

User Manual

HinaESS Hi-5



1C

Continuous Power

10

Year Warranty

32

kWh/Module

Contents

Statement of Law	2
Safety Precautions	3
Preface	4
1 Introduction	5
1.1 Brief Introduction	5
1.2 Product Properties	5
1.3 Product identity definition	6
2 Product Specification	7
2.1 Size and Weight	7
2.2 Performance Parameter	7
2.3 Interface Definition	8
2.3.1 DIP switch definition and description	9
2.3.2 Communication port and cable pinout definition	10
2.3.3 LED indication	11
2.4 Battery Management System(BMS).....	12
2.4.1 Voltage Protection	12
2.4.2 Current Protection	12
2.4.3 Temperature Protection	12
2.4.4 Other Protection	13
3 Installation and Configuration	13
3.1 Preparation for installation	13
3.1.1 Environmental requirements	13
3.1.2 Tools and data	14
3.1.3 Technical preparation	14
3.1.4 Unpacking inspection	14
3.1.5 Engineering coordination	16
3.2 Equipment installation	16
3.2.1 Electrical installation	16
3.2.2 Battery parameter settings on the inverter	18
4 Use, maintenance and troubleshooting	18
4.1 Battery system usage and operation instructions	18
4.2 Alarm description and processing	19
4.3 Analysis and treatment of common faults	19

Statement of Law

Copyright of this document belongs to HINAESS TECH CO.,LTD.

No part of this documentation maybe excerpted, reproduced, translated,annotated or duplicated in any form or by any means without the prior written permission of HINAESS TECH CO.,LTD. All Rights Reserved.

This product complies with the design requirements of environmental protection and personal safety. The storage, use and disposal of the products shall be carried out in accordance with the product manual, relevant contract or relevant laws and regulations.

Customer can check the related information on the website of HINAESS TECH CO.,LTD when the product or technology is updated.

Web URL: www.hinaess.com

Please note that the product can be modified without prior notice.

Revision History

Revision NO.	Revision Date	Revision Reason
1.0	2022.12.07	First Published

Safety Precautions

Warning

- Please do not put the battery into water or fire, in case of explosion or any other situation that might endanger your life.
- Please connect wires properly while install, do not reverse connect.
- Please check the positive and negative connection with meter before powering on the battery, to avoid short circuit.
- Please avoid damaging the battery, especially stab, hit, trample or strike.
- Please turn off the battery and cut off all power completely when you remove the device or reconnect power cables ,otherwise it could cause the danger of electric shock.
- In case of fire, please use a dry powder fire extinguisher to extinguish the fire. Liquid fire extinguishers may explode.
- For your safety, please do not disassemble any parts at will under any circumstances. Maintenance must be carried out by authorized technicians or our company's technical support personnel. Equipment failure caused by unauthorized operation is not covered by the warranty.



Caution

- Our products have been strictly inspected before shipment. Please contact us if you find any abnormal phenomena such as unable to turn on.
- Please ground the product correctly before use to ensure your safety.
- In order for the product to be used correctly, please ensure that the relevant equipment is compatible and matched, and the parameters are set correctly.
- **Please do not mix batteries from different manufacturers, different types and models, as well as old and new.**
- The environment and storage method may affect the life of the product, please follow the user manual to ensure the normal operation of the device.
- For long-term storage, the battery should be recharged once every 6 months, to make SOC get to 50%.
- Please recharge the battery in 24 hours after it is fully discharged or over-discharge protection is activated.
- Formula of theoretical standby time: $T=C/I$ (T is standby time(h), C is battery capacity(Ah), I is total current on the battery(A)).

Preface

Manual declaration

Hi-5 Li-ion(LFP) battery energy storage system can provide energy to users through parallel combination. And it can not be used in series.

This user manual details the basic structure, parameters, basic procedures and methods of installation and operation and maintenance of the equipment.

1 Introduction

1.1 Brief Introduction

Hi-5 battery system is a standard 5.12kwh battery unit, customers can choose a certain number of Hi-5 according to your needs, parallel them to create a larger capacity battery pack. This product is especially suitable for energy storage applications with high operating temperatures, limited installation space, long power backup time and long service life.

1.2 Product Properties

Hi-5 energy storage battery's positive electrode material is lithium iron phosphate, battery cells are managed effectively by BMS with better performance, the system's features as below:

- Comply with European ROHS, Certified SGS, employ non-toxic, non-pollution environment-friendly battery.
- Positive material is lithium iron phosphate (LiFePO₄), safer with longer life span.
- Carries battery management system with better performance, possesses protection function like over-discharge, over-charge, over-current, abnormal temperature.
- Self-management on charging and discharging, balancing function.
- Flexible remote upgrade and remote monitor.
- Flexible configurations allow parallel of multi battery for longer standby time.
- Self-ventilation with lower system noise.
- Short circuit and reverse connection protection.
- Less battery self-discharge, then recharging period can be up to 10 months during the storage.
- No memory effect so that battery can be charged and discharged shallowly.
- The working environment temperature range is wide, -20°C~+55°C, and the cycle performance is good at high temperature.
- Support 1C charge and discharge.

1.3 Product identity definition

	Battery voltage is higher than safe voltage, direct contact with electric shock hazard.
	Caution fire.
	Flammable and Explosive.
	The scrapped battery cannot be put into the garbage can and must be professionally recycled
	Read the user manual before using.
	If catch fire, do not put out with water.
	Do not place near open flame or incinerate.
	Keep away from children.
	After the battery life is terminated, the battery can continue to be used after it recycled by the professional recycling organization and do not discard it at will.
	This battery product meets European directive requirements.

 DANGER			
Do not disconnect, disassemble or repair by yourself Do not drop, deform, impact, cut or spearing with a sharp object Do not place near open flame or incinerate Do not sit or put heavy things on battery Keep away from moisture or liquid Keep out of reach of children, animals or insects Contact the supplier within 24 hours if anything wrong.		Model: LFP Li-ion Battery Name: Hi-5 Rated Voltage / Capacity / System Energy: 51.2V/100Ah/5.12kWh Max. Charge Voltage: 56.5V Recommend Cut off Voltage: 48~50V Max. Charge Current: 100A Recommend Charge Current: 50A Max. Discharge Current: 100A Recommend Discharge Current: 50A Date of manufacture: Series Number:	
			
HINAESS TECH CO., LTD.			

2 Product Specification

2.1 Size and Weight

Table 2-1 Hi-5 Device size

Product	Nominal Voltage	Nominal Capacity	Max.Dimension	Weight
Hi-5	DC51.2V	100Ah	481×452.6×165mm	≈49kg

2.2 Performance Parameter

Table 2-2 Hi-5 performance parameter

Item	Parameter value
Rated Voltage(V)	51.2
Work Voltage Range(V)	44.8~57.6
Rated Capacity(Ah)	100
Rated Energy(kWh)	5.12
Recommend Charge/Discharge Current (A)	50
Max. continuous Charge/Discharge Current (A)	100
Peak Charge Current (A)①	105 (15s)
Peak Charge Current (A)②	110 (500ms)
Peak Discharge Current (A)③	105 (15s)
Peak Discharge Current (A)④	120(500ms)
Charge Voltage (Vdc)	56.5

①②:When it is “ $105A \leq \text{charge current} < 110A$ ”, the BMS will start the over-charge current protection and cut off charge after 15s,when it is “charge current $\geq 110A$ ”,BMS will start protection and cut off charge after 500ms.

③④: When it is “ $105A \leq \text{charge current} < 120A$ ”, the BMS will start the over-discharge current protection and cut off discharge after 15s,when it is “discharge current $\geq 120A$ ”,BMS will start protection and cut off discharge after 500ms.

2.3 Interface Definition

This section elaborates the interface functions of the front interface of the device.

Figure2-1 The sketch of interface.

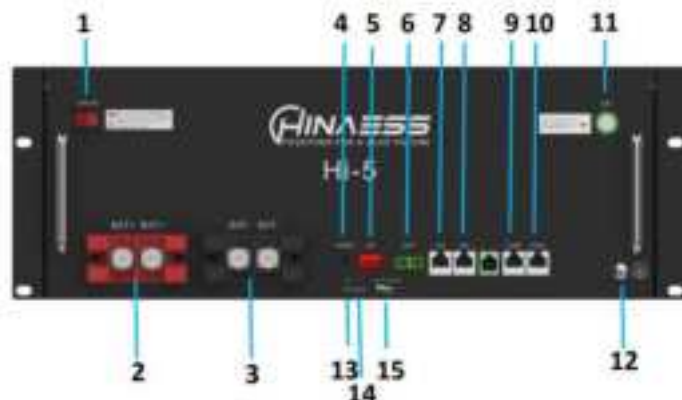


Table 2-3 Interface Definition

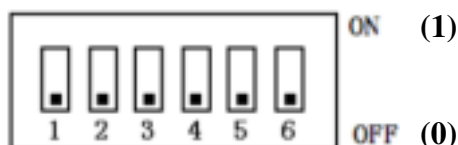
Item	Name	Definition
1	Power switch	OFF/ON,.Switch on the Power Switch first before turning on SW Button DO NOT switch off it during charge/discharge
2	Positive connector	BAT+ for output and parallel
3	Negative connector	BAT - for output and parallel
4	RESET button	Press it about 3s to wake up battery when it is in force sleep state
5	DIP	Dial DIP switch to make batteries communicate normally
6	DRY CONTACT	/
7	485 Port	For the RS485 protocol communication
8	CAN port	For the CAN protocol communication
9	COM1	For communication between batteries,from COM1 to next COM1
10	COM2	For communication between batteries,from COM2 to next COM2
11	SW button (Important to note the sequence of press down and press back !!!)	You need to press down it after turning on Power switch to wake up BMS. And press back it firstly to sleep BMS before turning off the Power switch.
12	Grounding	Shell ground connection
13	RUN LED	Follow the table" LED indicates instructions"
14	ALM LED	Follow the table" LED indicates instructions"
15	SOC LED	Follow the table" LED indicates instructions"

2.3.1 DIP switch definition and description

Table 2-4 Interface Definition

DIP switch position					
1	2	3	4	5	6
Dial DIP switch to setup master and slave, and make batteries internal communication correct.					For different protocol choice

DIP switch description:



When it is only one battery in using, it is PACK0 (the master), no need to dial DIP, keep them 000000;
When you have more than one units in parallel system, please dial DIP as below. From PACK0 to PACK31 one by one.

PACK 0	OFF, OFF, OFF, OFF, OFF, OFF (000000)	PACK 1	ON, OFF, OFF, OFF, OFF, OFF (100000)
PACK 2	OFF, ON, OFF, OFF, OFF, OFF (010000)	PACK 3	ON, ON, OFF, OFF, OFF, OFF (110000)
PACK 4	OFF, OFF, ON, OFF, OFF, OFF (001000)	PACK 5	ON, OFF, ON, OFF, OFF, OFF (101000)
PACK 6	OFF, ON, ON, OFF, OFF, OFF (011000)	PACK 7	ON, ON, ON, OFF, OFF, OFF (111000)
PACK 8	OFF, OFF, OFF, ON, OFF, OFF (000100)	PACK 9	ON, OFF, OFF, ON, OFF, OFF (100100)
PACK 10	OFF, ON, OFF, ON, OFF, OFF (010100)	PACK 11	ON, ON, OFF, ON, OFF, OFF (110100)
PACK 12	OFF, OFF, ON, ON, OFF, OFF (001100)	PACK 13	ON, OFF, ON, ON, OFF, OFF (101100)
PACK 14	OFF, ON, ON, ON, OFF, OFF (011100)	PACK 15	ON, ON, ON, ON, OFF, OFF (111100)
PACK 16	OFF, OFF, OFF, OFF, ON, OFF (000010)	PACK 17	ON, OFF, OFF, OFF, ON, OFF (100010)
PACK 18	OFF, ON, OFF, OFF, ON, OFF (010010)	PACK 19	ON, ON, OFF, OFF, ON, OFF (110010)
PACK 20	OFF, OFF, ON, OFF, ON, OFF (001010)	PACK 21	ON, OFF, ON, OFF, ON, OFF (101010)
PACK 22	OFF, ON, ON, OFF, ON, OFF (011010)	PACK 23	ON, ON, ON, OFF, ON, OFF (111010)
PACK 24	OFF, OFF, OFF, ON, ON, OFF (000110)	PACK 25	ON, OFF, OFF, ON, ON, OFF (100110)
PACK 26	OFF, ON, OFF, ON, ON, OFF (010110)	PACK 27	ON, ON, OFF, ON, ON, OFF (110110)
PACK 28	OFF, OFF, ON, ON, ON, OFF (001110)	PACK 29	ON, OFF, ON, ON, ON, OFF (101110)
PACK 30	OFF, ON, ON, ON, ON, OFF (011110)	PACK 31	ON, ON, ON, ON, ON, OFF (111110)

2.3.2 Communication port and cable pinout definition



Figure 2-2 CAN,RS485,COM1,COM2 interface definition

Table 2-4 Pin Definition(CAN Port)

Foot position	Definition
PIN1	NC
PIN2	NC
PIN3	NC
PIN4	CAN H
PIN5	CAN L
PIN6	NC
PIN7	GND
PIN8	NC



Table 2-5 Pin Definition(485 Port)

Foot position	Definition
PIN1	485B
PIN2	485A
PIN3	GND
PIN4	NC
PIN5	NC
PIN6	GND
PIN7	485A
PIN8	485B



Table 2-6 Pin Definition(COM1&COM2 Port)

Foot position	Definition
PIN1	485B
PIN2	485A
PIN3	GND
PIN4	NC
PIN5	NC
PIN6	GND
PIN7	485A
PIN8	485B



Tips: Please pay attention of the communication port definition of inverter, in order to make battery and inverter communicate normally.

2.3.3 LED indication

Table 2-6 LED status indicators

	Status	RUN	ALARM	SOC1	SOC2	SOC3	SOC4
Charge	Normal	Flash1	OFF	According to SOC,every led indicates 25% SOC (Flash2)			
	Alarm(high temp, high current etc.)	Flash1	Flash3				
	Over-charge Protect	Flash1	OFF	ON	ON	ON	ON
	Other failure protection	Flash1	ON	According to SOC,every led indicates 25% SOC			
	Over-current protection	Flash1	ON	According to SOC,every led indicates 25% SOC(with buzzer beeping)			
	Charge MOS failure	OFF	Flash4	ON	ON	ON	ON
Discharge	Normal	ON	OFF	According to SOC,every led indicates 25% SOC			
	Alarm(over-temp, low voltage,high current,low SOC etc.)	ON	Flash3				
	Low-voltage protection(beeping)	OFF	ON	OFF	OFF	OFF	OFF
	Other failure protection	Flash1	ON	According to SOC,every led indicates 25% SOC			
	Short circuit&reverse connection protect	OFF	ON	OFF	OFF	OFF	OFF
	Over-discharge current protection	OFF	ON	According to SOC,every led indicates 25% SOC(with-buzzer beeping)			
	Discharge MOS failure	OFF	Flash4	OFF	OFF	OFF	OFF
Standby	Normal	Flash3	OFF	According to SOC,every led indicates 25% SOC			
	Alarm	Flash3	Flash3				
Shut down		OFF	OFF	OFF	OFF	OFF	OFF

Flash1:on 0.25s,off 3.75s
Flash3:on 1.5s,off 1.5s

Flash2:on 0.5s,off 0.5s
Flash4:on 0.25s,off 0.25s

Note:

The buzzer sound alarm setting can be manually turned off on the monitor software, and the factory default is on.

2.4 Battery Management System(BMS)

2.4.1 Voltage Protection

Low Voltage Protection:

When battery Min.cell voltage or total voltage is lower than the rated protection value, the over-discharge protection will be activated, and the buzzer on BMS will make an alarm sound. Then battery system will cut off output. When there is charge current and the voltage increase to rated value, the protection is off.

Over Voltage Protection in Charging:

Battery will start protection and stop charging when total voltage or Max. cell voltage reaches the rated protection value during charge. When total voltage and Max. cell decrease to rated value, the protection is off.

2.4.2 Current Protection

Charge Limit Current function:

When $102A \leq \text{charge current} < 105A$, BMS will limit the charge current to 10A automatically.

BMS retest every 10min, and discharge/full charge/no-charge 2.5min /restart SW can release immediately.

If this function is not activated when charge current $\geq 102A$, BMS will start the over-charge current protection and cut off charge after 15s.

Over-charge Current Protection:

When it is “ $105A \leq \text{charge current} < 110A$ ”, the BMS will start the over-charge current protection and cut off charge after 15s, when it is “charge current $\geq 110A$ ”, BMS will start protection and cut off charge after 500ms.

After protection, restore in 1min delay or you can restart SW.

Over-discharge Current Protection:

When it is “ $105A \leq \text{charge current} < 120A$ ”, the BMS will start the over-discharge current protection and cut off discharge after 15s, when it is “discharge current $\geq 120A$ ”, BMS will start protection and cut off discharge after 500ms.

After protection, restore in 3min delay or immediately when there is charge current. Or restart SW button.

2.4.3 Temperature Protection

Low/High temperature protection during charge:

When cell's temperature is beyond range of $0^{\circ}\text{C} \sim +55^{\circ}\text{C}$ during charge, temperature protection is activated, BMS will stop charging.

The protection is off when temperature goes back to rated work range.

Low/High temperature protection during discharge:

When cell's temperature is beyond range of $-20^{\circ}\text{C} \sim +55^{\circ}\text{C}$ during discharge, temperature protection is activated, BMS will stop discharging.

The protection is off when temperature goes back to rated work range.

2.4.4 Other Protection

Short Circuit Protection:

Each time when short circuit appears, BMS will recover after 1 min automatically, after 4 times it will be locked, then you need to check the connection, and restart SW to release. Charge the battery also can release the locked state.

Reverse Connect Protection:

Yes, generally it can protect BMS in reverse connection, but you should avoid reverse connection to prevent irreversible damage to the BMS in extreme cases.



Caution

The discharge current that load needs should be lower than the battery's Max. discharge current.

3 Installation and Configuration

3.1 Preparation for installation

Safety Requirement

This system can only be installed by personnel who have been trained in the power supply system and have sufficient knowledge of the power system.

The safety regulations and local safety regulations listed below should always be followed during the installation.

- All circuits connected to this power system with an external voltage of less than 51.2V must meet the SELV requirements defined in the IEC60950 standard.
- If operate within the power system cabinet, make sure the power system is not charged. Battery devices should also be switched off.
- Distribution cable wiring should be reasonable and has the protective measures to avoid touching these cables while operating power equipment.
- When install the battery system, installer must wear the protective items below:



The isolation gloves



Safety goggles



Safety shoes

Figure3-1

3.1.1 Environmental requirements

Discharge temperature: $-20^{\circ}\text{C} \sim +55^{\circ}\text{C}$

Charge temperature: $0^{\circ}\text{C} \sim +55^{\circ}\text{C}$,

Storage temperature: $-10^{\circ}\text{C} \sim +35^{\circ}\text{C}$

Relative humidity: 5% ~ 85%RH

Elevation: no more than 4000m

Operate environment: Indoor installation, avoid the sun, no conductive dust and corrosive gas.

And the following conditions are met:

- Installation location should be away from the sea to avoid brine and high humidity environment.
- The ground for product arrangement shall be flat and level.
- No flammable explosive materials near the installation site.
- The optimal ambient temperature is 15°C~ 30 °C
- Keep away from dust and messy zones

3.1.2 Tools and data

Tools and meters that may be used are shown in table 3-1.

Table 3-1 Tool instrument

Name	
Screwdriver	Multimeter
Cable tie	Insulation tape



Caution

DC breaker or fuse is necessary between battery and inverter, you must prepare one in advance, and also it must be bigger enough to meet the Max. current.

3.1.3 Technical preparation

Electrical interface check

- Confirm the DC breaker between battery and inverter is big enough.
- Confirm the battery interface on the inverter is good and no short circuit.
- Confirm the battery capacity is enough to supply power to the load when the inverter is running at full power.

The security check

- Firefighting equipment should be provided near the product, such as portable dry powder fire extinguisher.
- Automatic fire fighting system shall be provided for the case where necessary.
- No flammable, explosive and other dangerous materials are placed beside the battery.

3.1.4 Unpacking inspection

- After the equipment arrives at the installation site, it should be loaded and unloaded according to the regulations to prevent the sun and rain.
- Before unpacking, the total number of packages should be indicated on the invoice attached to each package, and the box should be checked to see if it is in good condition.
- During the unpacking process, handle with care to protect the surface coating of the item.
- When opening the package, the installer should read the technical documents, checklist, and ensure that the items are complete and intact according to the configuration sheet and packing list. If there is any damage to the inner package, it should be checked and recorded in detail.

Pack list

Item	Specification	Quantity	Figure
Battery-Hi5	51.2V/100Ah	1	
Parallel cable-positive	Red /25mm ² /L300mm	1	
Parallel cable-negative	Black /25mm ² /L300mm	1	
Standard comm cable	Black /L400mm	1	
Standard comm cable	Black /L1500mm	1	
Ground cable	L500mm,4mm ²	1	
Screw	screws M6	4	
Warranty card	/	1	
User Manual	User manual	1	

3.1.5 Engineering coordination

The following items should be noted before construction:

- Power line specification.
The power line specification shall meet the requirements of maximum discharge current for each product.
- Mounting space and bearing capacity.
Make sure that the battery has enough room to install, and that the brackets have enough load capacity.
- Wiring.
Make sure the power line and ground wire are reasonable. Not easy to short-circuit, water and corrosion.

3.2 Equipment installation

Table 3-2 Installation steps

Step1	Confirm that the ON/OFF switch on the front panel of Hi5 is at the "OFF" state.And also the SW button is off.
Step2	Connect the parallel cable and comm cable between batteries correctly.
Step3	Confirm the DC breaker is off.
Step4	Connect power cable between battery and DC breaker,between breaker and inverter's battery interface correctly,confirm no reverse connection.
Step5	Connect comm cable between battery and inverter.
Step6	1. Turn the ON/OFF switch to the "ON" state
	2. Press the SW button to wake up battery
	3. Check the battery system output voltage and led status
Step7	1.Turn on the DC breaker between inverter and battery
	2. Turn on the inverter and setup to make it communicate to the battery

3.2.1 Electrical installation

Before connecting the power cables, use multimeter to measure cable continuity, short circuit, confirm positive and negative, and accurately mark the cable labels.

Measuring methods:

- Power cable check: select the buzzer mode of multimeter and detect the both ends of the same color cable. If the buzzer calls, it means the cable is in good condition.
- Short circuit judgment: choose multimeter resistor file, probe the same end of positive and negative pole, if the resistor shows infinity, means that the cable is available.
- After visual testing of power line connection, the positive and negative poles of the battery shall be connected respectively to the positive and negative poles of the opposite terminal.

It is necessary to add a DC breaker between the inverter and the battery system. The selection of the DC breaker requires:

Voltage: $U > 60V$

$$\text{Current: } I = \frac{\text{Inverter power}}{45V}$$

The **DC breaker is necessary** to be installed between the battery module and the inverter, as shown in Figure 3-10:

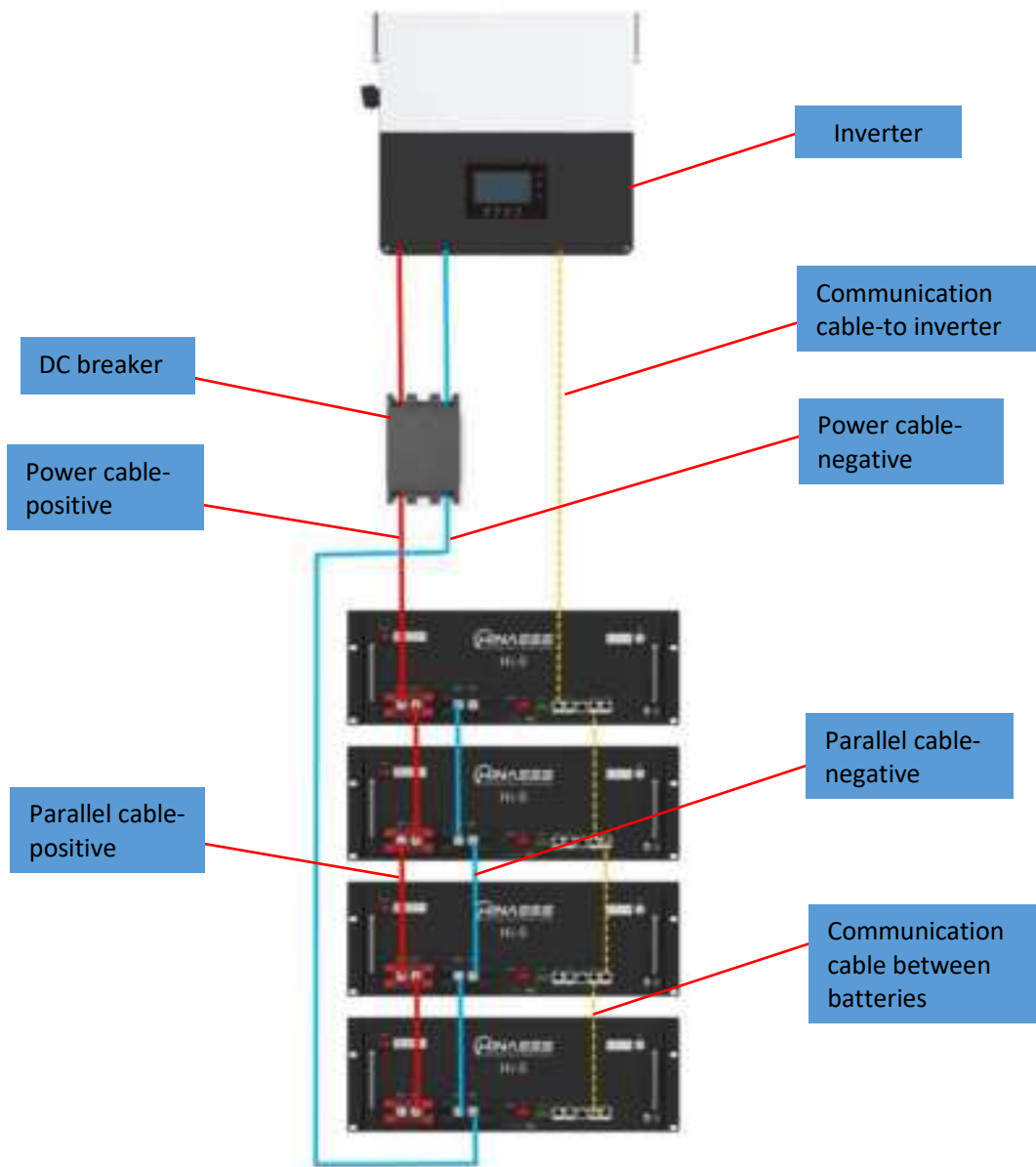


Figure3-10

Note:

1. Each pair of power cable, its limited continuous current is 120A, if the inverter Max. work current is more than 120A, please add power cables according to the proportion.

3.2.2 Battery parameter settings on the inverter

Max Charging(Bulk) Voltage: 56.5V

Absorption Voltage: 56V

Float Voltage: 55.5V

Recommend Shut Down(cut off) Voltage: 49~50V

Recommend Shut Down(cut off) SOC: 20%

Recommend Restart Voltage: 52V

Recommend Max.Charge and discharge Current: 50A*battery QTY

4 Use, maintenance and troubleshooting

4.1 Battery system usage and operation instructions

After completing the electrical installation, follow these steps to start the battery system.

1. Refer to the description of the DIP switch of 2.3.1 to prepare the battery module before starting up, then switch the Power switch to the ON position first, press down the SW button at last.
2. After the indicator self-test, the RUN indicator will light and the SOC indicator will be on according to actual SOC.
3. If you want to turn off the battery ,please turn off the DC breaker between battery and inverter to disconnect them first,then turn off the SW button ,and switch off the power switch at last.
4. If you don't disconnect battery and inverter ,you can not switch off the power switch before turning off the SW button.
5. You can't switch off the power switch during charge and discharge.



Figure4-1



Caution:

1. After waking up the battery, if the ALM light is flashing or on, please refer to the "4.2 Alarm description and processing ". If the failure cannot be eliminated, please contact the dealer timely.
2. Use a voltmeter to measure whether the voltage of the circuit breaker battery access terminal is higher than 44.8V, and check whether the voltage polarity is consistent with the inverter input polarity. If the circuit breaker battery input terminal has a voltage output and is greater than 44.8V, then the battery begun to work normally.

3. **After confirming that the battery output voltage and polarity are correct, turn on the DC breaker.**
4. **Check if the indicator of the inverter and battery connection (communication indicator and battery access status indicator) is normal. If it is normal, successfully complete the connection between the battery and the inverter. If the indicator light is abnormal, please refer to the inverter manual for the cause or contact the dealer.**

4.2 Alarm description and processing

When protection mode is activated or system failure occurred, the alarm signal will be given through the working status indicator on the front panel of the Hi5.

If the fault such as single cell over voltage, charging over-current, under-voltage protection, high-temp protection and other abnormalities which affects the output, please deal with it according to Table 4-1.

Table 4-1 Main alarm and Protection

Statue	Alarm category	Alarm indication	Processing
Charge state	Over-current	RED on Buzzer start	Stop charging and find out the cause of the trouble
	High temp	RED	Stop charging
Discharge state	Over-current	RED on Buzzer start	Stop discharging and find out the cause of the trouble
	High temp	RED	Stop discharging and find out the cause of the trouble
	Low voltage Protection	RED Buzzer start	Start charging

4.3 Analysis and treatment of common faults

Analysis and treatment of common faults in the Table 4-2:

Table 4-2 Analysis and treatment of common faults

No.	Fault phenomenon	Reason analysis	Solution
1	The indicator does not respond after the power on	Total voltage lower than 35V	Check the total voltage
2	No DC output	Battery status is abnormal. Battery gets into some protection states.	Read the battery information on the monitor.
3	The DC power supply time is too short	SOC is not accurate. Battery capacity become smaller.	Fully charge the battery to calibrate SOC. Replace new or add more modules.
4	The battery can't be fully charged to 100%	Charging voltage is too low	Adjust charging voltage at 56.5V
5	The power cable sparks once power on and ALM light RED	Power connection short-circuit	Turn off the battery, check the cause of the short circuit
6	Communication fault	Battery type on the inverter is wrong/ Communication cable pinout is incorrect/The communication cable is incorrectly connected on the battery communication port or the inverter communication port	Check these possible causes one by one

If you need any technical help or have any question, please contact the dealer in time.



HINAESS TECH CO.,LTD

Address: 3rd Floor, Building C5, Standard Workshop
Phase II, Electronic Information Industrial Park,
Industrial Avenue, Gui'an New District, Guizhou
Province

Email: info@hinaess.com

Web: www.hinaess.com