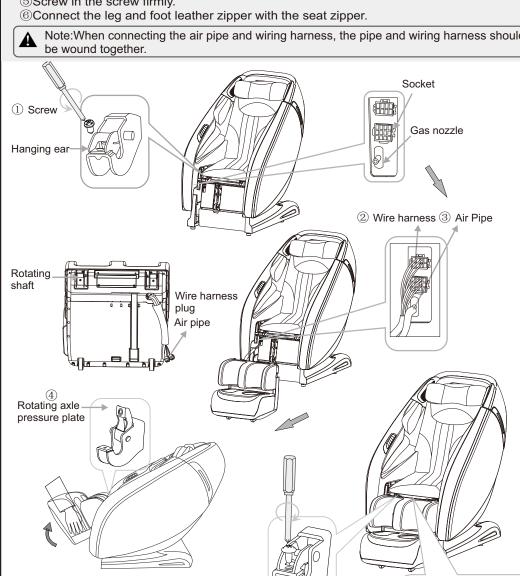
Installation (5)

Step 6. Fix the Leg-rest

- ①Unscrew the bolts from the ears of the legs and feet.
- ②Plug the harness plug into the socket.
- ③Insert a pipe at the foot of the leg firmly into the air nozzle on the main engine.
- (4) Lift the spin axis plate on the lug, lift the legrest, put the spin axist into the main engine lug, and put down the spin axis plate.
- ⑤Screw in the screw firmly.

4 Lift the leg and foot to put the rotating shaft into the

Note:When connecting the air pipe and wiring harness, the pipe and wiring harness should not be wound together.



(5) Put down the shaft pressing plate and screw in the screws

> [®]The zipper of leg and foot connecting leather is well connected

Installation (6)

Step 7. After assembling.

- 1 Plug the cable line in the hole a on the power box as shown in the right picture.
- 2 Insert the plug of cable line into the socket.
- 3 Turn on the switch behind the power box. (Switch on/off "O/I", press I down to turn
- 4 Use the hand controller to choose massage functions, enjoy the relax and comfortable massage by our products.

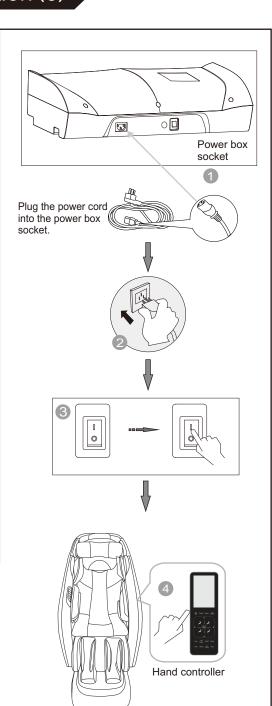


Make sure the switch is off before you insert the plug of cable line into the socket.

Warm tips

When the massager sits down on the chair, adjust the position of the pillow so that the center of the pillow is level with the top of the ear. This shape detection will be more accurate, and can comfortably massage the head.





Massage operation

Environment



Caution



Don't use the chair in wet places like near swimming pool, bath room to avoid leakage or electric shock.



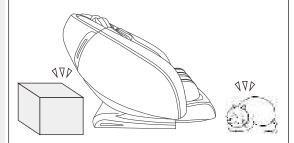
Don't use under sunlight or near stove or other heating place to avoid upho-Istery deteriorated.



Please use chair in flat place to avoid chair falling or noise or other unexpected

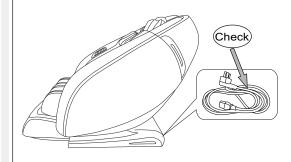
Check places in front

Check the areas when back and leg extending, make sure no people, pets or other things



Check power cable, plug

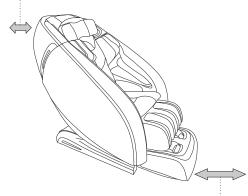
- (1) Clean the dust on plug on time. (using dry cloth).
- (2) No damage, re-do, bend, stretch, tie or press with heavy thing(especially can't be pressed by the chair) on power cable.



Check environment

Space size for using the chair

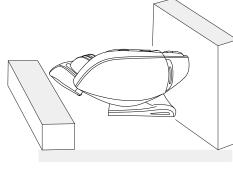
Zero space from wall. Tips: at least 1cm from wall.

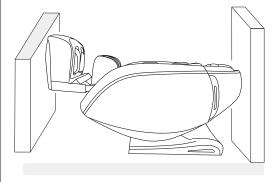


- At least 50cm in front of the leg.
- Check surroundings

When the backrest or legrest reclines or extends, please pay attention to:

- (1) Check any person or things in every direction.
- (2) Check the space size.





How to move massage chair



/! Caution

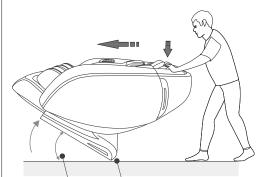
Don't move chair when it's working in case of accidents or damage

How to move

- * Bind the cables and put them in the seat to avoid damage when moving.
- * If you plump the chair, it may damage the inner
- Don't use the castor if the floor is wooden or other easy damaged material. It will need 2 or more persons to lift the chair.
- Make sure the power is off and the plug doesn't touch the floor(It's better to let the chair in standing status to avoid the back crashing the floor)

Normally

Press down the head part to make the gravity fall on the back castors. Then push the chair to desired destination steadily and set it down slowly.



No more than 40 degrees

Please hold the footrest to move the chair as shown in the picture in case any scratches on the leatherette

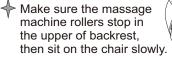
During massage chair backrest lie down process, can't move the armrest.

Rolling Wheel

Adjustment before massage

Before adjustment

The adjustment before massage





※ To avoid injure caused by wrong position of the massage head.

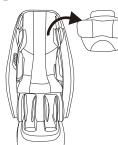
When doing Acupunture Point Detecting, if the massage head can not find the shoulder position, it will default to the middle part.

Right position: Your back cling to the chair back, the head clings to the pillow.

The remote control will beep once the body scan starts working. When you hear that beep sound, you can press the up/down key on the control to manually adjust the shoulder position.

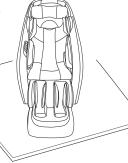
※ Avoid a wrong detection o your shoulder position which will influence the massage comfort.

Kind suggestion



When you feel the neck massage is not strong enough, please lift the pillow back, then massage again.

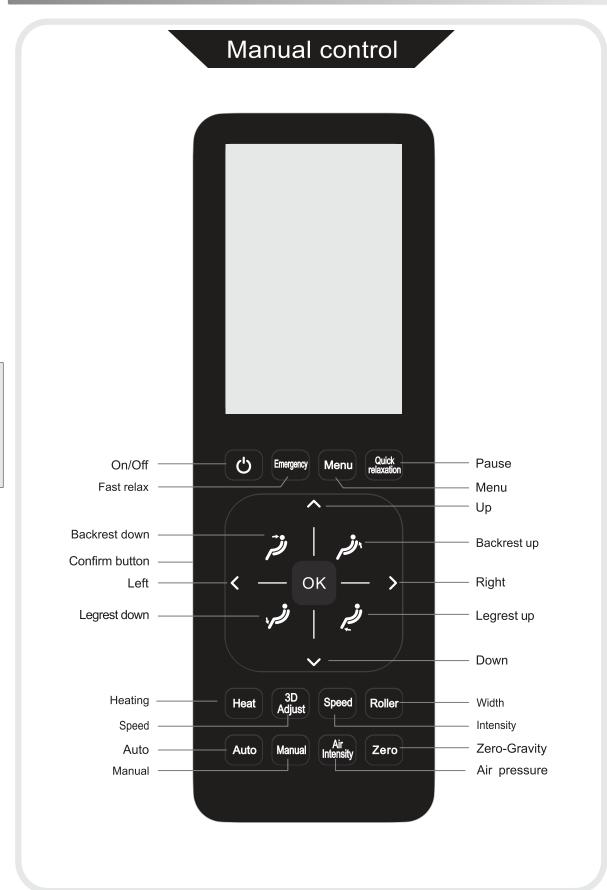
 Because the chair is heavy, it may ruin your floor in long time setting. Please put a blanket or other soft things toprotect your floor.



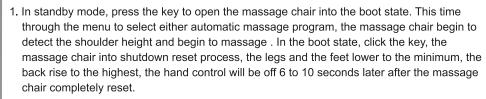
operation

Manual control

Massage operation









2. In the boot state, press the button to enter the "Quick relaxation" automatic massage program. Default work time is 8 minutes.



3. Press this button in Main interface to switch to menu interface, user can set different function for massage chair. Press it in Menu interface to return to main interface.



4. Press this button to activate the "Quick Relaxation" automatic massage program. The default operating time is 08 minutes. Press the button again to enter the stop state.



5. Keep pressing this button, the backrest go down, release the button, the backrest stop moving.



6. Keep pressing this button, the backrest go up, release the button, the backrest stop moving.



7. Keep pressing this button, legrest goes down, release it, legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



8. Keep pressing this button, legrest goes up, release it, legrest stop moving. Controller screen will show position adjusting... when adjusting the position of massage chair.



9. There are four direction buttons: Up, Down, Left and Right. In the menu interface, it is used as navigation key: press Up and Down to quickly browse the menu, and press Left and Right key to go to previous and next menu. In manual mode, the Up and Down key can also be used to adjust massage roller position in body scanning and fixed point massage.



10. In ON status of menu mode, press this button for confirm to choose menu item or pop up at the next menu.



11. Enter the automatic massage program with foot, seat, waist, and back heating turned on. This button controls the on/off function of the heating. The sequence is as follows: Feet \rightarrow Seat \rightarrow $\mathsf{Feet}, \mathsf{Seat} \to \mathsf{Waist} \to \mathsf{Feet}, \mathsf{Waist} \to \mathsf{Feet}, \mathsf{Seat}, \mathsf{Waist} \to \mathsf{Feet}, \mathsf{Seat}, \mathsf{Waist} \to \mathsf{Back} \to \mathsf{Feet}, \mathsf{Back}$ → Seat, Back → Feet, Seat, Back → Waist, Back → Feet, Waist, Back → Seat, Waist, Back → Feet, Seat, Waist, Back → All Off,



12. Press this button to adjust the manual massage 3D intensity. There are a total of 3 levels.



13. In the state of manual massage, press this button to adjust the massage speed, five levels



14. In the boot state, under knocking and tapping, press this key to adjust massage width, wide, medium and narrow.



15. In the boot state, you press the button everytime, automatic conversion of an automatic program. There are the following massage program to choose, "Recover" . "Relief" "Stretch" 、 "Music Sync" 、 "Renew" 、 "Calming" and "Stop" mode, and the title bar of the window above the screen has corresponding status display.



16. In the boot state, press this key to select an automatic program. There are five massage methods to choose: Kneading, Tapping, Knocking, Knead&Tap, and Shiatsu, and at the top of the screen window title bar has the corresponding status display.



17. In the boot state, press this key to select: full body, hand and shoulder, leg and footrest.



18. In the boot state, , the massage chair adjust into zero gravity status, press this button again, the massage chair reset into power-on status.

Massage operation

LCD display graphic description

Main interface 20 min Width: Intensity: III Set function by pressing Menu key

Manual control

Press "on/off" button when power is on, a buzzer beeps once short and brittle. LCD screen display boot screen, after 2-3 seconds it displays the main interface and enter standby mode. Main interface show massage position, method, time, heat current massage status etc., all information will be updated timely when the chair start working.





Menu interface

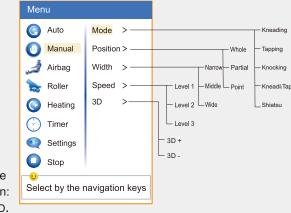
Auto

Press the "menu" button in the main interface, it will switch to the menu interface, user can set all massage function. Press the "menu" button in the menu interface will exit and return to the main menu interface.

Auto massage: press Menu in main interface to enter auto massage. there are the following massage methods: recovery, relief, stretch, Comfort, renew and Special. There are six auto massage methods to choose when you press the "ok" button in "special



Recover



Manual massage:On Main interface, press "Manual" to convert to Manual Interface, There are 5 manual massage programs for selection: mode massage position width speed 3D.

then press "OK" button to enter next menu. Massage method includes Knead, Tap, Knock, Knead&Tap, and Shiatsu. Massage Position includes Whole, Partial and Point; Massage width and speed. 3D: 3D+,3D-.

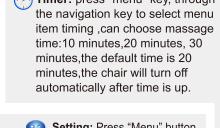
On the Main Interface, use the up and down button to adjust massage position. When adjusting, the reminder bar will display the information "the massage position is adjusting."

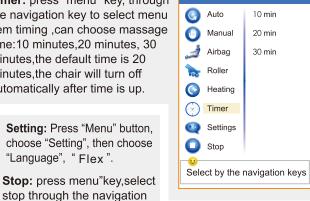
LCD display graphic description

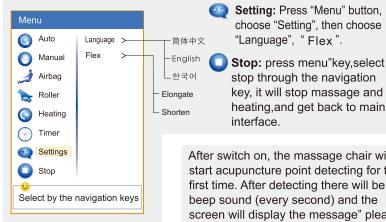




Heating: Press "Menu" button, choose "heating", there are Back, Auto Back OFF Wasit, Seat, Foot for options.On and Waist off Manual Off for each option, heating signal will Seat OFF > flash on the screen. Airbag Foot OFF > Roller Heating Timer: press "menu" key, through







Timer

Stop

Settings

Select by the navigation keys

Setting: Press "Menu" button, choose "Setting", then choose "Language", "Flex".

interface. After switch on, the massage chair will start acupuncture point detecting for the first time. After detecting there will be a beep sound (every second) and the screen will display the message" please adjust your shoulder height directly". During this period, if you feel the height

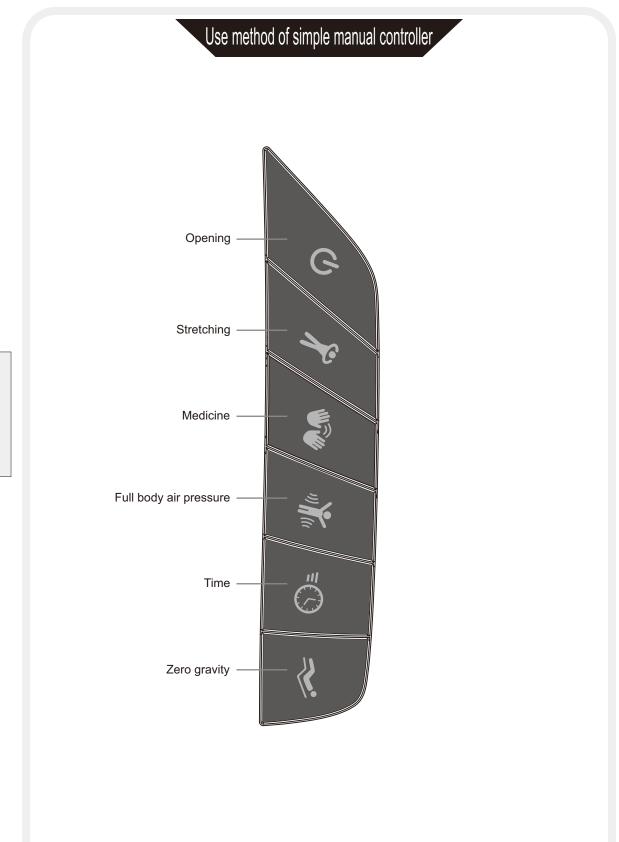
is not enough, you can use "up" or

key, it will stop massage and

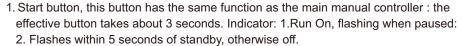
heating, and get back to main

"down" button to adjust your shoulder position. The default working time is 20 minutes(After working, the massage chair automatically shuts down and resets).











2. In the power-on state, when it is not stretched, press this key to stretch it, otherwise, it is invalid. Indicator light: Stretching distance the light is on during sequence operation, otherwise, it is off.



3. In the power-on state, when it is not a TCM health, press this key, the TCM health is on, otherwise, it is invalid. Instructions Light: The light is on when the TCM health program is running, otherwise it is off.



4. In the power-on state, when the whole body air pressure is not pressed, press this key, the whole body air pressure is turned on, otherwise, it is invalid. Instructions Light: The light is on when the whole body air pressure program is running, otherwise it is off.



5. In the power-on state, each time this key is pressed, the display time +5. Accumulated time can be added for 20 minutes. Over 4 times are invalid keys.

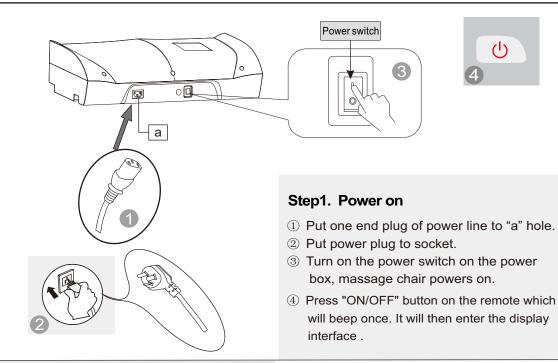


6. In the power-on state, press this key to adjust the chair posture to zero gravity. Press this key again to reset the chair to the working position.



Massage operation

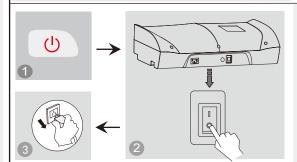
ON/OFF



Step2. Massage

- ① Operate according to controller operation instructions. As for the massage method's details, please refer to remote control's Usage page.
- ② When the massage ends, massage machine will return to the default position, meanwhile "Shutting down" will be displayed on the controller.





Step3. Turn off the power

- ①When the chair is On, press On/Off button to turn off the massage chair and it will restore automatically.
- ②Turn off the power switch on the bottom of the back of chair after the rollers reach storage position.
- ③Unplug the power plug from the socket.



Warning

- 1. Before using, pull up the pillow, back cushion etc. to check if the PU material is broken, if there is damage, please stop using, unplug the chair, and ask for repairment. 2. Only plug to proper socket.
- Attention
- 1.Before sitting down, make sure there is no things pinched between armrest, legrest, backrest and seat of the chair.
- 2. Make sure the chair is in reset state before
 - 3.Do not stand on it when using the massage

Function Illustration

Legrest Up

Press this button on controller, legrest goes up. Release the button, legrest stops moving, the angle is locked in this position.



Legrest Down

Press this button on controller, legrest goes down. Release the button, legrest stops moving, the angle is locked in this position.

Legrest up and backrest down

Press this button on controller, backrest goes down and legrest goes up. Release this button, backrest and legrest stops moving, the angle is locked in this position.

Backrest up and Legrest down

Press this button on controller, down. Release this button, backrest and legrest stops moving,the angle is locked in this position.

backrest goes up and legrest goes

Zero gravity

Press the button "Zero" ,backrest go down and legrest raise up, the chair go into Zero gravity status automatically. Press the Button again, the backrest and legrest stop moving, and it will lock at this position. However to change the angles, we can keep comfortable massage status all the time.

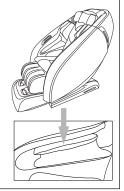
Legrest extend and retract

The Angle of the legs and feet can be adjusted freely to any Angle, and automatic electric stretching within 16cm, suitable for people of different heights.



Arm massage

The armrest has built-in pulse pressure massage function, put your arm in the air bag when it is not inflating. After the airbag is inflated, the arm and palm can be massaged,no matter how the seat changes, can always maintain a comfortable massage state on the arm.



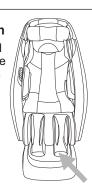
Shoulder massage

Multilayer extrusion airbags is deployed on both sides of the shoulder. Achieve pressure shoulder stretch massage. relieve shoulder fatigue.



Foot massage function

The foot has an all-around rolling and airbag massage function, by stimulating the plantar reflector, Dredge the human body, regulating and restoring the body's viscera function. Effectively improve human body resistance and immunity.



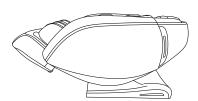
- 1. Please make sure there is no people, no pets or any stuff around the backrest to avoid unexpected hurt or
- 2. When adjusting the backrest, be careful of the gap between the backrest and armrest.
- 3. When the legrest is moving, please do not stand on or leave from the seat, do not stop the legrest from moving in case of causing damage to the chair.
- 4. Please refer to control instruction for more details



After massage

Restoration of massage chair

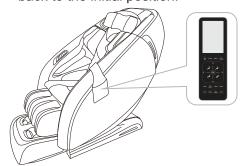
 Make sure there is no people or pet or anything within the range of backrest and legrest.



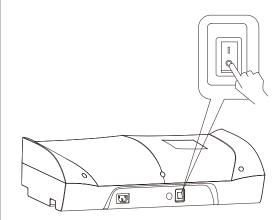
2 Make backrest and legrest restore to the normal position by controller.(or press ON/Off key to make backrest and legrest restore to the normal position)



3 Put the controller back into the controller bag of the left armrest after the chair back to the initial position.



4 Switch off the power.



5 Unplug the electricity from the socket. (Attention: hold the right plug position)



6 Clean the chair if necessary.

Attention!

- After using, press ON/OFF to end all the massage method and wait for restoration. Make sure to cut the electricity to avoid any unexpected hurt to children or pets.
- After using, turn off the power, unplug the electricity. Avoid moisture, dirt and aging of insulation in case of causing damage.

Synthetic leather

General cleaning

Clean with tidy, soft and dry cloth slightly.



If leather is dirty

- ① Dip soft cloth into 3-5% neutral detergent solution, squeeze it then clean the stain on the surface gently.
- Wash cloth, squeeze it and wipe with detergent.



- Clean it softly with dry cloth.
- 4 Allow to dry (air blower is prohibited)

Plastic parts

1 Dip cloth into neutral detergent, squeeze it and clean.



Wipe with water-dipped but squeezed cloth.

Allow to dry.



Clean the controller

Wipe with soft cloth after squeezing.

Allow to dry.



Do not use the thinner, gasoline, alcohol or other chemical materials.



Remote control

Cloth material

- Dip cloth into weak neutral detergent, squeeze it and clean the material surface.
- Do not use the thinner, gasoline, alcohol or other chemical materials.
- Brush the dirty parts with weak neutral detergent. (avoid excessivebrushing)
- Excessive cleaning may caus damage to cloth material.

Water

Wipe with water-dipped but squeezed cloth.

Allow to dry.

About cleaning

- Before cleaning, unplug the electricity, don't touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- If failed to follow the mentioned instruction, user may get electric shock or burned.



Malfunction guide

FAQ and Troubleshooting

Trouble	Possible reason	Troubleshooting
	Check if the control is on or not.	Open control switch
	Not choose massage function	Choose massage function
Th	Check whether the plug and socket in poor contact.	Make sure plug and socket are connected.
The massage chair can't work after power is on.	Wire or plug has damaged.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
	The fuse burned out.	Replace fuse of same specification.
	Something wrong with inner circuit	Please ask appointed or authorized maintenance man for checking and repairing.
There is beep sound inside the massager while working.	It is sound of air pump, motor and mechanical parts.	Normal sound, no need to pay attention to it.
Different height of the left roller and right roller.	Massage rollers work on shifts.	Normal, no need to pay attention to it.
Sound suddenly becomes	Check if it is due to long time working.	Turn off the power to have the massager rest for over half an hour before next turn working.
much louder while working.	Inner parts fretted away due to long time work. It's normal	Please ask appointed or authorized maintenance man for checking and repairing.
	Suddenly power-down	Connect the electricity power again
Massage function suddenly stops while working.	Setting time is up.	Turn off the power to have the massager rest for over half an hour before next turn working.
Neither the backrest nor the legrest can be lay down.	Check if there are any obstacles; the chair overloads; for the sake of safety, sometimes the massage machine may automatically stop working.	Remove the obstacles; turn off the power to have the massager rest for over half an hour before next turn working.
The chair can't return to its original position.	Excessive operation; setting time is up.	Please ask manufacturer or appointed or authorized maintenance man for checking and replacement.
Electric wire or plug	It may work overload	Turn off the power to have the massager rest for over half an hour before next round working.
give out heat	Other abnormal case	Stop using, and ask appointed maintenance man for help.



Note: If the troubles are not caused by above reasons, please turn off the power switch and cut off the power, then contact the manufacturer or service agent to repair your chair.

Technical data

Name	Massage Chair	Power	260W	
Model	Model 3D Dreamer V2		Main body: 156.5/200lbs Armrest: 50.7/63.05bs	
Input voltage	120V∼ 60Hz		Legrest&footrest:61.7/68.56lbs Main body: 58.66×30.7×37in	
Safety design	Class I	Packing size	Armrest: 50×17.3×31.5in(L×W×H) Legrest&footrest: 23.6×22.6×24.21i	