

| soundcore Boom 2 FAQ |  |   |
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| Module               | Problem/Inquiry  | Troubleshooting/Answer  |
| General              | What's in the box?   | soundcore Boom 2 Speaker<br>60 cm USB-C to C Cable<br>Quick Start Guide<br><br><b>Note:</b> Wall charger not included.  |
| General              | What's the playtime of Boom 2?                               | Boom 2 supports up to 24 hours of playtime at 50% volume with BassUp and light effects turned off. Battery life will vary depending on the content being played, custom EQs, volume level, etc. |
| General              | What do the different colors of the charging indicator mean? | The power indicator is red when charging and white when fully charged. When the battery level is below 10%, the power button indicator light will flash red.                                    |
| General              | Is Boom 2 waterproof and floatable?                          | soundcore Boom 2 features IPX7 waterproofing and floating, but before submerging it in water, make sure to seal the waterproof cover tightly.   |
| General              | How long does it take to charge Boom 2?                      | It takes around 5.5 hours to charge with a certified 5V/3A (15W) wall charger.  |
| General              | How many drivers does Boom 2 have?                           | Boom 2 has a built-in woofer and two tweeters.  |
| General              | Does Boom 2 have an AUX jack?                                | No.   |
| General              | What is the output of Boom 2?                                | 60W as standard, but it can reach up to 80W in BassUp 2.0 mode.   |
| General              | What is BassUp 2.0?  | On Boom 2, BassUp 2.0 not only boosts the bass at the touch of a button, but also increases the speaker's output to 80W.  |

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| General           | How do I reset Boom 2?                                       | Turn on Boom 2, then hold down the Bluetooth and Volume + buttons for 5-10 seconds. You'll hear a prompt and the speaker will automatically restart.  |
| General           | Does Boom 2 have a built-in microphone?                      | Yes, Boom 2 is equipped with a microphone.  |
| General           | How do I update Boom 2's firmware?                           | <ol style="list-style-type: none"> <li>1. Open the soundcore app and go to Update Firmware.</li> <li>2. Do not use your phone while the firmware is updating, unless you've set the soundcore app to run in the background.</li> <li>3. Boom 2 will restart automatically after updating.</li> </ol>  |
| General           | Does Boom 2 support the charging of other devices?           | Yes, you can charge other devices via the USB-A port on the back of Boom 2.   |
| General           | What is the charging output of Boom 2?                       | Boom 2 has a 5W charging output.  |
| General           | What Bluetooth codecs does Boom 2 support?                   | Boom 2 supports the SBC Bluetooth codec.  |
| General           | What Bluetooth version does Boom 2 use?                      | Bluetooth 5.3.  |
| Bluetooth Related | What is TWS and does soundcore Boom 2 support it?            | TWS stands for True Wireless Stereo, and it allows two identical speakers to play stereo sound after pairing up. soundcore Boom 2 supports TWS.   |
| Bluetooth Related | How can I pair two Boom 2 speakers at the same time via TWS? | <ol style="list-style-type: none"> <li>1. Turn on both speakers,</li> <li>2. Long press the Bluetooth button on both speakers until the indicator light flashes white.</li> <li>3. You'll hear a sound to indicate successful pairing. The indicator light on the main speaker will be blue, and the indicator light on the secondary speaker will be white. The main speaker functions as the left channel, and the secondary speaker functions as the right channel.</li> </ol> |

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| Bluetooth Related       | What is PartyCast 2.0 and is it supported by Boom 2?           | PartyCast 2.0 lets you connect up to 100+ PartyCast-enabled Bluetooth speakers. Boom 2 supports PartyCast 2.0 functionality.   |
| Bluetooth Related       | How can I connect PartyCast 2.0 devices?                       | <ol style="list-style-type: none"> <li>1. Turn on two PartyCast 2.0 devices.</li> <li>2. Press the PartyCast button on each device, and the indicator light will turn white.</li> <li>3. You'll hear a prompt indicating successful pairing.</li> </ol>  |
| Bluetooth Related       | How can I pair Boom 2 with Mini 3, Mini 3 Pro, or soundcore 3? | <ol style="list-style-type: none"> <li>1. Turn on the Boom 2 and connect it to your phone.</li> <li>2. Turn on the secondary speaker, ensuring that it is not connected to the phone.</li> <li>3. Briefly press the PartyCast button on the main speaker until you hear a prompt, then immediately press the PartyCast button twice quickly to revert to PartyCast 1.0.</li> <li>4. Long press the Bluetooth button on the secondary speaker to enter PartyCast pairing mode. At this point, the Bluetooth indicator light will change from flashing blue to flashing white. Double-press the Bluetooth button to enter PartyCast secondary speaker mode, and the Bluetooth indicator light will change from slow flashing white to fast flashing white.</li> <li>5. When the secondary speaker's Bluetooth light turns white, PartyCast pairing is successful.</li> </ol> |
| Bluetooth Related       | How can I pair Boom 2 with Motion Boom Plus using PartyCast?   | <ol style="list-style-type: none"> <li>1. Turn on both speakers.</li> <li>2. Press the PartyCast button on each speaker, and the indicator light will turn white.</li> <li>3. You'll hear a prompt indicating successful pairing.</li> </ol>   |
| Lighting Effect Related | How do I change the light effects?                             | Press and hold the BassUp button for about two seconds to change light effects.  |
| Lighting Effect Related | How many light effects are there?                              | Boom 2 has seven preset light effects.   |
| Lighting Effect Related | How do I turn off light effects?                               | Double-click the BassUp button to turn off light effects.  |

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| Lighting Effect Related | How can I extend the battery life of Boom 2? | <ol style="list-style-type: none"><li>1. Do not completely discharge the battery before recharging.</li><li>2. Recharge the battery as soon as possible when the low-battery indicator is on.</li><li>3. Stop charging once the battery is fully charged.</li><li>4. Do not expose the speaker to harsh environments with extremely hot or cold temperatures.</li><li>5. Recharge the speaker regularly (once every 3 months) if it has not been used for a prolonged period.</li></ol> |
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