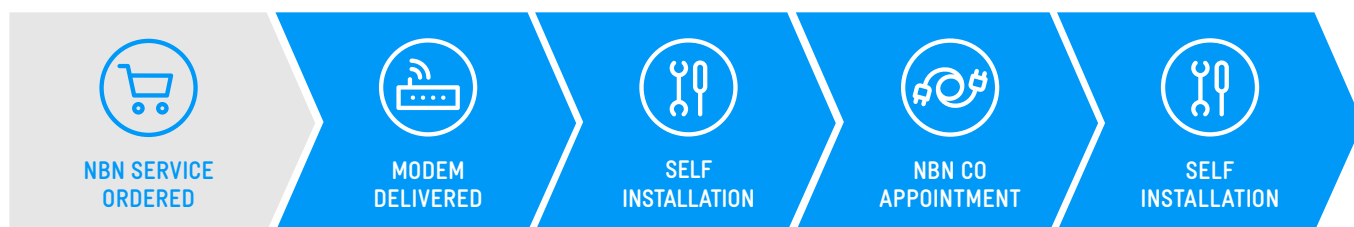


Connecting your business to nbn™



The connection process may differ depending on your individual circumstances.

What's next

- Your Telstra Business Smart Modem™ will be couriered to your Business premises. Ensure you keep the equipment ready for you to install.
- You will need to install your equipment and get your service ready for the **nbn** network.
- Please install the modem before the **nbn** appointment day.
- On your nbn co appointment day, your broadband service will be interrupted for approximately 20 minutes while nbn co change the service. Please refer to your appointment details to check if you need to be on site at this time.
- Once nbn co have completed their appointment your broadband and voice services should cut over to the **nbn** network. Please refer to the installation instructions that were delivered as part of your self install kit.
 - a) Please allow around 4 to 5 hours for your appointment.
 - b) Once your **nbn** appointment is complete, remember to ensure that your phone/s are connected to the modem as per instructions provided in the self install kit.
 - c) We can forward all your calls to your nominated mobile number.

Ensure that any equipment that uses your phone line (fax, alarms, etc) is compatible with the **nbn** network. Please contact your equipment supplier to confirm compatibility.



Important information

As you opted for self installation, a Telstra Technician won't come to your premises but call us on 1800 531 950 if you have any questions.