Jabra GN

USER MANUAL

EVOLVE 65 TE

Technology for life's new rhythm

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MADE IN CHINA
MODEL: HSC018Wa; END085W

Declaration of Conformity can be found on www.jabra.com/doc

Rev D

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1. Welcome

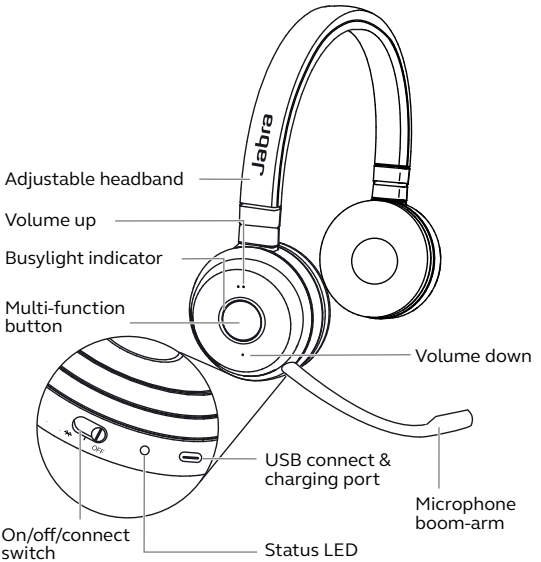
Thank you for using the Jabra Evolve 65 TE. We hope you will enjoy it!

Jabra Evolve 65 TE features

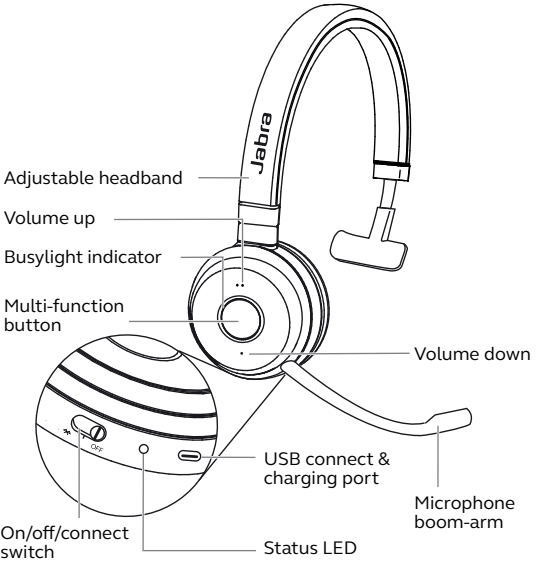
- Connects to PC via Jabra Link 390 bluetooth adapter or USB cable
- Connects to mobile devices via Bluetooth
- Integrated busylight
- Superior music and voice capabilities
- Hi-Fi Sound

2. Jabra Evolve 65 TE overview

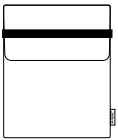
2.1 Stereo variant



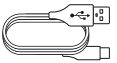
2.2 Mono variant



2.3 Included accessories (stereo and mono)



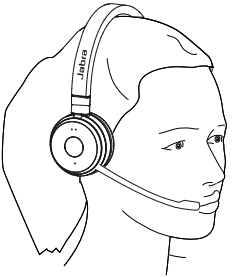
Travel pouch



USB cable

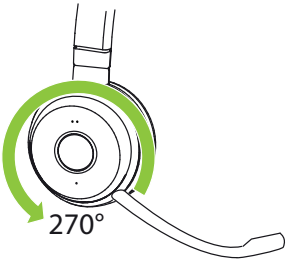
Jabra Link 390
USB-A Bluetooth adapter

3. How to wear



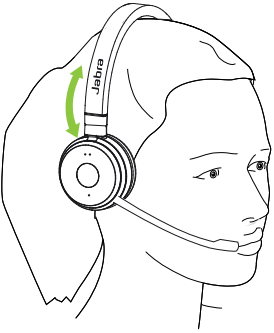
3.1 Left or right wearing style

The Jabra Evolve 65 TE can be worn on the left or right by flipping the microphone to the other side (270° limit). To prevent damaging or breaking the microphone, do not rotate it more than 270°.



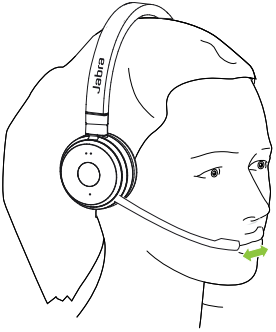
3.2 Adjust the headband

Adjust the headband to find the most comfortable fit.

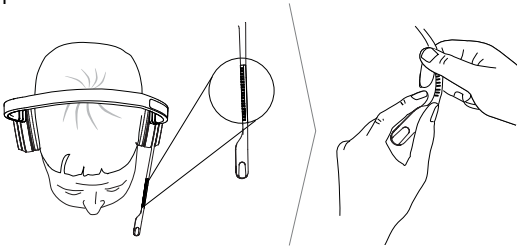


3.3 Position the microphone

It is recommended to position the microphone close to your mouth (0.5 inches).



The microphone is bendable for personal preference.



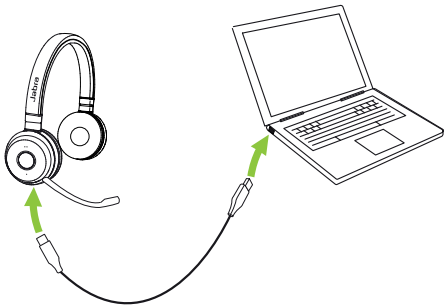
SECURITY NOTE:
Microphones can potentially be used to record private conversations.

4. How to charge the battery

The headset battery will charge when connected to a PC using a USB cable, or when using any USB charger supplied with your mobile device.

The headset can still be used for calls while charging using a USB cable connected to a PC.

It takes approx. 2 hours to charge the battery.



4.1 Sleep mode

When the headset is powered on, but not being used, it will automatically enter sleep mode after 15 minutes to conserve battery. To manually exit sleep mode, press any button on the headset.

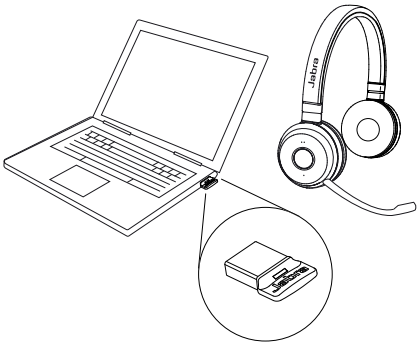
After 24 hours of sleep mode, the headset will power down completely. To power the headset back on, slide the **On/off/connect** switch from **On** to **Off**, and then back to **On**.

Sleep mode is enabled by default, and can be disabled using Jabra Direct.

5. How to connect

5.1 Connect to PC (using Jabra Link 390)

1. Ensure the headset is switched on.
2. Plug the Jabra Link 390 dongle into a USB port on your PC. The headset and Jabra Link 390 are already pre-connected.

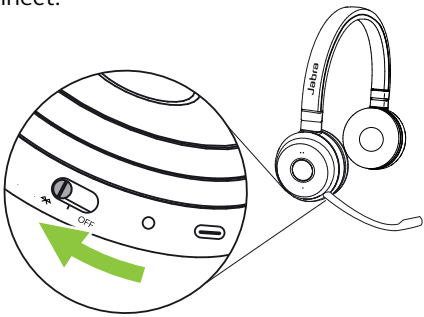


Before first use, it is recommended to update the headset to the latest firmware using Jabra Direct or Jabra Sound+.

SECURITY NOTE:
There is no encryption for the data exchange between headset and USB devices or ports.

5.2 Connect to mobile device (using Bluetooth)

1. Wear the headset.
2. Hold (3 secs) the **On/off/connect** switch in the connect position until you hear the voice guided instructions. The Bluetooth indicator will flash blue.
3. Follow the voice guided instructions to connect.

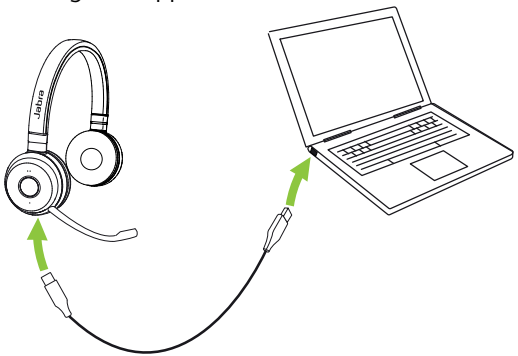


Before first use, it is recommended to update the headset to the latest firmware using Jabra Direct or Jabra Sound+.

SECURITY NOTE:
The headset uses a secure Bluetooth connection with an encryption key size of 128 bits. If your Bluetooth device does support secure connections, it will not be able to pair or connect to the headset.

5.3 Connect to PC (using USB cable)

1. Ensure the headset is switched on.
2. Plug the headset into a USB port on your PC using the supplied USB cable.



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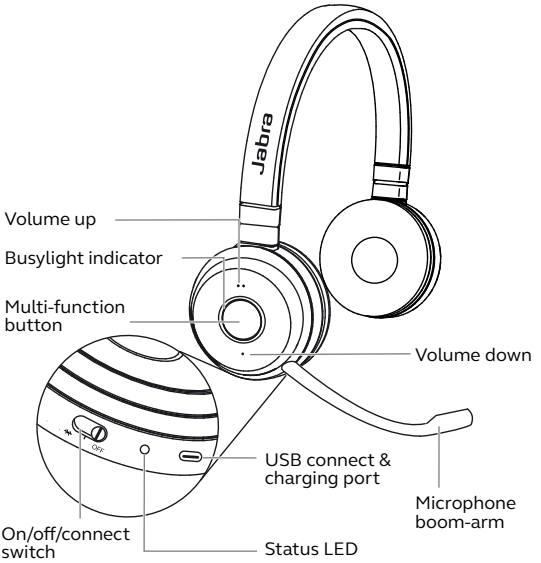
There is no encryption for the data exchange between headset and USB devices or ports.

6. What the LEDs mean

7. How to use


Jabra
Volume up
Busylight indicator
Multi-function button
Volume down
USB connect & charging port
Microphone boom-arm
On/off/connect switch
Status LED

7.1 Everyday use

	Function	Action
	Headset on/off	Slide the **On/off/connect** switch
	Answer/end call	Press the **Multi-function** button
	Reject call	Double press the **Multi-function** button
	Battery and connection status	Press the **Multi-function** button when not on a call
	Enable/disable Voice prompts	Press and hold the **Multi-function** button while turning on the headset
	Adjust volume	Press the **Volume up** or **Volume down** button
	Manual busylight on/off	Simultaneously press the **Volume up** and **Volume down** buttons
	Enable/disable Busylight function	Simultaneously press and hold (3 secs) the **Volume up** and **Volume down** buttons
	Mute/unmute microphone	Press and hold (2 secs) the **Volume down** button

7.2 Multiple call handling

The headset can accept and handle multiple calls at the same time.

	Function	Action
	End current call and answer incoming call	Press the **Multi-function** button
	Switch between held call and active call*	Press and hold (2 secs) the **Multi-function** button
	Put current call on hold and answer incoming call*	Press and hold (2 secs) the **Multi-function** button
	Reject incoming call, when on a call	Double press the **Multi-function** button

*Non-Microsoft Teams headset variant only

7.3 Busylight

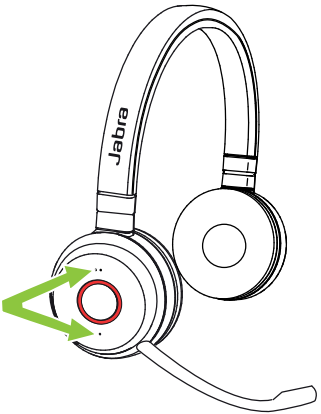
The busylight indicator on the headset can be turned on to let others know that you are busy.

MANUALLY TURN BUSYLIGHT ON/OFF

To manually turn the busylight on/off, press both the **Volume up** and **Volume down** buttons at the same time.

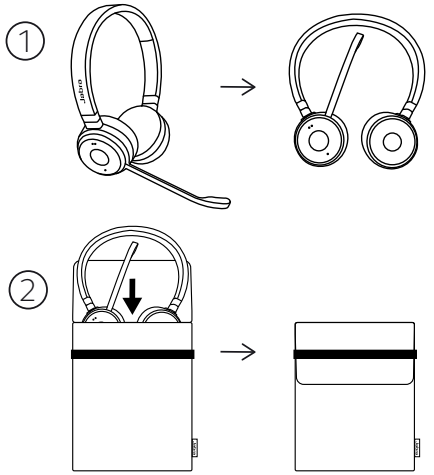
ENABLE/DISABLE BUSYLIGHT FUNCTION

To enable/disable the busylight function, press and hold (3 secs) both the **Volume up** and **Volume down** buttons at the same time.



7.4 Using the travel pouch

When transporting the headset from location to location, it is recommended to use the travel pouch to prevent damaging the headset.



The earcups can only be rotated in one direction. To prevent breaking the headset, do not rotate the earcups in the opposite direction.

8. Software and firmware

8.1 Jabra Direct

Jabra Direct is computer software designed to support, manage and enable optimal functionality for Jabra devices.

Download the latest free version from jabra.com/direct

8.2 Update firmware

Before first use, it is recommended to update the headset to the latest firmware using Jabra Direct. Firmware updates improve performance or add new functionality to Jabra devices.

1. Connect the Jabra Evolve 65 TE to a computer.
2. Use Jabra Direct to check for the latest firmware updates.

8.3 Reset the headset

Resetting the headset clears the list of paired devices and resets all settings.

1. Press and hold the Volume up button and then press the Multi-function button to reset the headset.

2. The headset will need to be re-paired to your mobile device.

It is important to delete/forget the pairing in the Bluetooth menu on your previously paired device.

9. Support

9.1 FAQ

View the FAQs on jabra.com/support

9.2 How to care for your headset

- Always store the headset with the power off and safely protected.
- Avoid storage at extreme temperatures (above 50°C/122°F or below -10°C/14°F). This can shorten battery life and may adversely affect the headset.