

| LG Refrigerator: Troubleshooting No Ice Issue

If your LG refrigerator's icemaker is not producing ice, follow these troubleshooting steps to resolve the issue:

Try this:

1. ****Identify the Icemaker Type**:**

- Determine if the issue is with the in-door icemaker or the freezer icemaker.

2. ****Check the Freezer Temperature**:**

- Ensure the freezer temperature is set to 0°F or lower. Adjust if necessary.

3. ****Verify Icemaker is Turned ON**:**

- Check the control panel for an icemaker ON/OFF icon. Turn on the icemaker if it's off.

4. ****Inspect the Ice Bin**:**

- Make sure the ice bin is installed correctly and there are no issues such as ice clumps or clogs in the chute.

5. ****Perform an Icemaker Reset**:**

- Remove the ice bin and locate the reset button on the icemaker. It may be on the bottom left side or directly on the front.

- Press and hold the reset button for 3 to 5 seconds. You should see the icemaker turn and refill with water.

- If the reset button is not visible, use your smartphone camera to help locate it.

6. ****Check for Error Codes**:**

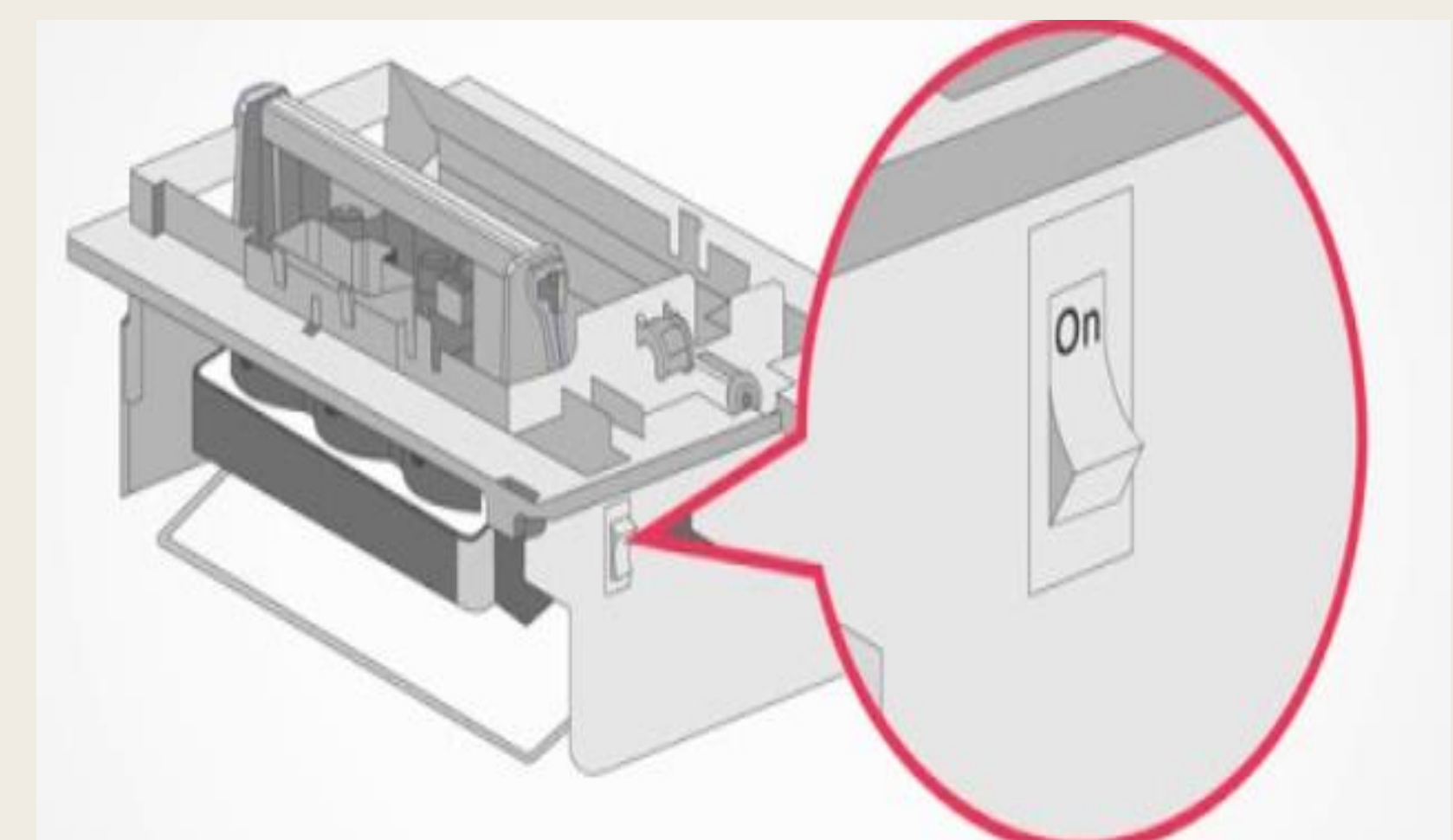
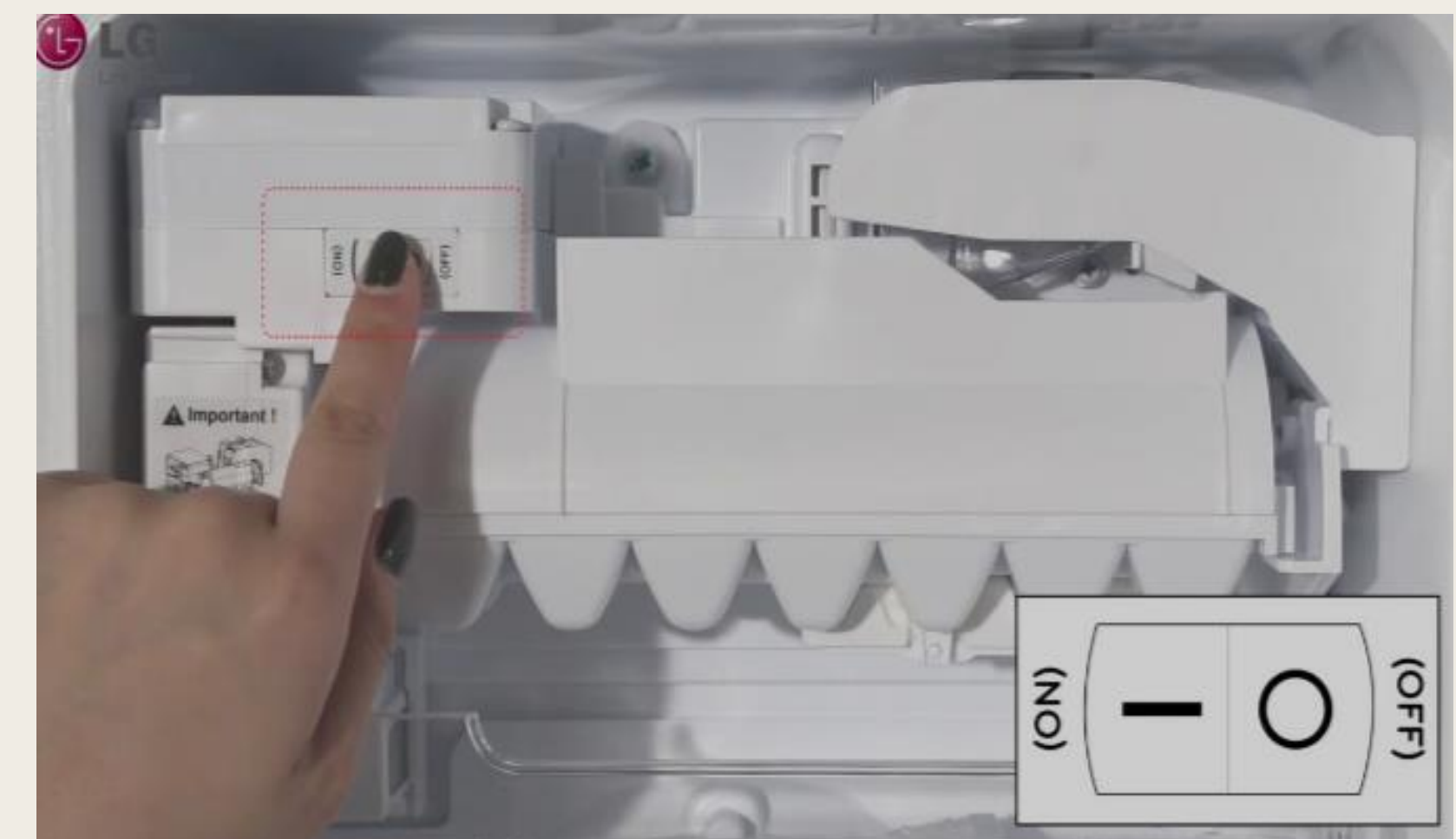
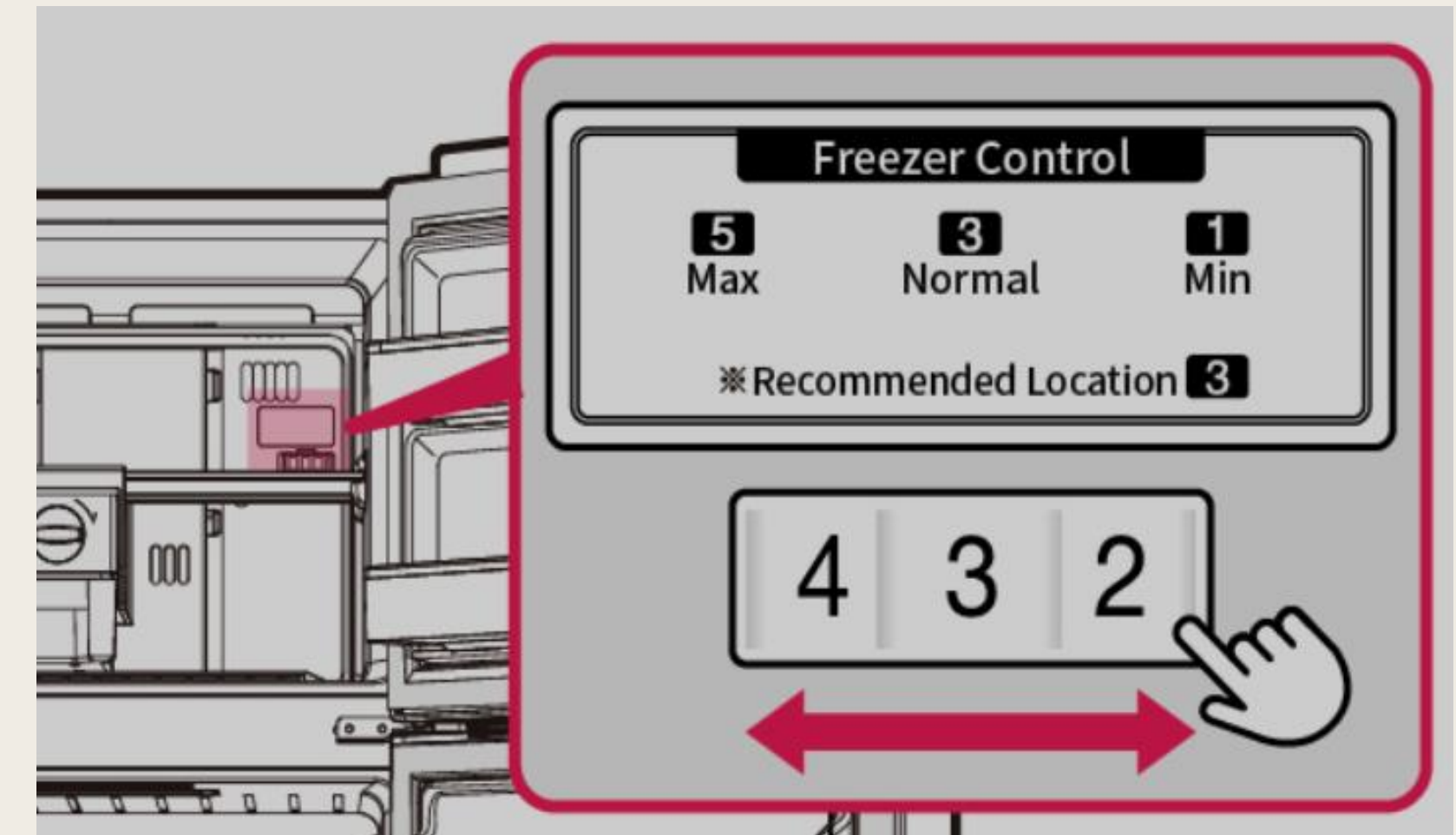
- If your refrigerator displays an error code such as "88," "GF," or "IT," follow the specific instructions for each code.

- For "GF," check if your home has a reverse osmosis system or a water softener, as these can affect water supply to the refrigerator.

- For "IT," this indicates a problem with the icemaker itself, and service may be required.

7. ****Water Dispenser Check** (if applicable):**

- Dispense water to check the flow. If no water dispenses or it's slow, this could indicate a water supply issue.



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8. ****Check Water Filter and Supply****:

- Ensure the water filter is installed correctly and is an LG brand filter. Replace if necessary.
- Dispense water with the filter in and then out to see if there's a difference in flow.
- Check the water supply valve under the sink or behind the fridge. Turn it off and then back on to ensure it's fully open.
- Inspect the water lines for any kinks or bends that could restrict water flow.



9. ****Check for Frost Buildup or Food Storage Issues****:

- Look for frost buildup or an overstuffed freezer that could block air circulation.

10. ****Door Hinge Connection Check****:

- Ensure the door hinge connections are secure. This can be checked by recording a video inside the fridge to see if the lights turn off when the door is closed.

11. ****Hard Reset****:

- If the icemaker did not reset successfully, unplug the refrigerator for 10 seconds or flip the breaker, then try resetting the icemaker again.

By following these steps, you should be able to diagnose and potentially resolve the no ice issue with your LG refrigerator. If the problem persists after completing these steps, service may be required.