Digital Signage

User Manual

* Please read carefully this manual before operation.
* Please retain it for future reference.

Warning

Thanks for your supporting to Our Digital Signage .

Our always take the safety quality of product at the first position, and
ensure that our product meets the national security certificate (GB4943).

OUR REMIND: to ensure power grounding is reliable,
Please contact with our service number for more information.

FCC Compliance Statement:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following
Two conditions:
(1) this device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may
cause undesired operation. Changes or modifications not expressly approved by the party
responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a
Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed
to provide reasonable protection against harmful interference in a residential installation.
This equipment generates, uses instructions, may cause harmful interference to radio
communications. However, there is no guarantee that interference will not occur in
a particular installation. If this equipment does cause harmful interference to radio
or television reception, which can be determined by turning the equipment off and on,
the user is encouraged to try to correct the interference by one or more of the following
measures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the receiver
   Is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement
This equipment must be installed and operated in accordance with provided instructions
and the antenna(s) used for this transmitter must be installed to provide a separation distance
of at least 20 cm from all persons and must not be co-located or operating in conjunction
with any other antenna or transmitter. End-users and installers must be provide with antenna
installation instructions and transmitter operating conditions for satisfying RF exposure

Optical Imaging Touch Screen

Notes

- The touch pencil is made by glass , please use it with caution.
- Please do not put heavy stuff on the touch screen.
- Please clean the touch screen before install it , or the performance will have negative influence.
- If the touch screen is not work and smelly, please cut off the power and contact supplier. Please do not plug in/out power frequently.

Questions

Touch screen is not work

1) Firstly check the touch screen , right click My Computer->Computer Management-> Device Manager->Human Interface Devices , and check the "HID-compliant device" entries is the normal state.
2) Check the cable of touch-screen control panel is connect well or not , check PC connect cable is work or not.
3) check whether the USB Interface is work or not.

The touch screen is work , but cannot support multi-point touch

1) Firstly make sure the system is supporting multi-point touch , only Windows7 family premium pack and above version support it .
2) Make sure the programme is supporting multi-point touch .

The touch screen is work , but mouse icon cannot be dragged

Make sure there is no any stuff on the panel , if has it , remove it.

The touch screen is work , but mouse icon more cannot be stopped

Make sure the product is not connecting with mouse , remove it .

Packing list

	TOUCH	NON-TOUCH
Displayer	1 SET	1 SET
Bottom Case	1 SET	1 SET
Bolt	*Depending on the model	
Wireless Mouse	NO	1 PC
Wireless Keyboard	NO	1 PC
Power Line	1 PC	1 PC
Instruction	1 PC	1 PC

Operation Indictor

1. Plug in power
2. Switch on：Press master switch at back board.
3. Install Windows
4. Switch Off：(after close system)then turn off the master switch at back board .
5. Cut off power

Note: To avoid system damage, do not Power off when work under the operating system.

Simple problem solution

If you have any problem, check the countermeasures for each symptom listed below. The following symptoms may have caused by inappropriate adjustment rather than actual malfunction of the unit. If the trouble persists, contact the service center.
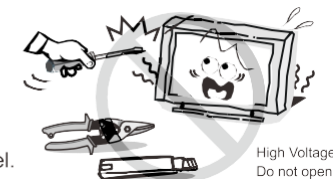
Symptom	Items to be checked and actions needed
Good image, but no sound	Volume up. Check whether the Digital Signage is in mure status be press the mute button of the remote control. Check the sound setup of the transmission system. Check whether the sound standard setup is right.
Not respond to remote control	Check if the battery is still valid, and change it if needed. Check to make sure that the distance between the remote control and the TV set is less than 8 meters. Whether equipped with a remote control, depending on the model
Cleaning	When cleaning the liquid crystal display screen, please plug out the power cable. Can use soft and clean cloth to wipe off the dust on the screen and enclosure. If further cleaning needed for the screen, please wipe with the clean wet cloth. Do not use naphtha, thinner or other liquid to wipe with.
Color spot	This product adopts high definition liquid crystal display screen, which might rarely occurs color spot in some pixel due to the special feature of this very product. When rare color spot met during customer using of the product, the color spot shall not be regarded as a sign of poor product performance or a failure in reliability, and it will not affect usage. As for the color spot evaluation standards, similar as other company's products, all of our products which comply with the standard shall be regarded as normal products, which can not be returned in this case. Hope customers be advised and understand us.
System Damage	For example win7, long press the F8 key to enter the system safe boot mode, select "Last Known Good Configuration (advanced)

Important Safety Instructions and Maintenance

Important Safety Instructions

⚠ CAUTION

Risk of electronic shock, do not open.
Do not attempt to service this product yourself as opening or removing covers may expose you to dangerous voltage or other hazards.
Refer all servicing to qualified service personnel.

High Voltage
Do not open

To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
The apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.

In case of smoke, strange noise or strange smell from the unit:
• Turn off the power switch immediately;
• Disconnect the power plug from the power outlet;
• Contact your dealer or service centre. Never attempt to make repairs yourself because this could be dangerous.
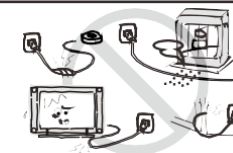
Never push objects of any kind into the set through the cabinet slots as they may touch dangerous voltage points or short-circuit parts that could result in a fire or electric shock. Never spill liquid of any kind on the set. Use special caution in households where children are present. The apparatus is not suitable for children under 3-year to operate.
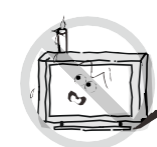
Power supply cords should be routed safety to prevent life and property from dangerous with damaged cord.
Mains plug is used as the disconnect device. It shall remain readily operable and should not be obstructed during intended use. To be completely disconnected the apparatus from supply mains, the mains plug of the apparatus shall be disconnected.
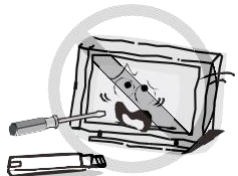
To avoid the fire, no naked flame source, such as lighted candles, should be placed on the apparatus.
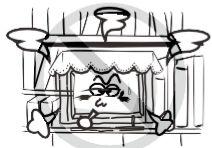
Important Safety Instructions

Protect the shell of LCD from being hit, pressed, and designated.

Do not pull the plug out by the wire;
Never touch the plug with wet hands.

Installation

The ventilation should not be impeded by covering the ventilation opening with items, such as newspapers, tablecloths, curtains, etc.
At least 10 cm space should be left around the apparatus for sufficient ventilation.
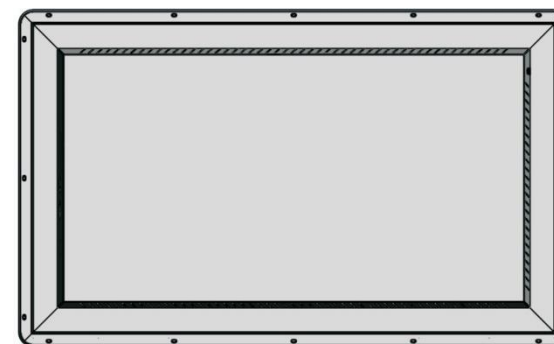
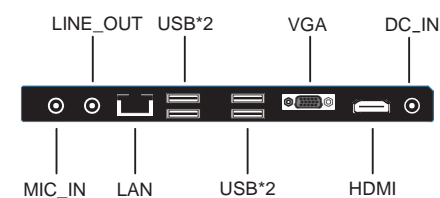Do not put outdoors, avoid direct sunlight, rain, wind

About Use

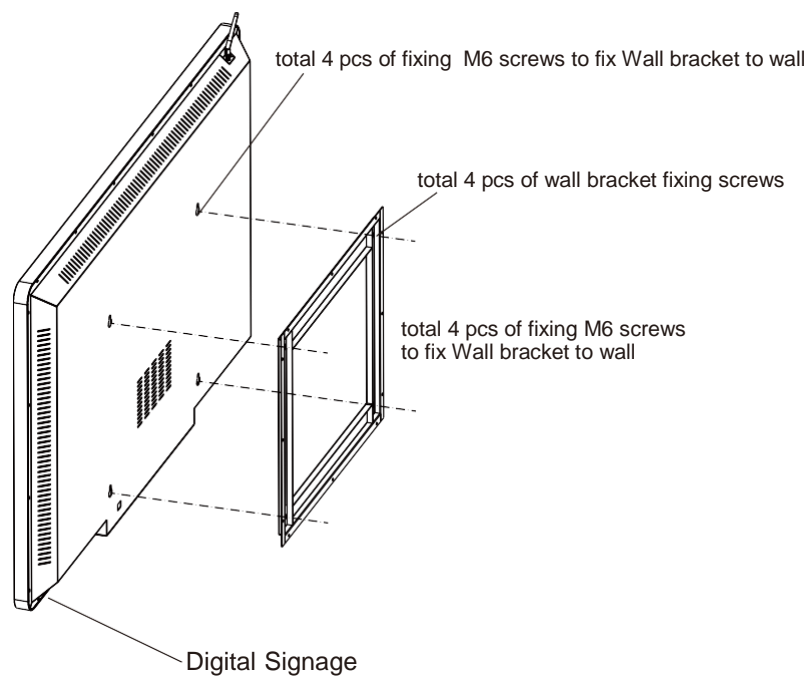Spraying volatile compounds on the shell of product is prohibited.

Power switch, driver board and industrial PC Inside back board. Non-professionals, do not open.

LINE_OUT   USB*2   VGA   DC_IN

MIC_IN   LAN   USB*2   HDMI

total 4 pcs of fixing M6 screws to fix Wall bracket to wall

total 4 pcs of wall bracket fixing screws

total 4 pcs of fixing M6 screws
to fix Wall bracket to wall

Digital Signage

Cleaning

Unplug this apparatus from the AC outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning;

If the shell is very dirty, please use neutral detergent dissolved in water to clean it, and keep it away from LCD screen.

Don't use organic solvents such as diluent, gasoline, alcohol etc to clean the product.
When you clean the LCD screen, you have to use special LCD cleaning cloth (or very soft cotton lint), spray some non-ionized water on it, and then clean the product softly.

Diluent Petrol Petrol
Diluent

WARNING

To prevent the spread of fire, keep candles or other open flames away from this product at all times.

Welcome to use Our multimedia products

Thank you for purchasing a new generation multimedia products of our. We sincerely hope this product brings you the brand new visual and audio enjoyment . Please read instructions carefully. It will bring you satisfaction with all the functions of products, and providing convenient for your use.

Table of Contents

Specifications

Mode		
Screen	Screen Dimension	
	Solution	1920x1080
	Brightness(Type）	400cd/㎡
	Contrast(Static Type)	1000:1
	Lamp Lifetime	50000 hours
	Response Time	8ms
Audio	Speaker	5W*2
	Surround Sound	YES
	Audio Output Interface	L+R
Interface	VGA	1 group
	HDMI	1 group
Power	Power Voltage	AC 100-240V (50/60Hz)
	Standby power consumption	< 0.5 W
Structure	Board	B/k Reinforced glass
	Back board	B/k steel plate
	Side frame	Sliver (Golden) color aluminum
Working Environment	Temperature	-10°C ~46°C
	Humility	10% ~80%
PC (Parameters chose upon request)	CPU	Intel Dual-Core I3 2.4GHZ
	Memory	4G
	Graphic	Integrated graphics card
	Hard Drive	64G SSD/500GHDD
	USB input	4 groups
	Internet	Wireless network card
Touch display frame	Infrared Touch,≥2 Point	

Note: "✳" indicates"A~Z",please make the object as standard.