

CamConnect AI-Box1

User Manual - English



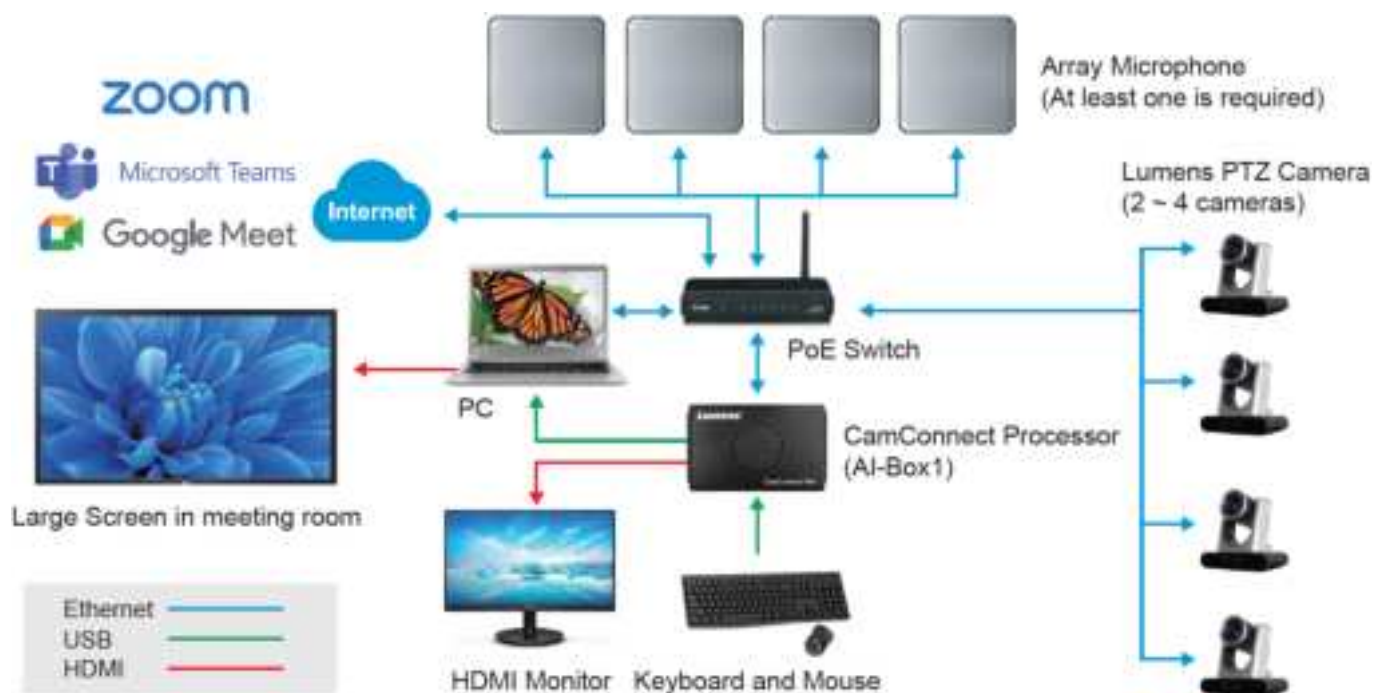
To download the latest Quick Start Guide,
multilingual user manual, firmware, drivers,
and control modules, please visit
<https://www.MyLumens.com/support>

Table of Contents

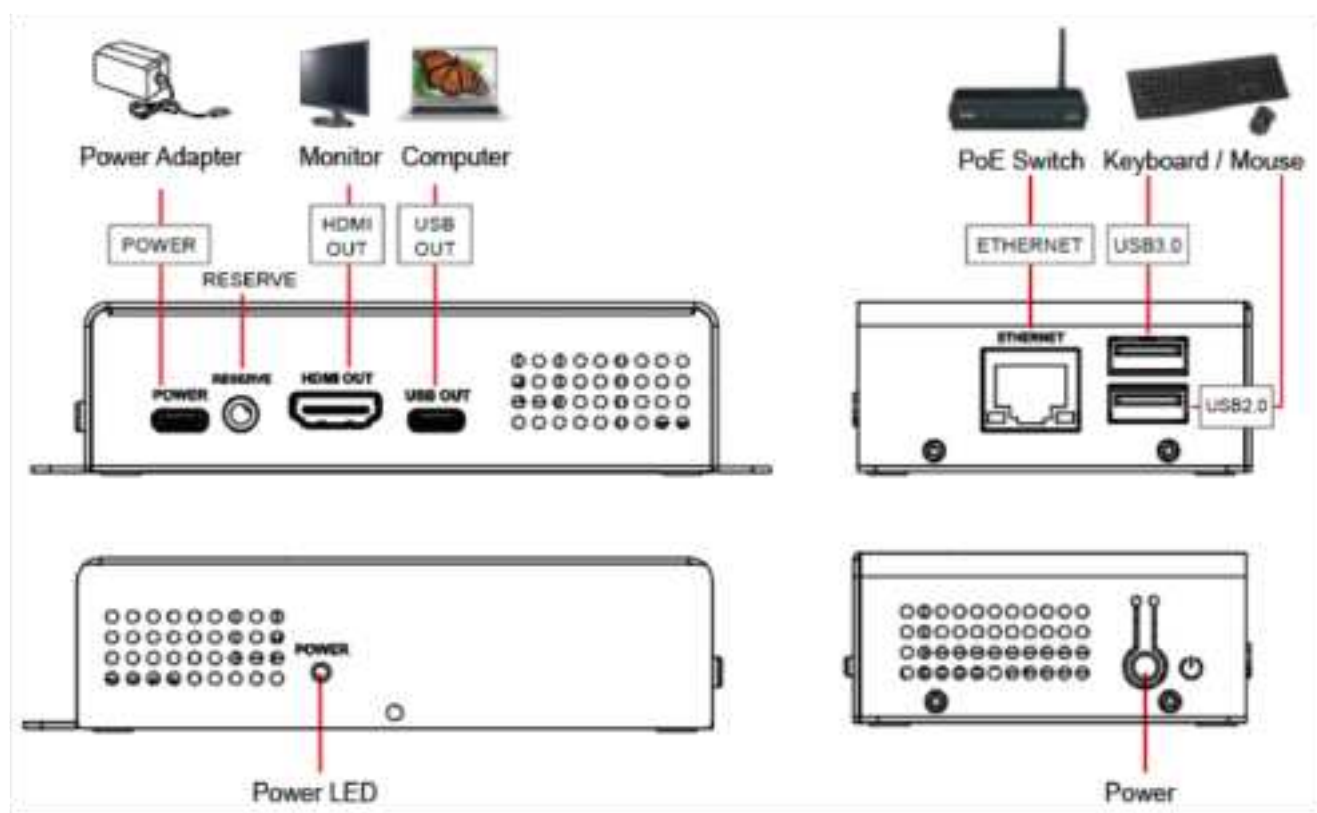
Chapter 1	System Connection	2
1.1	System Connection	2
1.2	AI-Box1 IO Interface	2
Chapter 2	Operation Interface	3
2.1	(A)Device Setting	3
2.2	(B)Camera Control & Status	4
2.3	(D)Device & Camera Mapping	6
2.4	(E)System Settings	7
2.5	(F)Video Output Settings	8
2.6	(G)Start Video Output	10
2.7	(H)Information	10
Chapter 3	Web Interface	11
3.1	Device Settings	11
3.2	Device - Camera List	13
3.3	Video Output Settings	14
3.4	System- Network	15
3.5	System- Profile	15
3.6.1	System- Settings-Device	16
3.6.2	System- Settings- Auto Connection	16
3.6.3	System Settings: Web User	17
3.6.4	System- Settings- Maintenance	17
3.7	About	18
Chapter 4	Connect to video conferencing software	19
4.1	Set the output mode of AI-Box1 to UVC or HDMI+UVC, then click the Video output button	19
4.2	Launch software (such as Skype, Zoom or Microsoft Teams)	19
4.3	Select CamConnect as the video source	19
Chapter 5	Microphone Settings	20
5.1	Sennheiser	20
5.2	Shure	20
Chapter 6	Troubleshooting	21
Chapter 7	System Message	22
	Copyright Information	23

Chapter 1 System Connection

1.1 System Connection

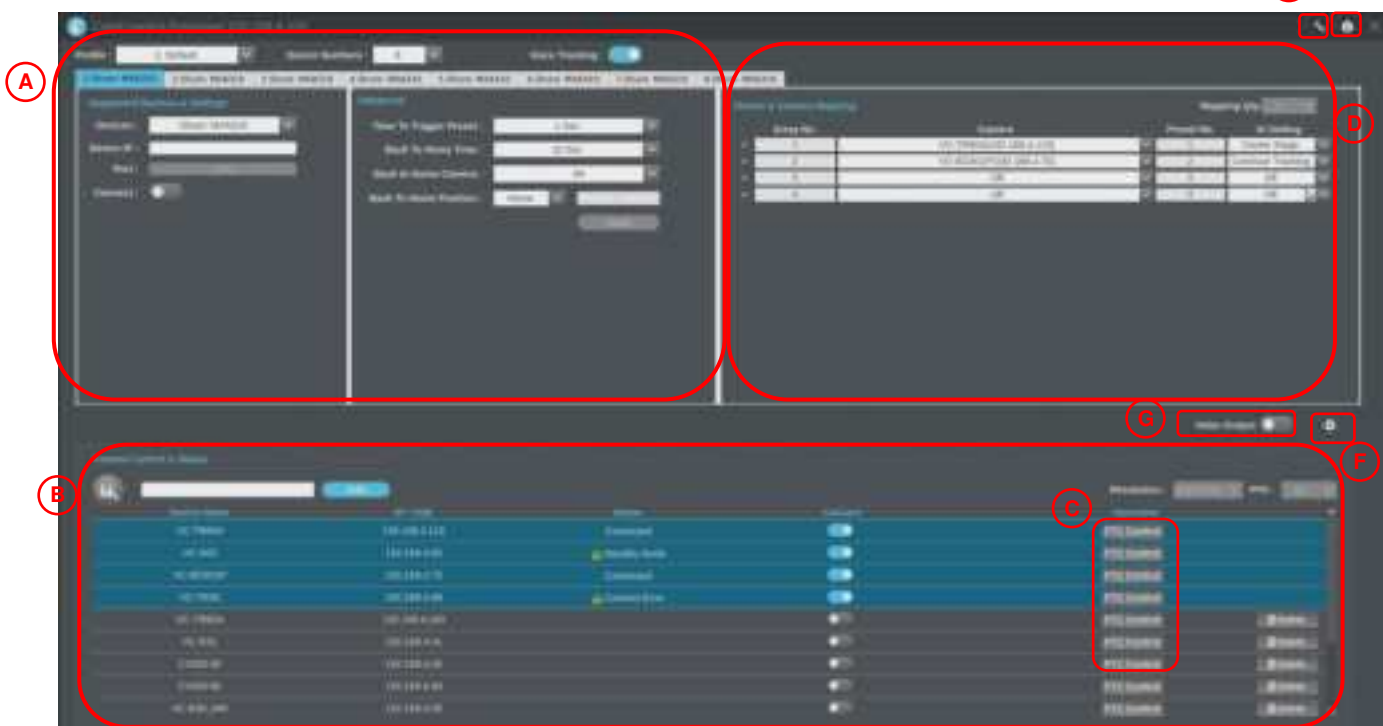


1.2 AI-Box1 IO Interface

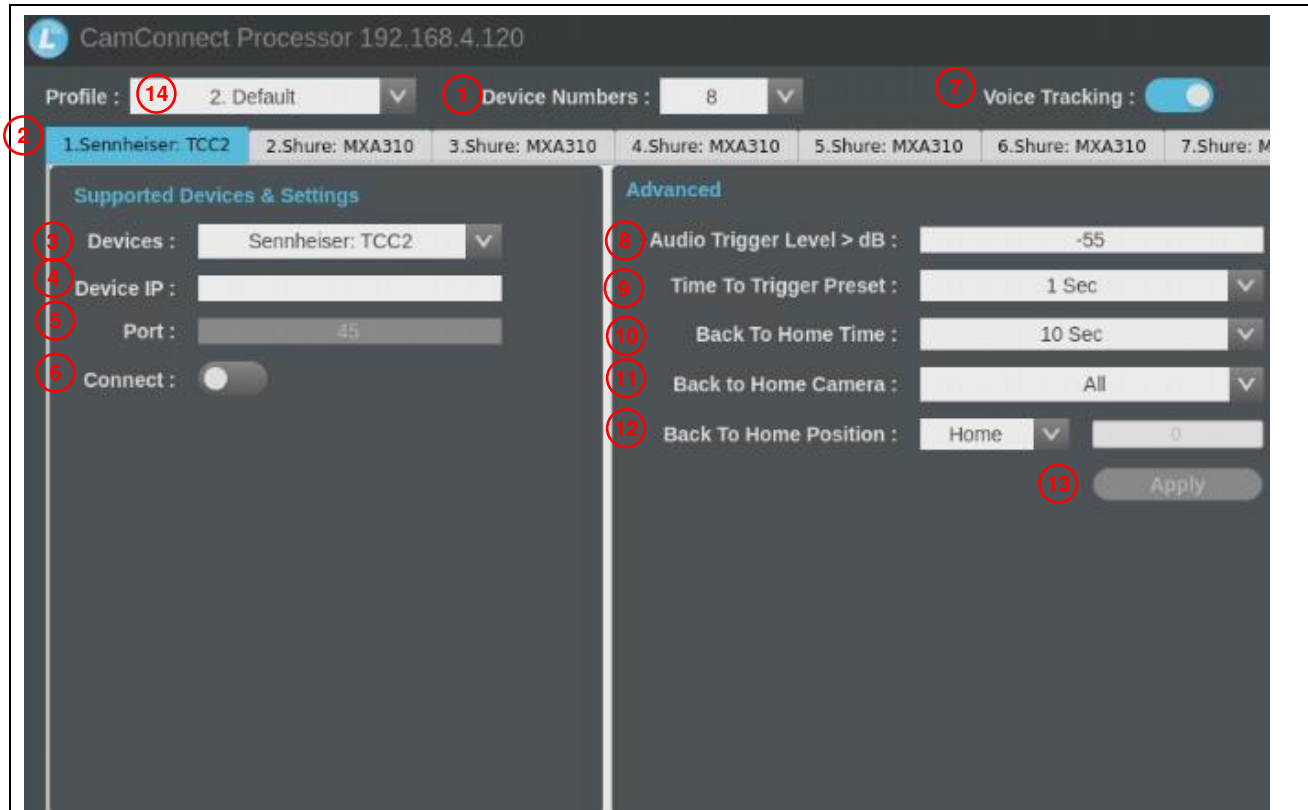


Chapter 2 Operation Interface

E H



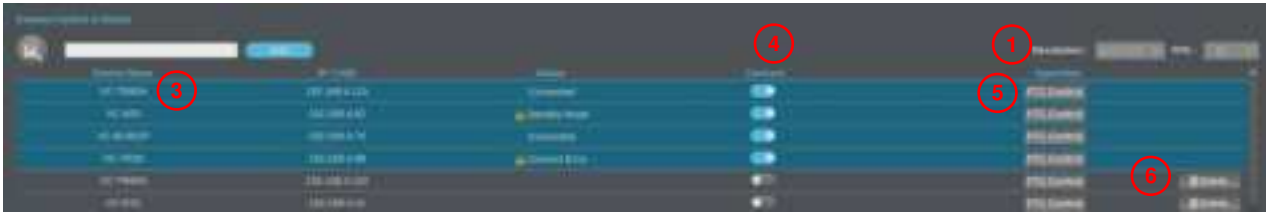
2.1 (A) Device Setting




No	Item	Function Descriptions
1	Device Number	Select the desired number of microphones to connect
2	Device List	Displays microphones in individual tabs
3	Devices	Select Microphone Device <small>Note</small> Please use a supported microphone (see Lumens website)

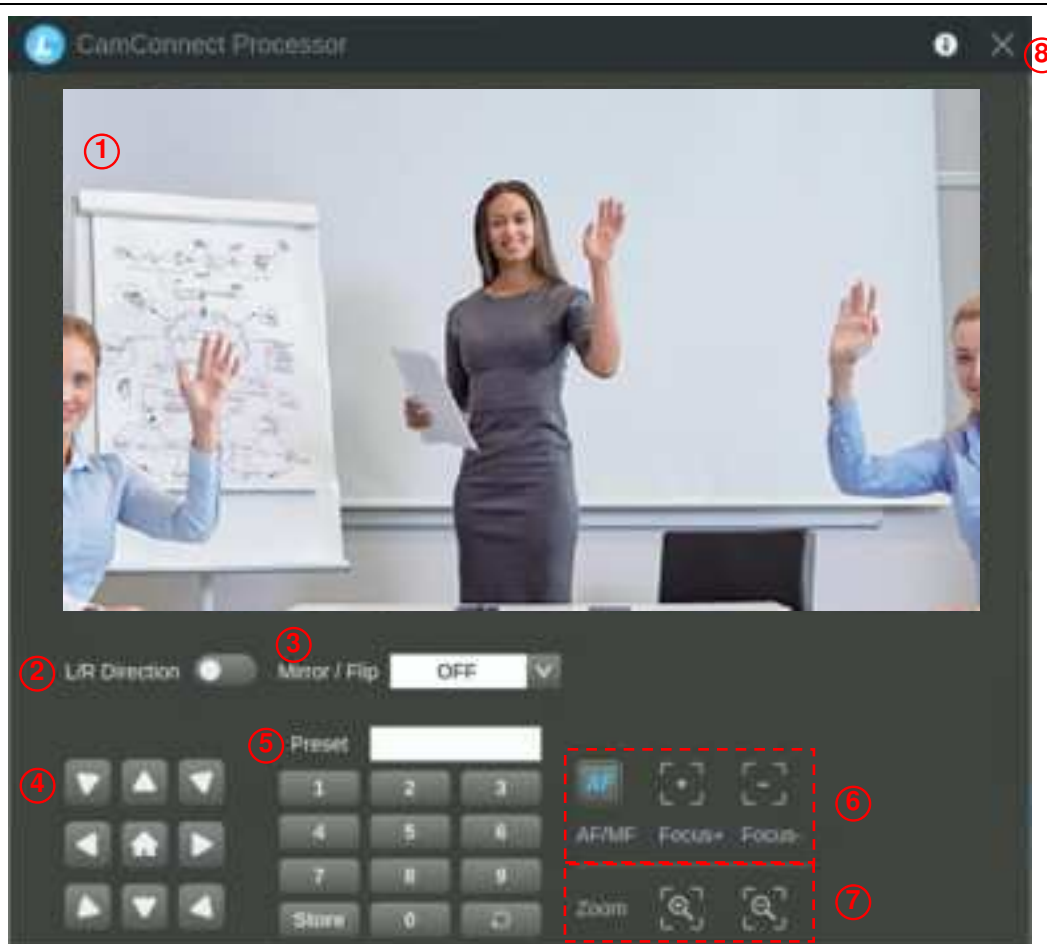
4	Device IP	Enter the IP address of the microphone
5	Port	<p>Displays the microphone's port</p> <ul style="list-style-type: none"> ▪ Shure: 2202 ▪ Shure: 2202 ▪ Sennheiser: 45 ▪ Sennheiser TCCM: 443 ▪ Nureva: 8931 ▪ Yamaha: 49280 ▪ Audio-Technica : 17300 <p>Note Only Nureva allows customized PORT</p>
6	Connect	Enable/Disable setting mode
7	Voice Tracking	When enabled, signals received by a microphone triggers camera preset positions. When setting camera presets, it is important to disable this function.
8	Audio Trigger Level > dB	<p>Trigger when an audio source exceeds the selected dB value.</p> <ul style="list-style-type: none"> ▪ Sennheiser:-90~0 (recommended -55) ▪ Nureva:0~120 (recommended 40+) ▪ Audio-Technica:0~60 (recommended 30) ▪ Yamaha:0~126 (recommended 80+ for RM-CG / 70+ for RM-W)
9	Time To Trigger Preset	<p>Audio Reception Delay Settings</p> <p>When a second sound trigger occurs, there will be a delay in triggering camera preset based on the configured duration in seconds.</p>
10	Back To Home Time	<p>Return the camera to its home position</p> <p>If there is no audio input, the camera will move to its home position after the set seconds.</p>
11	Back to Home Camera	Select one camera or select all cameras to move to home position.
12	Back To Home Position	Camera will return to either Home position or a specific preset position.
13	Apply	Confirms changes to settings.
14	Profile	Select the desired saved profile / room layout



2.2 (B) Camera Control & Status

		
No	Item	Function Descriptions
1	Resolution / FPS	Resolution/FPS Settings (must match the camera output settings)

2	Refresh / Add	Click  to search for a camera on the network or manually enter the specified IP, and click [Add] to add it Note Please ensure that the camera and AI-Box1 are on the same network segment.
3	Device Name	Displays discovered cameras
4	Connect	Click to connect. Connected camera are highlighted in blue.
5	PTZ Control	Click to enable PTZ control Refer to 2.2.1 PTZ Control for function description
6	Delete	Delete a camera from the list.

2.2.1 (C) PTZ Control

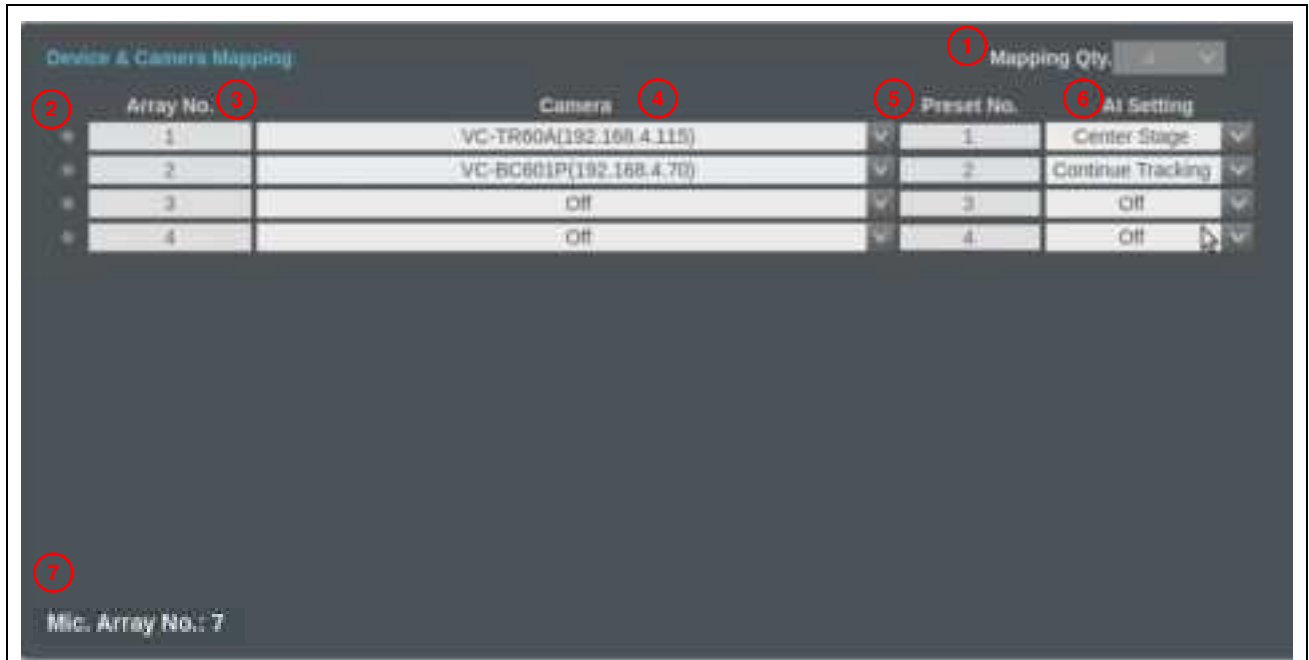


No	Item	Function Descriptions
1	Preview window	Display the camera output
2	L/R Direction	Set the Direction (left/right) of the panning controls
3	Mirror / Flip	Mirror or flip the image
4	Pan/Tilt/Home	Adjust the Pan/Tilt position of the camera Click [Home] button to return to the camera's central position
5	Preset setting	<ul style="list-style-type: none"> Call Preset Position : Click a number first and then  Store Preset Position : Click a number first and then 
6	AF/MF	Switch to Auto/Manual camera lens focus

7	Zoom	Lens Zoom In / Out
8	Exit	Exit the PTZ Control page

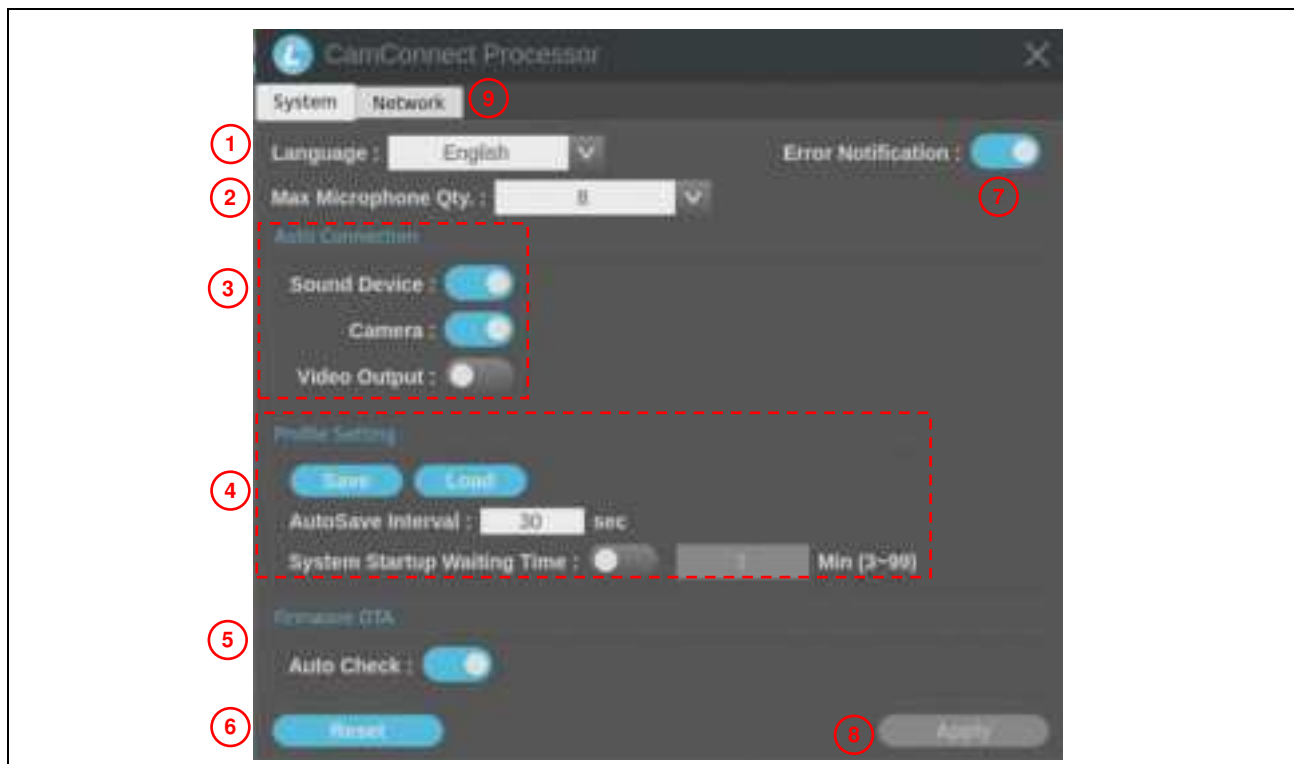
2.3 (D) Device & Camera Mapping

When a microphone is connected, the camera will move to a preset position corresponding to the sound position detected by the microphone.

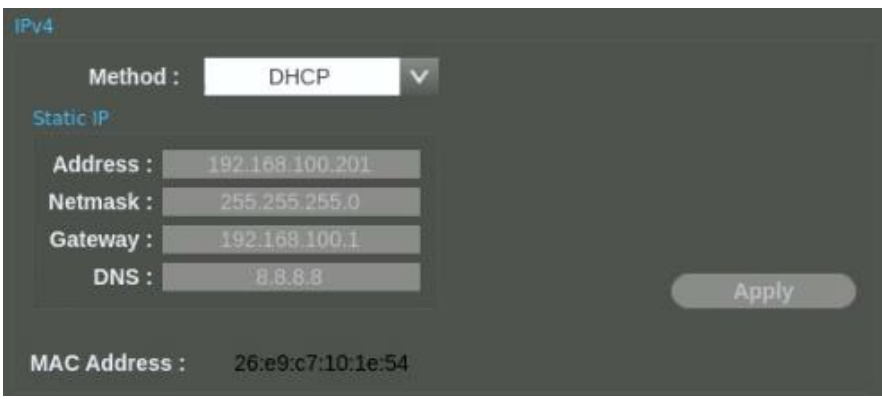


No	Item	Function Descriptions
1	Mapping Qty	Select the number of locations to be mapped. Up-to 128 presets supported. <small>Note</small> Shure MXA310/ MXA910/ MXA920/ Audio-Technica no supported <small>Note</small> Not supported with Shure MXA310/ MXA910/ MXA920 and Audio-Technica microphones.
2	Indicator	A green light indicates that the microphone is detecting a sound.
3	Array No. Azimuth Angle	<ul style="list-style-type: none"> Array No.: Applicable to Shure / Audio-Technica devices Azimuth Angle: Applicable to Sennheiser, Nureva, and Yamaha devices. Angles can be manually adjusted
4	Camera	Select the desired camera from the dropdown menu If unable to connect with a previously saved camera, ⚠ will be displayed.
5	Preset No.	Select the preset position for the camera from the dropdown menu
6	AI Setting	Enable/Disable AI Tracking <ul style="list-style-type: none"> ➤ Continuous Tracking : The camera will continuously track the individual, keeping them in the center position. ➤ Center Stage : When the camera has been triggered to a preset position, the individual will be centered on the screen for 5 seconds before tracking stops.
7	Mic. Array No./ Mic. Azimuth Angle	Displays current trigger position / angle information of the camera.


2.4 (E)System Settings



No	Item	Function Descriptions
1	Language	English
2	Max Microphone Qty.	Connect up-to 24 microphones.
3	Auto Connection	Auto-connected items setting after AI-Box1 power is turned on. <ul style="list-style-type: none"> ▪ Sound Device ▪ Camera ▪ Video Output
4	Profile Setting	<ul style="list-style-type: none"> ▪ Save/ Load: Save or Load the desired profile. ▪ AutoSave Interval: Set the auto saving interval. ▪ System Startup Waiting Time: Set startup waiting time. <p>After AI-Box1 powers on, it will automatically search for microphones and cameras. If the devices have a long boot-up time, AI-Box1 may not connect to the devices properly. To prevent this issue, please adjust the system waiting time based on the current environment and the boot-up time of the microphones and cameras.</p>
5	Firmware Auto Check	Automatically checks for firmware updates.
6	Reset	Resets the CamConnect Pro AI-Box1.
7	Error Notification	Turns on/off error message and notifications.
8	Apply	Confirm and apply settings.

9	Network	 <p>Choose either DHCP or Static. The address can be modified in Static mode. Click Apply to save.</p>
---	---------	--

2.5 (F)Video Output Settings

		
No	Item	Function Descriptions
1	Video Output Mode	Set the Output Mode to either UVC, HDMI or UVC+HDMI
2	Video Output Layout	<p>Configure the layout of the video output according to the provided reference in section 2.5.1 Video Output Layout</p> <ul style="list-style-type: none"> ▪ Cross: 4-split screen ▪ PBP: Picture by Picture screen ▪ Crop: Screen cropping function <p>Note Choose either Cross/PBP only</p>
3	Seamless Switching	The system is set up for single screen output, and camera switching is triggered by the microphone signal.
4	Source Position	Switch the camera display position, select "[Custom]" and then click on "[Edit]" to enter the editing mode.



2.5.1 Video Output Layout

	1 connected camera	2 connected cameras	3 connected cameras	4 connected cameras
Cross				
PBP				


If there are three connected cameras, they will be displayed in a 4-grid layout, with one grid showing a black screen.

	Crop On	Crop Off
Crop		

2.6 (G)Start Video Output

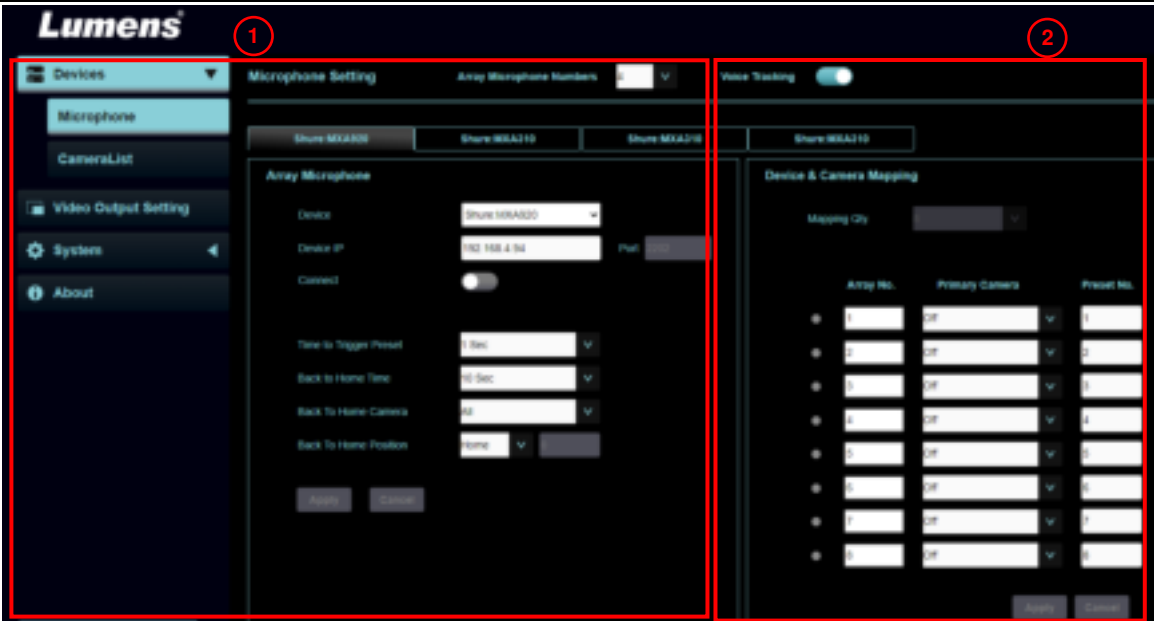
Click to output camera images via HDMI or USB

2.7 (H)Information



Function Descriptions		
<p>This window displays the software version information of AI-Box1. Click on  to confirm the latest version and do apply updates.</p> <p>For technical support, please scan the QRcode on the right.</p>		

Chapter 3 Web Interface

3.1 Device Settings



No	Item	Function Descriptions
1	Array Microphone	<div><ul style="list-style-type: none">▪ Array Microphone Number : Select the desired number of microphones to connect▪ Devices: Select a Microphone▪ Device IP: Enter the IP address of the microphone▪ Displays the microphone's port<ul style="list-style-type: none">➢ Shure: 2202➢ Sennheiser: 45➢ Sennheiser TCCM: 443➢ Nureva: 8931➢ Yamaha: 49280➢ Audio-Technica : 17300<div>Note Only Nureva allows customized PORT</div>▪ Connect: Enable/Disable microphone connection▪ Advanced Function Settings<div><div>Audio Trigger Level > dB:-55</div><div>Time to Trigger Preset:1.5 Sec</div><div>Back To Home times:10 Sec</div><div>Back To Home Camera:</div><div>Back To Home Position:Home0</div><div>CloseApply</div></div></div>

		<ul style="list-style-type: none"> ▪ Audio Trigger Level > dB : Triggered when an audio source exceeds the specified dB value. <ul style="list-style-type: none"> ➤ Sennheiser:-90~0 (recommended -55) ➤ Nureva:0~120 (recommended 40+) ➤ Audio-Technica:0~60 (recommended 30) ➤ Yamaha:0~126 (recommended 80+ for RM-CG / 70 up for RM-W) ▪ Time To Trigger Preset: Audio Reception Delay Settings When a second sound trigger occurs, there will be a delay in triggering camera preset based on the configured duration in seconds. ▪ Back To Home Time: If there is no audio input, the camera will move to its home position after the set seconds. ▪ Back To Home Position: You can select either the Home position or designate a preset number.
2	Device & Camera mapping	<ul style="list-style-type: none"> ▪ Voice Tracking: When enabled, the microphone can receives signals, and the camera would moves to preset positions when triggered. When setting preset positions, disable this function. Mapping Q'ty: Select the number of locations to be mapped. Up-to 128 presets supported.  Shure MXA310/ MXA910/ MXA920/ Audio-Technica no supported  Not supported with Shure MXA310/ MXA910/ MXA920 and Audio-Technica microphones. ▪ Indicator: a green light indicates that the microphone is detecting a sound. ▪ Array No. / Azimuth Angle : <ul style="list-style-type: none"> ➤ Array No.: Applicable to Shure/ Audio-Technica devices ➤ Azimuth Angle: Applicable to Sennheiser, Nureva, and Yamaha devices. The angle can be manually adjusted ▪ Camera: Select a camera from the dropdown menu ▪ Preset No.: Select the preset position for the camera from the dropdown menu ▪ AI Setting : Enable / Disable AI tracking <ul style="list-style-type: none"> ➤ Center Stage : When the camera has been triggered to move to a preset position, the individual will be centered on the screen for 5 seconds before tracking stops. ➤ Continuous Tracking : The camera will continuously track the individual, maintaining them in the center position.

3.2 Device - Camera List



No	項目	功能説明
1	Camera List	<p>Resolution/ FPS : Must match the camera's resolution settings</p> <ul style="list-style-type: none">Refresh  : search the cameras in this network segment.Add : Manually type the IP address, then click  Please ensure that cameras and AI-Box1 are in the same network segment ◦Connect / Disconnect : Click [Connect] to enable or disable the connection with the camera.PTZ Control : Click it to access the camera's webpage. <p>Default account: admin/ 9999</p> <p>For more information, please refer to the camera's user manual.</p>

3.3 Video Output Settings

Video Output Setting

1 Video Output Mode: HDMI

2 Seamless Switching: ☐

3 Layout Type: Cross

☐ Crop

4 Source Position: Custom

5 Layout: 1 x 4 / 2 x 2

Position 1: Off

Position 2: Off

Position 3: Off

Position 4: Off

Apply Cancel

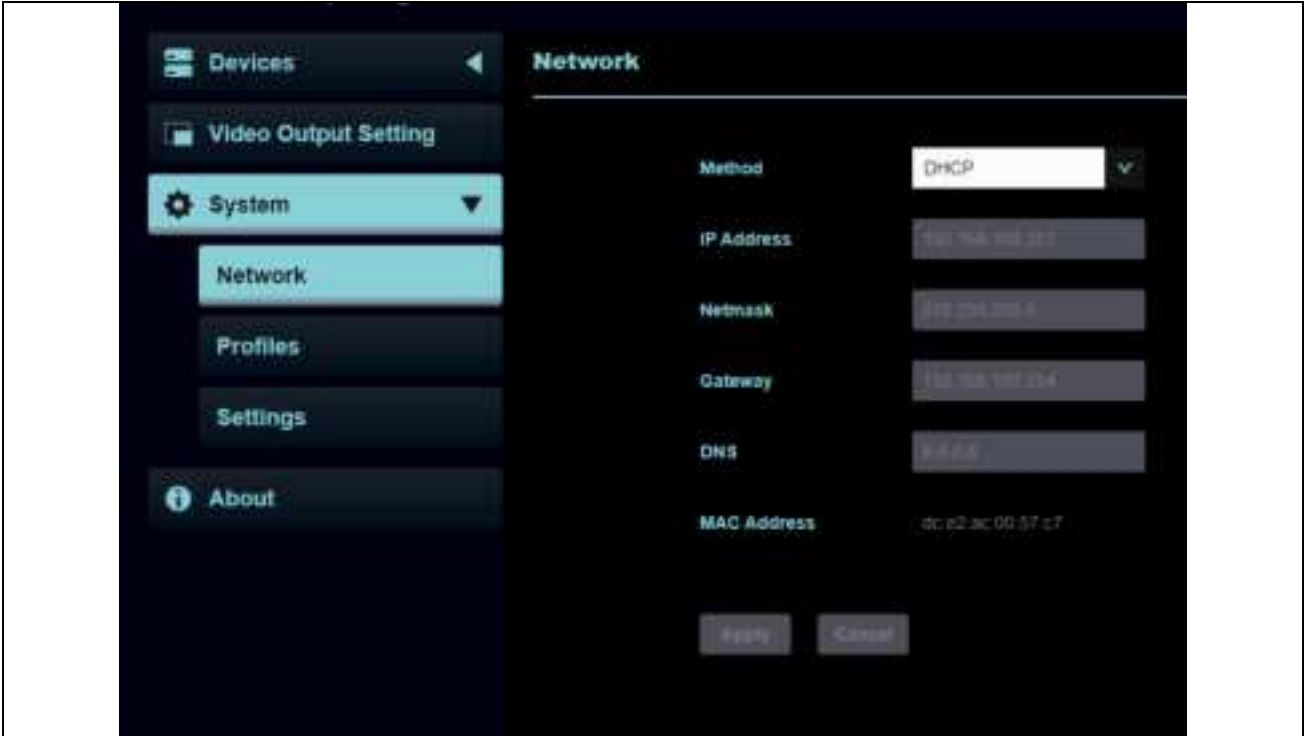
6 Start Video Output

Login Role : Administrator

No	Item	Function Descriptions
1	Video Output Mode	HDMI,UVC or HDMI+UVC
2	Seamless Switching	The system is set up for single screen output, and the camera switching is triggered by the microphone signal.
3	Layout Type	Configure the layout of the video output according to the provided reference in section 2.5.1 Video Output Layout <ul style="list-style-type: none"> ▪ Cross: 4-split screen ▪ PBP: Picture by Picture screen ▪ Crop: Screen cropping function <p>Note Choose either Cross/PBP only</p>
4	Source Position	Custom / Auto
5	Layout	Choose how many camera images will be displayed on the screen. Position: Determine which camera source will be displayed in each position

6	Start Video Output	Click the button to start or stop video output.
---	--------------------	---

3.4 System- Network



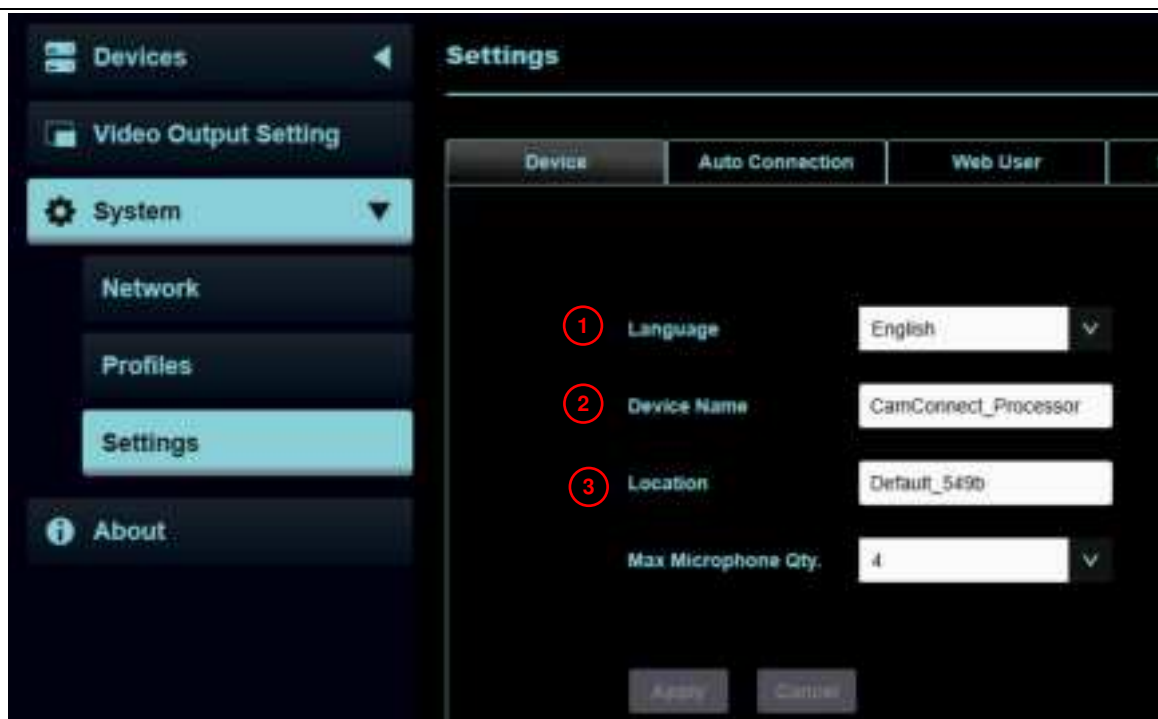
Function Descriptions		
Ethernet Settings. When it is set to Static IP, settings can be modified. Once the settings are complete, click Apply.		

3.5 System- Profile



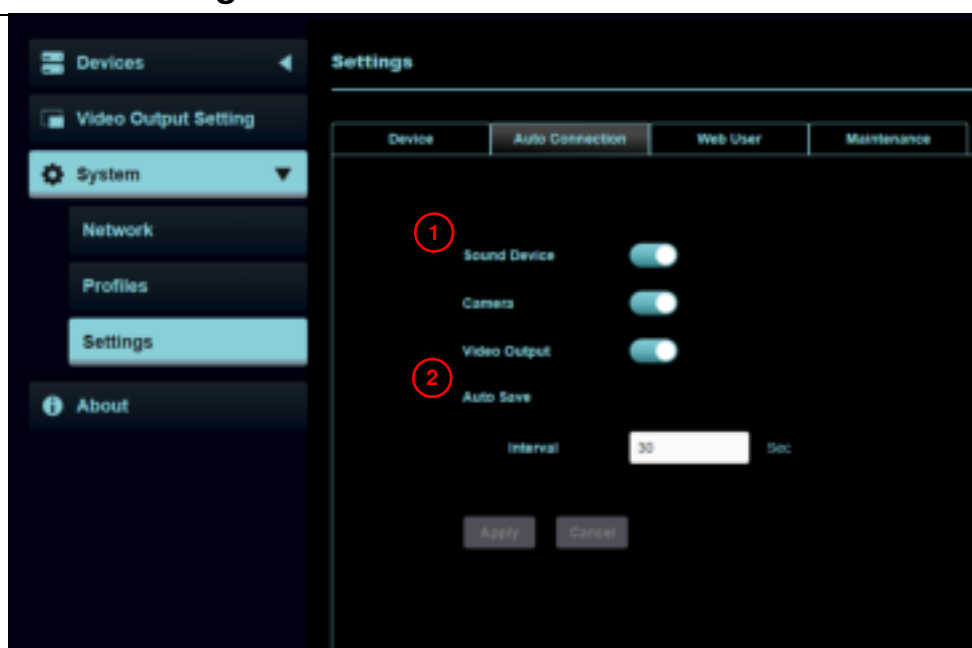
No	Item	Function Descriptions
1	Save as New Profile	Save the current settings as a new profile / layout template.
2	Load Profile	Load a saved profile / layout template.
3	Profile	The button will appear on every page and serves the same function as Load Profile.

3.6.1 System- Settings-Device



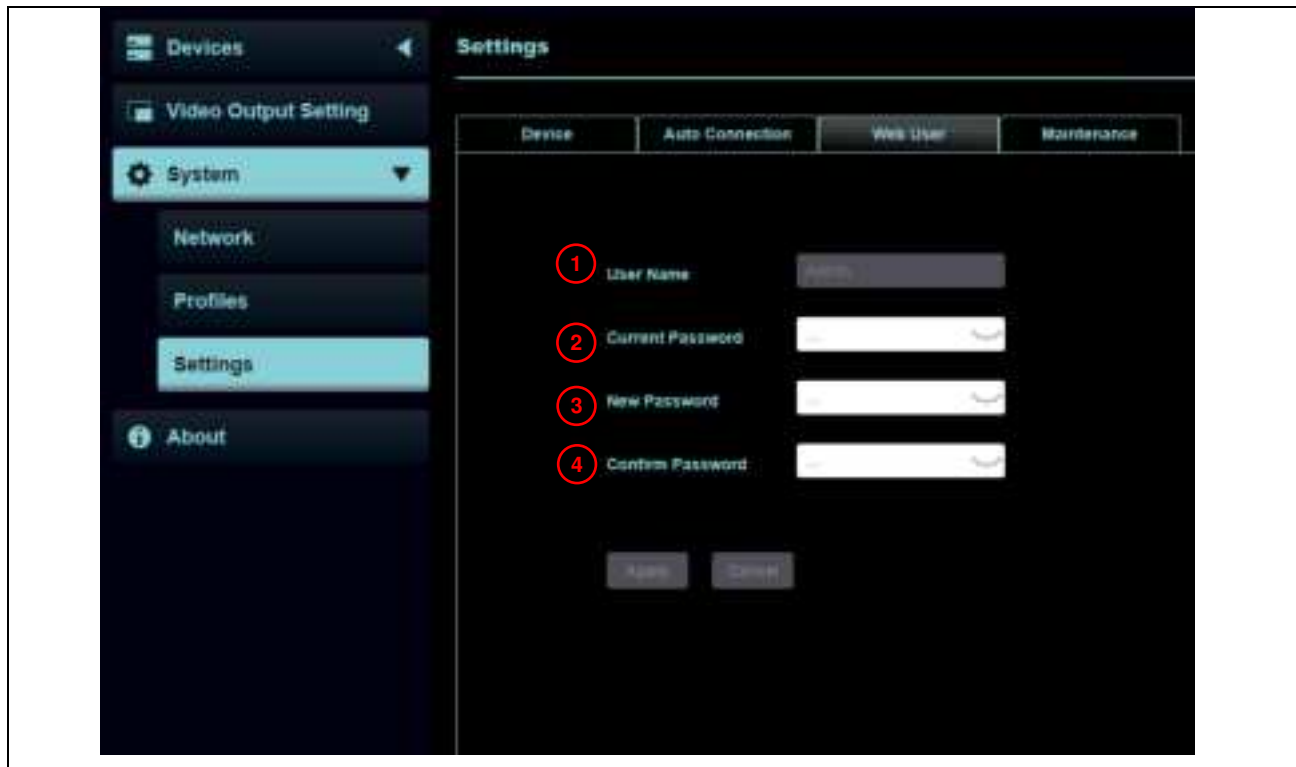
No	Item	Function Descriptions
1	Language	English
2	Device Name	CamConnect_Processor
3	Location	Default_XXXX (The last four characters of the MAC address)
4	Max Microphone Qty.	4 / 8 / 16 / 24

3.6.2 System- Settings- Auto Connection



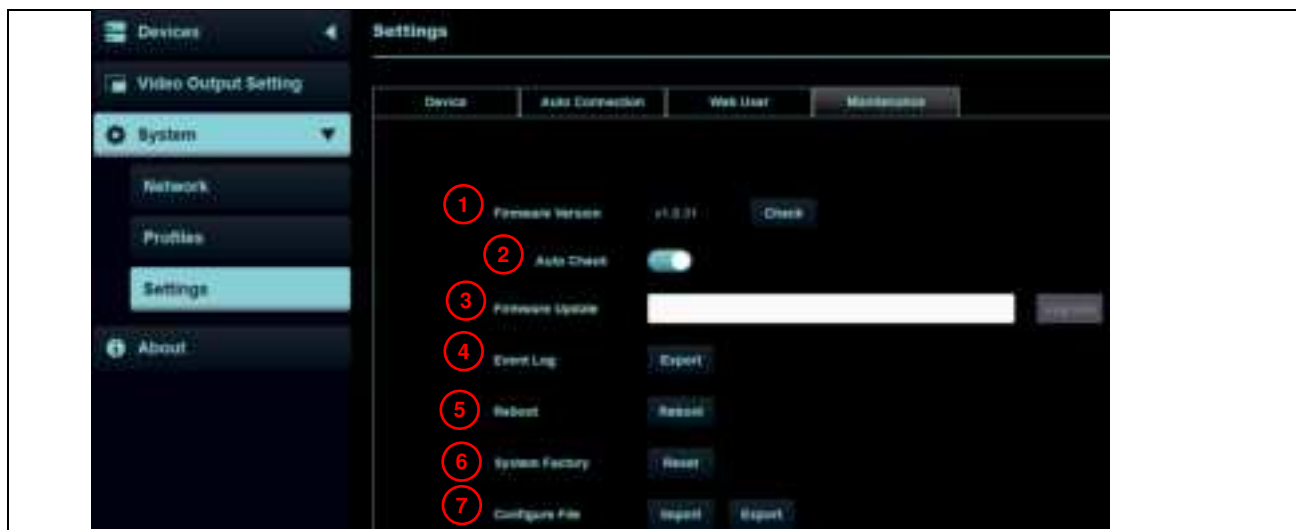
No	Item	Function Descriptions
1	Auto Connection	The microphone, camera and Video output can reconnect automatically after restarting the AI Box.
2	Auto Save	The profile can be saved automatically after a specific interval time.

3.6.3 System Settings: Web User




No	Item	Function Descriptions
1	User Name	Admin
2	Current Password	The password currently set for your account.
3	New Password	Enter a new password.
4	Confirm Password	Re-enter your new password to confirm.

3.6.4 System- Settings- Maintenance



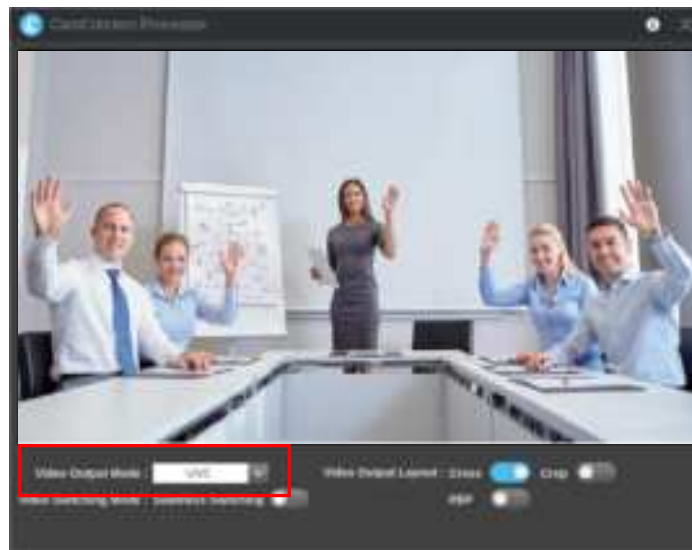
No	Item	Function Descriptions
1	Firmware Version	Displays the current firmware version of the device.
2	Auto Check	Automatically checks if new firmware is available.
3	Firmware Update	Allows you to select and update a firmware file from your computer.
4	Event Log	The log file records activity over time and can be exported.
5	Reboot	Restarts the device.
6	System Factory	Resets the device to its factory default settings.
7	Configure File	Import /Export the current configuration.

3.7 About

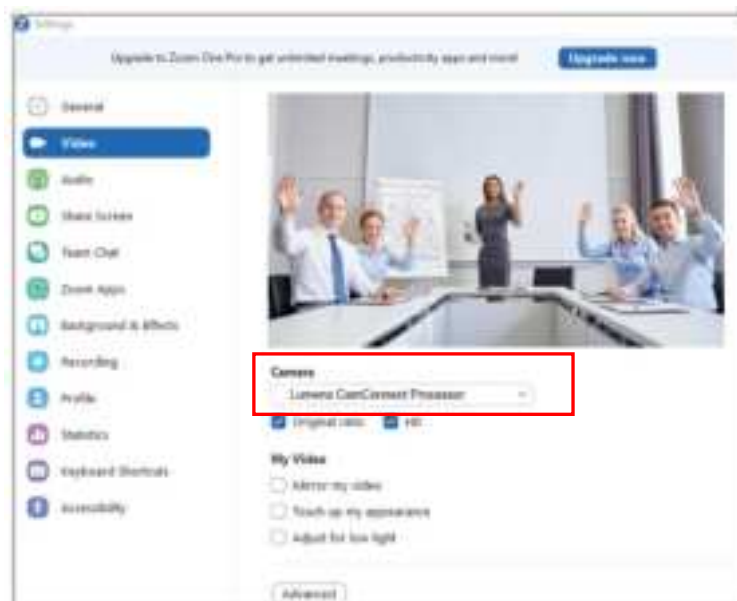
	
Function Descriptions	
<p>This window displays the version information of AI-Box1.</p> <p>For technical support, please scan the QR code at the bottom right</p>	

Chapter 4 Connect to video conferencing software

- 4.1 Set the output mode of AI-Box1 to UVC or HDMI+UVC, then click the Video output button



- 4.2 Launch software (such as Skype, Zoom or Microsoft Teams)
- 4.3 Select CamConnect as the video source
- Video Source Name: Lumens CamConnect Processor



Chapter 5 Microphone Settings

Please check the latest list of supported microphones on the Lumens website.

Below are examples. Compatibility is not limited to these microphones.

Before installing AI-Box1, third-party microphone systems may require configuration.

5.1 Sennheiser

When using TCC2 with CamConnect, set and configure the channels on the Sennheiser Control Cockpit software first. By default, Sennheiser divide a space into 8 equal parts in a horizontal angle of view. They correspond to CamConnect Azimuth Angle 1 to 8.

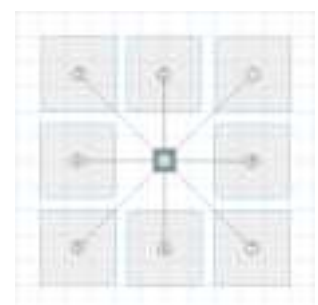


If a blocked area is enabled on the Sennheiser Control Cockpit software, the corresponding position of CamConnect will also be affected. Example: If the blocked area is set to 0° to 60°, the audio signal from 0° to 45° of CamConnect Array Azimuth 1 and 45° to 60° of Array Azimuth 2 will be ignored.



5.2 Shure

Suitable for large-area positioning when Shure Designer Automatic coverage is On.

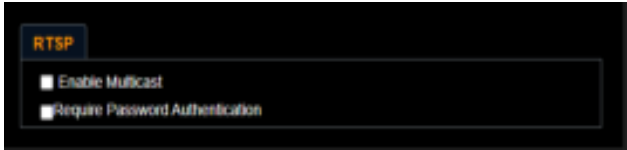
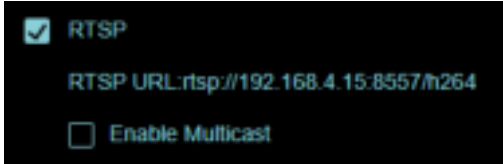


If more accurate positioning is required, disable Automatic coverage, adjust Gain value/Position manually and reduce the beamforming angle, to achieve accurate positioning.



Chapter 6 Troubleshooting

This chapter describes problems you may encounter while using AI-Box1. If a problem still occurs, please contact your distributor or the service center.

NO	Problems	Solutions
1.	Unable to search camera devices	<ol style="list-style-type: none"> 1. Check the power supply of camera or PoE power supply is stable. 2. Make sure the cameras are on the same network as the CamConnect AI-Box1. 3. Replace the cables and make sure they are not faulty
2.	The microphone fails to detect the position of a sound	Please confirm that the microphone device is in Connected status
3.	When using a Sennheiser microphone, there is no response at a specific angle	<ol style="list-style-type: none"> 1. Make sure the Azimuth Angle settings in the CamConnect software include that angle position 2. Check the blocked zones in the Sennheiser Control Cockpit software. Refer to 5 Microphone Settings for details.
4.	When setting camera preset positions, the camera moves when it hears a sound from another direction.	Please refer to 2.1 Device Setting to disable voice tracking during the camera set-up process.
5.	Unable to connect camera.	<p>Please access the camera's web interface and go to the Network tab. Make sure Multicast is disabled. When Multicast is opened, the AI-Box1 cannot connect the camera.</p>  
6.	Cannot upgrade firmware by OTA.	<ol style="list-style-type: none"> 1. Please check if you are using static IP. Turn to DHCP and try update again.

Chapter7 System Message

No	Warning message	Action
1	Microphone cannot be found. Please check Microphone connection status and try to connect again.	Ensure that the microphone's port has been typed correctly and check if the IP address is on the same network as the AI-Box. You can also refer to the link below from for more information about the setup method with compatible ceiling microphones. https://www.mylumens.com/en/Downloads/3?id2=5&keyword=ai%20box&keyword2=&pageSize=10&ord=
2	Connection Loss.	The connection between the AI-box and the microphone has been lost. Please check if the microphone has been accidentally turned off or if there is another network issue. Refer to 3.1 Device - Microphone Setting to check the microphone's status.
3	Camera connection failure	Check if the camera's resolution and FPS have been configured correctly with the AI Box. Access the camera's webpage to confirm its network connectivity. Refer to 3.2 Device - Camera List to check resolution of AI-Box1.

Copyright Information

Copyrights © Lumens Digital Optics Inc. All rights reserved.

Lumens is a trademark registered by Lumens Digital Optics Inc.

Copying, reproducing or transmitting this file is not permitted unless a license has been provided by Lumens Digital Optics Inc. or unless copying this file is for the purpose of backup after purchasing this product.

In order to keep improving the product, the information in this file is subject to change without prior notice.

To fully explain or describe how this product should be used, this manual may refer to names of other products or companies without any intention of infringement.

Disclaimer of warranties: Lumens Digital Optics Inc. is not responsible for any technological, editorial errors or omissions, nor responsible for any incidental or related damages arising from providing this file, using, or operating this product.