



# HIGH PERFORMANCE SWIVEL PET VACUUM

REFURBISHED USER MANUAL  
MODEL: UH75120

Please visit [RefurbProductSupport.com](http://RefurbProductSupport.com) for assistance.

IMPORTANT: READ ALL INSTRUCTIONS CAREFULLY BEFORE ASSEMBLY AND USE.

This product is intended for Household use only. If used Commercially warranty is VOID.

Questions or concerns?  
For assistance, please **contact** Customer Service at [www.refurbproductsupport.com](http://www.refurbproductsupport.com) Mon-Fri 9am-5pm EST before returning this product.

## IMPORTANT SAFETY INSTRUCTIONS SAVE THESE INSTRUCTIONS

READ ALL SAFETY WARNINGS AND INSTRUCTIONS BEFORE USING THIS PRODUCT.

**WARNING:** When using an electrical product, basic precautions should always be followed to avoid electric shock, fire, and/or serious injury, including the following:

- Fully assemble before operating.
- Operate cleaner only at voltage specified on data plate on back of cleaner.
- Do not leave product when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Not intended for use by children age 12 and under. Close supervision is necessary when used by or near children. To avoid injury or damage, keep children away from product, and do not allow children to place fingers or other objects into any openings.
- Use only as described in this user's manual. Use only HOOVER® recommended attachments.
- Do not use product with damaged cord or plug. If product is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at 1-800-944-9200 prior to continuing use.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at bottom of stairs or on floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or fine wood sandings, or use in areas where they may be present.
- Unplug before connecting Turbo Tool.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use without separator, filters, or dirt cup in place.

**CAUTION: TO REDUCE THE RISK OF DAMAGE:**

- Avoid picking up hard, sharp objects with this product, as they may cause damage
- Store appropriately indoors in a dry place. Do not expose machine to freezing temperatures.
- Brush roll continues to turn while product is turned on and handle is in upright position. To avoid damage to carpet, rugs, and flooring, avoid tipping cleaner or setting it on furniture, fringed area rugs, or carpeted stairs during tool use.




- Do not use sharp objects to clean out hose as they can cause damage.
- With brush roll on, do not allow cleaner to sit in one location for an extended period of time, as damage to floor can result.

**WARNING:** TO REDUCE THE RISK OF ELECTRIC SHOCK, THIS APPLIANCE HAS A POLARIZED PLUG (ONE BLADE IS WIDER THAN THE OTHER). THIS PLUG WILL FIT IN A POLARIZED OUTLET ONLY ONE WAY. IF THE PLUG DOES NOT FIT FULLY IN THE OUTLET, REVERSE THE PLUG. IF IT STILL DOES NOT FIT, CONTACT A QUALIFIED ELECTRICIAN TO INSTALL THE PROPER OUTLET. DO NOT CHANGE THE PLUG IN ANY WAY.

ASSEMBLY

Fully assemble product prior to use.

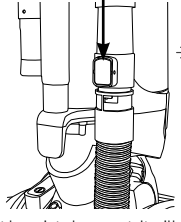
1



⇒ click ⇐

Insert handle into body of vacuum until it clicks.

2



⇒ click ⇐

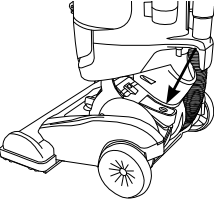
Insert hose into hose port. It will click when secured.

OPERATION

**CAUTION:** Not to be used for grooming a pet.

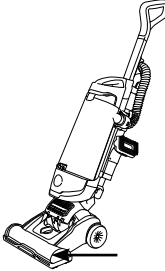
**CAUTION:** Use extra care when cleaning on stairs. To avoid personal injury or damage, and to prevent the cleaner from falling, always place cleaner at the bottom of the stairs or on the floor. Do not place cleaner on stairs or furniture, as it may result in injury or damage. When using tools, always ensure handle is in the upright position.

1



Step on the Power Pedal to turn ON/OFF.

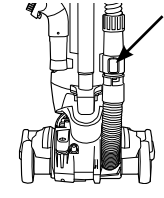
2



Step on the nozzle and lean the handle back.

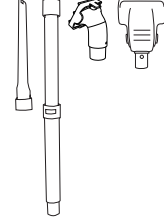
USING THE HOSE AND TOOLS

1



Make sure vacuum is upright and press the hose release button.

2



Remove hose and attach the desired accessory. The Telescopic Extension Wand can be added for additional reach.

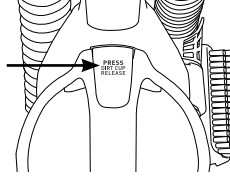
MAINTENANCE

**WARNING:** To reduce the risk of personal injury, unplug before cleaning or servicing.

This product contains no serviceable parts. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, call customer service at [refurbproductsupport.com](http://refurbproductsupport.com) prior to continuing use.

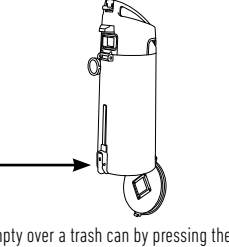
EMPTYING THE DIRT CUP

1



Press the dirt cup release button.

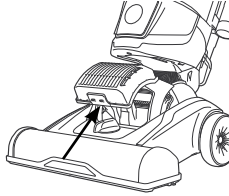
2



Empty over a trash can by pressing the trap door release.

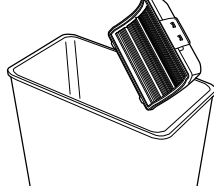
CLEANING THE EXHAUST FILTER  
PART #440014853

1



Tilt the vacuum back, then release the latch to remove the Exhaust Filter.

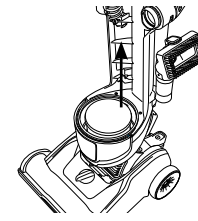
2



Tap the filter on trash can and wipe away remaining dust with a dry cloth. Place exhaust filter back onto the vacuum.

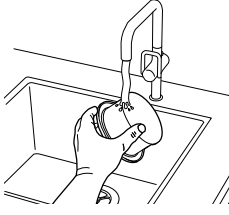
CLEANING THE RINSABLE FILTER  
PART #AH44200

1



Remove the dirt cup, then remove the filter by pulling it up and out.

2



Rinse filter with water only until the filter is clean and the water runs through clear. Gently squeeze the filter to remove excess water.

3



Allow the filter to air dry for at least 24 hours.

**IMPORTANT:** The filter must be completely dry before replacing it. This may take between 24 and 48 hours.

Check the inside of filter for dampness before replacing.

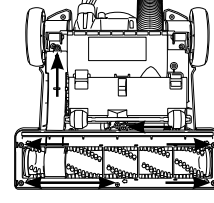
**LUBRICATION:** The motor is equipped with bearings which contain sufficient lubrication for their lifetime. The addition of lubricant could cause damage. Do not add lubricant to motor bearings.

**CORD STORAGE:** Wrap the power cord around the cord hooks for convenient storage. Attach the plug end to the cord.

**CAUTION:** To reduce the risk of injury from moving parts, unplug before servicing.

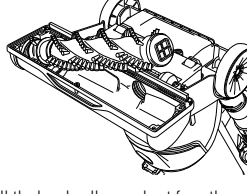
HOW TO REPLACE BELT AND  
CLEAN BRUSH ROLL  
BRUSH ROLL PART #440014833  
BELT PART #AH20080

1



Remove the seven screws to remove the nozzle guard.

2

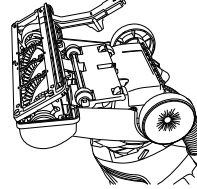


Pull the brush roll up and out from the vacuum belt.

3

Cut off tangled hair and wipe away any debris.

4



To replace the brush roll, loop the belt around the brush roll and push the roll back into place. Replace the nozzle guard and seven screws.

TIP: Rotate brush roll manually to ensure the belt is properly installed. Vacuum is equipped with an automatic brush roll shutoff in the event of overload or jam. Check for obstructions in the brush roll area and remove any obstructions. When obstructions are cleared, resume cleaning as normal.

**WARNING:** To reduce the risk of personal injury, unplug before cleaning or servicing.

REMOVING SYSTEM CLOGS

If you are experiencing a loss of suction, or you notice debris is spitting out of the nozzle, we recommend checking the nozzle, tube, hose and filters for any visible signs of blockage or built up debris. It is also recommended to rinse your Filter if there is visible built up dirt and dust on the filter. This should help improve performance on your vacuum.

THERMAL PROTECTION

A thermal protector has been designed into your cleaner to protect it from overheating. When the thermal protector activates the cleaner will stop running. If this happens proceed as follows:

1. Turn cleaner OFF and unplug it.
2. Empty the dirt cup
3. Inspect the nozzle inlet, hose connector, hose, dirt cup inlet, cyclonic filter rinsable filter and exhaust filter for any obstructions. Clear obstructions if present.
4. When cleaner is de-energized and motor cools for 30 minutes, the thermal protector will deactivate and cleaning may continue.

If the thermal protector continues to activate after following the above steps, your cleaner needs servicing.

TROUBLESHOOTING

**WARNING:** To reduce the risk of personal injury, unplug before cleaning or servicing.

Problem	Possible Solution
My vacuum will not turn ON	<ol style="list-style-type: none"><li>1. Always be sure to plug it in firmly.</li><li>2. The Thermal Protector may have been activated - unplug your vacuum and let cool for 30 minutes. If this does not work, there may be no voltage in the wall plug.</li><li>3. Check the fuse or breaker in your home. If there is a blown fuse or tripped breaker, replace the fuse in your home or reset the breaker.</li></ol>
My vacuum is hard to push	<ol style="list-style-type: none"><li>1. Adjust the height of the nozzle with the knob on the foot of your vacuum.</li></ol>
My vacuum is losing suction and/or not picking up	<ol style="list-style-type: none"><li>1. Be sure to empty the dirt cup if it is full. Check that the dirt cup is properly assembled and installed onto the appliance.</li><li>2. You may have a clogged filter or a clog in the system. Refer to the Maintenance section in this manual for directions on removing clogs.</li><li>3. Your filter may be dirty. Pre-motor filters should be rinsed every 2-3 months. Refer to the Maintenance section for directions on how to clean filters.</li><li>4. Change the nozzle height, adjust setting for appropriate floor/carpet type.</li></ol>
My brush roll is not spinning	<ol style="list-style-type: none"><li>1. Unplug and remove any hair or other blockages around the brush roll.</li><li>2. Clean filters. Refer to the Maintenance section for directions on how to clean filters.</li><li>3. Resume normal operation.</li><li>4. Replace the belt.</li></ol>