

Lavex Automatic Soap Dispenser Troubleshooting Guide

Issue: Soap dispenser is not dispensing, and the light is flashing red every 4 seconds.

Solution: This indicates a low battery. Replace the batteries with new ones to restore proper function. Ensure they are installed correctly.



Issue: Soap Dispenser is not dispensing, and the light is flashing red every second.

Solution: This indicates that something is too close to the sensor, preventing it from functioning properly. Ensure the dispenser is installed at least 1 foot above any countertop or surface to allow the sensor to operate correctly. If the issue persists, check for any obstructions and clean the sensor if necessary.

Issue: Soap dispenser not dispensing, and the light is not flashing red.

Solution: Ensure that the internal pump is fully seated in the dispenser. Refer to the images below for examples of correct and incorrect seating.

Correct Seating



Incorrect Seating

