

# Jabra Evolve 20 USB-C MS Mono

## How do I set a preferred softphone in Jabra Direct?

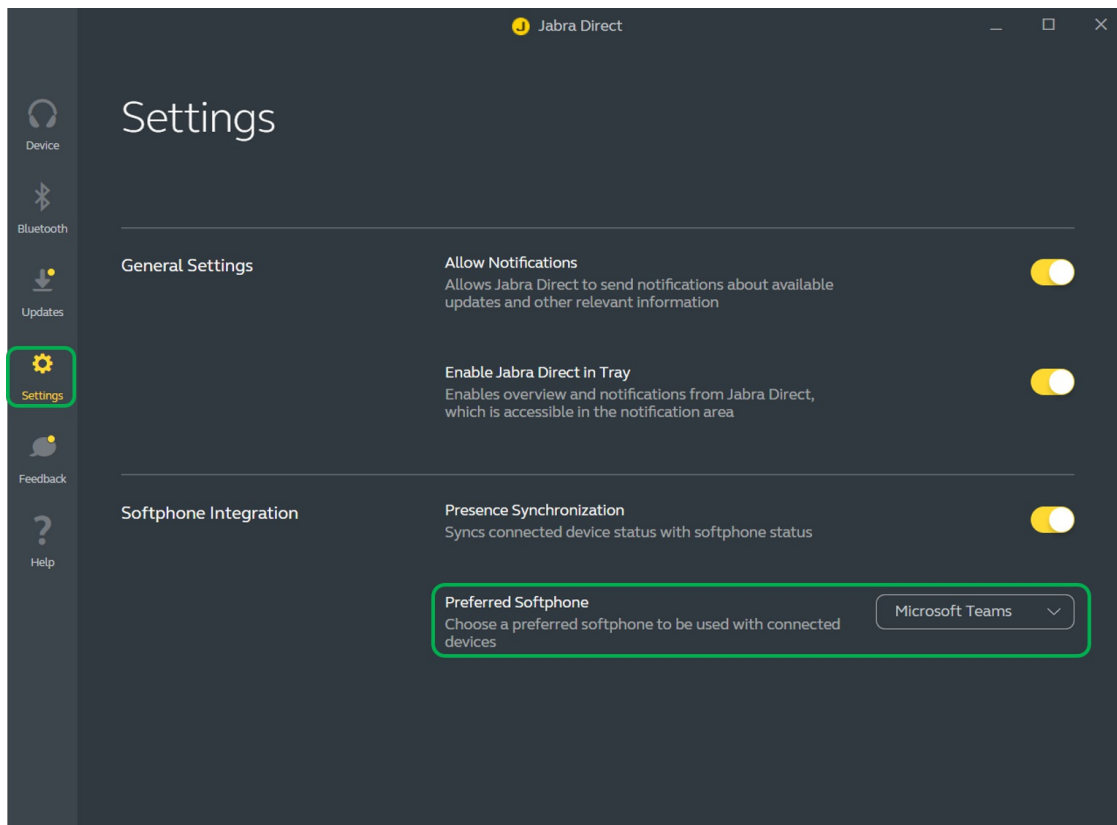
### Prerequisites

- [Jabra Direct - latest version](#)

If you have multiple softphones installed, you can select a preferred softphone. Follow these steps.

1. Open Jabra Direct.
2. On the left menu, click **Settings**.
3. In **Softphone Integration** > **Preferred Softphone**, select your preference.

If your organisation has decided to manage the setting centrally, this will be indicated by a **Lock** icon.



**Note**

Images and text are for guidance purposes only. Actual images and text may vary depending on the device connected and updates to the software.