

# **HOOVER®**

## **INSTRUCTIONS AND WARRANTY**



**MODEL**

**HCV01**

**HOOVER ECO WHIRL VACUUM**

## **CONGRATULATIONS ON PURCHASING YOUR HOOVER ECO WHIRL VACUUM**

Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

### **FEATURES OF THE HOOVER ECO WHIRL VACUUM**

- Power 750W
- Suction power 200W
- Adjustable Speed
- Power cable length: 5m
- High efficiency brush for hard floor and carpet cleaning
- Telescopic tube
- Dust cup capacity 2.5L
- HEPA outlet filter

### **Technical data**

Rated voltage: 220-240V AC

Rated frequency: 50-60Hz

Power: 750W

Operating pressure: >21.0kPa

Sound level: <78dB

Operating radius: 7.5M

## IMPORTANT SAFEGUARDS

1. When using any electrical appliance, basic safety precautions should always be followed including the following:
  1. Please read the instructions carefully before using any appliance.
  2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
  3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
  4. The appliance is intended for household use only. Commercial use invalids the warranty, and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
  5. Avoid any contact with moving parts.
  6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
  7. Children should be supervised to ensure that they do not play with the appliance.
  8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
  9. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/ or repair by an authorised service agent.
  10. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.

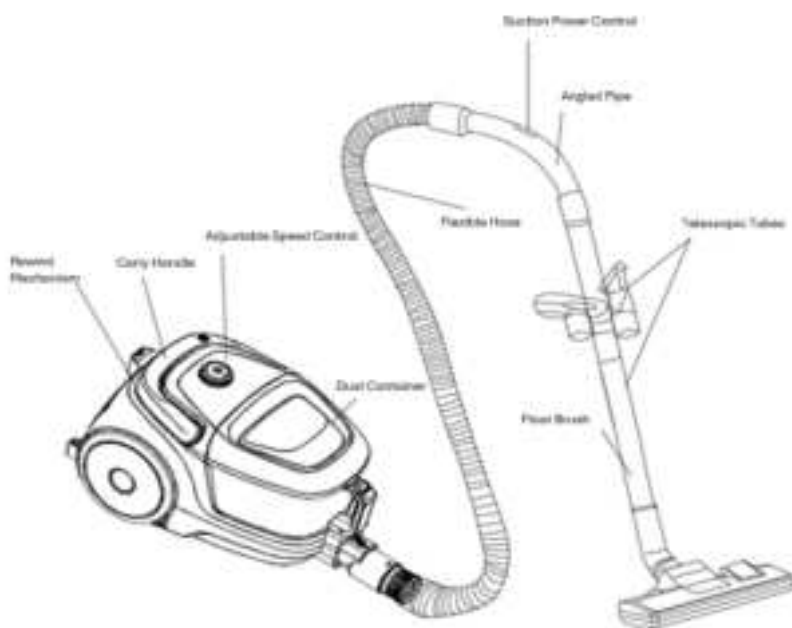
11. Never immerse the full unit in water or any other liquid for cleaning purposes.
12. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
13. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
14. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
15. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
16. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
17. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
18. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
19. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
20. DO NOT carry the appliance by the power cord.
21. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
22. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.

23. Ensure that the switch is in the "Off" position after each use.
24. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
25. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above-mentioned pre-cautions and instructions, could affect the safe operation of this machine.
26. Do not operate the unit with wet hands or without shoes.
27. Do not place objects into any openings.
28. Do not operate if any openings are blocked
29. Keep unit free from dust, lint, hair and anything else that may reduce the airflow.
30. This vacuum cleaner creates suction, as such, hair, loose clothing, fingers and other body parts should be kept away from any openings or moving parts
31. Do not use the unit to pick up any burning or smoking objects flammable such as cigarettes, matches or hot ash.
32. Do not use the unit to pick up flammable or combustible liquids such as gasoline or use the unit in areas where these liquids are present.
33. Do not use the unit without the dust cap or filter in place.

**IMPORTANT:** The motor of the unit needs to be switched off for 1 minute after 15 minutes of consecutive use. This is to allow the motor to cool down and prevent motor failure. Do not operate this unit for more than 4 hours (with cool down periods included) on any given day.

**ENSURE THAT THE PRODUCT IS CLEANED ON A REGULAR BASIS AND/OR AFTER EACH USE.**

## PARTS DIAGRAM



# HOW TO ASSEMBLE VACUUM CLEANER

Connect the hose to the vacuum cleaner

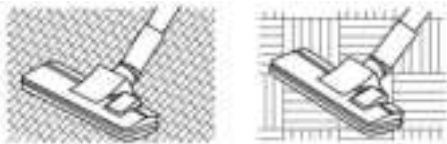
<p>Insert the flexible hose into the air intake and press the knob until it clicks into place.</p> <p>To remove: Unplug the appliance, then press the knob at the end of the hose to detach it from the air intake opening.</p>	
<p>Attach the telescopic tube to the angled pipe on the flexible hose.</p>	
<p>Connect the floor brush to the telescopic tube.</p>	



## OPERATING INSTRUCTIONS:

<p>A yellow mark on the power cord indicates the recommended cable length. Do not pull the cord past the red mark.</p>	
<p>To retract the power cord, press the rewinder pedal with one hand and guide the cord with the other.</p>	
<p>Press the power switch to turn on the vacuum. Use the electronic speed control to adjust the suction power.</p>	
<ul style="list-style-type: none"><li>• If suction is weak or the dust bag is full, the indicator light will turn red. Turn off the vacuum, clean the inlet filter, and empty the dust bag before turning it back on.</li></ul>	
<ul style="list-style-type: none"><li>• <b>Note:</b> Be alert for any unusual noises while operating the vacuum, as this could indicate a malfunction or a blockage</li></ul>	

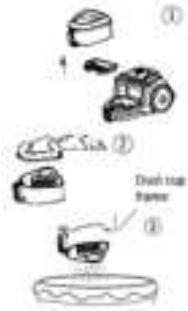
## Cleaning tools

<b>Crevice Tool</b> Ideal for cleaning corners, edges, hard-to-reach areas, gaps, and window sills.	
<b>Sofa Brush</b> Perfect for cleaning beds, sofas, couches, and other upholstered furniture.	
<b>Floor Brush Selector</b> <ul style="list-style-type: none"><li>• Extend bristles for carpets.</li><li>• Retract bristles for hard floors.</li></ul>	
<b>Note:</b> If the angled pipe is blocked, insert it into the air intake and turn on the vacuum to clear the blockage.	

## MAINTENANCE, CLEANING AND REPAIR:

### How to Empty the Dust Container

1. Detach the flexible hose.
2. Press the cover lock button and open the dust container.
3. Take out the dust filter from the container.
4. Place the dust filter back into the container.
5. Close the dust container securely until it locks into position.



### How to change the filter

#### 1. Replacing the Motor Filter:

Open the dust container and remove the motor filter.  
Insert the new filter into position.



#### 2. Replacing the Outlet Filter:

Pull the grille away from the appliance to detach it.  
Remove the old outlet filter and insert the new one.  
Reattach the grille.



### How to Clean the Filter

Rinse the motor sponge filter in water and allow it to dry completely before reinserting.



## Error detection:

Before you contact our services centre, please check the following

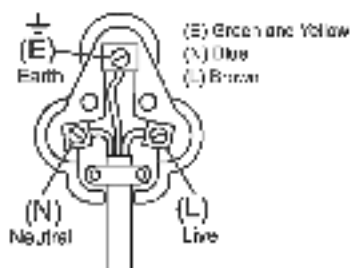
PROBLEM	POSSIBLE REASON	ACTIVE
<b>Motor does not start</b>	Power cord not fully plugged in	Ensure the plug is fully inserted into the socket
	Damaged outlet	Check if the outlet is functional
	Vacuum not switched on	Turn on the vacuum
<b>Reduced suction power</b>	Blockage in the unit	Check and clear any obstructions
	Dust filter needs cleaning	Clean the dust filter
	Dust container not properly positioned	Secure the dust container in place
	Blocked filter	Clean the filter
<b>Cord does not fully rewind.</b>	Cord may be misaligned	Pull the cord gently, then rewind
<b>Cord cannot be pulled out</b>	Cord may be tangled or stuck	Press the rewind button and try again
<b>Speed adjustment nozzle not working</b>	Appliance defect	Contact the supplier's service center
<b>Cord rewinds unexpectedly</b>	Defective rewind mechanism	Contact the supplier's service center
<b>Dust container won't close</b>	Dust filter improperly positioned	Adjust the dust filter and try closing again

**Warning:** If the power cord is damaged, it must be replaced by the to avoid a hazard.

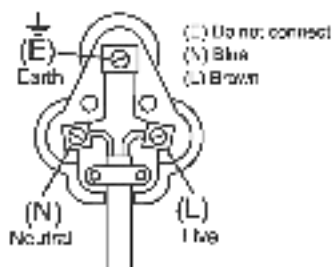
## CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below. This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance.

**WARNING:** If your appliance has three wires (Green/Yellow, Blue, Brown) then it MUST be earthed. Connect a three pin plug as shown below



If your appliance has only two wires (Blue, Brown) then it does not need to be earthed. Connect a three pin plug as shown below



## EXPLANATION OF SYMBOLS ON THE RATING LABEL



Read the Instruction Manual



WEEE (Waste from Electrical and Electronic Equipment)

Should be re-cycled and NOT to be disposed of in the land fill



For Indoor use ONLY



DO NOT Immerse in any liquid



DO NOT Cover

**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE**

**IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE  
PRODUCED.**

### **WARRANTY**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for.

The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.

5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

**HOME OF LIVING BRANDS (PTY) LTD**

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