



**10 YEAR**

**LIMITED WARRANTY**

Have a question? Please contact Customer Service at:

[service@renanim.org](mailto:service@renanim.org)

We are open Monday - Friday from 9:00 a.m - 5:00 p.m.



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**LIMITED WARRANTIES:** The following limited warranties apply to new Renanim Adjustable Comfort Adjustable Base and are extended only to the original retail purchaser of the Renanim Adjustable Comfort Adjustable Base Product. These limited warranties are non-transferable. The “adjustable base” does not include the mattress. “Warranty Commencement Date” means the date you purchased a new and unused Renanim Adjustable Comfort adjustable base. Renanim warrants this adjustable base to you on the terms and over the reducing periods of time set out below. All warranty claims require notice from You to be given to Renanim in the manner set out below, and to be received by Renanim inside the applicable warranty time period.

**10 YEAR LIMITED WARRANTY - FULL COVERAGE OF PARTS:** Your Renanim Adjustable Comfort Adjustable Base is warranted against defects in the workmanship or materials for a period of five (10) years from the Warranty Commencement Date. Electronics, electrical components, drive motors and massage motors are included. Upon notice during the first year from the warranty commencement date, Renanim will send replacement parts (at no cost to the purchaser) for any defective part to the purchaser. This five (5) year warranty shall not apply if purchaser does not return any and all defective parts to Renanim within 15 days of purchaser’s receipt of replacement part. Purchaser shall bear all service, transportation, labor, and shipping costs related to the delivery and/or replacement of the defective part.

**WARRANTY LIMITATIONS - EXCLUSIONS:** This warranty does not apply; (a) to any damage caused by You; (b) if there has been any repair or replacement of adjustable base parts by an unauthorized person; (c) if the adjustable base has been mishandled (whether in transit or by other means), subjected to physical or electrical abuse or misuse, or otherwise operated in any manner inconsistent with the operation and maintenance procedures outlined in the Owner’s Manual and this warranty; (d) to damage to mattresses, fabric, or cables; (e) if there has been any modification of the adjustable base without prior written consent by Renanim ; or (f) to costs for unnecessary service calls, including costs for in-home service calls solely for the purpose of educating You about the adjustable base or finding a satisfactory power connection. Any repairs to or replacement of your adjustable base or its components under the terms of this limited warranty do not extend the applicable warranty from the Warranty Commencement Date. The decision to repair or to replace

defective parts under this warranty shall be made, or cause to be made, by Renanim at its option and in its sole discretion. Repair or replacement shall be the sole remedy of the Purchaser. There shall be no liability on the part of Renanim for any special, indirect, incidental, or consequential damages or for any other damage, claim, or loss not expressly covered by the terms of this warranty. This limited warranty does not include reimbursement for inconvenience, removal, installation, setup time, loss of use, shipping, or any other costs or expenses. Additionally, this warranty applies under conditions of normal household uses and does not apply to defects resulting from negligence, misuse, accidental or commercial/rental usage. All implied warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of the express warranties on this product. The warranties and remedies set forth in this limited warranty are your sole and exclusive remedies and our entire liability for any breach of these limited warranties. In no event will Renanim be liable to you for any damages, including incidental or consequential damages, arising out of the inability to use this product. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state. All warranties are applicable to the original consumer purchaser only, and do not extend to any subsequent owner or other transferee of the product nor to any commercial and/or non-residential users.

**WARRANTY CLAIMS PROCEDURE:** Should a warranty claim arise, the original purchaser shall contact Renanim for a Warranty Claim Form and Instructions. The original purchaser shall complete the Warranty Claim Form, clearly detailing the defect, and email along with a copy of original sales receipt for the Product to Service@ Renanim .com or as otherwise directed on the Warranty Claim Form. Warranty Claim Forms that are incomplete or sent without a copy of original sales receipt will not be processed and will be returned. Upon receipt by Renanim of the completed Warranty Claim Form and the original sales receipt, Renanim quality control department will verify the defect and/or the applicability of this Limited Warranty thereto. In the event that this Limited Warranty is applicable, a replacement product of equal or greater value will be sent to the customer. The original purchaser will be responsible for shipping, handling and processing fees. No monetary refunds and/or credits will be issued. **Please retain this warranty and your original invoice for five (10) years.**