

SPROUT

Qi2 MAGNETIC 2-IN-1 WIRELESS CHARGER



PRODUCT MANUAL

WE PUT MORE INTO OUR TECH, SO YOU CAN GET MORE OUT OF LIFE.

At Sprout, our purpose is to help you unlock the potential of your technology. We're an Australian brand, and we design all of our products locally to ensure they are uniquely suited to your lifestyle.



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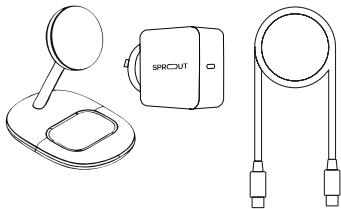
Scan the QR code
to access an online
version of this manual

01. WHAT'S IN THE BOX?

Thank you for choosing the **Qi2 Magnetic 2-in-1 Wireless Charger** by Sprout. For optimum performance and safety, please read instructions carefully before usage.

Please keep this manual for future reference.

- 1x Qi2 Magnetic 2-in-1 Wireless Charger
- 1x 30W USB-C power adapter
- 1x USB-C to USB-C cable (1.5 metre)
- 1x Product manual



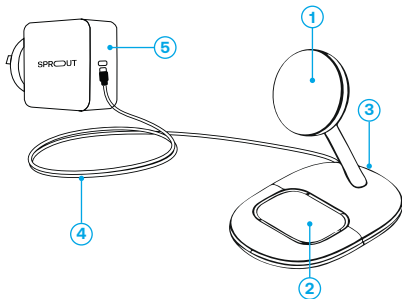
02. PRODUCT OVERVIEW

This product provides the ability to wireless charge your Qi2 or MagSafe compatible device through the charging stand.

The dedicated charging area on the base allows the ability to charge your Qi compatible headphones.

For the most up to date list of Qi2 devices, please visit [Sproutinc.com.au](https://sproutinc.com.au)

1. Qi2 charging stand
2. Qi headphone charging pad
3. USB-C input (at rear)
4. USB-C to USB-C cable
5. 30W USB-C power adapter



03. QUICK START GUIDE

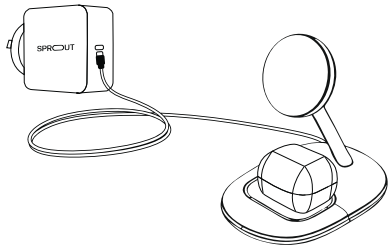
The Sprout Qi2 Magnetic 2-in-1 Wireless Charger must be used with the 30W power adaptor supplied in the box. Using an alternative power adaptor may not provide the sufficient power required for this product to function as intended.

To use your wireless charger:

1. Connect the 30W power adaptor to the wireless charger by using the USB-C to USB-C cable provided.
2. Plug the 30W power adaptor into a power point.
3. Align your Qi2 device to the centre of the wireless charging pad. The magnetic alignment that comes with Qi2 devices and cases (including MagSafe) will automatically draw the device to the most optimal position and hold the device in place.
4. The Qi charging pad on the base of the stand also provides 5W wireless charging for your wireless headphones (including compatible AirPods, Galaxy Buds, AudioPlus).

04. SPECIFICATIONS

- USB-C input: 5V–3A, 9V–3A
- Qi2 wireless output: 5W/15W
- Qi wireless output: 5W
- Dimensions: 145 x 92 x 126mm
- Unit weight: 342g
- USB-C to USB-C cable: 1.5 metre



Q: My device will not charge

A: Ensure you have a wireless charging compatible phone.

Q: My device will not magnetically align

A: Ensure you have a Qi2 or MagSafe compatible device.

Q: My device falls off when used in stand mode

A: Ensure you have a Qi2 or MagSafe compatible device. If you are using a case, ensure that it is also MagSafe or Qi2 compatible.

Q: My device appears to be slow to charge

A: If using a case, ensure that it is Qi2 or MagSafe compatible.

A: Please note that only Qi2 cases and devices offer up to 15W charging speeds. These devices currently include:

- iPhone 13 Series (with iOS 17.2 or later)
- iPhone 14 Series (with iOS 17.2 or later)
- iPhone 15 Series

Please visit the product website at www.sproutinc.com.au for the latest compatibility list.

A: Also note the thickness and material of the case can affect the performance of the charging speed. Devices also optimise charging based on temperature to improve the safety and longevity of the device.

Q: My Qi compatible headphones will not charge.

A: Ensure that they are placed in the centre of the Qi headphone charging pad. Please note your headphones charging case should be in the correct orientation to charge, as some headphones may charge from the base of the case, or the back of the case.

Read all instructions and warnings prior to using this product. Improper use of this product may result in product damage, excess heat, toxic fumes, fire or explosion.

1. Do not use the Qi2 Magnetic 2-in-1 Wireless Charger near an open fire, heat source or excessive heat.
2. Do not attempt to power this device using any method, apparatus, or connection other than a USB-C cable.
3. With the exception of MagSafe or Qi2 compatible cases, do not place metal objects or magnets between the device and the wireless charging pad.
4. Protect your charging cable from being pinched particularly at the connectors.
5. Unplug your cable and charger from the wall outlet during lightning storms or when unused for long periods of time.
6. Do not disassemble this device or attempt to modify it in any manner. All Sprout products go through thorough quality assurance inspections. If you find that your device is excessively hot, is emitting odour, is deformed, abraded, cut or is experiencing or demonstrating an abnormal phenomenon, immediately stop all product use and contact Sprout.

07. CONSUMER GUARANTEE

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. If you have any questions about your rights in relation to this product, please return it to point of sale or contact us at enquiries@sproutinc.com.au. This warranty does not affect your legal statutory rights under the Australian Consumer Law. For more information about your rights under Australia Consumer Law go to www.accc.gov.au.

Your Sprout Qi2 Magnetic 2-in-1 Wireless Charger is warranted to the original owner for 24 months from the date of purchase against defects in material and workmanship under normal use and service. The warranty does not cover misuse of this product and liability will not exceed the purchase price of the product.

If you have any problems while using the product, please do not hesitate to contact our customer support team.

For warranty and technical support please visit sproutinc.com.au or email enquiries@sproutinc.com.au.

Thank you for choosing a Sprout product.





Sprout Accessories Pty Ltd

W: Sproutinc.com.au | E: enquiries@sproutinc.com.au