

# Battery Security Camera

## User Manual

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Available Pacific Time: 6:00am-12:00pm

Web: [www.hiseeu.com](http://www.hiseeu.com)

✂ Please read the Quick Guide carefully before using the product and keep it properly.

# Letter of Thanks

Friend of Hiseeu;

Thanks for your trust to purchase wireless security camera from Hiseeu and please accept our sincere Appreciation here.

Thank you for placing your trust in Hiseeu and purchasing our wireless security camera. We sincerely appreciate your support and would like to express our gratitude. Your unwavering support enables us to continue pursuing our dreams and developing innovative video surveillance products under the Hiseeu brand.

As a customer-centric company, we always prioritize your needs, from raw materials procurement to product shipping. We ensure that every process is carefully tested and each camera kit is built with advanced chip sets, while every power plug is certified with CE, FCC, and UL for safety. Each camera undergoes strict testing before shipment.

As a growing company, we regularly release new products in the global market. If you're interested in any of our new releases, please don't hesitate to let us know. As a VIP customer, you will have the right to test Hiseeu's latest products.

If you are satisfied with our products or service, we kindly invite that you share your experience on Amazon. Your valuable suggestions will help us improve our business and inform other customers about Hiseeu's product quality and service excellence.

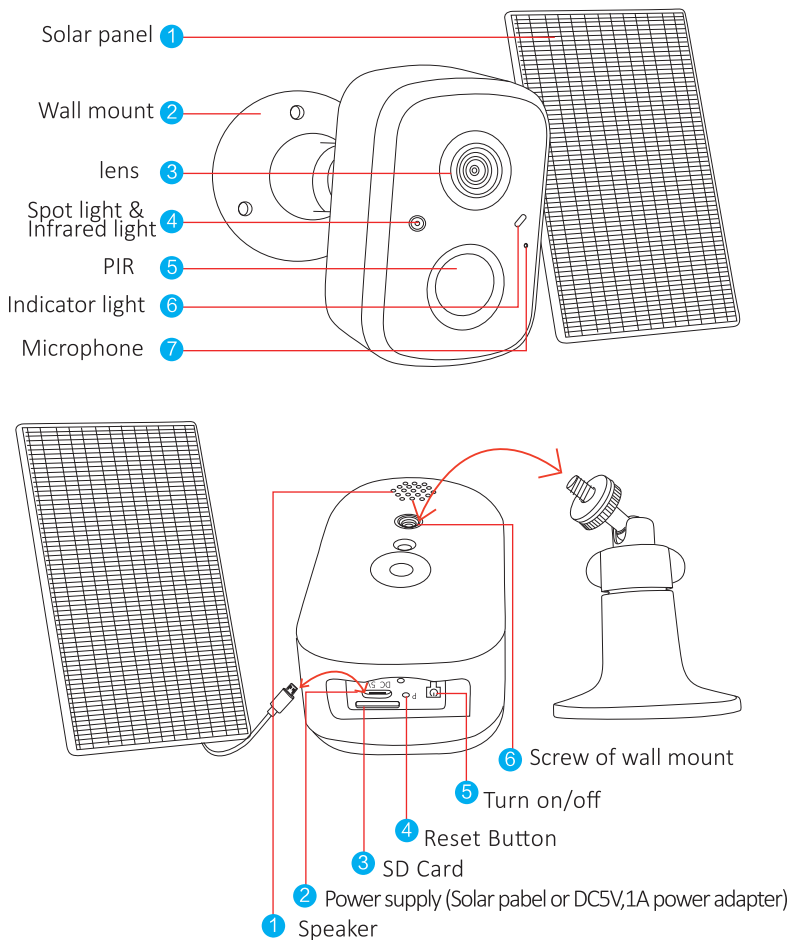
Once again, we sincerely appreciate your trust in Hiseeu CCTV. Please let us know if there is anything else we can do for you.

Thank you for your patronage, and we wish you all the best.

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# Appearance Description





## Safety Guidelines

- 1) Please do not put any fluid container on the product.
- 2) Please charge the camera for 12 hours when using the camera for the first time.
- 3) Please use the product in ventilated environment and prevent blocking the vents.
- 4) Please use included power supply with the product to prevent damage to the product.
- 5) Please use the product under its standard working temperature and humidity.

## Installation

- Ensure that the equipment in the package is in good condition and includes all assembly parts. If you lack accessories, please contact us.
- During installation, Please ensure that the distance between the camera and the router is within the area with good WiFi signal.
- Make sure the walls are strong enough to withstand four times the weight of the camera and bracket.
- Please install the camera as close to the router as possible, and install the solar panel in a well-lit location.
- Please use 2.4G/5G wifi for connection.



Wrong Way



Correct Way



**Wrong Way:** Install the solar panel in the places where the sunlight is blocked.

**Correct Way:** Install the solar panel in the places where the sunlight is directly light. Ensure the correct angle and enough sunlight for the solar panel.

## Please read the following precautions before active the camera

- 1) If you need recording and check playback videos, please insert SD card or buy cloud storage, otherwise only can see notification pictures when detecting motion/human.
- 2) Please note when you inserting the SD card, please ensure the camera isn't charging at that time.(If you insert one SD card while charging, The SD card may burn out)
- 3) Please ensure your home wifi is 2.4Ghz/5Ghz.
- 4) Please RESET the camera by press the reset button for 7-30s before connect it.
- 5) Please check the setting, turn off the "only humanoid detection", otherwise the camera only detect only some one come in the detection area.
- 6) Please check the setting, choose the correct "customized detection area" if the camera can't detect any motion.
- 7) Please note if the battery ran out for more than two hours, charge the camera at least 5 hours and then turn it on.
- 8) Please note the battery camera is suitable for places where are less than 100 triggers per day. (The lifetime for one full charging is three months if there is 100 triggers per day)



If you need the detailed instruction PDF or the video about complete connection steps, please scan the QR code to download.

## Add Device

### Software Download

#### 1.1 Download Free App EseeCloud

Search free APP “EseeCloud” in App store or Google play. The phone App will be updated sometimes, if your phone App menu is different from the menu on the user manual, please contact us to get the latest user manual.



EseeCloud App



EseeCloud App download

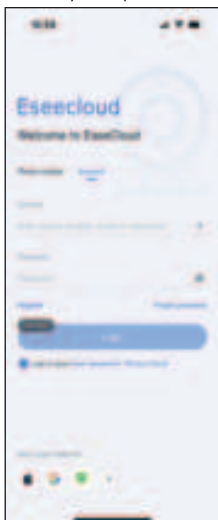
**Note: For IOS system, it requires IOS 9.0 version or above.  
For Android, Android 5.0 or above.**

### Register Account and log in .

- 1) Go to login interface , click" phone number" .
  - a: Choose the region code and input phone number
  - b:Manually press and hold the tennis ball drag it to the red and then drag it to the tennis racket to go to the next step.
  - c:You' ll receive a verification code input the verification code
  - d:Input the code and register successfully.



2)Account:Register account with your phone number or email to log in.



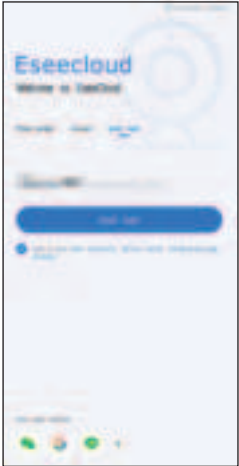
- a.Click” Register”.
- b.Register with your phone number/email, and click “Confirm”.



- c.Manually press and hold the tennis ball, drag it to the red dot, then drag it to the tennis racket.
- d.Next, you’ll receive a verification code. Input the verification code and set up your password. Then click “Confirm” to finish.



3)Quick Login:After your first log in ,the APP will automatically recognize your phone number,next time you can choose “quick login”.



4)More login method: you can log in via Wechat, Google or Line account .

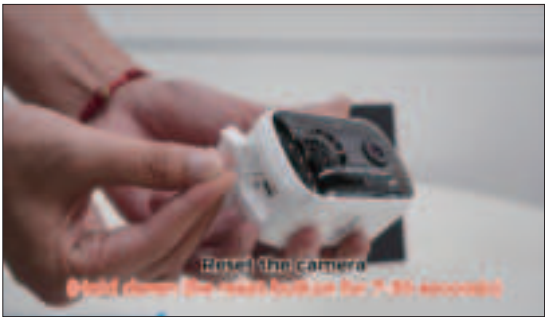


# Add Camera to Mobile App

## Method 1 - By Bluetooth Connection

Please full charge camera for 12 hours at the first time use.

- 1.Turn on the camera
- 2.Reset the camera by press the reset button for 7-30s.
- 3.Click “Add camera” on your mobile app.



- 4.Please turn on Bluetooth---Enable





5.Find new device and click on “Add”.



6.Choose your home wifi.Please note it supports 2.4ghz/5ghz WiFi.



7.Waiting for configuring successfully,then you can name your camera.



8.Setup motion detection alert if you need the function.



Method 2    Scan to add

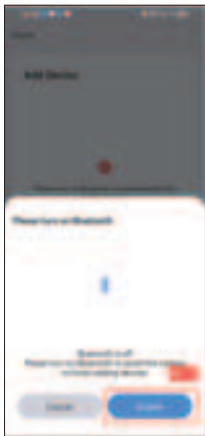
1.Please full charge camera for 12 hours at first time use.Turn on the camera



Click “Add camera” on your mobile app



Choose the “Scan to add”



Enable your bluetooth



Scan the camera code



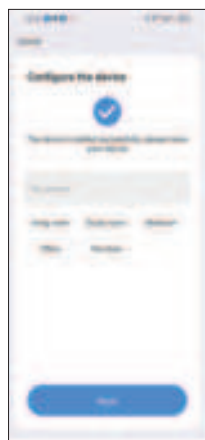
Check “hear the device prompt sound”and click on “Next”.



Choose your home WiFi.  
Please note it supports  
2.4ghz/5ghz WiFi.



Waiting for configuring successfully, then  
you can name your camera.



Setup motion detection alert  
if you need the function.

Please note if you can't or you don't want to use bluetooth connection,you can choose "cancel" when it pops up bluetooth connection. After you connect with your WiFi,there will be code on your phone,you can use your camera scan the code on your phone to finish configuring the device.



## To view on EseeCloud Software on PC

You need to register an account of EseeCloud on your mobile phone and add the device first. So that you can remote view on PC. This is the link of Eseecloud software.

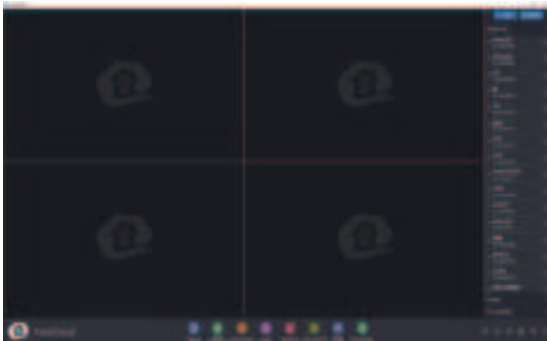
**Windows:** [http://download.dvr163.com/tool/eseeccloud/EseeCloud\\_Setup\\_3.0.8.0.exe](http://download.dvr163.com/tool/eseeccloud/EseeCloud_Setup_3.0.8.0.exe)

**MAC:** [http://download.dvr163.com/tool/EseeCloud-mac-2.0.8\\_20200228.zip](http://download.dvr163.com/tool/EseeCloud-mac-2.0.8_20200228.zip)

You can also email Johnny@hiseeu.com/ love@hiseeu.com(For US/CA) or jason@hiseeu.com (for UK/EU)



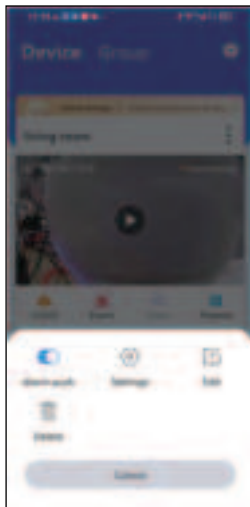
- Input the same account and password of Eseecloud as your mobile terminal, click login.
- After logging in the account and password, the device will automatically synchronize to the computer.




# Camera Function

## 1. EseeCloud Main Interface

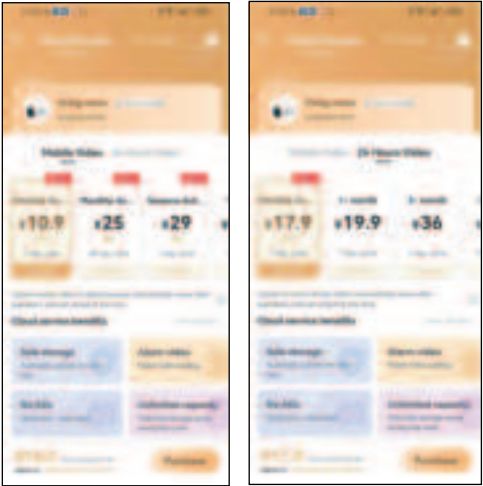
1) Click  icon, you will see four options.




- a. if you want to receive alarm message, please turn on "Alarm Push" option.
- b. click Settings, you can go to setup interface directly.
- c. click "Edit" option, you can edit device name.
- d. the last option is to delete the device.

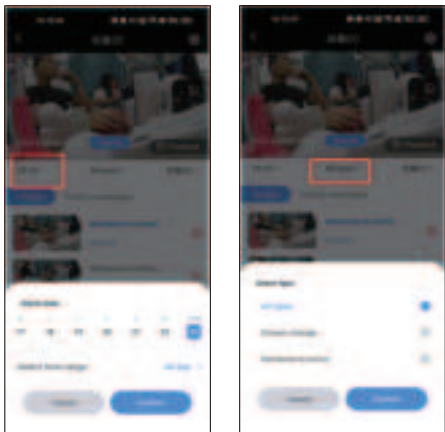
2) Click  this icon, you can purchase cloud service and each device need to be purchased separately.


There are two storage modes. Mobile video means it only records when the camera detects suspicious object. 24-hour video it will record 24/7 days.

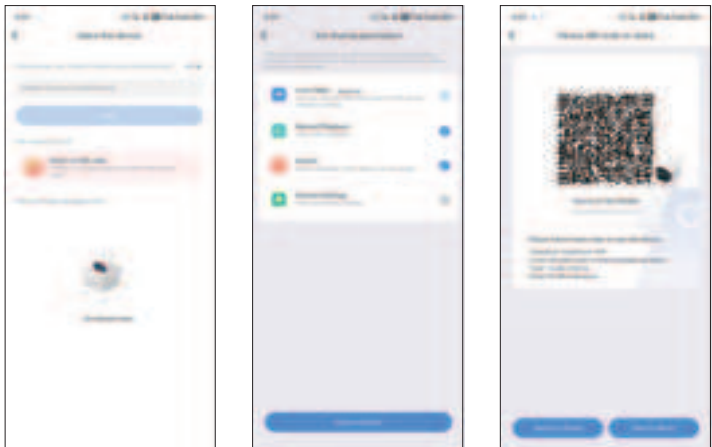





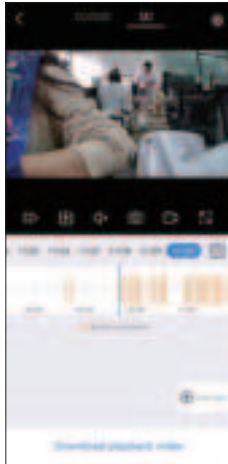
3) Click  icon, you can check the alarm message and you can select date, time range and motion type, such as all types, Screen change, Someone is active etc. The alarm message will be overwritten automatically after three days.



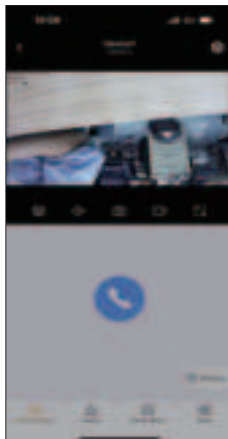
4) Click  icon, you can share the device to your friend or family.  
a. Click “share” icon, select share permission and QR code validity.  
b. Click “finish” in the upper right corner to generate a QR code, share the QR code to other people.



5) Click  icon, you can watch camera record, but you need to insert the SD card or purchase cloud service first.  
Please note, just cloud service supports fast forward option, SD card does not support.



## 2. Real Time Video Recording Function



### ① SD & HD Switch

If the camera image is not clear, you can switch to HD mode, and Eseecloud will keep HD mode all the time.

### ② Sound

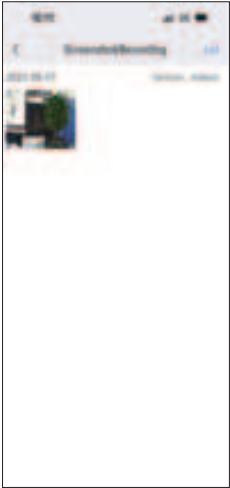
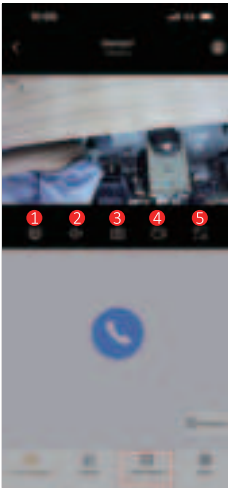
When you view the camera, please open the sound button, otherwise, you can't hear anything of camera recording voice.

Please note that you also need to turn the phone volume up.

### ③ ④ Screenshot & Recording

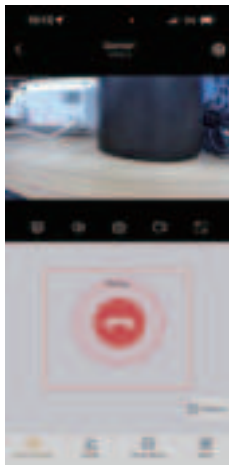
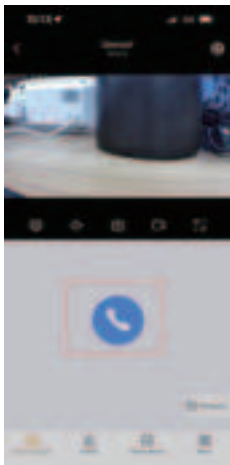
You can take a screenshot or record of an important event picture and save it on your mobile phone.

After recording successfully, please click "Photo album", you can check the video on this interface.

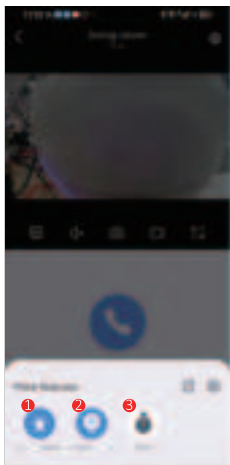


## Two Way Audio

Click the blue microphone icon to speak ,then you can communicate with your family or visitors,and you can click on red button to finish talking.



## More Features



### ① Motion Detection

When someone enters the monitoring range, the camera will immediately detect and send an alarm message to your phone.

### ② Night Vision Model

The battery camera has two night vision modes to choose from. Clicking the button will switch to another mode.

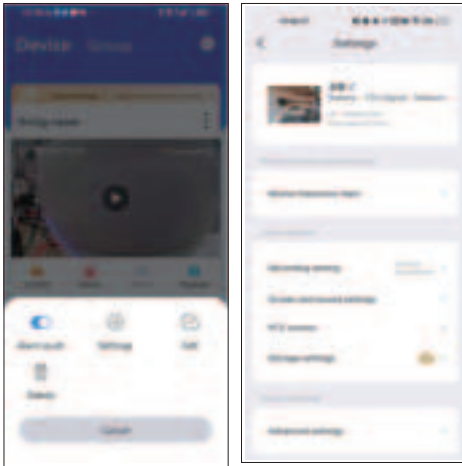
**Full color night vision:** When it detects the surrounding environment begins to darken, the floodlights will automatically turn on and display a color image.

**Infrared night vision:** Camera will switch to black and white image automatically at night.

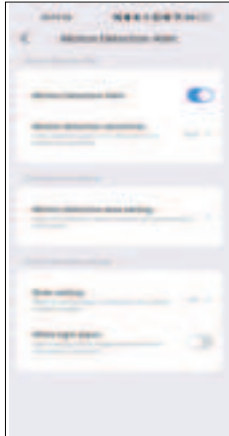
### ③ Siren

When you find someone invading, you can click the alarm button, the camera will alarm for 14 seconds to scare away the intruder.

## 3. Settings Feature



## Motion Detection Alert



**Motion detection sensitivity:** if you receive too many wrong alarm messages, please set the sensitivity of motion detection to low.



**Motion detection area settings:** The battery camera has a built-in PIR sensor. Only moving objects with heat sources (human, animals, vehicles etc.) will trigger recording and alerts, The red area is the PIR sensing area. Please adjust your camera's angle accordingly to sense the areas you want to.



## Record mode:

**Optimal Battery Life:** When the camera detects the movement of an object, it will only record the video according to the duration you choose. The maximum recording time can be 30 seconds.

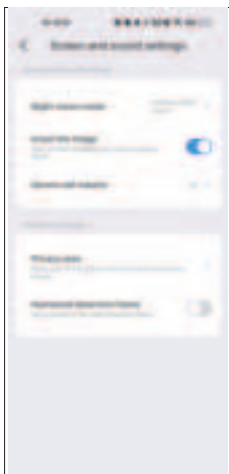
**Optimal surveillance:** camera will record until the move end.

**Uninterrupted record:** this option support record continuously, but when battery level below 50, it will switch to optimal battery life mode, so it better plug in power adapter or solar panel.

**Record only when human appears:** If you install the camera outdoor, turn on this option can helps to reduce recording & alerts triggered by outdoor interference, such as trees and light changes.

**Record sound:** If this option is not enabled, the camera will not record sound. When playback, you can only view the recorded video without sound.

## Screen and sound settings

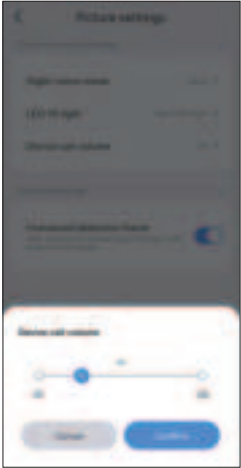




**Night vision mode:** If the camera is not sensitive when switching to night vision mode, you can increase the photosensitivity.



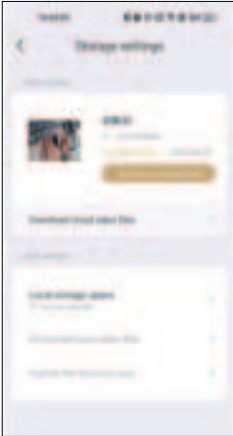
**Device call volume:** This option can set volume of two way audio function.



**Privacy zone setting:** Set the privacy area, and the image area you set will be covered with color boxes.

**Humanoid detection frame:** When the camera detects people, it will capture the actions of suspicious people and frame them, and quickly push the alarm notification.

**Storage Settings**



You can view the usage time of cloud storage, the status of SD card and storage capacity in the storage settings interface.

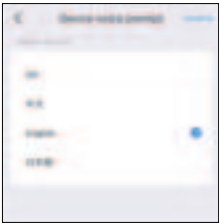
If you have inserted the SD card, but no recording, please check if the SD card status is normal or the SD card capacity is full, if full, please click format to delete all record.And you also can download video on this interface.

**Advanced setting**



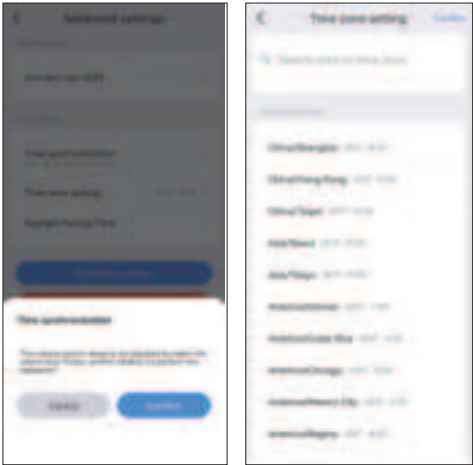
**Status Indicator:** When the camera is working, the yellow indicator light on the lens will flash, the indicator light will be not going on all the time.

**Device voice prompt:** You can select English or Chinese for camera reset prompt voice.

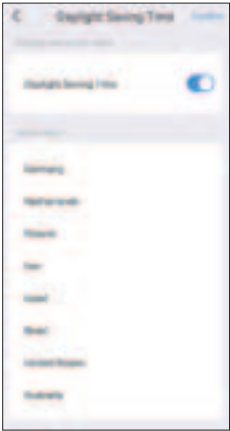


**Time settings**

After you successful connection camera, the time displayed by the camera may be differnt from your mobile time. Please click the time synchronization, it will automatically sync to your phone time. If camera time still incorrect, you can select time zone by yourself.



The App supports to set daylight saving time in different countries.



### Work With Alexa

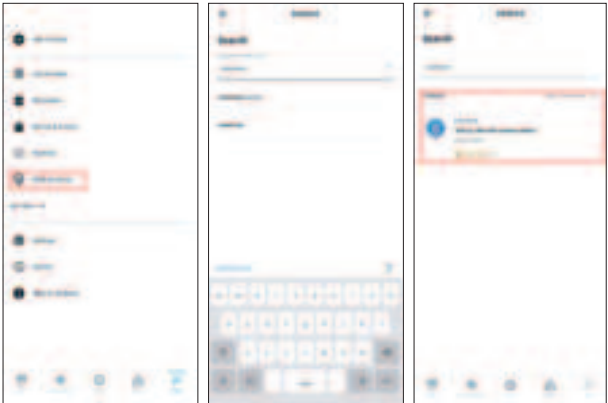
If you want to use Alexa function, please enable the Alexa option on the app at first. Then follow the instruction below to connect the camera on Alexa.



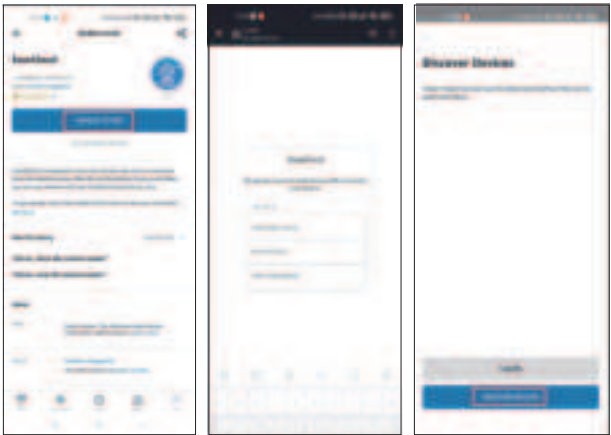
1) After you enable Alexa option on the EseeCloud,please go to your Alexa App, login your Amazon buyer account and password.



2) Go to more, click “skill & games” — search “EseeCloud” — click this option.



3) Click ENABLE TO USE — input account and password of Eseecloud — select DISCOVER DEVICES.



4) Then wait for 45 seconds to find your device, after finding your device, you can view the camera on Echo show.



We have uploaded a video about how to add device to Alexa, you can refer to this video: <https://www.amazon.com/vdp/02b7820dd64d4ad6a457fcfd8638e830>

### **Please Note**

1. If you log in EseeCloud through a third-party software, you cannot link EseeCloud APP to Alexa.  
You need to register EseeCloud app account with phone number or Email address.
2. You need to name the device, otherwise Alexa can't find your device.

## FAQ

### Q1. The solar camera stop working?

A. 1. Take down the camera to charge it. The blue light flashes and it is charging.

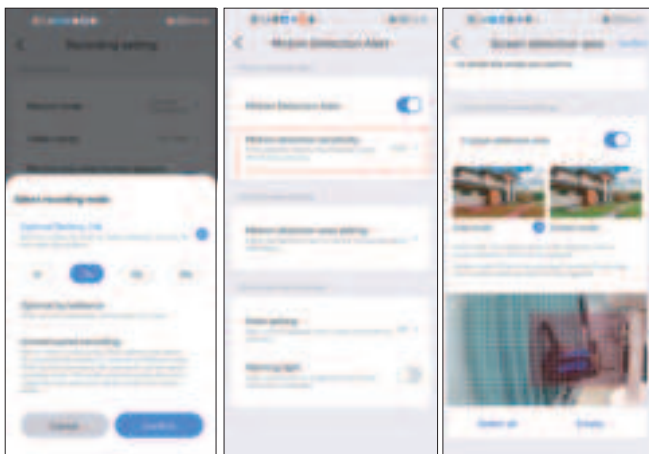
2. After the camera is charged, please delete the device on the app, then press reset button for 6s, add device again.

3. If cannot connecting to your mobile phone, please email johnny-@hiseeu.com or call 1-917-338-1084/1-855-660-0999


### Q2. The camera consumes too much power?

A. 1. You can select optimal better life mode, select record time.

2. Adjust the motion detection sensitivity to low, reduce frequent camera detection and you can customize a detection area.

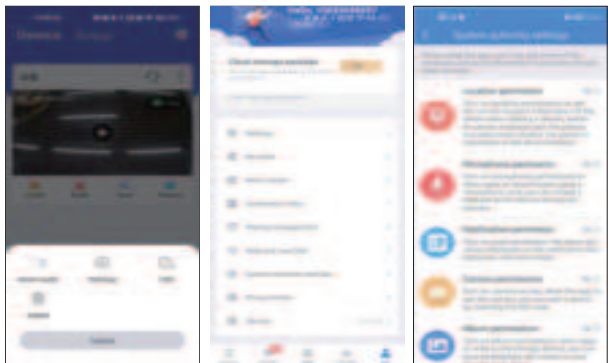


### Q3: I didn't receive the motion detection alarm from my smartphone

A: 1. go to the App -- click  icon on upper right corner -- enable "Alarm push".

2. if still not receive, go to Me -- System authority settings -- check if all permission is enable.





#### **Q4: There is no recordings when I check playback?**

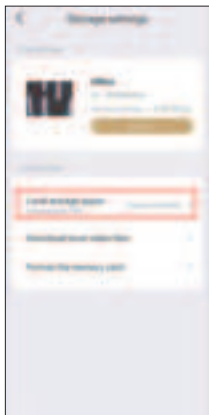
A: SD card storage:

1. Please go to setting interface-Storage settings-Local storage-check the status of the SD card. If there is no SD card. Please take the SD card out and insert it again.

2. If the SD card is in normal status, please check if SD card capacity is full, and then format the SD card.

Cloud storage:


Please go to setting interface-storage management-cloud storage-check the order for cloud storage (Cloud storage service is not free. You need pay for it) If these steps can't work, please contact with Hiseeu Technical Support Team for further assistance.



**Q5: Can i add this camera to other hiseeu security camera system?**

A: Yes, this one camera is compatible with other hiseeu wireless security camera system.

**Q6: How can i set it to 24/7 recording?**

A: Click  icon, click “settings”, click “Recording setting”, click “Record mode”, click “Uninterrupted recording”. Please note when battery level below 80, it will automatically switch to optimal Surveillance mode,so the 24/7 recording of this camera only works with plug-in power.

**Q7: How can I get technical support?**

A:

[Johnny@hiseeu.com](mailto:Johnny@hiseeu.com) (For Amazon US&CA)

[Jason@hiseeu.com](mailto:Jason@hiseeu.com) (For Amazon UK&EU)

[Support@hiseeu.com](mailto:Support@hiseeu.com) (For AliExpress)

Whatsapp: +86 153 6156 2950

Tel: 855-660-0999 or 917-338-1084 (For Amazon US&CA)

Web: [www.hiseeu.com](http://www.hiseeu.com)

**Q8: How to share the device to others?**

A: 1. Click the “share” icon on phone app.

3.Setup the permissions.

4.Click the “complete”, you will get one QR code.

5.The others need to download the Eseecloud APP and register one new account, then let his/her app scan the QR code.



Email:

[Johnny@hiseeu.com](mailto:Johnny@hiseeu.com) (For Amazon US&CA)

[Jason@hiseeu.com](mailto:Jason@hiseeu.com) (For Amazon UK&EU)

[Support@hiseeu.com](mailto:Support@hiseeu.com) (For AliExpress)

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