

## **ORION MOTOR TECH LIMITED WARRANTY (U.S.)**

Effective Date: 2025-08-21

### **IMPORTANT NOTICE UNDER THE MAGNUSON-MOSS WARRANTY ACT (15 U.S.C. §2301 et seq.; 16 C.F.R. Parts 700-703)**

This document states the full terms of the written warranty for Orion Motor Tech-branded consumer products sold in the United States. It is a **Limited Warranty** as defined by federal law.

#### **1. Warrantor and Contact**

Warrantor: Orion Motor Tech (OMT).

Address: 11 Corn Rd, Dayton, NJ, 08810

Customer Support: support@orionmotortech.com.

#### **2. Products Covered**

This Limited Warranty covers new, genuine Orion Motor Tech-branded consumer products purchased from OMT or an authorized reseller and delivered within the United States.

#### **3. Warranty Period**

One (1) year from the date of original retail purchase by the first consumer purchaser.

#### **4. What This Warranty Covers**

Defects in materials and workmanship of the covered product under normal, intended, household use during the Warranty Period.

#### **5. What OMT Will Do**

At OMT's option and at no charge to you, OMT will: (a) repair the product; (b) replace it with a new or refurbished OMT product of equal or greater value; or (c) refund the original purchase price upon return. Any replaced product or part becomes OMT property. Repairs and replacements are warranted for the longer of the remainder of the original Warranty Period or 90 days.

#### **6. How to Obtain Warranty Service**

(a) Contact OMT using the information in Section 1 with: purchase date, seller, order number, product model, description of the issue, and photos/video if available.

(b) Follow OMT's troubleshooting and return instructions.

(c) If return is authorized, OMT will provide an RMA and instructions. For approved claims, OMT will provide a prepaid ground shipping label for return and will cover return shipping back to you.

(d) You must remove personal data and accessories not originally supplied. OMT is not responsible for loss of data or removable media.

## **7. Consumer Responsibilities**

Provide proof of purchase from an authorized source; use and maintain the product as described in the user manual; comply with return, packaging, and RMA instructions.

## **8. What This Warranty Does Not Cover**

(a) Damage from misuse, abuse, neglect, accidents, improper installation, improper storage, exposure to liquids (unless rated), unauthorized repairs or modifications, use with non-recommended power supplies or accessories, commercial or rental use if the product is marketed solely for consumer use, cosmetic damage that does not affect function, normal wear and tear, and consumables.

(b) Products with altered, defaced, or missing serial numbers; products reported as stolen; products not purchased in the U.S. or not delivered in the U.S.

(c) Third-party software or services.

## **9. No Tie-In Sales Requirement**

Use of non-Orion parts, accessories, or services will not void this warranty. However, damage directly caused by such items is not covered. OMT may require use of OMT parts only when provided free of charge. See 16 C.F.R. Â§700.10.

## **10. Implied Warranties**

OMT does not disclaim implied warranties. To the extent permitted by law and because this is a *Limited* warranty, the duration of all implied warranties (including the implied warranties of merchantability and fitness for a particular purpose) is limited to the Warranty Period stated in Section 3. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

## **11. Limitation of Remedies; Incidental and Consequential Damages**

To the extent permitted by law, OMT is not liable for incidental, special, indirect, or consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.

## **12. State Law Rights**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## **13. Maryland Addendum**

For products delivered to Maryland addresses, any limitation on the duration of implied warranties or exclusion of incidental or consequential damages is unenforceable to the extent prohibited by Maryland law. In such case, the above limitations do not apply.

## **14. Dispute Resolution Options**

You are not required to use arbitration or any informal dispute settlement mechanism to pursue rights under the Magnuson-Moss Warranty Act unless OMT provides a mechanism that complies with 16 C.F.R. Part 703 and clearly identifies it here. OMT does not require arbitration to obtain warranty performance. If OMT offers a voluntary dispute resolution program, details will be posted at the URL in Section 16.

## **15. Transferability**

This warranty applies only to the original consumer purchaser and is not transferable, unless required by applicable law.

## **16. Pre-Sale Availability; Online Access**

The full text of this warranty will be made available to consumers prior to sale at the point of sale and online at: <https://www.amazon.com/dp/B09PH68VG3>

## **17. Governing Law**

This warranty is governed by U.S. federal law and by the law of the state where the product is delivered to the consumer.

## **18. Effective Date**

This Limited Warranty applies to purchases made on or after the Effective Date shown above.