Rraycom

Security Camera

User Manual

Customer Service

Claim 1-Year
Warranty for your device

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If you have any after-sales questions please contact us

Dear valued customers,

Thank you for choosing Rraycom for your security needs. Please read the user manual carefully before using the wireless security camera.

If you encounter any issues, contact us with your order number for a fast solution within 24 hours. We understand setup issues may arise, but many can be resolved with proper settings.

Thank you for choosing Rraycom, we value your trust.

Best,
The Rraycom team

Design

① LED ② Camera lens

③ Photosensitive ④ MIC

Design

(TF card Not included)
Support up to 128GB

② ① 128GB

④

③

① Reset   ② TF Card

③ Speaker   ④ E27(110V~240V)

Step 1

Please search for the "24H CAM" APP from Google Play or APP Store.

Step 2

Tap on "Sign Up" to begin, please follow the steps to enter your Email and Verification Code.

You can enter the Account information or skip twice. Skip button is at the top right corner.
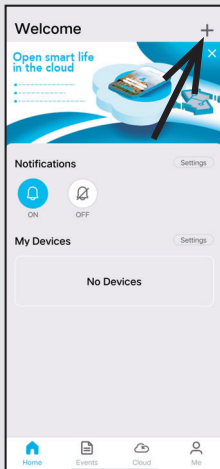
2.4Ghz ✓

5Ghz ✗

1: Make sure your smartphone is connected to the 2.4Ghz WiFi and the WiFi is visible.

2: Turn on the location service on your smartphone.

3: Make sure the WiFi has 5Mbps upload speed at least.

4: The camera only support 2.4Ghz WiFi.

5: Gently screw the bulb camera into the socket.

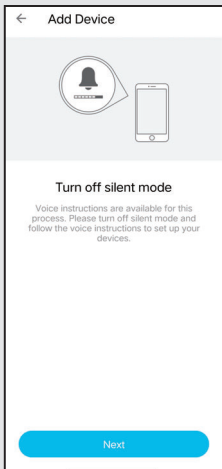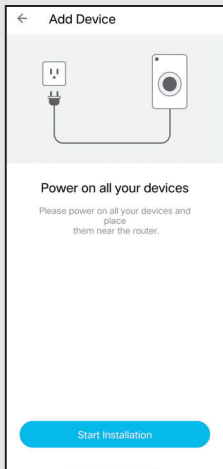**1:** Log in and tap the "+" button (Top right corner) on the "Home" page.

2: Tap on the "QR Code".

3: Please make sure the camera is powered on, and you heard the camera prompt for Wi-Fi configuration.Tap on the "Start Installation" button.

4: Turn off the Silent mode on your phone then tap the "Next button" .We want to listen to the instructions from the APP.

← Add Device

Power on all your devices

Please power on all your devices and place
them near the router.

Start Installation

← Add Device

Turn off silent mode

Voice instructions are available for this
process. Please turn off silent mode and
follow the voice instructions to set up your
devices.

Next

5: Then check if your phone is connected to the Home WiFi.
Tap on "Next" if it's connected.

Note:

If you didn't see your Home WiFi name displayed on the page, you need to turn on the Location service of your smartphone.

6: Enter the passwords of the home WiFi.
We want to make sure
there's no "Space" in the passwords.

7: Use the camera lens to scan the QR code on your smartphone display.Slowly adjust the distance untill you hear the "Beep"

← Add Device

Scan the QR code with the device's camera

8 inches(20cm)

The distance between...
Nabou...

Keep it at a distance of 6-8 inches.
You'll hear a beep when it's scanned succcessfully

If the camera didn't read the QR code, please see the troubleshootings below.
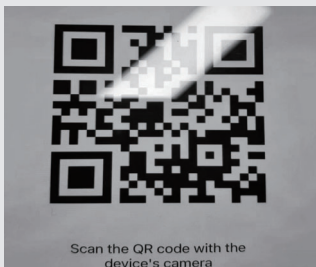
Note:
Please make sure there's no glare on the smartphone display.

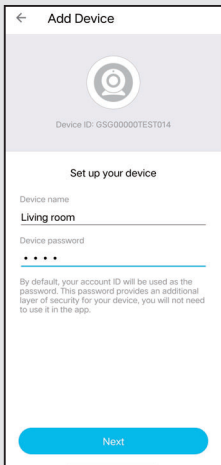The camera won't read the QR code if there's reflection.

Scan the QR code with the device's camera

8: Name the device, for example, Living room. Set the password, then the camera is connected successfully.

← Add Device

Congratulations

Device(s) connected successfully. Tap done to finish setup.

Done

← Add Device

Device ID: GSG00000TEST014

Set up your device

Device name

Living room

Device password

• • • •

By default, your account ID will be used as the password. This password provides an additional layer of security for your device, you will not need to use it in the app.

Next
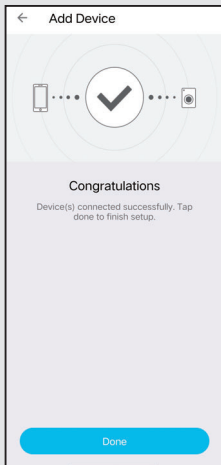
9: The camera comes with a 30-day free trial of the cloud service.
Enjoy the 24/7 continuous recording videos on the cloud storage.
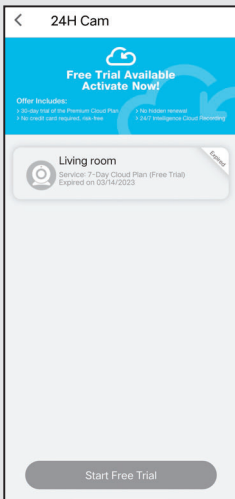
Zink Connection

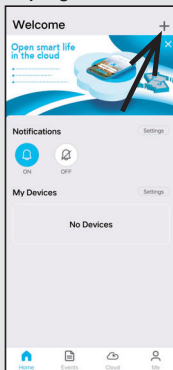The Zink Connection method is a backup connection method. If the camera has difficulty scanning the QR code, we could connect the camera by following these steps.

Step 1 — Add the camera

1. Log in and tap the "+" button
(Top right corner) on the "Home" page.

2. Tap on the "Zink".

Add Device   ✕

Please make sure to follow the Quick Guide for
what setup method to use for your device

QR Code ›
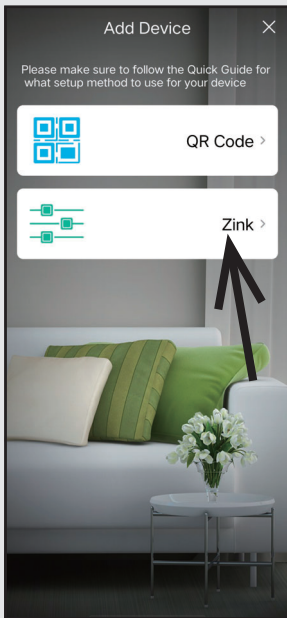
Zink ›

3. Input the number of cameras you want to connect, and tap "Next".

← Zink Connection

Number of wireless devices
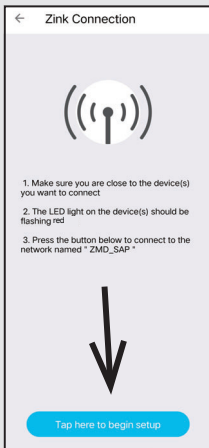
− | 1 | +

Next

4. Please make sure the you're right next to the security cameras. And the location service of your smartphone is turned on.

Then tap the button below to connect to the WiFi named "ZMD_SAP" . This is the WiFi of the camera, there is no internet connection, which is fine.

5. Once your smartphone is connected to the ZMD_SAP WiFi, the APP will lead us to the next step.
We need to select the Home WiFi,and enter the passwords of the Home WiFi.

← 24H Cam

Select the WiFi network and enter the password you would like your device to connect to.

5GHz networks and hidden WiFi networks are not currently supported. Dual band routers are supported. Make sure to select the SSID of 2.4GHz band.

WiFi Name
Tap to select a WiFi network ▼

Password

Manual Setup

Xh

BCGS

fufei

fufei2.4

DIRECT-3F-HP Laser 136w

802

⟳ Refresh

← 24H Cam

Select the WiFi network and enter the password you would like your device to connect to.

5GHz networks and hidden WiFi networks are not currently supported. Dual band routers are supported. Make sure to select the SSID of 2.4GHz band.

WiFi Name
Xh ▼

Password
●●●●●●●●●●●●●● ◉ ×

Manual Setup

✓

6. The 24H APP will automatically check
if your phone/tablet could reach the server.
If your phone/tablet reached the server,
it will go to the Finish setup page. Otherwise,
we just need to connect the phone/tablet to the Home Wifi.

← Zink

Please go back to the WiFi Settings page
and connect to your own WiFi network.

Once you've connected, return to the 24H
Cam app.

Tap here to begin setup

← Add Device

Congratulations

Device(s) connected successfully. Tap
done to finish setup.

Done
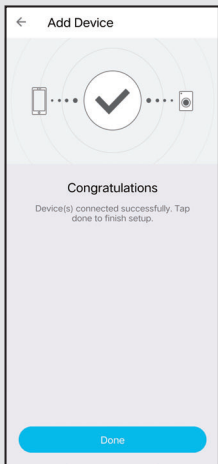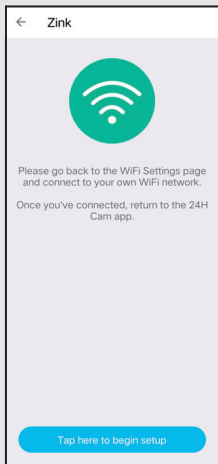
If you want to watch live video on PC, just follow the steps below.

1. Go to https://user.sggsecurity.com/

2. Log in your 24H Cam account

Privacy Mode: Even if the privacy mode is activated, the security camera that has Onvif enabled will continue to capture and store video on the NVR.

Onvif: To integrate the bulb security camera into your current security camera setup, you can utilize the Onvif feature. You can add the camera to your system by entering its IP address, which can be found in the bulb security camera settings.
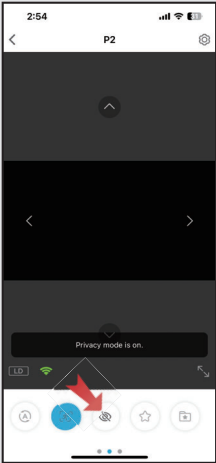
This device is compliant with part 15 of the FCC Rules and is subject to the following conditions: (1) it shall not cause harmful interference, and (2) it must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

It is important to note that this equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. However, this equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

While there is no guarantee that interference will not occur in a particular installation, users who experience harmful interference are encouraged to try to correct it by reorienting or relocating the receiving antenna, increasing the separation between the equipment and receiver, or connecting the equipment into an outlet on a circuit different from that to which the receiver is connected. If these measures do not resolve the issue, users should consult a dealer or an experienced radio/TV technician for further assistance.

Additionally, this equipment complies with FCC Radiation exposure limits for an uncontrolled environment. Therefore, it should be installed and operated with a minimum distance of 20cm between the radiator and the user's body.